#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: 1XUJ

#### MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART I	- TO BE COMP	LETED BY T	HE STAT	TE SURVEY A	AGENCY		Facility ID: 00393
MEDICARE/MEDICAID PROVIDE     (L1) 245447  2.STATE VENDOR OR MEDICAID NO     (L2) 935742400		3. NAME AND AI (L3) <b>SACRED H</b> (L4) <b>1200 12TH S</b> (L5) <b>AUSTIN, M</b>	EART CARE C	ENTER	(L6) 55912		4. TYPE OF ACTI  1. Initial 3. Termination 5. Validation 7. On-Site Visit	ON: 7 (L8)  2. Recertification 4. CHOW 6. Complaint 9. Other
5. EFFECTIVE DATE CHANGE OF O (L9)	WNERSHIP	7. PROVIDER/SU 01 Hospital	JPPLIER CATEGO 05 HHA	RY 09 ESRD	<u>02</u> (L7) 13 PTIP	22 CLIA	8. Full Survey Afte	
6. DATE OF SURVEY <b>09/2</b> 8. ACCREDITATION STATUS:  0 Unaccredited 1 TJC 2 AOA 3 Other	<b>2/2017</b> (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR END	ING DATE: (L35)
11LTC PERIOD OF CERTIFICATION From (a): To (b):  12.Total Facility Beds 13.Total Certified Beds	59 (L18) 59 (L17)	Complian1. B. Not in Co		ram	2. Tec 3. 24 1 4. 7-D	hnical Personnel	e Following Requirement  6. Scope of  7. Medical I  8. Patient R  9. Beds/Roo  (L12)	Services Limit Director Dom Size
14. LTC CERTIFIED BED BREAKDO 18 SNF 18/19 SNF 59 (L37) (L38)	WN 19 SNF (L39)	ICF	IID (L43)		15. FACILITY 1861 (e) (1) or		(L15)	
16. STATE SURVEY AGENCY REMAINS TO SURVEYOR SIGNATURE				):	18. STATE SU	RVEY AGENCY A	NPPROVAL	Date:
Gary Nederhoff, Unit S	upervisor		10/13/2017	(L19)	Joanne Si	mon, Certific	cation Specialis	<u>†</u> 10/13/2017 <sub>(L20)</sub>
1	PART II - TO BE	E COMPLETED	BY HCFA RI	EGIONAI	C OFFICE OR	SINGLE STA	ATE AGENCY	
DETERMINATION OF ELIGIBILI      1. Facility is Eligible to 2. Facility is not Eligible	Participate		MPLIANCE WITH GHTS ACT:	CIVIL	2.		cial Solvency (HCFA-25 Interest Disclosure Stmt:	
22. ORIGINAL DATE  OF PARTICIPATION  03/01/1987  (L24)	23. LTC AGREEM BEGINNING (L41)		24. LTC AGREEM ENDING DAT (L25)		VOLUNTARY 01-Merger, Closu		05-Fail t	(L30)  UNTARY  o Meet Health/Safety  o Meet Agreement
25. LTC EXTENSION DATE: (L27)	27. ALTERNATI	n of Admissions:	(L44)		03-Risk of Involu 04-Other Reason	intary Termination for Withdrawal	OTHER 07-Provi 00-Activ	der Status Change re
			(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS			
	(L28)	03001		(L31)				
31. RO RECEIPT OF CMS-1539	(1.32)	. DETERMINATION <b>09/15/2017</b>	OF APPROVAL D	ATE (L33)	DETERMIN	ATION ADDD	OVAL	



Protecting, Maintaining and Improving the Health of All Minnesotans

CMS Certification Number (CCN): 245447

October 13, 2017

Ms. Rebecca Mathews Halverson, Administrator Sacred Heart Care Center 1200 12th Street Southwest Austin, MN 55912

Dear Ms. Mathews Halverson:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program the Minnesota Department of Human Services that your facility is recertified in the Medicaid program.

Effective September 18, 2017 the above facility is certified for or recommended for:

59 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 59 skilled nursing facility beds located in rooms.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Joanne Simon, Enforcement Specialist

Minnesota Department of Health

Licensing and Certification Program

Program Assurance Unit Health Regulation Division

Telephone: 651-201-4161 Fax: 651-215-9697

Email: joanne.simon@state.mn.us

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered October 13, 2017

Ms. Rebecca Mathews Halverson, Administrator Sacred Heart Care Center 1200 12th Street Southwest Austin, MN 55912

RE: Project Number S5447027

Dear Ms. Mathews Halverson:

On August 16, 2017, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on August 9, 2017. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F) whereby corrections were required.

