



*Protecting, Maintaining and Improving the Health of All Minnesotans*

July 1, 2022

Administrator  
Great Home MN Aviary  
8811 Aviary Path  
Inver Grove Heights, MN 55077

RE: Project Number(s) SL33375015

Dear Administrator:

On June 3, 2022, the Minnesota Department of Health completed a follow-up evaluation of your facility to determine if orders from the March 9, 2022, evaluation were corrected. This follow-up evaluation verified that the facility is in substantial compliance.

It is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body. You are encouraged to retain this document for your records.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Jonathan Hill', with a stylized flourish at the end.

Jonathan Hill, Supervisor  
Health Regulation Division  
State Evaluation Team  
85 East Seventh Place, Suite 220  
P.O. Box 3879  
St. Paul, MN 55101-3879  
Email: [jonathan.hill@state.mn.us](mailto:jonathan.hill@state.mn.us)  
Telephone: 651-592-5119 Fax: 651-215-9697

HHH



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered

April 19, 2022

Administrator  
Great Home MN Aviary  
8811 Aviary Path  
Inver Grove Heights, MN 55077

RE: Project Number(s) SL33375015

Dear Administrator:

The Minnesota Department of Health completed an evaluation on March 9, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

#### **IMPOSITION OF FINES**

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.20, Subd. 4 (a)(5), the Department of Health imposes fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment. The Department of Health imposes a fine of \$1,000 for each substantiated maltreatment violation

that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2, 9, 17. The Department of Health also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5)(b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, no immediate fines are assessed.

#### **DOCUMENTATION OF ACTION TO COMPLY**

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

#### **CORRECTION ORDER RECONSIDERATION PROCESS**

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general reconsideration requests to:

Reconsideration Unit  
Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64970  
85 East Seventh Place

Free from Maltreatment reconsideration requests should addressed to:

Reconsideration Unit  
Health Regulation Division  
Minnesota Department of Health  
P.O. Box 64970  
85 East Seventh Place

St. Paul, MN 55164-0970

St. Paul, MN 55164-0970

**REQUESTING A HEARING**

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. Requests for hearing may be emailed to **Health.HRD.Appeals@state.mn.us**.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,

A handwritten signature in dark ink, appearing to read "Jonathan Hill", is written over a light gray circular background.

Jonathan Hill, Supervisor  
Health Regulation Division  
State Evaluation Team  
85 East Seventh Place, Suite 220  
P.O. Box 3879  
St. Paul, MN 55101-3879  
Telephone: 651-201-3993 Fax: 651-215-9697

PMB

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>33375</b>                          | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | (X3) DATE SURVEY<br>COMPLETED<br><br><b>03/09/2022</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                        | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ID<br>PREFIX<br>TAG                                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | (X5)<br>COMPLETE<br>DATE                               |
| 0 000                                                           | <p>Initial Comments</p> <p>Initial comments<br/>*****ATTENTION*****</p> <p>ASSISTED LIVING LICENSING CORRECTION<br/>ORDER(S)</p> <p>In accordance with Minnesota Statutes, section<br/>144G.08 to 144G.95, these correction orders are<br/>issued pursuant to a survey.</p> <p>Determination of whether violations are corrected<br/>requires compliance with all requirements<br/>provided at the Statute number indicated below.<br/>When Minnesota Statute contains several items,<br/>failure to comply with any of the items will be<br/>considered lack of compliance.</p> <p>INITIAL COMMENTS:<br/>SL33375015</p> <p>On March 7, 2022, through March 9, 2022, the<br/>Minnesota Department of Health conducted a<br/>survey at the above provider, and the following<br/>correction orders are issued. At the time of the<br/>survey, there were six (6) residents, all of whom<br/>received services under the provider's Assisted<br/>Living with Dementia Care license.</p> <p>The immediate correction order tag identification<br/>0110, identified on March 7, 2022, did not have<br/>immediacy removed at the time of exit on March<br/>9, 2022.</p> | 0 000                                                                                              | <p>Minnesota Department of Health is<br/>documenting the State Licensing<br/>Correction Orders using federal software.<br/>Tag numbers have been assigned to<br/>Minnesota State Statutes for Assisted<br/>Living with Dementia Care facilities. The<br/>assigned tag number appears in the far<br/>left column entitled "ID Prefix Tag." The<br/>state Statute number and the<br/>corresponding text of the state Statute out<br/>of compliance is listed in the "Summary<br/>Statement of Deficiencies" column. This<br/>column also includes the findings which<br/>are in violation of the state requirement<br/>after the statement, "This Minnesota<br/>requirement is not met as evidenced by."<br/>Following the evaluators' findings is the<br/>Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF<br/>THE FOURTH COLUMN WHICH<br/>STATES,"PROVIDER'S PLAN OF<br/>CORRECTION." THIS APPLIES TO<br/>FEDERAL DEFICIENCIES ONLY. THIS<br/>WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO<br/>SUBMIT A PLAN OF CORRECTION FOR<br/>VIOLATIONS OF MINNESOTA STATE<br/>STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS<br/>USED FOR TRACKING PURPOSES AND<br/>REFLECTS THE SCOPE AND LEVEL<br/>ISSUED PURSUANT TO 144G.31<br/>SUBDIVISION 1-3.</p> |                                                        |

