DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: 850C

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

PART I	- TO BE COMPLETED BY	THE STA	Facility ID: 00343			
MEDICARE/MEDICAID PROVIDER NO. (L1) 245228 2.STATE VENDOR OR MEDICAID NO. (L2) 019545601	3. NAME AND ADDRESS OF E. (L3) AVERA MORNINGSIDI (L4) 300 SOUTH BRUCE ST (L5) MARSHALL, MN	E HEIGHTS	CARE CENTER (L6) 56258	4. TYPE OF ACTION: <u>7 (</u> L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint		
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) 11/02/2009	7. PROVIDER/SUPPLIER CATH 01 Hospital 05 HHA	09 ESRD	02 (L7) 13 PTIP 22 CLIA	7. On-Site Visit 9. Other 8. Full Survey After Complaint		
6. DATE OF SURVEY 03/26/2014 (L34) 8. ACCREDITATION STATUS: (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other	02 SNF/NF/Dual 06 PRTF 03 SNF/NF/Distinct 07 X-Ray 04 SNF 08 OPT/SP	10 NF 11 ICF/III 12 RHC	14 CORF D 15 ASC 16 HOSPICE	FISCAL YEAR ENDING DATE: (L35) 09/30		
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12. Total Facility Beds 76 (L18) 13. Total Certified Beds 76 (L17)	10.THE FACILITY IS CERTIFIE X A. In Compliance With Program Requirements Compliance Based On:1. Acceptable POC B. Not in Compliance with Pr Requirements and/or Ap	ogram	And/Or Approved Waivers Of 2. Technical Personnel3. 24 Hour RN4. 7-Day RN (Rural SN5. Life Safety Code * Code: A**	6. Scope of Services Limit 7. Medical Director		
14. LTC CERTIFIED BED BREAKDOWN			15. FACILITY MEETS			
18 SNF 18/19 SNF 19 SNF 76	ICF IID		1861 (e) (1) or 1861 (j) (1):	(L15)		
(L37) (L38) (L39)	(L42) (L43)	1				
16. STATE SURVEY AGENCY REMARKS (IF APPLIC Post certification revisit (PCR) of Hea			npleted on March 26, 201	4. Refer to CMS form 2567B.		
17. SURVEYOR SIGNATURE	Date :		18. STATE SURVEY AGENCY	APPROVAL Date:		
Kathryn Serie, Unit Supervisor	04/01/2014	(L19)	Kamala Fiske-Downing,	Enforcement Specialist 05/05/2014 (L20)		
PART II - TO BE	COMPLETED BY HCFA F	REGIONAL	L OFFICE OR SINGLE S	TATE AGENCY		
19. DETERMINATION OF ELIGIBILITY _X 1. Facility is Eligible to Participate	20. COMPLIANCE WI RIGHTS ACT:	ГН CIVIL	 Statement of Financial Solvency (HCFA-2572) Ownership/Control Interest Disclosure Stmt (HCFA-1513) Both of the Above : 			
2. Facility is not Eligible (L21)						
22. ORIGINAL DATE 23. LTC AGREE OF PARTICIPATION BEGINNIN			26. TERMINATION ACTION: VOLUNTARY 00	• • •		
08/01/1979 (L24) (L41)	(L25)		01-Merger, Closure 02-Dissatisfaction W/ Reimburse	05-Fail to Meet Health/Safety ement 06-Fail to Meet Agreement		
	TVE SANCTIONS on of Admissions: (L44)		03-Risk of Involuntary Termination 04-Other Reason for Withdrawal	OTHER 07-Provider Status Change 00-Active		
(L27) B. Rescind	Suspension Date: (L45)					
28. TERMINATION DATE:	9. INTERMEDIARY/CARRIER NO		30. REMARKS			
	03001					
(L28)		(L31)				
31. RO RECEIPT OF CMS-1539	22. DETERMINATION OF APPROVA	AL DATE				
(L32)	04/07/2014	(L33)	DETERMINATION APPL	ROVAL		



Protecting, Maintaining and Improving the Health of Minnesotans

Medicare Provider # 245228

May 5, 2014

Sent through ePoc

Ms. Mary Maertens, Administrator Avera Morningside Heights Care Center 300 South Bruce Street Marshall, Minnesota 56258

Dear Ms. Maertens:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective the above facility is certified for:

76 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 76 skilled nursing facility bedS.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questionS.

