### DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### **CENTERS FOR MEDICARE & MEDICAID SERVICES**

			AID CERTIFICA IPLETED BY TH					ID: 6NGV Facility ID: 00898
1. MEDICARE/MEDICAID PROVIDER N           (L1)         245149           2.STATE VENDOR OR MEDICAID NO.           (L2)         564214100	0.	(L3)GOOD S.	DRESS OF FACILITY AMARITAN DICINE LAK DPE, MN	SOCIE	AD (L			2. Recertification 4. CHOW 6. Complaint
5. EFFECTIVE DATE CHANGE OF OWN (L9)	NERSHIP	7. PROVIDER/SU 01 Hospital	PPLIER CATEGORY 05 HHA	09 ESRD	<u>02</u> (1 13 PTIP	L7) 22 CLIA	7. On-Site Visit 8. Full Survey After C	9. Other omplaint
6. DATE OF SURVEY 04/0 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	8/2014 (L34)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE	2	FISCAL YEAR ENDING	G DATE: (L35)
<ol> <li>ITC PERIOD OF CERTIFICATION</li> <li>From (a):</li> <li>To (b):</li> <li>12.Total Facility Beds</li> <li>13.Total Certified Beds</li> </ol>	<ul><li>85 (L18)</li><li>85 (L17)</li></ul>	X A. In Complia Program R Complianc 1. 4 B. Not in Con	IS CERTIFIED AS: nce With equirements e Based On: Acceptable POC upliance with Program ents and/or Applied W	aivers:	2. T 3. 2 4. 7	proved Waivers Of The 'echnical Personnel 4 Hour RN -Day RN (Rural SNF) Life Safety Code A*	e Following Requirements: 6. Scope of Serv 7. Medical Direc 8. Patient Room 9. Beds/Room (L12)	ctor
14. LTC CERTIFIED BED BREAKDOWN					15. FACILITY		(1.15)	
18 SNF 18/19 SNF 85 (L37) (L38)	19 SNF (L39)	ICF (L42)	IID (L43)		1861 (e) (1)	or 1861 (j) (1):	(L15)	
16. STATE SURVEY AGENCY REMARK	S (IF APPLICABLE S	HOW LTC CANCEL	LATION DATE):					
See Attached Remarks								
17. SURVEYOR SIGNATURE		Date :			18. STATE SU	URVEY AGENCY AP	PROVAL	Date:
Pam Kerssen, Assistan			04/08/2014	(L19)			orcement Speci	alist 05/16/2014 (L20)
	PART II - TO	BE COMPLETE	D BY HCFA RE	GIONAI	OFFICE O	R SINGLE STAT	<b>TE AGENCY</b>	
<ol> <li>DETERMINATION OF ELIGIBILITY</li> <li>_X1. Facility is Eligible to Part</li> <li>2. Facility is not Eligible</li> </ol>			APLIANCE WITH CI <sup>N</sup> HTS ACT:	VIL	2		ial Solvency (HCFA-2572) Interest Disclosure Stmt (HCF	A-1513)
22. ORIGINAL DATE	23. LTC AGREEM	ENT	24. LTC AGREEMEN	ЛТ	26. TERMIN	NATION ACTION:		(L30)
OF PARTICIPATION <b>02/26/1968</b>	BEGINNING I	DATE	ENDING DATE		VOLUNTARY 01-Merger, Cl	osure	05-Fail to N	feet Health/Safety
(L24)	(L41)		(L25)			tion W/ Reimbursemer	nt 06-Fail to N	feet Agreement
25. LTC EXTENSION DATE:	27. ALTERNATIVE					on for Withdrawal	<u>OTHER</u> 07-Provide	r Status Change
(L27)	<ul> <li>A. Suspension of</li> <li>B. Rescind Susp</li> </ul>		(L44)				00-Active	otatus change
			(L45)					
28. TERMINATION DATE:	29	INTERMEDIARY/	CARRIER NO.		30. REMARK	S.		
		00140						
	(L28)			(L31)	-			
31. RO RECEIPT OF CMS-1539	32		OF APPROVAL DATE	E				
	(L32)	03/26/2014		(L33)	DETERMI	NATION APPRO	VAL	

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: 6NGV

Facility ID: 00898

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

7

C&T REMARKS - CMS 1539 FORM STATE AGENCY REMARKS

#### Page 2 Provider Number: 24-5149 Item 16 Continuation for CMS-1539

Post Certification Revisit by review of the facility's plan of correction, to verify that the facility has achieved and maintained compliance with Federal Certification Regulations. Please refer to the CMS 2567B. Effective 3/14/2014, the facility is certified for 85 skilled nursing facility beds.



Protecting, Maintaining and Improving the Health of Minnesotans

Medicare Provider # 245149

Electronically delivered

May 9, 2014

Ms. Marie Barta, Administrator Good Samaritan Society - Ambassador 8100 Medicine Lake Road New Hope, MN 55427

Dear Ms. Barta:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective 3/14/2014, the above facility is certified for:

85 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 85 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

Please note, it is your responsibility to share the information contained in this letter and the results of this PCR with the President of your facility's Governing Body.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Good Samaritan Society - Ambassador May 9, 2014 Page 2

Please contact me if you have any questions.

Sincerely,

Kato Theston

Kate Johnston, Program Specialist Licensing and Certification Program Division of Compliance Monitoring Telephone: (651) 201-3992 Fax: (651) 215-9697

cc: Licensing and Certification File



#### Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered April 8, 2014

Ms. Marie Barta, Administrator Good Samaritan Society - Ambassador 8100 Medicine Lake Road New Hope, Minnesota 55427

RE: Project Number S5149024

Dear Ms. Barta:

On February 18, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on February 6, 2014. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections were required.

On April 8, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on March 28, 2014 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on February 6, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of March 14, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on February 6, 2014, effective March 14, 2014 and therefore remedies outlined in our letter to you dated February 18, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

mark meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health mark.meath@state.mn.us

Telephone: (651) 201-4118 Fax: (651) 215-9697 Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245149	<b>(Y2) Multiple Construction</b> A. Building B. Wing		(Y3) Date of Revisit 4/8/2014
Name	of Facility		Street Address, City, State, Zip Code	
GC	OOD SAMARITAN SOCIETY - AMBASSAI	DOR	8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4)	ltem		(Y5) I	Date
			Correction					Correction					Correction
ID Prefix	F0278		Completed 03/14/2014		ID Prefix	F0279		Completed 03/14/2014		ID Prefix	F0329		Completed 03/14/2014
	483.20(g) - (j)		00/14/2014			483.20(d), 483.20(k)(1	,				483.25(I)		
LSC					LSC	403.20(0), 403.20(K)(1	,			LSC	403.23(1)		_
				-									
			Correction					Correction					Correction
ID Prefix	F0428		Completed 03/14/2014		ID Prefix	F0441		Completed 03/14/2014		ID Prefix	F0466		Completed 03/14/2014
	483.60(c)					483.65		-			483.70(h)(1)		_
LSC										-			_
			Correction					Correction					Correction
ID Prefix			Completed		ID Prefix			Completed		ID Prefix			Completed
Reg. #					Reg. #					Reg. #			
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LSC					LSC					LSC			_
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Reg. # LSC					Reg. # LSC					Reg. # LSC			_
Reviewed B	/ Rev	iewed B	бy	Da	te:	Signature of S	Surve	yor:				Date:	
State Agenc	у		BF/MM		4/8/20	14			1067	9		4/8	/2014
Reviewed B	/ Revi	iewed B	БУ	Da	te:	Signature of S	Surve	yor:				Date:	
CMS RO													
Followup to	Survey Completed	on:					-				a Summary of to the Facility?		
	2/6/2014					Uncor	recte	a Denciencies		-2007) Sent	to the Facility?	YES	NO

