DEPARIMENT OF HEALTH A	MEDIC	N SERVICES ARE/MEDICAL TO BE COMPI			AND TRANSN	AITTAL	JICAKE & MEDI	ID: 31TQ Facility ID: 00129	
I. MEDICARE/MEDICAID PROVIDER 1 (L1) 245083 2.STATE VENDOR OR MEDICAID NO. (L2) 046342600 046342600	NO.	 NAME AND AI (L3) PARK HEA (L4) 4415 WEST (L5) SAINT LOU 	LTH AND REI 36 1/2 STREE	HABILIT T	CATION CENTE		 TYPE OF ACT Initial Termination Validation 	 Recertification CHOW Complaint 	
5. EFFECTIVE DATE CHANGE OF OW (L9) 6. DATE OF SURVEY 03/29/20 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other		 PROVIDER/SU Hospital SNF/NF/Dual SNF/NF/Distinct SNF 	JPPLIER CATEG 05 HHA 06 PRTF 07 X-Ray 08 OPT/SP	ORY 09 ESRD 10 NF 11 ICF/II 12 RHC	<u>02</u> (L7) 13 PTIP 14 CORF D 15 ASC 16 HOSPICE	22 CLIA	7. On-Site Visit 8. Full Survey Aft FISCAL YEAR ENE 12/31		
 11LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds 	81 (L18)81 (L17)	Complianc <u>X</u> 1. A B. Not in Con		gram	2. Tech 3. 24 H 4. 7-Da 5. Life	nical Personnel	The Following Require 6. Scope of S 7. Medical D F)8. Patient Ro 9. Beds/Roo (L12)	Services Limit Director oom Size	
14. LTC CERTIFIED BED BREAKDOWN	1				15. FACILITY M	EETS			
18 SNF 18/19 SNF 81	19 SNF	ICF	IID		1861 (e) (1) or	1861 (j) (1):	(L15)		
(L37) (L38)	(L39)	(L42)	(L43)						
16. STATE SURVEY AGENCY REMAR See Attached Remarks	KS (IF APPLICA	BLE SHOW LTC CA	ANCELLATION I	DATE):					
17. SURVEYOR SIGNATURE		Date :			18. STATE SUR	VEY AGENCY	APPROVAL	Date:	
Gloria Derfus, Supervisor		0	03/12/2014	(L19)	Anne Kleppe, Enforcement Specialist 05/02/2014 (L20)				
PART	II - TO BE	COMPLETED I	BY HCFA RE	GIONA	L OFFICE OR	SINGLE S	TATE AGENCY		
 19. DETERMINATION OF ELIGIBILITY X Facility is Eligible to Parti Facility is not Eligible 			IPLIANCE WITH HTS ACT:	ł CIVIL	2. 0		acial Solvency (HCFA-2: l Interest Disclosure Stn : 		
22. ORIGINAL DATE 2	3. LTC AGREE	MENT 24	4. LTC AGREEN	1ENT	26. TERMINA	FION ACTION:		(L30)	
OF PARTICIPATION 02/01/1979	BEGINNINC	6 DATE	ENDING DAT	ГЕ	<u>VOLUNTARY</u> 01-Merger, Close	00 ure		<u>JNTARY</u> o Meet Health/Safety	
(L24)	(L41)		(L25)		02-Dissatisfactio			o Meet Agreement	
25. LTC EXTENSION DATE: 2		VE SANCTIONS			03-Risk of Involu 04-Other Reason		OTHER		
(L27)		spension Date:	(L44)				07-Provider Status Change 00-Active		
			(L45)						
28. TERMINATION DATE:	29	. INTERMEDIARY	CARRIER NO.		30. REMARKS				
		00450							
	(L28)			(L31)					
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAL	DATE					
	(L32)	03/24/2014		(L33)	DETERMIN	ATION APPF	ROVAL		

NOT

C&T REMARKS - CMS 1539 FORM STATE AGENCY REMARKS

CCN# 24-5083

The facility was not in substantial compliance with Federal participation requirements at the time of the standard survey completed on 02/13/14. On 03/29/14, the Department of Health completed a Post Certification Revisit (PCR) by review of the plan of correction. Based on the PCR, it has been determined that the facility achieved substantial compliance pursuant to the standard survey completed on 02/13/14, effective 03/25/14. Refer to the CMS-2567B for both health and life safety code.

Effective 03/25/14, the facility is certified for 81 skilled nursing facility beds.



Protecting, Maintaining and Improving the Health of Minnesotans CMS Certification Number (CCN): 24-5083

May 2, 2014

Ms. Kristie Johnsrud, Administrator Park Health and Rehabilitation Center 4415 West 36 1/2 Street Saint Louis Park, Minnesota 55416

Dear Ms. Johnsrud:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective March 25, 2014, the above facility is certified for:

81 - Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 81 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status. If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination. Please contact me if you have any questions.

Sincerely,

Are Klegepe

Anne Kleppe, Enforcement Specialist Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health Telephone: (651) 201-4124 Fax: (651) 215-9697

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

April 9, 2014

Ms. Kristie Johnsrud, Administrator Park Health and Rehabilitation Center 4415 West 36 1/2 Street Saint Louis Park, Minnesota 55416

RE: Project Number S5083024

Dear Ms. Johnsrud:

On February 28, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on February 13, 2014. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F) whereby corrections were required.

On March 29, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on February 13, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of March 25, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on February 13, 2014, effective March 25, 2014 and therefore remedies outlined in our letter to you dated February 28, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body. Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit. Feel free to contact me if you have questions about this letter.

