



## AUC 2009 Year in Review

### AUC MISSION:

To develop agreement among group purchasers and providers on standardized administrative processes when implementation of the processes will reduce administrative costs.

### Your Accomplishments!

#### 4010 Guides/Implementation

1. Implemented MN mandates for Eligibility (1/15/2009), Claims (7/15/2009) and Remittance (12/15/2009)
2. Adopted technical changes for Claims 837 (P, I, D), Pharmacy NCPDP and Remittance 835 companion guides
3. Requested new codes (HRA remit remark code) and requested clarifications (HIRs to X12) to national standards committees
4. Collaborated with MN HIPAA Collaborative to make a free testing tool available to providers and group purchasers to test MN mandates (Elig, Claims and Remits)
5. Created 19 Best Practices or coding recommendations (updated as of Dec Ops meeting)
6. Created Claims Compliance Check list
7. Simplified Claims Attachment form

#### 5010 Guides/Implementation

8. Determined MN 5010 companion guide development and promulgation of rules timeline
9. Completed draft 5010 MN Claims Companion guides for (P,I,D)
10. Developed subscriber, dependent, patient, insured scenarios/examples to clarify definition and usage with the 5010 TR3s

#### Administration and Organization

11. Developed standardized format for Medical Coding TAG's coding recommendations

#### *Members Include:*

Aetna ◊ Aging Services of Minnesota ◊ Allina Hospitals and Clinics ◊ American Association of Healthcare Administrative Management ◊ America's TPA ◊ Blue Cross Blue Shield of MN ◊ Care Providers of Minnesota ◊ CentraCare Health System ◊ Children's Hospitals and Clinics ◊ CVS Pharmacy ◊ Delta Dental of MN ◊ Fairview Health Services ◊ HealthEast ◊ HealthPartners – Health Plan ◊ HealthPartners – Medical Group and Regions Hospital ◊ Hennepin County Medical Center ◊ Mayo Clinic ◊ Medica Health Plan ◊ Metropolitan Health Plan ◊ MN Chiropractic Association ◊ MN Council of Health Plans ◊ MN Dental Association ◊ MN Department of Health ◊ MN Department of Human Services ◊ MN Department of Labor and Industry ◊ MN Home Care Association ◊ MN Hospital Association ◊ MN Medical Association ◊ MN Medical Group Management Association ◊ MN Pharmacists Association ◊ Noridian Administrative Services, L.L.C. - Medicare Part A ◊ Olmsted Medical Center ◊ Park Nicollet Health Services ◊ PreferredOne ◊ PrimeWest Health ◊ REM Health Inc. ◊ Sanford Health ◊ Sanford Health Plan ◊ Silverscript ◊ St. Mary's/Duluth Clinic Health System ◊ UCare MN ◊ UnitedHealth Group ◊ University of Minnesota Physicians

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12. Created Medical Code TAG decision tree process and form
13. Reviewed/addressed/responded to numerous work requests and SBARs
14. Provided ongoing technical assistance to MDH for information/clarification
15. Welcomed new AUC member organization
  - o America's TPA
16. Developed attendance tracking procedure and quarterly reports
17. Filled chair vacancies for EOB/Remit, Membership/Policy & Procedure, Medical Code TAG, Claims, Operations, Eligibility, and Communications
18. Conducted chair/co-chair training and guide development/barrier identification sessions in Jan 2009, June 2009 and Dec 2009
19. Updated TAG mission statements and charters to reflect current work activity and work products
20. Reviewed 2008/2009 proposed legislation and possible impacts
21. Reviewed technical changes/clarifications to 62J.536 for 2010 legislative session
22. Conducted EDI and X12 high level educational training for AUC members
23. Approved the creation of a new TAG to assess current state, impacts and recommendations regarding Medicaid's 2 digit Program Code
24. Conducted 2010 planning and drafted 2010 AUC work tasks

#### **Consulting/Other Health Initiatives**

25. Participated in workgroups representing AUC or provided AUC consultation on
  - o Baskets of Care
  - o Uniform Claims Review Study
  - o Uniform Formulary Exception Form
  - o Standardized prescription drug authorization
  - o Medical Home

#### **Communication**

26. Issued Spring and Fall AUC newsletters
27. Updated FAQs
28. Developed letter and survey for associations to use to promote E3 initiative
29. Developed second provider alert regarding MN Mandates
30. Created electronic connectivity page on AUC web site for providers and group purchaser which provides links to group purchaser electronic connectivity information
31. Updated work request form to include additional Medical Code TAG data elements
32. Revised location of AUC Best Practices for ease of use
33. Provided links on AUC's web site to AUC group purchaser electronic connectivity information in affiliation with the Best Practice for Claims Attachments and Appeals
34. Participated in over 8 industry educational forums/presentations