

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: 72MM
Facility ID: 00036

| | | | | | | | | | | | | | | | | | | |
|---|--|--|-----------|--------|-----|-----|-----------|--|--|--|--|-------|-------|-------|-------|-------|---|--|
| 1. MEDICARE/MEDICAID PROVIDER NO.(L1) 245390 2. STATE VENDOR OR MEDICAID NO. (L2) 668722900 | 3. NAME AND ADDRESS OF FACILITY (L3) PATHSTONE LIVING (L4) 718 MOUND AVENUE (L5) MANKATO, MN (L6) 56001 | 4. TYPE OF ACTION: <u>7</u> (L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other 8. Full Survey After Complaint | | | | | | | | | | | | | | | | |
| 5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) 6. DATE OF SURVEY 4/11/2016 (L34) 8. ACCREDITATION STATUS: <u> </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other | 7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) 01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA 02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF 03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC 04 SNF 08 OPT/SP 12 RHC 16 HOSPICE | FISCAL YEAR ENDING DATE: (L35) 09/30 | | | | | | | | | | | | | | | | |
| 11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 69 (L18) 13.Total Certified Beds 69 (L17) | 10.THE FACILITY IS CERTIFIED AS: X A. In Compliance With <u>And/Or Approved Waivers Of The Following Requirements:</u> Program Requirements <u> </u> 2. Technical Personnel <u> </u> 6. Scope of Services Limit Compliance Based On: <u> </u> 3. 24 Hour RN <u> </u> 7. Medical Director <u> </u> 1. Acceptable POC <u> </u> 4. 7-Day RN (Rural SNF) <u> </u> 8. Patient Room Size B. Not in Compliance with Program <u> </u> 5. Life Safety Code <u> </u> 9. Beds/Room Requirements and/or Applied Waivers: * Code: <u>A</u> (L12) | | | | | | | | | | | | | | | | | |
| 14. LTC CERTIFIED BED BREAKDOWN <table style="width:100%; border: none;"> <tr> <td style="text-align: center;">18 SNF</td> <td style="text-align: center;">18/19 SNF</td> <td style="text-align: center;">19 SNF</td> <td style="text-align: center;">ICF</td> <td style="text-align: center;">IID</td> </tr> <tr> <td style="text-align: center;">69</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td style="text-align: center;">(L37)</td> <td style="text-align: center;">(L38)</td> <td style="text-align: center;">(L39)</td> <td style="text-align: center;">(L42)</td> <td style="text-align: center;">(L43)</td> </tr> </table> | | 18 SNF | 18/19 SNF | 19 SNF | ICF | IID | 69 | | | | | (L37) | (L38) | (L39) | (L42) | (L43) | 15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15) | |
| 18 SNF | 18/19 SNF | 19 SNF | ICF | IID | | | | | | | | | | | | | | |
| 69 | | | | | | | | | | | | | | | | | | |
| (L37) | (L38) | (L39) | (L42) | (L43) | | | | | | | | | | | | | | |
| 16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): | | | | | | | | | | | | | | | | | | |
| 17. SURVEYOR SIGNATURE <u>Kathryn Serie, Unit Supervisor</u> | Date : <u>04/12/2016</u> (L19) | 18. STATE SURVEY AGENCY APPROVAL <u>Kamala Fiske-Downing, Enforcement Specialist</u> | | | | | | | | | | | | | | | | |
| Date: <u>04/12/2016</u> (L20) | | | | | | | | | | | | | | | | | | |

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

| | | |
|--|--|---|
| 19. DETERMINATION OF ELIGIBILITY <u> </u> 1. Facility is Eligible to Participate <u> </u> 2. Facility is not Eligible (L21) | 20. COMPLIANCE WITH CIVIL RIGHTS ACT: | 21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : <u> </u> |
| 22. ORIGINAL DATE OF PARTICIPATION 12/01/1986 (L24) | 23. LTC AGREEMENT BEGINNING DATE (L41) | 24. LTC AGREEMENT ENDING DATE (L25) |
| 25. LTC EXTENSION DATE: (L27) | 27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45) | |
| 26. TERMINATION ACTION: (L30) <u>VOLUNTARY</u> <u>00</u> 01-Merger, Closure 02-Dissatisfaction W/ Reimbursement 03-Risk of Involuntary Termination 04-Other Reason for Withdrawal | <u>INVOLUNTARY</u> 05-Fail to Meet Health/Safety 06-Fail to Meet Agreement <u>OTHER</u> 07-Provider Status Change 00-Active | |
| 28. TERMINATION DATE: | 29. INTERMEDIARY/CARRIER NO. 03001 (L28) (L31) | 30. REMARKS |
| 31. RO RECEIPT OF CMS-1539 (L32) | 32. DETERMINATION OF APPROVAL DATE (L33) | DETERMINATION APPROVAL |



