



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

December 7, 2023

Licensee
Rhodium Healthcare Services
11323 74th Street Northeast
Albertville, MN 55301

RE: Project Number(s) SL34795015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on November 1, 2023, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, the MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. The MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the MDH within 15 calendar days of the correction order receipt date.

A state correction order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557.

To submit a reconsideration request, please visit:

<https://www.web.health.state.mn.us/form/HRD-Appeals-Form>

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Casey DeVries, Supervisor

State Evaluation Team

Email: casey.devries@state.mn.us

Telephone: 651-201-5917 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34795	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/01/2023
NAME OF PROVIDER OR SUPPLIER RHODIUM HEALTHCARE SERVICES			STREET ADDRESS, CITY, STATE, ZIP CODE 11323 74TH STREET NE ALBERTVILLE, MN 55301		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL34795015-0 On October 30, 2023, through November 1, 2023, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were three active residents; all of whom were receiving services under the Assisted Living license.		0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 460 SS=F	144G.41 Subdivision 1 Minimum requirements (5) provide a means for residents to request assistance for health and safety needs 24 hours		0 460		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 460	Continued From page 1 per day, seven days per week; (6) allow residents the ability to furnish and decorate the resident's unit within the terms of the assisted living contract; (7) permit residents access to food at any time; (8) allow residents to choose the resident's visitors and times of visits; (9) allow the resident the right to choose a roommate if sharing a unit; (10) notify the resident of the resident's right to have and use a lockable door to the resident's unit. The licensee shall provide the locks on the unit. Only a staff member with a specific need to enter the unit shall have keys, and advance notice must be given to the resident before entrance, when possible. An assisted living facility must not lock a resident in the resident's unit; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide a means for residents to request assistance for health and safety needs 24 hours a day, seven days a week. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On October 30, 2023, at 9:33 a.m., during the entrance conference, registered nurse/licensed	0 460			

Minnesota Department of Health

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0 460	Continued From page 2 assisted living director (RN/LALD)-C stated there was no call light system in place and, "One resident we give a bell, but the rest of the residents are able to walk so they just come get us, and they don't have a call system." On October 30, 2023, at 10:15 a.m., during a facility tour, the surveyor observed a split-level home with two residents located on the upper level and one resident located on the lower level. In addition, the surveyor observed no bells, call lights, or pendants. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 460			
0 470 SS=F	144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for determining its staffing level that: (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; (12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be:	0 470			

Minnesota Department of Health

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0 470	Continued From page 3 (i) awake; (ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time; (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop and implement a written staffing plan that included an evaluation completed by the clinical nurse supervisor in accordance with Minnesota Administrative Rule 4659.0180 Subpart 3., at at least twice a year. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: During the entrance conference on October 30, 2023, at approximately 10:31 a.m., the surveyor requested the licensee's staffing plan. Clinical nurse supervisor (CNS)-A stated, "We just updated the staffing plan for 2022, and we review and update the staffing plan once a year." The surveyor requested to see the staffing plan	0 470			

Minnesota Department of Health

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0 470	Continued From page 4 multiple times throughout the survey process though it was not provided to the surveyor. On October 30, 2023, at approximately 10:35 a.m., registered nurse/licensed assisted living director (RN/LALD)-C stated, "We keep the staffing schedule upstairs in the kitchen, so it is visible to anyone who wants to see it, as for the staffing plan [CNS-A] does that once a year, he takes care of all of that." The licensee's 4.06 Staffing & Scheduling policy dated January 2, 2023, did not address the need for the licensee to develop and implement a written staffing plan that included an evaluation completed by a registered nurse at least twice a year. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 470		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code.	0 480		

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0 480	Continued From page 5 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated October 30, 2023, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 660 SS=D	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of	0 660			

Minnesota Department of Health

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0 660	Continued From page 6 compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to establish and maintain a tuberculosis (TB) prevention program based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC) which included baseline testing and screening for one of three employees (unlicensed personnel (ULP)-D) with employee records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: The Facility TB Risk Assessment dated June 30, 2023, identified the facility was at a low risk for TB transmission. ULP-D began employment with the licensee August 1, 2021, to provide assisted living services to the licensee's residents. The licensee's staffing schedule dated October 1, 2023, through October 31, 2023, indicated ULP-D had worked October 1-15, and 17-29, and was scheduled to work on October 31, 2023. ULP-D's employee record lacked a baseline TB	0 660			

