#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### **CENTERS FOR MEDICARE & MEDICAID SERVICES**

	CARE/MEDICAID CERTIFICATION A		ID: 6S23 Facility ID: 00352		
1. MEDICARE/MEDICAID PROVIDER NO.           (L1)         245459           2.STATE VENDOR OR MEDICAID NO.           (L2)         787477100	3. NAME AND ADDRESS OF FACILITY (L3) <b>BENEDICTINE LIVING COMMUNI</b> (L4) <b>551 FOURTH STREET NORTH</b> (L5) <b>WINSTED, MN</b>	TY WINSTED (L6) 55395	4. TYPE OF ACTION:     7 (L8)       1. Initial     2. Recertification       3. Termination     4. CHOW       5. Validation     6. Complaint       7. On-Site Visit     9. Other		
<ol> <li>5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) 02/01/2011</li> </ol>	<ol> <li>PROVIDER/SUPPLIER CATEGORY</li> <li>01 Hospital</li> <li>05 HHA</li> <li>09 ESRD</li> </ol>	<u>02</u> (L7) 13 PTIP 22 CLIA	8. Full Survey After Complaint		
6. DATE OF SURVEY     08/01/18     (L34)       8. ACCREDITATION STATUS:	02 SNF/NF/Dual         06 PRTF         10 NF           03 SNF/NF/Distinct         07 X-Ray         11 ICF/IID           04 SNF         08 OPT/SP         12 RHC	14 CORF 15 ASC 16 HOSPICE	FISCAL YEAR ENDING DATE: (L35) 12/31		
11. LTC PERIOD OF CERTIFICATION         From (a):         To (b):         12. Total Facility Beds         13. Total Certified Beds         65         (L17)         14. LTC CERTIFIED BED BREAKDOWN         18 SNF         18/19 SNF         65         (L37)         (L38)         16. STATE SURVEY AGENCY REMARKS (IF APPLICABL	10.THE FACILITY IS CERTIFIED AS:         X       A. In Compliance With         Program Requirements         Compliance Based On:        1.         Acceptable POC         B.       Not in Compliance with Program         Requirements and/or Applied Waivers:         ICF       IID         (L42)       (L43)         E SHOW LTC CANCELLATION DATE):	And/Or Approved Waivers Of The        2.         Technical Personnel        3.         24 Hour RN        4.         7-Day RN (Rural SNF)        5.         Life Safety Code         * Code:       A*         15.       FACILITY MEETS         1861 (e) (1) or 1861 (j) (1):	6. Scope of Services Limit 7. Medical Director		
17. SURVEYOR SIGNATURE	Date:	18. STATE SURVEY AGENCY A	PPROVAL Date:		
Brenda Fischer, Unit Supervisor	08/03//2018 (L19)	Alison Helm, Enforcement Specialist 08/03//2018			
PART II - TO BE	COMPLETED BY HCFA REGIONAL	L OFFICE OR SINGLE STA			
<ul> <li>19. DETERMINATION OF ELIGIBILITY</li> <li><u>X</u></li> <li>1. Facility is Eligible to Participate</li> <li><u>2</u>. Facility is not Eligible</li> <li>(L21)</li> </ul>	20. COMPLIANCE WITH CIVIL RIGHTS ACT:	<ol> <li>Statement of Financ</li> <li>Ownership/Control</li> <li>Both of the Above :</li> </ol>	Interest Disclosure Stmt (HCFA-1513)		
22. ORIGINAL DATE 23. LTC AGREEM OF PARTICIPATION BEGINNING 04/01/1987 (L24) (L41)		26. TERMINATION ACTION:         VOLUNTARY       00         01-Merger, Closure         02-Dissatisfaction W/ Reimbursemer	05-Fail to Meet Health/Safety		
25. LTC EXTENSION DATE: 27. ALTERNATIV A. Suspension (L27) B. Rescind Sus	n of Admissions: (L44) pension Date:	03-Risk of Involuntary Termination 04-Other Reason for Withdrawal	OTHER 07-Provider Status Change 00-Active		
28. TERMINATION DATE: 29	(L45) . INTERMEDIARY/CARRIER NO.	30. REMARKS			
(L28)	<b>00320</b> (L31)				
31. RO RECEIPT OF CMS-1539 32 (L32)	. DETERMINATION OF APPROVAL DATE 07/31/2018 (L33)	DETERMINATION APPRO	DVAL		