#### **Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245149	(Y2) Multiple Constr A. Building B. Wing	BUILDING 01	(Y3) Date of Revisit 3/28/2014
Name	of Facility		Street Address, City, State, Zip Code	
GO	OD SAMARITAN SOCIETY - AMBASSAI	DOR	8100 MEDICINE LAKE ROAD	
			NEW HOPE, MN 55427	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Iter	n		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4)	ltem		(Y5)	Date
				Correction					Correction					Correction
				Completed					Completed					Completed
ID Pre	efix _			02/25/2014		ID Prefix			02/25/2014		ID Prefix			02/27/2014
0	· _	NFPA 101				•	NFPA 101				0	NFPA 101		
L	sc ŀ	K0022			<u> </u>	LSC	K0054				LSC	K0056		_
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				Correction Completed					Correction Completed					Correction Completed
ID Pre	efix			02/28/2014		ID Prefix			Completed		ID Prefix			
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L	SC _					LSC					LSC			_
				Correction					Correction					Correction
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	SC -					LSC					LSC			
Reviewed	l By		Reviewed B	Зу	Da	te:	Signature o	f Surve	yor:				Date:	
State Age	ency			BF/MM		4/8/201	4		106	79			3/	28/2014
Reviewed	l By		Reviewed B	Зу	Da	te:	Signature o	f Surve	yor:				Date:	
CMS RO														
Followup	to S	urvey Compl	eted on:				Check	for any	Uncorrected	Defici	encies. Was	a Summary of		
		2/5/2	014				Unc	orrecte	d Deficiencies	6 (CMS	6-2567) Sent	to the Facility?	YES	NO

#### **Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245149	(Y2) Multiple Constr A. Building B. Wing	ADDITION	(Y3) Date of Revisit 3/28/2014
Name	of Facility		Street Address, City, State, Zip Code	
GO	OD SAMARITAN SOCIETY - AMBASSAI	OOR	8100 MEDICINE LAKE ROAD	
		-	NEW HOPE, MN 55427	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4)	ltem	1	(Y5)	Date
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix			03/10/2014		ID Prefix			02/27/2014		ID Prefix			03/14/2014
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LSC	K0029				LSC	K0054				LSC	K0056		
			Correction					Correction					Correction
ID Prefix			Completed 03/14/2014		ID Prefix			Completed		ID Prefix			Completed
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State Agency	,		BF/MM		4/8/20	4		106	579			3	/28/2014
Reviewed By		Reviewed B	Зу	Da	te:	Signature o	of Surve	yor:				Date:	
CMS RO													
Followup to	Survey Comple	eted on:		1		Check	for anv	Uncorrected	Defici	encies. Was	a Summary of	I	
	2/5/2	014					-				to the Facility?	YES	NO

#### **CENTERS FOR MEDICARE & MEDICAID SERVICES**

					ND TRANSMITTAL E SURVEY AGENCY		D: 6NGV Facility ID: 00898
1. MEDICARE/MEDICAID PROVIDER N           (L1)         245149           2.STATE VENDOR OR MEDICAID NO.         (L2)           564214100		3. NAME AND ADI	DRESS OF FACILIT AMARITAN DICINE LA	TY N SOCI	ETY - AMBASSADOR AD (L6) 55427	<ol> <li>TYPE OF ACTION:</li> <li>1. Initial</li> <li>3. Termination</li> </ol>	<u>2</u> (L8) 2. Recertification 4. CHOW 6. Complaint 9. Other
5. EFFECTIVE DATE CHANGE OF OW (L9)		7. PROVIDER/SUF 01 Hospital	05 HHA	09 ESRD	<u>02</u> (L7) 13 PTIP 22 CLIA	7. On-Site Visit 8. Full Survey After Co	
6. DATE OF SURVEY 02/( 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	<b>)6/2014</b> (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/III 12 RHC	14 CORF 15 ASC 16 HOSPICE	FISCAL YEAR ENDING 12/31	DATE: (L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12. Total Facility Beds 13. Total Certified Beds 14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 85 (L37) (L38) 16. STATE SURVEY AGENCY REMARK See Attached Remarks	19 SNF (L39)	B. Not in Com Requireme ICF (L42)	uce With quirements Based On: ccceptable POC pliance with Program ents and/or Applied V IID (L43)		And/Or Approved Waivers Of The 2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural SNF) 5. Life Safety Code * Code: <b>B</b> 15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1):	6. Scope of Servi 7. Medical Direct	tor
17. SURVEYOR SIGNATURE <u>Nicolle Mar</u>	x, HFE NE II	Date :	03/05/2014	(L19)	18. STATE SURVEY AGENCY AP Kate JohnsTon, Enfo		Date: <u>at</u> 03/25/2014 (L20)
19. DETERMINATION OF ELIGIBILITY          1. Facility is Eligible to Par          2. Facility is not Eligible		20. COM	D BY HCFA RE			YE AGENCY ial Solvency (HCFA-2572) Interest Disclosure Stmt (HCF/	A-1513)
22. ORIGINAL DATE OF PARTICIPATION 02/26/1968 (L24) 25. LTC EXTENSION DATE: (L27)	23. LTC AGREEM BEGINNING (L41) 27. ALTERNATIVI A. Suspension o B. Rescind Sus	DATE E SANCTIONS of Admissions:	24. LTC AGREEME ENDING DATE (L25) (L44) (L45)		26. TERMINATION ACTION:         VOLUNTARY       00         01-Merger, Closure         02-Dissatisfaction W/ Reimburseme         03-Risk of Involuntary Termination         04-Other Reason for Withdrawal	INVOLUNT           05-Fail to M           nt         06-Fail to M           OTHER	L30) <u>(ARY</u> eet Health/Safety eet Agreement Status Change
28. TERMINATION DATE:	29 (L28)	. INTERMEDIARY/C 00140		(L31)	30. REMARKS		
31. RO RECEIPT OF CMS-1539	32 (L32)	DETERMINATION (	OF APPROVAL DAT	ТЕ (L33)	DETERMINATION APPRO	VAL	

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

**CENTERS FOR MEDICARE & MEDICAID SERVICES** 

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: 6NGV Facility ID: 00898

C&T REMARKS - CMS 1539 FORM STATE AGENCY REMARKS

Page 2 Provider Number: Item 16 Continuation for CMS-1539

At the time of the standard survey completed 02/06/14, the facility was not in substantial compliance and the most serious deficiencies were found to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. The facility has been given an opportunity to correct before remedies are imposed. Post Certification Revisit to follow.



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 2000 0002 5147 5069

February 14, 2014

Ms. Marie Barta, Administrator Good Samaritan Society - Ambassador 8100 Medicine Lake Road New Hope, Minnesota 55427

RE: Project Number S5149024

Dear Ms. Barta:

On February 6, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

# <u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

# <u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

# DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Sarah Grebenc, Unit Supervisor Minnesota Department of Health 3333 West Division, #212 St. Cloud, Minnesota 56301

Telephone: (320)223-7365 Fax: (320)223-7348

# **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by March 18, 2014, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by March 18, 2014 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

## PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have

been affected by the deficient practice;

- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

## PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

Good Samaritan Society - Ambassador February 14, 2014 Page 4 VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

## Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

## Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

# FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by May 6, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of

Good Samaritan Society - Ambassador February 14, 2014 Page 5

this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by August 6, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

# **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <a href="http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\_idr.cfm">http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\_idr.cfm</a>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <a href="http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm">http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</a>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Cedar Street, Suite 145 St. Paul, Minnesota 55101-5145 Telephone: (651) 201-7205 Fax: (651) 215-0541 Good Samaritan Society - Ambassador February 14, 2014 Page 6 Feel free to contact me if you have questions.