Sincerely,

Kamala Fiske-Downing, Program Specialist

Kumalu Fiske Downing

Licensing and Certification Program, Division of Compliance Monitoring

Minnesota Department of Health

Telephone: (651) 201-4112 Fax: (651) 215-9697

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered April 1, 2014

Ms. Mary Maertens, Administrator Avera Morningside Heights Care Center 300 South Bruce Street Marshall, Minnesota 56258

RE: Project Number S5228024

Dear Ms. Maertens:

On February 18, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on January 30, 2014. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), whereby corrections were required.

On March 26, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on March 18, 2014 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on January 30, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of March 11, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on January 30, 2014, effective March 11, 2014 and therefore remedies outlined in our letter to you dated February 18, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

Mark Weeth

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245228	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 3/26/2014
Name of Facility		Street Address, City, State, Zip Code	
AVERA MORNINGSIDE HEIGHTS CA	ARE CENTER	300 SOUTH BRUCE STREET	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5) Date	(Y4) Item	(Y:	5) Date	(Y4)	Item	(Y5)	Date
ID Prefix	F0176	Correction Completed 03/11/2014	ID Prefix	F0309	Correction Completed 03/11/2014		ID Prefix	F0311	Correction Completed 03/11/2014
	483.10(n)		Reg. # LSC	483.25	 			483.25(a)(2)	
		Correction Completed			Correction Completed				Correction Completed
ID Prefix	F0441	03/11/2014	ID Prefix		_		ID Prefix		
Reg. # LSC	483.65		Reg. # LSC		 		Reg. # LSC		
		Correction			Correction				Correction
ID Prefix		Completed	ID Prefix		Completed		ID Prefix		Completed
Reg. #			Reg. #		_			-	<u></u>
LSC			LSC		- -		LSC		
		Correction Completed			Correction Completed				Correction Completed
ID Prefix			ID Prefix		_		ID Prefix		
Reg. # LSC			Reg. # LSC		_		Reg. # LSC		
		Correction			Correction				Correction
ID Prefix		Completed	ID Prefix		Completed		ID Prefix		Completed
Reg. #			Reg. #						
Reviewed I	Ву R	eviewed By	Date:	Signature of S	urveyor:			Date	
State Agen	су	KS/KFD	05/05/201	4	0304	8		0:	3/26/2014
Reviewed I	By R	eviewed By	Date:	Signature of S	urveyor:			Date	:
	to Survey Comp	leted on:		Check for any Unc					
	1/30/20	014		Uncorrected Det	ficiencies (CN	/IS-25	67) Sent to	the Facility? YES	NO

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245228	(Y2) Multiple Con A. Building B. Wing		W BUILDING AND RENOVATED EXI	(Y3) Date of Revisit 3/18/2014	
Name of Facility			Street Address, City, State, Zip Code		
AVERA MORNINGSIDE HEIGHTS CARE CENTER			300 SOUTH BRUCE STREET		
			MARSHALL MN 56258		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5) Date	(Y4) Item	(Y5)	Date	(Y4)	Item	(Y5)	Date
		Correction Completed			Correction Completed				Correction Completed
ID Prefix			ID Prefix				ID Prefix		
•	NFPA 101		Reg. #				Reg. #		
LSC	K0147		LSC	_			LSC		
		Correction			Correction				Correction
		Completed			Completed				Completed
					-				
Reg. # LSC			Reg. # LSC				Reg. # LSC		_
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix	-		ID Prefix						
Reg. #			Reg. #				Reg. #		<u> </u>
			LSC			<u> </u>	LSC		
		Correction			Correction				Correction
ID Prefix		Completed	ID Prefix		Completed		ID Profix		Completed
			D #		=		Reg. #		<u> </u>
Reg. # LSC							LSC		<u> </u>
		Correction			Correction				Correction
ID D ("		Completed	ID D ("		Completed		ID D . "		Completed
					-				
Reg. # LSC			Reg. # LSC				Reg. # LSC		<u> </u>
Reviewed I	By Rev	viewed By	Date:	Signature of Sur	veyor:			Date:	
State Agen	су	PS/KFD	05/05/2014		223	373		03	/18/2014
Reviewed I	ByRe	viewed By	Date:	Signature of Sur	veyor:			Date:	
Followup t	o Survey Comple			Check for any Uncor	rrected Defi	cienci	es. Was a	No. Fosilia.o	
	1/31/20	14		Uncorrected Defic	Hencies (CN	13-25	or) Sent to	the Facility? YES	NO

