

# OFFICE OF OMBUDSMAN FOR LONG-TERM CARE

Minnesota Board on Aging

Mailing address: PO Box 64971, St. Paul, MN 55164-0971

Office location: 540 Cedar Street, St. Paul 55101

(651) 431-2555 or Toll-free (800) 657-3591 FAX (651) 431-7452

INTAKE LINE: (651) 431-2555 OR TOLL-FREE (800) 657-3591

Email: [MBA.OOLTC@state.mn.us](mailto:MBA.OOLTC@state.mn.us)

## STAFF DIRECTORY

### CENTRAL OFFICE STAFF in ST. PAUL

**CHERYL HENNEN**

(651) 431-2553

[cheryl.hennen@state.mn.us](mailto:cheryl.hennen@state.mn.us)

**State Ombudsman**

**NATASHA MERZ**

(651) 431-6338

[natasha.m.merz@state.mn.us](mailto:natasha.m.merz@state.mn.us)

**Deputy Ombudsman**

**SARAH GREBENC**

(651) 431-2548

[sarah.grebenc@state.mn.us](mailto:sarah.grebenc@state.mn.us)

**Ombudsman Specialist**

**NEIL PETERSON**

(651) 431-2556

[neil.peterson@state.mn.us](mailto:neil.peterson@state.mn.us)

**Program Advocacy Coordinator**

Assignments:

*Hastings Veterans Home; MPLS*

**facilities:** *Aldrich, Andrews, Augustana*

*HCC of Mpls, Benedictine Health CTR of*

*Mpls, Birchwood Care Home of Mpls, ,*

*Ebenezer Care CTR, GoldenLiving Center*

*Chateau & Redeemer Residence*

**JOSH WITTE\***

(651) 431-4926

[josh.witte@state.mn.us](mailto:josh.witte@state.mn.us)

**Data Control Specialist**

**RHONDA DEBOUGH\***

(651) 431-3178

[rhonda.debough@state.mn.us](mailto:rhonda.debough@state.mn.us)

**Volunteer Coordinator**

**AMY NOP**

(651) 431-2552

[savety.nop@state.mn.us](mailto:savety.nop@state.mn.us)

**Office Administrator**

# METRO REGIONAL OMBUDSMEN in ST. PAUL

## REGION

**LORI GOETZ**  
(651) 431-2276

[lori.goetz@state.mn.us](mailto:lori.goetz@state.mn.us)

Assignments:  
*Counties:* Dakota (**excluding** Hastings Vets) and Southern Washington Co (**excluding** Forest Lake, Hugo, Marine on St. Croix, New Scandia Twp. & May Twp.); & *Cities* of Bloomington, Edina & Richfield

**KRISTEN RICE**  
(651) 431-3236

[kristen.rice@state.mn.us](mailto:kristen.rice@state.mn.us)

Assignments:  
**Entire City of MPLS (*excluding NP MPLS facilities*)**; **Specific facilities:** *Bethany, Bryn Mawr, Bywood East, Catholic Elder, Elliot, Fairview TCU, Grand Ave, Jones Harrison, MPLS Vets Home, Mount Olivet, Providence, Southside B/C & Walker Methodist; & City of St. Louis Park*

**SALLY SCHOEPHOERSTER**  
(651) 431-2550

[sally.schoephoerster@state.mn.us](mailto:sally.schoephoerster@state.mn.us)

Assignments:  
*Cities:* *Arden Hills*, Brooklyn Center, Brooklyn Park, Crystal, Falcon Heights, Maple Grove, Moundsview, New Brighton, New Hope, Osseo, Robbinsdale, **ROSEVILLE**, St. Anthony Village: **MPLS facilities:** Camden

**PAULA WIECZOREK**  
(651) 431-2554

[paula.m.wieczorek@state.mn.us](mailto:paula.m.wieczorek@state.mn.us)

Assignments:  
*Cities:* Little Canada, Maplewood, North Oaks, North St. Paul, Shoreview, St. Paul, *Vadnais Heights & White Bear Lake*; & **Upper Quad of Washington County** (*Forest Lake, Hugo, Marine on St. Croix, New Scandia Township & May Township*);

## METRO REGIONAL OMBUDSMAN

### JIM DOSTAL

PO Box 98  
Long Lake, MN 55356  
Phone: (952) 476-3567  
Fax: (952) 476-3581

[james.f.dostal@state.mn.us](mailto:james.f.dostal@state.mn.us)