On September 22, 2017, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on October 2, 2017 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on August 9, 2017. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of September 18, 2017. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on August 9, 2017, effective September 18, 2017 and therefore remedies outlined in our letter to you dated August 16, 2017, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

Joanne Simon, Enforcement Specialist

Minnesota Department of Health

Licensing and Certification Program

Program Assurance Unit Health Regulation Division

Telephone: 651-201-4161 Fax: 651-215-9697

Email: joanne.simon@state.mn.us

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#### CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: 1XUJ

Facility ID: 00393

#### MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

6. DATE OF SURVEY   08/09/2017   CL34)   08.0972017   CL34)   08.0972016446   97.14p.   11.CTOR   11.CTOR   1.17p.   11.CTOR   1.17p.   11.CTOR   1.17p.   1	1. MEDICARE/MEDICAID PROVIDER 1 (L1) 245447 2.STATE VENDOR OR MEDICAID NO. (L2) 935742400 5. EFFECTIVE DATE CHANGE OF OWN (L9)		(L3) <b>SACRED H</b> (L4) <b>1200 12TH</b> (L5) <b>AUSTIN, N</b> 7. PROVIDER/SU	UPPLIER CATEGO	ENTER HWEST	(L6) <b>55912</b> <u>02</u> (L7)	4. TYPE OF ACTION: 2 (L8)  1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other  8. Full Survey After Complaint
A	6. DATE OF SURVEY 08/09 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC		03 SNF/NF/Distinct	07 X-Ray	11 ICF/IID	15 ASC	` '
18 SNF	From (a): To (b):  12.Total Facility Beds		A. In Comple  Program  Complia 1.  X B. Not in C	iance With Requirements nce Based On: Acceptable POC ompliance with Progr	ram	2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural SNF 5. Life Safety Code	6. Scope of Services Limit7. Medical Director8. Patient Room Size9. Beds/Room
Vicky Hamersma, FHE-NE II   08/29/2017   (L19)   Joanne Simon, Certification Specialist   09/15/2017 (L20)   (L20)   Joanne Simon, Certification Specialist   09/15/2017 (L20)   (L20)   Joanne Simon, Certification Specialist   09/15/2017 (L20)   Joanne Simon, Certification Specialist   10/15/2017 (L20)	18 SNF 18/19 SNF 59 (L37) (L38)	19 SNF (L39)	(L42)	(L43)	):		(L15)
19. DETERMINATION OF ELIGIBILITY 20. COMPLIANCE WITH CIVIL RIGHTS ACT: 21. Facility is Eligible to Participate 22. Facility is not Eligible (L21)  22. ORIGINAL DATE 23. LTC AGREEMENT 24. LTC AGREEMENT OF PARTICIPATION BEGINNING DATE (L24) (L41) (L25)  25. LTC EXTENSION DATE: 27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) (L27) B. Rescind Suspension Date: (L28)  28. TERMINATION DATE: 29. INTERMEDIARY/CARRIER NO. (L28)  21. Statement of Financial Solvency (HCFA-2572) 2 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 3. Both of the Above:  2 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 3. Both of the Above:  2 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 3. Both of the Above:  2 . Ownership/Control Interest Disclosure Stimt (HCFA-2572) 2 . Ownership/Control Interest Disclosure Stimt (HCFA-2572) 3. Both of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-2572) 4. Ownership/Control Interest Disclosure Stimt (HCFA-1513) 3. Both of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 3. Both of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 4. Development of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  4 . Ownership/Control Interest Disclosure Stimt (HCFA-1513) 5. Deth of the Above:  5 . Ownership/Control Int		<b>≣</b> II	Date :		(L19)		
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OF PARTICIPATION  03/01/1987  (L24)  (L41)  (L41)  (L25)  27. ALTERNATIVE SANCTIONS  A. Suspension of Admissions:  (L44)  B. Rescind Suspension Date:  (L45)  28. TERMINATION DATE:  29. INTERMEDIARY/CARRIER NO.  (L28)  (L28)  (L31)  (L31)  (L31)  OF PARTICIPATION  BEGINNING DATE  ENDING DATE  (L41)  (L25)  01-Merger, Closure  02-Dissatisfaction W/ Reimbursement  03-Risk of Involuntary Termination  03-Risk of Involuntary Termination  04-Other Reason for Withdrawal  07-Provider Status Change  00-Active  30. REMARKS	1. Facility is Eligible to Par	ticipate			CIVIL	<ol><li>Ownership/Control</li></ol>	ol Interest Disclosure Stmt (HCFA-1513)
28. TERMINATION DATE: 29. INTERMEDIARY/CARRIER NO. 03001 (L28) (L31)	OF PARTICIPATION 03/01/1987 (L24) 25. LTC EXTENSION DATE:	BEGINNING  (L41)  27. ALTERNATI  A. Suspension	DATE  VE SANCTIONS n of Admissions:	(L25)		VOLUNTARY 00 01-Merger, Closure 02-Dissatisfaction W/ Reimburseme 03-Risk of Involuntary Termination	INVOLUNTARY  05-Fail to Meet Health/Safety  ent  06-Fail to Meet Agreement  OTHER  07-Provider Status Change
	28. TERMINATION DATE:				(L31)	30. REMARKS	
31. RO RECEIPT OF CMS-1539  32. DETERMINATION OF APPROVAL DATE  Posted 09/15/2017 Co.  (L32)  DETERMINATION APPROVAL	31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	I OF APPROVAL DA	ATE		ROVAL



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered August 16, 2017

Ms. Rebecca Mathews Halverson, Administrator Sacred Heart Care Center 1200 12th Street Southwest Austin, MN 55912

RE: Project Number S5447027

Dear Ms. Mathews Halverson:

On August 9, 2017, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the electronically delivered CMS-2567 whereby corrections are required.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Electronic Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

#### DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gary Nederhoff, Unit Supervisor Rochester Survey Team Licensing and Certification Program Health Regulation Division Minnesota Department of Health 18 Wood Lake Drive Southeast Rochester, Minnesota 55904-5506 Email: gary.nederhoff@state.mn.us

