



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered

October 4, 2022

Administrator
Agate Bay Assisted Living, LLC
414 1st Avenue
Two Harbors, MN 55616

RE: Project Number(s) SL30324015

Dear Administrator:

On September 7, 2022, the Minnesota Department of Health completed a follow-up evaluation of your facility to determine correction of orders found on the evaluation completed on June 24, 2022. This follow-up evaluation determined your facility had corrected all of the state licensing orders issued pursuant to the June 24, 2022 evaluation.

In addition, at the time of this follow-up evaluation completed on September 7, 2022, we identified the following new violation(s):

0820-Fire Protection And Physical Environment-144g.45 Subd. 2 (g)

The details of the violation(s) noted at the time of this follow-up evaluation are delineated on the attached State Form. Only the ID Prefix Tag in the left hand column without brackets will identify these licensing orders. It is not necessary to develop a plan of correction.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), by the correction order date, the licensee must document in the provider's records any action taken to comply with the correction order by the correction order date. The commissioner may request a copy of this documentation and the assisted living facility's action to respond to the correction orders in future evaluations, upon a complaint investigation, and as otherwise needed.

IMPOSITION OF FINES:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in §144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in §144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in §144G.20.

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you have one opportunity to challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. This written request must be received by the Department of Health within 15 calendar days of the correction order receipt date. Please send your written request via email to the following:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970
Health.HRD.Appeals@state.mn.us

We urge you to review these orders carefully. If you have questions, please contact Jessica Chenze at 218-332-5175.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Sincerely,

A handwritten signature in black ink that reads "Jessica Chenze". The signature is written in a cursive, flowing style.

Jessie Chenze, RN, BSN
Interim HFE Supervisor 1 | State Evaluations Team
Health Regulation Division
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Office: 218-332-5175 | Mobile: 651-508-2791 | Fax: 218-332-5196

PMB

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30324	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 09/07/2022
NAME OF PROVIDER OR SUPPLIER AGATE BAY ASSISTED LIVING LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 414 1ST AVENUE TWO HARBORS, MN 55616		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{0 000}	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER In accordance with Minnesota Statutes, section 1144G.08 to 144G.95, this correction order(s) has been issued pursuant to a survey. Determination of whether a violation has been corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: Project # SL30324015 On September 6 and September 7, 2022, the Minnesota Department of Health conducted a revisit at the above provider to follow-up on orders issued pursuant to a survey completed on June 24, 2022. At the time of the survey, there were seven (7) active residents receiving services under the Assisted Living license. As a result of the revisit, the following orders were issued.	{0 000}	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
{0 250}	144G.20 Subdivision 1 Conditions (a) The commissioner may refuse to grant a	{0 250}		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{0 250}	Continued From page 1 provisional license, refuse to grant a license as a result of a change in ownership, refuse to renew a license, suspend or revoke a license, or impose a conditional license if the owner, controlling individual, or employee of an assisted living facility: (1) is in violation of, or during the term of the license has violated, any of the requirements in this chapter or adopted rules; (2) permits, aids, or abets the commission of any illegal act in the provision of assisted living services; (3) performs any act detrimental to the health, safety, and welfare of a resident; (4) obtains the license by fraud or misrepresentation; (5) knowingly makes a false statement of a material fact in the application for a license or in any other record or report required by this chapter; (6) denies representatives of the department access to any part of the facility's books, records, files, or employees; (7) interferes with or impedes a representative of the department in contacting the facility's residents; (8) interferes with or impedes ombudsman access according to section 256.9742, subdivision 4; (9) interferes with or impedes a representative of the department in the enforcement of this chapter or fails to fully cooperate with an inspection, survey, or investigation by the department; (10) destroys or makes unavailable any records or other evidence relating to the assisted living facility's compliance with this chapter; (11) refuses to initiate a background study under section 144.057 or 245A.04; (12) fails to timely pay any fines assessed by the	{0 250}		

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{0 250}	Continued From page 2 commissioner; (13) violates any local, city, or township ordinance relating to housing or assisted living services; (14) has repeated incidents of personnel performing services beyond their competency level; or (15) has operated beyond the scope of the assisted living facility's license category. (b) A violation by a contractor providing the assisted living services of the facility is a violation by the facility. This MN Requirement is not met as evidenced by: No further action required.	{0 250}		
{0 470} SS=F	144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for determining its staffing level that: (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; (12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be: (i) awake; (ii) located in the same building, in an attached	{0 470}		

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{0 470}	Continued From page 3 building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time; (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; This MN Requirement is not met as evidenced by: No further action required.	{0 470}		
{0 480} SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: No further action required.	{0 480}		
{0 510} SS=E	144G.41 Subd. 3 Infection control program	{0 510}		

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{0 510}	Continued From page 4 (a) All assisted living facilities must establish and maintain an infection control program that complies with accepted health care, medical, and nursing standards for infection control. (b) The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities. (c) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: No further action required.	{0 510}		
{0 590} SS=D	144G.42 Subd. 3 Facility restrictions (a) This subdivision does not apply to licensees that are Minnesota counties or other units of government. (b) A facility or staff person may not: (1) accept a power-of-attorney from residents for any purpose, and may not accept appointments as guardians or conservators of residents; or (2) borrow a resident's funds or personal or real property, nor in any way convert a resident's property to the possession of the facility or staff person. (c) A facility may not serve as a resident's legal, designated, or other representative. (d) Nothing in this subdivision precludes a facility or staff person from accepting gifts of minimal value or precludes acceptance of donations or bequests made to a facility that are exempt from section 501(c)(3) of the Internal Revenue Code.	{0 590}		

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{0 590}	Continued From page 5 This MN Requirement is not met as evidenced by: No further action required.	{0 590}			
{0 630} SS=D	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: No further action required.	{0 630}			
{0 680} SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents;	{0 680}			

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{0 680}	Continued From page 6 (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing tenant residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: No further action required.	{0 680}		
{0 690} SS=D	144G.43 Subdivision 1 Resident record (a) Assisted living facilities must maintain records for each resident for whom it is providing services. Entries in the resident records must be current, legible, permanently recorded, dated, and authenticated with the name and title of the person making the entry. This MN Requirement is not met as evidenced by: No further action required.	{0 690}		
0 820 SS=F	144G.45 Subd. 2 (g) Fire protection and physical environment (g) Existing construction or elements, including assisted living facilities that were registered as housing with services establishments under chapter 144D prior to August 1, 2021, shall be	0 820		

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0 820	Continued From page 7 permitted to continue in use provided such use does not constitute a distinct hazard to life. Any existing elements that an authority having jurisdiction deems a distinct hazard to life must be corrected. The facility must document in the facility's records any actions taken to comply with a correction order, and must submit to the commissioner for review and approval prior to correction. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide facilities that were not a distinct hazard to life. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On September 6, 2022, between 10:15 a.m. and 11:00 a.m., survey staff toured the facility with the certified nursing assistant (CNA)-M. During the facility tour, survey staff observed that resident sleeping rooms 1, 2, 3, and 4 on the second story did not have windows that met the minimum size requirements for egress escape. The windows were measured by survey staff and did not meet the minimum required clear openable area of 648 square inches. Sleeping room 4 was occupied by a resident. Rooms 1, 2, and 3 were vacant. In the tour interview with the CNA-M, they were unsure if the windows could be opened to provide a larger clear area and explained that the owners	0 820		

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0 820	Continued From page 8 had been working on remodeling some of the rooms on the second story. On September 20, 2022, at 11:30 a.m., the licensee emailed a video to survey staff which showed the operation of a newly installed casement window and a double hung window with removable sashes in a second story sleeping room. TIME PERIOD FOR CORRECTION: Two (2) days	0 820		
{01380} SS=F	144G.61 Subd. 2 (b) Training and evaluation of unlicensed personn (b) In addition to paragraph (a), training and competency evaluation for unlicensed personnel providing assisted living services must include: (1) observing, reporting, and documenting resident status; (2) basic knowledge of body functioning and changes in body functioning, injuries, or other observed changes that must be reported to appropriate personnel; (3) reading and recording temperature, pulse, and respirations of the resident; (4) recognizing physical, emotional, cognitive, and developmental needs of the resident; (5) safe transfer techniques and ambulation; (6) range of motioning and positioning; and (7) administering medications or treatments as required. This MN Requirement is not met as evidenced by: No further action required.	{01380}		