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0 660	Continued From page 7 screening. On October 31, 2023, at 10:02 a.m., registered nurse/licensed assisted living director (RN/LALD)-C stated, "It was my understanding that we don't need to do those anymore, so we have not been doing them because that is how I had interpreted the new guidelines." The licensee's 8.16 Tuberculosis Screening policy, dated January 2, 2023, read, "Staff whose essential job functions require work within the same air space of home care clients will be screened and tested for tuberculosis prior to the staff being exposed to clients. Baseline (upon hire) screening will be completed, but serial (annual) screening will only be required with increased occupational risk or exposure." The CDC Tuberculosis Screening, Testing, and Treatment of U.S. Health Care Personnel dated May 17, 2019, indicated all health personnel should have a baseline screening and an individual risk assessment, which is necessary for interpreting any test result. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies	0 680			

Minnesota Department of Health

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0 680	Continued From page 8 temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review the licensee failed to have a written emergency preparedness plan (EPP) with all the required content. This had the potential to affect all residents receiving services under the assisted living with dementia license. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).	0 680			

Minnesota Department of Health

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0 680	Continued From page 9 The findings include: The licensee lacked evidence of having an emergency disaster preparedness plan that contained the following required content: - develop/implement emergency preparedness policy/procedure to address the following whether evacuated or shelter in place for staff/residents: - food, water, medical supplies, pharmaceutical supplies; - alternate sources of energy to maintain: - temperatures to protect resident health/safety; - safe/sanitary storage of provisions; - emergency lighting; - fire detection, extinguishing, alarm systems; - sewage and waste disposal; - develop and maintain EP training and testing program; - participate in an annual full-scale exercise that is community based OR conduct an annual, individual, facility-based functional exercise OR if the facility experiences an actual emergency requiring activation of plan, facility is exempt from engaging in its next required full-scale exercise; - conduct an additional annual exercise that may include: a second full-scale exercise that is community-based or an individual, facility based functional exercise OR mock disaster drill OR table-top exercise; and - analyze the facility's response to and maintain documentation of all drills, tabletop exercises and emergency events & revise plan as needed. On October 31, 2023, at 9:45 a.m., registered nurse/licensed assisted living director (RN/LALD)-C acknowledged they did not have the above listed missing items and stated, "We will have to look into getting those items located and put together with the rest of it, I know it's around someplace but I am looking everywhere	0 680			

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0 680	Continued From page 10 for everything and just not finding what I need." The licensee's 9.01 Emergency Preparedness Plan - Appendix Z Compliance policy, dated August 1, 2023, read, "[Licensee's] emergency preparedness plan will include all required elements of appendix Z. The plan will be in writing and reviewed annually. The plan is based on our assisted living-based and community-based risk assessments, utilizing an all-hazards approach." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility's physical environment in a continuous state of good repair and operation regarding the health, safety, and well-being of the residents. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a	0 800			

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0 800	Continued From page 11 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On a facility tour on November 1, 2023, at 9:45 a.m., with registered nurse/licensed assisted living director (RN/LALD)-C, the surveyor made the following observations of facility hazards and disrepair: The ground surface at the exterior landing at the bottom of the exterior deck stairs was uneven causing a trip hazard between the landing and the sidewalk. Walking surfaces are required to be maintained smooth and level to prevent trip hazards for the facility occupants. An access panel for underground utilities was installed in the middle of the sidewalk adjacent to the exterior deck stairs causing a trip hazard. Walking surfaces are required to be maintained smooth and level to prevent trip hazards for the facility occupants. The room number identifying resident room #4 had been removed. Resident sleeping room numbers are required to be installed on the resident sleeping room doors to be used with fire evacuation floor plan and provide efficient communication for exiting in the event of a fire or similar emergency. The floor trim in the doorway of the bathroom was	0 800			