Sincerely,

Are Klegese

Anne Kleppe, Enforcement Specialist Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health Telephone: (651) 201-4124 Fax: (651) 215-9697 Email: <u>anne.kleppe@state.mn.us</u>

Enclosure

cc: Licensing and Certification File

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245083	(Y2) Multiple Construction A. Building B. Wing	. Building				
Name of Facility			Street Address, City, State, Zip Code				
PARK HEALTH AND REHABILITATION CENTER			4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416				

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5) Date	(Y4) Item	(Y5)	Date	(Y4) Item		(Y5)	Date
ID Prefix		Correction Completed 03/25/2014	ID Prefix		Correction Completed 03/25/2014	ID Prefix	-		Correction Completed 03/25/2014
	483.15(h)(2)			483.25(I)	-		483.60(b), (d),		
ID Prefix Reg. # LSC	-	Correction Completed 03/25/2014	Reg. #		Correction Completed				Correction Completed
ID Prefix Reg. # LSC		Correction Completed			Correction Completed	Reg. #			Correction Completed
Reg. #			Reg. #		Correction Completed	Reg. #			Correction Completed
Reg. #									
Reviewed B State Agen Reviewed B CMS RO	cy GI	iewed By D/AK iewed By	Date: 04/09/20 Date:	Signature of Sur 14 Signature of Sur	•	18	3623	Date: 03/2 Date:	9/2014
Followup to Survey Completed on: 2/13/2014		Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility?					YES	NO	

DEPARTMENT OF HEALTH	AND HUMA	N SERVICES	CENTERS FOR MEI	DICARE & MEDICAID SERVICES			
		ARE/MEDICAID CERTIFICATI		ID: 31TQ			
	PART I -	TO BE COMPLETED BY THE	STATE SURVEY AGENCY	Facility ID: 00129			
1. MEDICARE/MEDICAID PROVIDER (L1) 245083	NO.	3. NAME AND ADDRESS OF FACILITY (L3) PARK HEALTH AND REHAB		 4. TYPE OF ACTION: <u>2</u> (L8) 1. Initial 2. Recertification 			
2.STATE VENDOR OR MEDICAID NO (L2) 046342600).	(L4) 4415 WEST 36 1/2 STREET (L5) SAINT LOUIS PARK, MN	(L6) 55416	3. Termination 4. CHOW 5. Validation 6. Complaint 7. On Site Visit 9. Other			
5. EFFECTIVE DATE CHANGE OF O (L9)	WNERSHIP	7. PROVIDER/SUPPLIER CATEGORY 01 Hospital 05 HHA 09 E	<u>02</u> (L7) ESRD 13 PTIP 22 CLIA	7. On-Site Visit 9. Other 8. Full Survey After Complaint			
6. DATE OF SURVEY 02/13/2 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	2014 (L34) (L10)	02 SNF/NF/Dual 06 PRTF 10 N 03 SNF/NF/Distinct 07 X-Ray 11 I 04 SNF 08 OPT/SP 12 F	CF/IID 15 ASC	FISCAL YEAR ENDING DATE: (L35) 12/31			
11LTC PERIOD OF CERTIFICATION		10.THE FACILITY IS CERTIFIED AS:					
From (a):		A. In Compliance With	And/Or Approved Waivers Of	The Following Requirements:			
To (b):		Program Requirements Compliance Based On:	2. Technical Personnel	— · · · · · · · · · · · · · · · · · · ·			
12. Total Facility Beds	81 (L18)	1. Acceptable POC	3. 24 Hour RN 4. 7-Day RN (Rural SN 5. Life Safety Code	7. Medical Director NF)8. Patient Room Size 9. Beds/Room			
13.Total Certified Beds	81 (L17)	X B. Not in Compliance with Program Requirements and/or Applied Wa	ivers: * Code: B *	(L12)			
14. LTC CERTIFIED BED BREAKDOW	'N		15. FACILITY MEETS				
18 SNF 18/19 SNF 81	19 SNF	ICF IID	1861 (e) (1) or 1861 (j) (1):	(L15)			
(L37) (L38)	(L39)	(L42) (L43)					
16. STATE SURVEY AGENCY REMA See Attached Remarks	RKS (IF APPLICA	BLE SHOW LTC CANCELLATION DATE):				
17. SURVEYOR SIGNATURE		Date :	18. STATE SURVEY AGENCY	APPROVAL Date:			
Sandra Nelson, HFE N	E II	03/17/2014	Anne Kleppe, Enfor	Anne Kleppe, Enforcement Specialist			
PAR	Г II - TO BE	COMPLETED BY HCFA REGIO	,,	(L20)			
19. DETERMINATION OF ELIGIBILI 1. Facility is Eligible to Par	ΓY	20. COMPLIANCE WITH CIVE RIGHTS ACT:	IL 21. 1. Statement of Fina 2. Ownership/Contro	 21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : 			
2. Facility is not Eligible	(L21)						
22. ORIGINAL DATE	23. LTC AGREE	MENT 24. LTC AGREEMENT	26. TERMINATION ACTION	: (L30)			
OF PARTICIPATION 02/01/1979	BEGINNINC	G DATE ENDING DATE	VOLUNTARY 00 01-Merger, Closure 0	0 INVOLUNTARY 05-Fail to Meet Health/Safety			
(L24)	(L41)	(L25)	02-Dissatisfaction W/ Reimburs	sement 06-Fail to Meet Agreement			
25. LTC EXTENSION DATE:	27. ALTERNATI	VE SANCTIONS	03-Risk of Involuntary Terminatio	OTHER			
	A. Suspension	n of Admissions:	04-Other Reason for Withdrawal	07-1 Tovider Status Change			
(L27)	B. Rescind Su	(L44) ispension Date:		00-Active			
		(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/CARRIER NO.	30. REMARKS				
		00450	Posted 03/24/2014	CO			
	(L28)	(L.	³¹⁾ 31TQ				
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION OF APPROVAL DATI					
	(L32)	(LL	33) DETERMINATION APP	ROVAL			

CCN# 24-5083

At the time of the standard survey completed February 13, 2013, the facility was not in substantial compliance and the most serious deficiencies were found to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), whereby corrections are required. The facility has been given an opportunity to correct before remedies are imposed. See attached CMS-2567 for survey results. Post Certification Revisit to follow.



