



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

June 5, 2023

Licensee
Sterling Pointe Senior Living
1250 Northland Drive
Princeton, MN 55371

RE: Project Number(s) SL30802015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on May 24, 2023, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, the MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. The MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines and enforcement actions based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the MDH within 15 calendar days of the correction order receipt date.

A state correction order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557.

Please email reconsideration requests to: **Health.HRD.Appeals@state.mn.us**. Please attach this letter as part of your reconsideration request. Please clearly indicate which tag(s) you are contesting and submit information supporting your position(s).

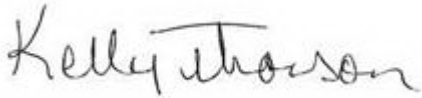
Please address your cover letter for reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Thorson".

Kelly Thorsen, Supervisor
State Evaluation Team
Email: kelly.thorson@state.mn.us
Telephone: 320-223-7336 Fax: 651-281-9796

JMD

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30802	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/24/2023
NAME OF PROVIDER OR SUPPLIER STERLING POINTE SENIOR LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 1250 NORTHLAND DRIVE PRINCETON, MN 55371		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL#30802015 On May 23, 2023, through May 24, 2023, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 54 active residents; 51 receiving services under the Assisted Living with Dementia Care license.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the	0 480		

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the included document titled, Food and Beverage Establishment Inspection Report dated April 5, 2023, for the specific Minnesota Food Code deficiencies. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 480		
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program.	0 800		

Minnesota Department of Health

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0 800	Continued From page 2 This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility's physical environment in a continuous state of good repair and operation regarding the health, safety, and well-being of the residents. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). Findings include: On a facility tour on May 24, 2023, at approximately 11:30 a.m. with maintenance (M)-D it was observed that several fire-resistant rated doors in mechanical rooms, utility rooms and the parking garages were provided with kick down devices to hold the doors open. Several of the hold open devices were in use at the time of survey. Doors that are fire resistant rated in these rooms are required to be maintained closed and latched as designed and installed at the time of construction. Please work with local fire marshal or building official for code compliant options to magnetically hold fire-resistant rated doors open. A leaking faucet was observed on the whirlpool tub in the spa room near resident room 114. These deficient conditions were visually verified by M-D accompanying on the tour.	0 800		

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0 800	Continued From page 3 TIME PERIOD FOR CORRECTION: Seven (7) days	0 800		
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.	0 810		

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0 810	Continued From page 4 This MN Requirement is not met as evidenced by: Based on record review and interview, the licensee failed to maintain the facility's fire safety and evacuation plan with required elements. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). A record review of available documentation and interview were conducted on May 24, 2023, at approximately 10:30 a.m. of documents provided by licensed assisted living director (LALD)-A and maintenance (M)-D on the fire safety and evacuation plan, fire safety and evacuation training, and evacuation drills for the facility. Findings include: Record review of the available documentation indicated that the fire safety and evacuation plan did not include procedures for employees regarding resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs of each resident for movement or evacuation. Record review of the available documentation indicated that employees did not receive training on the facility fire safety and evacuation plan	0 810		

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0 810	Continued From page 5 upon initial hire and twice per year thereafter. Employee training on the fire safety and evacuation plan is required to be conducted and documented separately from fire evacuation drills. All deficiencies were verified by LALD-A and M-D during the interview at approximately 1:00 p.m. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
0 820 SS=D	144G.45 Subd. 2 (g) Fire protection and physical environment (g) Existing construction or elements, including assisted living facilities that were registered as housing with services establishments under chapter 144D prior to August 1, 2021, shall be permitted to continue in use provided such use does not constitute a distinct hazard to life. Any existing elements that an authority having jurisdiction deems a distinct hazard to life must be corrected. The facility must document in the facility's records any actions taken to comply with a correction order, and must submit to the commissioner for review and approval prior to correction. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide facilities that were not a distinct hazard to life. This had the potential to directly affect a limited number of residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	0 820		

