

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: 5LL3
Facility ID: 00979

1. MEDICARE/MEDICAID PROVIDER NO. (L1) 245264		3. NAME AND ADDRESS OF FACILITY (L3) AUGUSTANA HCC OF APPLE VALLEY (L4) 14650 GARRETT AVENUE (L5) APPLE VALLEY, MN (L6) 55124			4. TYPE OF ACTION: <u>7</u> (L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other 8. Full Survey After Complaint	
2.STATE VENDOR OR MEDICAID NO. (L2) 176622800		5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) 01/25/2006			7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) 01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA 02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF 03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC 04 SNF 08 OPT/SP 12 RHC 16 HOSPICE	
6. DATE OF SURVEY 12/12/2016 (L34)		8. ACCREDITATION STATUS: <u> </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other			FISCAL YEAR ENDING DATE: (L35) 09/30	
11. LTC PERIOD OF CERTIFICATION From (a) : To (b) :		10.THE FACILITY IS CERTIFIED AS: A. In Compliance With Program Requirements Compliance Based On: <u> </u> 1. Acceptable POC B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: A* (L12)			And/Or Approved Waivers Of The Following Requirements: <u> </u> 2. Technical Personnel <u> </u> 6. Scope of Services Limit <u> </u> 3. 24 Hour RN <u> </u> 7. Medical Director <u> </u> 4. 7-Day RN (Rural SNF) <u> </u> 8. Patient Room Size <u> </u> 5. Life Safety Code <u> </u> 9. Beds/Room	
12.Total Facility Beds 178 (L18)		13.Total Certified Beds 178 (L17)			14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF ICF IID 178 (L37) (L38) (L39) (L42) (L43)	
15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15)		16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): See Attached Remarks				

17. SURVEYOR SIGNATURE <u>Gayle Lantto, Supervisor</u> (L19)		Date : 01/24/2017	18. STATE SURVEY AGENCY APPROVAL <u>Mark Meath, Enforcement Specialist</u> (L20)		Date: 01/31/2017
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PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY <u>X</u> 1. Facility is Eligible to Participate <u> </u> 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : <u> </u>	
22. ORIGINAL DATE OF PARTICIPATION 07/01/1983 (L24)		23. LTC AGREEMENT BEGINNING DATE (L41)		24. LTC AGREEMENT ENDING DATE (L25)	
25. LTC EXTENSION DATE: (L27)		27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45)		26. TERMINATION ACTION: (L30) <u>VOLUNTARY</u> <u>00</u> <u>INVOLUNTARY</u> 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination <u>OTHER</u> 04-Other Reason for Withdrawal 07-Provider Status Change 00-Active	
28. TERMINATION DATE: (L28)		29. INTERMEDIARY/CARRIER NO. 03001 (L31)		30. REMARKS	
31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE 12/12/2016 (L33)		DETERMINATION APPROVAL	



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

CMS Certification Number (CCN): 245264

January 24, 2017

Mr. David Shaw, Administrator
Augustana Health Care Center of Apple Valley
14650 Garrett Avenue
Apple Valley, Minnesota 55124

Dear Mr. Shaw:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective December 12, 2016 the above facility is certified for:

178 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 178 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath".

Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Health Regulation Division
Email: mark.meath@state.mn.us
Telephone: (651) 201-4118 Fax: (651) 215-9697

An equal opportunity employer.



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered
January 24, 2017

Mr. David Shaw, Administrator
Augustana Health Care Center of Apple Valley
14650 Garrett Avenue
Apple Valley, Minnesota 55124

RE: Project Number S5264026

Dear Mr. Shaw:

On November 7, 2016, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on October 21, 2016. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections were required.

On December 12, 2016, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on December 19, 2016 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on October 21, 2016. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of December 12, 2016. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on October 21, 2016, effective December 12, 2016 and therefore remedies outlined in our letter to you dated November 7, 2016, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath".

Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Health Regulation Division

Email: mark.meath@state.mn.us
Telephone: (651) 201-4118 Fax: (651) 215-9697

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POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245264	Y1	MULTIPLE CONSTRUCTION A. Building B. Wing	Y2	DATE OF REVISIT 12/12/2016	Y3
NAME OF FACILITY AUGUSTANA HCC OF APPLE VALLEY			STREET ADDRESS, CITY, STATE, ZIP CODE 14650 GARRETT AVENUE APPLE VALLEY, MN 55124		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix F0431	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # 483.60(b), (d), (e)	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	12/12/2016	LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____		LSC _____		LSC _____	

REVIEWED BY STATE AGENCY	<input checked="" type="checkbox"/>	REVIEWED BY (INITIALS) GL/mm	DATE 01/24/2017	SIGNATURE OF SURVEYOR 15507	DATE 12/12/2016
REVIEWED BY CMS RO	<input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE
FOLLOWUP TO SURVEY COMPLETED ON 10/21/2016			<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO		

POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245264	Y1	MULTIPLE CONSTRUCTION A. Building 01 - MAIN BUILDING 01 B. Wing	Y2	DATE OF REVISIT 12/19/2016	Y3
NAME OF FACILITY AUGUSTANA HCC OF APPLE VALLEY			STREET ADDRESS, CITY, STATE, ZIP CODE 14650 GARRETT AVENUE APPLE VALLEY, MN 55124		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix _____ Reg. # NFPA 101 LSC K0018	Correction Completed 12/12/2016	ID Prefix _____ Reg. # NFPA 101 LSC K0062	Correction Completed 12/12/2016	ID Prefix _____ Reg. # NFPA 101 LSC K0072	Correction Completed 12/12/2016
ID Prefix _____ Reg. # NFPA 101 LSC K0146	Correction Completed 12/12/2016	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed

REVIEWED BY STATE AGENCY <input checked="" type="checkbox"/>	REVIEWED BY (INITIALS) TL/mm	DATE 01/24/2017	SIGNATURE OF SURVEYOR 37008	DATE 12/19/2016
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 10/20/2016

CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? YES NO

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: 5LL3
Facility ID: 00979

1. MEDICARE/MEDICAID PROVIDER NO. (L1) 245264		3. NAME AND ADDRESS OF FACILITY (L3) AUGUSTANA HCC OF APPLE VALLEY (L4) 14650 GARRETT AVENUE (L5) APPLE VALLEY, MN (L6) 55124			4. TYPE OF ACTION: <u>2</u> (L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other 8. Full Survey After Complaint	
2.STATE VENDOR OR MEDICAID NO. (L2) 176622800		5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) 01/25/2006			7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) 01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA 02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF 03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC 04 SNF 08 OPT/SP 12 RHC 16 HOSPICE	
6. DATE OF SURVEY 10/21/2016 (L34)		8. ACCREDITATION STATUS: <u> </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other			FISCAL YEAR ENDING DATE: (L35) 09/30	
11. LTC PERIOD OF CERTIFICATION From (a) : To (b) :		10.THE FACILITY IS CERTIFIED AS: A. In Compliance With <u> </u> And/Or Approved Waivers Of The Following Requirements: Program Requirements <u> </u> 2. Technical Personnel <u> </u> 6. Scope of Services Limit Compliance Based On: <u> </u> 3. 24 Hour RN <u> </u> 7. Medical Director <u> </u> 1. Acceptable POC <u> </u> 4. 7-Day RN (Rural SNF) <u> </u> 8. Patient Room Size <u> </u> 5. Life Safety Code <u> </u> 9. Beds/Room X B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: B* (L12)				
12.Total Facility Beds 178 (L18)		14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF ICF IID 178 (L37) (L38) (L39) (L42) (L43)			15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15)	
13.Total Certified Beds 178 (L17)		16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): See Attached Remarks				

17. SURVEYOR SIGNATURE <u>Lisa Hakanson, HFE NEII</u> (L19)		Date : 11/17/2016	18. STATE SURVEY AGENCY APPROVAL <u>Mark Meath, Enforcement Specialist</u> (L20)		Date: 12/12/2016
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PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY <u>X</u> 1. Facility is Eligible to Participate <u> </u> 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : <u> </u>	
22. ORIGINAL DATE OF PARTICIPATION 07/01/1983 (L24)		23. LTC AGREEMENT BEGINNING DATE (L41)		24. LTC AGREEMENT ENDING DATE (L25)	
25. LTC EXTENSION DATE: (L27)		27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45)		26. TERMINATION ACTION: (L30) <u>VOLUNTARY</u> <u>00</u> <u>INVOLUNTARY</u> 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination <u>OTHER</u> 04-Other Reason for Withdrawal 07-Provider Status Change 00-Active	
28. TERMINATION DATE: (L28)		29. INTERMEDIARY/CARRIER NO. 03001 (L31)		30. REMARKS	
31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE (L33)		DETERMINATION APPROVAL	

C&T REMARKS - CMS 1539 FORM

STATE AGENCY REMARKS

CCN: 24 5264

At the time of the October 21, 2016 recertification survey the facility was not in substantial compliance with Federal participation requirements. The facility has been given an opportunity to correct before remedies would be imposed. In addition, at the time of the survey investigation of complaint numbers H5264057 and H5264059 were conducted and found to be unsubstantiated. The most serious deficiency is a widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections are required. Please refer to the CMS-2567 for both health and life safety code along with the facility's plan of correction. Post Certification Revisit to follow.



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered
November 7, 2016

Mr. David Shaw, Administrator
Augustana Health Care Center of Apple Valley
14650 Garrett Avenue
Apple Valley, Minnesota 55124

RE: Project Number S5264026, H5264057 and H5264059

Dear Mr. Shaw:

On October 21, 2016, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed. In addition, at the time of the October 21, 2016 standard survey the Minnesota Department of Health completed an investigation of complaint numbers H5264057 and H5264059 that were found to be unsubstantiated.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;

Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gayle Lantto, Unit Supervisor
Metro D Survey Team
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health

Email: gayle.lantto@state.mn.us

Phone: (651) 201-3794 Fax: (651) 215-9697

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by November 30, 2016, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by November 30, 2016 the following remedy will be imposed:

- Per instance civil money penalty. (42 CFR 488.430 through 488.444)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;

- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by January 21, 2017 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of

Augustana Health Care Center Of Apple Valley

November 7, 2016

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this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by April 21, 2017 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Health Regulation Division
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Tom Linhoff, Fire Safety Supervisor
Health Care Fire Inspections
Minnesota Department of Public Safety
State Fire Marshal Division

Email: tom.linhoff@state.mn.us
Telephone: (651) 430-3012 Fax: (651) 215-0525

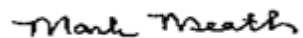
Feel free to contact me if you have questions related to this eNotice.

Augustana Health Care Center Of Apple Valley

November 7, 2016

Page 6

Sincerely,

A handwritten signature in black ink that reads "Mark Meath". The signature is written in a cursive style with a horizontal line underlining the first name.

Mark Meath, Enforcement Specialist

Program Assurance Unit

Licensing and Certification Program

Health Regulation Division

Minnesota Department of Health

Email: mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/16/2016
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245264	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 10/21/2016
NAME OF PROVIDER OR SUPPLIER AUGUSTANA HCC OF APPLE VALLEY			STREET ADDRESS, CITY, STATE, ZIP CODE 14650 GARRETT AVENUE APPLE VALLEY, MN 55124		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS On October 17, 18, 19, 20 and 21, 2016, surveyors of this Department visited the above provider to validate substantial compliance with Federal regulations. In addition, investigation of complaints H5264057 and H5264059 were completed at the time of the survey, and were found not to be substantiated. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Electronic submission of the POC will be used as verification of compliance. Upon receipt of an acceptable POC an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.	F 000			
F 431 SS=E	483.60(b), (d), (e) DRUG RECORDS, LABEL/STORE DRUGS & BIOLOGICALS The facility must employ or obtain the services of a licensed pharmacist who establishes a system of records of receipt and disposition of all controlled drugs in sufficient detail to enable an accurate reconciliation; and determines that drug records are in order and that an account of all controlled drugs is maintained and periodically reconciled. Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when	F 431		12/12/16	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

11/16/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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OMB NO. 0938-0391

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F 431	<p>Continued From page 1 applicable.</p> <p>In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys.</p> <p>The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to properly secure drugs and biologicals and dispose of a narcotic pain patch to minimize the risk for drug diversion and/or unintended use on 3 of 6 medication carts, having the potential to affect 36 of 68 residents capable of accessing those medications on the units, and for 1 of 1 resident (R25) whose narcotic pain medication patch application was observed. In addition, the facility failed to dispose of expired medications in 4 of 5 medication carts, affecting 13 residents (R187, R171, R67, R77, R231, R18, R29, R58, R38, R259, R52, R264, R194) whose expired medication were stored for use.</p> <p>Findings include:</p>	F 431	<p>F 431- Plan of Correction It is the policy and expectation that all residents residing at Augustana Care Health & Rehabilitation of Apple Valley will have drugs and biologicals labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. All drugs and biologicals will be stored in locked compartments under proper temperature controls, and the facility will permit only authorized personnel to have access to the keys. Controlled substances will be disposed properly in accordance with standard practice.</p>		