Sincerely,

ator ¥ lon

Kate Johnston, Program Specialist Licensing and Certification Program Division of Compliance Monitoring Telephone: (651) 201-3992 Fax: (651) 215-9697 Enclosure (s) cc: Licensing and Certification File

DEPART	MENT OF HEALTH	AND HUMAN SERVICES					APPROVED
		& MEDICAID SERVICES	1		0	MB NO	. 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		E SURVEY IPLETED
		245149	B. WING			02/	06/2014
NAME OF F	PROVIDER OR SUPPLIER	•		S	TREET ADDRESS, CITY, STATE, ZIP CODE	-	
GOOD S	AMARITAN SOCIETY	- AMBASSADOR			100 MEDICINE LAKE ROAD IEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI> TAG	x	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	) BE	(X5) COMPLETION DATE
F 000	INITIAL COMMENT	ſS	F 0	00			
	as your allegation of Department's accept	of correction (POC) will serve of compliance upon the otance. Your signature at the age of the CMS-2567 form will tion of compliance.					
F 278	revisit of your facilit validate that substa regulations has bee your verification. 483.20(g) - (j) ASSI		F 2	.78			3/14/14
SS=D		RDINATION/CERTIFIED					
	A registered nurse each assessment v participation of hea						
	A registered nurse assessment is com	must sign and certify that the pleted.					
		o completes a portion of the sign and certify the accuracy of ssessment.					
	willfully and knowin false statement in a subject to a civil mo \$1,000 for each ass willfully and knowin to certify a material resident assessment	d Medicaid, an individual who gly certifies a material and a resident assessment is oney penalty of not more than sessment; or an individual who gly causes another individual and false statement in a nt is subject to a civil money than \$5,000 for each					
		DER/SUPPLIER REPRESENTATIVE'S SIGN	NATURE		TITLE		(X6) DATE
-lectron	ically Signed						03/05/2014

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

		AND HUMAN SERVICES				RINTED: 03/05/2014 FORM APPROVED MB NO. 0938-0391
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		245149	B. WING	i		02/06/2014
NAME OF	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	
GOOD S	AMARITAN SOCIETY	- AMBASSADOR			100 MEDICINE LAKE ROAD EW HOPE, MN 55427	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE COMPLETION
F 278	Continued From pa assessment.	ige 1	F	278		
	Clinical disagreeme material and false s	ent does not constitute a statement.				
	by: Based on interview facility failed to ens Data Set (MDS) in r range of motion (Re R53 & R117) who s Findings include: R17 MDS was inact a decline in ROM. R17's Physical The 11/22/13, identified replacement. R17's 11/21/13, indicated ROM on one side of day MDS dated 12/ functional limitation lower extremity. Re dated 11/22/13, ind motion (AROM) to degrees. The PT F Summary dated 12 AROM to his left low The discharge sum was met and R17 w Although the MDS's in lower extremity F	NT is not met as evidenced y and document review, the ure accuracy of the Minimum regards to lower extremity OM) for 3 of 4 residents (R17, showed a decline in ROM. curately coded which showed rapy (PT) plan of care dated a diagnosis of left total knee s admission MDS dated he had functional limitation in of his lower extremity. The 14 2/13, indicated he had of ROM on both sides of his wiew of the PT Plan of Care icated he had active range of his left lower extremity to 85 Progress and Discharge /04/13, indicated R17 had wer extremity to 110 degrees. mary also indicated his goal vas able to return home. s indicated R17 had a decline ROM, the therapy notes n improvement and was able to			Preparation and execution of this response and plan of correction do constitute an admission or agreement the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan correction is prepared and/or execu- solely because it is required by the provisions of federal and state law. the purposes of any allegation that center is not in substantial compliant with federal requirements of particip this response and plan of correction constitutes the center's allegation of compliance in accordance with sec 7305 of the State Operations Manu MDS modifications to G0400 were of for R17, R53, and R117 to reflect and coding of functional limitation of low extremity range of motion on 2/26/1 All current residents will have their reviewed to ensure accurate coding Modifications will be done as needed Licenses Nurses who complete MD will review section G0400: Function Limitation in Range of Motion Section the RAI manual by 03/07/14 to ensure	ent by he he of uted For the nce pation, h f tion al. done ccurate ver 4 MDS g. ed. DS s ial on of

Facility ID: 00898

If continuation sheet Page 2 of 13

		& MEDICAID SERVICES	0/6				0938-039
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:					E SURVEY PLETED
		245149	B. WING _			02/0	06/2014
NAME OF	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	AMARITAN SOCIETY	- AMBASSADOR			100 MEDICINE LAKE ROAD IEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE	(X5) COMPLETIOI DATE
F 278	Registered Nurse ( coding error and fe impairments on bot medical history of p peripheral neuropal should have been of of ROM on both sid R53's MDS was ina showed a decline in R53's admission M she had a diagnosis (CVA) and had a lo one side. R53's 14 an impairment on b Plan of Care dated lower extremity dor were 4/5 and right h The left lower extre hamstring was 4+/5 4/5 ROM for both k both flexion and ext ranges. The PT Di- 10/18/13, indicated exercises, transfer, four wheeled walke improvement in stre balance allowing fo and reduced burder indicated R53 was Although R53's MD decline in lower ext had improved in PT	2/6/14, at 10:12 a.m., RN)-C stated the MDS had a It R17 always had th lower extremities due to his past bilateral hip fracture and thy. RN-C stated the MDS coded as functional limitation les.	F 2	78	understanding of accurate coding of section G0400 of the MDS. Random Audits of MDS coding will done weekly for 1 month, monthly f months and quarterly thereafter as coordinated by the Nurse Manager Results of audits will be reviewed b Nurse Manager team for trends and patterns and implement improvement plans. Findings will be reported to committee for further evaluation and recommendations.	be or 3 y the d/or ent the QA	

If continuation sheet Page 3 of 13

		AND HUMAN SERVICES			FORM	: 03/05/2014 APPROVED : 0938-0391
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	PLE CONSTRUCTION G	(X3) DATE	E SURVEY IPLETED
		245149	B. WING		02/	06/2014
NAME OF I	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	AMARITAN SOCIETY	- AMBASSADOR		8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 278	R117's PT Progress indicated he had dia collapse. R117 adr indicated he had no extremity ROM. R1 9/24/13, indicated h ROM on both sides PT Plan of Care da right foot drop and h The PT Progress & 9/17/13, indicated h in bilateral lower ex to ambulate with no his right foot. Altho had no impairment of his lower extremi an improvement. During interview on stated that she and in the facility and th to the different inter completing them. R and R117 did not ha extremity ROM and coded. During interview on Director of Nursing were inaccurately c plan in place to pre DON further stated reports had shown felt the coding error A facility policy was	s notes dated 9/17/13, agnosis of syncope and mission MDS dated 9/11/13, o impairment of his lower 117's 14 day MDS dated he had functional limitation of of his lower extremity. R117's ted 9/9/13, indicated he had right dorsal flexion of 2-/5. Discharge Summary dated he had muscle strength of 4/5 tremities and that he was able o cues to stand or to pick up ugh R117 MDS's indicated he to impairments on both sides ity ROM, PT indicated he had 2/6/14, at 10:20 a.m., RN-C RN-D completed the MDS's e coding differences were do pretations they have when N-C further stated R17, R53 ave declines in the lower the MDS's were inaccurately 2/6/14, at 11:00 a.m., with the (DON), who stated the MDS's oded and RN-C & RN-D had a vent this from happening. The she had noticed the facility a decline in there ADL's and was probably the reason. requested and the DON w the Resident Assessment	F 278	8		

If continuation sheet Page 4 of 13

		& MEDICAID SERVICES				0. 0938-039	
	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION		TE SURVEY MPLETED	
		245149	B. WING _		02	/06/2014	
NAME OF I	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, Z	IP CODE		
GOOD S	AMARITAN SOCIETY	- AMBASSADOR		8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO 1 DEFICIENC	TION SHOULD BE	(X5) COMPLETIO DATE	
F 279	Continued From pa	ige 4	F 27	79			
F 279 SS=D	483.20(d), 483.20(k COMPREHENSIVE		F 27	79		3/14/14	
		he results of the assessment and revise the resident's n of care.					
	plan for each reside objectives and time medical, nursing, a	evelop a comprehensive care ent that includes measurable stables to meet a resident's nd mental and psychosocial tified in the comprehensive					
	to be furnished to a highest practicable psychosocial well-b §483.25; and any s be required under § due to the resident	t describe the services that are ttain or maintain the resident's physical, mental, and being as required under ervices that would otherwise \$483.25 but are not provided s exercise of rights under the right to refuse treatment .).					
	This REQUIREMEI	NT is not met as evidenced					
	facility failed to dev plan related to antic	v and document review the elop a comprehensive care depressant use for depression (R140) reviewed for eations.		R140 had comprehensive reviewed and revised to diagnosis of depression antidepressents on 02/20	address and use of 6/14.		
	Findings include:			All residents who receive psychopharmacological have careplan reviewed	medications will and revised as		
	indicated R140 was down or depressed	ata Set (MDS) dated 11/7/13, s cognitively intact and had felt . R140's physician orders cated R140 had fluoxetine		needed to reflect current use of psychopharmaco medications.			