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0 820	Continued From page 6 resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). Findings include: On a facility tour of the memory care unit on May 24, 2023, at approximately 12:00 p.m. with maintenance (M)-D, it was observed an exterior exit gate from the secure fenced outdoor area was provided with locking hardware and keypad lock on the exterior of the door not accessible to open from the inside in the direction of exit travel. Gates or doors in the exterior exit path to the public way are required to operate with hardware on the interior of the gate and be continuous to the public way, the same as the building exterior exit doors. All clinical staff are required to carry a key or keypad combination to release the latch of the secured gate for exiting purposes in the event of an emergency. This deficient condition was verified by M-D accompanying on the tour. TIME PERIOD FOR CORRECTION: Two (2) days	0 820		
01060 SS=F	144G.52 Subd. 9 Emergency relocation (a) A facility may remove a resident from the facility in an emergency if necessary due to a resident's urgent medical needs or an imminent risk the resident poses to the health or safety of another facility resident or facility staff member. An emergency relocation is not a termination. (b) In the event of an emergency relocation, the	01060		

Minnesota Department of Health

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01060	Continued From page 7 facility must provide a written notice that contains, at a minimum: (1) the reason for the relocation; (2) the name and contact information for the location to which the resident has been relocated and any new service provider; (3) contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities; (4) if known and applicable, the approximate date or range of dates within which the resident is expected to return to the facility, or a statement that a return date is not currently known; and (5) a statement that, if the facility refuses to provide housing or services after a relocation, the resident has the right to appeal under section 144G.54. The facility must provide contact information for the agency to which the resident may submit an appeal. (c) The notice required under paragraph (b) must be delivered as soon as practicable to: (1) the resident, legal representative, and designated representative; (2) for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the resident's case manager; and (3) the Office of Ombudsman for Long-Term Care if the resident has been relocated and has not returned to the facility within four days. (d) Following an emergency relocation, a facility's refusal to provide housing or services constitutes a termination and triggers the termination process in this section. currently known; and This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide a written notice with the	01060		

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01060	Continued From page 8 required content for an emergency relocation to the resident, legal representative, or designated representative, for one of one resident (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R2's Service Plan dated January 7, 2023, indicated R2 received services including medication administration, blood glucose monitoring, bathing assistance, nail care, housekeeping, and laundry. R2's nursing progress note dated March 21, 2023, at 4:36 p.m., indicated R2 was transported to the hospital via emergency medical service (EMS). R2's progress note dated March 24, 2023, at 1:58 p.m., indicated R2 was received back to licensee after a hospital stay with a diagnosis of hypothermia (human body's core temperature below 95.0 degrees F). R2's record lacked evidence the licensee provided the resident or resident's representative a written emergency relocation notice. On May 24, 2023, at 10:47 a.m., clinical nurse supervisor (CNS)-B stated the licensee had not provided to the resident, resident's representative or to the ombudsman's office the required notices	01060		

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01060	Continued From page 9 for emergency relocation as the licensee was not aware of the requirement. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01060		

Type: Full
Date: 04/05/23
Time: 11:45:29
Report: 1037231089

Food and Beverage Establishment Inspection Report

Page 1

Location:

Sterling Pointe Senior Living
1100 Northland Drive
Princeton, MN55371
Mille Lacs County, 48

Establishment Info:

ID #: 0025855
Risk: High
Announced Inspection: No

License Categories:

HOSP, FBLB, FBC3

Expires on: 12/31/23

Operator:

Cura Hospitality, LLC/Elior No

Phone #: 7633898655
ID #: 53356

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-500D Microbial Control: disposition of food

3-501.18A

**** Priority 1 ****

MN Rule 4626.0405A Discard all TCS food prepared in the establishment or opened commercially packaged food when the time exceeds 7 days from the preparation or opening date or if the container or package is not marked.