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F 431	Continued From page 2 Unlocked medication carts: An unlocked and unattended medication and treatment cart was observed on 10/17/16, at 6:34 p.m. Although licensed practical nurse (LPN)-D was seated at the desk, but was not visually observing the cart. No staff were present when a resident walked passed the cart. It would have been obvious to persons walking past that the cart was unlocked, as the key was in the opened position, and the surveyor was easily able to pull a drawer open where stored medications could have been accessed. The cart remained open at 6:38 p.m. and no staff were in the area. Three residents in wheelchairs and two housekeepers passed by the cart. R292 then walked up to the cart, looked on the top of the cart, and threw away an empty medication cup. R292's care plan dated 12/18/15, indicated the resident was independent with walking, had cognitive impairment and impaired judgment, as well as dementia with mood issues, and displayed demanding and aggressive behaviors toward staff. LPN-D emerged from a resident's room across from the unlocked medication cart, and walked passed the cart and toward the dining room. At 6:47 p.m. LPN-D returned to the unlocked medication cart and verified it had not been locked. LPN-D reported the facility's policy was that the cart was to be locked whenever staff was away from it. LPN-D reportedly had left the cart unlocked because, "I heard my resident [R277] coughing" and perceived it as an emergency. LPN-D stated, "Then I came back and you were here." LPN-D verified she had been in the room across the hall from the unlocked medication cart, where it could not have been visualized. LPN-D said she had not noticed the cart was unlocked,	F 431	Immediate reeducation occurred with staff involved regarding: a.) All compartments containing drugs and biological shall be locked when not in use; b.) Medications will be dated when opened. The facility will not use discontinued, outdated, or deteriorated drugs or biologicals; c.) All transdermal controlled substance patches shall be disposed of via sewer system with two witnesses. The policies and procedures were reviewed regarding medication dating and storage, and transdermal patch disposal; policies remain current and up-to-date. Reeducation of all licensed nurses and TMAs will occur regarding a.) medication storage, b.) dating medications when opened and disposing of expired medications, and c.) destruction of transdermal controlled substance patches policies and procedures. Ongoing education will occur with new hires, and as needed. The nurse managers will ensure that 2 audits per shift, per floor, per week will be conducted. The audit will continue weekly for one quarter to ensure ongoing compliance and reevaluated to determine frequency of audits. The weekly audits will be reviewed quarterly by the QAPI committee. The DON is responsible for compliance.		

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F 431	<p>Continued From page 3 and said, "It's an error on my part."</p> <p>On 10/17/16, at 6:56 p.m. nursing assistant (NA-A), as well as two dietary aides (DA)-A and DA-B reported they had been present in the dining room all evening and R277 did not have any coughing episodes during the meal. NA-A was very affirmative R277 did not cough and stated multiple times, "No [R277] did not cough or choke on her food; I was in here." R277 denied experiencing any choking issues at 6:59 p.m.</p> <p>R259's medication pass was observed on 10/17/16, at 7:31 p.m. by trained medication aide (TMA)-C. When TMA-C finished preparing R259's medications for administration, the TMA left the medication cart unlocked. Upon leaving R259's room at 7:33 p.m. RN-F was standing at the medication cart, and verified she had found the cart unlocked and had locked it. RN-F then provided re-education for TMA-C stating the cart was to be locked anytime staff were away from it. TMA-A reported normally the cart was locked but said, "just forgot it."</p> <p>On 10/18/16, at 9:38 a.m. RN-A stated the staff locked medication carts at all times when the nurse or TMA was not in view of the cart. RN-A verified TMA-C should have locked the cart when leaving the area, and there were five residents on the unit who could have potentially accessed the cart.</p> <p>On 10/18/16, at 9:51 a.m. RN-C explained the staff were expected to always lock the medication carts when they were not present at the cart. RN-C reported 21 of 31 residents could have potentially accessed the medication cart on the unit.</p>	F 431			

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F 431	Continued From page 4 During an observation of the medication cart on 10/17/16, at 7:02 p.m. the first floor north unit was unlocked and there were no staff members visually watching the cart. On 10/17/16, at 7:05 p.m. registered nurse (RN)-B emerged from a resident's room, approached and opened the cart without needing to unlock the cart to obtain entrance. RN-D explained, "I just went in the room to do her blood sugars." When asked about the observation RN-B said it was the facility's policy to lock the cart when it was not in direct vision, and stated, "I am sorry." During an interview on 10/18/16, at 8:30 a.m. the director of nursing (DON) indicated the expectation was that the medication cart would be locked at all times when the nurse was not in sight. The facility's 4/16, Medication Storage policy indicated, "Compartments including carts containing drugs and biologicals shall be locked when not in use. Carts used to transport such items shall not be left unattended if open or otherwise potentially available to others." Expired Medications The south medication cart on 2nd floor was observed on 10/18/16, at 8:57 a.m. with TMA-B. The following medications had expired but were stored for use: TMA-B verified R187's bottle of Betimol solution 0.5% (for glaucoma) was opened, undated, nearly empty and had been refilled 9/23/16, per the pharmacy label. TMA-B explained, "I go by the expiration date for eye drops. I usually work on 3rd floor, the nurses there on 3rd floor date	F 431			

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F 431	<p>Continued From page 5</p> <p>them." TMA-B also verified R187's bottle of Latanoprost solution (for glaucoma) was opened, undated, nearly empty and had been refilled 8/22/16, per the pharmacy label but had expired 10/3/16. TMA-B further verified R187's bottle of Latanoprost Solis was opened, undated, approximately 1/6 full had been refilled on 9/1/16, per the pharmacy label, but had expired 10/12/16. TMA-B stated "When I open medications I date them and write them on with a marker. I don't usually work here on 2nd floor."</p> <p>R171's bottle of Brimonidine solution (for glaucoma) was opened, undated and almost full had been refilled on 9/29/16, as the pharmacy label indicated and was verified by TMA-B. TMA-B verified R171's bottle of Brimonidine solution was opened, undated and almost full had been refilled on 9/7/16, as the pharmacy label indicated.</p> <p>TMA-B verified R67's bottle of Latanoprost solution was opened, undated and 1/3 full had been refilled on 9/26/16, as the pharmacy label indicated.</p> <p>TMA-B verified R77's bottle of Flutacisone spray 50 mcg (corticosterod inhalant) was opened, undated and 3/4 full had been refilled 9/16/16, as the pharmacy label indicated.</p> <p>At 9:30 a.m. LPN-A stated eye drops once opened for the most part were good until expiration date. LPN-A stated if eye drops were only good for a certain amount of days could tell because of the refill date and the expiration date. LPN-A stated nurses were trained to date medications when opened.</p>	F 431		