Facility ID: 00898

If continuation sheet Page 5 of 13

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			ATE SURVEY OMPLETED	
		245149	B. WING			
	PROVIDER OR SUPPLIER	245149		STREET ADDRESS, CITY, STATE, ZIP CODE	2/06/2014	
	AMARITAN SOCIETY	- AMBASSADOR	8			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETIC DATE	
F 279 F 329 SS=D	MDS also identified depression. R140's care plan re address R140's de antidepressant med An interview on 2/6 assistant director o R140's comprehen address the use of use or individualize The facility's proced Medication and Sec indicated the medic the care plan. 483.25(I) DRUG RE UNNECESSARY D Each resident's dru unnecessary drugs drug when used in duplicate therapy); without adequate m indications for its us adverse consequer should be reduced combinations of the Based on a compre- resident, the facility who have not used given these drugs u	0 milligrams (mg) daily. The I R140's diagnoses included evised on 11/12/13, did not pression or the use of the dication. /14, at 9:39 a.m., with f nursing (ADON) verified that sive plan of care did not fluoxetine with indications for d interventions. dure Psychopharmacological dative/Hypnotics dated 9/12, cation must be represented on EGIMEN IS FREE FROM PRUGS Ig regimen must be free from . An unnecessary drug is any excessive dose (including or for excessive duration; or nonitoring; or without adequate se; or in the presence of nces which indicate the dose or discontinued; or any	F 279	Licensed Nurses and Social workers will be inserviced 2/17-3/14 on facility policy and procedures for careplanning of psychopharmacological medications. Random audits of careplans for psychopharmacological medication use will be done weekly for 1 month, monthly for 3 months and quarterly thereafter as coordinated by the Nurse Manager. Results of audits will be reviewed by the Nurse Manager team for trends and/or patterns and implement improvement plans. Findings will be reported to the C committee for further evaluation and recommendations.	/	

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		AND HUMAN SERVICES				FORM	03/05/2014 APPROVED 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245149	B. WING	à		02/0	06/2014
NAME OF I	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE	•	
GOOD S	AMARITAN SOCIETY	- AMBASSADOR			100 MEDICINE LAKE ROAD IEW HOPE, MN 55427		
(X4) ID PREFIX TAG				IX ì	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	) BE	(X5) COMPLETION DATE
F 329	behavioral interven contraindicated, in drugs. This REQUIREMEN	ige 6 ual dose reductions, and tions, unless clinically an effort to discontinue these NT is not met as evidenced v, and document review the	F	329	Careplan team met to review		
	facility failed to atte	mpt a gradual dose reduction sidents (R140) reviewed for			antidepressent medication use for Gradual dose reduction and monite changes in mood initiated on 02/26 All residents receiving antidepress	oring for 5/14. ents	
	indicated R140 was down or depressed dated 2/19/13, indic fluoxetine (antidepr	ata Set (MDS) dated 11/7/13, s cognitively intact and had felt l. R140's physician orders cated R140 was ordered ressant) 20 milligrams (mg) so identified R140 had uded depression.			will have chart review for their curr of antidepresssent and gradual do reductions will be initiated as indica Licensed Nurses will be inserviced 2/17-3/14 on facility policy and pro- for gradual dose reductions for antidepressents.	se ated.	
	Regimen Review for between 4/1/13 and regimen review dat was on fluoxetine 2 since 9/12. A Cor Medication Regime Pending a Final Re created between 10 medication regimer indicated the R140 for depression sinc	Pharmacist's Medication or recommendations created d 4/10/13 and medication ed 4/9/13, indicated that R140 20 mg daily for depression isultant Pharmacist's en Review Recommendation sponse for recommendations D/1/13 and 10/9/13, with the in review dated 8/23/13 also was on fluoxetine 20 mg daily e 9/12. The forms also al dose reduction (GDR) should			Random Audits of residents receiv antidepressents will be completed ensure gradual dose reductions ar attempted during at least 2 separa quarters (with at least 1 month in between) unless clinically contraine with in first year of use. These aud be done weekly for 1 month, month months and quarterly thereafter by consultant pharmacist and/or Nurs Manager. Results will be reported QA committee for further evaluatio recommendations	to e dicated dits will hly for 3 the e to the	

Facility ID: 00898

If continuation sheet Page 7 of 13

		AND HUMAN SERVICES				FORM	: 03/05/2014 APPROVED : 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245149	B. WING		02/06/2014		
NAME OF I	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE 100 MEDICINE LAKE ROAD		
GOOD S	AMARITAN SOCIETY	- AMBASSADOR			IEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 329 F 428 SS=D	separate quarters, contraindicated per Medicaid Services An interview on 2/6 assistant director o the ADON did not r recommendations. 11:49 a.m. with ass (ADON) verified the on R140's fluoxetin recommended by t ADON indicated the that it was clinically physician. The facility's proceed Medication and Sec indicated GDR must federal regulations. 483.60(c) DRUG R IRREGULAR, ACT The drug regimen of reviewed at least o pharmacist. The pharmacist muthe attending physi nursing, and these	in the first year, in two unless clinically Center for Medicare and (CMS) guidelines. /14, at 9:39 a.m. with the f nursing (ADON) established eview the pharmacist An interview on 2/6/14, at sistant director of nursing ere were no GDR completed the 20 mg daily as he consultant pharmacist. The at there was no documentation r contraindicated by the dure Psychopharmacological dative/Hypnotics dated 9/12, st be done according to the EGIMEN REVIEW, REPORT	F 3				3/14/14

If continuation sheet Page 8 of 13

TATEMENT	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULT	IPL	E CONSTRUCTION	(X3) DATE	0938-039
ND PLAN C	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDI	NG _		COMPLETED	
		245149	B. WING			02/06/2014	
NAME OF I	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	AMARITAN SOCIETY	- AMBASSADOR					
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETIO DATE
F 428	Continued From pa	ige 8	F 42	28			
	Based on interview and document review the facility failed to act upon irregularities reported by the pharmacist for 1 of 5 residents (R140) reviewed for unnecessary medications. Findings include:				Consultant Pharmacist did a chart for R140 on 02/06/14 and made recommendation to MD/NP for redu in antidepressent medication. MD/N followed up on recommendation on 02/26/14.	uction NP	
	R140's Minimum D indicated R140 was down or depressed dated 2/19/13, indic fluoxetine (antidepr daily. The MDS als diagnoses that inclu			Consultant Pharmacist will review t drug regimen of each current resid- least monthly. Recommendations forwarded to the MD/NP. Nurse Managers will oversee that recommendations are followed up MD/NP.	ent resident at ndations will be Nurse t		
	Regimen Review for between 4/1/13 and regimen review dat was on fluoxetine 2 since 9/12. A Cor Medication Regime Pending a Final Re created between 10 medication regimer indicated the R140 for depression since instructed a gradua be attempted twice separate quarters, contraindicated per Medicaid Services An interview on 2/6 assistant director of there was no docur	Center for Medicare and			DNS met with Consultant pharmac 2/20/14 to review policy and proced monthly chart reviews. Licensed N will be inserviced 2/17-3/14 on facil policy and procedures for pharmcis recommendations and communicat MD. Random audits to ensure Pharmac recommendations are followed up to be done monthly as coordinated by DNS. Results of audits will be revia and analyzed by Nurse Manager te with changes implemented as need Findings will be reported to the QA committee for further evaluation an recommendations	dure of urses ity st tion to on will o the ewed am ded.	