MULTIPLE FOOD ITEMS WERE DATED 3/25, 3/26, & 3/27: LEFT OVER SOUP, HERB SEASONED CHICKEN THIGHS, ROAST BEEF WITH MUSHROOM GRAVY, VEGETABLE SOUP, AND SHRIMP PO BOY. DISCARD TCS FOOD ITEMS WHEN THE TIME EXCEEDS 7 DAYS. DISCARDED WHILE ONSITE.

Comply By: 04/05/23

4-500 Equipment Maintenance and Operation

4-501.114C3

**** Priority 1 ****

MN Rule 4626.0805C3 Provide and maintain an approved quaternary ammonium compound sanitizing solution in water with 500 ppm hardness or less, a minimum temperature of 75 degrees F (24 degrees C) and a concentration specified in 21CFR.178.1010 and as indicated by the manufacturer's use directions and label.

CONCENTRATION OF QUATERNARY AMMONIUM IN WIPING CLOTH SANITIZING BUCKETS WAS 50 PPM. EMPLOYEE DUMPED AND REFILLED THE BUCKETS WHILE ONSITE. MAINTAIN CONCENTRATION OF QUATERNARY AMMONIUM SANITIZING SOLUTION AT A MINIMUM OF 200 PPM.

Comply By: 04/05/23

Type: Full
Date: 04/05/23
Time: 11:45:29
Report: 1037231089
Sterling Pointe Senior Living

Food and Beverage Establishment Inspection Report

Page 2

8-300 License to Operate

8-301.11B

MN Rule 4626.1755B Post the license so it is conspicuous to consumers.

2023 LICENSE CERTIFICATE WAS NOT POSTED AT TIME OF INSPECTION, BUT HAS NOT BEEN RECEIVED YET. A COPY WAS REQUESTED TO BE SENT AND A DIGITAL COPY IS ATTACHED WITH THE REPORT. POST THE LICENSE IN A CONSPICUOUS LOCATION UPON RECEIPT.

Comply By: 04/19/23

Surface and Equipment Sanitizers

Quaternary Ammonia: = 50 at Degrees Fahrenheit

Location: SANITIZING BUCKET - NEAR 3 COMPARTMENT

Violation Issued: Yes

Quaternary Ammonia: = 50 at Degrees Fahrenheit

Location: SANITIZING BUCKET - NEAR SERVING AREA

Violation Issued: Yes

Hot Water: = 167 at Degrees Fahrenheit

Location: DISHWASHER

Violation Issued: No

Quaternary Ammonia: = 200 at Degrees Fahrenheit

Location: SANITIZING BUCKET - NEAR 3 COMPARTMENT AFTER REFILLED

Violation Issued: No

Food and Equipment Temperatures

Process/Item: Cold Holding

Temperature: 39 Degrees Fahrenheit - Location: MILK JUG - SERVING AREA

Violation Issued: No

Process/Item: Cold Holding

Temperature: 35 Degrees Fahrenheit - Location: THAWED PREFROZEN WAFFLES - UNDER COUNTER COOLER

Violation Issued: No

Process/Item: Prep Cooler

Temperature: 35 Degrees Fahrenheit - Location: DICED HAM

Violation Issued: No

Process/Item: Prep Cooler

Temperature: 35 Degrees Fahrenheit - Location: SLICED TOMATOES

Violation Issued: No

Process/Item: Prep Cooler

Temperature: 38 Degrees Fahrenheit - Location: SLICED MELON

Violation Issued: No

Process/Item: Walk-In Cooler

Temperature: 36 Degrees Fahrenheit - Location: PRECOOKED MASHED POTATOES

Violation Issued: No

Type: Full
Date: 04/05/23
Time: 11:45:29
Report: 1037231089
Sterling Pointe Senior Living

Food and Beverage Establishment Inspection Report

Page 3

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		2	0	1

THE SERVING KITCHEN ON FLOOR 1 WAS NOT BEING USED AT THE TIME OF INSPECTION. THE FREEZER/TOP HALF OF THE UPRIGHT COOLING UNIT IN THE SERVING KITCHEN WAS BEING REPAIRED WHILE I WAS ONSITE.