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{01420}	Continued From page 9	{01420}		
{01420} SS=D	144G.62 Subd. 2 Delegation of assisted living services (b) When the registered nurse or licensed health professional delegates tasks to unlicensed personnel, that person must ensure that prior to the delegation the unlicensed personnel is trained in the proper methods to perform the tasks or procedures for each resident and is able to demonstrate the ability to competently follow the procedures and perform the tasks. If an unlicensed personnel has not regularly performed the delegated assisted living task for a period of 24 consecutive months, the unlicensed personnel must demonstrate competency in the task to the registered nurse or appropriate licensed health professional. The registered nurse or licensed health professional must document instructions for the delegated tasks in the resident's record. This MN Requirement is not met as evidenced by: No further action required.	{01420}		
{01470} SS=E	144G.63 Subd. 2 Content of required orientation (a) The orientation must contain the following topics: (1) an overview of this chapter; (2) an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; (3) handling of emergencies and use of emergency services; (4) compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting	{01470}		

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{01470}	Continued From page 10 Center (MAARC); (5) the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; (7) handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; (8) consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and (9) a review of the types of assisted living services the employee will be providing and the facility's category of licensure. (b) In addition to the topics in paragraph (a), orientation may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and the challenges it poses to communication; (2) health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies,	{01470}		

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{01470}	Continued From page 11 assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: No further action required.	{01470}			
{01540} SS=E	144G.64 (a) TRAINING IN DEMENTIA CARE REQUIRED (3) for assisted living facilities with dementia care, direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 80 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: No further action required.	{01540}			
{01620} SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days	{01620}			

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{01620}	Continued From page 12 after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: No further action required.	{01620}		
{01790} SS=F	144G.71 Subd. 10 Medication management for residents who will (2) for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or unlicensed personnel shall provide medications in amounts and dosages needed for the length of the anticipated absence, not to exceed seven calendar days; (3) the resident must be provided written information on medications, including any special instructions for administering or handling the	{01790}		

Minnesota Department of Health

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{01790}	Continued From page 13 medications, including controlled substances; and (4) the medications must be placed in a medication container or containers appropriate to the provider's medication system and must be labeled with the resident's name and the dates and times that the medications are scheduled. (b) For unplanned time away when the licensed nurse is not available, the registered nurse may delegate this task to unlicensed personnel if: (1) the registered nurse has trained the unlicensed staff and determined the unlicensed staff is competent to follow the procedures for giving medications to residents; and (2) the registered nurse has developed written procedures for the unlicensed personnel, including any special instructions or procedures regarding controlled substances that are prescribed for the resident. The procedures must address: (i) the type of container or containers to be used for the medications appropriate to the provider's medication system; (ii) how the container or containers must be labeled; (iii) written information about the medications to be provided; (iv) how the unlicensed staff must document in the resident's record that medications have been provided, including documenting the date the medications were provided and who received the medications, the person who provided the medications to the resident, the number of medications that were provided to the resident, and other required information; (v) how the registered nurse shall be notified that medications have been provided and whether the registered nurse needs to be contacted before the medications are given to the resident or the designated representative;	{01790}		

Minnesota Department of Health

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{01790}	Continued From page 14 (vi) a review by the registered nurse of the completion of this task to verify that this task was completed accurately by the unlicensed personnel; and (vii) how the unlicensed personnel must document in the resident's record any unused medications that are returned to the facility, including the name of each medication and the doses of each returned medication. This MN Requirement is not met as evidenced by: No further action required.	{01790}			
{01890} SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: No further action required.	{01890}			
{01940} SS=D	144G.72 Subd. 3 Individualized treatment or therapy management For each resident receiving management of ordered or prescribed treatments or therapy services, the assisted living facility must prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. The facility must also develop and maintain a current individualized treatment and therapy	{01940}			

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{01940}	Continued From page 15 management record for each resident which must contain at least the following: (1) a statement of the type of services that will be provided; (2) documentation of specific resident instructions relating to the treatments or therapy administration; (3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel; (4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and (5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes. This MN Requirement is not met as evidenced by: No further action required.	{01940}		
{01960} SS=D	144G.72 Subd. 5 Documentation of administration of treatments Each treatment or therapy administered by an assisted living facility must be in the resident record. The documentation must include the signature and title of the person who administered the treatment or therapy and must include the date and time of administration. When treatment or therapies are not administered as ordered or prescribed, the provider must document the reason why it was not administered	{01960}		

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{01960}	Continued From page 16 and any follow-up procedures that were provided to meet the resident's needs. This MN Requirement is not met as evidenced by: No further action required.	{01960}		
{02410} SS=D	144G.91 Subd. 13 Personal and treatment privacy (a) Residents have the right to consideration of their privacy, individuality, and cultural identity as related to their social, religious, and psychological well-being. Staff must respect the privacy of a resident's space by knocking on the door and seeking consent before entering, except in an emergency or where clearly inadvisable or unless otherwise documented in the resident's service plan. (b) Residents have the right to have and use a lockable door to the resident's unit. The facility shall provide locks on the resident's unit. Only a staff member with a specific need to enter the unit shall have keys. This right may be restricted in certain circumstances if necessary for a resident's health and safety and documented in the resident's service plan. (c) Residents have the right to respect and privacy regarding the resident's service plan. Case discussion, consultation, examination, and treatment are confidential and must be conducted discreetly. Privacy must be respected during toileting, bathing, and other activities of personal hygiene, except as needed for resident safety or assistance. This MN Requirement is not met as evidenced by: No further action required.	{02410}		

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Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

July 11, 2022

Administrator
Agate Bay Assisted Living, LLC
414 1st Avenue
Two Harbors, MN 55616

RE: Project Number(s) SL30324015

Dear Administrator:

The Minnesota Department of Health completed an evaluation on June 24, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.20, Subd. 4 (a)(5), the Department of Health imposes fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment. The Department of Health imposes a fine of \$1,000 for each substantiated maltreatment violation

that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2, 9, 17. The Department of Health also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5)(b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this evaluation:

St - 0 - 2310 - 144g.91 Subd. 4 - Appropriate Care And Services = \$3,000

The total amount you are assessed is \$3,000. You will be invoiced after 15 days of the receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systemd practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general reconsideration requests to:

Free from Maltreatment reconsideration requests should be addressed to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. Requests for hearing may be emailed to

Health.HRD.Appeals@state.mn.us.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink that reads "Jessica Chenze". The signature is written in a cursive, flowing style.

Jessie Chenze, RN, BSN
Interim HFE Supervisor 1 | State Evaluations Team
Health Regulation Division
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Office: 218-332-51751 | Mobile: 651-508-2791 | Fax: 218-332-5196

PMB

Minnesota Department of Health

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0 000	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL30324015 On June 21, 2022, through June 24, 2022, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were seven (7) residents receiving services under the provider's Assisted Living license. An immediate correction order was identified on June 21, 2022, issued for SL30324015, tag identification 2310. On June 21, 2022, the immediacy of correction order 2310 was removed, however, non-compliance remained at a scope and level of I.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 250	144G.20 Subdivision 1 Conditions	0 250		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 250	Continued From page 1 (a) The commissioner may refuse to grant a provisional license, refuse to grant a license as a result of a change in ownership, refuse to renew a license, suspend or revoke a license, or impose a conditional license if the owner, controlling individual, or employee of an assisted living facility: (1) is in violation of, or during the term of the license has violated, any of the requirements in this chapter or adopted rules; (2) permits, aids, or abets the commission of any illegal act in the provision of assisted living services; (3) performs any act detrimental to the health, safety, and welfare of a resident; (4) obtains the license by fraud or misrepresentation; (5) knowingly makes a false statement of a material fact in the application for a license or in any other record or report required by this chapter; (6) denies representatives of the department access to any part of the facility's books, records, files, or employees; (7) interferes with or impedes a representative of the department in contacting the facility's residents; (8) interferes with or impedes ombudsman access according to section 256.9742, subdivision 4; (9) interferes with or impedes a representative of the department in the enforcement of this chapter or fails to fully cooperate with an inspection, survey, or investigation by the department; (10) destroys or makes unavailable any records or other evidence relating to the assisted living facility's compliance with this chapter; (11) refuses to initiate a background study under section 144.057 or 245A.04;	0 250		