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F 431	<p>Continued From page 6</p> <p>Following at 9:39 a.m. RN-A stated all bottles of medications, inhalers and eye drops were to be dated by the staff who opened the medication. RN-A also stated staff were to go by the manufacturer's directions and if a medication had a non-specific expiration, the expiration date would be on the label of the medication. RN-A stated there was a list from pharmacy for nurses to follow for how long medications are effective once opened. RN-A stated she would definitely re-train the staff.</p> <p>At 1:24 p.m. on 10/18/16, LPN-A verified R187's bottle of Lantanoprost solution was opened, undated (nearly empty) had been refilled 8/22/16, and expired 10/3/16. LPN-A also verified R187's Lantanoprost solution was opened, undated, 1/5 full had been refilled 9/1/16, and expired 10/12/16, and was still in the medication cart. LPN-A pulled the two bottles of eye drops of the medication cart and stated she would dispose and would call pharmacy and reorder. LPN-A stated if eye drops were opened and undated the refill date on the label was to be used and the expiration guidelines sheet from pharmacy followed.</p> <p>On 10/18/16, at 2:13 p.m. TMA-B verified on the 2nd floor North medication cart R231's bottle of Xalatan eye drops for dx Glaucoma had been opened, undated and 1/6 full was refilled 7/28/16, as the pharmacy label indicated and expired 9/4/16. TMA-B verified R231's bottle of Timolol eye drops was opened, undated and 3/4 full was refilled 10/7/16, as the pharmacy label indicated.</p> <p>TMA-B verified R18's bottle of Xalatan eye drops for dx Glaucoma was opened, undated and 1/3 full was refilled 8/6/16, and had expired 9/17/16.</p>	F 431			

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F 431	Continued From page 7 TMA-B verified R29's bottle of Xalatan eye drops for dx Glaucoma was opened, undated, 1/4 full and had a refill date of 9/9/16, as the pharmacy label indicated. TMA-A verified R58's bottle of Timolol eye drops was opened, undated, 5/6 full was refilled on 10/5/16, as the pharmacy label indicated. TMA-A verified R38's bottle of Latanoprost eye drops was opened, undated and 1/4 full was refilled 8/13/16, and had expired 9/24/16. TMA-A verified R259's Symbicort inhaler was opened, undated with 100 of 120 doses left and refilled 9/15/16, as the pharmacy label indicated. TMA-A also verified R259's Symbicort inhaler was opened, undated, with 27 of 120 doses left, with no pharmacy label, and R259's name handwritten on the side of the inhaler. TMA-A pulled the Symbicort inhaler from the cart and stated she would dispose of it. TMA-A verified R18's Advair Diskus 250/50 (corticosteroid inhaler) was opened, undated, had 29 doses left was refilled on 7/22/16, and had expired on 8/21/16. TMA-A also verified part of R18's pharmacy label for the Advair Diskus was missing. On 10/19/16, at 3:38 p.m. LPN-B verified R52's bottle of Xalatan eye drops was opened, undated, 1/2 full, refill date 10/6/16, as pharmacy label indicated. LPN-B stated, "We date when we open them, they are good for 30 days." LPN-B verified R264's bottle of Xalatan eye drops was opened, undated, 1/4 full, refill date 9/3/16, had expired 10/15/16.	F 431			

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F 431	<p>Continued From page 8</p> <p>At 3:43 p.m. LPN-C stated, "We are supposed to date eye drops when opened."</p> <p>At 3:54 p.m. on 3rd floor LPN-C verified on the north medication cart R194's bottle of Xalatan eye drops was opened, undated, 5/6 full, refill date 9/27/16, as indicated on the pharmacy label.</p> <p>Fentanyl patch disposal On 10/20/16, at 7:50 a.m. TMA-A cleaned scissors and opened a new narcotic patch wrapper. TMA-A removed R25's narcotic patch and folded it in half and put in her pocket. TMA-A applied the new narcotic patch on R25 and then left the room. TMA-A took the used narcotic patch out of her pocket and placed in sharps container on the side of the medication cart and stated, "We can't put the patch in the garbage because of the medicine."</p> <p>At 8:13 a.m. LPN-A stated she disposed of narcotic patches with the Opsite on and rolled it up and threw away in the white container in the medication room marked pharmaceutical hazardous waste.</p> <p>At 8:35 a.m. RN-A stated used narcotic patches were to be placed in the sharps container with two staff present.</p> <p>After lunch at 2:43 p.m. RN-A stated she needed to educate nurses on how to dispose of morphine (narcotic) patches.</p> <p>On 10/20/16, at 2:44 p.m. the DON stated once eye drops were to be dated when opened. DON stated they needed to be dated so staff knew how long they could be used for. DON stated when a narcotic patch was removed it should have been</p>	F 431			

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F 431	<p>Continued From page 9</p> <p>folded with another staff present and be placed in the sharps container, however, the DON said she was looking into a new practice for proper disposal.</p> <p>The facility's 4/16, Medication Storage policy indicated "In order to ensure the accurate, safe and timely administration of drugs to our residents, and to ensure safe storage of supplies in compliance with all state and federal rules and regulations, medications are kept and stored in the pharmacy-provided containers in which they are received...The nursing staff shall be responsible for maintaining medication storage AND preparation areas in a clean, safe, and sanitary manner. 3. Drug containers that have missing, incomplete, improper, or incorrect labels shall be returned to the pharmacy for proper labeling before storing. 4. The facility shall not use discontinued, outdated, or deteriorated drugs or biologicals. All such drugs shall be returned to the dispensing pharmacy or destroyed...Refer to Storage and expiration guidelines from pharmacy for specific details regarding storage for particular medications.</p> <p>The facility also provided 8/15, Medication Storage And Expiration Guidelines that indicated, "Symbicort inhaler Expiration Date 3 Months after 1st Use, Date When Open; Advair Discus Expiration Date 30 Days After Foil Opened, Date When Open; Latanoprost, Xalatan Eye Drops Expiration Date 42 Days After 1st Use, Date When Open; Timolol Maleate Expiration Date 1 month after opened, Date When Open...Specified medications found undated when opened will be presumed to have been opened as of the date of dispensing."</p>	F 431			