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0 800	Continued From page 12 missing, and the tile floor installation was not complete in the area of the refrigerator in the lower level causing trip hazards. Floor walking surfaces are required to be maintained smooth and level to prevent trip hazards for the facility occupants. The floor material in the main floor hallway, resident room #1, and living room had gaps in the end joints of the floor causing an uneven surface and trip hazard. Floor walking surfaces are required to be maintained smooth and level to prevent trip hazards for the facility occupants. The paver block patio on the back of the facility was incomplete and had missing blocks creating an uneven surface and trip hazard. Walking surfaces are required to be maintained smooth and level to prevent trip hazards for the facility occupants. A dresser was partially blocking access to the required emergency escape and rescue opening in resident room #1. Access to emergency escape and rescue openings are required to be maintained clear so the window is available for full and immediate use in the event of an emergency. On November 1, 2023, at 9:45 a.m., RN/LALD-C verified the areas of disrepair and hazard. TIME PERIOD FOR CORRECTION: Seven (7) days	0 800			
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and	0 810			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34795	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/01/2023
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0 810	Continued From page 13 maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on record review and interview, the licensee failed to maintain the facility's fire safety and evacuation plan with required contents. This had the potential to directly affect all residents, staff, and visitors.	0 810			

Minnesota Department of Health

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0 810	Continued From page 14 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident 's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On November 1, 2023, registered nurse/licensed assisted living director (RN/LALD)-C provided documents on the fire safety and evacuation plan, fire safety and evacuation training, and evacuation drills for the facility. Record review of the available documentation indicated the licensee did not provide room numbers identifying the resident rooms on the fire safety and evacuation floor plan. It was also observed the fire safety and evacuation floor plan was posted on the wall in a location that was blocked by a large plant. Resident sleeping room numbers are required to be included on the fire safety and evacuation floor plan and used with the numbers installed on the resident sleeping room doors to provide efficient communication for exiting in the event of a fire or similar emergency. The fire safety and evacuation floor plan is required to be posted in a conspicuous location on each floor of the facility. Record review of the available documentation indicated the licensee did not include detailed fire protection procedures necessary for resident instruction in the event of a fire or similar emergency for this specific facility.	0 810			

Minnesota Department of Health

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0 810	Continued From page 15 Record review of the available documentation indicated the licensee did not have unique and unusual needs for individual resident movement or evacuation during a fire or similar emergency. Documentation of unique and unusual needs for evacuation of each resident in the facility is required to be kept with the fire safety and evacuation plan for reference in the event of a fire or similar emergency. Record review of the available documentation indicated evacuation drills had been conducted but not in the required sequence. Documentation for three fire drills were provided. Two drills were completed in February 2023 and one drill was completed in August 2023. Evacuation drills are required to be completed and documented every other month, twice per shift per year and separately from employee training and resident training records. On November 1, 2023, at 9:15 a.m., RN/LALD-C verified this deficient condition. TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	0 810			
01470 SS=D	144G.63 Subd. 2 Content of required orientation (a) The orientation must contain the following topics: (1) an overview of this chapter; (2) an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; (3) handling of emergencies and use of emergency services; (4) compliance with and reporting of the	01470			

Minnesota Department of Health

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01470	Continued From page 16 maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); (5) the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; (7) handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; (8) consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and (9) a review of the types of assisted living services the employee will be providing and the facility's category of licensure. (b) In addition to the topics in paragraph (a), orientation may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and the challenges it poses to communication; (2) health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology	01470			

Minnesota Department of Health

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01470	Continued From page 17 that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure staff providing services completed an orientation to assisted living facility licensing requirements and regulations before providing services for one of three employees (clinical nurse supervisor (CNS)-A). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: CNS-A was hired into the clinical nurse supervisor (CNS) role on February 17, 2023, to provide supervision and oversight to unlicensed personnel and to provide direct services to residents. On October 30, 2023, at 9:30 a.m., the surveyor observed CNS-A working for the licensee during the survey entrance conference. CNS-A's employee records lacked evidence of orientation to assisted living regulations (144G.63, Sub. 2) effective August 1, 2021, for	01470			

Minnesota Department of Health

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01470	Continued From page 18 the following: - an overview of this assisted living statutes; and -consumer advocacy service. On November 1, 2023, at 11:37 a.m., CNS-A stated, "When I went into EduCare [online educational training platform] I did what was signed (sic) to me, but I can check with the administrator, but we did everything they assigned. They are responsible for assigning all training at the corporate level, and we just ensure that what is assigned gets completed." The licensee's 5.01 Orientation of Staff and Supervisors & Content policy dated January 2, 2023, indicated, orientation must be completed once for each staff person and would include training on all of the above mentioned items. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01470			
01530 SS=D	144G.64 TRAINING IN DEMENTIA CARE REQUIRED (a) All assisted living facilities must meet the following training requirements: (1) supervisors of direct-care staff must have at least eight hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; (2) direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 160 working	01530			