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0 250	Continued From page 2 (12) fails to timely pay any fines assessed by the commissioner; (13) violates any local, city, or township ordinance relating to housing or assisted living services; (14) has repeated incidents of personnel performing services beyond their competency level; or (15) has operated beyond the scope of the assisted living facility's license category. (b) A violation by a contractor providing the assisted living services of the facility is a violation by the facility. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to show they met the requirements of licensure, by attesting the managerial officials who oversaw the day-to-day operations understood applicable statutes and rules; nor developed and/or implemented current policies and procedures as required with records reviewed. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: During the entrance conference on June 21, 2022, at approximately 9:30 a.m., owner(O)-B stated the licensee's employees in charge of the	0 250		

Minnesota Department of Health

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0 250	Continued From page 3 facility were familiar with the assisted living regulations and the licensee provided medication and treatment management services. The licensee's Application for Assisted Living License, section titled Official Verification of Owner or Authorized Agent, (page four and five of the application), identified, I certify I have read and understand the following: [a check mark was placed before each of the following]: - I have read and fully understand Minn. [Minnesota] Stat. [statute] sect. [section] 144G.45, my building(s) must comply with subdivisions 1-3 of the section, as applicable section Laws 2020, 7th Spec. [special] Sess [session]., chpt. [chapter] 1. art. [article] 6, sect. 17. - I have read and fully understand Minn. Stat. sect. 144G.80, 144G.81. and Laws 2020, 7th Spec. Sess., chpt. 1, art. 6, sect. 22, my building(s) must comply with these sections if applicable. - Assisted Living Licensure statutes in Minn. Stat. chpt. 144G. - Assisted Living Licensure rules in Minnesota Rules, chpt. 4659. - Reporting of Maltreatment of Vulnerable Adults. - Electronic Monitoring in Certain Facilities. - I understand pursuant to Minn. Stat. sect. 13.04 Rights of Subjects of Data, the Commissioner will use information provided in this application, which may include an in-person or telephone conference, to determine if the applicant meets	0 250		

Minnesota Department of Health

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0 250	Continued From page 4 requirements for assisted living licensing. I understand I am not legally required to supply the requested information; however, failure to provide information or the submission of false or misleading information may delay the processing of my application or may be grounds for denying a license. I understand that information submitted to the commissioner in this application may, in some circumstances, be disclosed to the appropriate state, federal or local agency and law enforcement office to enhance investigative or enforcement efforts or further a public health protective process. Types of offices include Adult Protective Services, offices of the ombudsmen, health-licensing boards, Department of Human Services, county or city attorneys' offices, police, local or county public health offices. - I understand in accordance with Minn. Stat. sect. 144.051 Data Relating to Licensed and Registered Persons (opens in a new window), all data submitted on this application shall be classified as public information upon issuance of a provisional license or license. All data submitted are considered private until MDH issues a license. - I declare that, as the owner or authorized agent, I attest that I have read Minn. Stat. chapter 144G, and Minnesota Rules, chapter 4659 governing the provision of assisted living facilities, and understand as the licensee I am legally responsible for the management, control, and operation of the facility, regardless of the existence of a management agreement or subcontract. - I have examined this application and all attachments and checked the above boxes indicating my review and understanding of	0 250		

Minnesota Department of Health

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0 250	Continued From page 5 Minnesota Statutes, Rules, and requirements related to assisted living licensure. To the best of my knowledge and believe, this information is true, correct, and complete. I will notify MDH, in writing, of any changes to this information as required. - I attest to have all required policies and procedures of Minn. Stat. chapter 144G and Minn. Rules chapter 4659 in place upon licensure and to keep them current as applicable. Page five was electronically signed by O-B on May 31, 2021. The licensee had an assisted living license issued on August 1, 2021, with an expiration date of July 31, 2022. The licensee failed to ensure the following policies and procedures were developed and/or implemented: (1) orientation, training, and competency evaluations of staff, and a process for evaluating staff performance; (2) orientation to and implementation of the assisted living bill of rights; (3) infection control practices; (4) medication and treatment management; and (5) delegation of tasks by registered nurses or licensed health professionals. On June 24, 2022, at approximately 11:00 a.m., licensed assisted living director (LALD)-A and O-B confirmed the above listed policies and procedures had not been successfully implemented. As a result of this survey, the following orders were issued, #0470, #0480, #0510, #0590,	0 250		

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0 250	Continued From page 6 #0630, #0680, #0690, #1380, #1420, #1420, #1470, #1540, # 1620, #1790, #1890, #1940, #1960, #2310, and #2410, indicating the licensee's understanding of the Minnesota statutes were limited, or not evident for compliance with Minnesota Statutes, section 144G.08 to 144G.95. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 250		
0 470 SS=F	144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for determining its staffing level that: (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; (12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be: (i) awake; (ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time;	0 470		

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0 470	Continued From page 7 (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure the staffing plan was developed and posted as required, potentially affecting all seven (7) residents in the assisted living facility, staff and any visitors of the licensee. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee failed to develop and implement a staffing plan for determining its staffing level based on the following: -each resident's needs, as identified in the resident's service plan and assisted living contract; -each resident's acuity level, as determined by the most recent assessment or individualized review; -the ability of staff to timely meet the resident's scheduled and reasonably foreseeable unscheduled needs given the physical layout of the facility premises; and -whether the facility has a secured dementia care	0 470		

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0 470	Continued From page 8 unit; and staff experience, training, and competency. June 21, 2022, during the entrance conference, licensed assisted living director (LALD)-A confirmed the licensee had not developed a staffing plan to address the content listed above state LALD-A stated a staffing schedule was posted on the cupboard door in the dining room that indicated what staff person was working each shift. LALD-A stated the staffing schedule posted was not based on each resident's needs, acuity level, or the ability of staff to timely meet the resident's schedule. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 470		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and	0 480		

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0 480	Continued From page 9 This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the included document titled, Food and Beverage Establishment Inspection Report dated June 21, 2022, for the specific Minnesota Food Code deficiencies. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 480		
0 510 SS=E	144G.41 Subd. 3 Infection control program (a) All assisted living facilities must establish and maintain an infection control program that complies with accepted health care, medical, and nursing standards for infection control. (b) The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities. (c) The facility must maintain written evidence of	0 510		

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0 510	Continued From page 10 compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure reusable medical equipment was disinfected between residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: On June 22, 2022, at approximately 7:25 a.m., the surveyor observed the registered nurse (RN)-C take the thermometer, oxygen sat machine and BP (blood pressure) machine from a breakfast tray that was sitting on the kitchen counter. RN-C proceeded to take R4's temperature, oxygen saturation, and blood pressure. (sitting at the dining room table with two other residents sitting eating breakfast). RN-C placed the equipment back on the kitchen counter (did not clean after using the equipment). A few minutes later RN-C picked up the BP machine and walked over to another resident sitting at the dining table. Before RN-C was able to perform BP monitoring on the resident the surveyor stopped RN-C and asked if she had cleaned the equipment. RN-C stated she had not cleaned the equipment after use the equipment	0 510		

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0 510	Continued From page 11 on R4. RN-C stated she should have cleaned the reusable equipment after performing tasks on each resident. The licensee's Disinfecting Reusable Equipment and Enviromental Surfaces policy, not dated, indicated resuable equipment will be properly disinfected after use. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 510		
0 590 SS=D	144G.42 Subd. 3 Facility restrictions (a) This subdivision does not apply to licensees that are Minnesota counties or other units of government. (b) A facility or staff person may not: (1) accept a power-of-attorney from residents for any purpose, and may not accept appointments as guardians or conservators of residents; or (2) borrow a resident's funds or personal or real property, nor in any way convert a resident's property to the possession of the facility or staff person. (c) A facility may not serve as a resident's legal, designated, or other representative. (d) Nothing in this subdivision precludes a facility or staff person from accepting gifts of minimal value or precludes acceptance of donations or bequests made to a facility that are exempt from section 501(c)(3) of the Internal Revenue Code. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the facility did not serve	0 590		