Phone: (507) 206-2731 Fax: (507) 206-2711

#### OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by September 18, 2017, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by September 18, 2017 the following remedy will be imposed:

• Per instance civil money penalty. (42 CFR 488.430 through 488.444)

#### ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;

- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

#### PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

#### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

#### Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

#### Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

#### Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

### FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by November 9, 2017 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the

result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by February 9, 2018 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

#### INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <a href="http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc">http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc</a> idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <a href="http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm">http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</a>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Tom Linhoff, Fire Safety Supervisor Health Care Fire Inspections Minnesota Department of Public Safety State Fire Marshal Division 445 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145

> Email: tom.linhoff@state.mn.us Telephone: (651) 430-3012

Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

Joanne Simon, Enforcement Specialist

Minnesota Department of Health

Licensing and Certification Program

Program Assurance Unit Health Regulation Division

Telephone: 651-201-4161 Fax: 651-215-9697

Email: joanne.simon@state.mn.us

cc: Licensing and Certification File

PRINTED: 08/28/2017 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION  G		E SURVEY MPLETED
		245447	B. WING _		08/	/09/2017
	PROVIDER OR SUPPLIER  HEART CARE CENT	ER		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912	•	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPOLICIENCY)	D BE	(X5) COMPLETION DATE
F 000	INITIAL COMMENT	ΓS	F 00	0		
	was completed at y Department of Hea was in compliance	d 9, 2017, a standard survey rour facility by the Minnesota lth to determine if your facility with requirements of 42 CFR 3, and Requirements for Long s.				
	as your allegation of Department's acceptoriolled in ePOC, year the bottom of the	f correction (POC) will serve of compliance upon the ptance. Because you are your signature is not required the first page of the CMS-2567 ic submission of the POC will tion of compliance.				
F 278 SS=D	on-site revisit of you validate that substate regulations has been your verification. 483.20(g)-(j) ASSE	acceptable electronic POC, an ur facility may be conducted to untial compliance with the en attained in accordance with SSMENT	F 27	8		9/18/17
		essments. The assessment lect the resident's status.				
	(h) Coordination A registered nurse each assessment v participation of hea					
	(i) Certification (1) A registered nur the assessment is	rse must sign and certify that completed.				
	assessment must s	who completes a portion of the sign and certify the accuracy of				
_ABORATOR\	DIRECTOR'S OR PROVID	DER/SUPPLIER REPRESENTATIVE'S SIGN	NATURE	TITLE	_	(X6) DATE

BORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

**Electronically Signed** 

08/25/2017

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIF A. BUILDING	`	(X3) DATE SURVEY COMPLETED		
		245447	B. WING		08/09/2017		
	PROVIDER OR SUPPLIER  HEART CARE CENT	ER		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)			
F 278	Continued From parthat portion of the analysis (1) Penalty for Falsi (1) Under Medicare who willfully and known will and known willfully and known willfully and known will and	age 1 assessment.  fication a and Medicaid, an individual advisoringly- rial and false statement in a nt is subject to a civil money a than \$1,000 for each  individual to certify a material at in a resident assessment is oney penalty or not more than sessment.	F 278	DEFICIENCY)			
	by: Based on observa review, the facility f Set (MDS) was acc residents (R10, R3 services.  Findings include: R10's annual MDS 12/28/16, had ident oral concerns were R10's teeth were o p.m. and surveyor R10's oral/dental a indicated R13 had	NT is not met as evidenced tion, interview and document ailed to ensure Minimum Data curately coded for 2 of 2 3) reviewed for dental  (an assessment) dated tified for oral/dental status no		Employees of Sacred Heart Care Ce who are responsible for the completic assessments including the MDS, striv provide accurate coding and informat at all times. RN-C recognized and admitted the coding error that had occurred in Section L of the MDS for these two residents. As stated in CM RAI Version 3.0 Manual, the rationale Section L is to identify conditions that might affect the quality of life; overall health; and/or nutritional status so th any problems in this area can be appropriately care-planned. As recognized by the surveyors in the Statement of Deficiencies, reference the missing or broken teeth was alreadincluded in the Care Plans of R10 and	on of ve to tion  IS's e for the state of th		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	TIPLE CONSTRUCTION  NG		(X3) DATE SURVEY COMPLETED	
		245447	B. WING		08/	09/2017	
	PROVIDER OR SUPPLIED  HEART CARE CEN			STREET ADDRESS, CITY, STATE, ZI 1200 12TH STREET SOUTHWES AUSTIN, MN 55912	P CODE		
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF ( (EACH CORRECTIVE ACT) CROSS-REFERENCED TO T DEFICIENC'	ION SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE	
F 278	R10's care plan w 6/28/17 included, [activities of daily performance, seq poor coordination dx [diagnosis] der missing-won't be denture and 2 nat off and irregular."  R10's progress no upper denture that teeth that are browith pureed meat texture. Declines  During an intervier registered nurse (was correct. RN-Comouth last night at the medical record had been inaccurs should have been broken natural teeth registered nurse (was correct. RN-Comouth last night at the medical record had been inaccurs should have been broken natural teeth radial sad was observed surveyor noted R3 was obs	with a last reviewed date of "Self-care deficit: ADL's living] r/t [related to] incomplete uencing problems, weakness, and sitting balance d/t [due to] mentia. 11/11 lower partials replaced per family. Has upper rural lower teeth that are broken  tote dated 8/8/17 included, "Has at fit fine and 2 natural lower ken off and irregular. Does OK texture and rest of food regular dentist."  w on 8/9/17, at 10:51 a.m. RN)-C stated R10's care plan C stated she assessed R10's and there was a progress note in d. RN-C stated the annual MDS ately coded and stated the MDS a coded to reflect R10 had eth.  MDS (an assessment) dated ntified for oral/dental status no re present.  d on 8/7/17 at 2:50 p.m. and 33 had no teeth and was not	F 2	R33 so the miscoding of basically had no impact - financial, or otherwise. RN-C corrected Section I doing modifications for both 8/23/2017.  All Clinical Managers were the proper coding of Section depends of the proper coding of Section L coding is corrected to the MDS will be complemented by the MDS will be complemented by the Clinical Managers with of all comprehensive MD before 12/31/17 and report QAPI Committee. A determinate at the January QAF the need for continued at	health-related,  on the MDS by oth residents on the educated on tion L of the MDS mprehensive the residents for ole to ensure ct. Modifications eted as the educated ort findings to the termination will be PI meeting as to		

