

Protecting, Maintaining and Improving the Health of All Minnes ot ans

Electronically delivered January 14, 2021

Administrator The Estates At Rush City Llc 650 Bremer Avenue South Rush City, MN 55069

RE: CCN: 245348

Cycle Start Date: December 22, 2020

Dear Administrator:

On January 4, 2021, we notified you a remedy was imposed. On January 13, 2021 the Minnesota Department of Health completed a revisit to verify that your facility had achieved and maintained compliance. We have determined that your facility has achieved substantial compliance as of January 12, 2021.

As authorized by CMS the remedy of:

• Discretionary denial of payment for new Medicare and Medicaid admissions effective February 3, 2021 did not go into effect. (42 CFR 488.417 (b))

In our letter of January 4, 2021, in accordance with Federal law, as specified in the Act at § 1819(f)(2)(B)(iii)(I)(b) and § 1919(f)(2)(B)(iii)(I)(b), we notified you that your facility was prohibited from conducting a Nursing Aide Training and/or Competency Evaluation Program (NATCEP) for two years from February 3, 2021 due to denial of payment for new admissions. Since your facility attained substantial compliance on January 12, 2021, the original triggering remedy, denial of payment for new admissions, did not go into effect. Therefore, the NATCEP prohibition is rescinded. However, this does not apply to or affect any previously imposed NATCEP loss.

The CMS Region V Office may notify you of their determination regarding any imposed remedies.

Feel free to contact me if you have questions.

Sincerely,

Joanne Simon, Enforcement Specialist

Minnesota Department of Health

Licensing and Certification Program

Program Assurance Unit Health Regulation Division

Telephone: 651-201-4161 Fax: 651-215-9697

Email: joanne.simon@state.mn.us

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered January 4, 2021

Administrator The Estates At Rush City Llc 650 Bremer Avenue South Rush City, MN 55069

RE: CCN: 245348

Cycle Start Date: December 22, 2020

### Dear Administrator:

On December 22, 2020, a survey was completed at your facility by the Minnesota Department(s) of Health to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically delivered CMS-2567, whereby significant corrections are required.

#### **REMEDIES**

As a result of the survey findings and in accordance with survey and certification memo 16-31-NH, this Department recommended the enforcement remedy(ies) listed below to the CMS Region V Office for imposition. The CMS Region V Office concurs and is imposing the following remedy and has authorized this Department to notify you of the imposition:

- Discretionary Denial of Payment for new Medicare and/or Medicaid Admissions, Federal regulations at 42 CFR § 488.417(a), effective February 3, 2021.
- Directed plan of correction (DPOC), Federal regulations at 42 CFR § 488.424. Please see electronically attached documents for the DPOC.

The CMS Region V Office will notify your Medicare Administrative Contractor (MAC) that the denial of payment for new admissions is effective February 3, 2021. They will also notify the State Medicaid Agency that they must also deny payment for new Medicaid admissions effective February 3, 2021.

You should notify all Medicare/Medicaid residents admitted on, or after, this date of the restriction. The remedy must remain in effect until your facility has been determined to be in substantial compliance or your provider agreement is terminated. Please note that the denial of payment for

The Estates At Rush City Llc January 4, 2021 Page 2

new admissions includes Medicare/Medicaid beneficiaries enrolled in managed care plans. It is your obligation to inform managed care plans contracting with your facility of this denial of payment for new admissions.

This Department is also recommending that CMS impose:

• Civil money penalty (42 CFR 488.430 through 488.444). You will receive a formal notice from the CMS RO only if CMS agrees with our recommendation.

#### NURSE AIDE TRAINING PROHIBITION

Please note that Federal law, as specified in the Act at §§ 1819(f)(2)(B) and 1919(f)(2)(B), prohibits approval of nurse aide training and competency evaluation programs and nurse aide competency evaluation programs offered by, or in, a facility which, within the previous two years, has operated under a § 1819(b)(4)(C)(ii)(II) or § 1919(b)(4)(C)(ii) waiver (i.e., waiver of full-time registered professional nurse); has been subject to an extended or partial extended survey as a result of a finding of substandard quality of care; has been assessed a total civil money penalty of not less than \$11,160; has been subject to a denial of payment, the appointment of a temporary manager or termination; or, in the case of an emergency, has been closed and/or had its residents transferred to other facilities.