Protecting, maintaining and improving the health of all Minnesotans

CMS Certification Number (CCN): 245390

April 12, 2016

Ms. Jennifer Pfeffer, Administrator
Pathstone Living
718 Mound Avenue
Mankato, MN 56001

Dear Ms. Pfeffer:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective April 1, 2016 the above facility is certified for:

69 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 69 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing, Program Specialist
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Kamala.Fiske-Downing@state.mn.us
Telephone: (651) 201-4112



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered
April 12, 2016

Ms. Jennifer Pfeffer, Administrator
Pathstone Living
718 Mound Avenue
Mankato, MN 56001

RE: Project Number S5390025

Dear Ms. Pfeffer:

On March 18, 2016, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on March 3, 2016. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On April 11, 2016, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on March 3, 2016. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of April 1, 2016. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on March 3, 2016, effective April 1, 2016 and therefore remedies outlined in our letter to you dated March 18, 2016, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing, Program Specialist
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Kamala.Fiske-Downing@state.mn.us
Telephone: (651) 201-4112

POST-CERTIFICATION REVISIT REPORT

| | | | | | |
|--|----|---|--|------------------------------|----|
| PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245390 | Y1 | MULTIPLE CONSTRUCTION A. Building B. Wing | Y2 | DATE OF REVISIT 4/11/2016 | Y3 |
| NAME OF FACILITY PATHSTONE LIVING | | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

| ITEM Y4 | DATE Y5 | ITEM Y4 | DATE Y5 | ITEM Y4 | DATE Y5 |
|-------------------------|------------|-----------------|------------|------------|------------|
| ID Prefix F0282 | Correction | ID Prefix F0309 | Correction | ID Prefix | Correction |
| Reg. # 483.20(k)(3)(ii) | Completed | Reg. # 483.25 | Completed | Reg. # | Completed |
| LSC | 04/01/2016 | LSC | 04/01/2016 | LSC | |
| ID Prefix | Correction | ID Prefix | Correction | ID Prefix | Correction |
| Reg. # | Completed | Reg. # | Completed | Reg. # | Completed |
| LSC | | LSC | | LSC | |
| ID Prefix | Correction | ID Prefix | Correction | ID Prefix | Correction |
| Reg. # | Completed | Reg. # | Completed | Reg. # | Completed |
| LSC | | LSC | | LSC | |
| ID Prefix | Correction | ID Prefix | Correction | ID Prefix | Correction |
| Reg. # | Completed | Reg. # | Completed | Reg. # | Completed |
| LSC | | LSC | | LSC | |
| ID Prefix | Correction | ID Prefix | Correction | ID Prefix | Correction |
| Reg. # | Completed | Reg. # | Completed | Reg. # | Completed |
| LSC | | LSC | | LSC | |

| | | | | |
|---|----------------------------------|--------------------|--------------------------------|-------------------|
| REVIEWED BY STATE AGENCY <input type="checkbox"/> | REVIEWED BY (INITIALS) KS/kfd | DATE 04/12/2016 | SIGNATURE OF SURVEYOR 03048 | DATE 4/11/2016 |
| REVIEWED BY CMS RO <input type="checkbox"/> | REVIEWED BY (INITIALS) | DATE | TITLE | DATE |

| | |
|---|--|
| FOLLOWUP TO SURVEY COMPLETED ON 3/3/2016 | <input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <input type="checkbox"/> YES <input type="checkbox"/> NO |
|---|--|