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0 590	Continued From page 12 as a resident's legal, designated, or other representative for one of one resident (R1) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1's Wishes for Health Care: Short Form, signed by R1 on January 5, 2022, indicated the primary health care agent is licensed assisted living director (LALD)-A, and owner (O)-B is the alternate health care agent for R1. On June 22, 2022, at approximately 9:57 a.m., LALD-A confirmed that both herself and O-B were health care agents for R1. LALD-A stated R1 did not have anyone else to be her agent. LALD-A stated R1 did have a case manager. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 590			
0 630 SS=D	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an	0 630			

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0 630	Continued From page 13 individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure development of an individual abuse prevention plan with the required content for one of one resident (R1), with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1's diagnoses included diabetes and COPD (chronic obstructive pulmonary disease). R1's service plan dated December 22, 2021, indicated R1 received services which included, medication administration, and assistance with weekly shower, dressing, housekeeping and laundry. R1's Assessment for Client Vulnerability, Safety and Risk to Others dated November 10, 2020, did	0 630		

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0 630	Continued From page 14 not include a review of R1's risk of abusing other vulnerable adults, susceptibility to be abused by another individual, including other vulnerable adults or statement of specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. On June 22, 2022, at approximately 2:00 p.m. licensed assisted living director (LALD)-A, owner (O)-B and registered nurse (RN)-C all acknowledged R1 Assessment for Client Vulnerability, Safety, and Risk to Others did not include the required information. The licensee's Initial and On-Going Nursing Assessment of Clients policy, undated, indicated an assessment of the resident's areas of vulnerability and susceptibility to maltreatment and whether the client poses a risk to other vulnerable adults will be completed. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 630		
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently;	0 680		

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0 680	Continued From page 15 (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing tenant residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to have a written emergency disaster plan with all required content and failed to post an emergency plan prominently. This had the potential to affect all residents, staff and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: During the entrance conference on June 21, 2021, at approximately 9:30 a.m., a Minnesota	0 680		

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0 680	Continued From page 16 Department of Health (MDH) surveyor requested to view the licensee's emergency preparedness plan. Owner (O)-B stated they had started working on the plan, but had not completed the emergency preparedness plan. On June 21, 2021, at approximately 1:00 p.m., O-B provided a copy of the facility risk assessment. On June 21, 2021, at approximately 1:00 p.m., O-B confirmed the licensee did not have an emergency preparedness plan that included the following required content: - a comprehensive program to include infectious diseases and pandemics; - a description of the population served by the licensee; - process for emergency preparedness (EP) cooperation with state and local EP officials/organizations; - procedure for tracking staff and residents; - subsistence needs for staff and residents during emergency situation; - development of policies/procedures to address: - evacuation plan (not customized for the facility); - fire (not customized for the facility) - shelter in place; - a tracking system used to document locations or residents and staff - the medical record documentation system to preserve resident information - emergency staff strategies - the facility's role in providing care and treatment at alternative sites - a communication plan that included: - arrangement with other facilities - names and contact information for staff, resident physicians, other facilities	0 680		

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0 680	Continued From page 17 - contact information for federal, state, tribal, local EP staff, ombudsman - primary and alternative means for communicating with facility staff, federal, state, regional and local emergency management agencies - a method of sharing information and medical documentation for residents - a means to provide information regarding the facility's needs, and its ability to provide assistance to include information about their occupancy - a method of sharing information from the emergency plan with residents and their families - EP training and testing program - EP training program for staff (including documentation of training provided) - EP testing/annual testing requirements. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680		
0 690 SS=D	144G.43 Subdivision 1 Resident record (a) Assisted living facilities must maintain records for each resident for whom it is providing services. Entries in the resident records must be current, legible, permanently recorded, dated, and authenticated with the name and title of the person making the entry. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure entries in the resident's records were authenticated by the name and title of the person making the entry for one of one	0 690		

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0 690	Continued From page 18 resident (R1) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1's Daily Vital Log dated May 4, 2022, to June 22, 2022, contained daily recordings of R1's vital signs that were not authenticated by the name and title of the person making the entry. R1's Care Giver Notes dated January 2022, to June 22, 2022, contained numerous entries that were not authenticated by the name and title of the person making the entry. On June 22, 2022, at approximately 2:00 p.m. licensed assisting living director (LALD)-A and owner (O)-B both acknowledged the entries on R1's Daily Vital Log and Care Giver Notes were not authenticated by the name and title of the person making the entry. The licensee's Resident Record policy, undated, indicated record entries will be legible, permanently recorded, dated and signed by the person making the entry. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 690		

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0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide smoke alarms that complied with fire protection requirements. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive	0 780		

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0 780	Continued From page 20 or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 22, 2022, between 10:30 a.m. and 11:40 a.m., survey staff toured the facility with the owner (O)-B. During the facility tour, survey staff observed that when smoke alarms in resident sleeping rooms were tested, none of the other alarms within the dwelling unit were activated. During the tour interview, the O-B confirmed that the resident sleeping room smoke alarms were not interconnected with the other alarms installed within the facility. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 780		
0 790 SS=F	144G.45 Subd. 2 (a) (2)-(3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced by:	0 790		

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0 790	Continued From page 21 Based on observation and interview, the licensee failed to maintain a portable fire extinguisher. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 22, 2022, between 10:30 a.m. and 11:40 a.m., survey staff toured the facility with the owner (O)-B. During the facility tour, survey staff observed a portable fire extinguisher with a service tag that was punched with a date of 2018. During the facility tour, the O-B confirmed that this portable fire extinguisher required annual maintenance by a service company. The O-B explained that this fire extinguisher was missed by the service company and that annual maintenance had been completed for all the other fire extinguishers at the facility. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 790		
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the	0 800		

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0 800	Continued From page 22 health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide the physical environment in a continuous state of good repair and operation with regard to the health, safety, and well-being of the residents. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 22, 2022, between 10:30 a.m. and 11:40 a.m., survey staff toured the facility with the owner (O)-B. During the facility tour, survey staff observed the following: 1. Skeleton key locks were installed on resident room doors on the second story. These types of locks could delay escape in an emergency. The O-B confirmed that skeleton key locks were installed on these resident room doors. 2. The cover was missing from the light fixture in the bathroom adjacent to resident room 10. 3. The bathroom floor tile was stained in resident room 4. Additionally, there were rough patches of wood where the hinges had been removed from the closet. 4. Two deck boards were noted in disrepair. One on the back stairs and the other on the front	0 800		

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0 800	Continued From page 23 steps. 5. One handrail on the front deck was noted as loose. During the facility tour, the O-B confirmed that these items required maintenance. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 800		
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at	0 810		

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0 810	Continued From page 24 least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, document review, and interview, the licensee failed to provide the required plans, training, and drills for fire safety and evacuation. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 22, 2022, between 10:30 a.m. and 11:40 a.m., survey staff toured the facility with the owner (O)-B. During the facility tour, survey staff observed that the evacuation maps posted in the facility did not identify the location and number of resident sleeping rooms. In an interview on June 22, 2022, with the O-B, at approximately 12:30 p.m., they confirmed that the evacuation maps required revision. Survey staff discussed with the O-B that additional maps should be posted within the facility. On June 22, 2022, at approximately 11:45 a.m., the O-B provided documents for review.	0 810		

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0 810	Continued From page 25 The Agate Bay Assisted Living LLC Fire Safety and Evacuation Plan, the Fire Response Procedure Fire 1, and the Fire Protection Systems Fire 2 documents were reviewed by survey staff on June 22, 2022, between 11:45 a.m. and 12:15 p.m. 1. The plans were not developed and maintained for the facility location. a. The location and number of resident sleeping rooms were not included. b. The plans and procedures referenced RACE and provided general fire safety information, but did not include facility-specific fire protection procedures. c. Procedures were not included for resident movement, evacuation, or relocation during a fire or similar emergency, including the identification of unique or unusual resident needs for movement or evacuation. 2. Employees were trained upon hire using an online educational program. Additionally, an employee training record was provided dated 11-17-21 for the new fire alarm system with eight employees attending. The licensee failed to provide documentation supporting the required employee training frequency for the facility fire safety and evacuation plans. 3. The licensee failed to provide annual fire safety and evacuation training for residents. Documentation was requested by survey staff but not provided. 4. Evacuation drill logs or schedules were not included. Documentation was requested by survey staff but not provided. On June 22, 2022, at approximately 12:30 p.m., the O-B confirmed during an interview that the safety and evacuation plans required revision. They also confirmed that the training and drill frequency requirements were not met.	0 810		