Minnesota Department of Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 110                                                           | Continued From page 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 0 110                                                                                              |                                                                                                                          |                                                        |
| 0 110<br>SS=F                                                   | <p>144G.10 Subdivision 1a Assisted living director license required</p> <p>Each assisted living facility must employ an assisted living director licensed or permitted by the Board of Executives for Long Term Services and Supports.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to ensure employment of a licensed assisted living director (LALD). This had the potential to affect all six residents receiving assisted living services.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>This resulted in an immediate correction order issued on March 7, 2022.</p> <p>The findings include:</p> <p>On March 7, 2022, at 10:30 a.m. the Minnesota Board of Executives for Long-Term Services and Support website (BELTSS) was reviewed for verification of registered nurse (RN)-A's assisted living director licensure verification. RN-A was not listed as having a current LALD license.</p> <p>On March 7, 2022, at 10:45 a.m. RN-A telephoned the BELTSS office and confirmed her</p> | 0 110                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 0 110                                                           | Continued From page 2<br><br>licensure application for assisted living director was still pending and required further action by RN-A to get approved.<br><br>The licensee lacked an LALD to manage and supervise assisted living services for the six residents who received assisted living services.<br><br>The licensee's Assisted Living Director policy dated August 1, 2021, directed the licensee or permitted Assisted Living Director would maintain a current and active license or permit with BELTSS.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: IMMEDIATE<br><br>This immediate correction order identified on March 7, 2022, did not have immediacy removed as of the exit on March 9, 2022. | 0 110                                                                                              |                                                                                                                          |                                                        |
| 0 430<br>SS=C                                                   | 144G.40 Subd. 2 Uniform checklist disclosure of services<br><br>(a) All assisted living facilities must provide to prospective residents:<br>(1) a disclosure of the categories of assisted living licenses available and the category of license held by the facility;<br>(2) a written checklist listing all services permitted under the facility's license, identifying all services the facility offers to provide under the assisted living facility contract, and identifying all services allowed under the license that the facility does not provide; and<br>(3) an oral explanation of the services offered under the contract.<br>(b) The requirements of paragraph (a) must be                                                     | 0 430                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 0 430                                                           | <p>Continued From page 3</p> <p>completed prior to the execution of the assisted living contract.</p> <p>(c) The commissioner must, in consultation with all interested stakeholders, design the uniform checklist disclosure form for use as provided under paragraph (a).</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to provide a copy of the uniform checklist disclosure of services with the required content for one of three residents (R1) with records reviewed.</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R1 was admitted for services in August 7, 2021. R1's undated Service Plan indicated services included, but were not limited to, medication management and assistance with activities of daily living.</p> <p>R1's record lacked a uniform checklist disclosure of services (UDALSA) to include:<br/>-a disclosure of the categories of assisted living licenses available and the category of license held by the facility;<br/>-a written checklist listing all services permitted under the facility's license, identifying all services the facility offers to provide under the assisted</p> | 0 430                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 430                                                           | Continued From page 4<br><br>living facility contract, and identifying all services<br>allowed under the license the facility did not<br>provide; and<br>-an oral explanation of the services offered under<br>the contract.<br><br>On March 9, 2022, at approximately 10:00 a.m.<br>registered nurse (RN)-A verified R1's records<br>lacked the UDALSA and the licensee did not have<br>a process to ensure the UDALSA was provided to<br>residents.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION:<br>Twenty-One (21) days                                                                             | 0 430                                                                                              |                                                                                                                          |                                                        |
| 0 480<br>SS=F                                                   | 144G.41 Subd 1 (13) (i) (B) Minimum<br>requirements<br><br>(13) offer to provide or make available at least the<br>following services to residents:<br><br>(i) at least three nutritious meals daily with snacks<br>available seven days per week, according to the<br>recommended dietary allowances in the United<br>States Department of Agriculture (USDA)<br>guidelines, including seasonal fresh fruit and<br>fresh vegetables. The following apply:<br><br>(B) food must be prepared and served according<br>to the Minnesota Food Code, Minnesota Rules,<br>chapter 4626; and<br><br>This MN Requirement is not met as evidenced | 0 480                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 0 480                                                           | Continued From page 5<br><br>by:<br>Based on observation, interview and record<br>review, the licensee failed to ensure food was<br>prepared and served according to the Minnesota<br>Food Code.<br><br>This practice resulted in a level two violation (a<br>violation that did not harm a resident's health or<br>safety but had the potential to have harmed a<br>resident's health or safety) and was issued at a<br>widespread scope (when problems are pervasive<br>or represent a systemic failure that has affected<br>or has the potential to affect a large portion or all<br>the residents).<br><br>The findings include:<br><br>Please refer to the included document titled, Food<br>and Beverage Establishment Inspection Report<br>dated March 8, 2022, for the specific Minnesota<br>Food Code deficiencies.<br><br>TIME PERIOD FOR CORRECTION: Twenty-one<br>(21) days | 0 480                                                                                              |                                                                                                                          |                                                        |