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3. NAME AND ADDRESS OF FACILITY (L3) PATHSTONE LIVING (L4) 718 MOUND AVENUE (L5) MANKATO, MN (L6) 56001
4. TYPE OF ACTION: 2 (L8)
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)
6. DATE OF SURVEY 03/03/2016 (L34)
7. PROVIDER/SUPPLIER CATEGORY 02 (L7)
8. ACCREDITATION STATUS: (L10)
10. THE FACILITY IS CERTIFIED AS:
12. Total Facility Beds 69 (L18)
13. Total Certified Beds 69 (L17)
14. LTC CERTIFIED BED BREAKDOWN
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16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):
17. SURVEYOR SIGNATURE Date:
18. STATE SURVEY AGENCY APPROVAL Date:

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30. REMARKS
31. RO RECEIPT OF CMS-1539 (L32)
32. DETERMINATION OF APPROVAL DATE (L33)
DETERMINATION APPROVAL



Protecting, maintaining and improving the health of all Minnesotans

Certified Mail # 7013 3020 0001 8869 0862

March 18, 2016

Ms. Jennifer Pfeffer, Administrator
Pathstone Living
718 Mound Avenue
Mankato, MN 56001

RE: Project Number S5390025

Dear Ms. Pfeffer:

On March 3, 2016, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

Plan of Correction - when a plan of correction will be due and the information to be contained in that document;

Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.

An equal opportunity employer

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Kathryn Serie, Unit Supervisor
Health Regulation Division
Minnesota Department of Health
1400 E. Lyon Street
Marshall, Minnesota 56258
Email: Kathryn.serie@state.mn.us
Office: (507) 476-4233 Fax: (507) 537-7194

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by April 11, 2016, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are

ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,

- Include signature of provider and date.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's PoC if the PoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by June 3, 2016 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by September 3, 2016 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Division of Compliance Monitoring
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at:
http://www.health.state.mn.us/divs/fpc/profinfo/lrc/lrc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period

Pathstone Living

March 18, 2016

Page 5

allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at:

<http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Tom Linhoff, Fire Safety Supervisor
Health Care Fire Inspections
Minnesota Department of Public Safety
State Fire Marshal Division
445 Minnesota Street, Suite 145
St Paul, Minnesota 55101-5145
Email: tom.linhoff@state.mn.us
Phone: (651) 430-3012
Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,



Kamala Fiske-Downing, Program Specialist
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Kamala.Fiske-Downing@state.mn.us
Telephone: (651) 201-4112
Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/24/2016
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 03/03/2016 |
|---|---|---|--|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 000 | INITIAL COMMENTS The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. Upon receipt of an acceptable POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. | F 000 | | | |
| F 282 SS=D | 483.20(k)(3)(ii) SERVICES BY QUALIFIED PERSONS/PER CARE PLAN The services provided or arranged by the facility must be provided by qualified persons in accordance with each resident's written plan of care. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to follow the plan of care for 1 of 3 residents (R10) reviewed for non-pressure related skin conditions. Findings include: On 2/19/16, at 1:00 p.m. R10 was observed to have several bruises identified on both elbows, top of both lower arms, both wrists and both hands. These bruises were dark purplish in color and varied in size. Interview with R10 at this time indicated he was unsure of when he obtained the bruises, but thought he bumped his arms on his room doorway or the railings in the hallway. | F 282 | 1) Areas of bruising were identified on affected resident. A skin assessment was completed and interventions were identified. Care plan was updated and follow up monitoring was put in place. 2) All residents of the facility will be assessed upon admission and routinely to determine potential risk for or actual skin integrity problems. Care plan interventions for all residents will include, but are not limited to weekly skin inspection by licensed staff. Weekly skin inspections will be documented in the medical record. If a problem is identified, | 4/1/16 | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