Protecting, Maintaining and Improvingthe Health of All Minnesotans

CMS Certification Number (CCN): 245459

August 3, 2018

Talia Pletcher, Administrator Administrator Benedictine Living Community Winsted 551 Fourth Street North Winsted, MN 55395-0750

Dear Talia Pletcher:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective July 31, 2018 the above facility is certified for:

65 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 65 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

alison Helm

Alison Helm, Enforcement Specialist Licensing and Certification Minnesota Department of Health P.O. Box 64970 Saint Paul, Minnesota 55164-0970 Phone: 651-201-4206 Email: alison.helm@state.mn.us



Electronically delivered

August 3, 2018

Talia Pletcher, Administrator Benedictine Living Community Winsted 551 Fourth Street North Winsted, MN 55395-0750

RE: Project Number S5459028

Dear Talia Pletcher:

On July 5, 2018, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on June 21, 2018. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On August 1, 2018, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on June 21, 2018. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of July 31, 2018. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on June 21, 2018, effective July 31, 2018 and therefore remedies outlined in our letter to you dated July 5, 2018, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

alison Helm

Alison Helm, Enforcement Specialist Licensing and Certification Minnesota Department of Health P.O. Box 64970 Saint Paul, Minnesota 55164-0970 Phone: 651-201-4206 Email: alison.helm@state.mn.us

#### **CENTERS FOR MEDICARE & MEDICAID SERVICES**

MEDICARE/MEDICAID CERTIFICATION PART I - TO BE COMPLETED BY THE ST						ID: 6S23			
1. MEDICARE/MEDICAID PROVIDER NO.         3. NAME AND ADDRESS OF FACILITY           (L1)         245459         (L3) BENEDICTINE LIVING COMM           2.STATE VENDOR OR MEDICAID NO.         (L4) 551 FOURTH STREET NORTH           (L2)         787477100         (L5) WINSTED, MN			ILITY COMMUNIT DRTH	(L6) 55395	1. Initial     2. Reco       3. Termination     4. CHO       5. Validation     6. Com	2 (L8) 2. Recertification 4. CHOW 6. Complaint 9. Other			
<ol> <li>5. EFFECTIVE DATE CHANGE OF OWN (L9) 02/01/2011</li> <li>6. DATE OF SURVEY 06/21/2</li> <li>8. ACCREDITATION STATUS:</li> </ol>	01 Hospital         05 HHA         09 ESRD           06/21/2018         (L34)         02 SNF/NF/Dual         06 PRTF         10 NF		02 (L7) 13 PTIP 22 CLIA 14 CORF 15 ASC	8. Full Survey After Complaint FISCAL YEAR ENDING DATE: (L35)					
0 Unaccredited     1 TJC       2 AOA     3 Other	(E10)	04 SNF	08 OPT/SP	12 RHC	16 HOSPICE	12/31			
<ol> <li>I.I.CC PERIOD OF CERTIFICATION From (a): To (b):</li> <li>To (b):</li> <li>Total Facility Beds</li> <li>Total Certified Beds</li> <li>IA: LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 65 (L37) (L38)</li> <li>STATE SURVEY AGENCY REMARK</li> </ol>	19 SNF (L39)	Complian 1 X B. Not in Co Requirements ICF (L42)	ance With Requirements cce Based On: Acceptable POC mpliance with Prog and/or Applied Wa IID (L43)	gram aivers:	And/Or Approved Waivers Of 7        2. Technical Personnel        3. 24 Hour RN        4. 7-Day RN (Rural SN        5. Life Safety Code         * Code:       B*         15. FACILITY MEETS         1861 (e) (1) or 1861 (j) (1):	7. Medical Director			
17. SURVEYOR SIGNATURE	- NF II	Date:	07/16/2018		18. STATE SURVEY AGENCY		//20/2019		
· · · · · · · · · · · · · · · · · · ·				(L19) EGIONAI	L OFFICE OR SINGLE S	-	//30/2018 (L2		
<ol> <li>DETERMINATION OF ELIGIBILITY</li> <li>1. Facility is Eligible to Par</li> <li>2. Facility is not Eligible</li> </ol>			MPLIANCE WITH GHTS ACT:	I CIVIL		ancial Solvency (HCFA-2572) rol Interest Disclosure Stmt (HCFA-1513) ve :			
22. ORIGINAL DATE OF PARTICIPATION 04/01/1987 (L24)	23. LTC AGREEM BEGINNING (L41)		24. LTC AGREEN ENDING DA' (L25)		26. TERMINATION ACTION: <u>VOLUNTARY</u> 01-Merger, Closure 02-Dissatisfaction W/ Reimburser	00 INVOLUNTARY 05-Fail to Meet Health/			
25. LTC EXTENSION DATE: (L27)	-	VE SANCTIONS n of Admissions: spension Date:	(L44)		03-Risk of Involuntary Termination	on <u>OTHER</u> 07-Provider Status Cha 00-Active	nge		
28. TERMINATION DATE:	29	. INTERMEDIARY/	(L45) CARRIER NO.		30. REMARKS				
	(L28)	00320		(L31)					
31. RO RECEIPT OF CMS-1539	32	2. DETERMINATION	OF APPROVAL I	DATE					
	(L32)			(L33)	DETERMINATION APP	ROVAL			