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 2000 0002 5143 4509

February 28, 2014

Ms. Kristie Johnsrud, Administrator Park Health and Rehabilitation Center 4415 West 36 1/2 Street Saint Louis Park, Minnesota 55416

RE: Project Number S5083024 and Complaint Number H5083054

Dear Ms. Johnsrud:

On February 13, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. In addition, at the time of the February 13, 2014 standard survey the Minnesota Department of Health completed an investigation of complaint number H5083054.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed. In addition, at the time of the February 13, 2014 standard survey the Minnesota Department of Health completed an investigation of complaint number H5083054 that was found to be unsubstantiated.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

> <u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gloria Derfus, Unit Supervisor Minnesota Department of Health P.O. Box 64900 St. Paul, Minnesota 55164-0900

Telephone: (651) 201-3792 Fax: (651) 201-3790

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by March 25, 2014, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by March 25, 2014 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by May 13, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by August 13, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm</u>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</u>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Cedar Street, Suite 145 St. Paul, Minnesota 55101-5145

Telephone: (651) 201-7205 Fax: (651) 215-0541

Feel free to contact me if you have questions.

Sincerely,

Are Klegepe

Anne Kleppe, Enforcement Specialist Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health Telephone: (651) 201-4124 Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

Park

HEALTH AND REHABILITATION CENTER

3/10/14

MN Dept. of Health

P.O. Box 64900

St. Paul, MN 55164

Dear Gloria Derfus,

Enclosed is Park Health and Rehabilitation Center's plan of correction for our most recent survey. Corrections are included for ;F253, F329, F431 and F441. Our alleged compliance date is March 25th, 2014.

If you have any questions, you can contact me at 952-927-9717 or by email at kjohnsrud@extendicare.com.

Respectfully,

Kristie Johnsrud, Administrator

PLE CONSTRUCTION (X3) DATE SURVEY G
STREET ADDRESS, CITY, STATE, ZIP CODE 4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
STREET ADDRESS, CITY, STATE, ZIP CODE 4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
SAINT LOUIS PARK, MN 55416 PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) O O O O O O O O O O O O O
(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
prarmar
MAR 1 2 2014
Missel use
13/14
 All areas identified on 2567 have been corrected. Maintenance Director has repaired
and re-painted all door frames as needed. All wheelchairs have been cleaned as needed.
Education has been completed for all staff regarding identifying dirty wheelchairs or any other housekeeping/ maintenance issues.
All rooms will be audited weekly by caring partners for any maintenance
or housekeeping concerns. Results will be reviewed at QPI by

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

See coverletter

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:31TQ11

PRINTED: 02/28/2014 FORM APPROVED OMB NO. 0938-0391

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			TIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		245083	B. WING		— 02/	13/2014
	ROVIDER OR SUPPLIER	ITATION CENTER		STREET ADDRESS, CITY, ST 4415 WEST 36 1/2 STREE SAINT LOUIS PARK, MI	ATE, ZIP CODE T	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIZ TAG	(EACH CORRECTIN CROSS-REFERENCE	AN OF CORRECTION VE ACTION SHOULD BE ID TO THE APPROPRIATE ICIENCY)	(X5) COMPLETION DATE
F 253	administrator, main housekeeping direct identified: Garden Floor: R49's and R74's bar repair. On 2/10/14, at 5:15 bathroom observed and gouged at the residents in wheeld On 2/10/14, at 5:16 the base of the tolk flooring observed u an uncleanable sur On 2/10/14, at 5:17 R49's and R74's st running continuous R49 stated it had b she had told sever: maintenance staff and "giggled" thing further stated staff and thought they w running and be aw stated "Do I have t R49's annual Minir 2/6/14, indicated R	I tours were conducted with the attenance director and ctor and the following were athroom was noted to be in ill 5 p.m. edges of the door to the d to be heavily scuffed scraped level of shin and ankle for chair. 6 p.m. observed missing tiles at et, dark brown colored stained under which rendered the area		53		
		DS dated 11/18/13, indicated				
FORM CMS-2	567(02-99) Previous Version	s Obsolete Event ID:31TQ	11	Facility ID: 00129	If continuation she	et Page 2 of 17