03/23/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 03/03/2016 |
|---|--|---|--|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 282 | <p>Continued From page 1</p> <p>Observation of R10's bruises with registered nurse (RN)-C and nurse manager (NM)-A on 3/2/16, at 2:15 p.m. R10's bruises were dark purplish in color and varied in size on both arms, wrists and hands. Measurements of the bruises were obtained by RN-C at this time and were as noted:</p> <ol style="list-style-type: none"> 1) left elbow-3.4 centimeters (cm) by 2.0 cm and 2.7 cm by 1.0 cm bruises 2) lower left elbow-0.5 cm by 1.8 cm bruise 3) top of left lower arm- 1.1 cm by 1.0 cm and 7.0 cm by 1.2 cm and 4.0 cm by 1.0 cm and 1.2 cm by 2.5 cm bruises 4) top of left hand- 0.6 cm by 2.0 cm and 1.5 cm by 5.0 cm and 0.9 cm by 2.7 cm bruises 5) left wrist- 2.6 cm by 1.0 cm bruise 6) right elbow- 3.2 cm by 3.7 cm bruise 7) inner right arm- 0.5 cm by 0.9 cm bruise 8) top of right hand- 1.9 cm by .7 cm bruise 9) right wrist-0.9 cm by 0.7 cm and 1.0 cm by 1.2 cm bruises. <p>Review of R10's current plan of care identified the resident as having a potential for skin alteration related to diabetes. Interventions included to monitor skin integrity every shift.</p> <p>Review of R10's skin assessment form dated 2/18/16 and 2/25/16, did not identify any bruising of the skin. No skin concerns.</p> <p>Interview with RN-A on 3/2/16, at 2:23 p.m. indicated he was aware of R10's bruises on the arms, wrists and hands. RN-A stated R10 always has some kind of bruising on his arms, but confirmed the bruises had not been monitored when identified as the plan of care indicated.</p> | F 282 | <p>a skin assessment or nursing progress note will be completed. Interventions will be identified and implemented. Follow up monitoring will also be put in place until problem is resolved.</p> <p>3) Licensed staff and CNAs will be educated on skin care policies and procedures at meeting on March 31, 2016. This education includes expectations for proper assessment and timely interventions for bruising. This includes identifying, documenting, monitoring and care planning alterations in skin integrity.</p> <p>4) Skin assessment and care plan audits will be completed monthly for the next 3 months by the DON or designee to ensure that skin assessments are accurate and appropriate interventions are implemented. Audit findings will be reported to Quality Committee meeting in July 2016.</p> <p>5) The plan of correction will be completed by April 1, 2016.</p> | | |

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/24/2016
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 03/03/2016 |
|---|---|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 282 | Continued From page 2 Interview with NM-A on 3/2/16, at 2:27 p.m. confirmed R10 frequently has bruises on his arms and hands from bumping into the handrails in the hallway. NM-A confirmed staff had not been monitoring R10's bruises as the plan of care indicated. Review of the facility skin care policy dated 5/2011, indicates skin problems are identified and treatments instituted promptly. A registered nurse oversees each residents skin care in accordance with the comprehensive assessment/care plan. | F 282 | | | |
| F 309 SS=D | 483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment | F 309 | | 4/1/16 | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 03/03/2016 |
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| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 309 | <p>Continued From page 3 and plan of care.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review the facility failed to identify and monitor bruising for 1 of 3 residents (R10) reviewed for non-pressure related skin conditions.</p> <p>Findings include:</p> <p>On 2/19/16, at 1:00 p.m. R10 was observed to have several bruises identified on both elbows, top of both lower arms, both wrists and both hands. These bruises were dark purplish in color and varied in size. Interview with R10 at this time indicated he was unsure of when he obtained the bruises, but thought he bumped his arms on his room doorway or the handrails in the hallway.</p> <p>Observation of R10's bruises with registered nurse (RN)-C and nurse manager (NM)-A on 3/2/16, at 2:15 p.m. R10's bruises were dark purplish in color and varied in size on both arms, wrists and hands. Measurements of the bruises were obtained at this time and were as noted:</p> <ol style="list-style-type: none"> 1) left elbow-3.4 centimeters (cm) by 2.0 cm and 2.7 cm by 1.0 cm bruises 2) lower left elbow-0.5 cm by 1.8 cm bruise 3) top of left lower arm- 1.1 cm by 1.0 cm and 7.0 cm by 1.2 cm and 4.0 cm by 1.0 cm and 1.2 cm by 2.5 cm bruises 4) top of left hand- 0.6 cm by 2.0 cm and 1.5 cm by 5.0 cm and 0.9 cm by 2.7 cm bruises 5) left wrist- 2.6 cm by 1.0 cm bruise 6) right elbow- 3.2 cm by 3.7 cm bruise 7) inner right arm- 0.5 cm by 0.9 cm bruise | F 309 | <ol style="list-style-type: none"> 1) Areas of bruising were identified on affected resident. A skin assessment was completed and interventions were identified. Care plan was updated and follow up monitoring was put in place. 2) All residents of the facility will be assessed upon admission and routinely to determine potential risk for or actual skin integrity problems. Care plan interventions for all residents will include, but are not limited to weekly skin inspection by licensed staff. Weekly skin inspections will be documented in the medical record. If a problem is identified, a skin assessment or nursing progress note will be completed. Interventions will be identified and implemented. Follow up monitoring will also be put in place until problem is resolved. 3) Licensed staff and CNAs will be educated on skin care policies and procedures at meeting on March 31, 2016. This education includes expectations for proper assessment and timely interventions for bruising. This includes identifying, documenting, monitoring and care planning alterations in skin integrity. 4) Skin assessment and care plan audits will be completed monthly for the next 3 | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 03/03/2016 |
|---|--|---|--|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 309 | <p>Continued From page 4</p> <p>8) top of right hand- 1.9 cm by .7 cm bruise 9) right wrist-0.9 cm by 0.7 cm and 1.0 cm by 1.2 cm bruises.</p> <p>Review of R10's current plan of care identified the resident as having a potential for skin alteration related to diabetes. Interventions included to monitor skin integrity every shift.</p> <p>Review of R10's skin assessment form dated 2/18/16 and 2/25/16, did not identify any bruising of the skin. No skin concerns.</p> <p>Review of the progress notes dated 2/26/16 to 3/2/16, did not identify/include R10's bruises.</p> <p>Interview with nursing assistant (NA)-A on 3/2/16, at 2:00 p.m. indicated she was aware of R10's bruises on his arms, wrists and hands for several days, but was unsure how/when R10 obtained the bruises. NA-A confirmed she had not reported the bruises to the charge nurse when she identified them.</p> <p>Interview with RN-A on 3/2/16, at 2:23 p.m. indicated he was aware of R10's bruises on the arms, wrists and hands. RN-A further indicated he has observed R10 bump his arms/hands on his room doorway and on the handrails in the hallway when he wheels himself. RN-A stated R10 always has some kind of bruising on his arms but confirmed these bruises had not been monitored nor interventions implemented to prevent further bruising.</p> <p>Interview with NM-A on 3/2/16, at 2:27 p.m. confirmed R10 frequently has bruises on his arms and hands from bumping into the railings in the hallway. She further indicated the staff have</p> | F 309 | <p>months by the DON or designee to ensure that skin assessments are accurate and appropriate interventions are implemented. Audit findings will be reported to Quality Committee meeting in July 2016.</p> <p>5) The plan of correction will be completed by April 1, 2016.</p> | | |

