



Protecting, Maintaining and Improving the Health of Minnesotans

Complaint Investigation
Minnesota Department of Health
Division of Compliance Monitoring
Licensing and Certification Section

Health And Rehabilitation Of New Brighton
825 First Avenue Northwest
New Brighton, MN 55112

Case #H5164077
December 24, 2008

By: Sue Jackson, Acting Director

A complaint investigation was conducted during the standard survey, completed June 13, 2008.

The allegation is:

Resident rooms are not kept clean and in good repair. Handicap bars next to the toilets are loose.
Resident rooms and bathrooms are dirty and dusty.

Resident dressings changes aren't completed as ordered.

Conclusion:

Substantiated as it relates to the allegation of inadequate housekeeping. Federal deficiencies were issued.

Substantiated as it relates to the allegation of inadequate nursing care. Federal deficiencies were issued.