DUE TO THE SERVING KITCHEN NOT BEING USED, LUNCH FOR THE DAY WAS ORDERED FROM DOMINOS.

SEND REPORT TO MARIA.GRANDELL@CURAHOSPITALITY.COM

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the inspection report number 1037231089 of 04/05/23.

Certified Food Protection Manager BRIAN T JOHNSON

Certification Number: 29818 Expires: 10/14/23

Inspection report reviewed with person in charge and emailed.

Signed: _____

Establishment Representative

Signed: Michelle L Hovanes

Michelle Hovanes
Public Health Sanitarian
St. Cloud
320-223-7307
michelle.hovanes@state.mn.us

Report #: 1037231089		Food Establishment Inspection Report				
		No. of RF/PHI Categories Out		2	Date	04/05/23
		No. of Repeat RF/PHI Categories Out		0	Time In	11:45:29
		Legal Authority MN Rules Chapter 4626		Time Out		
Sterling Pointe Senior Living		Address 1100 Northland Drive		City/State Princeton, MN	Zip Code 55371	Telephone 7633898655
License/Permit # 0025855		Permit Holder Cura Hospitality, LLC/Elior No		Purpose of Inspection Full	Est Type	Risk Category H
FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS						
Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item						
Mark "X" in appropriate box for COS and/or R						
IN= in compliance OUT= not in compliance N/O= not observed N/A= not applicable COS= corrected on-site during inspection R= repeat violation						
Compliance Status				COS	R	
Supervision						
1	IN	OUT	PIC knowledgeable; duties & oversight			
2	IN	OUT N/A	Certified food protection manager, duties			
Employee Health						
3	IN	OUT	Mgmt/Staff;knowledge,responsibilities&reporting			
4	IN	OUT	Proper use of reporting, restriction & exclusion			
5	IN	OUT	Procedures for responding to vomiting & diarrheal events			
Good Hygienic Practices						
6	IN	OUT N/O	Proper eating, tasting, drinking, or tobacco use			
7	IN	OUT N/O	No discharge from eyes, nose, & mouth			
Preventing Contamination by Hands						
8	IN	OUT N/O	Hands clean & properly washed			
9	IN	OUT N/A N/O	No bare hand contact with RTE foods or pre-approved alternate pprocedure properly followed			
10	IN	OUT	Adequate handwashing sinks supplied/accessible			
Approved Source						
11	IN	OUT	Food obtained from approved source			
12	IN	OUT N/A N/O	Food received at proper temperature			
13	IN	OUT	Food in good condition, safe, & unadulterated			
14	IN	OUT N/A N/O	Required records available; shellstock tags, parasite destruction			
Protection from Contamination						
15	IN	OUT N/A N/O	Food separated and protected			
16	IN	OUT N/A	Food contact surfaces: cleaned & sanitized			
17	IN	OUT	Proper disposition of returned, previously served, reconditioned, & unsafe food			
GOOD RETAIL PRACTICES						
Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.						
Mark "X" in box if numbered item is not in compliance Mark "X" in appropriate box for COS and/or R COS= corrected on-site during inspection R= repeat violation						
Safe Food and Water				COS	R	
30	IN	OUT N/A	Pasteurized eggs used where required			
31			Water & ice obtained from an approved source			
32	IN	OUT N/A	Variance obtained for specialized processing methods			
Food Temperature Control						
33			Proper cooling methods used; adequate equipment for temperature control			
34	IN	OUT N/A N/O	Plant food properly cooked for hot holding			
35	IN	OUT N/A N/O	Approved thawing methods used			
36			Thermometers provided & accurate			
Food Identification						
37			Food properly labeled; original container			
Prevention of Food Contamination						
38			Insects, rodents, & animals not present			
39			Contamination prevented during food prep, storage & display			
40			Personal cleanliness			
41			Wiping cloths: properly used & stored			
42			Washing fruits & vegetables			
Food Recalls:						
Person in Charge (Signature)				Date: 04/05/23		
Inspector (Signature)						