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	TIPLE CONSTRUCTION NG		(X3) DATE SURVEY COMPLETED	
		245447	B. WING		08	/09/2017	
	PROVIDER OR SUPPLIER HEART CARE CENT	ER		STREET ADDRESS, CITY, STATE, ZIP COD 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912	•		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES  Y MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE API DEFICIENCY)	OULD BE	(X5) COMPLETION DATE	
F 329 SS=D	7/26/17 included, "S bathing, grooming in performance, Poor sequencing probler [diagnoses] Alzheir anemia, RA [rheum osteoporosis. OT [d 4/17. Often decline During an interview registered nurse (R admitted she had funatural teeth. RN-C none of the above a texture food with he probably coded that MDS assessment] edentulous and ofted dentures.  483.45(d)(e)(1)-(2) FROM UNNECESS 483.45(d) Unnecessary drugs drug when used (1) In excessive do therapy); or (2) For excessive do (3) Without adequates	th a last reviewed date of Self care deficit: Dressing, r/t [related to] incomplete Coordination & balance, ms, weakness d/t [due to] dx mer's dementia, leukemia, latoid arthritis], and occupational therapy] done is to use her dentures.  You 8/8/17, at 2:45 p.m.  RN)-C stated when R33 was all and upper dentures and no costated she coded the MDS as last R33 was able to eat regular therefore and confirmed R33 was lend confirmed R33 wa	F 2	78		9/18/17	

# DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	IPLE CONSTRUCTION  NG	COMPLETED		
		245447	B. WING_		08/0	09/2017
	PROVIDER OR SUPPLIER  HEART CARE CENT	ER		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912	,	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES  / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIC (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROF DEFICIENCY)	) BE	(X5) COMPLETION DATE
F 329	(5) In the presence which indicate the odiscontinued; or  (6) Any combination paragraphs (d)(1) the second paragraphs (d)(1) the sec	of adverse consequences dose should be reduced or as of the reasons stated in hrough (5) of this section.  Opic Drugs. Chensive assessment of a must ensure that  nave not used psychotropic these drugs unless the sarry to treat a specific sed and documented in the sections, and behavioral is clinically contraindicated, in nue these drugs;  NT is not met as evidenced tion, interview, and document ailed to attempt a er after being on the one year and lacked it was contraindicated for 1 of eviewed for unnecessary.	F 32	It is Sacred Heart Care Center! s to attempt gradual dose reductions for residents who use psychotropic unless a GDR is clinically contrain The Physician! s Progress Note for dated 6/16/17, includes reference earlier failed GDR when complete withdrawal of the drug was not we tolerated. RN-A also provided documentation to the surveyor about the behavioral changes that had occur August 2015, when a complete with had been attempted. This also documented that the son had note	s (GDR) c drugs dicated. or R31, to an	

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245447	B. WING			08/	09/2017
	PROVIDER OR SUPPLIER  HEART CARE CENT	ER		1200 12	ADDRESS, CITY, STATE, ZIP CODE 2TH STREET SOUTHWEST N, MN 55912		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 329	On 8/7/17, at 2:56 pa geri chair at end owindow with her eye on 8/8/17, at 10:31 a geri chair in the home policy, and assisted by staff with R31's current care altered mood related consistently denies asked other than done policy, and as appropriate/necess R31's current physical included an order for 37.5 milligrams (more depressive disorder Physician notes datassessment; chronolow dose venlafaxing to lowest dose was withdrawal of the dopsychiatric; affect is evidence of medical appears to be orientation is not tell insight and memory evidence of decompliance of decom	o.m., R31 observed seated in of the hall facing an outside es closed.  a.m., R31 observed seated in all sleeping.  a.m., R31 observed seated in ale in the dining room being the her meal.  plan, indicated potential for ed to depression and feeling sad/depressed when uring times of illness. cation monitoring per nursing ssess, monitor or intervene as	F3	that com faile inclusions faile inclusions faile inclusions faile increase increase increase inclusions faile inclusions failed inclusions	visician was informed of the new eatedly provide documentation udes justification as to why any empted dose reduction would be mpair the resident! s function of which it is a compart to the provided of the provided in the	ad also 6/17 as no kicity. as no kicity. as no kicity. as on the al uld likely inal ed to that / e likely or cause ing an disorder. ue to Gradual that s e the chiatric erlying there is ess of discuss nsultant ked to mely	