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: 850C

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART	I - TO BE COM	PLETED BY T	THE STAT	E SURVEY AGENCY	Fa	acility ID: 00343	
MEDICARE/MEDICAID PROVIDE (L1) 245228 2.STATE VENDOR OR MEDICAID N (L2) 019545601		3. NAME AND ADDRESS OF FACILITY (L3) AVERA MORNINGSIDE HEIGHTS CAR (L4) 300 SOUTH BRUCE STREET (L5) MARSHALL, MN 7. PROVIDER/SUPPLIER CATEGORY 01 Hospital 05 HHA 09 ESRD			RE CENTER (L6) 56258	4. TYPE OF ACTION: 1. Initial 3. Termination 5. Validation		
5. EFFECTIVE DATE CHANGE OF ((L9) 11/02/2009					02 (L7) 13 PTIP 22 CLIA	7. On-Site Visit 8. Full Survey After Con	9. Other	
6. DATE OF SURVEY 01 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Othe	/30/2014 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE	FISCAL YEAR ENDING I	DATE: (L35)	
11LTC PERIOD OF CERTIFICATION From (a): To (b): 12. Total Facility Beds 13. Total Certified Beds	76 (L18)	X B. Not in Com	e Based On:	n	And/Or Approved Waivers Of The 2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural SNF) 5. Life Safety Code * Code: * Code: * Code:	6. Scope of Service 7. Medical Directo	or	
14. LTC CERTIFIED BED BREAKDO' 18 SNF 18/19 SN 76 (L37) (L38)		ICF (L42)	IID (L43)		15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1):	(L15)		
16. STATE SURVEY AGENCY REMARKS 17. SURVEYOR SIGNATURE	ARKS (IF APPLICABLE S	HOW LTC CANCELL Date:	ATION DATE):		18. STATE SURVEY AGENCY AP	PROVAL	Date:	
Wendy Buckholz,	HFE NEII	02/27/2	2014	(L19)	Mark Meath, Enforcement Specialist 04/06/2014			
	PART II - TO	BE COMPLETE	D BY HCFA R	EGIONAL	OFFICE OR SINGLE STAT	'E AGENCY		
DETERMINATION OF ELIGIBIL	Participate		IPLIANCE WITH C	CIVIL	21. 1. Statement of Financ 2. Ownership/Control I 3. Both of the Above :	Interest Disclosure Stmt (HCFA-	-1513)	
22. ORIGINAL DATE OF PARTICIPATION 08/01/1979 (L24)	23. LTC AGREEMI BEGINNING I (L41)		24. LTC AGREEMI ENDING DAT (L25)		26. TERMINATION ACTION: VOLUNTARY 00 01-Merger, Closure 02-Dissatisfaction W/ Reimburseme	05-Fail to Mee	et Health/Safety	
25. LTC EXTENSION DATE: (L27)	27. ALTERNATIVI A. Suspension of B. Rescind Susp	of Admissions:	(L44) (L45)		03-Risk of Involuntary Termination 04-Other Reason for Withdrawal	OTHER 07-Provider S 00-Active	Status Change	
28. TERMINATION DATE:	29	. INTERMEDIARY/C	ARRIER NO.		30. REMARKS			
	(L28)	03001		(L31)	Posted 4/7/20	014 ML		
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION (OF APPROVAL DA	TE				
	(L32)			(L33)	DETERMINATION APPRO	VAL		

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

Facility ID: 00343

C&T REMARKS - CMS 1539 FORM STATE AGENCY REMARKS

CCN: 24-5228

At the time of the January 30, 2014 standard survey the facility was not in substantial compliance with Federal participation requirements. Please refer to the CMS-2567 for both health and life safety code along with the facility's plan of correction. Post Certification Revisit to follow.



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered February 18, 2014

Ms. Mary Maertens, Administrator Avera Morningside Heights Care Center 300 South Bruce Street Marshall, MN 56258

RE: Project Number S5228024

Dear Ms. Maertens:

On January 31, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Electronic Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Kathryn Serie, Supervisor Mankato Survey Team Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health kathryn.serie@state.mn.us

Telephone: (507) 537-7158

Fax: (507) 344-2723

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by March 11, 2014, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;

- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
 - Include electronic acknowledgement signature of provider and date.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by April 30, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by July 30, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division pat.sheehan@state.mn.us Telephone: (651) 201-7205