		AND HUMAN SERVICES & MEDICAID SERVICES	· •				RINTED: FORM MB NO.	APPRO	OVED
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		E CONSTRUCTION		(X3) DATE SURVEY COMPLETED			
		245083	B. WING				02/-	13/201	4
NAME OF F	PROVIDER OR SUPPLIER	· · ·			TREET ADDRESS, CITY, STATE	, ZIP CODE			
PARK HE	EALTH AND REHABIL	ITATION CENTER			415 WEST 36 1/2 STREET AINT LOUIS PARK, MN 5	5416			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN ((EACH CORRECTIVE A CROSS-REFERENCED TO DEFICIE	CTION SHOULD D THE APPROPE	BE	(X COMPL DA	ETION
F 253	needed one persor	ige 2 impaired cognition and assist for toileting. R74 was nterview at the time of the	F2	253					
	maintenance direct door to the bathroo scuffed and gouged residents. The adm missing and was no the tile may have b toilet was removed maintenance direct	p.m. both administrator and or verified the edges of the m observed to be heavily d at the level of shin, ankle for inistrator verified the tile was ot a cleanable surface stated een removed maybe when or repaired. In addition the or stated the toilet flapper was d fix it as soon as possible							
	On 2/11/14, at 8:42 walls in bathroom a had a medium appl patched and was n	•							
	R31 had no cogniti	S dated 12/1/13, indicated on impairment and needed leting. R31 was unavailable for time of the tour.					·		
	maintenance direct been patched but v administrator furthe patched then some the areas later. The	p.m. the administration and for verified stated the area had vas not painted. The er stated usually the area was body went back and painted e maintenance director denied and thought the former staff							
FORM CMS-2	567(02-99) Previous Versions	Obsolete Event ID:31TQ1	1	Fac	cility ID: 00129	If continua	tion choo	Page	3 of 17

		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	02/28/2014 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DAT COM	E SURVEY PLETED
		245083	B. WING			02/	13/2014
NAME OF I	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, Z	ZIP CODE	
PARK H	EALTH AND REHABIL	ITATION CENTER			15 WEST 36 1/2 STREET AINT LOUIS PARK, MN 55	416	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIENC	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE
F 253	Continued From pa R24's wheelchair w	-	F:	253			
	observed to have n and the front aspect interviewed at that stated his wheelch	p.m. R24's wheelchair was hany food spills on the edges ets of the seat. R24 was time and verified the spills and air was provided by the facility. hairs were to be cleaned					
	R24 had moderate	S dated 12/17/13, indicated impaired cognition and ne for transfers and wheelchair			•		
	housekeeping dire all verified R24's w food spills and deb	08 p.m. the administrator, ctor and maintenance director heelchair was dirty and had ris. The administrator asked director to have the wheelchair					
	housekeeping dire of wheelchairs had previous week Thu wheelchairs includ indicated in the log when a resident wh the nursing staff ne	2 p.m. when interviewed the ctor stated he had noticed a lot not been cleaned and the insday 2/6/14, some ing R24's had been cleaned as provided but further stated neelchair is noted to be soiled eed to let housekeeping know the wheelchairs cleaned.					
FORM CMS-2	foam around both the bathroom for F	5 a.m. during observation the hand holders on toilet riser in 11, R25 and R27 were smeared brown substance and		Fa	cility ID: 00129	If continuation shee	et Page 4 of 17

		I AND HUMAN SERVICES E & MEDICAID SERVICES					RINTED: FORM MB NO.	APPRO	OVED
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRU			(X3) DATE COMF	SURVE	
		245083	B. WING		· · · ·		02/1	3/201	4
NAME OF F	PROVIDER OR SUPPLIER				RESS, CITY, STATE, Z	ZIP CODE			
PARK HE	EALTH AND REHABIL	LITATION CENTER			36 1/2 STREET	416			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EA)	ROVIDER'S PLAN OF CH CORRECTIVE AC S-REFERENCED TO DEFICIENC	TION SHOULD	BE	(X: COMPL DA	ETION
F 253	On 2/11/14, at 8:26 observed to severa spots. In addition, t	age 4 n stained areas on both sides. a.m. the wall next to R11 was al white scrapes and splattered the wall behind the recliner had ich was not painted and the	F 2	53					
	doorway into bathro	oom from either side to shared eral deep scratched on door							
	R11 had severe im assist of one for to	S dated 12/11/13, indicated paired cognition and needed ileting and mobility. R11 was interview at the time of the							
	indicated R25 had and needed assist	hange MDS dated 1/13/14, moderate impaired cognition of one for toileting and 7. R25 was unavailable for an e of the tour.							
	R27 had severe im assist of one for to	OS dated 12/3/13, indicated paired cognition and needed ileting and wheelchair mobility. ole for an interview at the time							
	maintenance direct bathroom frame sta problem as the res wheelchairs into th	D6 p.m. the administrator and tor verified the scrapes on the ated that was an on-going idents and staff would jam the e walls. The maintenance area needed re- painting.		•					
FORM CMS-2	stated usually the a somebody went ba	D9 p.m. the administrator area was patched then ack and painted the areas later. director stated he had not s Obsolete Event ID:31TQ		Facility ID: 0012	9	If continua		Page	5 of 17

		AND HUMAN SERVICES					FORM	02/28/2014 APPROVED 0938-0391	
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
		245083	B. WING				02/13/2014		
NAME OF I	PROVIDER OR SUPPLIER	L			STREET ADDRESS, CITY, STATE, ZIP CO	DDE			
PARK HE	ALTH AND REHABIL	ITATION CENTER			4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF COF (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE / DEFICIENCY)	SHOULD	BE	(X5) COMPLETION DATE	
F 253	the former staff ma On 2/11/14, at 2:00 verified the foam on had still brown/blac toilet risers are clea issue was brought of housekeeping w housekeeping staff the toilet risers. -At 2:32 p.m. the he to surveyor the are R158 On 2/10/14, at 8:31 bathroom was obse in the frame. R158's admission I R158 had severe in assist of two for toi wheelchair mobility interview at the tim On 2/11/14, at 2:00 maintenance direct bathroom frame sta problem as the res wheelchairs into th director stated the	s far as he knew and thought by have done it. p.m. housekeeping director in the arms of the toilet riser ek matter/stains. Stated the aned daily. Immediately after to their attention, the director as overheard calling one of the to clean the foam handles of ousekeeping director reported a had been cleaned. It a.m. the door going into the erved to have several scrapes MDS dated 1/10/14, indicated mpaired cognition and needed leting and assist of one for v. R158 was unavailable for an		253					
EOBM CMS 2	walls had been pai October or Novem further stated he w but was not sure as	nted that last year either ber 2013 but was not sure. He ould provide the information s that had been done by the staff who had resigned.			Facility ID: 00129	continu	ation shee	t Page 6 of 17	

FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION COMPLETED **IDENTIFICATION NUMBER:** A. BUILDING 245083 B. WING 02/13/2014 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 4415 WEST 36 1/2 STREET PARK HEALTH AND REHABILITATION CENTER SAINT LOUIS PARK, MN 55416 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 253 Continued From page 6 F 253 R39 and R110 On 2/10/14, at 4:28 p.m. the doorway to the bathroom was observed with chipped paint going into bathroom, approximately nine (9) inches long and down to floor on right and left sides had some chips and gouges. R39's quarterly MDS dated 2/2/14, indicated R39 had severe impaired cognition and needed assist of two for toileting and one assist for wheelchair mobility. R39 was unavailable for an interview at the time of the tour. R110's guarterly MDS dated 12/3/13, indicated R110 had severe impaired cognition and needed assist of one for toileting and wheelchair mobility. R110 was unavailable for an interview at the time of the tour. R2 On 2/11/14, at 10:02 a.m. doorway and frame observed to have chipped/marked up walls of both sides going into the bathroom from bathroom door handle down to floor. R2's annual MDS dated 2/8/14, indicated R2 had moderate impaired cognition and needed assist of two for toileting and one assist for wheelchair mobility. R2 was unavailable for an interview at the time of the tour. When interviewed on 2/13/14, at 12:00 the maintenance director stated as soon as he was notified of the concern he would address it and that was one of the good things since he started to work here. Event ID:31TQ11

FORM CMS-2567(02-99) Previous Versions Obsolete

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Facility ID: 00129

If continuation sheet Page 7 of 17

DEPARTMENT OF HEALTH AND HUMAN SERVICES	
CENTERS FOR MEDICARE & MEDICAID SERVICES	

PRINTED: 02/28/2014 FORM APPROVED OMB NO: 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SL IDENTIFICATIO		(X2) MULTIPLE CONSTRUCTION A. BUILDING		_	(X3) DATE SUR COMPLETE	
		245	083	B. WING			02/13/2014	
	ROVIDER OR SUPPLIER	ITATION CENTE	R		STREET ADDRESS, CITY, ST 4415 WEST 36 1/2 STREE SAINT LOUIS PARK, MI	т		
(X4) ID • PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICI Y MUST BE PRECED SC IDENTIFYING INF	ED BY FULL	ID PREFI TAG	(EACH CORRECTIN CROSS-REFERENCE	AN OF CORRECTION VE ACTION SHOULD D TO THE APPROPR ICIENCY)	BE	(X5) COMPLETION DATE
F 253 F 329 SS=D	Continued From pa On 2/13/14, at 10:0 stated the facility ha had been a struggl staff leaving sudde a result she had to ensure the staff we October and Nover administrator ackno and things were pri had been identified including some roo Review of the Mair dated 9/30/13, liste required to be pain on the upper level rooms listed were i the tour. Review of the facili Cleaning Checklist revealed R24's wh 2/6/14, and the De January 2014, reve scheduled to be clean The facility Physica July 2013, directed conducted with hou resident 's rooms. findings to be docu and trended from t Quality Performand meetings with the t cause and subsequ 483.25(I) DRUG R	ad been challen e at the departm nly and with little replace the pos ore trained which nber of 2013 las owledged safety oritized and all t were in working ms had been part atenance Plan of d rooms and do ted in the Garde of the building n dentified with co ty Monday Whe dated February eelchair had bee paned on the 15 al Environment p weekly rounds usekeeping mar The policy addin mented, results he tours, review ce Improvement eam to establisi uent plan of corr EGIMEN IS FRE	ged and there nent with two e notice and as itions and happened in st year. The was priority the issues that g progress ainted. f Priority items for frames that en floor but not either the oncerns during elchair 2014, en cleaned dar dated belchair was th. policy revised to be nger to include tionally directed to be tracked red at the monthly h the root rection.	F2				
FORM CMS-25	567(02-99) Previous Version	s Obsolete	Event ID:31TQ1		Facility ID: 00129	If continuat	tion shee	t Page 8 of 17

	HAND HUMAN SERVICES			FORM APPROVED
		1 ' '	LTIPLE CONSTRUCTION	OMB NO. 0938-0391 (X3) DATE SURVEY COMPLETED
	245083		·	02/13/2014
NAME OF PROVIDER OR SUPPLIE	R		STREET ADDRESS, CITY, STATE	E, ZIP CODE
PARK HEALTH AND REHAE	BILITATION CENTER		4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 3	55416
PREFIX (EACH DEFICIEN	TATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREF TAG		ACTION SHOULD BE COMPLÉTION TO THE APPROPRIATE DATE
unnecessary dru drug when used duplicate therapy without adequate indications for its adverse consequ should be reduce combinations of Based on a com resident, the faci who have not us given these drug therapy is neces as diagnosed an record; and resic drugs receive gra	page 8 Irug regimen must be free from gs. An unnecessary drug is any in excessive dose (including); or for excessive duration; or emonitoring; or without adequate use; or in the presence of uences which indicate the dose ed or discontinued; or any the reasons above. Orehensive assessment of a lity must ensure that residents ed antipsychotic drugs are not s unless antipsychotic drug sary to treat a specific condition d documented in the clinical lents who use antipsychotic adual dose reductions, and entions, unless clinically in an effort to discontinue these	F32	 R15's dose range for order was clarified to range. Pharmacist reviewed resident's orders on Appropriate correct: immediately. Education will be co- licensed staff to ensi- clarification on any Five audits will be co- by DON or designed Results will be revie- the NHA or designed 	to remove the d all other 2/19/14. ions were made ompleted for ure they get dose rage orders. completed weekly e. ewed at QPI by
by: Based on interv facility failed to e parameters esta included a dose Findings include Review of the Fe Administration R an order for Lact	-			2.