If you have not achieved substantial compliance by February 3, 2021, the remedy of denial of payment for new admissions will go into effect and this provision will apply to your facility. Therefore, The Estates At Rush City Llc will be prohibited from offering or conducting a Nurse Aide Training and/or Competency Evaluation Program (NATCEP) for two years from February 3, 2021. You will receive further information regarding this from the State agency. This prohibition is not subject to appeal. Further, this prohibition may be rescinded at a later date if your facility achieves substantial compliance prior to the effective date of denial of payment for new admissions.

However, under Public Law 105-15, you may contact the State agency and request a waiver of this prohibition if certain criteria are met.

### ELECTRONIC PLAN OF CORRECTION (ePOC)

Within ten (10) calendar days after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved. The failure to submit an acceptable ePOC can lead to termination of your Medicare and Medicaid participation (42 CFR 488.456(b)).

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.

The Estates At Rush City Llc January 4, 2021 Page 3

- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), and emergency preparedness deficiencies (those preceded by an "E" tag), i.e., the plan of correction should be directed to:

Teresa Ament, Unit Supervisor
Duluth District Office
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Duluth Technology Village
11 East Superior Street, Suite 290
Duluth, Minnesota 55802-2007
Email: teresa.ament@state.mn.us

Phone: (218) 302-6151

### PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health - Health Regulation Division staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for their respective deficiencies (if any) is acceptable.

### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

The Estates At Rush City Llc January 4, 2021 Page 4

## FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by June 22, 2021 if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at § 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR § 488.412 and § 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

### **APPEAL RIGHTS**

If you disagree with this action imposed on your facility, you or your legal representative may request a hearing before an administrative law judge of the Department of Health and Human Services, Departmental Appeals Board (DAB). Procedures governing this process are set out in 42 C.F.R. 498.40, et seq. You must file your hearing request electronically by using the Departmental Appeals Board's Electronic Filing System (DAB E-File) at https://dab.efile.hhs.gov no later than sixty (60) days after receiving this letter. Specific instructions on how to file electronically are attached to this notice. A copy of the hearing request shall be submitted electronically to:

### Tamika.Brown@cms.hhs.gov

Requests for a hearing submitted by U.S. mail or commercial carrier are no longer accepted as of October 1, 2014, unless you do not have access to a computer or internet service. In those circumstances you may call the Civil Remedies Division to request a waiver from e-filing and provide an explanation as to why you cannot file electronically or you may mail a written request for a waiver along with your written request for a hearing. A written request for a hearing must be filed no later than sixty (60) days after receiving this letter, by mailing to the following address:

Department of Health & Human Services
Departmental Appeals Board, MS 6132
Director, Civil Remedies Division
330 Independence Avenue, S.W.
Cohen Building – Room G-644
Washington, D.C. 20201
(202) 565-9462

A request for a hearing should identify the specific issues, findings of fact and conclusions of law with which you disagree. It should also specify the basis for contending that the findings and conclusions are incorrect. At an appeal hearing, you may be represented by counsel at your own expense. If you have any questions regarding this matter, please contact Tamika Brown, Principal Program Representative by phone at (312) 353-1502 or by e-mail at <a href="mailto:Tamika.Brown@cms.hhs.gov">Tamika.Brown@cms.hhs.gov</a>.

### INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: https://mdhprovidercontent.web.health.state.mn.us/ltc idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <a href="https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04">https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04</a> 8.html

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Feel free to contact me if you have questions.

