

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: 6B6K
Facility ID: 00814

1. MEDICARE/MEDICAID PROVIDER NO. (L1) 245291
2. STATE VENDOR OR MEDICAID NO. (L2) 064628000
3. NAME AND ADDRESS OF FACILITY (L3) ST CLARE LIVING COMMUNITY OF MORA
(L4) 110 NORTH 7TH STREET (L5) MORA, MN (L6) 55051
4. TYPE OF ACTION: 2 (L8)
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) 02/01/2011
6. DATE OF SURVEY 05/22/2014 (L34)
8. ACCREDITATION STATUS: (L10)
7. PROVIDER/SUPPLIER CATEGORY 02 (L7)
10. THE FACILITY IS CERTIFIED AS:
11. LTC PERIOD OF CERTIFICATION
12. Total Facility Beds 65 (L18)
13. Total Certified Beds 65 (L17)
14. LTC CERTIFIED BED BREAKDOWN
15. FACILITY MEETS

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

17. SURVEYOR SIGNATURE Date: Michelle Thompson, HFE NE II 06/11/2014 (L19)
18. STATE SURVEY AGENCY APPROVAL Date: Kate JohnsTon, Enforcement Specialist 07/07/2014 (L20)

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY
20. COMPLIANCE WITH CIVIL RIGHTS ACT:
21. 1. Statement of Financial Solvency (HCFA-2572)
2. Ownership/Control Interest Disclosure Stmt (HCFA-1513)
3. Both of the Above :

22. ORIGINAL DATE OF PARTICIPATION 09/01/1985 (L24)
23. LTC AGREEMENT BEGINNING DATE (L41)
24. LTC AGREEMENT ENDING DATE (L25)
26. TERMINATION ACTION: 00 (L30)
25. LTC EXTENSION DATE: (L27)
27. ALTERNATIVE SANCTIONS
28. TERMINATION DATE: (L28)
29. INTERMEDIARY/CARRIER NO. 03001 (L31)

30. REMARKS
31. RO RECEIPT OF CMS-1539 (L32)
32. DETERMINATION OF APPROVAL DATE (L33)
33. DETERMINATION APPROVAL



*Protecting, Maintaining and Improving the Health of Minnesotans*

Electronically delivered  
June 6, 2014

Mr. Jack L'Heureux, Administrator  
St Clare Living Community Of Mora  
110 North 7th Street  
Mora, MN 55051

RE: Project Number S5291023

Dear Mr. L'Heureux:

On May 22, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. **In addition, at the time of the May 22, 2014 standard survey the Minnesota Department of Health completed an investigation of complaints numbered H5291015 & H5291016 which were found to be unsubstantiated.**

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;**

**Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;**

**Remedies - the type of remedies that will be imposed with the authorization of the**

**Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;**

**Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and**

**Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.**

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

## **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Brenda Fischer, Unit Supervisor  
Minnesota Department of Health  
3333 West Division, #212  
St. Cloud, Minnesota 56301

Telephone: (320)223-7338  
Fax: (320)223-7348

## **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by July 1, 2014, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by July 1, 2014 the following remedy will be imposed:

- Per instance civil money penalties. (42 CFR 488.430 through 488.444)

## **ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

#### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

## **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

## **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by August 22, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was

issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by November 22, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

### **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Division of Compliance Monitoring  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor  
Health Care Fire Inspections  
State Fire Marshal Division  
pat.sheehan@state.mn.us  
Telephone: (651) 201-7205  
Fax: (651) 215-0541

Feel free to contact me if you have questions.

St Clare Living Community Of Mora

June 6, 2014

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Sincerely,

A handwritten signature in black ink, appearing to read "Kate Johnston". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Kate Johnston, Program Specialist  
Licensing and Certification Program  
Division of Compliance Monitoring  
Telephone: (651) 201-3992 Fax: (651) 215-9697  
Enclosure (s)  
cc: Licensing and Certification File

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/11/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245291</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.  <b>COMPLAINT NOT SUBSTANTIATED:</b>  A standard recertification survey was conducted and a complaint investigation(s) had also been completed at the time of the standard survey. An investigation of complaint H5291015 and H5291016 had not been substantiated during this survey.	F 000			
F 282 SS=D	483.20(k)(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN  The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care.  This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to implement timely	F 282	F282 Services by Qualified Persons/Per Care Plan	7/1/14	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