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered July 5, 2018

Ms. Talia Pletcher, Administrator Benedictine Living Community Winsted 551 Fourth Street North Winsted, MN 55395-0750

RE: Project Number S5459028

Dear Ms. Pletcher:

On June 21, 2018, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Electronic Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

# <u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

### DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" tag) and emergency preparedness deficiencies (those preceded by an "E" tag), i.e., the plan of correction should be directed to:

Brenda Fischer, Unit Supervisor St. Cloud A Survey Team Licensing and Certification Program Health Regulation Division Minnesota Department of Health Midtown Square 3333 Division Street, Suite 212 Saint Cloud, Minnesota 56301-4557 Email: brenda.fischer@state.mn.us Phone: (320) 223-7338 Fax: (320) 223-7348

## **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by July 31, 2018, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

### ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;

- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

### PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

### VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

### Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition

of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

# FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by September 21, 2018 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as

the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by December 21, 2018 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

### INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

> Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\_idr.cfm</u>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</u>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Tom Linhoff, Fire Safety Supervisor Health Care Fire Inspections Minnesota Department of Public Safety State Fire Marshal Division 445 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145 Email: tom.linhoff@state.mn.us Telephone: (651) 430-3012

### Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

Davenes Stapeon

Douglas Larson, Enforcement Specialist Minnesota Department of Health Licensing and Certification Program Program Assurance Unit Health Regulation Division Telephone: 651-201-4118 Fax: 651-215-9697 Email: doug.larson@state.mn.us

		& MEDICAID SERVICES			0		APPROVED
		(X1) PROVIDER/SUPPLIER/CLIA	(X2) MU			<u>OMB NO. 0938-0391</u> (X3) DATE SURVEY	
	F CORRECTION	IDENTIFICATION NUMBER:	A. BUILDI			COMPLETED	
		245459	B. WING			06/	21/2018
NAME OF F	PROVIDER OR SUPPLIER			STI	REET ADDRESS, CITY, STATE, ZIP CODE		
BENEDIC	CTINE LIVING COMM	UNITY WINSTED			1 FOURTH STREET NORTH		
				WI	NSTED, MN 55395		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES	ID PREFI) TAG	κ	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	) BE	(X5) COMPLETION DATE
E 000	Initial Comments		E 0	00			
F 000	Emergency Prepare conducted on June during a recertificat		F0	00			
	survey was completed Minnesota Departmyour facility was in co of 42 CFR Part 483	h June 21, 2018, a standard ted at your facility by the nent of Health to determine if compliance with requirements b, Subpart B, and ong Term Care Facilities.					
	as your allegation o Department's accept enrolled in ePOC, y at the bottom of the	f correction (POC) will serve f compliance upon the otance. Because you are rour signature is not required first page of the CMS-2567 ic submission of the POC will ion of compliance.					
F 625 SS=D	on-site revisit of you validate that substa regulations has bee your verification. Notice of Bed Hold	acceptable electronic POC, an ur facility may be conducted to ntial compliance with the en attained in accordance with Policy Before/Upon Trnsfr 1)(2)	F 6	25			7/31/18
	§483.15(d)(1) Notic nursing facility trans the resident goes o	of bed-hold policy and return- be before transfer. Before a sfers a resident to a hospital or n therapeutic leave, the t provide written information to					
LABORATOR	/ DIRECTOR'S OR PROVID	ER/SUPPLIER REPRESENTATIVE'S SIGN	NATURE		TITLE		(X6) DATE
	ically Signed						07/06/2018