Sincerely,

Joanne Simon, Enforcement Specialist

Minnesota Department of Health

Licensing and Certification Program

Program Assurance Unit Health Regulation Division

Telephone: 651-201-4161 Fax: 651-215-9697

Email: joanne.simon@state.mn.us

cc: Licensing and Certification File

PRINTED: 01/12/2021 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′			E SURVEY IPLETED
<b>245348</b>		B. WING		12/22/2020		
NAME OF PROVIDER OR SUPPLIER  THE ESTATES AT RUSH CITY LLC				STREET ADDRESS, CITY, STATE, ZIP CODE 650 BREMER AVENUE SOUTH RUSH CITY, MN 55069	·	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
E 000	Initial Comments		E 00	00		
	was conducted on your facility by the Mealth to determine Preparedness regulacility was determined Because you are elsignature is not requipage of the CMS-2.	sed Infection Control survey 12/21/20, through 12/22/20, at Minnesota Department of e compliance with Emergency lations §483.73(b)(6). The ned to be in compliance.  nrolled in ePOC, your uired at the bottom of the first 567 form.  f correction is required, it is cility acknowledge receipt of				
F 000	was conducted from at your facility by the Health to determine	sed Infection Control survey m 12/21/20, through 12/22/20, e Minnesota Department of e compliance with §483.80 he facility was determined not	F 00	00		
	as your allegation of Department's accelenrolled in ePOC, y at the bottom of the form. Your electron be used as verification	·				
F 880	on-site revisit of you validate that substa	acceptable electronic POC, an ur facility may be conducted to intial compliance with the en attained in accordance with	F 88	30		1/12/21
ABORATORY	DIRECTOR'S OR PROVID	DER/SUPPLIER REPRESENTATIVE'S SIGN	JATURE	TITLE		(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