		AND HUMAN SERVICES & MEDICAID SERVICES				FORM A	APPROVED 0938-0391	
				PLE CONSTRUCTION		(X3) DATE	γ	
245083			B. WING		_	02/13/2014		
NAME OF F	PROVIDER OR SUPPLIER	.		STREET ADDRESS, CITY, STAT	TE, ZIP CODE			
PARK HE	ALTH AND REHABIL	ITATION CENTER		4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN	55416			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EACH CORRECTIVE CROSS-REFERENCED		BE	(X5) COMPLETION DATE	
F 329	when to use 30 ml how much was adm 2/11/14. In addition 2014 MAR showed (used for constipati The February 2014 lacked directions for the Lactulose. The Bowel and Bla 1/1/14 through 2/12 bowel movements day period. When interviewed of licensed practical m gave R15 Lactuloses stated he would as to determine how m stated he would as to determine how m stated he would sh had given during sh Upon interview on 2 registered nurse (F existed for R15's L for use and the am each day was not of The director of nurse 2/13/14, at 10:15 a any medication with parameters for use Review of the facilii	on for when to use 15 ml and and lacked documentation of hinistered from 2/1 through to the Lactulose, the February R15 also received Senokot on) two tablets twice daily. , Physician's Orders also or when to give 15 or 30 ml of dder Chart Detail Report for 2/14, revealed R15 had daily with a total of 73 during the 43 on 2/12/14, at 2:34 p.m. urse (LPN)-B reported he e for constipation. LPN-B k R15 if she was constipated huch Lactulose to give. LPN-B are how much Lactulose he hift to shift report. 2/12/14, at 2:41 p.m. RN)-A verified a dose range actulose without parameters ount of Lactulose administered locumented. sing (DON) was interviewed on .m. and stated she expected n a dose range to have	F 32	······································				
		vealed the policy lacked ations with dose ranges.				-		
FORM CMS-25	567(02-99) Previous Versions	Obsolete Event ID:31TQ1	1	Facility ID: 00129	If continuati	ion sheet F	Page 10 of 17	

	TH AND HUMAN SERVICES	,		FORM	APPROVED
	ARE & MEDICAID SERVICES	1			. 0938-0391
			PLE CONSTRUCTION		E SURVEY IPLETED
	245083	B. WING _		02/	13/2014
NAME OF PROVIDER OR SUPPL	IER	<u> </u>	STREET ADDRESS, CITY, STATE, ZIP CO	DE	
PARK HEALTH AND REHA	BILITATION CENTER		4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416		
PREFIX (EACH DEFICI	Y STATEMENT OF DEFICIENCIES ENCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
SS=DLABEL/STOREThe facility mus a licensed phar of records of re controlled drug accurate recom- records are in or controlled drug reconciled.Drugs and biolo labeled in acco- professional pri appropriate acc instructions, an applicable.In accordance or facility must stor locked compari- controlled drug permanently af control Act of 1 abuse, except or package drug or	(e) DRUG RECORDS, DRUGS & BIOLOGICALS st employ or obtain the services of macist who establishes a system ceipt and disposition of all s in sufficient detail to enable an ciliation; and determines that drug order and that an account of all s is maintained and periodically ogicals used in the facility must be rdance with currently accepted nciples, and include the sessory and cautionary d the expiration date when with State and Federal laws, the ore all drugs and biologicals in ments under proper temperature ermit only authorized personnel to the keys. st provide separately locked, fixed compartments for storage of s listed in Schedule II of the e Drug Abuse Prevention and 976 and other drugs subject to when the facility uses single unit distribution systems in which the is minimal and a missing dose car		31	ation cart o ts have been are no eted with hey are g out any n the cart. l be audited re no expire esignee.	1
This REQUIRE by: FORM CMS-2567(02-99) Previous Ve	MENT is not met as evidenced		Facility ID: 00129 If cc	ontinuation sheet	

PRINTED: 02/28/2014 FORM APPROVED OMB NO. 0938-0391

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING					(X3) DATE SURVEY COMPLETED			
245083			B. WING				02/13/2014			
NAME OF PROVIDER OR SUPPLIER PARK HEALTH AND REHABILITATION CENTER				4415 V	T ADDRESS, CITY, STAT NEST 36 1/2 STREET T LOUIS PARK, MN					
(X4) ID PREFIX TAG				ID PREFIX TAG		PROVIDER'S PLAN (EACH CORRECTIVE CROSS-REFERENCED DEFICI	ACTION SHOULD TO THE APPROP) BE	(X5 COMPLI DAT	ETION
F 431	Based on observa review, the facility f were stored in a pr (R24) who received treat chest pain) or Findings include:	tion, interview a ailed to ensure oper manner 1 d d Nitrostat (med n the Garden un	medications of 6 residents ication used to t.	F 4	31					
	On 2/13/14, at 1:31 tour was conducted (LPN)-A. A bottle o observed in the top open date 3/4/12. (directed "Discard n months after openi available and read	d with licensed p f Nitrostat 0.4 m o right drawer of On the cap a yel nedication and r ing." The Nitrost	ractical nurse g for R24 was the cart with low seal eorder 6 at was							
	R24's diagnoses ir failure and hyperte quarterly Minimum 12/17/13.	nsion was obtaii	ned from the						a a constant	
	Review of Physicia revealed R24 had tab under tongue e doses as needed f NO RELIEF."	an order for "Nit every 5 minutes "	rostat 0.4 mg 1 for up to 3							
	When interviewed stated she had ord were to administer done her checks a given it.	lered the medica medication she	ation and if she would have							
	When interviewed director of nursing was medication wa the cart and reorde with the pharmacy	(DON) stated he as to have been ered and was go to oversee the r	er expectation removed from ing to work nedication	-						
FORM CMS-2	567(02-99) Previous Version	s Obsolete	Event ID: 31TQ11		Facility I	D: 00129	If continua	tion sheet	Page 1	2 of 17