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/24/2016
FORM APPROVED
OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | | (X3) DATE SURVEY COMPLETED 03/03/2016 |
|---|--|---|---|----------------------|---|
| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE | |
| F 309 | Continued From page 5 attempted in the past to donn geri-sleeve protectors but R10 refused. NM-A confirmed staff had not been monitoring R10's bruises and there were no interventions currently in place to prevent further bruising. Review of the facility skin care policy dated 5/2011, indicates skin problems are identified and treatments instituted promptly. A registered nurse oversees each residents skin care in accordance with the comprehensive assessment/care plan. The facility staff receive education on skin care and standard protocol to assure accurate documentation and timely interventions for skin care or problems. | F 309 | | | |

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

F439002M

Printed: 03/18/2016
FORM APPROVED
OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING B. WING _____ | (X3) DATE SURVEY COMPLETED 03/02/2016 |
| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETION DATE |
| K 000 | <p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on March 02, 2016. At the time of this survey, Building 01 of Pathstone Living was found to be in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) 101 Life Safety Code (LSC), Chapter 19 Existing Health Care Occupancies.</p> <p>This facility will be surveyed as two separate buildings. Pathstone Living was original constructed in 1992, is one-story, with no basement, is fully fire sprinkler protected and was determined to be of Type II(111) construction.</p> <p>The facility has a complete fire alarm system with smoke detection in the corridors and spaces open to the corridors, which is monitored for automatic fire department notification. Each Resident Room is also equipped with hard-wired, single-station smoke detection. The facility has a capacity of 69 beds and had a census of 68 at time of the survey.</p> <p>The requirement at 42 CFR, Subpart 483.70(a) is MET as evidenced by:</p> | K 000 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

Fh390024

Printed: 03/18/2016
FORM APPROVED
OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245390 | (X2) MULTIPLE CONSTRUCTION A. BUILDING 02 - 2008 ADDITION B. WING _____ | (X3) DATE SURVEY COMPLETED 03/02/2016 |
|--|---|--|---|