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0 810	Continued From page 26 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
01380 SS=F	144G.61 Subd. 2 (b) Training and evaluation of unlicensed personn (b) In addition to paragraph (a), training and competency evaluation for unlicensed personnel providing assisted living services must include: (1) observing, reporting, and documenting resident status; (2) basic knowledge of body functioning and changes in body functioning, injuries, or other observed changes that must be reported to appropriate personnel; (3) reading and recording temperature, pulse, and respirations of the resident; (4) recognizing physical, emotional, cognitive, and developmental needs of the resident; (5) safe transfer techniques and ambulation; (6) range of motioning and positioning; and (7) administering medications or treatments as required. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the registered nurse (RN) trained unlicensed personnel (ULP)-D and ULP-E and demonstrated competency in the use of a non-contact digital forehead thermometer. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	01380		

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01380	Continued From page 27 resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: ULP-D ULP-D started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. On June 22, 2022, at approximate 7:40 a.m., the surveyor observed ULP-D take R1's temperature using a non-contact digital forehead thermometer. ULP-D's employee record indicated ULP-D had been trained and demonstrated competency in taking oral temperature, auxiliary (under the arm) temperatures, and rectal temperatures. ULP-D's record lacked evidence ULP-D had been trained and demonstrated competency in using a non-contact digital forehead thermometer. ULP-E ULP-E started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. ULP-E's employee record indicated ULP-D had been trained and demonstrated competency in taking oral temperature, auxiliary (under the arm) temperatures, and rectal temperatures. ULP-E's record lacked evidence ULP-D had been	01380		

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01380	Continued From page 28 trained and demonstrated competency in using a non-contact digital forehead thermometer. On June 22, 2022, at approximately 2:00 p.m., owner(O)-B confirmed ULP-D, ULP-E, and all other ULP providing services under their assisted living license had not been trained and demonstrated competency in using a non-contact digital forehead thermometer. A policy was requested, but not provided. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01380		
01420 SS=D	144G.62 Subd. 2 Delegation of assisted living services (b) When the registered nurse or licensed health professional delegates tasks to unlicensed personnel, that person must ensure that prior to the delegation the unlicensed personnel is trained in the proper methods to perform the tasks or procedures for each resident and is able to demonstrate the ability to competently follow the procedures and perform the tasks. If an unlicensed personnel has not regularly performed the delegated assisted living task for a period of 24 consecutive months, the unlicensed personnel must demonstrate competency in the task to the registered nurse or appropriate licensed health professional. The registered nurse or licensed health professional must document instructions for the delegated tasks in the resident's record. This MN Requirement is not met as evidenced by:	01420		

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01420	Continued From page 29 Based on observation, interview and record review, the licensee failed to ensure the registered nurse (RN) conducted training and competency evaluations for one of two unlicensed personnel (ULP)-D who performed blood pressure monitoring. The licensee failed to ensure the RN documented written instructions for blood pressure monitoring in R1 record. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1's diagnoses included diabetes and COPD (chronic obstructive pulmonary disease). R1's June 2022 medication administration record (MAR) indicated Torsemide 20 mg (milligrams) daily. Hold if blood pressure below 85. R1's Daily Vital Sign Log indicated ULP-D performed blood pressure monitoring for R1 at approximately 7:00 a.m. using an automatic digital blood pressure monitor. R1's blood pressure was 146/66. R1's record lacked RN documented written instructions for blood pressure monitoring. ULP-D's employee record indicated ULP-D had been trained on a manual blood pressure	01420		

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01420	Continued From page 30 machine using a stethoscope. On June 22, 2022, at approximately 2:00 p.m., owner (O)-B confirmed the RN had not trained ULP-D and demonstrated competency in the use of an automatic digital blood pressure monitor. O-B also confirmed R1's record lacked documented written instructions for blood pressure monitoring. A policy was requested, but not provided. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01420			
01470 SS=E	144G.63 Subd. 2 Content of required orientation (a) The orientation must contain the following topics: (1) an overview of this chapter; (2) an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; (3) handling of emergencies and use of emergency services; (4) compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); (5) the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person;	01470			

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01470	Continued From page 31 (7) handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; (8) consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and (9) a review of the types of assisted living services the employee will be providing and the facility's category of licensure. (b) In addition to the topics in paragraph (a), orientation may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and the challenges it poses to communication; (2) health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure employees	01470		

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01470	Continued From page 32 received orientation to assisted living facility licensing requirements and regulations for two of three employees (unlicensed personnel (ULP)-D and ULP-E) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: ULP-D ULP-D started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. On June 22, 2022, at approximately 7:40 a.m., the surveyor observed ULP-D administer R1's morning medications. ULP-D's employee record lacked evidence to indicate the employee received orientation to include the following topics: - an overview of this chapter. ULP-E ULP-E started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. Throughout the survey, the surveyor observed	01470		

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01470	Continued From page 33 ULP-E provide direct care services to residents. ULP-E's employee record lacked evidence to indicate the employee received orientation to include the following topics: - an overview of this chapter; - an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; - handling of emergencies and use of emergency services; - compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); - the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; - the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; - handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; - consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and - a review of the types of assisted living services the employee will be providing and the facility's category of licensure. An orientation training policy was requested, but was not received.	01470		

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01470	Continued From page 34 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01470		
01540 SS=E	144G.64 (a) TRAINING IN DEMENTIA CARE REQUIRED (3) for assisted living facilities with dementia care, direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 80 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure three of three direct-care employees (registered nurse (RN)-C, unlicensed personnel (ULP)-E and ULP-F) completed at least eight hours of initial dementia training with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	01540		

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01540	Continued From page 35 resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: RN-C RN-C was hired on December 1, 2021, to provide direct care and provide supervision of ULP and residents. Throughout the survey, the surveyor observed RN-C provide direct care to residents and supervision of ULPs. RN-C's employee record indicated RN-C had completed 7.75 hours of dementia training. ULP-D ULP-D started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. On June 22, 2022, at approximately 7:45 a.m., the surveyor observed ULP-D administer R1's morning medications. ULP-D's employee record indicated ULP-D had completed 2.5 hours of dementia training. ULP-E ULP-E started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. Throughout the survey, the surveyor observed	01540		

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01540	Continued From page 36 ULP-E was observed providing direct care to several residents. ULP-E's employee record indicated ULP-E had not completed eight (8) hours of dementia training. On June 22, 2022, at approximately 2:00 p.m., owner (O)-B confirmed RN-C, ULP-D, and ULP-E had not completed the required eight (8) hours of dementia training. O-B confirmed RN-C, ULP-D, and ULP-E had worked 80 hours for the licensee. A policy was requested and not provided. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01540		
01620 SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90	01620		

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01620	Continued From page 37 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) used the uniform assessment tool when completing resident assessments for one of one resident (R1) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R1's record contained 90 reassessments and monitoring assessments dated September 30, 2021, December 15, 2021, and March 16, 2022, that were completed by the RN. The uniform assessment tool, as defined in Minnesota Administrative Rule 4659.0150, Subpart 2, was not used to complete the assessments. On June 21, 2022, at approximately 2:00 p.m., RN-C confirmed the uniform assessment tool	01620		

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01620	Continued From page 38 was not used to complete the 90 day reassessments and monitoring assessments for R1 and all other residents receiving services under the licensee's assisted living license. The licensee's Initial and On-Going Nursing Assessment of Clients policy, undated, does not address the need to use the uniform assessment tool for all resident assessments. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01620		
01790 SS=F	144G.71 Subd. 10 Medication management for residents who will (2) for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or unlicensed personnel shall provide medications in amounts and dosages needed for the length of the anticipated absence, not to exceed seven calendar days; (3) the resident must be provided written information on medications, including any special instructions for administering or handling the medications, including controlled substances; and (4) the medications must be placed in a medication container or containers appropriate to the provider's medication system and must be labeled with the resident's name and the dates and times that the medications are scheduled. (b) For unplanned time away when the licensed nurse is not available, the registered nurse may delegate this task to unlicensed personnel if: (1) the registered nurse has trained the unlicensed staff and determined the unlicensed staff is competent to follow the procedures for	01790		