Minnesota Department of Health

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01530	Continued From page 19 hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on interview and record review the licensee failed to ensure supervisors of direct care staff received the appropriate amount of initial and annual dementia care training in required topics for one of one employee (clinical nurse supervisor (CNS)-A). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: CNS-A was hired into the clinical nurse supervisor (CNS) role on February 17, 2023, to provide supervision and oversight to unlicensed personnel and provide direct services to	01530			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34795	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/01/2023
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01530	Continued From page 20 residents. On October 30, 2023, at 9:30 a.m., CNS-A was observed to be working for the licensee during the survey entrance conference. CNS-A's EduCare (online educational training platform) record included an unknown number of hours of dementia care training completed February 23, 2022, through July 23, 2022. CNS-A's employee records lacked the initial eight (8) hours of dementia care training within 120 hours. On November 1, 2023, at 11:37 a.m., CNS-A stated, "When I went into EduCare I did what was signed (sic) to me, but I can check with the administrator, but we did everything they assigned. They are responsible for assigning all training at the corporate level, and we just ensure that what is assigned gets completed." The licensee's 5.03 Dementia Training dated January 2, 2023, read, "All staff of [Licensee] are required to complete dementia training at the time of hire and annually thereafter. Assisted Living licensed facilities: 1. Supervisors of direct care staff will complete eight (8) hours of initial training within 120 hours of the employment start date. 2. Direct care employees will complete eight (8) hours of initial training within 160 hours of the employment start date. 3. Employees may not provide direct care until the training is complete unless another employee who has completed the initial training is present to provide assistance. 4. A qualified trainer or supervisor must be available for consultation with new employees until training is complete.	01530			

Minnesota Department of Health

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01530	Continued From page 21 5. Non-direct care staff will complete four (4) hours of initial training within 160 hours of the employment start date. 6. All staff will complete two (2) hours of additional training for each 12 months of work thereafter." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01530			
01540 SS=F	144G.64 (a) TRAINING IN DEMENTIA CARE REQUIRED (3) for assisted living facilities with dementia care, direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 80 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure direct-care staff completed at least eight hours of initial	01540			

Minnesota Department of Health

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01540	Continued From page 22 dementia care training within 80 working hours of the employment start date for one of one employee (unlicensed personnel (ULP)-D). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: ULP-D began employment with the licensee August 1, 2021, to provide assisted living services to the licensee's residents. The licensee's staffing schedule dated October 1, 2023, through October 31, 2023, indicated ULP-D had worked October 1-15, and 17-29, and was scheduled to work on October 31, 2023. ULP-D's employee record included seven hours and thirty minutes of dementia care training completed July 1, 2022, through March 6, 2023. ULP-D's employee records lacked eight hours of initial dementia care training within 160 working hours of the employment start date. On November 1, 2023, at 10:00 a.m., registered nurse/licensed assisted living director in residence (RN/LALD)-C stated, "They get assigned by the main office, they have a list of everything that needs to be assigned and then we have the staff do the education, we will need to make sure they start assigning enough dementia education even though we do not have a dementia license."	01540			

Minnesota Department of Health

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01540	Continued From page 23 The licensee's 5.03 Dementia Training dated January 2, 2023, read, "All staff of [Licensee] are required to complete dementia training at the time of hire and annually thereafter. Assisted Living licensed facilities: 1. Supervisors of direct care staff will complete eight (8) hours of initial training within 120 hours of the employment start date. 2. Direct care employees will complete eight (8) hours of initial training within 160 hours of the employment start date. 3. Employees may not provide direct care until the training is complete unless another employee who has completed the initial training is present to provide assistance. 4. A qualified trainer or supervisor must be available for consultation with new employees until training is complete. 5. Non-direct care staff will complete four (4) hours of initial training within 160 hours of the employment start date. 6. All staff will complete two (2) hours of additional training for each 12 months of work thereafter." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01540			
01620 SS=D	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the	01620			