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| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 |
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| K 000 | <p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on March 2, 2016. At the time of this survey, Building 02 of Pathstone Living was found to be in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) 101 Life Safety Code (LSC), Chapter 18 New Health Care Occupancies.</p> <p>This facility will be surveyed as two separate buildings. Pathstone Living, 2008 addition is a 2-story building with with a partial basement. The 2008 addition was determined to be of Type II(111) construction and is fully fire sprinkler protected.</p> <p>The facility has a complete fire alarm system with smoke detection in the corridors and spaces open to the corridors, which is monitored for automatic fire department notification. The facility has a capacity of 69 beds and had a census of 68 at time of the survey.</p> <p>The requirement at 42 CFR, Subpart 483.70(a) is MET.</p> | K 000 | | |
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



Protecting, maintaining and improving the health of all Minnesotans

Certified Mail # 7013 3020 0001 8869 0862

March 18, 2016

Ms. Jennifer Pfeffer, Administrator
Pathstone Living
718 Mound Avenue
Mankato, MN 56001

Re: Enclosed State Nursing Home Licensing Orders - Project Number S5390025

Dear Ms. Pfeffer:

The above facility was surveyed on February 29, 2016 through March 3, 2016 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules. At the time of the survey, the survey team from the Minnesota Department of Health, Health Regulation Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

The State licensing orders are delineated on the attached Minnesota Department of Health order form (attached). The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

When all orders are corrected, the order form should be signed and returned to:

Kathryn Serie, Unit Supervisor
Health Regulation Division
Minnesota Department of Health
1400 E. Lyon Street
Marshall, Minnesota 56258
Email: Kathryn.serie@state.mn.us
Office: (507) 476-4233 Fax: (507) 537-7194

We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should contact Kathryn Serie.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.

Sincerely,



Kamala Fiske-Downing, Program Specialist
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
Kamala.Fiske-Downing@state.mn.us
Telephone: (651) 201-4112 Fax: (651) 215-9697

Enclosure(s)

cc: Original - Facility
Licensing and Certification File

Minnesota Department of Health

| | | | |
|--|--|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00036 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 03/03/2016 |
|--|--|---|---|

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|---|--|
| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 |
|---|--|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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| 2 000 | <p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: On February 29th, March 1st, 2nd and 3rd, 2016, surveyors of this Department's staff, visited the above provider and the following correction orders are issued. When corrections are completed, please sign and date, make a copy of these orders and return the original to the Minnesota Department of Health, Division of</p> | 2 000 | Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. | |
|-------|---|-------|---|--|

| | | |
|---|-------|-----------|
| Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
| Electronically Signed | | 03/23/16 |

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00036 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 03/03/2016 |
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| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 |
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|--------------------|---|---------------|--|--------------------|
| 2 000 | Continued From page 1 Compliance Monitoring, Licensing and Certification Program, 1400 E. Lyon Street, Marshall, Minnesota 56258. | 2 000 | <p>The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.</p> | |
| 2 565 | <p>MN Rule 4658.0405 Subp. 3 Comprehensive Plan of Care; Use</p> <p>Subp. 3. Use. A comprehensive plan of care must be used by all personnel involved in the care of the resident.</p> <p>This MN Requirement is not met as evidenced</p> | 2 565 | | 4/1/16 |

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00036 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 03/03/2016 |
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| 2 565 | <p>Continued From page 2</p> <p>by: Based on observation, interview and document review the facility failed to follow the plan of care for 1 of 3 residents (R10) reviewed for non-pressure related skin conditions.</p> <p>Findings include:</p> <p>On 2/19/16, at 1:00 p.m. R10 was observed to have several bruises identified on both elbows, top of both lower arms, both wrists and both hands. These bruises were dark purplish in color and varied in size. Interview with R10 at this time indicated he was unsure of when he obtained the bruises, but thought he bumped his arms on his room doorway or the railings in the hallway.</p> <p>Observation of R10's bruises with registered nurse (RN)-C and nurse manager (NM)-A on 3/2/16, at 2:15 p.m. R10's bruises were dark purplish in color and varied in size on both arms, wrists and hands. Measurements of the bruises were obtained by RN-C at this time and were as noted:</p> <ol style="list-style-type: none"> 1) left elbow-3.4 centimeters (cm) by 2.0 cm and 2.7 cm by 1.0 cm bruises 2) lower left elbow-0.5 cm by 1.8 cm bruise 3) top of left lower arm- 1.1 cm by 1.0 cm and 7.0 cm by 1.2 cm and 4.0 cm by 1.0 cm and 1.2 cm by 2.5 cm bruises 4) top of left hand- 0.6 cm by 2.0 cm and 1.5 cm by 5.0 cm and 0.9 cm by 2.7 cm bruises 5) left wrist- 2.6 cm by 1.0 cm bruise 6) right elbow- 3.2 cm by 3.7 cm bruise 7) inner right arm- 0.5 cm by 0.9 cm bruise 8) top of right hand- 1.9 cm by .7 cm bruise 9) right wrist-0.9 cm by 0.7 cm and 1.0 cm by 1.2 cm bruises. <p>Review of R10's current plan of care identified the</p> | 2 565 | Corrected | |