Fax: (651) 215-0541

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File 5228s14.rtf

PRINTED: 04/07/2014 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	IPLE CONSTRUCTION NG	(X3) DATE SURVEY COMPLETED
		245228	B. WING _		01/30/2014
	PROVIDER OR SUPPLIER	ITS CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 300 SOUTH BRUCE STREET MARSHALL, MN 56258	·
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPR DEFICIENCY)	JLD BE COMPLETION
F 000	INITIAL COMMENT		F 00	00	
	as your allegation of Department's accept	of correction (POC) will serve from the otance. Your signature at the age of the CMS-2567 form will ion of compliance.			
	revisit of your facilit validate that substa	acceptable POC an on-site y may be conducted to ntial compliance with the an attained in accordance with			
F 176 SS=D	•	NT SELF-ADMINISTER D SAFE	F 17	76	3/11/14
	the interdisciplinary	nt may self-administer drugs if team, as defined by as determined that this			
	This REQUIREMEN	NT is not met as evidenced			
	Based on observatinterview the facility assessment to detecapable to self-adm	ion, document review and failed to conduct an ermine whether a resident was ninister medications for 1 of 7 served during medication ervation.		Reviewed incident of self admin with staff person involved. Staff states she knows that resident 5 appropriate for self administratio staff went to administer resident' resident's husband was present resident asked if she could take	person 7 not n. When s meds, and
	Findings include:			later, staff member stated she w nervous and unsure what to do s	as
	hypertension and cominimum data set (cluded diabetes, depression, hronic pain. The initial MDS) dated 10/21/13, ntact cognition with no short or mpairment.		the pills for the resident to take. Reviewed with staff some alteral approaches that she could use in leaving pills with resident to take On-going compliance: 1. Reviewed self administration of the pills of the p	nstead of .

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/25/2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

_	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,		E CONSTRUCTION	(X3) DATE COME	SURVEY PLETED
		245228	B. WING			01/3	80/2014
	PROVIDER OR SUPPLIER	HTS CARE CENTER		30	TREET ADDRESS, CITY, STATE, ZIP CODE DO SOUTH BRUCE STREET IARSHALL, MN 56258		
(X4) ID PREFIX TAG	(EACH DEFICIENC	FATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 176	During an observa R57 was seated in the dining area of breakfast while he medication aid (TI the table in a whits stirred a medicatic she would take the exited the room at with oral pills and juice on the table, consumed the medications and intervie TMA-A confirmed for R57 to take into a usual practice with a usual practice for reside medications after (1) completion of to ability and safe from the physician order has assessment for seconducted for R57 does not have an assessment becard to this." During an intervie administrator confict a resident had the ait the assessment it the assessment seconducted if a resident had the ait the assessment in the	ation on 1/29/14, at 9:15 a.m., a her wheel chair at a table in the first floor unit 2. R57 ate or spouse sat with her. Trained MA)-A placed medications on the paper medication cup and on into R57's juice. R57 stated at medication later. TMA-A then and left the medication cup filled the medication added to the without noting whether R57 dications. When on 1/29/14, at 9:18 a.m. It that she left the medicated was dependently and indicated was	F 1	76	medication requirements and facilit with staff at all staff meeting on 2/2 2. Reviewed list of current residents approved for self administration of medication with staff at all staff meeting on 2/20/14. 3. Staff will be observed compliance self administration policy through rate observations of medication passattached monitoring tool. 4. Residents approved for self administration of medications will he EMR audit completed to assure compliance with policy- see attached.	o/14. eting e with andom ee ave	

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	LE CONSTRUCTION (X3)	DATE SURVEY COMPLETED
		245228	B. WING		01/30/2014
	PROVIDER OR SUPPLIER	TS CARE CENTER	3	TREET ADDRESS, CITY, STATE, ZIP CODE 00 SOUTH BRUCE STREET MARSHALL, MN 56258	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)	(X5) COMPLETION DATE
F 176 F 309 SS=D	taken. The facility policy tit Utilizing OPUS Med 2/2012, identified st the medication was 483.25 PROVIDE O HIGHEST WELL BI	he medications had been led, In Room Medication Pass lication System, revision date aff were to document whether consumed or refused. CARE/SERVICES FOR	F 176		3/11/14
	provide the necessary or maintain the high mental, and psychologous accordance with the and plan of care. This REQUIREMENT by: Based on observative review the facility far assessment related positioning for 1 of proper positioning. Findings include: R69 was observed propel herself indep on first floor, unit 1 wheelchair frame wappearance of a trabrakes were located structures which we	ary care and services to attain lest practicable physical, social well-being, in a comprehensive assessment. AT is not met as evidenced ion, interview and document iled to conduct an I to proper wheelchair 1 resident (R69) reviewed for on 1/29/14, at 11:53 a.m. to be pendently in the dayroom area in her wheelchair (W/c). The as bright blue in color with the ansport wheelchair. The don the lightweight tubular are used as handles. R69 was the right with her right		OT assessment for w/c positioning completed on resident 69 on 2/4/14. A result of assessment, resident required different w/c which was given to reside on 2/4/14 and some adaptive equipme ordered for residents w/c on 2/4/14. Resident is also receiving OT services 10 visits to address w/c positioning and safety. On-going compliance: All staff meeting on 2/20/14, reviewed with staff the Therapy Communication Screen Tool apolicy and procedure. All staff will be required to follow policy. Report on results of therapy screens we be made to LTC QAPI committee, more x3 and quarterly therafter- see attaches.	d a nt nt for d g and vill nthly