**Electronically Signed** 

01/12/2021

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			` ′	PLE CONSTRUCTION  G		TE SURVEY MPLETED
		245348	B. WING _		12	/22/2020
NAME OF PROVIDER OR SUPPLIER  THE ESTATES AT RUSH CITY LLC				STREET ADDRESS, CITY, STATE, ZIP CO 650 BREMER AVENUE SOUTH RUSH CITY, MN 55069		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE
	infection prevention designed to provide comfortable enviror development and tr diseases and infect §483.80(a) Infection program.  The facility must es and control program a minimum, the foll §483.80(a)(1) A systemorting, investigated and communicable staff, volunteers, visproviding services to arrangement based conducted accordinaccepted national staff system of survivial procedures for the but are not limited to (i) A system of survivial procedures for the but are not limited to (ii) When and to who communicable disereported; (iii) Standard and tr to be followed to provide the system of survivial procedures for the but are not limited to the facility of the system of survivial procedures for the but are not limited to the facility of the system of survivial procedures for the but are not limited to the facility of th	control tablish and maintain an and control program a safe, sanitary and ment and to help prevent the ansmission of communicable ions. In prevention and control tablish an infection prevention in (IPCP) that must include, at owing elements:  Item for preventing, identifying, ting, and controlling infections diseases for all residents, sitors, and other individuals under a contractual I upon the facility assessment ing to §483.70(e) and following tandards; en standards, policies, and program, which must include, o: eillance designed to identify able diseases or ey can spread to other	F 88			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ` ′	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
245348		B. WING		12/	12/22/2020		
NAME OF PROVIDER OR SUPPLIER  THE ESTATES AT RUSH CITY LLC				STREET ADDRESS, CITY, STATE, ZIP CO 650 BREMER AVENUE SOUTH RUSH CITY, MN 55069	•		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFI TAG	PROVIDER'S PLAN OF CORF X (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE	
F 880	depending upon the involved, and (B) A requirement is least restrictive posticized in the involved, and (B) A requirement is least restrictive posticized in the involved in t	but not limited to: uration of the isolation, e infectious agent or organism that the isolation should be the ssible for the resident under the descessible for the resident under the descend direct dit the disease; and descend direct resident contact.  Stem for recording incidents defacility's IPCP and the deaken by the facility.  Indle, store, process, and deas to prevent the spread of descend direct an annual review of its heir program, as necessary. Note in the program of the proper described to implement COVID-19 dectices related to the proper dection interview, and document failed to implement COVID-19 dectices related to the proper dection interview equipment (PPE) dection and prevent cross dection infections related dection infections related dection and prevent cross dection infections related dection and prevent all 26	F8	All residents have the potent affected by the facility failing proper personal protective ed (PPE) for residents that have suspected COVID-19 infection prevent cross contamination infectious related diseases.  Immediate corrective action:	to utilize juipment actual or n and		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	TIPLE CONSTRUCTION NG		(X3) DATE SURVEY COMPLETED	
		245348	B. WING		12/3	22/2020	
NAME OF F	PROVIDER OR SUPPLIE	 R		STREET ADDRESS, CITY, STATE, ZIP CO			
THE EST	ATES AT RUSH CIT	YLLC		650 BREMER AVENUE SOUTH RUSH CITY, MN 55069			
(VA) ID	STIMMADA	TATEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF COR	PECTION	(VE)	
(X4) ID PREFIX TAG	(EACH DEFICIEN	CY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFI) TAG		SHOULD BE	(X5) COMPLETION DATE	
F 880	Continued From p	page 3	F 8	80			
	Findings include:	-		RN-A was immediately re-ed	ucated by our		
	3			Director of Nursing on the us			
	R1's Admission R	ecord printed on 12/22/20,		protective equipment (PPE)			
	indicated diagnos	es which included acute and		for patients with confirmed o			
		y failure, chronic obstructive		COVID-19 using the Center			
	pulmonary diseas	e and colostomy.		Control's guidance. RN-A de			
	D4L			competency of proper donnii			
		ted 12/17/20, directed staff to omy care every shift, and as		PPE for Director of Nursing.  Appendix 1.	See		
	needed.	only care every sillit, and as		Director of Nursing's Design	ee (Nurse		
	necaca.			Manager) educated all staff			
	On 12/21/20, at 1	:22 p.m. R1's room was		personal protective equipme			
		osed, and signage posted on		when caring for patients with			
		was in isolation, and directed		suspected COVID-19 using t			
	the following:			Disease Control's guidance.	See		
	Door to be kept c			Appendix 2.			
	Hand hygiene to be cares.	pe completed before and after		Date of Completion: 12/23/20	020		
	which directed sta	e contact/droplet precautions aff to wear a gown whenever		Recurrence will be prevented	d by:		
		lothing would come in contact		QAA Committee met on 1/11			
	with bodily secreti			determine the root cause and			
	Everyone must w	ear a gown.		to identify the problem that re			
	On 12/22/20 at 0	24 a m. D4 was continuously		deficiency and develop interv			
		:34 a.m. R1 was continuously g assistant (NA)-A entered R1's		prevent reoccurrence. See A QAA Committee reviewed po			
		nask, face shield, gown, and		regarding standard and	nicies		
	•	ered the room and closed the		transmission-based precauti	ons on		
		At 9:39 a.m. registered nurse		1/11/2021. Each staff memb			
		1's room wearing a mask and		copy of the policy and guidar			
	face shield (no go	own or gloves). RN-A donned		1/11/2021. See Appendix 4.			
		colostomy dressing supplies		Training was provided to all			
	and went to R1's bedside. RN-A proceeded to			use of personal protective ed			
		y care for R1. When she was		(PPE) when caring for patier			
		ed to the bathroom sink,		confirmed or suspected CO\			
		es, performed hand hygiene		the Center for Disease Conti	Ol'S		
	and exited R1's ro	OOM.		guidance. See Appendix 2.	onning and		
	On 12/22/20 at 9	:47 p.m. RN-A was interviewed		Nurse Manager preformed d doffing PPE training and con			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '			E SURVEY IPLETED
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(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  Y MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRI (EACH CORRECTIVE ACTION SI CROSS-REFERENCED TO THE AP DEFICIENCY)	OULD BE	(X5) COMPLETION DATE
F 880	and stated new adrivere placed in 14 c staff were expected protection, isolation performing direct concentration performed coloston she should have were colostomy car.  On 12/22/20, at 10: (DON) was intervied had been educated the residents on 14 stated staff were exported by the performed care. The DON further staffluids being spread and staff were requivalent included a government of the facility policy of the facility of the	missions and readmissions day isolation. RN-A stated all disto wear their mask, eye agown, and gloves if ares. RN-A verified she had any cares for R1, and stated orn a gown while performing e.  10 a.m. the director of nursing wed. The DON stated all staff I on the PPE requirements for day quarantine. The DON expected to be wearing a gown as including colostomy care. Eated there was a risk for body while performing stoma cares, aired to be wearing full PPE, own.  Coronavirus (COVID-19) directed staff to be wearing tection, gloves and gown sidents on 14 day quarantine dimission.  Infection Prevention and modated, directed facility to iate isolation precautions when follow established disease such as those of the Centers	F8	testing on all employees 11/19 12/13/2020. See Appendix 5. Residents and their represent receive education on the Esta City's Infection Control Progra related to them and to the degresident's capacity during adn Residents and their represent received this education again 1/11/2021. See Appendix 6. Every staff member has receivinfection prevention training the Healthcare Academy for PPE Use and Infection Control Prewithin the last twelve months abeen re-assigned these two completed in the month of Jar See Appendix 7. Audits on donning/doffing PPE Transmission Based Precaution Droplet have been conducted four times a week for one week continue to be conducted twice until compliance is met. Audit continue until 100%. Director will review the results of the amonitoring with the Quality As Program Improvement (QAPI) Appendix 8.  The correction will be monitor DON/Designee	atives tes at Rush m as it is ree of hission. atives on  yed online rough Guidance cautions and has asses to be huary 2021.  E with ons i.e. on all shifts k and will e weekly will of Nursing udits and surance . See	