| 0 550<br>SS=F                                                   | 144G.41 Subd. 7 Resident grievances; reporting<br>maltreatment<br><br>All facilities must post in a conspicuous place<br>information about the facilities' grievance<br>procedure, and the name, telephone number, and<br>e-mail contact information for the individuals who<br>are responsible for handling resident grievances.<br>The notice must also have the contact<br>information for the state and applicable regional<br>Office of Ombudsman for Long-Term Care and<br>the Office of Ombudsman for Mental Health and<br>Developmental Disabilities, and must have<br>information for reporting suspected maltreatment                                                                                                                                                                                                                                                         | 0 550                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                        | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG                                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| 0 550                                                           | <p>Continued From page 6</p> <p>to the Minnesota Adult Abuse Reporting Center.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation and interview, the licensee failed to post in a conspicuous place, information about the facility's grievance procedure, and the name, telephone number, and e-mail contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the state and applicable regional Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities, and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. This had the potential to affect all six (6) residents receiving assisted living services.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>On March 8, 2022, at 10:00 a.m. observations of the facility revealed the licensee lacked a posting of the above required content.</p> <p>On March 8, 2022, at 10:00 a.m. registered nurse (RN)-A confirmed the required content noted above had not been posted in the facility as required.</p> | 0 550                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 550                                                           | Continued From page 7<br><br>A policy was requested but not provided.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Seven (7)<br>days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 0 550                                                                                              |                                                                                                                          |                                                        |
| 0 680<br>SS=F                                                   | 144G.42 Subd. 10 Disaster planning and<br>emergency preparedness<br><br>(a) The facility must meet the following<br>requirements:<br>(1) have a written emergency disaster plan that<br>contains a plan for evacuation, addresses<br>elements of sheltering in place, identifies<br>temporary relocation sites, and details staff<br>assignments in the event of a disaster or an<br>emergency;<br>(2) post an emergency disaster plan prominently;<br>(3) provide building emergency exit diagrams to<br>all residents;<br>(4) post emergency exit diagrams on each floor;<br>and<br>(5) have a written policy and procedure regarding<br>missing tenant residents.<br>(b) The facility must provide emergency and<br>disaster training to all staff during the initial staff<br>orientation and annually thereafter and must<br>make emergency and disaster training annually<br>available to all residents. Staff who have not<br>received emergency and disaster training are<br>allowed to work only when trained staff are also<br>working on site.<br>(c) The facility must meet any additional<br>requirements adopted in rule.<br><br>This MN Requirement is not met as evidenced<br>by: | 0 680                                                                                              |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 680                                                           | <p>Continued From page 8</p> <p>Based on record review and interview, the licensee failed to have a written emergency disaster plan with all required content. This had the potential to affect all six (6) residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>On March 9, 2022, at approximately 9:00 a.m. the surveyor requested the licensee's emergency preparedness plan and components with registered nurse (RN)-A. At that time, RN-A verified the licensee's emergency preparedness plan had not been completed.</p> <p>The licensee's plan lacked the following required content:</p> <ul style="list-style-type: none"> <li>-current, all-hazards approach facility assessment</li> <li>-description of the population served by licensee;</li> <li>-process for emergency preparedness (EP) cooperation with state and local EP officials/organizations.</li> <li>-subsistence needs for staff and residents during emergency situation;</li> <li>-procedure for tracking staff and residents'</li> <li>-development of all policies/procedures, based on assessment; and additional policies for: <ul style="list-style-type: none"> <li>-potential evacuation;</li> <li>-sheltering in place;</li> <li>-handling medical documents;</li> <li>-handling and use of volunteers;</li> </ul> </li> </ul> | 0 680                                                                                              |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 680                                                           | Continued From page 9<br><br>-arrangement with other facilities (including sister facilities);<br>-development of a communication plan, including primary and alternate means for communication;<br>-methods for sharing information;<br>-EP training and testing program;<br>-EP training program for staff (including documentation of training provided);<br>-annual EP testing requirements.<br><br>The licensee's Emergency Preparedness Plan-Appendix Z Compliance policy dated August 1, 2021 indicated the licensee's emergency preparedness plan would include all required elements of Appendix Z.<br><br>No additional information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-one (21) days | 0 680                                                                                              |                                                                                                                          |                                                        |
| 0 730<br>SS=C                                                   | 144G.43 Subd. 3 Contents of resident record<br><br>Contents of a resident record include the following for each resident:<br>(1) identifying information, including the resident's name, date of birth, address, and telephone number;<br>(2) the name, address, and telephone number of the resident's emergency contact, legal representatives, and designated representative;<br>(3) names, addresses, and telephone numbers of the resident's health and medical service providers, if known;<br>(4) health information, including medical history, allergies, and when the provider is managing medications, treatments or therapies that require documentation, and other relevant health records;            | 0 730                                                                                              |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 730                                                           | <p>Continued From page 10</p> <p>(5) the resident's advance directives, if any;<br/>(6) copies of any health care directives, guardianships, powers of attorney, or conservatorships;<br/>(7) the facility's current and previous assessments and service plans;<br/>(8) all records of communications pertinent to the resident's services;<br/>(9) documentation of significant changes in the resident's status and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional;<br/>(10) documentation of incidents involving the resident and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional;<br/>(11) documentation that services have been provided as identified in the service plan;<br/>(12) documentation that the resident has received and reviewed the assisted living bill of rights;<br/>(13) documentation of complaints received and any resolution;<br/>(14) a discharge summary, including service termination notice and related documentation, when applicable; and<br/>(15) other documentation required under this chapter and relevant to the resident's services or status.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to complete a discharge summary for one of one discharged resident (R2) with record reviewed.</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than</p> | 0 730                                                                                              |                                                                                                                          |                                                        |