Minnesota Department of Health

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00036 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 03/03/2016 |
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| NAME OF PROVIDER OR SUPPLIER PATHSTONE LIVING | STREET ADDRESS, CITY, STATE, ZIP CODE 718 MOUND AVENUE MANKATO, MN 56001 |
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| 2 565 | <p>Continued From page 3</p> <p>resident as having a potential for skin alteration related to diabetes. Interventions included to monitor skin integrity every shift.</p> <p>Review of R10's skin assessment form dated 2/18/16 and 2/25/16, did not identify any bruising of the skin. No skin concerns.</p> <p>Interview with RN-A on 3/2/16, at 2:23 p.m. indicated he was aware of R10's bruises on the arms, wrists and hands. RN-A stated R10 always has some kind of bruising on his arms, but confirmed the bruises had not been monitored when identified as the plan of care indicated.</p> <p>Interview with NM-A on 3/2/16, at 2:27 p.m. confirmed R10 frequently has bruises on his arms and hands from bumping into the handrails in the hallway. NM-A confirmed staff had not been monitoring R10's bruises as the plan of care indicated.</p> <p>Review of the facility skin care policy dated 5/2011, indicates skin problems are identified and treatments instituted promptly. A registered nurse oversees each residents skin care in accordance with the comprehensive assessment/care plan.</p> <p>SUGGESTED METHOD OF CORRECTION: The director of nursing (DON) or designee could develop, review, and/or revise policies and procedures to ensure the facility follow care plans according to the residents individualized needs. The director of nursing (DON) or designee could educate all appropriate staff on the policies and procedures. The director of nursing (DON) or designee could develop monitoring systems to ensure ongoing compliance.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one</p> | 2 565 | | |

Minnesota Department of Health

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| 2 565 | Continued From page 4 (21) days. | 2 565 | | |
| 2 830 | <p>MN Rule 4658.0520 Subp. 1 Adequate and Proper Nursing Care; General</p> <p>Subpart 1. Care in general. A resident must receive nursing care and treatment, personal and custodial care, and supervision based on individual needs and preferences as identified in the comprehensive resident assessment and plan of care as described in parts 4658.0400 and 4658.0405. A nursing home resident must be out of bed as much as possible unless there is a written order from the attending physician that the resident must remain in bed or the resident prefers to remain in bed.</p> <p>This MN Requirement is not met as evidenced by: Based on observation, interview and document review the facility failed to identify and monitor bruising for 1 of 3 residents (R10) reviewed for non-pressure related skin conditions.</p> <p>Findings include:</p> <p>On 2/19/16, at 1:00 p.m. R10 was observed to have several bruises identified on both elbows, top of both lower arms, both wrists and both hands. These bruises were dark purplish in color and varied in size. Interview with R10 at this time indicated he was unsure of when he obtained the bruises, but thought he bumped his arms on his room doorway or the handrails in the hallway.</p> <p>Observation of R10's bruises with registered</p> | 2 830 | Corrected | 4/1/16 |