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NAME OF PROVIDER OR SUPPLIER AUGUSTANA HCC OF APPLE VALLEY	STREET ADDRESS, CITY, STATE, ZIP CODE 14650 GARRETT AVENUE APPLE VALLEY, MN 55124
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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey dated 10/20/16, the Augustana Health Care Center of Apple Valley was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K TAGS) TO:</p> <p>Healthcare Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St. Paul, MN 55101-5145, OR</p> <p>Or by email to:</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 11/17/2016
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/18/2016
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245264	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 10/20/2016
NAME OF PROVIDER OR SUPPLIER AUGUSTANA HCC OF APPLE VALLEY			STREET ADDRESS, CITY, STATE, ZIP CODE 14650 GARRETT AVENUE APPLE VALLEY, MN 55124		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 000	Continued From page 1 Marian.Whitney@state.mn.us or Angela.Kappenman@state.mn.us THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION: 1. A description of what has been, or will be, done to correct the deficiency. 2. The actual, or proposed, completion date. 3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency Augustana Health Care Center of Apple Valley is a 3-story building with a full basement. The building was constructed in 1983, and was determined to be of Type II(222) construction. The building has an automatic sprinkler system installed throughout in accordance with NFPA 13 Standard for Installation of Automatic Sprinkler Systems (2010 edition). The facility has a fire alarm system with smoke detection throughout the corridor system and in the common spaces. The fire alarm system is monitored for automatic fire department notification and is installed in accordance with NFPA 72 "The National Fire Alarm Code" (2010 edition). Hazardous areas have automatic fire detection that is on the fire alarm system in accordance with the Minnesota State Fire Code (2015 edition). The facility has a capacity of 178 beds and had a census of 161 at the time of the survey.	K 000			

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K 000	Continued From page 2	K 000			
K 018 SS=F	<p>The requirement at 42 CFR, Subpart 483.70(a) is NOT MET as evidenced by:</p> <p>NFPA 101 LIFE SAFETY CODE STANDARD</p> <p>Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas shall be substantial doors, such as those constructed of 13/4 inch solid-bonded core wood, or capable of resisting fire for at least 20 minutes. Clearance between bottom of door and floor covering is not exceeding 1 inch. Doors in fully sprinklered smoke compartments are only required to resist the passage of smoke. There is no impediment to the closing of the doors. Hold open devices that release when the door is pushed or pulled are permitted. Doors shall be provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.6.3.6 are permitted. Door frames shall be labeled and made of steel or other materials in compliance with 8.2.3.2.1. Roller latches are prohibited by CMS regulations in all health care facilities.</p> <p>19.3.6.3 This STANDARD is not met as evidenced by: Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or hazardous areas shall be substantial doors, such as those constructed of 13/4 inch solid-bonded core wood, or capable of resisting fire for at least 20 minutes. Clearance between bottom of door and floor covering is not exceeding 1 inch. Doors in fully sprinklered smoke compartments are only required to resist the passage of smoke. There is no impediment to the closing of the doors. Hold open devices that release when the door is pushed or pulled are permitted. Doors shall be provided with a means suitable for keeping the door closed. Dutch doors meeting 19.3.6.3.6 are</p>	K 018	<p>Floors were inspected for areas where wires or ductwork may not have penetration fire caulking and have been repaired or mediated.</p>	12/12/16	

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K 018	Continued From page 3 permitted. Door frames shall be labeled and made of steel or other materials in compliance with 8.2.3.2.1. Roller latches are prohibited by CMS regulations in all health care facilities. 19.3.6.3 On facility tour between 09:00 AM and 01:00 PM on 10/20/16, based on observation and interview revealed or based on documentation review and interview that the findings include: It was observed that there are numerous penetrations in the walls of the storage rooms that are located on floors 1st, 2nd and 3rd. This deficient practice could affect the safety of all the residents, staff and visitors within the smoke compartment. This deficient practice was confirmed by the Facility Maintenance Director at the time of discovery.	K 018			
K 062 SS=D	NFPA 101 LIFE SAFETY CODE STANDARD Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 19.7.6, 4.6.12, NFPA 13, NFPA 25, 9.7.5 This STANDARD is not met as evidenced by: Required automatic sprinkler systems are continuously maintained in reliable operating condition and are inspected and tested periodically. 19.7.6, 4.6.12, NFPA 13, NFPA 25, 9.7.5 On facility tour between 09:00 AM and 01:00 PM on 10/20/16, based on observation and interview revealed or based on documentation review and interview that the findings include: It was observed that boxes are being stored in	K 062	Boxes were moved to away from sprinkler heads. Dietary freezer and cooler walk ins have had signs put on outside of walk in indicating storage height for items to be stocked below fire sprinkler heads.	12/12/16	

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K 062	Continued From page 4 the cooler/ Freezer with in the kitchen, that are blocking the fire sprinkler heads. This deficient practice could affect the safety of all the residents, staff and visitors within the Kitchen compartment. This deficient practice was confirmed by the Facility Maintenance Director at the time of discovery	K 062			
K 072 SS=E	NFPA 101 LIFE SAFETY CODE STANDARD Means of egress shall be continuously maintained free of all obstructions or impediments to full instant use in the case of fire or other emergency. No furnishings, decorations, or other objects shall obstruct exits, access thereto, egress there from, or visibility thereof shall be in accordance with 7.1.10. 18.2.1, 19.2.1 This STANDARD is not met as evidenced by: Means of egress shall be continuously maintained free of all obstructions or impediments to full instant use in the case of fire or other emergency. No furnishings, decorations, or other objects shall obstruct exits, access thereto, egress there from, or visibility thereof shall be in accordance with 7.1.10. 18.2.1, 19.2.1 On facility tour between 09:00 AM and 01:00 PM on 10/20/16, based on observation and interview revealed or based on documentation review and interview that the findings include: It was observed that large scales are being stored with-in the 8 feet corridor on all levels. This deficient practice could affect the safety of all the residents, staff and visitors within the smoke compartment.	K 072	Scales on nursing floor have been relocated to areas that do not reduce the hallway width rule of six feet.	12/12/16	

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K 072	Continued From page 5 This deficient practice was confirmed by the Facility Maintenance Director at the time of discovery	K 072			
K 146 SS=F	NFPA 101 LIFE SAFETY CODE STANDARD The nursing home/hospice with no life support equipment shall have an alternate source of power separate and independent from the normal source that will be effective for minimum of 1 1/2 hour after loss of the normal source 3-6. (NFPA 99) This STANDARD is not met as evidenced by: The nursing home/hospice with no life support equipment shall have an alternate source of power separate and independent from the normal source that will be effective for minimum of 1 1/2 hour after loss of the normal source 3-6. (NFPA 99) On facility tour between 09:00 AM and 01:00 PM on 10/20/16, based on observation and interview revealed or based on documentation review and interview that the findings include: The generator remotely monitor needs to be located at a nursing station. It is located in lower level hallway. This deficient practice could affect the safety of all the residents, staff and visitors within the building. This deficient practice was confirmed by the Facility Maintenance Director at the time of discovery	K 146	Enunciator panel for generator has been moved to a 24 hour watch area on first floor nursing.	12/12/16	