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEDARTMENT OF LICALTU AND LUMANN SERVICES

PRINTED: 07/17/2018

		AND HUMAN SERVICES				FORM	07/17/2018 APPROVED 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		245459	B. WING	÷		06/2	21/2018
NAME OF PROVIDER OR SUPPLIER BENEDICTINE LIVING COMMUNITY WINSTED				5	TREET ADDRESS, CITY, STATE, ZIP CODE 51 FOURTH STREET NORTH VINSTED, MN 55395		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	I IX	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROF DEFICIENCY)	) BE	(X5) COMPLETION DATE
F 625	specifies- (i) The duration of t any, during which the return and resume facility; (ii) The reserve beed plan, under § 447.4 (iii) The nursing face bed-hold periods, we paragraph (e)(1) of resident to return; at (iv) The information of this section. §483.15(d)(2) Bed- the time of transfer hospitalization or the facility must provide resident representat specifies the duration described in paragr This REQUIREMENT by: Based on interviewe facility failed to provide resident face of the time facility failed to provide at the time of hospi (R20) who was revert Findings include: R20's admission Me identified R20 had to impairment. R20's the her primary payer st R20's progress not - 6/17/18, at 11:12 at the hospital for exc diminished lung sout temperature.	dent representative that he state bed-hold policy, if he resident is permitted to residence in the nursing I payment policy in the state 0 of this chapter, if any; ility's policies regarding which must be consistent with this section, permitting a and a specified in paragraph (e)(1) hold notice upon transfer. At of a resident for erapeutic leave, a nursing to the resident and the tive written notice which on of the bed-hold policy aph (d)(1) of this section. NT is not met as evidenced v and document review, the vide the written bed hold policy tal transfer for 1 of 1 residents ewed for hospitalization. inimum Data Set dated 4/4/18, moderate cognitive undated Face Sheet identified ource was private pay.	F	625	F625 SS=D The facility has policies and proce- place to ensure a Notice of Bed He given before/upon transfer. Notice bed-hold policy and return. Notice transfer to a hospital or the resider on a therapeutic leave, the nursing provides written information to the resident or resident representative specifies – (i) The duration of the s bed-hold policy, if any, during whice resident is permitted to return and residence in the nursing facility; (if reserve bed payment policy in the	old is of e before nt goes g facility that state th the resume i) The	