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01790	Continued From page 39 giving medications to residents; and (2) the registered nurse has developed written procedures for the unlicensed personnel, including any special instructions or procedures regarding controlled substances that are prescribed for the resident. The procedures must address: (i) the type of container or containers to be used for the medications appropriate to the provider's medication system; (ii) how the container or containers must be labeled; (iii) written information about the medications to be provided; (iv) how the unlicensed staff must document in the resident's record that medications have been provided, including documenting the date the medications were provided and who received the medications, the person who provided the medications to the resident, the number of medications that were provided to the resident, and other required information; (v) how the registered nurse shall be notified that medications have been provided and whether the registered nurse needs to be contacted before the medications are given to the resident or the designated representative; (vi) a review by the registered nurse of the completion of this task to verify that this task was completed accurately by the unlicensed personnel; and (vii) how the unlicensed personnel must document in the resident's record any unused medications that are returned to the facility, including the name of each medication and the doses of each returned medication. This MN Requirement is not met as evidenced by: Based on observation, interview, and record	01790		

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01790	Continued From page 40 review, the licensee failed to ensure two of two employees (unlicensed personnel (ULP)-D, and ULP-E) were trained and had demonstrated competency to prepare and give medications for residents having unplanned time away. This had the potential to affect all seven (7) residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: During the entrance conference on June 21, 2022, at approximately 11:00 a.m., licensed assisted living director (LALD)-A confirmed the licensee provided medication management services to the seven (7) resident at the facility, and the ULP would prepare and send medications with the residents for unplanned times away. ULP-D ULP-F started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. On June 22, 2022, at approximate 7:40 a.m., the surveyor observed ULP-D administer R1's morning medications. ULP-D's employee record lacked evidence to indicate ULP-D had been trained and demonstrated competency to prepare and	01790		

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01790	Continued From page 41 provide medications to residents for unplanned times away from home. ULP-E ULP-E started employment on February 1, 2021, under the comprehensive home care license and began providing assisted living services on August 1, 2021. On June 22, 2022, at approximately 2:00 p.m., owner(O)-B stated ULP-E at times administers medications to the residents. ULP-E's employee record lacked evidence to indicate ULP-E had been trained and demonstrated competency to prepare and provide medications to residents for unplanned times away from home. On June 22, 2022, at approximately 2:00 p.m., O-B confirmed ULP-D, ULP-E, and all other ULP who administer medications had not been trained and demonstrated competency to prepare and provide medication to residents for unplanned times away from home. The licensee's Medications for a Client Who Will Be Away From Home When Medications are Scheduled policy, undated, indicated the RN may delegate this task to ULP if the RN has trained and competency tested the ULP on Procedures to follow when giving medications to clients who will be away from home when medications are scheduled. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01790		

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01890	Continued From page 42	01890		
01890 SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, licensee failed ensure had the original prescription label for one of two residents (R4). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On June 22, 2022, at approximately 7:45 a.m., the surveyor observed unlicensed personnel (ULP)-D administer R4's morning medications. ULP-D retrieved R4's Advair inhaler (Bronchodilator) from the locked medication cupboard. ULP-D took the Advair inhaler out of a baggy. The baggy only had R4's name written on it. The Advair inhaler did not have the original prescription label on the inhaler. On June 22, 2022, at approximately 3:00 p.m.,	01890		

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01890	Continued From page 43 registered nurse (RN)-C confirmed all medications should have original labels. A policy was requested but not provided. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890			
01940 SS=D	144G.72 Subd. 3 Individualized treatment or therapy management For each resident receiving management of ordered or prescribed treatments or therapy services, the assisted living facility must prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. The facility must also develop and maintain a current individualized treatment and therapy management record for each resident which must contain at least the following: (1) a statement of the type of services that will be provided; (2) documentation of specific resident instructions relating to the treatments or therapy administration; (3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel; (4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and (5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent	01940			

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01940	Continued From page 44 possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to revise the treatment management plan when physician orders were changed for one of one resident (R1) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1's diagnoses included diabetes and COPD (chronic obstructive pulmonary disease). On June 22, 2022, at approximately 7:40 a.m., the surveyor observed R1 sitting in her chair receiving 3 liters of oxygen per nasal cannula. R1's prescriber's order dated June 10, 2022, indicated oxygen three (3) liters at night and PRN (as necessary). R1's Treatment Management Plan dated November 12, 2020, indicated oxygen per nasal cannula at three (3) liters per minute PRN for SOB (shortness of breath).	01940		

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01940	Continued From page 45 R1's record lacked evidence R2's Treatment Management Plan had been revised to reflect the current prescriber's order of oxygen three (3) liters at night. On June 22, 2022, at approximately 2:00 p.m., registered nurse (RN)-C confirmed R1's treatment management plan had not been updated to reflect the current prescriber's orders for oxygen at night. A policy requested but not provided. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01940		
01960 SS=D	144G.72 Subd. 5 Documentation of administration of treatments Each treatment or therapy administered by an assisted living facility must be in the resident record. The documentation must include the signature and title of the person who administered the treatment or therapy and must include the date and time of administration. When treatment or therapies are not administered as ordered or prescribed, the provider must document the reason why it was not administered and any follow-up procedures that were provided to meet the resident's needs. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to document treatments for one of one resident (R1) with	01960		

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01960	Continued From page 46 records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1's diagnoses included diabetes and COPD (chronic obstructive pulmonary disease). On June 22, 2022, at approximately 7:40 a.m., the surveyor observed R1 sitting in her chair receiving 3 liters of oxygen per nasal cannula. R1's prescriber's order dated June 10, 2022, indicated oxygen three (3) liters at night and PRN (as necessary). R1's Treatment Management Plan dated November 12, 2020, indicated oxygen per nasal cannula at three (3) liters per minute PRN for SOB (shortness of breath). R1's record lacked documentation of R1 receiving three (3) liters of oxygen at night. On June 22, 2022, at approximately 2:00 p.m., registered nurse (RN)-C confirmed R1's record lacked documentation of R1 receiving three (3) liters of oxygen at night. Policy requested but not provided.	01960		