Minnesota Department of Health

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01620	Continued From page 24 resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) conducted ongoing resident reassessments that did not exceed 90 days for one of two residents (R2) as required with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include:	01620			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34795	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 11/01/2023
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01620	Continued From page 25 R2 was admitted to the licensee and began receiving services on February 7, 2022. R2's diagnoses included diabetes type 1, depression, and hypertension. R2's Service Plan form dated March 6, 2022, indicated R2 received assistance with homemaking, housekeeping, laundry, shopping, making appointments, meal preparation, transportation, dressing, grooming, bathing, continence care, medication administration, medication reminders, insulin injections, and behavior management. R2's ongoing 90-day reassessments titled Uniform Assessment Tool form, dated May 21, 2023, and August 21, 2023, indicated 92 days had passed between assessments. On October 30, 2023, at approximately 9:35 a.m., registered nurse/licensed assisted living director (RN/LALD)-C stated residents are assessed "When they (residents) first get in, 14 days, every 90 days and change of condition, a nurse will come in any time they return from hospital." On October 31, 2023, at 11:06 a.m., RN/LALD-C stated the assessments were done on time, but not signed on time to show they were completed. RN/LALD-C stated, "The problem we are having is when I print them off, the assessments are not signed but they are done, so I can sign them when I print them off, but because its on the computer it is not signed." The licensee's 6.01 Assessments, Reviews & Monitoring policy, dated January 2, 2023, read, "1. The initial nursing assessment or reassessment must include all the elements of	01620			

Minnesota Department of Health

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01620	Continued From page 26 the uniform assessment tool as required, conducted in person (unless see #2), be in writing, dated, and signed by the registered nurse who conducted the assessment. 2. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery. 3. Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. 4. For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5) as listed here: - assisting with dressing, self-feeding, oral hygiene, hair care, grooming, toileting, and bathing - providing standby assistance - providing verbal or visual reminders to the resident to take regularly scheduled medication, which includes bringing the resident previously set up medication, medication in original containers, or liquid or food to accompany the medication - providing verbal or visual reminders to the resident to perform regularly scheduled treatments and exercises - preparing modified diets ordered by a licensed health professional a. the individualized review or subsequent reviews must include all the required elements as specified in Rule, conducted in person (unless	01620			

Minnesota Department of Health

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01620	Continued From page 27 see #2), be in writing dated and signed by the registered nurse who conducted the individualized review. b. the facility will complete an individualized initial review of the resident's needs and preferences. c. The initial review must be completed within 30 calendar days of the start of services. d. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review." No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01620			
01640 SS=D	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees	01640			

Minnesota Department of Health

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01640	Continued From page 28 when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to implement and finalize a written a service plan no later than 14 calendar days after the date services were first provided for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2 was admitted to the licensee and began receiving services on February 7, 2022. R2's diagnoses included diabetes type 1, depression, and hypertension. R2's record included a Service Plan form dated March 6, 2022, which indicated it was completed 28 days after the start of services, and showed that R2 received assistance with homemaking, housekeeping, laundry, shopping, making appointments, meal preparation, transportation, dressing, grooming, bathing, continence care, medication administration, medication reminders, insulin injections, and behavior management.	01640			

Minnesota Department of Health

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01640	Continued From page 29 On November 1, 2023, at 11:37 a.m. clinical nurse supervisor (CNS)-A stated, "I would say we did the service plan at move in, but I don't think I signed it until we got the other party to sign, but there is no way to show I did it before the date I signed it so I will be sure to sign them when I complete them going forward." The licensee's 6.08 Service Plan policy, dated January 2, 2023, read, "1. Within 14 days after the date that services are first provided to a resident, [licensee] will finalize a written service plan. 2. The service plan and any revisions shall include a signature or other authentication by [licensee] and by the resident, or resident's representative, documenting agreement on the services to be provided. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01640			
01820 SS=F	144G.71 Subd. 13 Prescriptions There must be a current written or electronically recorded prescription as defined in section 151.01, subdivision 16a, for all prescribed medications that the assisted living facility is managing for the resident. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure written or electronically recorded prescriptions were obtained for one of two residents (R2). This practice resulted in a level two violation (a	01820			