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING 245083 B. WING 02/13/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 4415 WEST 36 1/2 STREET PARK HEALTH AND REHABILITATION CENTER SAINT LOUIS PARK, MN 55416 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE ID (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) F 431 Continued From page 12 F 431 storage closer. On 2/13/14, at 2:30 p.m. the DON further indicated the facility had a system for checking the medication carts and acknowledged the medication had been overlooked for twenty three months since it had been opened and had not been caught. She further stated if R24 had needed it the nurse would have caught it with the checks and gotten it from the emergency kit (E-kit) to administer. The facility Storage and Expiration Dating of Medications, Biologicals, Syringes and Needles policy revised 05/10/10, directed "Once any medication or biological package is opened, Facility should follow manufacturer/supplier guidelines with respect to expiration dates for opened medications..." The policy indicated it was the facility responsibility to request the pharmacy to perform a routine nursing unit inspection for each nursing station in the facility to assist with complying with the obligation relating to proper storage, labeling, security and accountability of medications and Biologicals. F 441 483.65 INFECTION CONTROL, PREVENT F 441 SPREAD, LINENS SS=F The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection. (a) Infection Control Program The facility must establish an Infection Control Program under which it -(1) Investigates, controls, and prevents infections FORM CMS-2567(02-99) Previous Versions Obsolete Event ID: 31TQ11 Facility ID: 00129 If continuation sheet Page 13 of 17

		& MEDICAID SERVICES			OMB NO. 0			
	TEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA DPLAN OF CORRECTION IDENTIFICATION NUMBER:			riple construction NG	(X3) DATE S COMPL			
		245083	B. WING		02/13	8/2014		
NAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CO	DE			
PARK HI	EALTH AND REHABIL	ITATION CENTER		4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416		*		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE		
F 441	Continued From pa	age 13	F4	41				
	should be applied t	rocedures, such as isolation, o an individual resident; and	F4	41		3/25		
	actions related to ir		started and is formally tracking and trending					
determines that a re		tion Control Program esident needs isolation to of infection, the facility must	an R1 inf	ss/infection. appropriate				
	 (2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease. (3) The facility must require staff to wash their 			All residents requiring assista ri-care are receiving peri-care propriate infection control tec	utilizing			
	hands after each d	irect resident contact for which dicated by accepted	sta	Education has been complete aff on infection control policy	and			
	(c) Linens Personnel must ha transport linens so	ndle, store, process and as to prevent the spread of		ocedure as well as the trackin ending requirements for illnes				
	infection.	с.	w	Five care observations will be each by the DON or designed oper infection control technic	e to ensure			
	This REQUIREMENT is not met as evidenced by:			completed.				
Based on observation, interview and docur review, the facility failed to ensure the infec control program included tracking, trending analysis of employee infections/illness to determine if there was any correlation with		failed to ensure the infection cluded tracking, trending, and ee infections/illness to	W	HA or designee will audit ED eekly to ensure proper trackir nployee illnesses.		-		
	resident infections and the facility failed ensure proper handwashing was done to prevent the spread of infection for 1 of 1 resident (R159) who was incontinent. This had the potential to affect all 62 residents who currently resided in the			Results will be brought to Qlesignee.	PI by NHA or	2		

FORM CMS-2567(02-99) Previous Versions Obsolete

If continuation sheet Page 14 of 17

	MENT OF HEALTH					•		FORM A)2/28/2014 PPROVED 938-0391
STATEMENT			(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED			
		245	083	B. WING				02/13	3/2014
NAME OF F	PROVIDER OR SUPPLIER	A	5			REET ADDRESS, CITY, STAT	E, ZIP CODE		
PARK HE	ALTH AND REHABIL	ITATION CENTE	R			AINT LOUIS PARK, MN	55416		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFIC Y MUST BE PRECED SC IDENTIFYING IN	ED BY FULL	ID PREF TAG		PROVIDER'S PLAN (EACH CORRECTIVE CROSS-REFERENCED DEFICI	ACTION SHOULD	BE	(X5) COMPLETION DATE
F 441	Continued From pa	age 14		F،	141				-
	Findings include:				-				
	The director of nurs the infection contro facility Resident Inf 2013 through Janu facility did not track infections/illness as program. The DON it, we were not spe infections". She fur people before me infections and they Assurance meeting did it". No further in was provided. The facility Infection revision date of No	I contact. Durin ection Log(s) fr ary 2014. The la contrend emplois part of the infe- l stated that "sin cifically tracking ther stated "I be were tracking en did report it in of gs, but I am not iformation or do n Surveillance p vember 2009 w	g review of the om January og revealed the yee ection control nce I was doing g employee elieve the two nployee Quality sure how they ocumentation						
	and lacked directio infection/illness. There was no indic infections/illness w employee and resi could be related to	ation employee ere reviewed to dent infections/i	determine if						
	Soiled gloves were	not changed d	uring cares.						
	During observation nursing assistant (explained to R159 incontinent pad to accident. At this tin don grabbed wash bathroom to wet th	NA)-A came to he was going to make sure she ne NA-A had a towels in the ro	R159's bed o check her did not have an oair of gloves oom went to the						
FORM CMS-2	567(02-99) Previous Version	s Obsolete	Event ID:31TQ1	1	Fac	ility ID: 00129	If continuat	ion sheet P	age 15 of 17