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01960	Continued From page 47 No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01960		
02310 SS=I	144G.91 Subd. 4 Appropriate care and services (a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date service plan subject to accepted health care standards. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to provide care and services according to acceptable health care, medical or nursing standards for one of one resident (R2) who utilized bed rails with records reviewed and the licensee failed to ensure an oxygen cylinder was secured in a rack to prevent tipping or damage. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). This practice resulted in an immediate order for correction on June 21, 2022. The findings include:	02310		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30324	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/24/2022
NAME OF PROVIDER OR SUPPLIER AGATE BAY ASSISTED LIVING LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 414 1ST AVENUE TWO HARBORS, MN 55616		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
02310	Continued From page 48 BED RAILS R2's diagnoses included chronic arterial fibrillation, and ASHD (arteriosclerotic heart disease). On June 21, 2022, at approximately 2:00 p.m., the surveyor observed one, metal bed rail on R2's hospital-style bed. The device was rectangular shaped, approximately 29 inches wide and 18 inches tall, with six (6) vertical bars. Four (4) spaces measured about three (3) inches apart and three (3) spaces measured about 4 1/2 inches apart. Measurements were confirmed with owner (O)-B. The bedrail was bolted securely to the bed frame and there was no gap between the mattress and the frame. R2's assessment dated March 26, 2022, completed by the registered nurse (RN) indicated R2 was alert and oriented. R2's care plan dated April 22, 2022, indicated R2 was independent in ambulation with a walker, and independent with transfers in and out of bed. R2's record lacked an assessment of the bed rail including documentation of the measurements of the bed rail and assessment of the zones of entrapment. On June 21, 2022, at approximately 2:15 p.m. licensed assisted living director (LALD)-A and O-B both confirmed the RN had not completed an assessment of R2's bed rail including documentation of the measurement of the bed rail, assessment of the zones of entrapment, and provided the R2 or R2's representative with the risks/benefits of bed rails. The licensees Assessing the Safety of Side Rails	02310		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30324	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/24/2022
NAME OF PROVIDER OR SUPPLIER AGATE BAY ASSISTED LIVING LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 414 1ST AVENUE TWO HARBORS, MN 55616		
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02310	Continued From page 49 policy (undated) indicated the following: The RN will then evaluate whether the side rail appears to be safe for the client. The RN will educate the client, the client's representative and/or family members about the risks related to side rails. The March 10, 2006, FDA Side Rail Entrapment Zones and Dimensional Recommendations indicated to reduce the risk of entrapment, zone 1 (within the rail) should not exceed 4 and 3/4 inches, zone 2 (under the rail, between rail supports or next to a single rail support) should not exceed 4 and 3/4 inches, zone 3 (between the rail and the mattress), should not exceed 4 and 3/4 inches, and zone 4 (under the rail, at the ends of the rail) should not exceed 2 and 3/8 inches or be greater than a 60 degree angle. The FDA, "A Guide to Bed Safety" revised April 2010, included the following information: "When bed rails are used, perform an on-going assessment of the patient's physical and mental status, closely monitor high-risk patients." The FDA also identified, "Patients who have problems with memory, sleeping, incontinence, pain, uncontrolled body movement, or who get out of bed and walk unsafely without assistance, must be carefully assessed for the best ways to keep them from harm, such as falling. Assessment by the patient's health care team will help to determine how best to keep the patient safe". On June 21, 2022, the immediacy of correction order 2310, as it relates to bedrails, was removed, as confirmed by surveyor's on-site observations and review by evaluation supervisor. Non-compliance remains at a scope and severity of level three, widespread. OXYGEN TANK STORAGE	02310		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30324	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/24/2022
NAME OF PROVIDER OR SUPPLIER AGATE BAY ASSISTED LIVING LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 414 1ST AVENUE TWO HARBORS, MN 55616		
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02310	Continued From page 50 The licensee failed to ensure an oxygen cylinder was secured in a rack to prevent tipping or damage. On June 22, 2022, at approximately 7:40 a.m., the surveyor observed three portable oxygen tanks leaning up against the wall, behind R1's recliner unsecured. Unlicensed personnel (ULP)-D confirmed the oxygen tanks were not secured in a rack to prevent tipping or damage. On June 22, 2022, at approximately 2:00 p.m., owner (O)-B confirmed R1's oxygen potable tanks were not secured in a rack. A policy was requested but not provided. No additional information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	02310		
02410 SS=D	144G.91 Subd. 13 Personal and treatment privacy (a) Residents have the right to consideration of their privacy, individuality, and cultural identity as related to their social, religious, and psychological well-being. Staff must respect the privacy of a resident's space by knocking on the door and seeking consent before entering, except in an emergency or where clearly inadvisable or unless otherwise documented in the resident's service plan. (b) Residents have the right to have and use a lockable door to the resident's unit. The facility shall provide locks on the resident's unit. Only a staff member with a specific need to enter the	02410		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30324	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 06/24/2022
NAME OF PROVIDER OR SUPPLIER AGATE BAY ASSISTED LIVING LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 414 1ST AVENUE TWO HARBORS, MN 55616		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
02410	Continued From page 51 unit shall have keys. This right may be restricted in certain circumstances if necessary for a resident's health and safety and documented in the resident's service plan. (c) Residents have the right to respect and privacy regarding the resident's service plan. Case discussion, consultation, examination, and treatment are confidential and must be conducted discreetly. Privacy must be respected during toileting, bathing, and other activities of personal hygiene, except as needed for resident safety or assistance. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to ensure privacy was maintained during resident Covid-19 screening and blood pressure monitoring for one of two residents (R4) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On June 22, 2022, at approximately 7:25 a.m. the surveyor observed the registered nurse (RN)-C take the thermometer, oxygen sat machine and BP (blood pressure) machine from a breakfast tray that was sitting on the kitchen counter. RN-C proceeded to take R4's temperature, oxygen saturation, and blood pressure. (sitting at the	02410			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30324	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/24/2022
NAME OF PROVIDER OR SUPPLIER AGATE BAY ASSISTED LIVING LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 414 1ST AVENUE TWO HARBORS, MN 55616		
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02410	Continued From page 52 dining room table with two other residents sitting eating breakfast). RN-C placed the equipment back on the kitchen counter (did not clean after using the equipment). A few minutes later RN-C picked up the BP machine and walked over to another resident sitting at the dining. Before RN-C was able to perform BP monitoring on the resident the surveyor stopped RN-C and asked if she had cleaned the equipment. RN-C confirmed she provided the above services to R4 and another resident while sitting at the dining room table, where other residents were eating breakfast. On June 22, 2022, at approximately 10:00 a.m., owner (O)-B stated treatment should be completed in the resident's rooms. The licensee's Personal Care and Privacy Policy, undated, indicated staff will insure privacy when conducting treatments (such as nebs ,inhalers) when do health checks (such as temp checks, O2 checks, and BP) and while doing assessments. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	02410		

Type: Full
Date: 06/21/22
Time: 10:00:00
Report: 8010221119

Food and Beverage Establishment Inspection Report

Page 1

Location:

Agate Bay Assisted Living Llc
414 1st Avenue
Two Harbors, MN55616
Lake County, 38

Establishment Info:

ID #: 0037522
Risk:
Announced Inspection: Yes

License Categories:

Expires on: / /

Operator:

Phone #: 2188346174
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-500B Microbial Control: hot and cold holding

3-501.16A2 ** Priority 1 **

MN Rule 4626.0395A2 Maintain all cold, TCS foods at 41 degrees F (5 degrees C) or below under mechanical refrigeration.

THE TEMPERATURE OF MILK STORED IN THE MAYTAG REFRIGERATOR WAS 43F. THE REFRIGERATOR WAS TURNED COLDER.

Corrected on Site

4-300 Equipment Numbers and Capacities

4-302.14 ** Priority 2 **

MN Rule 4626.0715 Provide an appropriate test kit to accurately measure sanitizing solutions.

PROVIDE CHLORINE TEST STRIPS TO TEST THE CONCENTRATION OF THE SANITIZER.
THE CHLORINE CONCENTRATION IS BETWEEN 50-200 PPM.

Comply By: 06/21/22

5-200C Plumbing: Maintenance, fixture location

5-204.11 ** Priority 2 **

MN Rule 4626.1095 Locate a handwashing sink to allow convenient use in food preparation, food dispensing, warewashing areas and in or adjacent to toilet rooms.

DESIGNATE ONE COMPARTMENT OF THE TWO COMPARTMENT SINK TO BE USED AS A HANDWASHING SINK IN THE KITCHEN FOOD PREPARATION AREA.

PROVIDE A HANDWASHING SIGN BY THE HANDWASHING SINK.

Comply By: 06/21/22

Type: Full
Date: 06/21/22
Time: 10:00:00
Report: 8010221119
Agate Bay Assisted Living Llc

Food and Beverage Establishment Inspection Report

Page 2

4-500 Equipment Maintenance and Operation

4-501.16B

MN Rule 4626.0760B Clean and sanitize the warewashing sink before and after washing produce, thawing food, or washing wiping cloths.

Comply By: 06/21/22

6-500 Physical Facility Maintenance/Operation and Pest Control

6-501.12A

MN Rule 4626.1520A Clean and maintain all physical facilities clean.

CLEAN AN MAINTAIN CLEAN THE BOTTOM FLOOR OF CABINETS WHERE COOKING AND BAKING EQUIPMENT ARE STORED.

Comply By: 06/21/22

Surface and Equipment Sanitizers

Hot Water: = at Degrees Fahrenheit

Location: DISHWASHER SANITIZING CYCLE-TEMP TAPES TURNED BLACK

Violation Issued: No

Food and Equipment Temperatures

Process/Item: Upright Cooler

Temperature: 43 Degrees Fahrenheit - Location: MILK-MAYTAG-UNIT WAS TURNED COLDER- COS

Violation Issued: Yes

Process/Item: Upright Freezer

Temperature: Degrees Fahrenheit - Location: FOODS FROZEN-MAYTAG TOP

Violation Issued: No

Process/Item: Upright Freezer

Temperature: Degrees Fahrenheit - Location: FOODS FROZEN-FRIGIDAIRE

Violation Issued: No

Process/Item: Upright Freezer

Temperature: Degrees Fahrenheit - Location: FOODS FROZEN-FRIGIDAIRE

Violation Issued: No

Process/Item: Upright Cooler

Temperature: 38 Degrees Fahrenheit - Location: HOT DOGS-FRIGIDAIRE

Violation Issued: No

Process/Item: Upright Cooler

Temperature: Degrees Fahrenheit - Location: FOODS FROZEN-FRIGIDAIRE TOP

Violation Issued: No

Type: Full
Date: 06/21/22
Time: 10:00:00
Report: 8010221119
Agate Bay Assisted Living Llc

Food and Beverage Establishment Inspection Report

Page 3

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	2	2

COMMENTS:

DISCUSSED THE EXCLUSION OF EMPLOYEES ILL WITH VOMITING OR DIARRHEA FROM THE FOOD ESTABLISHMENT FOR 24 HOURS AFTER SYMPTOMS ARE GONE WITH FELISHA.