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,		CONSTRUCTION		E SURVEY PLETED
		245228	B. WING			01/3	30/2014
	PROVIDER OR SUPPLIER	ITS CARE CENTER		300	REET ADDRESS, CITY, STATE, ZIP CODE O SOUTH BRUCE STREET ARSHALL, MN 56258		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 309	nurses station on fi 7:16 a.m. R69 was wheelchair, with he seat cushion. It was the same position of appeared asleep. In 1/30/14, at 2:46 p.m. her w/c near the numit 1 and leaned to forearm resting on During record reviet assessment dated required extensive physical assist with and personal hygiemental status (BIM) moderate cognitive. When interviewed director of nursing w/c was "a little big noticed that R69 was w/c. The DON con assessment related safety had not beer further indicated the again confirmed R6 and also confirmed with the evidence of chair.	seated in her w/c by the rst floor unit 1 on 1/30/14, at s slumped the right side of the r right forearm resting on the s noted that R69 remained in on 1/30/14, at 7:50 a.m. but it was again observed on in. that R69 remained seated in rses station on the first floor, of the right side, with her right the seat cushion. W for R69, the quarterly 12/31/13 indicated R69 assistance with one person all areas of mobility/transfers ine. The brief interview for S) scored 9, indicating	F3		quality monitoring tool.		
	occupational therap she was unsure wh to the wheelchair u	by assistant (OTA)-C indicated ether an assessment related tilized by R69 had been C confirmed the w/c utilized by					

-	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	LE CONSTRUCTION (3	X3) DATE SURVEY COMPLETED
		245228	B. WING		01/30/2014
	PROVIDER OR SUPPLIER	ITS CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 300 SOUTH BRUCE STREET MARSHALL, MN 56258	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	
F 309	OTA-C further state were not accessible chair appeared too referral for a w/c as the occupational the with the surveyor. When interviewed administrator/RN state therapy had comple positioning and safe indicated she was a cassessments were therapy upon admissing staff do not assessments. The that R69 was prone current w/c and state assessments all the	one the facility had obtained. In that the brakes on the w/c is to the resident and that the large for R69. OTA-C made a sessment to be conducted by erapist (OT) after discussion on 1/30/14, at 12:26 p.m. the stated she was unsure whether ested an assessment related to ety for R69's w/c. She unsure whether w/c routinely conducted by ssion but confirmed that conduct wheelchair administrator/RN confirmed to poor positioning in the ated, "We request et time - not sure why one	F 309		
F 311 SS=D	reviewed R69's rec had last attended p and occupational the confirmed on 1/30/w/c assessment had 483.25(a)(2) TREA IMPROVE/MAINTA A resident is given a services to maintain specified in paragraphy: This REQUIREMENT by: Based on observations	The administrator/RN ord and confirmed that R69 hysical therapy (PT) in 3/2012 terapy (OT) in 5/2011 and 14, at 2:49 p.m. that a recent d not been completed for R69. TMENT/SERVICES TO IN ADLS the appropriate treatment and n or improve his or her abilities aph (a)(1) of this section. NT is not met as evidenced tion, document review and railed to ensure 1 of 1	F 31 ⁻	Reviewed identified concerns regard resident 10 with neighborhood staff of	