If continuation sheet Page 9 of 13

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				E SURVEY
		0.5140				
	PROVIDER OR SUPPLIER	245149	B. WING	STREET ADDRESS, CITY, STATE, ZIP CODE	02/	06/2014
	AMARITAN SOCIETY	- AMBASSADOR		8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETIC DATE
F 428 F 441 SS=F	An interview on 2/6 pharmacist establis documented clinica physician for a GDI that there had beer since it was started it was the pharmac sure the physicians recommendations. The facility's procee Medication and Sec indicated GDR must federal regulations. Pharmaceutical Se that any irregularitie attending physician services and the re 483.65 INFECTION SPREAD, LINENS The facility must es Infection Control Ph safe, sanitary and co to help prevent the of disease and infe (a) Infection Control The facility must es Program under whit (1) Investigates, co in the facility; (2) Decides what p should be applied t	<ul> <li>A time there were no all contraindications from the shed that there were no all contraindications from the R. The pharmacist established in no GDR on R140's fluoxetine 19/12. The pharmacist verified ist's responsibility to make a were responding to the by the pharmacist.</li> <li>A dure Psychopharmacological dative/Hypnotics dated 9/12 at be done according to the the time of the director of nursing ports must be acted upon. N CONTROL, PREVENT</li> <li>A tablish and maintain an rogram designed to provide a comfortable environment and development and transmission ction.</li> <li>A Program stablish an Infection Control ch it - introls, and prevents infections rocedures, such as isolation, o an individual resident; and ord of incidents and corrective infections.</li> </ul>	F 428			3/14/14

If continuation sheet Page 10 of 13

TATEMENT	OF DEFICIENCIES	A MEDICAID SERVICES     (X1) PROVIDER/SUPPLIER/CLIA     IDENTIFICATION NUMBER:	( )	PLE CONSTRUCTION	(X3) DATE	0938-039 E SURVEY PLETED	
				a			
		245149	B. WING		02/0	06/2014	
	PROVIDER OR SUPPLIER	- AMBASSADOR	STREET ADDRESS, CITY, STATE, ZIP CODE 8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULI CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETIO DATE	
F 441	<ul> <li>(1) When the Infect determines that a prevent the spread isolate the residen</li> <li>(2) The facility must communicable disc from direct contact direct contact will t</li> <li>(3) The facility must hands after each of hand washing is in professional practification</li> <li>(c) Linens Personnel must has</li> </ul>	tion Control Program resident needs isolation to I of infection, the facility must t. st prohibit employees with a ease or infected skin lesions with residents or their food, if ransmit the disease. st require staff to wash their lirect resident contact for which dicated by accepted	F 441				
	by: Based on interview facility failed to ensi- laundry was handle cross contamination affect all 82 reside Findings include: During a tour of the 9:02 a.m., houseke indicated the resid spreads and napki facility. Things suc- cloths were sent of indicated she did re-	NT is not met as evidenced w and document review, the sure potentially contaminated ed in a manner to prevent on. This had the potential to nts who reside in the facility. e laundry room on 2/6/14, at eeping assistant (HA)-A ents' personal laundry, bed ns were completed at the h as blankets, towels and wash ut to be laundered. HA-A iot wear a gown when sorting undry but rather just gloves		Staff handling soiled linen have be educated on the use of personnal protective equipment use of gown gloves while handling soiled linen to prevent the spread of infection. Random audits of personnel hand soiled linen either sorting or washi be done weekly for one month, mo for three months and quarterly the Audits and their results will be coordinated, reviewed, and evalua the Administrator and/or Housekeeping/Laundry Superviso Findings will be reported to the QA	and in order Iing ng, will onthly reafter. ited by r.		

Facility ID: 00898

If continuation sheet Page 11 of 13

		AND HUMAN SERVICES			FORM	: 03/05/2014 1 APPROVED . 0938-0391
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			TE SURVEY MPLETED
		245149	B. WING			/06/2014
NAME OF F	PROVIDER OR SUPPLIER			S	TREET ADDRESS, CITY, STATE, ZIP CODE	
GOOD S	AMARITAN SOCIETY	- AMBASSADOR			100 MEDICINE LAKE ROAD IEW HOPE, MN 55427	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 441 F 466 SS=C	for folding the clear without changing he through the dirty lau During interview on infection control reg confirmed the staff when sorting throug potential cross cont Review of the laund guide last reviewed employees sorting an impervious gown 483.70(h)(1) PROC WATER AVAILABIL The facility must es	ted she was also responsible n laundry and would do so er shirt and after sorting undry. 2/6/14, at 9:05 a.m., the gistered nurse (RN)-A, should be wearing a gown gh the dirty laundry to prevent tamination. dry procedure infection control on 11/06, revealed or washing linens must wear n, and gloves. CEDURES TO ENSURE .ITY stablish procedures to ensure ble to essential areas when		441	recommendation.	3/14/14
	by: Based on interview facility failed to deview emergency water p would have enough water in the event of supply. This had the residents who reside Findings include:	lan to ensure the residents potable and non-potable of a loss of normal water e potential to affect all 82			Emergency Water Procedure has been updated to reflect the method for distributing the water and estimating the gallons needed for residents and staff should there be a loss of water supply emergency. Staff have been updated with the changes of the Emergency Water Procedure. Emergency Water Procedure is reviewed	

Event ID:6NGV11

Facility ID: 00898

If continuation sheet Page 12 of 13

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION	(X3) DA	0. 0938-039 TE SURVEY MPLETED	
		245149	B. WING _		02	/06/2014	
NAME OF	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, Z			
GOOD S	AMARITAN SOCIETY	- AMBASSADOR	8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE ACT CROSS-REFERENCED TO DEFICIENC	TION SHOULD BE THE APPROPRIATE	(X5) COMPLETIC DATE	
F 466	was reviewed. The method for distribut for estimating the g to meet the needs should there be los emergency. During interview or maintenance-A ide 166 gallons of bott Maintenance-A wa decided to be an a During interview or administrator ident about one gallon o when deciding how on hand, in addition emptied for potable confirmed the facili specifications for h distributed or calcu	e contract did not specify a ting the water or calculations gallons of water required daily of the residents and staff as of the water supply in an a 2/5/14, at 2:26 p.m., ntified the facility had about led water in the basement. s not sure how that was ppropriate number to have. a 2/5/14, at 2:37 p.m., the ified the facility had estimated f water per resident and staff y much bottled water to have n to water tanks which could be e water. Administrator ity's policy did not contain ow any water would be ilations for how much total otable water would be needed	F 4(	66 and updated in the Safe miniumum on an annual frequently if changes are Committee Chair person ensure emergency wate reviewed and updated.	basis and more e required. Safety t is responsible to		

Facility ID: 00898

If continuation sheet Page 13 of 13

CENTERS FOR MEDICARE & MEDICAID SERVICES		0	FORM APPROVED MB NO. 0938-0391
CENTERS FOR MEDICARE & MEDICAID SERVICES           STATEMENT OF DEFICIENCIES           AND PLAN OF CORRECTION           (X1) PROVIDER/SUPPLIER/CLIA           IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION NG 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED
245149	B. WING		02/05/2014
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE	02/03/2014
GOOD SAMARITAN SOCIETY - AMBASSADOR		8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427	
(X4) ID SUMMARY STATEMENT OF DEFICIENCIES PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE COMPLÉTION
K 000 INITIAL COMMENTS	K O	00	
FIRE SAFETY			
THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.			
UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.	1		
A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, Fire Marshal Division. At the time of this survey, Good Samaritan Society Ambassador was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.		EPOC	
PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO: HEALTH CARE FIRE INSPECTIONS STATE FIRE MARSHAL DIVISION			
444 CEDAR STREET, SUITE 145			
ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIG	GNATURE	TITLE	(X6) DATE 02/28/2014

. .. .. . . . . . . .