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| 0 730                                                           | Continued From page 11<br><br>a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).<br><br>The findings include:<br><br>R2 was discharged on November 5, 2021. R2's record lacked a discharge summary.<br><br>On March 9, 2022, at approximately 10:00 a.m. registered nurse (RN)-A verified R2's record lacked a discharge summary. RN-A stated they were not sure if the computer software used by the licensee for documentation, included a discharge summary.<br><br>A policy was requested but not provided.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-one (21) days | 0 730                                                                                              |                                                                                                                          |                                                        |
| 0 790<br>SS=F                                                   | 144G.45 Subd. 2 (a) (2)-(3) Fire protection and physical environment<br><br>(2) install and maintain portable fire extinguishers in accordance with the State Fire Code;<br><br>(3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire                                                                                                                                                                                                                                                                                                                                                        | 0 790                                                                                              |                                                                                                                          |                                                        |

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| 0 790                                                           | <p>Continued From page 12</p> <p>Code; and</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, record review, and interview, the licensee failed to maintain portable fire extinguishers in accordance with the State Fire Code as required by MN Statute 144G.45 Subd(a)(2). This had the potential to directly affect all six (6) residents and staff.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On March 7, 2022, between the hours of 1:10 p.m. and 2:40 p.m., survey staff toured the home with the registered nurse (RN)-A. Survey staff located two portable fire extinguishers, one installed on the main floor and one in the basement. It was observed that both portable fire extinguishers lacked records to show the required annual service and monthly inspections. These findings were verified with the RN-A as she explained that the records were kept by the licensee but were typed and moved to electronic format by her employee that was on vacation, and not available. Survey staff asked the RN-A if she recalled the last time the extinguishers were serviced. The RN-A stated that she did not recall when they were last serviced. Survey staff</p> | 0 790                                                                                              |                                                                                                                          |                                                        |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>33375</b>                          | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>03/09/2022</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                        | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | ID<br>PREFIX<br>TAG                                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| 0 790                                                           | Continued From page 13<br><br>explained that the portable extinguishers need to get professionally serviced by a vendor and thereafter, the licensee will need to perform monthly quick inspections and keep all records.<br><br>On March 7, 2022, at approximately 3:30 p.m., the RN-A acknowledged the findings.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Fourteen (14) days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 0 790                                                                                              |                                                                                                                          |                                                        |
| 0 800<br>SS=F                                                   | 144G.45 Subd. 2 (a) (4) Fire protection and physical environment<br><br>(4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program.<br><br>This MN Requirement is not met as evidenced by:<br>Based on observation and interview, the licensee failed to maintain the physical environment of the facility in a continuous state of good repair and operation. This has the potential to directly affect the health, safety, and well-being of all (6) residents and staff.<br><br>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a pattern scope (when more than a | 0 800                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 800                                                           | <p>Continued From page 14</p> <p>limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include:</p> <p>On March 7, 2022, between the hours of 1:10 p.m. and 2:40 p.m., survey staff toured the home with the registered nurse (RN)-A and the following findings were observed:</p> <ul style="list-style-type: none"> <li>-The main level employee restroom and resident bathroom #6 were provided with a handheld spray hose with a control valve downstream of the hose that hung on the side of the toilet tank. The handheld spray hoses were both observed to be connected to the home's water supply pipe located beneath the toilet bowls near the wall and floor trim without approved backflow prevention to protect the home's water supply system. The survey staff asked the RN-A if she knew when the hose sprays were installed. The RN-A stated that they were installed not too long ago by her husband and the hose sprays were used to wash waste away after using the toilet (similar to a bidet). Survey staff further explained that the installation of the handheld hose sprays must be performed by a Minnesota licensed plumbing contractor and improper installation comprises the home's drinking water supply system. The installations must be provided with a code approved backflow preventers in accordance with the Minnesota Plumbing Code.</li> <li>-The door to resident room #1 did not latch when closed for smoke-tight protection and resident privacy. The door hardware needed to be repaired or adjusted for proper working order.</li> <li>- The employee bathroom exhaust fan on the main level was heavily layered with thick dust and</li> </ul> | 0 800                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 800                                                           | Continued From page 15<br><br>needed to be cleaned.<br><br>On March 7, 2022, at approximately 3:30 p.m.,<br>the RN-A acknowledged the above findings at the<br>exit interview. She stated that they will likely<br>disconnect the hose sprays (bidets) in the<br>bathrooms.<br><br>Additional information was received via email<br>from RN-A on Wednesday, 03/09/2022, at 4:44<br>p.m. regarding the septic tank service receipt<br>dated 8/8/2020.<br><br>TIME PERIOD FOR CORRECTION: Fourteen<br>(14) days                                                                                                                                                                                                                                                                                                                                                                                                                                     | 0 800                                                                                              |                                                                                                                          |                                                        |