06/10/2014

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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F 282	<p>Continued From page 1</p> <p>repositioning interventions as directed by the written plan of care, for 1 of 3 residents (R40) reviewed with current pressure ulcers.</p> <p>Findings include:</p> <p>R40's care plan dated 4/24/14, identified diagnoses including dementia and stage one pressure ulcers. The care plan directed staff to reposition R40, side-to-side every two hours while in bed, as he allowed. The undated nursing assistant (NA) care sheet titled, West One Group Sheet, instructed R40 was to be repositioned every two hours, side-to-side and off of his back. The NA care sheet identified R40 currently had an open area to his coccyx.</p> <p>During observation on 5/21/14, from 7:01 a.m. to 9:39 a.m. R40 was lying on his back, atop his bed, in his resident room. The head of R40's bed was slightly elevated. At 9:00 a.m., NA-B and NA-C entered R40's shared resident room and began morning cares for his roommate. At 9:17 a.m., NA-B assisted R40's roommate out of the room. At 9:39 a.m., NA-C re-entered the room and began morning cares for R40. R40 had not been repositioned during this observation period (two hours and thirty-eight minutes).</p> <p>During interview on 5/21/14, at 9:50 a.m. NA-B reported R40 was last repositioned at approximately 7:00 a.m. and verified he had not been repositioned until morning cares were provided by NA-C. NA-B stated R40 should have been repositioned earlier.</p> <p>In an interview on 5/21/14, at 12:07 p.m. registered nurse (RN)-A stated, "I would expect [R40's] care plan to be followed." RN-A indicated</p>	F 282	<p>The services provided or arranged by the facility are provided by qualified persons in accordance with each resident's written plan of care.</p> <p>It is the expectation of this facility that staff provide the necessary care to residents according to the resident individual care plan. It was noted during the survey that R40 was not repositioned as per care plan.</p> <p>R40's care plan and group sheet were reviewed on June 9, 2014 and remained appropriate. The care givers assigned to R40 were educated on importance of following the care plan.</p> <p>The facility will review and revise as needed repositioning care plans and group sheet to ensure that they are current and up to date on all residents by July 1, 2014. A repositioning audit will be completed on 10% of the facility for 2 weeks then 5% for 2 weeks then 3% for 2 weeks to ensure correction has been achieved and sustained. Nurse Managers will audit on a quarterly basis to ensure ongoing compliance. Tissue Tolerance policy and procedures reviewed and remains appropriate. Will review with direct care staff at Nursing Meeting held on June 26, 2014.</p> <p>The DON will be responsible to monitor for compliance and take corrective action on any non-compliance. Compliance and/or any identified issues will be reported to the Quality Council.</p> <p>Date of correction: July 1, 2014</p>		

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F 282	Continued From page 2 that if a care plan instructed repositioning every two hours, the resident should have been repositioned in accordance with this instruction.	F 282			
F 314 SS=D	<p>A facility statement of policies and rights, revised 1/08, indicated residents had the right to appropriate medical and personal care, based on individual needs, to achieve their highest level of physical and mental functioning.</p> <p>483.25(c) TREATMENT/SVCS TO PREVENT/HEAL PRESSURE SORES</p> <p>Based on the comprehensive assessment of a resident, the facility must ensure that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that they were unavoidable; and a resident having pressure sores receives necessary treatment and services to promote healing, prevent infection and prevent new sores from developing.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to ensure timely repositioning was completed for 1 of 3 residents (R40) reviewed with current pressure ulcers.</p> <p>Findings include: R40's care area assessment (CAA) dated 12/19/13, revealed a healing stage one pressure ulcer to the coccyx, with moisture associated redness to the groin. The quarterly Minimum Data Set (MDS) dated 3/21/14, identified he had severely impaired cognition and required</p>	F 314	<p>F314 Treatments/SVCS to Prevent/Heal Pressure Ulcers</p> <p>Based on a comprehensive assessment of the resident, the facility does ensure that a resident who enters the facility without a pressure sore does not develop a pressure sore unless the individual's clinical condition demonstrates that they were unavoidable. It is the expectation of this facility that staff provide the necessary care to residents according to the resident individual care</p>	7/1/14	