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′	PLE CONSTRUCTION  IG		E SURVEY IPLETED
		245447	B. WING _		08/	09/2017
	PROVIDER OR SUPPLIER HEART CARE CENT	ER		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912	·	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 329	minimum to include attempted dose red impair the resident' instability by exacer or psychiatric disord.  Behavior Summary to 8/9/17, with monidentified R31 had rebehaviors.  On 8/9/17, at 8:03 and NA-B, both star or behaviors.  On 8/9/17, at 8:08 a (LPN)-A stated R31 behaviors.  On 8/9/17, at 12:58 (DON) stated that rehave the information justification for the cantidepressant as Feyears.  On 8/9/17, at 1:42 phad not been a dos RN-A provided nurse documentation date identifying statement R31 crying and state A gradual dose red	hysician justification at a information as to why any luction would be likely to sufficient function or cause psychiatric roating an underlying medical der.  Reports dated from 3/15/17 itoring documented each shift, no episodes of moods or a.m., nursing assistant (NA)-A ted R31 displayed no moods a.m., licensed practical nurse displayed no moods or p.m., the director of nursing egistered nurse (RN)-A would n related to the clinical continued use of the RN-A had worked with R31 for p.m., RN-A confirmed there is reduction since 8/2/15. See to physician communication and 8/2/15 and 8/9/15, into by nursing staff regarding ted this is all that I have.	F 32	29		
F 428	-	DRUG REGIMEN REVIEW,	F 42	8		9/18/17

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′		E CONSTRUCTION		E SURVEY PLETED
		245447	B. WING	i		08/	09/2017
	PROVIDER OR SUPPLIER  HEART CARE CENT	ER	l	1	TREET ADDRESS, CITY, STATE, ZIP CODE 200 12TH STREET SOUTHWEST AUSTIN, MN 55912	,	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 428 SS=D	c) Drug Regimen R (1) The drug regimereviewed at least or pharmacist. (3) A psychotropic obrain activities asso and behavior. The limited to, drugs in (i) Anti-psychotic; (ii) Anti-depressant (iii) Anti-anxiety; an (iv) Hypnotic. (4) The pharmacist to the attending phyfacility's medical dirand these reports r (i) Irregularities including that meets the (d) of this section for (ii) Any irregularities during this review reseparate, written reattending physician director and director minimum, the reside	LAR, ACT ON Review en of each resident must be note a month by a licensed drug is any drug that affects ociated with mental processes se drugs include, but are not the following categories:  ; d must report any irregularities	F	428			
	(iii) The attending p	hysician must document in the record that the identified n reviewed and what, if any,					

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′	FIPLE CONSTRUCTION  NG		(X3) DATE SURVEY COMPLETED	
		245447	B. WING _		08/	09/2017	
	PROVIDER OR SUPPLIER HEART CARE CENT	ER		STREET ADDRESS, CITY, STATE, ZIP COI 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORR ( (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AF DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
F 428	action has been tall be no change in the physician should dethe resident's med.  (5) The facility must and procedures for review that include frames for the diffesteps the pharmacidentifies an irregulate to protect the residentifies an irregulate protect the residentified lack of dejustification for the antidepressant me (R31) without an affor the past year or to whey the medicate Findings include:  R31's significant check (MDS) dated 6/14/tired or having little included depression R31's current physician notes 6/137.5 milligrams (medepressive disorder Physician notes 6/14 assessment; chronolow dose venlafaxing the physician notes 6/14 assessment; chronology dose venlafaxing t	ken to address it. If there is to be medication, the attending ocument his or her rationale in ical record.  It develop and maintain policies the monthly drug regimen, but are not limited to, time erent steps in the process and ist must take when he or she larity that requires urgent action ent.  NT is not met as evidenced and document review, the sure the consultant pharmacist ocumentation of physician continued use of an dication for 1 of 5 residents attempt to titrate the medication of have a clinical justification as ation should not be titrated.	F 4:	It is the practice of the Consumeration (CP) to review earesident; so drug regimen at le note any irregularities, and prinformation about any irregulato the Director of Nursing, the Director, and the resident; so Based on this deficiency, the irregularities evidently include to provide adequate documer related to a GDR not attempted clinical contraindication. In the CP obviously did not find documentation to be inadequed based her opinion on notes so the resident; so record. The sore referred to those notes. The made a documented return consurveyor at 3:15 p.m. on 8/9/18 by definition, a consultant is a gives professional or expert as Based on our experience, we had reason to question her experience, we had reason to question her experience, we also shared.	ach east monthly, rovide arity in writing e Medical physician. term es the failure ntation ed due to nis instance the nate and he made in surveyor was e CP also call to the 17. a person who advice. e have never expertise on urticular		

