

**Minnesota's Call to Action  
F-309 Quality of Care: Pain Management & End of Life Issues**

**May 11 (Duluth), May 12 (Fergus Falls), May 13 (St. Paul),  
May 14 (Mankato) & May 15 (Bloomington)**

**AGENDA**

*QUIET PLEASE! In consideration of other participants and speakers, please turn cell phones and pagers to silent or vibrate mode.*

**8:30 am – 9:00 am            Check-in & Continental Breakfast**

**9:00 am – 12:00 pm \*      Welcome and Introduction**

**Overview of F-309 Guidance**

*Elizabeth A. Swan, RN, Health Facility Evaluator  
Minnesota Department of Health  
Division of Compliance Monitoring*

**Clinical Approaches to Pain Management**

*Dr. Steven Levenson, M.D., C.M.D.  
Long Term Care Medical Director, Baltimore,  
Maryland*

**12:00 pm – 1:00 pm        Lunch**

**1:00 pm – 3:00 pm        Clinical Approaches to Pain Management**

*Dr. Steven Levenson, M.D., C.M.D.  
Long Term Care Medical Director, Baltimore, Maryland*

**Investigative Protocol for Pain**

*Elizabeth A. Swan, RN, Health Facility Evaluator  
Minnesota Department of Health  
Division of Compliance Monitoring*

**Wrap-Up, Evaluation & Adjourn**

*Aging Services of Minnesota &  
Care Providers of Minnesota*

\* There will be a short break during the morning session.