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F 314	<p>Continued From page 3</p> <p>extensive assistance for most activities of daily living (ADLs), including transfers, bed mobility and toileting.</p> <p>The care plan dated 4/24/14, directed staff to reposition R40, side-to-side every two hours while in bed, as he allowed. The undated nursing assistant (NA) care sheet titled, West One Group Sheet, instructed R40 was to be repositioned every two hours, side-to-side and off of his back. The NA care sheet identified R40 currently had an open area to his coccyx.</p> <p>Review of weekly wound documentation for R40 from 2/5/14, through 5/21/14, revealed a history of recurring and healing wounds to his coccyx and buttocks. On 5/17/14, two untagged pressure sores were identified on R40's coccyx area. The left area measured 3.2 centimeters (cm) by 3.1 cm and was described as macerated, but unopened, with no drainage and surrounding skin intact. The right area measured 1.5 cm by 1 cm and was described as 100 percent eschar (dark colored, dead skin tissue), with no drainage and surrounding skin intact. Depth measurements were not included for either area.</p> <p>During observation on 5/21/14, from 7:01 a.m. to 9:39 a.m. R40 was lying on his back, atop his bed, in his resident room. The head of R40's bed was slightly elevated. At 9:00 a.m., NA-B and NA-C entered R40's shared resident room and began morning cares for his roommate. At 9:17 a.m., NA-B assisted R40's roommate out of the room. At 9:39 a.m., NA-C re-entered the room and began morning cares for R40. R40 had not been repositioned during this observation period (two hours and thirty-eight minutes). While morning cares were provided, R40's coccyx was</p>	F 314	<p>plan. It was noted during the survey that R40 was not repositioned as per care plan.</p> <p>R40's care plan and group sheet were reviewed on June 9, 2014 and remained appropriate. The care givers assigned to R40 were educated on importance of following the care plan.</p> <p>The facility will review and revise as needed repositioning care plans and group sheet to ensure that they are current and up to date on all residents by July 1, 2014. A repositioning audit will be completed on 10% of the facility for 2 weeks then 5% for 2 weeks then 3% for 2 weeks to ensure correction has been achieved and sustained. Nurse Managers will audit on a quarterly basis to ensure ongoing compliance. Tissue Tolerance policy and procedures reviewed and remains appropriate. Will review with direct care staff at Nursing Meeting held on June 26, 2014.</p> <p>The DON will be responsible to monitor for compliance and take corrective action on any non-compliance. Compliance and/or any identified issues will be reported to the Quality Council.</p> <p>Date of correction: July 1, 2014</p>		

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F 314	Continued From page 4 observed with no creasing, or unblanchable redness. An intact dressing covered the area to the immediate right of R40's coccyx. At 9:50 a.m. NA-B reported R40 was last repositioned at approximately 7:00 a.m. and verified he had not been repositioned until morning cares were provided by NA-C. NA-B stated R40 should have been repositioned earlier.  During observation on 5/21/14, at 11:50 a.m. registered nurse (RN)-A completed a dressing change to R40's bottom. The left and right wounds were both noted as closed, with no drainage and surrounding skin intact. The surrounding skin area to R40's coccyx and bottom was observed as pink in color and blanchable. Upon inquiry regarding R40's repositioning schedule, RN-A stated, "I would expect [R40's] care plan to be followed."  During interview on 5/21/14, at 9:54 a.m. licensed practical nurse (LPN)-A stated because of the wound, R40 needed to be repositioned "at least every two hours."	F 314			
F 356 SS=C	483.30(e) POSTED NURSE STAFFING INFORMATION  The facility must post the following information on a daily basis: o Facility name. o The current date. o The total number and the actual hours worked	F 356		7/1/14	