Protecting, Maintaining and Improving the Health of All Minnesotans

#### DIRECTED PLAN OF CORRECTION

A Directed Plan of Correction (DPOC) is imposed in accordance with 42 CFR § 488.424. Your facility must include the following in their POC for the deficient practice cited at F880:

### DIRECTED PLAN OF CORRECTION - Personal Protective Equipment (PPE)

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice.

### POLICIES/PROCEDURES/SYSTEM CHANGES:

• The facility's Quality Assurance and Performance Improvement Committee must conduct a root cause analysis (RCA) to identify the problem(s) that resulted in this deficiency and develop intervention or corrective action plan to prevent recurrence.

The Infection Preventionist and Director of Nursing, shall complete the following:

- Review policies and procedures for donning/doffing PPE during COVID-19 with current guidelines to include crisis standard of care, contingency standard of care and standard care.
- Develop and implement a policy and procedure for source control masks.
- Review policies regarding standard and transmission based precautions and revise as needed.

### TRAINING/EDUCATION:

As a part of corrective action plan, the facility must provide training for the Infection Preventionist, the Director of Nursing, all staff providing direct care to residents, and all staff entering resident's rooms, whether it be for residents' dietary needs or cleaning and maintenance services. The training must cover standard infection control practices, including but not limited to, transmission-based precautions, appropriate PPE use, and donning and doffing of PPE.

- The training may be provided by the Director of Nursing, Infection Preventionist, or Medical Director with an attestation statement of completion.
- The training must include competency testing of staff and this must be documented.
- Residents and their representatives should receive education on the facility's Infection Prevention Control Program as it related to them and to the degree possible/consistent with resident's capacity.
- Online infection prevention training courses may be utilized. The CDC and MDH websites have several infection control training modules and materials.