| 0 810<br>SS=F                                                   | 144G.45 Subd. 2 (b)-(f) Fire protection and<br>physical environment<br><br>(b) Each assisted living facility shall develop and<br>maintain fire safety and evacuation plans. The<br>plans shall include but are not limited to:<br>(1) location and number of resident sleeping<br>rooms;<br>(2) employee actions to be taken in the event of<br>a fire or similar emergency;<br>(3) fire protection procedures necessary for<br>residents; and<br>(4) procedures for resident movement,<br>evacuation, or relocation during a fire or similar<br>emergency including the identification of unique<br>or unusual resident needs for movement or<br>evacuation.<br>(c) Employees of assisted living facilities shall<br>receive training on the fire safety and evacuation<br>plans upon hiring and at least twice per year<br>thereafter.<br>(d) Fire safety and evacuation plans shall be<br>readily available at all times within the facility. | 0 810                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 0 810                                                           | <p>Continued From page 16</p> <p>(e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year.</p> <p>(f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on document review, and interview, the licensee failed to have the fire safety and evacuation plan developed and readily available, the minimum required frequency on the training of employees and residents on the fire safety and evacuation plan, and the minimum number of fire and evacuation drills performed by employees. This has the potential to directly affect the safety of visitors, staff, and all six (6) residents receiving assisted living services.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include:</p> <p>On March 7, 2022, at approximately 1:10 p.m. and again at 2:40 p.m., survey staff requested for the home's fire safety and evacuation plan</p> | 0 810                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 810                                                           | <p>Continued From page 17</p> <p>documentation, training policies and procedures, and related drill records. At approximately 2:45 p.m., survey staff received a three-ring binder from the registered nurse (RN)-A that included a table of content for their Emergency Preparedness Plan. Inside the binder, there were tabs for fire policy and fire safety and evacuation as filled out in the table of content part of the binder but were missing documentation or related information for review. The RN-A explained that the documents must be in electronic format and searched on her laptop for about an hour, but failed to locate the required fire safety and evacuation plan documentation, and related records.</p> <p><b>FIRE SAFETY AND EVACUATION PLAN:</b></p> <ul style="list-style-type: none"> <li>-The licensee failed to develop and have the fire safety and evacuation plan readily available. The licensee is required to develop and maintain accurate fire safety and emergency evacuation plan and readily available.</li> <li>- The licensee failed to have the documentation on employee actions to be taken in the event of a fire or similar emergency.</li> <li>- The licensee failed to have the documentation on procedures for employee actions to be taken in the event of a fire or similar emergency for addressing total evacuation, and relocation, including unique resident-specific situations during an evacuation. Unique situations may be residents who are wheelchair-bound, on walkers, bedridden, cognitive deficit, and needing assistance during an evacuation and must be addressed in the documentation.</li> <li>- The licensee failed to have the documentation of fire protection procedures for residents.</li> </ul> | 0 810                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 0 810                                                           | <p>Continued From page 18</p> <p><b>TRAINING</b><br/>-The home's training policy (undated), showed the incorrect frequency of employee training on fire safety and evacuation of new employee orientation and thereafter, annually. The minimum required training is upon hire and thereafter, twice a year.<br/>-The licensee policy lacked documentation to show training of residents that can self-assist in their evacuation during on the proper actions to be taken in the event of a fire including movement, evacuation, or relocation. The policy must address residents capable of self-assist during an evacuation.</p> <p><b>FIRE AND EVACUATION DRILLS</b><br/>- The facility's policy (undated) incorrectly documented drills to be scheduled quarterly for March, June, September, and December. The policy must be revised to show the minimum numbers of required evacuation drills that must be performed by employees twice per year per shift, with at least one evacuation drill every other month.<br/><br/>-The licensee failed to perform the required fire and evacuation drills. The RN-A explained that the last evacuation drill was performed on December 14, 2021, but not documented.</p> <p>On March 7, 2022, at approximately 3:40 p.m., the RN-A acknowledged the above findings at the exit interview.</p> <p>No other information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Fourteen (14) days</p> | 0 810                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 0 920                                                           | Continued From page 19                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 0 920                                                                                              |                                                                                                                          |                                                        |
| 0 920<br>SS=C                                                   | <p>144G.50 Subd. 2 Contract information</p> <p>(c) The contract must include:</p> <p>(1) a disclosure of the category of assisted living facility license held by the facility and, if the facility is not an assisted living facility with dementia care, a disclosure that it does not hold an assisted living facility with dementia care license;</p> <p>(2) a description of all the terms and conditions of the contract, including a description of and any limitations to the housing or assisted living services to be provided for the contracted amount;</p> <p>(3) a delineation of the cost and nature of any other services to be provided for an additional fee;</p> <p>(4) a delineation and description of any additional fees the resident may be required to pay if the resident's condition changes during the term of the contract;</p> <p>(5) a delineation of the grounds under which the resident may be discharged, evicted, or transferred or have services terminated;</p> <p>(6) billing and payment procedures and requirements; and</p> <p>(7) disclosure of the facility's ability to provide specialized diets.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on record review and interview, the licensee failed to execute a written assisted living contract with the required content for one of one resident (R1) with record reviewed.</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety), and was issued at a</p> | 0 920                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 920                                                           | Continued From page 20<br><br>widespread scope (when problems are pervasive<br>or represent a systemic failure that has affected<br>or has potential to affect a large portion or all of<br>the residents).<br><br>The findings include:<br><br>R1's contract lacked a delineation of the cost and<br>nature of any other services to be provided for an<br>additional fee and billing and payment procedures<br>and requirements.<br><br>R1's undated service plan indicated services<br>included: medication administration, assistance<br>for activities of daily living, and assistance with<br>housekeeping and laundry services.<br><br>R1's unsigned Combined Service and<br>Admission/Lease Agreement Parties contract<br>dated August 6, 2021, lacked content listed<br>above.<br><br>On March 9, 2022, at approximately 11:00 a.m.<br>registered nurse (RN)-A acknowledged the<br>information lacking in R1's contract and<br>confirmed the same contract was used for all<br>residents.<br><br>A policy was requested but not provided.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-One<br>(21) days | 0 920                                                                                              |                                                                                                                          |                                                        |