Minnesota Department of Health

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01820	Continued From page 30 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R2 was admitted to the licensee and began receiving services on February 7, 2022. R2's diagnoses included diabetes type 1, depression, and hypertension. R2's Service Plan form dated March 6, 2022, indicated R2 received assistance with homemaking, housekeeping, laundry, shopping, making appointments, meal preparation, transportation, dressing, grooming, bathing, continence care, medication administration, medication reminders, insulin injections, and behavior management. R2's Medication Administration Record (MAR), dated October 1, 2023, through October 31, 2023, listed the medications, times to administer, and staff initials to indicate the medications had been administered. The MAR indicated that Novolog 11 units (U), Novolog sliding scale 1-4U based off blood glucose level, metformin ER 1000 milligrams (mg), aspirin 81 mg, bupropion XL 150 mg, loratadine 10mg, and sertraline 100mg was given at 8:00 a.m., October 1, 2023, through October 31, 2023. Novolog 6U and Novolog sliding scale 1-4U based off blood glucose level was given at 12:00 p.m., October 1, 2023, through October 30, 2023. Novolog 6U,	01820			

Minnesota Department of Health

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01820	Continued From page 31 Novolog sliding scale 1-4U based off blood glucose level, and metformin ER 1000mg was given at 5:00 p.m., October 1, 2023, through October 30, 2023. Lantus 22U was given at 8:00 p.m., October 1, 2023, through October 30, 2023, and atorvastatin 40mg and mirtazapine 7.5mg was given at 9:00 p.m., October 1, 2023, through October 30, 2023. R2's record lacked signed prescriber's orders for the following medications: Lantus 22U. On November 1, 2023, at 11:54 a.m., registered nurse/licensed assisted living director (RN/LALD)-C stated, "I will have to learn to stop going off the after-visit summary and start getting the hard copy of the orders, I usually go off the after-visit summary because the script goes to pharmacy and the pharmacy just sends the medication, so I've learned something today." The licensee's 7.18 Medication & Treatment Orders - Renewal policy dated January 2, 2023, read, "Residents who receive medication management services by [Licensee] will have a current physician prescribed medication or treatment/therapy orders on record. Medication and treatment orders must be renewed at least every 12 months or more frequently as required. 1. Medication and treatment/therapy orders will be sent to the resident's authorized prescriber for signatures at least every 12 months or more frequently if medications or services are new or changed. 2. Medication and treatment/therapy orders will be updated with a resident's authorized prescriber following hospitalization, if any changes have occurred. 3. Signed medication and treatment order renewals will be placed in the resident's record.	01820			

Minnesota Department of Health

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01820	Continued From page 32 No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01820			
01830 SS=D	144G.71 Subd. 14 Renewal of prescriptions Prescriptions must be renewed at least every 12 months or more frequently as indicated by the assessment in subdivision 2. Prescriptions for controlled substances must comply with chapter 152. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure prescriptions were renewed at least every 12 months for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2 was admitted to the licensee and began receiving services on February 7, 2022. R2's diagnoses included diabetes type 1, depression, and hypertension.	01830			

Minnesota Department of Health

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01830	Continued From page 33 R2's Service Plan form dated March 6, 2022, indicated R2 received assistance with homemaking, housekeeping, laundry, shopping, making appointments, meal preparation, transportation, dressing, grooming, bathing, continence care, medication administration, medication reminders, insulin injections, and behavior management. R2's most recent provider orders for the following six (6) medications were signed on October 25, 2022. -aspirin 81 mg once daily, -bupropion XL 150 mg once daily, -loratadine 10mg once daily, -Lantus insulin 18 units once daily, -atorvastatin 40mg once daily, and -mirtazapine 7.5mg once daily. On November 1, 2023, at 11:37 a.m., clinical nurse supervisor (CNS)-A stated, "At the beginning of the year we are supposed to do annual orders and we follow whatever the doctor prescribes." On November 1, 2023, at 12:08 p.m., registered nurse/licensed assisted living director (RN/LALD)-C stated, "She [R2] goes to the doctor this month so yes we know they are late." The licensee's 7.18 Medication & Treatment Orders - Renewal policy dated January 2, 2023, read, "Residents who receive medication management services by [Licensee] will have a current physician prescribed medication or treatment/therapy orders on record. Medication and treatment orders must be renewed at least every 12 months or more frequently as required. 1. Medication and treatment/therapy orders will be sent to the resident's authorized prescriber for	01830			