DISCUSSED THE USE OF RAW EGGS THAT ARE ONLY TO BE USED IN ONE RESIDENT'S SERVING AT A SINGLE MEAL IF THE EGGS ARE COMBINED, COOKED AND SERVED IMMEDIATELY OR IN BAKED GOODS THAT ARE THOROUGHLY COOKED IF EGGS ARE COMBINED AS AN INGREDIENT IMMEDIATELY BEFORE BAKING.

DISCUSSED THAT PASTEURIZED EGGS OR EGG PRODUCTS MUST BE SUBSTITUTED FOR RAW EGGS WHEN MORE THAN ONE EGG IS BROKEN, COMBINED AND NOT COOKED, BAKED, OR USED IMMEDIATELY.

DISCUSSED PREPARING FOODS ONLY FOR SAME DAY SERVICE.

LEFTOVER FOODS CANNOT BE USED AGAIN.

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 8010221119 of 06/21/22.

Certified Food Protection Manager Felisha Johnson

Certification Number: FM73537 Expires: 12/17/23

Signed: _____

Felisha Johnson
Owner

Signed: _____

8010

651-201-4500
health.foodlodging@state.mn.us

Report #: 8010221119										Food Establishment Inspection Report																	
 Minnesota Department of Health Minnesota Department of Health PO Box 64975 St. Paul, MN 55164-0975					No. of RF/PHI Categories Out					2		Date 06/21/22															
					No. of Repeat RF/PHI Categories Out					0		Time In 10:00:00															
					Legal Authority MN Rules Chapter 4626							Time Out															
Agate Bay Assisted Living Llc					Address 414 1st Avenue					City/State Two Harbors, MN			Zip Code 55616		Telephone 2188346174												
License/Permit # 0037522					Permit Holder					Purpose of Inspection Full			Est Type			Risk Category											
FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS																											
Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item																											
Mark "X" in appropriate box for COS and/or R																											
IN= in compliance OUT= not in compliance N/O= not observed N/A= not applicable COS=corrected on-site during inspection R= repeat violation																											
Compliance Status										COS		R		Compliance Status										COS		R	
Supervision										Time/Temperature Control for Safety																	
1 ☒ IN OUT PIC knowledgeable; duties & oversight										18 ☐ IN ☐ OUT ☐ N/A ☒ N/O Proper cooking time & temperature																	
2 ☒ IN OUT N/A Certified food protection manager, duties										19 ☐ IN ☐ OUT ☐ N/A ☒ N/O Proper reheating procedures for hot holding																	
Employee Health										20 ☐ IN ☐ OUT ☐ N/A ☒ N/O Proper cooling time & temperature																	
3 ☒ IN OUT Mgmt/Staff;knowledge,responsibilities&reporting										21 ☐ IN ☐ OUT ☐ N/A ☒ N/O Proper hot holding temperatures																	
4 ☒ IN OUT Proper use of reporting, restriction & exclusion										22 ☐ IN ☒ OUT ☐ N/A Proper cold holding temperatures												X					
5 ☒ IN OUT Procedures for responding to vomiting & diarrheal events										23 ☐ IN ☐ OUT ☐ N/A ☒ N/O Proper date marking & disposition																	
Good Hygienic Practices										24 ☐ IN ☐ OUT ☒ N/A ☐ N/O Time as a public health control: procedures & records																	
6 ☒ IN OUT N/O Proper eating, tasting, drinking, or tobacco use										Consumer Advisory																	
7 ☒ IN OUT N/O No discharge from eyes, nose, & mouth										25 ☐ IN ☐ OUT ☒ N/A Consumer advisory provided for raw/undercooked food																	
Preventing Contamination by Hands										Highly Susceptible Populations																	
8 ☒ IN OUT N/O Hands clean & properly washed										26 ☒ IN OUT N/A Pasteurized foods used; prohibited foods not offered																	
9 ☒ IN OUT N/A N/O No bare hand contact with RTE foods or pre-approved alternate pprocedure properly followed										Food and Color Additives and Toxic Substances																	
10 ☐ IN ☒ OUT Adequate handwashing sinks supplied/accessible										27 ☐ IN ☐ OUT ☒ N/A Food additives: approved & properly used																	
Approved Source										28 ☒ IN ☐ OUT Toxic substances properly identified, stored, & used																	
11 ☒ IN OUT Food obtained from approved source										Conformance with Approved Procedures																	
12 ☐ IN ☐ OUT ☐ N/A ☒ N/O Food received at proper temperature										29 ☐ IN ☐ OUT ☒ N/A Compliance with variance/specialized process/HACCP																	
13 ☒ IN OUT Food in good condition, safe, & unadulterated										Risk factors (RF) are improper practices or proceeedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health Interventions (PHI) are control measures to prevent foodborne illness or injury.																	
14 ☐ IN ☐ OUT ☒ N/A ☐ N/O Required records available; shellstock tags, parasite destruction																											
Protection from Contamination																											
15 ☒ IN ☐ OUT ☐ N/A ☐ N/O Food separated and protected																											
16 ☒ IN ☐ OUT ☐ N/A Food contact surfaces: cleaned & sanitized																											
17 ☒ IN ☐ OUT Proper disposition of returned, previously served, reconditioned, & unsafe food																											
GOOD RETAIL PRACTICES																											
Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.																											
Mark "X" in box if numbered item is not in compliance Mark "X" in appropriate box for COS and/or R COS= corrected on-site during inspection R= repeat violation																											
Safe Food and Water										COS		R		Proper Use of Utensils										COS		R	
30 ☒ IN OUT N/A Pasteurized eggs used where required										43 ☐ In-use utensils: properly stored																	
31 ☐ Water & ice obtained from an approved source										44 ☐ Utensils, equipment & linens: properly stored, dried, & handled																	
32 ☐ IN ☐ OUT ☒ N/A Variance obtained for specialized processing methods										45 ☐ Single-use/single service articles: properly stored & used																	
Food Temperature Control										46 ☐ Gloves used properly																	
33 ☐ Proper cooling methods used; adequate equipment for temperature control										Utensil Equipment and Vending																	
34 ☐ IN ☐ OUT ☐ N/A ☒ N/O Plant food properly cooked for hot holding										47 ☐ Food & non-food contact surfaces cleanable, properly designed, constructed, & used																	
35 ☐ IN ☐ OUT ☐ N/A ☒ N/O Approved thawing methods used										48 ☒ X Warewashing facilities: installed, maintained, & used; test strips																	
36 ☐ Thermometers provided & accurate										49 ☐ Non-food contact surfaces clean																	
Food Identification										Physical Facilities																	
37 ☐ Food properly labeled; original container										50 ☐ Hot & cold water available; adequate pressure																	
Prevention of Food Contamination										51 ☐ Plumbing installed; proper backflow devices																	
38 ☐ Insects, rodents, & animals not present										52 ☐ Sewage & waste water properly disposed																	
39 ☐ Contamination prevented during food prep, storage & display										53 ☐ Toilet facilities: properly constructed, supplied, & cleaned																	
40 ☐ Personal cleanliness										54 ☐ Garbage & refuse properly disposed; facilities maintained																	
41 ☐ Wiping cloths: properly used & stored										55 ☒ X Physical facilities installed, maintained, & clean																	
42 ☐ Washing fruits & vegetables										56 ☐ Adequate ventilation & lighting; designated areas used																	
										57 ☐ Compliance with MCIAA																	
										58 ☐ Compliance with licensing & plan review																	
Food Recalls:																											
Person in Charge (Signature)																											
Inspector (Signature)										Date: 06/23/22																	