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

		AND HUMAN SERVICES			FORM	D: 03/06/2014 APPROVED D: 0938-0391	
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	. ,	TIPLE CONSTRUCTION ING 01 - MAIN BUILDING 01		TE SURVEY MPLETED	
		245149	B. WING		02	2/05/2014	
	PROVIDER OR SUPPLIER	- AMBASSADOR	STREET ADDRESS, CITY, STATE, ZIP CODE 8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427				
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COI X (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) COMPLETION DATE	
К 000	ST. PAUL, MN 5510 By e-mail to: Marian.Whitney@s THE PLAN OF COI DEFICIENCY MUS FOLLOWING INFC 1. A description of v to correct the deficie 2. The actual, or pro 3. The name and/or responsible for corr	01-5145, or tate.mn.us RRECTION FOR EACH T INCLUDE ALL OF THE ORMATION: what has been, or will be, done ency.	κo	100			
	building with a partia constructed at 3 diff building was constru- determined to be of 1996, an addition w determined to be of 2010, an addition w determined to be of There is a 2-hour fir addition and the res- the facility is survey CMS-2786R forms The building is auto throughout. The fac with smoke detection open to the corridor	pociety Ambassador is a 1-story al basement. The building was ferent times. The original acted in 1963 and was Type II(000) construction. In as constructed and was Type II(000) construction. In as constructed and was Type V (111) construction. Type V (111) construction. Type V (111) construction. We wall between the 2010 of the building. Therefore, ed as two buildings with two used. The alarm system on in the corridors and spaces s that is monitored for rtment notification. The facility					

		AND HUMAN SERVICES & MEDICAID SERVICES				FORM	: 03/06/2014 APPROVED . 0938-0391
	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION (2 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED	
		245149	B. WING			02/05/2014	
NAME OF F	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	AMARITAN SOCIETY	- AMBASSADOR		· ·	100 MEDICINE LAKE ROAD IEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI/ DEFICIENCY)		(X5) COMPLETION DATE
K 000	Continued From pa has a capacity of 85 at time of the surve	5 beds and had a census of 80	ĸ	000			
K 022 SS=D	NOT MET. NFPA 101 LIFE SAI Access to exits is m		K	)22			2/25/14
	Based on observati provide 2 of several marks the means of with NFPA Life Safe Sec. 7.10.1.7 and 7. practices could nega staff and visitors, by	not met as evidenced by: on, the facility has failed to operational exit signs that egress path in accordance ty Code 101 (2000 edition), 10.8.1 These deficient atively affect all residents, causing confusion in locating ding to the public way in the ncy.			Preparation and execution of this response and plan of correction does constitute an admission or agreemen the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correction is prepared and/or execute solely because it is required by the provisions of federal and state law. F the purposes of any allegation that the center is not in substantial compliance	it by of ed <sup>-</sup> or e	
	02/05/2014, observa	een 10:30 AM to 1:30 PM on ations revealed that the patio Garden dining room and the			with federal requirements of participa this response and plan of correction constitutes the center's allegation of compliance in accordance with sectio		

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Facility ID: 00898

If continuation sheet Page 3 of 7

		AND HUMAN SERVICES & MEDICAID SERVICES			FORM	APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION NG 01 - MAIN BUILDING 01		E SURVEY IPLETED
		245149	B. WING		02/	05/2014
NAME OF I	PROVIDER OR SUPPLIER		· · · · · · · · · · · · · · · · · · ·	STREET ADDRESS, CITY, STATE, ZIP CODE		
GOOD S	GOOD SAMARITAN SOCIETY - AMBASSADOR			8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC	JLD BE	(X5) COMPLETION DATE
K 022	Sunny Ridge dining courtyard that does are not marked as ' not part of a require signs that read as f "NO" shall be in lett a stroke width of 3/8 letters 1 inch in heig word "NO".	room that lead to an enclosed not connect to the public way 'NO EXIT". These doors are ed exits and need to display a ollows: NO EXIT. The word ers 2 inches in height and with 8 inch, and the word "EXIT" in ght located directly below the	К 0:	<ul> <li>7305 of the State Operations Ma</li> <li>Center placed 2 appropriately si</li> <li>EXIT" signs on the doors leading</li> <li>Waterfall Gardens and Sunny R</li> <li>patios on 2/25/2014.</li> <li>The Maintenance Supervisor is</li> <li>responsible to make any correct</li> <li>monitor to prevent a reoccuranc</li> <li>deficiency.</li> </ul>	zed "NO g to idge ions and	
K 054 SS=F	Maintenance Super NFPA 101 LIFE SA All required smoke activating door hold	FETY CODE STANDARD detectors, including those -open devices, are approved, ed and tested in accordance	K 0	54		2/25/14
	Based on interview documentation, the conducting sensitivi detectors on the fire with NFPA 72 (99), practice could affect staff. Findings include: On facility tour betw 02/05/2014, a revise alarm maintenance	s not met as evidenced by: and review of available facility has not been ty testing of the smoke e alarm system in accordance Sec. 7-3.2.1. This deficient t all residents, visitors, and we of the facility's available fire and testing documentation time of the inspection the		Sensitivity testing was complete center on 2/12/14.Center has documentation verifying comple required sensitivity testing of eac detector located throughout the The Maintenance Supervisor is responsible to ensure regular te completed, documented and mo prevent a reoccurence of the de	tion of the ch smoke center. sting is pnitored to	

Facility ID: 00898

If continuation sheet Page 4 of 7

TATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTI	PLE CONSTRUCTION (X3)	DATE SURVEY
	OF CORRECTION	DENTIFICATION NUMBER:	A. BUILDIN	G 01 - MAIN BUILDING 01	COMPLETED
		245149	B. WING		02/05/2014
AME OF I	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE	
GOOD S	AMARITAN SOCIETY	- AMBASSADOR		8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)	(X5) COMPLETIOI DATE
K 054	facility could not proverifying the comple	ovide any documentation etion of the required sensitivity oke detector located	K 05	4	
K 056 SS=F	This deficient condition was confirmed by the Maintenance Supervisor (DM). NFPA 101 LIFE SAFETY CODE STANDARD If there is an automatic sprinkler system, it is installed in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems, to provide complete coverage for all portions of the building. The system is properly maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems. It is fully supervised. There is a reliable, adequate water supply for the system. Required sprinkler systems are equipped with water flow and tamper switches, which are electrically connected to the building fire alarm system. 19.3.5		K 05	6	2/27/14
	Based on observations of the system is not install accordance with NF Installation of Sprin to maintain the sprin with NFPA 13 (99) of out of service cause protection system of the sys	s not met as evidenced by: tions, the automatic sprinkler led and maintained in FPA 13 the Standard for the kler Systems (99). The failure nkler system in compliance could allow system being place ing a decrease in the fire eapability in the event of an uld affect all residents, visitors lity.		Spare sprinkler head box will be equipped with at least 2 of every type a style of sprinkler heads that are being used in the center. The sprinker gauges located on the m fire sprinkler riser have been replaced 2/20/2014. The Maintenance Supervisor is	ain