| 0 930<br>SS=C                                                   | 144G.50 Subd. 2 Contract information<br><br>(d) The contract must include a description of the<br>facility's complaint resolution process available to                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0 930                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>33375</b>                          | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>03/09/2022</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 930                                                           | <p>Continued From page 21</p> <p>residents, including the name and contact information of the person representing the facility who is designated to handle and resolve complaints.</p> <p>(e) The contract must include a clear and conspicuous notice of:</p> <p>(1) the right under section 144G.54 to appeal the termination of an assisted living contract;</p> <p>(2) the facility's policy regarding transfer of residents within the facility, under what circumstances a transfer may occur, and the circumstances under which resident consent is required for a transfer;</p> <p>(3) contact information for the Office of Ombudsman for Long-Term Care, the Ombudsman for Mental Health and Developmental Disabilities, and the Office of Health Facility Complaints;</p> <p>(4) the resident's right to obtain services from an unaffiliated service provider;</p> <p>This MN Requirement is not met as evidenced by:</p> <p>Based on record review and interview, the licensee failed to execute a written assisted living contract with the required content for one of one resident (R1) with record reviewed.</p> <p>This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>R1's contract lacked a description of the facility's</p> | 0 930                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 0 930                                                           | Continued From page 22<br><br>complaint resolution process available to residents, including the name and contact information of the person representing the facility who was designated to handle and resolve complaints.<br><br>R1's undated service plan indicated services included: medication administration, assistance for activities of daily living, and assistance with housekeeping and laundry services.<br><br>R1's unsigned Combined Service and Admission/Lease Agreement Parties contract dated August 6, 2021, lacked the required content listed above.<br><br>On March 9, 2022, at approximately 11:00 a.m. registered nurse (RN)-A acknowledged the information lacking in R1's contract and confirmed the same contract was used for all residents.<br><br>A policy was requested but not provided.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-One (21) days | 0 930                                                                                              |                                                                                                                          |                                                        |
| 01640<br>SS=D                                                   | 144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to<br><br>(a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan.<br>(b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 01640                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 01640                                                           | <p>Continued From page 23</p> <p>agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care.</p> <p>(c) The facility must implement and provide all services required by the current service plan.</p> <p>(d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable.</p> <p>(e) Staff providing services must be informed of the current written service plan.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to ensure a service plan included signatures or other authentication by the residents and agreement on the services to be provided for one of one resident (R1) with record reviewed.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>R1 had diagnoses to include breast cancer. An undated and signed service plan identified R1 required assistance with personal care, meals,</p> | 01640                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 01640                                                           | Continued From page 24<br><br>and medication administration.<br><br>On March 9, 2022, at 11:00 a.m. registered nurse (RN)-A confirmed R1's service plan had not been signed by R1 and stated RN-A had difficulty getting R1 to sign the service plan.<br><br>A policy was requested but not provided.<br><br>No further information was provided.<br><br>TIME PERIOD TO CORRECT: Twenty-one (21) days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 01640                                                                                              |                                                                                                                          |                                                        |
| 01650<br>SS=F                                                   | 144G.70 Subd. 4 (f) Service plan, implementation and revisions to<br><br>(f) The service plan must include:<br>(1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences;<br>(2) the identification of staff or categories of staff who will provide the services;<br>(3) the schedule and methods of monitoring assessments of the resident;<br>(4) the schedule and methods of monitoring staff providing services; and<br>(5) a contingency plan that includes:<br>(i) the action to be taken if the scheduled service cannot be provided;<br>(ii) information and a method to contact the facility;<br>(iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; | 01650                                                                                              |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 01650                                                           | <p>Continued From page 25</p> <p>and<br/>(iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on record review and interview, the licensee failed to ensure service plans included fees for services for one of one resident (R1) with record reviewed.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>R1's diagnoses included breast cancer and required assistance with personal care, meals, and medication administration. R1's undated service plan lacked fees for services.</p> <p>On March 9, 2022, at 11:00 a.m. registered nurse (RN)-A confirmed R1's service plan lacked fees for services. RN-A stated they were not aware of this requirement for service plans.</p> <p>A policy was requested but not provided.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION:</p> | 01650                                                                                              |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 01650                                                           | Continued From page 26<br><br>Twenty-One (21) days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 01650                                                                                              |                                                                                                                          |                                                        |
| 01730<br>SS=F                                                   | 144G.71 Subd. 5 Individualized medication<br>management plan<br><br>(a) For each resident receiving medication<br>management services, the assisted living facility<br>must prepare and include in the service plan a<br>written statement of the medication management<br>services that will be provided to the resident. The<br>facility must develop and maintain a current<br>individualized medication management record for<br>each resident based on the resident's<br>assessment that must contain the following:<br>(1) a statement describing the medication<br>management services that will be provided;<br>(2) a description of storage of medications based<br>on the resident's needs and preferences, risk of<br>diversion, and consistent with the manufacturer's<br>directions;<br>(3) documentation of specific resident instructions<br>relating to the administration of medications;<br>(4) identification of persons responsible for<br>monitoring medication supplies and ensuring that<br>medication refills are ordered on a timely basis;<br>(5) identification of medication management<br>tasks that may be delegated to unlicensed<br>personnel;<br>(6) procedures for staff notifying a registered<br>nurse or appropriate licensed health professional<br>when a problem arises with medication<br>management services; and<br>(7) any resident-specific requirements relating to<br>documenting medication administration,<br>verifications that all medications are administered<br>as prescribed, and monitoring of medication use<br>to prevent possible complications or adverse<br>reactions. | 01730                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 01730                                                           | <p>Continued From page 27</p> <p>(b) The medication management record must be current and updated when there are any changes.