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NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>		
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F 356	<p>Continued From page 5</p> <p>by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift:</p> <ul style="list-style-type: none"> <li>- Registered nurses.</li> <li>- Licensed practical nurses or licensed vocational nurses (as defined under State law).</li> <li>- Certified nurse aides.</li> </ul> <p>o Resident census.</p> <p>The facility must post the nurse staffing data specified above on a daily basis at the beginning of each shift. Data must be posted as follows:</p> <ul style="list-style-type: none"> <li>o Clear and readable format.</li> <li>o In a prominent place readily accessible to residents and visitors.</li> </ul> <p>The facility must, upon oral or written request, make nurse staffing data available to the public for review at a cost not to exceed the community standard.</p> <p>The facility must maintain the posted daily nurse staffing data for a minimum of 18 months, or as required by State law, whichever is greater.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview, and document review, the facility failed to ensure nurse staffing information postings included the actual hours worked for each category of nursing staff. This had the potential to affect all 50 residents who resided in the facility, along with interested family or visitors.</p> <p>Findings include:</p> <p>During initial tour of the facility on 5/19/14, at 1:00</p>	F 356	<p>F356 Posted Nurse Staffing Information</p> <p>The facility will post the nurse staffing data according to requirements as established on a daily basis. It is the expectation of this facility that the nurse staffing be posted on a daily basis. It was noted that during the survey it was not posted as according to requirements. A new policy was written for Direct Care Staff Posting including all requirements</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245291</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 356	<p>Continued From page 6</p> <p>p.m. the facility's nurse staffing information titled, Today's Staffing, was observed in the facility's entry way. Review of the posting included the facility name, date, census and the total number of hours worked by each category of nursing staff. However, the actual hours worked by each category of nursing staff was not included in the posting.</p> <p>When interviewed on 5/21/14, at 10:30 a.m. the director of nursing (DON) verified the staff posting failed to indicate the actual hours worked by each category of nursing staff. The DON reported a new software program the facility had used to generate the posting lacked this information.</p> <p>A policy was requested, but not provided.</p>	F 356	<p>needed on posting. A new spreadsheet was developed and implemented which includes all requirements that will be posted in a prominent place readily accessible to residents and visitors. Will audit posting 2 times weekly for 2 months to ensure ongoing compliance. Will review with staff at Nurses Meeting held on June 26, 2014.</p> <p>The DON will be responsible to monitor for compliance and take corrective action on any non-compliance. Compliance and/or any identified issues will be reported to the Quality Council.</p> <p>Date of correction: July 1, 2014</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES


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FS291022

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245291</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/21/2014</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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K 000	<p><b>INITIAL COMMENTS</b></p> <p><b>FIRE SAFETY</b></p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATION HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on May 21, 2014. At the time of this survey, St. Clare Living Community of Mora was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES TO:</p> <p>State Fire Marshal Division Health Care Inspections 444 CEDAR STREET, SUITE 145 ST. PAUL, MN 55101-514, AND</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <b>Electronically Signed</b>	TITLE	(X6) DATE <b>06/10/2014</b>
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245291</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/21/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	Continued From page 1  By E-Mail to marian.whitney@state.mn.us  THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:  1. A description of what has been, or will be, done to correct the deficiency.  2. The actual, or proposed, completion date.  3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency.  St. Clare Living Community of Mora is a 1-story building with small partial basement. The original building was constructed in 1969 and additions constructed in 1999. The 1969 building is of type II(111) construction and the 1999 building is type V(111) construction. To the north a single story type V(111) assisted living facility also adjoins and is separated by 2 hour construction with a 90 minuted rated, self closing door. Another addition of Type V(111) construction opened to the west in 2005, therefore the building was inspected as 2 buildings.  The building is fully sprinkler protected. The facility has a complete fire alarm system with smoke detection in the corridors and spaces open to the corridor, that is monitored for automatic fire department notification. The facility has a licensed capacity of 65 beds and had a census of 51 at the time of the inspection.	K 000		



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NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>	
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K 000	Continued From page 2	K 000		
K 144 SS=F	<p>The requirement at 42 CFR Subpart 483.70(a) is NOT met as evidenced by:</p> <p><b>NFPA 101 LIFE SAFETY CODE STANDARD</b></p> <p>Generators are inspected weekly and exercised under load for 30 minutes per month in accordance with NFPA 99. 3.4.4.1.</p> <p>This STANDARD is not met as evidenced by: Based on a review of available documentation, it could not be verified that the emergency generator is being properly inspected and tested weekly and monthly as required by NFPA 110. This deficient practices could affect all building occupants</p> <p>Findings include:</p> <p>At the conclusion of the facility tour on 5-21-14 at 10:30 AM, based on interview, and review of the documentation, with the Facility Maintenance Director, it could not be determined, if the emergency generator is being inspected and tested monthly in accordance with the requirements as outline in NFPA 110. However, it could not be determined if all the parameters of required inspection are being met. This would include the monthly 30% load testing. The generator is a 30 KW, fueled by natural gas. The last 100% load bank testing was in 2012.</p>	K 144	<p><b>K 144 NFPA 101 Life Safety Code Standard</b></p> <p>Generators are inspected weekly and exercised under load for 30 m8inutes per month in accordance with NFPA 99 Documentation shows that St. Clare Living Community of Mora does inspect their generator weekly including a 30 minute run to ensure proper operation. However, it could not be determined if the load test hit the required 30%. St. Clare also has a qualified contractor do a full load test and inspection.. This was not conducted on an annual basis. St. Clare Living Community of Mora has contracted with Zeigler to perform the professional inspection and the required 2 hour full load test scheduled for 6/18/14. To ensure on-going compliance St. Clare will continue to do weekly inspections and</p>	6/18/14