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Event ID: 6NGV21

Facility ID: 00898

If continuation sheet Page 5 of 7

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	· · /		(X3) DATE SURVEY COMPLETED	
ID PLAN C	OF CORRECTION	IDENTIFICATION NUMBER:	A: BUILDING	01 - MAIN BUILDING 01		
		245149	B. WING		02/05/2014	
IAME OF F	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 8100 MEDICINE LAKE ROAD		
GOOD S	AMARITAN SOCIETY	- AMBASSADOR		NEW HOPE, MN 55427		
(X4) ID PREFIX		TEMENT OF DEFICIENCIES	ID PREFIX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD	BE COMPLET	
TAG		SC IDENTIFYING INFORMATION)	TAG	CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	IATE DATE	
K 056	Continued From pa	age 5	K 056			
	Findings include:			responsible for correcting and moni to prevent reoccurrence of the defic	toring	
	Findings include:				lionoy.	
		veen 10:30 AM to 1:30 PM on vations reveled the following				
	deficient conditions facility's fire sprinkl	were found affecting the er system:				
		ler head box was not				
		ast 2 of every type and style of tare being used in the facility.				
	The observed miss	ing spare sprinkler heads				
	of sprinkler head.	emperature (green bulb) type				
	2. It could not be v	erified when the sprinkler				
	have were last test	the main fire sprinkler riser ed or recalibrating.				
		ition was confirmed by the				
K 067	Maintenance Supe NFPA 101 LIFE SA	FETY CODE STANDARD	K 067	7	2/28/14	
SS=F		, and air conditioning comply				
		of section 9.2 and are installed the manufacturer's				
	specifications. 19 19.5.2.2	9.5.2.1, 9.2, NFPA 90A,				
				а А		
	This STANDARD i	s not met as evidenced by: ntation review, the fire/smoke		Fire and smoke dampers have bee	n	
	damper system has	s not been maintained in		tested in building two on 2/21/14. The Center does not have smoke damp	ne	
	accordance with th					

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Event ID: 6NGV21

Facility ID: 00898

If continuation sheet Page 6 of 7

TEMENT	OF DEFICIENCIES F CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION	(X3) DAT COM	0938-039 TE SURVEY MPLETED	
		245149	B. WING		02	02/05/2014	
_		245149		STREET ADDRESS, CITY, STATE, 2		10312014	
AME OF F	ROVIDER OR SUPPLIER			8100 MEDICINE LAKE ROAD			
OOD S/	AMARITAN SOCIETY	- AMBASSADOR		NEW HOPE, MN 55427			
		TEMENT OF DEFICIENCIES	ID	PROVIDER'S PLAN OF	CORRECTION	(X5)	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG		TION SHOULD BE THE APPROPRIATE	COMPLETIO DATE	
K 067	Continued From pa	qe 6	кo	67			
	not ensure the prop dampers and could negatively affect all	ber operation of the fire/smoke allow smoke migration to residents, staff and visitors in		is responsible for correct monitoring to prevent a the deficiency.			
	the event of a fire.						
	Findings include:						
2	02/05/2014, it was facility fire and smo documentation and the Maintenance So	veen 10:30 AM to 1:30 PM on revealed during the review of ke damper test and inspection confirmed by interview with upervisor (DM), that the facility					
	smoke dampers ha	cumentation that the fire and id been tested/inspected within accordance with NFPA 90(99)					
	This deficient cond Maintenance Super	ition was confirmed by the rvisor (DM).					
						12	
				4	2		
				G			
			1				

Facility ID: 00898

If continuation sheet Page 7 of 7

		AND HUMAN SERVICES					DRM APPROVED
and the state of the state of the		& MEDICAID SERVICES					NO. 0938-0391 DATE SURVEY
	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	• •	TIPLE CONSTRUC NG 02 - NEW AD		(//3)	COMPLETED
		245149	B. WING				02/05/2014
NAME OF I	PROVIDER OR SUPPLIER				ESS, CITY, STATE, ZIP	CODE	
GOOD S	AMARITAN SOCIETY	- AMBASSADOR		8100 MEDICIN NEW HOPE,	IE LAKE ROAD MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(EAC)	OVIDER'S PLAN OF CO H CORRECTIVE ACTIC -REFERENCED TO TH DEFICIENCY	ON SHOULD BE	(X5) COMPLETION DATE
K 000	INITIAL COMMENT	ſS	ко	00			×
	FIRE SAFETY						
	ALLEGATION OF C DEPARTMENT'S A SIGNATURE AT TH PAGE OF THE CM	OC WILL SERVE AS YOUR COMPLIANCE UPON THE CCEPTANCE. YOUR IE BOTTOM OF THE FIRST S-2567 FORM WILL BE ATION OF COMPLIANCE.					
	ONSITE REVISIT O CONDUCTED TO SUBSTANTIAL CO REGULATIONS HA	F AN ACCEPTABLE POC, AN DF YOUR FACILITY MAY BE VALIDATE THAT MPLIANCE WITH THE AS BEEN ATTAINED IN ITH YOUR VERIFICATION.					
	Minnesota Departm Marshal Division. A Samaritan Society / not in substantial co requirements for pa Medicare/Medicaid 483.70(a), Life Safe edition of National F	rticipation in at 42 CFR, Subpart ety from Fire, and the 2000 Fire Protection Association 01, Life Safety Code (LSC),			PC	DC	
	PLEASE RETURN CORRECTION FO DEFICIENCIES (K- HEALTH CARE FIF STATE FIRE MARS	R THE FIRE SAFETY TAGS) TO: RE INSPECTIONS					
		ER/SUPPLIER REPRESENTATIVE'S SIG	NATURE		TITLE		(X6) DATE
Electron	ically Signed						02/28/2014

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION NG 02 - NEW ADDITION		E SURVEY
		245149	B. WING		02	05/2014
	PROVIDER OR SUPPLIER	- AMBASSADOR		STREET ADDRESS, CITY, STATE, ZIP CODE 8100 MEDICINE LAKE ROAD NEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETIO DATE
K 000	444 CEDAR STRE ST. PAUL, MN 551 By e-mail to: Marian.Whitney@s	ET, SUITE 145 01-5145, or tate.mn.us	К 00	00		
	DEFICIENCY MUS FOLLOWING INFO 1. A description of v to correct the defici 2. The actual, or pro 3. The name and/or responsible for corr	vhat has been, or will be, done ency. oposed, completion date.				
	building with a parti constructed at 3 dif building was constr determined to be of 1996, an addition w determined to be of 2010, an addition w determined to be of There is a 2-hour fin addition and the res	bociety Ambassador is a 1-story al basement. The building was ferent times. The original ucted in 1963 and was Type II(000) construction. In as constructed and was Type II(000) construction. In as constructed and was Type V (111) construction. Type V (111) construction. The wall between the 2010 at of the building. Therefore, ed as two buildings with two used.				
	throughout. The fac	matic fire sprinkler protected ility has a fire alarm system on in the corridors and spaces is that is monitored for				

		& MEDICAID SERVICES				E SURVEY
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION 02 - NEW ADDITION		PLETED
		245149	B. WING		02/	05/2014
AME OF F	PROVIDER OR SUPPLIER		5	STREET ADDRESS, CITY, STATE, ZIP CODE		
OOD S	AMARITAN SOCIETY	- AMBASSADOR		3100 MEDICINE LAKE ROAD NEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES ( MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETIC DATE
K 000	automatic fire depa	rtment notification. The facility 5 beds and had a census of 80	K 000			
K 029 SS=D	NOT MET. NFPA 101 LIFE SA Hazardous areas a with 8.4. The areas fire-rated barrier, w		K 029			3/10/14
	Based on observation provide proper protect hazardous areas to accordance with NI (2000 edition) section deficient practice of residents, staff, and this rooms could erruntenable. Findings include: On facility tour betw 02/05/2014, observation sprinkler / mechanic corridor that were so not an approved interval.	s not met as evidenced by: tions, the facility has failed to ection from 1 of several cated throughout the facility in FPA Life Safety Code 101 on 18.3.2.1. The following ould negatively affect the d visitors as smoke and fire in here the corridor making it ween 10:30 AM to 1:30 PM on vation revealed, that there were in the wall separating the fire cal storage room from the sealed with a foam filler and tumescent fire calking. At the on the facility could not verify		Preparation and execution of this response and plan of correction de constitute an admission or agreem the provider of the truth of the fact alleged or conclusions set forth in statement of deficiencies. The pla correction is prepared and/or exec solely because it is required by the provisions of federal and state law the purposes of any allegation tha center is not in substantial complia with federal requirements of partic this response and plan of correction compliance in accordance with se 7305 of the State Operations Man Foam will be removed and replace appropriate fire rated sealer in the	bes not nent by s the an of cuted the cuted the ance sipation, on of ction ual.	