Minnesota Department of Health

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01830	Continued From page 34 signatures at least every 12 months or more frequently if medications or services are new or changed. 2. Medication and treatment/therapy orders will be updated with a resident's authorized prescriber following hospitalization, if any changes have occurred. 3. Signed medication and treatment order renewals will be placed in the resident's record. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01830			
01880 SS=F	144G.71 Subd. 19 Storage of medications An assisted living facility must store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure prescription medications were securely locked in a substantially constructed compartment and permitted only authorized personnel to have access. This had the potential to affect all the residents in the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected	01880			

Minnesota Department of Health

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01880	Continued From page 35 or has the potential to affect a large portion or all of the residents). The findings include: On November 1, 2023, from 9:56 a.m., until 10:40 a.m., the surveyor observed the nursing office unlocked and unattended with the medication cabinet unlocked and unattended. At 9:58 a.m., unlicensed personnel (ULP)-B came down to the office and opened the medication cabinet and pulled out medications for one resident and then shut the medication cabinet but left it unlocked. ULP-B then left the office and went to another area of the facility. The surveyor had a clear view through the office doors, which were glass french doors, and had a direct view of the medication cabinet as well as the stairs. ULP-B took the stairs to another floor and the office and medication cabinet remained unlocked while registered nurse/licensed assisted living director (RN/LALD)-C and ULP-B attended to other tasks throughout the facility. The office was left unattended and observed by surveyor to have the medication cabinet unlocked until the surveyor called RN/LALD-C back to the office at 10:40 a.m. On November 1, 2023, at 11:37 a.m., clinical nurse supervisor (CNS)-A stated, "Medications are kept in the office. They are to always be locked and only accessible by staff and staff should be carrying the key at all times." The licensee's 7.11 Medication Storage policy, dated January 2, 2023, read, "When medications are managed and stored by [Name of AL], medications will be kept securely locked and stored per manufacturer's directions. Only authorized staff will have access to stored	01880			

Minnesota Department of Health

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01880	Continued From page 36 medications. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01880			

Type: Full
Date: 10/30/23
Time: 11:00:51
Report: 1041231165

Food and Beverage Establishment Inspection Report

Page 1

Location:

Rhodium Healthcare Services
11323 74th Street Ne
Otsego, MN55301
Wright County, 86

Establishment Info:

ID #: 0037611
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 7632677322
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-300B Protection from Contamination: cross-contamination, eggs

3-302.11A(1) ** Priority 1 **

MN Rule 4626.0235A(1) Separate raw animal foods during storage, preparation, holding, and display from ready-to-eat foods to prevent cross-contamination.

IN THE UPRIGHT, EGGS WERE STORED OVER MILK. STORE EGGS BELOW MILK. THIS WAS CORRECTED ON SITE.

Comply By: 10/30/23

3-300B Protection from Contamination: cross-contamination, eggs

3-302.12

MN Rule 4626.0240 Properly label all working containers holding food or food ingredients that are removed from original packages with the common name of the food. Label the food in English and any other languages used by employees who handle food.

LABEL BROWN SUGAR CONTAINER.

Comply By: 11/06/23

4-200 Equipment Design and Construction

4-201.11AMN

MN Rule 4626.0506A Provide or replace food service equipment with equipment that is certified or classified for sanitation by an American National Standards Institute (ANSI) accredited certification program.

THE MAINSTAYS OIL LESS FRYER, HAMILTON BEACH SLOW COOKER, AND BLACK AND DECKER RICE COOKER ARE NOT APPROVED EQUIPMENT. REMOVE AND PROVIDE ANSI CERTIFIED EQUIPMENT.

Comply By: 12/29/23

Type: Full
Date: 10/30/23
Time: 11:00:51
Report: 1041231165
Rhodium Healthcare Services

Food and Beverage Establishment Inspection Report

Page 2

Food and Equipment Temperatures

Process/Item: Upright Cooler
Temperature: 41 Degrees Fahrenheit - Location: MILK
Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	0	2

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 1041231165 of 10/30/23.

Certified Food Protection Manager DALIER AYE NEWTON

Certification Number: 117725 Expires: 07/08/26

Inspection report reviewed with person in charge and emailed.

Signed: _____
Establishment Representative

Signed: Linda Heinen
Linda Heinen
Public Health Sanitarian
St. Cloud
320-223-7306
Linda.Heinen@state.mn.us