</p> <p>(c) Medication reconciliation must be completed when a licensed nurse, licensed health professional, or authorized prescriber is providing medication management.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on record review and interview, the licensee failed to develop an individualized medication management plan with the required content for one of one resident (R1) with record reviewed.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R1's diagnoses included breast cancer. R1's undated Service Plan indicated the resident received medication management services.</p> <p>R1's record lacked prescriber orders; R1's February 2022 Med [medication] Admin Summary included antiestrogen medication, calcium supplement, and ascorbic acid supplement.</p> <p>R1 lacked a medication management plan to include required content noted below:<br/>- a statement describing the medication management services that was provided;</p> | 01730                                                                                              |                                                                                                                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 01730                                                           | <p>Continued From page 28</p> <p>-a description of storage of medications based on the resident's needs and preferences, risk of diversion, and consistent with the manufacturer's directions;</p> <p>-documentation of specific resident instructions relating to the administration of medications;</p> <p>-identification of persons responsible for monitoring medication supplies and ensuring that medication refills were ordered on a timely basis;</p> <p>-identification of medication management tasks that was delegated to unlicensed personnel;</p> <p>-procedures for staff notifying a registered nurse or appropriate licensed health professional when a problem arose with medication management services; and</p> <p>-any resident-specific requirements relating to documenting medication administration, verifications that all medications were administered as prescribed, and monitoring of medication use to prevent possible complications or adverse reactions.</p> <p>On March 9, 2022, at approximately 11:00 a.m. registered nurse (RN)-A confirmed R1 lacked evidence of a medication management plan to include the above noted content. RN-A stated the computer program used by the licensee did not include a medication management plan form.</p> <p>A policy was request but not provided.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p> | 01730                                                                                              |                                                                                                                          |                                                        |
| 01820<br>SS=D                                                   | <p>144G.71 Subd. 13 Prescriptions</p> <p>There must be a current written or electronically</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 01820                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 01820                                                           | <p>Continued From page 29</p> <p>recorded prescription as defined in section 151.01, subdivision 16a, for all prescribed medications that the assisted living facility is managing for the resident.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to ensure written or electronically recorded prescriptions were obtained for one of one resident (R1) with record reviewed.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R1 had diagnoses to include breast cancer. The medication administration record dated March 2022, indicated R1 received medication administration services of oral medications. R1's medical record lacked signed prescriber orders for each medication offered with medication administration.</p> <p>On March 9, 2022, at 11:00 a.m. registered nurse (RN)-A indicated R1 received medication administration services, but R1 refused medications. RN-A acknowledged R1's medical record lacked signed prescriber orders. RN-A stated she thought labels on the medication containers had been sufficient as prescriptions.</p> | 01820                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 01820                                                           | Continued From page 30<br><br>The licensee's Medications and Treatments policy dated August 1, 2021, directed written prescriber orders were required for medications provided to a resident.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Seven (7) days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 01820                                                                                              |                                                                                                                          |                                                        |
| 02240<br>SS=F                                                   | 144G.90 Subdivision 1 Assisted living bill of rights; notification<br><br>(a) An assisted living facility must provide the resident a written notice of the rights under section 144G.91 before the initiation of services to that resident. The facility shall make all reasonable efforts to provide notice of the rights to the resident in a language the resident can understand.<br>(b) In addition to the text of the assisted living bill of rights in section 144G.91, the notice shall also contain the following statement describing how to file a complaint or report suspected abuse:<br>"If you want to report suspected abuse, neglect, or financial exploitation, you may contact the Minnesota Adult Abuse Reporting Center (MAARC). If you have a complaint about the facility or person providing your services, you may contact the Office of Health Facility Complaints, Minnesota Department of Health. You may also contact the Office of Ombudsman for Long-Term Care or the Office of Ombudsman for Mental Health and Developmental Disabilities."<br>(c) The statement must include contact information for the Minnesota Adult Abuse Reporting Center and the telephone number, website address, e-mail address, mailing address, and street address of the Office of | 02240                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>GREAT HOME MN AVIARY</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>8811 AVIARY PATH<br/>INVER GROVE HEIGHTS, MN 55077</b> |                                                                                                                          |                                                        |
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| 02240                                                           | <p>Continued From page 31</p> <p>Health Facility Complaints at the Minnesota Department of Health, the Office of Ombudsman for Long-Term Care, and the Office of Ombudsman for Mental Health and Developmental Disabilities. The statement must include the facility's name, address, e-mail, telephone number, and name or title of the person at the facility to whom problems or complaints may be directed. It must also include a statement that the facility will not retaliate because of a complaint.</p> <p>(d) A facility must obtain written acknowledgment from the resident of the resident's receipt of the assisted living bill of rights or shall document why an acknowledgment cannot be obtained. Acknowledgment of receipt shall be retained in the resident's record.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to ensure the current "Minnesota Bill of Rights for Assisted Living Residents" was provided to the resident and a written acknowledgement received for one of one resident (R1) with record reviewed.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents).</p> <p>The findings include:</p> <p>R1 began receiving assisted living services from</p> | 02240                                                                                              |                                                                                                                          |                                                        |