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Facility ID: 00898

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	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION - NEW ADDITION		E SURVEY PLETED
		245149	B. WING			02/	05/2014
NAME OF F	PROVIDER OR SUPPLIER	•		STR	REET ADDRESS, CITY, STATE, ZIP CODE		
					0 MEDICINE LAKE ROAD		
500D S.	AMARITAN SOCIETY	- AMBASSADOR		NE	W HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	(	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETIC DATE
K 029		age 3 I or the fire rating of the foam ed to seal the penetrations.	K 02		sprinkler room. The Maintenance Superviser is		
K 054 SS=F	This deficient condition was confirmed by the Maintenance Supervisor (DM). NFPA 101 LIFE SAFETY CODE STANDARD All required smoke detectors, including those activating door hold-open devices, are approved, maintained, inspected and tested in accordance with the manufacturer's specifications. 9.6.1.3		K 0		responsible to correct, and monito prevent a reoccurrence of the defi		2/27/14
~	Based on interview documentation, the conducting sensitiv detectors on the fir with NFPA 72 (99), practice could affect staff. Findings include: On facility tour betw 02/05/2014, a revia alarm maintenance revealed that at the facility could not pro- verifying the compl	is not met as evidenced by: v and review of available e facility has not been vity testing of the smoke e alarm system in accordance Sec. 7-3.2.1. This deficient ct all residents, visitors, and ween 10:30 AM to 1:30 PM on ew of the facility's available fire e and testing documentation e time of the inspection the ovide any documentation etion of the required sensitivity oke detector located lity.			Sensitivity testing was completed center on 2/12/14.Center has documentation verifying completion required sensitivity testing of each detector located throughout the ce The Maintenance Supervisor is responsible to ensure regular test completed, documented and mon prevent a reoccurrence of the defi	on of the smoke enter. ing is itored to	
	This deficient cond Maintenance Supe	ition was confirmed by the					

FORM CMS-2567(02-99) Previous Versions Obsolete

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		AND HUMAN SERVICES				0938-039
TATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION 3 02 - NEW ADDITION		E SURVEY PLETED
		245149	B. WING		02/	05/2014
NAME OF I	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE		
	AMARITAN SOCIETY			8100 MEDICINE LAKE ROAD		
GOODS	AWARITAN SOCIETT			NEW HOPE, MN 55427		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETIO DATE
K 056 SS=F	There is an automa in accordance with Installation of Sprin components, devic complete coverage The system is main NFPA 25, Standard and Maintenance of Systems. There is supply for the system	FETY CODE STANDARD atic sprinkler system, installed NFPA 13, Standard for the akler Systems, with approved es, and equipment, to provide of all portions of the facility. Intained in accordance with a for the Inspection, Testing, of Water-Based Fire Protection a reliable, adequate water em. The system is equipped tamper switches which are re alarm system. 18.3.5.	K 05	6		3/14/14
	Based on observa system is not insta accordance with N Installation of Sprin to maintain the spr with NFPA 13 (99) out of service caus protection system of emergency that wo and staff of the fac Findings include: On facility tour beth 02/05/2014, observ deficient conditions facility's fire sprink	ween 10:30 AM to 1:30 PM on vations reveled the following s were found affecting the		Spare sprinkler head box will be equipped with at least 2 of ever style of sprinkler heads that are used in the center. The sprinkler gauges located or fire sprinkler riser is scheduled replaced. The Maintenance Supervisor is responsible for correction and not to prevent reoccurrence of the	y type and being the main to be monitoring	

		AND HUMAN SERVICES		ОМ	ORM APPROVEI 3 NO. 0938-039	
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		PLE CONSTRUCTION (X G 02 - NEW ADDITION	3) DATE SURVEY COMPLETED	
		245149	B. WING		02/05/2014	
	PROVIDER OR SUPPLIER	- AMBASSADOR		STREET ADDRESS, CITY, STATE, ZIP CODE 8100 MEDICINE LAKE ROAD		
	CUMMADY STA	TEMENT OF DEFICIENCIES		NEW HOPE, MN 55427 PROVIDER'S PLAN OF CORRECTION	(X5)	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	E COMPLETION	
K 056 K 067 SS=F	sprinkler heads tha The observed miss were the elevated to of sprinkler head. 2. It could not be vere gauges located on have were last tested This deficient condin Maintenance Super NFPA 101 LIFE SA Heating, ventilating with the provisions in accordance with specifications. 9. 90A This STANDARD is Based on document damper system has	ast 2 of every type and style of t are being used in the facility. ing spare sprinkler heads emperature (green bulb) type erified when the sprinkler the main fire sprinkler riser ed or recalibrating. ition was confirmed by the rvisor (DM). FETY CODE STANDARD , and air conditioning comply of section 9.2 and are installed	K 05			
	90(99) section 3-4. not ensure the prop dampers and could	7. This deficient practice does ber operation of the fire/smoke allow smoke migration to residents, staff and visitors in		<ul> <li>have been tested from the vendor.</li> <li>The maintenance Supervisor is responsible for correcting and monito to prevent a reoccurrence of the deficiency.</li> </ul>		
	Findings include:					
		veen 10:30 AM to 1:30 PM on revealed during the review of		2		

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DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPRO CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-									
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION 02 - NEW ADDITION		E SURVEY PLETED		
		245149	B. WING	B. WING			05/2014		
NAME OF F	PROVIDER OR SUPPLIER				STREET ADDRESS, CITY, STATE, ZIP CODE				
GOOD S	GOOD SAMARITAN SOCIETY - AMBASSADOR				3100 MEDICINE LAKE ROAD NEW HOPE, MN 55427				
(X4) ID PREFIX TAG	FIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL			ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)			(X5) COMPLETION DATE		
K 067	documentation and the Maintenance S failed to provide do smoke dampers ha the last 4 years in a section 3-4.7.	ke damper test and inspection confirmed by interview with upervisor (DM), that the facility cumentation that the fire and d been tested/inspected within accordance with NFPA 90(99)	K	067					

Facility ID: 00898

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Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 2000 0002 5147 5069

February 14, 2014

Ms. Marie Barta, Administrator Good Samaritan Society - Ambassador 8100 Medicine Lake Road New Hope, MN 55427

Re: Enclosed State Nursing Home Licensing Orders - Project Number S5149024

Dear Ms. Barta:

The above facility was surveyed on February 3, 2014 through February 6, 2014 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health, Compliance Monitoring Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is <u>only a suggestion</u> and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

The State licensing orders are delineated on the attached Minnesota Department of Health order form (attached). The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction

Good Samaritan Society - Ambassador February 14, 2014 Page 2 and the Time Period For Correction.

# PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

# THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

When all orders are corrected, the order form should be signed and returned to this office at Minnesota Department of Health, 3333 W Division #212, St. Cloud, MN 56301. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact me.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.

Sincerely,

Kate Johnston, Program Specialist Licensing and Certification Program Division of Compliance Monitoring Telephone: (651) 201-3992 Fax: (651) 215-9697 Enclosure (s) cc: Licensing and Certification File