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered
November 7, 2016

Mr. David Shaw, Administrator
Augustana Health Care Center Of Apple Valley
14650 Garrett Avenue
Apple Valley, Minnesota 55124

Re: Enclosed State Nursing Home Licensing Orders - Project Number S5264026
Complaint Investigation Numbers H5264057 and H5264059

Dear Mr. Shaw:

The above facility was surveyed on October 17, 2016 through October 21, 2016 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and to investigate complaint numbers H5264057 and H5264059. that were found to be unsubstantiated. At the time of the survey, the survey team from the Minnesota Department of Health, Health Regulation Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm> . The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

Augustana Health Care Center Of Apple Valley

November 7, 2016

Page 2

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

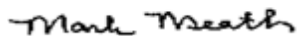
Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, **you should immediately contact Gayle Lantto at (651) 201-3794 or email: gayle.lantto@state.mn.us.**

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,



Mark Meath, Enforcement Specialist
Program Assurance Unit
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health

Email: mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00979	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/21/2016
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NAME OF PROVIDER OR SUPPLIER AUGUSTANA HCC OF APPLE VALLEY	STREET ADDRESS, CITY, STATE, ZIP CODE 14650 GARRETT AVENUE APPLE VALLEY, MN 55124
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2 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: The facility has agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health informational Bulletin 14-01, available at http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm The State licensing orders are delineated on the</p>	2 000		

Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 11/16/16
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2 000	<p>Continued From page 1</p> <p>attached Minnesota Department of Health orders being submitted electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the work "corrected" in the box available for text. Then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. On October 17, 18, 19, 20 and 21, 2016, surveyors of this Department's staff, visited the above provider and the following correction orders are issued. Please indicate in your electronic plan of correction that you have reviewed these orders, and identify the date when they will be completed.</p> <p>In addition, investigation of complaints H5264057 and H5264059 were completed at the time of the survey, and were found not to be substantiated.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.</p> <p>The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors findings are the Suggested Method of Correction and Time period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE</p>	2 000		

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2 000	Continued From page 2 FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.	2 000		
21610	MN Rule 4658.1340 Subp. 1 Medicine Cabinet and Preparation Area;Storage Subpart 1. Storage of drugs. A nursing home must store all drugs in locked compartments under proper temperature controls, and permit only authorized nursing personnel to have access to the keys. This MN Requirement is not met as evidenced by: Based on observation, interview and document review, the facility failed to dispose of expired medications in 4 of 5 medication carts, affecting 13 residents (R187, R171, R67, R77, R231, R18, R29, R58, R38, R259, R52, R264, R194) whose expired medication were stored for use. Findings include: An unlocked and unattended medication and treatment cart was observed on 10/17/16, at 6:34 p.m. Although licensed practical nurse (LPN)-D was seated at the desk, but was not visually observing the cart. No staff were present when a resident walked passed the cart. It would have been obvious to persons walking past that the cart was unlocked, as the key was in the opened position, and the surveyor was easily able to pull a drawer open where stored medications could	21610	F 431- Plan of Correction It is the policy and expectation that all residents residing at Augustana Care Health & Rehabilitation of Apple Valley will have drugs and biologicals labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. All drugs and biologicals will be stored in locked compartments under proper temperature controls, and the facility will permit only authorized personnel to have access to the keys. Controlled substances will be disposed properly in accordance with standard practice. Immediate reeducation occurred with staff involved regarding: a.) All compartments	12/12/16

Minnesota Department of Health

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21610	<p>Continued From page 3</p> <p>have been accessed. The cart remained open at 6:38 p.m. and no staff were in the area. Three residents in wheelchairs and two housekeepers passed by the cart. R292 then walked up to the cart, looked on the top of the cart, and threw away an empty medication cup. R292's care plan dated 12/18/15, indicated the resident was independent with walking, had cognitive impairment and impaired judgment, as well as dementia with mood issues, and displayed demanding and aggressive behaviors toward staff. LPN-D emerged from a resident's room across from the unlocked medication cart, and walked passed the cart and toward the dining room.</p> <p>At 6:47 p.m. LPN-D returned to the unlocked medication cart and verified it had not been locked. LPN-D reported the facility's policy was that the cart was to be locked whenever staff was away from it. LPN-D reportedly had left the cart unlocked because, "I heard my resident [R277] coughing" and perceived it as an emergency. LPN-D stated, "Then I came back and you were here." LPN-D verified she had been in the room across the hall from the unlocked medication cart, where it could not have been visualized. LPN-D said she had not noticed the cart was unlocked, and said, "It's an error on my part."</p> <p>On 10/17/16, at 6:56 p.m. nursing assistant (NA-A), as well as two dietary aides (DA)-A and DA-B reported they had been present in the dining room all evening and R277 did not have any coughing episodes during the meal. NA-A was very affirmative R277 did not cough and stated multiple times, "No [R277] did not cough or choke on her food; I was in here." R277 denied experiencing any choking issues at 6:59 p.m.</p> <p>R259's medication pass was observed on</p>	21610	<p>containing drugs and biological shall be locked when not in use; b.) Medications will be dated when opened. The facility will not use discontinued, outdated, or deteriorated drugs or biologicals; c.) All transdermal controlled substance patches shall be disposed of via sewer system with two witnesses.</p> <p>The policies and procedures were reviewed regarding medication dating and storage, and transdermal patch disposal; policies remain current and up-to-date. Reeducation of all licensed nurses and TMAs will occur regarding a.) medication storage, b.) dating medications when opened and disposing of expired medications, and c.) destruction of transdermal controlled substance patches policies and procedures. Ongoing education will occur with new hires, and as needed.</p> <p>The nurse managers will ensure that 2 audits per shift, per floor, per week will be conducted.</p> <p>The audit will continue weekly for one quarter to ensure ongoing compliance and reevaluated to determine frequency of audits.</p> <p>The weekly audits will be reviewed quarterly by the QAPI committee. The DON is responsible for compliance.</p>	