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` ′	LE CONSTRUCTION		E SURVEY PLETED
		245228	B. WING		01/3	30/2014
	PROVIDER OR SUPPLIER	HTS CARE CENTER	;	STREET ADDRESS, CITY, STATE, ZIP CODE 800 SOUTH BRUCE STREET MARSHALL, MN 56258	,	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 311	with eating, had be services to maintai Findings include: Staff did not consist during the evening observations on 1/3 failed to consume to During evening me 5:59 p.m. R10 was table along the back dining room. R10 was table along the back dining room. R10 was table along the back dining room. R10 was obsindependently but a plastic cup with mil and continued to searea. R10 was obsindependently but a please help me?" NA-A approached by prompted R10 to eaway. R10 took or then stopped eating me, help me, help food, serve and as staff did not attemponly consumed two the repeated commendation. R10 p.m., R10 to then picked up the	required limited assistance en provided with appropriate in abilities. Stently provide assistance and morning meal 27 and 1/28/14 when R10 the food items served. al observation on 1/27/14, at observed seated alone at a sk wall of the first floor unit 1 called out, "Help me, help me, aced R10's meal and covered k in front of R10 at 6:02 p.m. erve other residents in the served to drink the milk stated, "Won't somebody R10 at 6:05 p.m. and at her sandwich then walked ally two bites of the sandwich g and again chanted, "Help me", staff continued to dish up sist other residents in the area; of to assist R10 after she had o bites of sandwich, but ignored nents. ook a bite of her sandwich and covered cup containing her	F 311	,	dining 3/3/14. a action the team tervices, will have ning sampling be done. mmittee	
	"Help me, help me Staff did not respor p.m., when registe	oping it on the table chanting, help me". nd to her request until 6:15 ered nurse (RN)-B approached ed her to eat more. RN-A was				

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,	TIPLE CONSTRUCTION ING	` ,	TE SURVEY MPLETED
		245228	B. WING		_ 01	/30/2014
	PROVIDER OR SUPPLIER	HTS CARE CENTER		STREET ADDRESS, CITY, STA 300 SOUTH BRUCE STREE MARSHALL, MN 56258	ATE, ZIP CODE	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	NTEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	X (EACH CORRECTIV CROSS-REFERENCEI	N OF CORRECTION E ACTION SHOULD BE D TO THE APPROPRIATE CIENCY)	(X5) COMPLETION DATE
F 311	plate and then walk to another resident assist her and/or reduring the meal. At 6:19 p.m. RN-A pudding and a preice cream to R10. removed R10's platapproximately 25% consumed. Staff d R10 to assist and/oduring this meal obtaining the meal of the twas seated at the authorized the authorized residents, pictimmediately and transighborhood kitch interaction and/or a stated, "Will somethungry". NA-A ther	ange R10's sandwich on the sed away to deliver a room tray. There was no attempt to emain with her and prompt her delivered a dish of chocolate packaged covered container of Without any prompting, RN-A te; it was noted that only of the sandwich had been id not offer and/or sit next to or consistently prompt her servation. olled the milk cup with the able onto the floor. NA-F, who adjacent table and assisting ked the cup up from the floor	F3	811		
	eating the pudding, container with the a container up to her lid off. R10 stated R10 put the contain to her face and sob NA-A approached I "Take it away". NA without any verbal i assistance. R10 st me help me" and "I a drink, a	R10 picked up the ice cream attached lid and placed the mouth, attempting to bite the , "I can't do it, I can't eat it". her down and put her hands up bed stating, "I can't do it". R10 and the resident stated, -A then removed the ice cream interaction and/or offer of arted to chant, "Help me help 'm so hungry. Please, I need				

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	TIPLE CONSTRUCTION NG		TE SURVEY MPLETED
		245228	B. WING		01	/30/2014
	PROVIDER OR SUPPLIER	ITS CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP C 300 SOUTH BRUCE STREET MARSHALL, MN 56258		700/2011
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO ((EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETION DATE
F 311	observed to bring F sippy cup with hand asking staff what the advised R10 the been sure. R10 stated the Ensure suppler continued to bang the asked if she had fir was assisted from as she stated, "I'm as she stated, "I'm buring breakfast of a.m., R10 was obstining the first floor unit divided plate with 2 and a plastic cover of her; she was not of her; she was not occurrent of the same she was noted to approto continue to eat. The rested her head on covering her face. Eves and looked arminutes after promapproached R10 arminutes after pr	ing a drink for her. It you sweetie". NA-E was It a beverage in a covered It is on either side. After It is beverage was, NA-E It is beverage was, NA-E It is on either side. After It is beverage was strawberry It, "That's so good" and drank It in in it is in it in it is in it in it is in it in it is in it is in it in it is in it is in it in it in it is in it in in it	F3			