Minnesota Department of Health

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| 02240                                                           | <p>Continued From page 32</p> <p>the licensee August 7, 2021.</p> <p>R1's record lacked evidence of receipt of a current Minnesota Bill of Rights for Assisted Living Residents, a written acknowledgement, and the process for filing a complaint.</p> <p>On March 9, 2022, at approximately 10:30 a.m. registered nurse (RN)-A confirmed R1 and/or representative had not provided a signature indicating R1 received a Minnesota Bill of Rights for Assisted Living Residents . RN-A stated the licensee did not have a document or system for the resident and/or representative to document receipt of the Minnesota Bill of Rights for Assisted Living Residents .</p> <p>The licensee's policy was requested but not provided.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION:<br/>Twenty-One (21) days</p> | 02240                                                                                              |                                                                                                                          |                                                        |



Minnesota Department of Health  
Food Pools & Lodging Services  
P.O. Box 64975  
St Paul, MN 55164-0975  
651 201 4500

Type: Full  
Date: 03/08/22  
Time: 13:38:30  
Report: 8058221040

## Food and Beverage Establishment Inspection Report

Page 1

**Location:**

Great Home MN Aviary Assisted  
8811 Aviary Path  
Inver Grove Heights, MN55075  
Dakota County, 19

**Establishment Info:**

ID #: 0034018  
Risk: Low  
Announced Inspection: No

**License Categories:**

Expires on: / /

**Operator:**

Great Home Minnesota LLC

Phone #: 6519832005  
ID #: 48360

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

**3-500C Microbial Control: date marking**

3-501.17B

**\*\* Priority 2 \*\***

MN Rule 4626.0400B Mark the refrigerated, ready-to-eat, TCS food prepared and packaged in a processing plant and opened and held for more than 24 hours in the food establishment using an effective method to indicate the date by which the food must be consumed on the premises, sold, or discarded. The date must not exceed the manufacturer's use-by-date.

OPENED DELI MEAT NOT DATE MARKED - COS

Comply By: 03/08/22

| Total Orders | In This Report | Priority 1 | Priority 2 | Priority 3 |
|--------------|----------------|------------|------------|------------|
|              |                | 0          | 1          | 0          |

HRD INSPECTOR: ROBYN WOOLLEY

ESTABLISHMENT PIC: PATRICIA VELASCO

ESTABLISHMENT IS A PURPOSE BUILT SERVICE FACILITY SET IN A RESIDENTIAL  
NEIGHBORHOOD HOUSING 6 BEDS

MIX OF COMMERCIAL AND RESIDENTIAL EQUIPMENT AND FINISHES

WOOD COUNTERS, WOOD CABINETS

NO FOLLOW UP INSPECTION REQUIRED

NO CERTIFIED FOOD MANAGER

Type: Full  
Date: 03/08/22  
Time: 13:38:30  
Report: 8058221040

Great Home MN Aviary Assisted

# Food and Beverage Establishment Inspection Report

Page 2

**NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

I acknowledge receipt of the Minnesota Department of Health inspection report number 8058221040 of 03/08/22.

Certified Food Protection Manager: \_\_\_\_\_

Certification Number: \_\_\_\_\_ Expires: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**Inspection report reviewed with person in charge and emailed.**

Signed: \_\_\_\_\_

PATRICIA VELASCO

Signed: \_\_\_\_\_

Inspector Number 8058

Sanitarian 3

MDH Metro Office

651 201 4500

health.foodlodging@state.mn.us