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00979	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/21/2016
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NAME OF PROVIDER OR SUPPLIER AUGUSTANA HCC OF APPLE VALLEY	STREET ADDRESS, CITY, STATE, ZIP CODE 14650 GARRETT AVENUE APPLE VALLEY, MN 55124
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
21610	<p>Continued From page 4</p> <p>10/17/16, at 7:31 p.m. by trained medication aide (TMA)-C. When TMA-C finished preparing R259's medications for administration, the TMA left the medication cart unlocked. Upon leaving R259's room at 7:33 p.m. RN-F was standing at the medication cart, and verified she had found the cart unlocked and had locked it. RN-F then provided re-education for TMA-C stating the cart was to be locked anytime staff were away from it. TMA-A reported normally the cart was locked but said, "just forgot it."</p> <p>On 10/18/16, at 9:38 a.m. RN-A stated the staff locked medication carts at all times when the nurse or TMA was not in view of the cart. RN-A verified TMA-C should have locked the cart when leaving the area, and there were five residents on the unit who could have potentially accessed the cart.</p> <p>On 10/18/16, at 9:51 a.m. RN-C explained the staff were expected to always lock the medication carts when they were not present at the cart. RN-C reported 21 of 31 residents could have potentially accessed the medication cart on the unit.</p> <p>During an observation of the medication cart on 10/17/16, at 7:02 p.m. the first floor north unit was unlocked and there were no staff members visually watching the cart. On 10/17/16, at 7:05 p.m. registered nurse (RN)-B emerged from a resident's room, approached and opened the cart without needing to unlock the cart to obtain entrance. RN-D explained, "I just went in the room to do her blood sugars." When asked about the observation RN-B said it was the facility's policy to lock the cart when it was not in direct vision, and stated, "I am sorry."</p>	21610		

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21610	<p>Continued From page 5</p> <p>During an interview on 10/18/16, at 8:30 a.m. the director of nursing (DON) indicated the expectation was that the medication cart would be locked at all times when the nurse was not in sight.</p> <p>The facility's 4/16, Medication Storage policy indicated, "Compartments including carts containing drugs and biologicals shall be locked when not in use. Carts used to transport such items shall not be left unattended if open or otherwise potentially available to others."</p> <p>SUGGESTED METHOD OF CORRECTION: The DON with the pharmacist could ensure policies and procedures are consistent with standards of practice, and appropriate staff could be trained. Audits could be conducted and the results brought to the quality committee for review.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days.</p>	21610		
21630	<p>MN Rule 4658.1350 Subp. 2 A.B. Disposition of Medications; Destruction</p> <p>Subp. 2. Destruction of medications.</p> <p>A. Unused portions of controlled substances remaining in the nursing home after death or discharge of a resident for whom they were prescribed, or any controlled substance discontinued permanently must be destroyed in a manner recommended by the Board of Pharmacy or the consultant pharmacist. The board or the pharmacist must furnish the necessary instructions and forms, a copy of which must be kept on file in the nursing home for two years.</p> <p>B. Unused portions of other prescription drugs remaining in the nursing home after the</p>	21630		12/12/16

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21630	<p>Continued From page 6</p> <p>death or discharge of the resident for whom they were prescribed or any prescriptions discontinued permanently, must be destroyed according to part 6800.6500, subpart 3, or must be returned to the pharmacy according to part 6800.2700, subpart 2. A notation of the destruction listing the date, quantity, name of medication, prescription number, signature of the person destroying the drugs, and signature of the witness to the destruction must be recorded on the clinical record.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview and document review, the facility failed to properly secure drugs and biologicals and dispose of a narcotic pain patch to minimize the risk for drug diversion and/or unintended use on 3 of 6 medication carts, having the potential to affect 36 of 68 residents capable of accessing those medications on the units, and for 1 of 1 resident (R25) whose narcotic pain medication patch application was observed.</p> <p>Findings include:</p> <p>The south medication cart on 2nd floor was observed on 10/18/16, at 8:57 a.m. with TMA-B. The following medications had expired but were stored for use:</p> <p>TMA-B verified R187's bottle of Betimol solution 0.5% (for glaucoma) was opened, undated, nearly empty and had been refilled 9/23/16, per the pharmacy label. TMA-B explained, "I go by the expiration date for eye drops. I usually work on 3rd floor, the nurses there on 3rd floor date them." TMA-B also verified R187's bottle of</p>	21630	<p>F 431- Plan of Correction It is the policy and expectation that all residents residing at Augustana Care Health & Rehabilitation of Apple Valley will have drugs and biologicals labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. All drugs and biologicals will be stored in locked compartments under proper temperature controls, and the facility will permit only authorized personnel to have access to the keys. Controlled substances will be disposed properly in accordance with standard practice. Immediate reeducation occurred with staff involved regarding: a.) All compartments containing drugs and biological shall be locked when not in use; b.) Medications will be dated when opened. The facility will not use discontinued, outdated, or deteriorated drugs or biologicals; c.) All transdermal controlled substance patches</p>	

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21630	<p>Continued From page 7</p> <p>Latanoprost solution (for glaucoma) was opened, undated, nearly empty and had been refilled 8/22/16, per the pharmacy label but had expired 10/3/16. TMA-B further verified R187's bottle of Latanoprost Solis was opened, undated, approximately 1/6 full had been refilled on 9/1/16, per the pharmacy label, but had expired 10/12/16. TMA-B stated "When I open medications I date them and write them on with a marker. I don't usually work here on 2nd floor."</p> <p>R171's bottle of Brimonidine solution (for glaucoma) was opened, undated and almost full had been refilled on 9/29/16, as the pharmacy label indicated and was verified by TMA-B. TMA-B verified R171's bottle of Brimonidine solution was opened, undated and almost full had been refilled on 9/7/16, as the pharmacy label indicated.</p> <p>TMA-B verified R67's bottle of Latanoprost solution was opened, undated and 1/3 full had been refilled on 9/26/16, as the pharmacy label indicated.</p> <p>TMA-B verified R77's bottle of Flutacisone spray 50 mcg (corticosterod inhalant) was opened, undated and 3/4 full had been refilled 9/16/16, as the pharmacy label indicated.</p> <p>At 9:30 a.m. LPN-A stated eye drops once opened for the most part were good until expiration date. LPN-A stated if eye drops were only good for a certain amount of days could tell because of the refill date and the expiration date. LPN-A stated nurses were trained to date medications when opened.</p> <p>Following at 9:39 a.m. RN-A stated all bottles of medications, inhalers and eye drops were to be</p>	21630	<p>shall be disposed of via sewer system with two witnesses.</p> <p>The policies and procedures were reviewed regarding medication dating and storage, and transdermal patch disposal; policies remain current and up-to-date. Reeducation of all licensed nurses and TMAs will occur regarding a.) medication storage, b.) dating medications when opened and disposing of expired medications, and c.) destruction of transdermal controlled substance patches policies and procedures. Ongoing education will occur with new hires, and as needed.</p> <p>The nurse managers will ensure that 2 audits per shift, per floor, per week will be conducted.</p> <p>The audit will continue weekly for one quarter to ensure ongoing compliance and reevaluated to determine frequency of audits.</p> <p>The weekly audits will be reviewed quarterly by the QAPI committee. The DON is responsible for compliance.</p>	