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NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 144	Continued From page 3  This deficient practice was confirmed by the Director of Facility Maintenance( LB)) and the Administrator (JL)at the time of exit.	K 144	run the generator for 30 minutes to ensure proper operation. On an annual basis St. Clare will contract with an approved vendor to conduct a professional inspection and the required 2 hour full load test. The Environmental Service Director will maintain documentation to reflect the above actions. The Environmental Service Director will be responsible for on-going compliance.  Date of Correction: 6/18/14		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245291</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>02 - VILLA HEALTH CARE CENTER</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/21/2014</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>
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K 000	<p><b>INITIAL COMMENTS</b></p> <p><b>FIRE SAFETY</b></p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATION HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety. At the time of this survey St. Clare Living Community of Mora, Building #2, the 2005 addition, was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a). Life Safety from Fire, and the 200 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC) Chapter 18 New Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES TO:</p> <p>State Fire Marshal Division Health Care Inspections STATE FIRE MARSHAL DIVISION 444 CEDAR ST., SUITE 145 ST. PAUL, MN 55101-5145, AND</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  <b>Electronically Signed</b>	TITLE	(X6) DATE <b>06/10/2014</b>
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245291</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>02 - VILLA HEALTH CARE CENTER</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/21/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>	
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K 000	Continued From page 1  By E-Mail to:  Marian.Whitney@state.mn.us  THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION;  1. A description of what has been, or will be, done to correct the deficiency.  2.. The actual, or proposed , completion date.  3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency.  St. Clare Living Community of Mora (Building #2) is a one story building story building with no basement The building was constructed in 2005 Type V (111) construction. The facility has a complete automatic sprinkler system, with smoke detection in the corridors and spaces open to the corridor, that is monitored for automatic fire department notification. All resident rooms have single station smoke detectors that transmit to the nurses station. The facility has a licensed capacity of 65 and a census of 51 at the time of inspection.  The requirement at 42 CFR Subpart 483.70(a) is NOT MET.	K 000		
K 144 SS=F	NFPA 101 LIFE SAFETY CODE STANDARD	K 144		6/18/14

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
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K 144	<p>Continued From page 2</p> <p>Generators are inspected weekly and exercised under load for 30 minutes per month in accordance with NFPA 99. 3.4.4.1.</p> <p>This STANDARD is not met as evidenced by: Based on a review of available documentation, it could not be verified that the emergency generator is being properly inspected and tested weekly and monthly as required by NFPA 110. This deficient practices could affect all building occupants</p> <p>Findings include:</p> <p>At the conclusion of the facility tour on 5-21-14 at 10:30 AM, based on interview, and review of the documentation, with the Facility Maintenance Director, it could not be determined, if the emergency generator is being inspected and tested monthly in accordance with the requirements as outline in NFPA 110. However, it could not be determined if all the parameters of required inspection are being met. This would include the monthly 30% load testing. The generator is a 30 KW, fueled by natural gas. The last 100% load bank testing was in 2012.</p> <p>This deficient practice was confirmed by the Director of Facility Maintenance( LB)) and the Administrator (JL)at the time of exit.</p>	K 144	<p>K 144 NFPA 101 Life Safety Code Standard</p> <p>Generators are inspected weekly and exercised under load for 30 m8minutes per month in accordance with NFPA 99 Documentation shows that St. Clare Living Community of Mora does inspect their generator weekly including a 30 minute run to ensure proper operation. However, it could not be determined if the load test hit the required 30%. St. Clare also has a qualified contractor do a full load test and inspection.. This was not conducted on an annual basis. St. Clare Living Community of Mora has contracted with Zeigler to perform the professional inspection and the required 2 hour full load test scheduled for 6/18/14. To ensure on-going compliance St. Clare will continue to do weekly inspections and run the generator for 30 minutes to ensure proper operation. On an annual basis St. Clare will contract with an approved vendor to conduct a professional inspection and the required 2 hour full load test. The Environmental Service Director will maintain documentation to</p>	

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NAME OF PROVIDER OR SUPPLIER  <b>ST CLARE LIVING COMMUNITY OF MORA</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>110 NORTH 7TH STREET MORA, MN 55051</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 144	Continued From page 3	K 144	reflect the above actions. The Environmental Service Director will be responsible for on-going compliance.  Date of Correction: 6/18/14		