#### Assignments:

*Counties:* Carver, McLeod & **SCOTT**;  
*Cities:* Deephaven, Eden Prairie,  
Excelsior (**INCLUDING** Beehive Homes  
of Excelsior), **GOLDEN VALLEY**,  
Hopkins, Long Lake, Loretto, Maple Plain,  
Minnetonka, Minnetrista, Mound,  
Plymouth, Shorewood, Spring Park,  
Wayzata & Annandale Care Center

## GREATER MINNESOTA REGIONAL OMBUDSMEN

### MAISIE BLAINE

PO Box 762  
Grand Rapids, MN 55744  
Phone: (218) 999-5369  
Fax: (651) 431-7552

[maisie.blaine@state.mn.us](mailto:maisie.blaine@state.mn.us)

#### **Physical Address:**

400 River Road, Suite #1  
Grand Rapids, MN 55744

#### Assignments:

*Counties:* Cook, Itasca, Koochiching,  
Lake & St. Louis

### JANE BRINK

11630 State Ave., Suite 27  
Brainerd, MN 56401  
Phone: (218) 855-8587  
Fax: (651) 431-7492

[jane.m.brink@state.mn.us](mailto:jane.m.brink@state.mn.us)

#### Assignments:

*Counties:* Aitkin, Carlton, Cass, Crow  
Wing, Hubbard, Morrison, (f/Todd Co  
**ONLY Lakewood Health Systems &**  
**the city of Staples)** & Wadena

### SYLVIA HASARA

PO Box 1022  
Lakefield, MN 56150  
Phone: (507) 662-6652  
Fax: (507) 662-5644

[sylvia.hasara@state.mn.us](mailto:sylvia.hasara@state.mn.us)

#### Assignments:

*Counties:* Brown, Cottonwood,  
Faribault, Jackson, Lincoln, Lyon,  
Martin, Murray, Nobles, Pipestone,  
Redwood, Renville, Rock, Watonwan  
& Yellow Medicine

### ANN HOLME

40719 – 630<sup>th</sup> Avenue  
Ortonville, MN 56278  
Phone: (320) 273-2364  
Fax: (320) 273-2254

[ann.holme@state.mn.us](mailto:ann.holme@state.mn.us)

#### Assignments:

*Counties:* Big Stone, Chippewa,  
Douglas, Grant, Kandiyohi, Lac qui  
Parle, Otter Tail, Stevens, Swift,  
Traverse & Wilkin

**CORY JONES**

PO Box 107  
Warren, MN 56762  
Phone: (218) 745-5820  
Fax: (218) 745-5847

[coralie.a.jones@state.mn.us](mailto:coralie.a.jones@state.mn.us)

Assignments:

*Counties:* Becker, Beltrami, Clay, Clearwater, Kittson, Lake of the Woods, Mahnommen, Marshall, Norman, Pennington, Polk, Red Lake & Roseau

**DAVE CHRISTIANSON**

11 Civic Center Plaza,  
Suite 001  
Mankato, MN 56001  
Phone: (651) 341-9797  
Fax: (651) 431-7452

[dave.e.christianson@state.mn.us](mailto:dave.e.christianson@state.mn.us)

Assignments:

*Counties:* Blue Earth, Nicollet, LeSueur, Rice, Sibley & Waseca, Freeborn, Mower

**JAMIE KUNST**

11 Civic Center Plaza,  
Suite 001  
Mankato, MN 56001  
Phone: (651)341-9367  
Fax: ((651) 431-7452

[jamie.t.kunst@state.mn.us](mailto:jamie.t.kunst@state.mn.us)

Assignments:

*Counties:* Dodge, Goodhue, Fillmore, Houston, Olmsted, Steele, Wabasha & Winona

**DAN TUPY**

11600 State Ave.  
Brainerd, MN 56401  
Phone: (218) 855-8729  
Fax: (651) 431-7496

[daniel.r.tupy@state.mn.us](mailto:daniel.r.tupy@state.mn.us)

Assignments:

*Counties:* Benton, Kanabec, Mille Lacs, Pope, Sherburne, Stearns (**excluding** Elk River) & Todd (**excluding** Lakewood Health Systems & the city of Staples – to Jane)

**WENDY WEIDNER**

955 – 138<sup>th</sup> Lane NE  
Ham Lake, MN 55304  
Phone: (763) 767-3573  
Fax: (763) 767-3574

[wendy.k.weidner@state.mn.us](mailto:wendy.k.weidner@state.mn.us)

Assignments:

*Counties:* Anoka, Chisago, Isanti, Meeker, Pine, Wright (**excluding** Annandale/Centennial Care Center); *Cities:* Rogers, Champlin, Dayton & Elk River