STATEMENT	OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′			X3) DATE	SURVEY PLETED
		245447	B. WING	i		08/0	9/2017
	PROVIDER OR SUPPLIER  HEART CARE CENT	ER		1	TREET ADDRESS, CITY, STATE, ZIP CODE 200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES  Y MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 428	withdrawal of the dipsychiatric; affect is evidence of medica appears to be orier orientation is not te Insight and memore evidence of decoming disorder.  However, the physical documentation of programment in compair the resident instability by exace or psychiatric disorder.  Behavior Summary to 8/9/17, with monidentified R31 had behaviors.  R31's consultant place recommendation of the following: -7/26/16 No irregular R31's physician revolution to lowest complete withdrawall reduction to lowest complete withdrawall reductions current clear evidence of to -11/10/16 No irregular evidence of to -11/10/16 No irregular evidence of to -11/10/16 No irregular evidence of the resident's physician resident's physician regular evidence of the regular evidence	rug was not. Identified under stuporous to obtunded. No ation related toxicity. She ated to self, but other stable and likely not reliable. Year similarly not testable. No pensated thought or mood cian progress notes lacked obysician justification at a se information as to why a duction would be likely to se function or cause psychiatric robating an underlying medical der.  A Reports dated from 3/15/17 itoring documented each shift, no episodes of moods or marmacist (CP) otes dated 7/26/16, identified arities noted. On 5/17/16, viewed Effexor and nic depression - in remission axine - sequential dose dose was well-tolerated, but all of the drug was not and or withdrawal of psychotropic tly contraindicated without exicity.  Ilarities noted. On 9/19/16, in reviewed venlafaxine and	F	428	However, the Director of Nursing will continue to review documentation re to Gradual Dose Reductions and will ensure that there is adequate justific if it is determined that an attempted reduction would be likely to impair the resident! Is function or cause psychial instability by exacerbating an underly medical or psychiatric disorder. If the any question about the thoroughness the documentation, the DON will discher opinion with the Pharmacy Consumers and the physician, who may be asked make a more thorough note. Any concerns about GDR! Is will be discust the October and January QAPI Committee meeting.	elated   cation dose e atric ying ere is s of cuss ultant d to	
	documented: chror	nic depression - in remission axine - sequential dose					

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING		(X3) DATE SURVEY COMPLETED	
		245447	B. WING _		08/	09/2017
	PROVIDER OR SUPPLIER HEART CARE CENT	ER		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	.D BE	(X5) COMPLETION DATE
F 428	complete withdrawa trials of reduction of medications current clear evidence of to effective dose of this On 8/9/17, at 12:58 (DON) stated that rehave the information justification for the cantidepressant as Feyears.  On 8/9/17, at 1:42 per had not been a dose RN-A provided nurse documentation date identifying statemer R31 crying and state on 8/9/17, at 1:44 per to late entry note or physician review of for clinical justification CP-A stated she was to see if she could for return call or message.	dose was well-tolerated, but all of the drug was not and r withdrawal of psychotropic tly contraindicated without exicity. Resident on minimum is medication.  p.m., the director of nursing egistered nurse (RN)-A would n related to the clinical continued use of the RN-A had worked with R31 for p.m., RN-A confirmed there is reduction since 8/2/15. The top physician communication and 8/2/15 and 8/9/15, and the since all that I have.  p.m., CP-A via phone referred in 11/10/16 related to the 9/9/16 the Effexor XR. When asked on for the continued use, anted to go back in her records and a better justification. No age was received.	F 42	8		
F 441 SS=F	requested but not re	e)(f) INFECTION CONTROL,	F 44	1		9/18/17
	The facility must es	tion and control program.  tablish an infection prevention n (IPCP) that must include, at				

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245447	B. WING			08/09/2017	
NAME OF PROVIDER OR SUPPLIER  SACRED HEART CARE CENTER				12	TREET ADDRESS, CITY, STATE, ZIP CODE 200 12TH STREET SOUTHWEST USTIN, MN 55912		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			х	PROVIDER'S PLAN OF CORRECTIOI (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 441	investigating, and communicable disevolunteers, visitors providing services arrangement based conducted according accepted national simplementation is F  (2) Written standard for the program, whimited to:  (i) A system of survices possible communicable communicable disereported;  (ii) When and to whom to be followed to provide the program of the pro	owing elements:  eventing, identifying, reporting, controlling infections and cases for all residents, staff, and other individuals under a contractual dupon the facility assessmenting to §483.70(e) and following standards (facility assessment Phase 2);  ds, policies, and procedures nich must include, but are not reillance designed to identify cable diseases or infections read to other persons in the enom possible incidents of ease or infections should be reansmission-based precautions event spread of infections; isolation should be used for a	F4	141			

OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′			(X3) DATE SURVEY COMPLETED	
	245447	B. WING _		08/	09/2017	
NAME OF PROVIDER OR SUPPLIER  SACRED HEART CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE  1200 12TH STREET SOUTHWEST  AUSTIN, MN 55912			
SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	(EACH CORRECTIVE ACTION	N SHOULD BE	(X5) COMPLETION DATE	
(v) The circumstan must prohibit emple	ces under which the facility byees with a communicable	F 44	1			
contact with reside contact will transmi	nts or their food, if direct it the disease; and					
by staff involved in	direct resident contact.					
under the facility's	IPCP and the corrective					
process, and trans	port linens so as to prevent the					
annual review of its program, as neces This REQUIREME	s IPCP and update their sary.					
Based on interview implement a prografacility water system outbreak of Legion potential to effect a	am to prevent Legionella in the ms to prevent cases and naires' Disease. This had the Ill 59 residents residing in the		the facility had developed we related to Legionella or if the documented a facility risk at the ESD informed the survey had been recent discussion	vritten policies le facility had lessessment, leyor that there less about		
the environmental sest was asked if the policies and proceed growth and spread bacteria are micros	services director (ESD). The he facility had developed dures to reduce the risk of of Legionella (Legionella scopic organisms that live in		water supply in our building contribute to it, and how we any associated risk. These were held with the Administ the last QAPI Committee malso verified that issues relategionnaires 'disease had	that could could reduce e discussions trator and at neeting. Staff ated to been		
	PROVIDER OR SUPPLIER  SUMMARY STA (EACH DEFICIENC' REGULATORY OR L  Continued From pa (v) The circumstan must prohibit emple disease or infected contact with reside contact will transmi  (vi) The hand hygie by staff involved in  (4) A system for rec under the facility's actions taken by th  (e) Linens. Person process, and trans spread of infection.  (f) Annual review. annual review of its program, as neces This REQUIREME by: Based on interview implement a progra facility water syster outbreak of Legion potential to effect a facility, visitors, and  Findings include:  During an interview the environmental seson ESD was asked if t policies and procec growth and spread bacteria are micros soil and water and	PROVIDER OR SUPPLIER  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 12  (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and  (vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.  (4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.  (e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.  (f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by:  Based on interview, the facility failed to implement a program to prevent Legionella in the facility water systems to prevent cases and outbreak of Legionnaires' Disease. This had the potential to effect all 59 residents residing in the facility, visitors, and staff.	PROVIDER OR SUPPLIER  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 12 (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease; and  (vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.  (4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility.  (e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.  (f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary.  This REQUIREMENT is not met as evidenced by:  Based on interview, the facility failed to implement a program to prevent Legionella in the facility water systems to prevent cases and outbreak of Legionnaires' Disease. This had the potential to effect all 59 residents residing in the facility, visitors, and staff.  Findings include:  During an interview on 8/9/17, at 9:42 a.m. with the environmental services director (ESD). The ESD was asked if the facility had developed policies and procedures to reduce the risk of growth and spread of Legionella (Legionella bacteria are microscopic organisms that live in soil and water and are the most common cause	PROVIDER OR SUPPLIER  245447  PHEART CARE CENTER  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY PULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 12 (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact will transmit the disease; and (vi) The hand hygiene procedures to be followed by staff involved in direct resident contact.  (4) A system for recording incidents identified under the facility is IPCP and the corrective actions taken by the facility.  (e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.  (f) Annual review. The facility will conduct an annual review of its IPCP and update their program, as necessary.  This REQUIREMENT is not met as evidenced by:  Based on interview, the facility failed to implement a program to prevent Legionella in the facility water systems to prevent cases and outbreak of Legionnaires' Disease. This had the potential to effect all 59 residents residing in the facility, visitors, and staff.  Findings include:  During an interview on 8/9/17, at 9:42 a.m. with the environmental services director (ESD). The ESD was asked if the facility had developed policies and procedures to reduce the risk of growth and spread of Legionella (Legionella bacteria are microscopic organisms that live in soil and water and are the most common cause	PROVIDER OR SUPPLIER  245447  B. WING  STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912  SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)  Continued From page 12  (v) The circumstances under which the facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease, and (wi) The hand hygiene procedures to be followed by staff involved in direct resident contact.  (4) A system for recording incidents identified under the facility's IPCP and the corrective actions taken by the facility (e) Linens. Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.  (f) Annual review of its IPCP and update their program, as necessary. This REQUIREMENT is not met as evidenced by:  Based on interview, the facility failed to implement a program to prevent Legionella in the facility water systems to prevent Legionella in the facility water systems to prevent Legionella in the facility water systems to prevent Legionella in the facility willows.  Findings include:  During an interview on 8/9/17, at 9.42 a.m. with the environmental services director (ESD). The ESD was asked if the facility had developed policies and procedures to reduce the risk of growth and spread of Legionella (Legionella Legionella (Legionella Contribute to it, and how we could reduce any associated risk. These discussions were held with the Administrator and at the last QAPI Committee meeting. Staff also verified that issues related to Legionariers' disease had been discussed during the previous month's Annual Education.	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	PLE CONSTRUCTION  G		E SURVEY PLETED	
		245447	B. WING _		08/	09/2017	
	PROVIDER OR SUPPLIER  HEART CARE CENT	ER	STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912			, 00,00,2011	
(X4) ID PREFIX TAG				PROVIDER'S PLAN OF CC (EACH CORRECTIVE ACTIOI CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETION DATE	
F 441	pathogens in building answered, "No."  The ESD confirmed conducted/docume to identify where was grow and spread in The ESD confirmed implemented a wat considers the ASHI CDC toolkit, and incase physical controls disinfectant level convironmental testing protocols are control measures, as	d the facility had not a facility risk assessment aterborne pathogens could the water system.  If the facility had not a facility standard and the cludes control measures such a facility standard and the cludes control measures such a facility had not specified and for pathogens.  If the facility had not specified and acceptable ranges for and documented the results of the facility standard acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and acceptable ranges for and documented the results of the facility had not specified and documented the ranges for a facility had not specified and documented the facility had not specif	F 44	The facility is in the process a written water manageme include a written risk asses to reduce the risk of growth Legionella and other oppor pathogens in building wate control measures; and test	nt plan that will sament; policies and spread of tunistic r systems;		