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	PLE CONSTRUCTION G		E SURVEY IPLETED
		245228	B. WING		01/	30/2014
	PROVIDER OR SUPPLIER	ITS CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 300 SOUTH BRUCE STREET MARSHALL, MN 56258		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROFILIENCY)	D BE	(X5) COMPLETION DATE
F 311	R10 in the dining ronoon meal. CNA-B assist R10 with meareported that R10 d many times will not will require staff asswas eating the meathe previous meals R10 was admitted as senile dementia and the minimum data servealed that R10 rone person physical of care dated 8/18/1 assist of 1 staff to senion means.	as observed seated next to som and assisted her with the stated that staff were to als as needed. CNA-B oes well with finger foods but utilize the eating utensils and sistance and prompting. R10 all without the behaviors noted and consumed the meal. With diagnoses including: d loss of weight. Review of set (MDS) dated 1/8/14 equired limited assistance with assist with eating. The plant included: "I require limited etup my food, tell me where ate and give me cues with	F 31	1		
F 441 SS=D	CNA-C stated that requires supervision During interview on administrator/RN cobeen assisted by stout for help during the 483.65 INFECTION SPREAD, LINENS The facility must estinfection Control Prosafe, sanitary and control of the	1/30/14, at 12:56 p.m. the onfirmed that R10 should have aff during the times R10 called the evening meal on 1/27/14. I CONTROL, PREVENT tablish and maintain an ogram designed to provide a comfortable environment and development and transmission ction.	F 44	1		3/11/14

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	PLE CONSTRUCTION G		E SURVEY PLETED
		245228	B. WING _		01/3	30/2014
	PROVIDER OR SUPPLIER	HTS CARE CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 300 SOUTH BRUCE STREET MARSHALL, MN 56258		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 441	Program under whi (1) Investigates, co in the facility; (2) Decides what p should be applied t (3) Maintains a rec actions related to in (b) Preventing Spre (1) When the Infect determines that a r prevent the spread isolate the resident (2) The facility mus communicable dise from direct contact direct contact will ti (3) The facility mus hands after each d hand washing is ine professional practic (c) Linens Personnel must ha	stablish an Infection Control ich it - introls, and prevents infections rocedures, such as isolation, o an individual resident; and ord of incidents and corrective infections. ead of Infection tion Control Program esident needs isolation to of infection, the facility must interpretable to the proper of the prohibit employees with a lease or infected skin lesions with residents or their food, if transmit the disease. It require staff to wash their irect resident contact for which dicated by accepted	F 44			
	by: Based on observa review, the facility s equipment was pro contamination betw	NT is not met as evidenced tion, interview, and document staff failed to ensure sperly cleaned to prevent cross ween resident cares for 2 of 2 (2) who were observed during to the control of the control		Reviewed identified concerns wi involved in incidents and with all staff meetings on 2/20/14. Reviewed infection prevention pour LTC IC Policy and Procedures ar Computer Cleaning Procedures at all staff meetings on 2/20/14.	staff at all blicies: nd	

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '		E CONSTRUCTION	` '	E SURVEY PLETED
		245228	B. WING			01/:	30/2014
	PROVIDER OR SUPPLIER	HTS CARE CENTER		30	TREET ADDRESS, CITY, STATE, ZIP CODE 00 SOUTH BRUCE STREET IARSHALL, MN 56258		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIOI (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 441	licensed practical rhands checked R7 glucometer. After the completed and with gloves, LPN-A read pocket and retrieved reading on a piece the mobile compute the computer mous process was noted donned gloves work checked. LPN-A the appropriately, remainsulin injection to sanitize/cleanse that the cares provided cross contamination administered, LPN (contaminated), ob medication administered an insulin LPN-A applied clear units of Novolog insuling the medication storetrieved an insuling LPN-A applied clear units of Novolog insuling an interview disinfected, even the disinfected, even the disinfected, even the with soiled gloves a after the administration and interview	tion on 1/27/14, at 5:29 p.m. nurse (LPN)-A with gloved 's blood sugar with a multi-use he blood sugar check was nout the removal of the soiled ched into her right uniform shirt ed a pen, wrote the glucometer of paper, placed the pen on er table top, and manipulated se to make an entry. This while she wore the same on while the blood sugar was nen cleaned the glucometer oved the soiled gloves, washed tinued on to administer an R62. LPN-A did not be computer mouse between for R7 and R62, to prevent on. After the insulin had been also a pen. After the insulin had been also a pen. After this process, an gloves and administered 18 sulin subcutaneously to R62. It N-A manipulated the computer laministration of the insulin and also of the soiled gloves. LPN-A esoiled gloves and washed her computer mouse was not nough it had been manipulated after the glucometer check and atten of medication.	F 4	.41	On-going compliance: 1. Sanitizing products will be kept computers on wheels for staff use. 2. Random direct observation of state done to assure compliance with Infection Prevention policies. See attached monitoring tool. 3. Results of monitoring activity wireported to LTC QAPI monthly x3, quarterly therafter.	taff will	