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21630	<p>Continued From page 8</p> <p>dated by the staff who opened the medication. RN-A also stated staff were to go by the manufacturer's directions and if a medication had a non-specific expiration, the expiration date would be on the label of the medication. RN-A stated there was a list from pharmacy for nurses to follow for how long medications are effective once opened. RN-A stated she would definitely re-train the staff.</p> <p>At 1:24 p.m. on 10/18/16, LPN-A verified R187's bottle of Lantanoprost solution was opened, undated (nearly empty) had been refilled 8/22/16, and expired 10/3/16. LPN-A also verified R187's Lantanoprost solution was opened, undated, 1/5 full had been refilled 9/1/16, and expired 10/12/16, and was still in the medication cart. LPN-A pulled the two bottles of eye drops of the medication cart and stated she would dispose and would call pharmacy and reorder. LPN-A stated if eye drops were opened and undated the refill date on the label was to be used and the expiration guidelines sheet from pharmacy followed.</p> <p>On 10/18/16, at 2:13 p.m. TMA-B verified on the 2nd floor North medication cart R231's bottle of Xalatan eye drops for dx Glaucoma had been opened, undated and 1/6 full was refilled 7/28/16, as the pharmacy label indicated and expired 9/4/16. TMA-B verified R231's bottle of Timolol eye drops was opened, undated and 3/4 full was refilled 10/7/16, as the pharmacy label indicated.</p> <p>TMA-B verified R18's bottle of Xalatan eye drops for dx Glaucoma was opened, undated and 1/3 full was refilled 8/6/16, and had expired 9/17/16.</p> <p>TMA-B verified R29's bottle of Xalatan eye drops for dx Glaucoma was opened, undated, 1/4</p>	21630		

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21630	<p>Continued From page 9</p> <p>full and had a refill date of 9/9/16, as the pharmacy label indicated.</p> <p>TMA-A verified R58's bottle of Timolol eye drops was opened, undated, 5/6 full was refilled on 10/5/16, as the pharmacy label indicated. TMA-A verified R38's bottle of Latanoprost eye drops was opened, undated and 1/4 full was refilled 8/13/16, and had expired 9/24/16.</p> <p>TMA-A verified R259's Symbicort inhaler was opened, undated with 100 of 120 doses left and refilled 9/15/16, as the pharmacy label indicated. TMA-A also verified R259's Symbicort inhaler was opened, undated, with 27 of 120 doses left, with no pharmacy label, and R259's name handwritten on the side of the inhaler. TMA-A pulled the Symbicort inhaler from the cart and stated she would dispose of it.</p> <p>TMA-A verified R18's Advair Diskus 250/50 (corticosteroid inhaler) was opened, undated, had 29 doses left was refilled on 7/22/16, and had expired on 8/21/16. TMA-A also verified part of R18's pharmacy label for the Advair Diskus was missing.</p> <p>On 10/19/16, at 3:38 p.m. LPN-B verified R52's bottle of Xalantan eye drops was opened, undated, 1/2 full, refill date 10/6/16, as pharmacy label indicated. LPN-B stated, "We date when we open them, they are good for 30 days." LPN-B verified R264's bottle of Xalantan eye drops was opened, undated, 1/4 full, refill date 9/3/16, had expired 10/15/16.</p> <p>At 3:43 p.m. LPN-C stated, "We are supposed to date eye drops when opened."</p> <p>At 3:54 p.m. on 3rd floor LPN-C verified on the</p>	21630		

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21630	<p>Continued From page 10</p> <p>north medication cart R194's bottle of Xalatan eye drops was opened, undated, 5/6 full, refill date 9/27/16, as indicated on the pharmacy label.</p> <p>On 10/20/16, at 7:50 a.m. TMA-A cleaned scissors and opened a new narcotic patch wrapper. TMA-A removed R25's narcotic patch and folded it in half and put in her pocket. TMA-A applied the new narcotic patch on R25 and then left the room. TMA-A took the used narcotic patch out of her pocket and placed in sharps container on the side of the medication cart and stated, "We can't put the patch in the garbage because of the medicine."</p> <p>At 8:13 a.m. LPN-A stated she disposed of narcotic patches with the Opsite on and rolled it up and threw away in the white container in the medication room marked pharmaceutical hazardous waste.</p> <p>At 8:35 a.m. RN-A stated used narcotic patches were to be placed in the sharps container with two staff present.</p> <p>After lunch at 2:43 p.m. RN-A stated she needed to educate nurses on how to dispose of morphine (narcotic) patches.</p> <p>On 10/20/16, at 2:44 p.m. the DON stated once eye drops were to be dated when opened. DON stated they needed to be dated so staff knew how long they could be used for. DON stated when a narcotic patch was removed it should have been folded with another staff present and be placed in the sharps container, however, the DON said she was looking into a new practice for proper disposal.</p> <p>The facility's 4/16, Medication Storage policy</p>	21630		

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21630	<p>Continued From page 11</p> <p>indicated "In order to ensure the accurate, safe and timely administration of drugs to our residents, and to ensure safe storage of supplies in compliance with all state and federal rules and regulations, medications are kept and stored in the pharmacy-provided containers in which they are received...The nursing staff shall be responsible for maintaining medication storage AND preparation areas in a clean, safe, and sanitary manner. 3. Drug containers that have missing, incomplete, improper, or incorrect labels shall be returned to the pharmacy for proper labeling before storing. 4. The facility shall not use discontinued, outdated, or deteriorated drugs or biologicals. All such drugs shall be returned to the dispensing pharmacy or destroyed...Refer to Storage and expiration guidelines from pharmacy for specific details regarding storage for particular medications.</p> <p>The facility also provided 8/15, Medication Storage And Expiration Guidelines that indicated, "Symbicort inhaler Expiration Date 3 Months after 1st Use, Date When Open; Advair Discus Expiration Date 30 Days After Foil Opened, Date When Open; Latanoprost, Xalatan Eye Drops Expiration Date 42 Days After 1st Use, Date When Open; Timolol Maleate Expiration Date 1 month after opened, Date When Open...Specified medications found undated when opened will be presumed to have been opened as of the date of dispensing."</p> <p>SUGGESTED METHOD OF CORRECTION: The DON with the pharmacist could ensure staff are following appropriate guidelines for labeling and disposing of expired medications. Appropriate staff could be trained. Audits could be conducted and the results brought to the quality committee for review.</p>	21630		

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21630	Continued From page 12 TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	21630		