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 00352

If continuation sheet Page 2 of 4

## PRINTED: 07/17/2018

	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			· · ·	(X3) DATE SURVEY COMPLETED	
	245459	B. WING		06/2	21/2018	
PROVIDER OR SUPPLIER	•		STREET ADDRESS, CITY, STATE, ZIP CO	DE		
CTINE LIVING COMM	UNITY WINSTED		551 FOURTH STREET NORTH WINSTED, MN 55395			
(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE ACTION	SHOULD BE	(X5) COMPLETIO DATE	
Continued From pa	age 2	F 6	25			
hospital. R20's medical reco bed hold agreement time of hospital tran During interview or registered nurse (F sent to the administ was hospitalized and (SSD) followed up policy. A written be not routinely given indicated the nurse acceptance or den transferring to the F When interviewed DON stated she was R20 to the hospital hold agreement/pot the time of transfer responsible party and agreement to the b SSD to follow up. On 6/21/18, at 1:21 were supposed to a verbally if they wan hospitalized. If the wanted to hold the the bed hold agreement a indicated she felt it bed hold agreement a indicated she felt it bed hold agreement so the resident/ res- informed decision, impact for the resident	ord lacked evidence a written nt/policy was provided at the nsfer.		<ul> <li>plan, under 447.40 of this ch</li> <li>(iii) The nursing facilities poli</li> <li>regarding bed hold periods, w</li> <li>be consistent with paragraph</li> <li>section, permitting a resident</li> <li>and (iv) The information spection</li> <li>paragraph (e)(1) of this section</li> <li>time of transfer of a resident</li> <li>hospitalization or therapeution</li> <li>nursing facility must provide</li> <li>resident and the resident rep</li> <li>written notice which specifies</li> <li>of the bed-hold policy descrift</li> <li>paragraph (d)(1) of this section</li> <li>Current facility policy and probeen reviewed and deemed</li> <li>R20 has been provided with</li> <li>Policy Notification form.</li> <li>All residents have the potent</li> <li>affected by the same deficient</li> <li>Bed Hold Policy Notification forms will now be</li> <li>time of transfer for hospitaliz</li> <li>therapeutic leave. Bed Hold</li> <li>Notification forms will now be</li> <li>triplicate. They will be attach</li> <li>envelope that is sent with resident/responsible</li> <li>pare hospitalized. The will</li> <li>either be signed by the</li> <li>resident/responsible party, o</li> <li>them to the hospital if they at</li> <li>sign. The yellow copy will go to</li> </ul>	cies which must (e)(1) of this t to return; cified in ion. At the for leave, a to the oresentative s the duration bed in on. bedure has appropriate. the Bed Hold ial to be nt practice. forms will be party at the ation or Policy e made in ed to the sidents when nite copy will r sent with re unable to placed in o SS. If a		
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If the wanted to hold the the bed hold agreement so the resident/ resi indicated she felt it bed hold agreement so the resident/ resi informed decision, impact for the resident/ The facility policy resident (F Sent for the resident) (F Sent (F) Sent	RS FOR MEDICARE & MEDICAID SERVICES         OF DEFICIENCIES         (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:         245459         PROVIDER OR SUPPLIER         SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)         Continued From page 2 hospital.         R20's medical record lacked evidence a written bed hold agreement/policy was provided at the time of hospital transfer.         During interview on 6/21/18, at 1:21 p.m. registered nurse (RN)-A indicated an e-mail was sent to the administrative staff when a resident was hospitalized and the social service designee (SSD) followed up with the bed hold agreement/ policy. A written bed hold agreement/ policy was not routinely given at the time of transfer. She indicated the nurse should try and get a verbal acceptance or denial to a bed hold when transferring to the hospital.         When interviewed on 6/21/18, at 1:21 p.m. the DON stated she was the nurse on duty who sent R20 to the hospital. She confirmed a written bed hold agreement/policy was not sent with R20 at the time of transfer. She contacted the responsible party and was given a verbal agreement to the bed hold and she emailed the	RS FOR MEDICARE & MEDICAID SERVICES         OF DEFICIENCIES       (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:       (X2) MULT A. BUILDI 245459         PROVIDER OR SUPPLIER       245459       B. WING_         CTINE LIVING COMMUNITY WINSTED       ID SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)       ID PREFIX TAG         Continued From page 2 hospital.       F 62         R20's medical record lacked evidence a written bed hold agreement/policy was provided at the time of hospital transfer.       F 62         During interview on 6/21/18, at 1:21 p.m. registered nurse (RN)-A indicated an e-mail was sent to the administrative staff when a resident was hospitalized and the social service designee (SSD) followed up with the bed hold agreement/ policy. A written bed hold agreement/ policy was not routinely given at the time of transfer. She indicated the nurse should try and get a verbal acceptance or denial to a bed hold when transferring to the hospital.       When interviewed on 6/21/18, at 1:21 p.m. the DON stated she was the nurse on duty who sent R20 to the hospital. She confirmed a written bed hold agreement/policy was not sent with R20 at the time of transfer. She contacted the responsible party and was given a verbal agreement to the bed hold and she emailed the SSD to follow up.       On 6/21/18, at 1:21 p.m. the DON stated she was if the resident and or family verbally if they wanted to hold their bed while hod agreement/policy was not sent with R20 at the time of transfer. She indicated she felt it was important to provide the bed hold agreement/policy to the responsible party for signature. The facility had not been routinely providing a written copy of th	Rest FOR MEDICARE & MEDICAID SERVICES           OF DEFICIENCIES         (X1) PROVIDERSUPPLIER/CLIAIL DENTIFICATION NUMBER:         (X2) MULTIPLE CONSTRUCTION           A BUILDING         A BUILDING           PROVIDER OR SUPPLIER         STREET ADDRESS, CITY, STATE, ZIP CC           CTINE LIVING COMMUNITY WINSTED         STREET ADDRESS, CITY, STATE, ZIP CC           SUMMARY STATEMENT OF DEFICIENCIES         INNO           (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)         PREFIX           Continued From page 2         F 625           hospital.         PROVIDER on autimities politices po	OF DEFICIENCIES       (X1) PROVIDERSUPPLICERCUA.       (X2) MUTTPLE CONSTRUCTION       (X3) DATA         PROVIDER OR SUPPLICE       245459       B. WING       (X3) DATA         CTINE LIVING COMMUNITY WINSTED       B. WING       (X3) DATA         SUMMARY STATEMENT OF DEFICIENCIES.       D. PROVIDER NOR SUPPLICE       STREET ADDRESS, CITY, STATE, ZIP CODE         SUMMARY STATEMENT OF DEFICIENCIES.       D. PROVIDER NOR SUPPLICE       STREET ADDRESS, CITY, STATE, ZIP CODE         Continued From page 2       PROVIDER NOR SUPPLICE       PROVIDER NOR SUPPLICE         Continued From page 2       F 625         hospital.       Presonational state of the social service designee         (SSD) follow up with the bed hold agreement/ policy was not sent with bed hold agreement/ policy, A written bed hold agreement/ policy was not sent with PAD and the bed hold agreement/ policy, A written bed hold agreement/ policy was not sent with R20 at the time of transfer.       F 625         DON stated she was the nurse on duty who sent R20 to the hospital.       The resident for hospital transfer.       The time of transfer.         PON Stated She was the nurse on duty who sent R20 to the hospital.       State the adde demend appropriate.       Current facility policy and procedure has been reviewed and deemed appropriate.         No for 2/1/8, at 1:21 the SSD stated the nurses were supposed to ask if the resident and or family wanted to hold the bed she was the nother hospitalized. The with copy will be statemed to the moresident/respons	