#### CDC RESOURCES:

Infection Control Guidance: <a href="https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control.html">https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control.html</a> CDC: Isolation Precautions Guideline:

https://www.cdc.gov/infectioncontrol/guidelines/isolation/index.html

CDC: Guideline for Isolation Precautions: Preventing Transmission of Infectious Agents in Healthcare

Settings (2007): <a href="https://www.cdc.gov/infectioncontrol/guidelines/isolation/index.html">https://www.cdc.gov/infectioncontrol/guidelines/isolation/index.html</a>

CDC: Personal Protective Equipment: https://www.cdc.gov/niosh/ppe/

Healthcare Infection Prevention and Control FAQs for COVID-19:

https://www.cdc.gov/coronavirus/2019-ncov/hcp/faq.html?CDC AA refVal=https%3A%2F%2Fwww.cd c.gov%2Fcoronavirus%2F2019-ncov%2Fhcp%2Finfection-control-faq.html

### MDH RESOURCES:

Personal Protective Equipment (PPE) for Infection Control:

https://www.health.state.mn.us/facilities/patientsafety/infectioncontrol/ppe/index.html

MDH Contingency Standards of Care for COVID-19: Personal Protective Equipment for Congregate Care

Settings (PDF): https://www.health.state.mn.us/communities/ep/surge/crisis/ppegrid.pdf

Interim Guidance on Facemasks as a Source Control Measure (PDF):

https://www.health.state.mn.us/diseases/coronavirus/hcp/maskssource.pdf

Interim Guidance on Alternative Facemasks (PDF):

https://www.health.state.mn.us/diseases/coronavirus/hcp/masksalt.pdf

Aerosol-Generating Procedures and Patients with Suspected or Confirmed COVID-19 (PDF):

https://www.health.state.mn.us/diseases/coronavirus/hcp/aerosol.pdf

**Droplet Precautions:** 

https://www.health.state.mn.us/facilities/patientsafety/infectioncontrol/pre/droplet.html Airborne Precautions:

https://www.health.state.mn.us/facilities/patientsafety/infectioncontrol/pre/droplet.html

### MONITORING/AUDITING:

- The Director of Nursing, the Infection Preventionist, and other facility leadership will conduct audits of donning/doffing PPE with Transmission Based Precautions i.e. Droplet precautions.
- The Director of Nursing, Infection Preventionist, and other facility leadership will conduct routine audits on all shifts four times a week for one week, then twice weekly for one week once compliance is met. Audits should continue until 100% compliance is met on source control masking for staff, visitors and residents.
- The Director of Nursing, Infection Preventionist, and other facility leadership will conduct real time audits on all aerosolized generating procedures to ensure PPE is in us.
- The Director of Nursing, Infection Preventionist, or designee will review the results of audits and monitoring with the Quality Assurance Program Improvement (QAPI) program.

In accordance with 42 CFR § 488.402(f), the DPOC remedy is effective 15 calendar days from the date of the enforcement letter. The DPOC may be completed before or after that date. A revisit will not be approved prior to receipt of documentation confirming the DPOC was completed. To successfully complete the DPOC, the facility must provide all of the following documentation identified in the chart below.

Documentation must be uploaded as attachments through ePOC to ensure you have completed this remedy.

Imposition of this DPOC does not replace the requirement that the facility must submit a complete POC for all cited deficiencies (including F880) within 10 days after receipt of the Form CMS 2567.

Item	Checklist: Documents Required					
	for Successful Completion of the Directed Plan					
1	Documentation of the RCA and intervention or corrective action plan based on the results with signatures of the QAA Committee members and members of the Governing Body					
2	Documentation that the interventions or corrective action plan that resulted from the RCA was fully implemented					
3	Content of the training provided to staff, including a syllabus, outline, or agenda, as well as any other materials used or provided to staff for the training					
4	Names and positions of all staff that attended and took the trainings					
5	Staff training sign-in sheets					
6	Summary of staff training post-test results, to include facility actions in response to any failed post-tests					
7	Documentation of efforts to monitor and track progress of the interventions or corrective action plan					

In order to speed up our review, identify all submitted documents with the number in the "Item" column.