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	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING 01 - MAIN BUILDING 01			(X3) DATE SURVEY COMPLETED	
		245447	B. WING	<u></u>	08/	10/2017	
NAME OF PROVIDER OR SUPPLIER  SACRED HEART CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	ADAGA DEFERENCES TO THE ADDDO	D BE	(X5) COMPLETION DATE	
K 000	ALLEGATION OF CODEPARTMENT'S ASIGNATURE AT THE PAGE OF THE CM VERIFICATION OF CON-SITE REVISIT CONDUCTED TO SUBSTANTIAL COREGULATIONS HAACCORDANCE WALIFE Safety Code Minnesota Department of Medicare/Medica (Sacred Heart Care compliance with the in Medicare/Medica 483.70(a), Life Safe edition of National (NFPA) Standard 1 Chapter 19 Existing PLEASE RETURN	POC WILL SERVE AS YOUR COMPLIANCE UPON THE CCEPTANCE. YOUR HE BOTTOM OF THE FIRST S-2567 WILL BE USED AS F COMPLIANCE.  OF AN ACCEPTABLE POC, AN OF YOUR FACILITY MAY BE VALIDATE THAT IMPLIANCE WITH THE AS BEEN ATTAINED IN ITH YOUR VERIFICATION.  Survey was conducted by the nent of Public Safety - State on. At the time of this survey, or Center) was found not in or requirements for participation aid at 42 CFR, Subpart or your fire, and the 2012 Fire Protection Association 01, Life Safety Code (LSC), or Health Care.  THE PLAN OF R THE FIRE SAFETY  spections Division Suite 145	K	EPOC			
	Marian.Whitney@s	state.mn.us and					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

08/25/2017

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Facility ID: 00393

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	· ·	PLE CONSTRUCTION G 01 - MAIN BUILDING 01	(X3) DATE COMF	SURVEY PLETED
		245447	B. WING	<del>_</del>	08/1	10/2017
NAME OF PROVIDER OR SUPPLIER  SACRED HEART CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
K 000	DEFICIENCY MUS FOLLOWING INFO  1. A description of a to correct the deficit  2. The actual, or proceed of the correct the deficit  3. The name and/or responsible for comprevent a reoccurred of the same type constructed at 3 difficult building was construction. In 2007, an addition determined to be of the same type construction type at the facility was sun. The building is professivem. The facility full corridor smoke	RRECTION FOR EACH IT INCLUDE ALL OF THE DRMATION:  what has been, or will be, done ency.  oposed, completion date.  If title of the person rection and monitoring to ence of the deficiency.  Center is a 1-story building ment. The building was ferent times. The original ructed in 1964 and was for Type II(111) construction. In constructed to the West Wing and to be of Type II(111)  In was constructed that was for Type II (111) construction.  It was a constructed that was for Type II (111) construction.  It was constructed that was for Type II (111) construction.  It was a building and the (2) addition the of construction and meet the llowed for existing buildings, weyed as one building.	K 000			
<b>K 511</b> SS=D	department notifica		K 51	1		8/18/17

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION  A. BUILDING 01 - MAIN BUILDING 01		(X3) DATE SURVEY COMPLETED	
		245447	B. WING _		08/10/20	17
NAME OF PROVIDER OR SUPPLIER  SACRED HEART CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	DBE COMP	X5) PLETION ATE
K 511	complies with NFP electrical wiring and NFPA 70, National installations can cohazard to life.  18.5.1.1, 19.5.1.1,  This STANDARD Utilities - Gas and Equipment using gomplies with NFP electrical wiring and NFPA 70, National installations can cohazard to life.  18.5.1.1, 19.5.1.1,  Findings Include:  On facility tour betwon 8/10/2017, base revealed that the foan extension cord dining area was us.  This deficient practite 59 residents, so facility.  This deficient practifications are considered to the facility.	Electric as or related gas piping A 54, National Fuel Gas Code, d equipment complies with Electric Code. Existing ontinue in service provided no 9.1.1, 9.1.2  Is not met as evidenced by: Electric as or related gas piping A 54, National Fuel Gas Code, d equipment complies with Electric Code. Existing ontinue in service provided no 9.1.1, 9.1.2  Ween 09:30 AM and 01:30 PM ed on observation and interview	K 51	A new outlet was installed in the room, eliminating the need for an extension cord.	•	
	Equipment using geomplies with NFP electrical wiring and NFPA 70, National installations can cohazard to life.  18.5.1.1, 19.5.1.1,  This STANDARD Utilities - Gas and Equipment using geomplies with NFP electrical wiring and NFPA 70, National installations can cohazard to life.  18.5.1.1, 19.5.1.1,  Findings Include:  On facility tour betwon 8/10/2017, base revealed that the foan extension cord dining area was us.  This deficient practite 59 residents, stracility.  This deficient practical complex in the second control of t	as or related gas piping A 54, National Fuel Gas Code, d equipment complies with Electric Code. Existing ontinue in service provided no 9.1.1, 9.1.2  is not met as evidenced by: Electric as or related gas piping A 54, National Fuel Gas Code, d equipment complies with Electric Code. Existing ontinue in service provided no 9.1.1, 9.1.2  ween 09:30 AM and 01:30 PM ed on observation and interview following include: in the report room off the main led for permanent power.  tice could affect the safety of all taff and visitors within the		room, eliminating the need for an	•	