Minnesota Department of Health

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| 2 830 | <p>Continued From page 5</p> <p>nurse (RN)-C and nurse manager (NM)-A on 3/2/16, at 2:15 p.m. R10's bruises were dark purplish in color and varied in size on both arms, wrists and hands. Measurements of the bruises were obtained at this time and were as noted:</p> <ol style="list-style-type: none"> 1) left elbow-3.4 centimeters (cm) by 2.0 cm and 2.7 cm by 1.0 cm bruises 2) lower left elbow-0.5 cm by 1.8 cm bruise 3) top of left lower arm- 1.1 cm by 1.0 cm and 7.0 cm by 1.2 cm and 4.0 cm by 1.0 cm and 1.2 cm by 2.5 cm bruises 4) top of left hand- 0.6 cm by 2.0 cm and 1.5 cm by 5.0 cm and 0.9 cm by 2.7 cm bruises 5) left wrist- 2.6 cm by 1.0 cm bruise 6) right elbow- 3.2 cm by 3.7 cm bruise 7) inner right arm- 0.5 cm by 0.9 cm bruise 8) top of right hand- 1.9 cm by .7 cm bruise 9) right wrist-0.9 cm by 0.7 cm and 1.0 cm by 1.2 cm bruises. <p>Review of R10's current plan of care identified the resident as having a potential for skin alteration related to diabetes. Interventions included to monitor skin integrity every shift.</p> <p>Review of R10's skin assessment form dated 2/18/16 and 2/25/16, did not identify any bruising of the skin. No skin concerns.</p> <p>Review of the progress notes dated 2/26/16 to 3/2/16, did not identify/include R10's bruises.</p> <p>Interview with nursing assistant (NA)-A on 3/2/16, at 2:00 p.m. indicated she was aware of R10's bruises on his arms, wrists and hands for several days, but was unsure how/when R10 obtained the bruises. NA-A confirmed she had not reported the bruises to the charge nurse when she identified them.</p> | 2 830 | | |

Minnesota Department of Health

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| 2 830 | <p>Continued From page 6</p> <p>Interview with RN-A on 3/2/16, at 2:23 p.m. indicated he was aware of R10's bruises on the arms, wrists and hands. RN-A further indicated he has observed R10 bump his arms/hands on his room doorway and on the handrails in the hallway when he wheels himself. RN-A stated R10 always has some kind of bruising on his arms but confirmed these bruises had not been monitored nor interventions implemented to prevent further bruising.</p> <p>Interview with NM-A on 3/2/16, at 2:27 p.m. confirmed R10 frequently has bruises on his arms and hands from bumping into the railings in the hallway. She further indicated the staff have attempted in the past to donn geri-sleeve protectors but R10 refused. NM-A confirmed staff had not been monitoring R10's bruises and there were no interventions currently in place to prevent further bruising.</p> <p>Review of the facility skin care policy dated 5/2011, indicates skin problems are identified and treatments instituted promptly. A registered nurse oversees each residents skin care in accordance with the comprehensive assessment/care plan. The facility staff receive education on skin care and standard protocol to assure accurate documentation and timely interventions for skin care or problems.</p> <p>SUGGESTED METHOD OF CORRECTION: The director of nurses could educate staff on the current skin policies and expectations of proper assessment and timely interventions related to bruising. An audit could be completed to ensure weekly skin assessments are accurate and staff implement the appropriate treatments. This could be reported to the quarterly quality assurance committee meetings.</p> | 2 830 | | |

Minnesota Department of Health

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| 2 830 | Continued From page 7 | 2 830 | | |
| 21942 | <p>MN St. Statute 144A.10 Subd. 8b Establish Resident and Family Councils</p> <p>Resident advisory council. Each nursing home or boarding care home shall establish a resident advisory council and a family council, unless fewer than three persons express an interest in participating. If one or both councils do not function, the nursing home or boarding care home shall document its attempts to establish the council or councils at least once each calendar year. This subdivision does not alter the rights of residents and families provided by section 144.651, subdivision 27.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and document review the facility failed to organize a family council group over the past year. This had the potential to affect all 66 residents in the facility.</p> <p>Findings include:</p> <p>The social services director was interviewed on 2/29/16, at 3:15 p.m. she indicated there had been no active family council in the past year. She also verified that there had been no attempts by the facility to establish a family council during the past year. She stated we offer families education twice a year but not the availability of an organized family council.</p> | 21942 | Corrected | 4/1/16 |

Minnesota Department of Health

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| 21942 | <p>Continued From page 8</p> <p>SUGGESTED METHOD OF CORRECTION: The administrator or designee could delegate an individual to be responsible for the annual attempt to establish a family council/group. That individual would need to document it's efforts at forming a council, and identify when the attempt occurred in the calendar year.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days.</p> | 21942 | | |