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 00352

STATEMENT	OF DEFICIENCIES	KOMEDICAID SERVICES     (X1) PROVIDER/SUPPLIER/CLIA     IDENTIFICATION NUMBER:			OMB NO. 09 (X3) DATE S COMPLE	URVEY
				IG		
245459		B. WING _		06/21	/2018	
NAME OF PROVIDER OR SUPPLIER BENEDICTINE LIVING COMMUNITY WINSTED			STREET ADDRESS, CITY, STATE, ZIP CODE 551 FOURTH STREET NORTH WINSTED, MN 55395			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHOI CROSS-REFERENCED TO THE APPR DEFICIENCY)	JLD BE C	(X5) OMPLETIO DATE
F 625	during hospitalizati and prevent fraud, proper reimbursent transfer a resident therapeutic leave, to the resident, res representative writ	age 3 ions and therapeutic leaves waste and abuse and ensure nent. Prior to or at the time of for hospitalization or a nursing facility must provide ponsible party or legal ten notice which restates and ion of the bed hold policy."	F 62	<ul> <li>representative over the phone, t will be indicated on the form and will be mailed to the responsible and/or legal representative withit hours of the transfer.</li> <li>Social Services have been trained process on 7/2/18. All licensed be trained to this process by 7/3 process has also been added to licensed nurses' orientation cheat Audits will be completed on all tr and hospitalizations for the next Bed hold forms will be reviewed residents who are transferred fo hospitalization or therapeutic leat this time period. The quality cou- will analyze data obtained during process and determine need of monitoring and/or protocol enha The Administrator will be respon- ensuring this process is followed</li> <li>Date of completion: 7/31/18</li> </ul>	a copy party n 24 ed to this nurses will 1/18. The the cklist. ansfers 2 months. for all r ve during incil team g auditing on-going ncements. sible for	