		AND HUMAN SERVICES				FORM	02/28/2014 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRU	(X3) DAT	E SURVEY IPLETED	
		245083	B. WING	I		02/	13/2014
NAME OF F	PROVIDER OR SUPPLIER				PRESS, CITY, STATE, ZIP C	ODE	
PARK HE	ALTH AND REHABIL	ITATION CENTER			36 1/2 STREET UIS PARK, MN 55416		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX (EA	PROVIDER'S PLAN OF COF ACH CORRECTIVE ACTION SS-REFERENCED TO THE DEFICIENCY)	I SHOULD BE	(X5) COMPLETION DATE
F 441	and proceeded to g observation R159 v consistency bowel two wash towels to pericare and put the at the foot of the be- incontinent pad sitti foot board with the bed, continued to p back still with the si- grabbed the clean in R159 then stopped observed removing hands. R159's diagnoses in septicemia, aphasi- accident (CVA) obt Minimum Data Set addition, the MDS in extensive physical When interviewed of acknowledged he hing gloves and had mo- clean incontinent p stated usually he cl and washed hands When interviewed of stated her expect change the soiled of paying attention du doing but was focu When interviewed of DON stated the glove changed when the	et towels set them on the bed give R159 pericare. During was noted to have yellow liquid movement (BM). NA-A used complete R159's front e soiled towels in a plastic bag ed. NA-A then touched a clean ing on the bed and the bed soiled gloves and moved the provide R159 pericare at the ame soiled gloves then incontinent pad tacked it under d went to the bathroom was g his gloves and washed his included urinary tract infection, a and cerebrovascular tained from admission (MDS) dated 1/24/14. In identified R159 required assist of two with toilet use. on 2/12/14, at 9:57 a.m. NA-A had not changed the soiled byed the bed and touched the bad with the soiled gloves. NA-A hanged the gloves between s. on 2/12/14, at 9:59 a.m. RN-A tion was NA-A needed to gloves and was not even uring the cares on what he was used on R159. on 2/12/14, at 10:18 a.m. the byes should have been aide was done cleaning and		441		continuation sheet	Page 16 of 17
FORM CMS-2	567(02-99) Previous Versions	s Obsolete Event ID:31TQ1	1	Facility ID: 0012	29 If	continuation sheet	Page 16 of 17

DEPARTMENT OF HEALTH AND HUMAN SERVICES)
CENTERS FOR MEDICARE & MEDICAID SERVICES	

PRINTED: 02/28/2014 FORM APPROVED OMB NO. 0938-0391

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
	245083		B. WING	·		2/13/2014	
	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP C 4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL _SC IDENTIFYING INFORMATION)	ID PREFI TAG		I SHOULD BE	(X5) COMPLETION DATE	
F 441	washed hands bef The Handwashing directed to use app immediately betwee the same resident may contain a high microorganism. In remove gloves pro-	d incontinent product and ore continuing with care. procedure revised July 2012, propriate hand hygiene ten tasks and procedures on after contact with material that or concentration of addition, the policy directed to mptly after use, before aminated items and	F 4				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:31TQ11

Facility ID: 00129

If continuation sheet Page 17 of 17

				_			02/14/2014				
DEPART	MENT OF HEALTH	AND HUMAN SERV	CES	F5083	024		APPROVED				
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A, BUILDING 01 - MAIN BUILDING 01		(X3) DATE SURVEY COMPLETED							
		245083		B. WING		02/1	1/2014				
	ROVIDER OR SUPPLIER				TATE, ZIP CODE						
PARK HEALTH AND REHABILITATION CENTEI 4415 WEST 36 1/2 STREET SAINT LOUIS PARK, MN 55416											
(X4) ID PREFIX TAG	(EACH DEFICIENCY MUST	ATEMENT OF DEFICIENCIE BE PRECEDED BY FULL F NTIFYING INFORMATION)	ES REGULATORY	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X5) COMPLETION DATE				
K 000	INITIAL COMMENT	ſS		K 000							
	FIRE SAFETY										
	Minnesota Departm time of this survey, Center was found in the requirements for Medicare/Medicaid, Life Safety from Fin National Fire Protect Standard 101, Life 19 Existing Health (Park Health and Rebuilding with no bas constructed in 1960 Type II (111) constr was constructed an Type II (000) constr was constructed an Type II (000) constr was constructed an Type II (111) constr It is automatic fire s The facility has a fin detection in the cor corridors that is mo notification. Becaus fire protection syste construction, the fa building. The facility with a census of 63	42 CFR, Subpart 48 e, and the 2000 editi ction Association (NF Safety Code (LSC), Care. ehab Center is a 2-st sement. The building and was determined to was determined to ruction. In 1978 an ac d was determined to	At the nab ince with 33.70(a), on of PA) Chapter ory was d to be of addition b be of ddition b be of ddition b be of roughout. smoke pen to the ent eight and (000) s 1 3 beds irvey.	*							
						(
LABORATO	RY DIRECTOR'S OR PROV	IDER/SUPPLIER REPRESE	ENTATIVE'S SIG	INATURE	TITLE		(X6) DATE				

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.