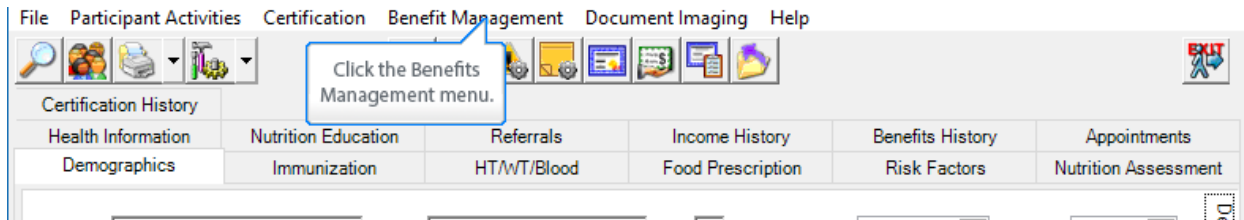


How to Assess Household Benefit Redemption

UPDATED 5/3/2023

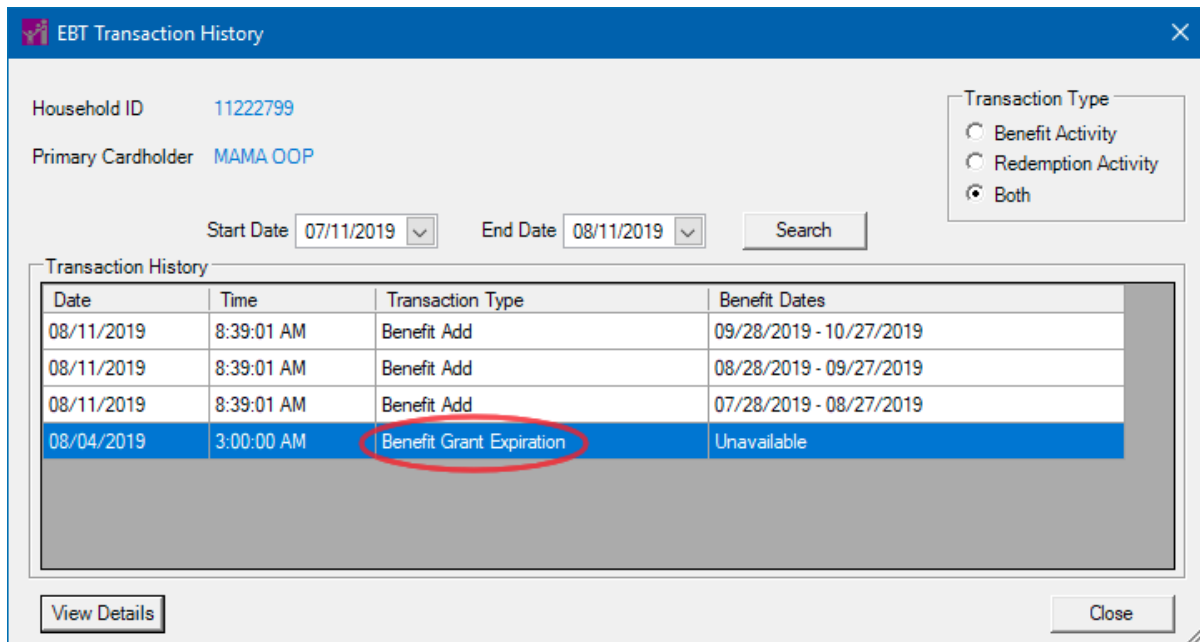
EBT Transaction History in HuBERT

With eWIC, you can assess a household’s redemption by reviewing the EBT Transaction History. The EBT Transaction History is found in the Benefits Management Menu in HuBERT.



Assessing Benefit Redemption in HuBERT

To assess benefit redemption, look at the un-redeemed food items for the Benefit Grant Expiration row. These are the items the household did not purchase. Identifying un-redeemed foods items provides an opportunity to address any issues the household had with selecting, purchasing, or using specific food items.



Benefit Grant Expiration in HuBERT

If food items have not been purchased, a system transaction occurs 7 days after the Last Date to Use of a benefit set and identifies the un-redeemed food items. This is displayed as a **Benefit Grant Expiration**.

If you double-click that row, the un-redeemed food items for the household display.

EBT Transaction History Detail

Household ID 11222799
 Primary Cardholder MAMA OOP
 Transaction Transaction
 EBT System Message Information unavailable from the external EBT system.

Category	Subcategory	Quantity
16 Breads/Whole Grains	000 (16 oz) WIC-allowed Whole Grain Item	1 LB
19 Fruits & Vegetables Ca...	000 dollars Fresh or Frozen Fruits and Vegetables	3
02 Cheese or Tofu	000 pound(s) WIC-allowed Cheese	1 LB

Note! This information is not stored in the HuBERT database and cannot be reported using InfoView.

The navigation to EBT Transaction History and the screens will be different in WINNIE.

Transaction History in WINNIE

The Transaction History is found in **Manage eWIC Account** in WINNIE.

Manage eWIC Account

Card History

eWIC Household Demographics

Transaction History ← Select Transaction History.

Primary Cardholder: Shay Dee

Mailing Address

street
 STON, MN 55420-0000

Assessing Benefit Redemption in WINNIE

To assess benefit redemption, in Show Details select the Transaction Type “Expunged/expired”. These are the items the household did not purchase. Identifying un-redeemed foods items provides an opportunity to address any issues the household had with selecting, purchasing, or using specific food items.

HOW TO ASSESS HOUSEHOLD BENEFIT REDEMPTION

Transaction History

Start Date: End Date: Transaction Type:

Date	Time	Transaction Type	Benefit Dates
05/03/2023	12:30:11 AM	Expunged/expired	03/26/2023 - 04/25/2023
05/03/2023	12:30:11 AM	Expunged/expired	03/26/2023 - 04/25/2023
05/03/2023	12:30:11 AM	Expunged/expired	03/26/2023 - 04/25/2023

Expunged/expired in WINNIE

If food items have not been purchased, a system transaction occurs 7 days after the Last Date to Use of a benefit set and identifies the un-redeemed food items. This is displayed as **Expunged/expired**.

If you double-click that row, the un-redeemed food items for the household display.

EBT Transaction Details

Household ID: 13534612

Primary Cardholder: [REDACTED]

Transaction: 05/03/2023 12:30:11 AM Expunged/expired

Participant Name: [REDACTED]

State WIC ID: 00841111

Staff Member: [REDACTED]

Benefit Dates: 03/26/2023 - 04/25/2023

Category	Subcategory	Quantity
02 - Cheese or Tofu	004 - (12 to 16 oz)pkg WIC-allowed Tofu	3 Package
03 - Eggs	000 - dozen WIC-allowed Eggs	1 Dozen
05 - Breakfast Cereal	000 - oz. (or less) WIC-allowed Cereal	36 Ounce
06 - Legumes	000 - WIC Peanut Butter OR Dry Beans OR 4-Can Beans	1 Container
52 - Milk Low Fat/fat free	000 - gallon(s) Fat Free/Skim or 1% milk	2.5 Gallon
54 - Juice - 64 oz.	000 - (64 oz) container WIC-allowed 100% Juice	1 Container

Minnesota Department of Health - WIC Program, 625 Robert St N, PO BOX 64975, ST PAUL MN 55164-0975; 1-800-657-3942, health.wic@state.mn.us, www.health.state.mn.us; to obtain this information in a different format, call: 1-800-657-3942.

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