FORM CMS-2567(02-99) Previous Versions Obsolete

Facility ID: 00352

If continuation sheet Page 4 of 4

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DEPARTMENT OF HEAL CENTERS FOR MEDICAL			Ŧh	1459027	OMB NO.	APPROVED 0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION			1. /	LE CONSTRUCTION	(X3) DATE SUF COMPLET	
	245459	)	B. WING 06/*			/2018
NAME OF PROVIDER OR SUPPLI				TATE, ZIP CODE		
BENEDICTINE LIVING C			URTH STR ED, MN 55	REET NORTH 5395		
PREFIX (EACH DEFICIENCY M	Y STATEMENT OF DEFICIENC IUST BE PRECEDED BY FULL IDENTIFYING INFORMATION	REGULATORY	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPF DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
K 000 INITIAL COMMI	ENTS		K 000			
A Life Safety Co Minnesota Depa Fire Marshal Div Benedictine Livi found to be in co for participation Subpart 483.700 2012 edition of I Association (NF Code (LSC), Cl Occupancies. Building 01 of B Winsted consist is two-stories in fire sprinkler pro of Type I(332) c was added and basement, is fu was determined At the time of th The facility has detection in the corridors which department noti	de Survey was conduct artment of Public Safety vision. At the time of the ng Community Winsted ompliance with the require in Medicare/Medicaid at (a), Life Safety from Fir National Fire Protection PA) Standard 101, Life hapter 19 Existing Heat enedictine Living Commits of the original 1960 bill height, has no basement otected, and was determing onstruction. In 2011, at is a one-story in height by fire sprinkler protected to be of Type II(111) che survey were surveye a fire alarm system wit corridors and spaces of is monitored for automing fication. The facility hat ty of 65 beds and had at	r, State is survey, d was urements at 42 CFR, e, and the Safety th Care munity wilding. It ent, is fully nined to be n addition c, has no ed, and onstruction. d as one. h smoke open to the atic fire is a	K 000			
					9	
LABORATORY DIRECTOR'S OR F	ROVIDER/SUPPLIER REPRE	SENTATIVE'S SIC	GNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered July 5, 2018

Ms. Talia Pletcher, Administrator Benedictine Living Community Winsted 551 Fourth Street North Winsted, MN 55395-0750

Re: Project Number S5459028

Dear Ms. Pletcher:

The above facility survey was completed on June 21, 2018 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health, Health Regulation Division, noted no violations of these rules promulgated under Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10.

Electronically posted is the Minnesota Department of Health order form stating that no violations were noted at the time of this survey. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Please disregard the heading of the fourth column which states, "Provider's Plan of Correction." This applies to Federal deficiencies only. There is no requirement to submit a Plan of Correction.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.

Sincerely,

Dourses Stapson

Douglas Larson, Enforcement Specialist Minnesota Department of Health Licensing and Certification Program Program Assurance Unit Health Regulation Division Telephone: 651-201-4118 Fax: 651-215-9697 Email: doug.larson@state.mn.us

#### PRINTED: 07/17/2018 FORM APPROVED

Minnesc	ta Department of He	ealth				ATTOVED	
	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER IDENTIFICATION NUME		JLTIPLE CONSTF DING:		(X3) DATE COMP	SURVEY LETED
		00352	B. WIN	B. WING			1/2018
NAME OF I	PROVIDER OR SUPPLIER	5	STREET ADDRESS,	CITY, STATE, ZIP	CODE		
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	*****ATTE	NTION*****					
	NH LICENSING	CORRECTION ORDE	R				
	144A.10, this correpursuant to a surver found that the defice herein are not corrected shall with a schedule of the the Minnesota Dep Determination of w corrected requires requirements of the number and MN Ru When a rule contai comply with any of lack of compliance. re-inspection with a result in the assess	hether a violation has t	sued n, it is ted iolation ance ule of been g elow. e to dered ipon ile will he item				
	that may result from orders provided that the Department wit	hearing on any assess n non-compliance with at a written request is n hin 15 days of receipt o ent for non-compliance	these nade to of a				
	Department of Hea	8, surveyors of the MN Ith completed a survey licensing orders were f					
	epartment of Health						
	Y DIRECTOR'S OR PROVID	DER/SUPPLIER REPRESENTA	IIVE'S SIGNATURE		TITLE		(X6) DATE 07/06/18

If continuation sheet 1 of 1