

**“Electronic Data Interchange (EDI) Survey”
Preliminary Informational Survey Results for
Insurance Carriers Licensed in Minnesota**

Background and How to Use the Survey Results Spreadsheet

In April of 2009 the Minnesota Department of Health (MDH) contacted insurance carriers licensed in Minnesota and considered at that time likely to be “group purchasers” subject to the requirements in Minnesota Statutes, section 62J.536 for the standard, electronic exchange of health care administrative transactions. In an effort to facilitate the exchange of the standard, electronic transactions, MDH conducted a preliminary survey of these carriers seeking information such as points of contact, names of clearinghouses/vendors, and other information.

The [survey results](#) are being posted publicly in an Excel spreadsheet to assist others, especially health care providers, connect electronically with the carriers. A brief summary of the information in each of column of the spreadsheet is provided below.

In reviewing or using the survey results, please also note the following:

- **The survey results are preliminary and intended for general informational purposes only. The Minnesota Department of Health (MDH) cannot guarantee the reliability or accuracy of the information provided, and in all cases health care providers or others seeking to connect electronically with these insurance carriers are encouraged to contact the carriers, or any vendor(s) acting on the carrier’s behalf, directly as needed to obtain or verify information.**
- The information from the survey is self-reported. Approximately 200 carriers responded in some way to provide results that could be used, out of over 600 carriers that were surveyed. Responses vary considerably in length and detail.
- MDH does not have plans at this time to repeat, expand, update, or maintain the survey. MDH is posting the survey results for a limited period to determine their relative usefulness and any possible next steps.
- Some survey respondents left fields blank or responded with “not applicable”, “N/A” and similar responses. In the survey results, all these fields are simply left as blanks.
- The National Association of Insurance Commissioners (NAIC) identification number is provided as another method of locating/sorting insurance carriers only, and the NAIC number may not be applicable as an identification number for routing or exchanging electronic transactions.
- **Please review the table below before going to the spreadsheet.**

Description of survey information shown on spreadsheet

Column	Label	Description	Other
1	Carrier	Name of insurance carrier	
2	USPS ADDRESS	US Postal service mailing address	
3	CITY	City of USPS address	
4	STATE	State of USPS address	
5	ZIP	Zipcode of USPS address	

Column	Label	Description	Other
6	NAIC Number	National Assn. of Insurance Commissioners (NAIC) insurance carrier identification no.	The NAIC identification number is provided as another method of locating/sorting insurance carriers only, and the NAIC number may not be applicable as an identification number for routing or exchanging electronic transactions.
7	EDI point of contact	Name of an initial point of contact from the insurance carrier for questions about Electronic Data Interchange (EDI)/connectivity issues	
8	Email address for EDI point of contact	Email address for the EDI point of contact from column 8 (see above)	
9	Phone No. for EDI point of contact	Phone no. for the EDI point of contact from column 8 (see above)	
10	Fax No. for claims attachments	Number to fax copies of patient information that may be required as attachments to claims from health care providers.	Because of the importance of attachments for proper claims processing, as with other information from the survey, please verify fax numbers as needed. Note: MN Statutes § 62J.536 does not require electronic claims attachments. However, if an attachment is being sent with the claim, certain summary data about the attachment are needed on the electronic claim.
11	Organization's electronic trading partner identification number	Unique identification number that serves like an electronic "address" or routing number so that electronic transactions can be sent to the correct destination. Similar terms used in practice include: "payer ID", "submitter ID", etc.	There often seemed to be some confusion about what number(s) should be reported. As with other information from the survey, please verify trading partner ID numbers as needed.

Column	Label	Description	Other
12	Vendor Clearinghouse #1 Name	Name of the insurance carrier's clearinghouse or vendor to aid the carrier in the exchange of electronic transactions	Our survey allowed carriers to report information (e.g., vendor name and an email address for the vendor) for up to 4 clearinghouses/vendors.
13	Vendor Clearinghouse #1 Email Address	Email address for the insurance carrier's clearinghouse or vendor reported in column 12 (see above)	
14	Vendor Clearinghouse #2 Name	Name of another clearinghouse or vendor used by the insurance carrier to aid the carrier in the exchange of electronic transactions	
15	Vendor Clearinghouse #2 Email Address	Email address for the insurance carrier's clearinghouse or vendor reported in column 14 (see above)	
16	Vendor Clearinghouse #3 Name	Name of another clearinghouse or vendor used by the insurance carrier to aid the carrier in the exchange of electronic transactions	
17	Vendor Clearinghouse #3 Email Address	Email address for the insurance carrier's clearinghouse or vendor reported in column 16 (see above)	
18	Vendor Clearinghouse #4 Name	Name of another clearinghouse or vendor used by the insurance carrier to aid the carrier in the exchange of electronic transactions	
19	Vendor Clearinghouse #4 Email Address	Email address for the insurance carrier's clearinghouse or vendor reported in column 18 (see above)	