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	TIPLE CONSTRUCTION		TE SURVEY MPLETED
		245228	B. WING		01	/30/2014
	PROVIDER OR SUPPLIER	ITS CARE CENTER		STREET ADDRESS, CITY, STATI 300 SOUTH BRUCE STREET MARSHALL, MN 56258	E, ZIP CODE	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	PROVIDER'S PLAN X (EACH CORRECTIVE A CROSS-REFERENCED T DEFICIE	ACTION SHOULD BE TO THE APPROPRIATE	(X5) COMPLETION DATE
F 441	blood sugar was che the computer mouse mouse when the in prepared. LPN-As me", the computers residents they are computed in the computer stressed in the computer during an interview and a computer during reshould not be taken without being sanitic. During an interview administrator/RN conformation and interview administrator accessories are expetiveen residents. During an interview administrator for expectation of reside contaminated; for expectation of reside cross-contamination policy heading titled Sterilization of Equipments.	ne gloves worn when R7's necked and had not sanitized se and then touched the sulin injection for R62 was stated "I don't bring wipes with a are not sanitized between only sanitized every evening. On 1/30/14, at 1:00 p.m. (RN)A confirmed the computer sanitized between residents. I that if staff had touched the sident care, the computer in into another resident's room zed. On 1/30/14, at 2:07 p.m. the onfirmed computers and pected to be sanitized On 1/30/14, at 2:06 p.m. the confirmed staff was expected puters between residents if example, touching the mouse or resident care. Itled LTC IC Policy & ents by preventing of infectious organisms. The div. Cleaning Disinfection and imment #5 indicated: All horoughly cleaned between	F 4	.41		

PRINTED: 02/28/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION

A. BUILDING 02 - NEW BUILDING AND RENOVATED **EXISTING BLD**

(X3) DATE SURVEY COMPLETED

245228

B. WING

01/31/2014

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

AVERA MORNINGSIDE HEIGHTS CARE CENTER			300 SOUTH BRUCE STREET MARSHALL, MN 56258
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X5) COMPLETION DATE
K 000	INITIAL COMMENTS	K 00	
	FIRE SAFETY		
	THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on January 31, 2014. At the time of this survey, Avera Marshall Regional Medical Center Nursing Home was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 18 New Health Care Occupancies. PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO: Health Care Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St. Paul, MN 55101-5145		EPOC

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

02/25/2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

PRINTED: 02/28/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		ING	E CONSTRUCTION 02 - NEW BUILDING AND RENOVATED SLD		E SURVEY PLETED
		245228	B, WING		TREET ADDRESS, CITY, STATE, ZIP CODE	01/	31/2014
	PROVIDER OR SUPPLIER	HTS CARE CENTER		3	100 SOUTH BRUCE STREET MARSHALL, MN 56258		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE	(X5) COMPLETION DATE
K 000	DEFICIENCY MUSE FOLLOWING INFO. 1. A description of to correct the defic. 2. The actual, or proceed to correct the defic. 3. The name and/or responsible for corprevent a reoccurred vera Marshall Resultance was constructed to responsible for corprevent a reoccurred vera Marshall Resultance was constructed to reprevent a reoccurred vera Marshall Resultance was constructed for the original building two-stories in height fire sprinkler protect of Type II(111) constructed to the construction of the nursing home hospital by 2-hour building has a fire a detection in the consultance was a fire additionally, all Resultance was a detected to the consultance of the protection of the consultance was a fire additionally, all Resultance was a detected to the consultance was a fire additionally, all Resultance was a detected to the consultance was a fire additionally, all Resultance was a detected to the consultance was a fire additionally, all Resultance was a detected to the consultance was a fire and the consultance was a fire additionally, all Resultance was a detected to the consultance was a fire and the	state.mn.us RRECTION FOR EACH ST INCLUDE ALL OF THE DRMATION: what has been,or will be, done iency. roposed, completion date. or title of the person rection and monitoring to ence of the deficiency. gional Medical Center Nursing roted as follows: rg was constructed in 1963, it is nt, has no basement, is fully beted and was determined to be struction; is two-stories in height, has no rire sprinkler protected and was of Type II(111) construction. is separated from an attached fire rated wall assemblies. The alarm system with smoke rridors, which is monitored for artment notification. sident Rooms are equipped	K	0000			
	a capacity of 76 be time of the survey.	oke detection. The facility has eds and had a census of 76 at we renovation of the original					

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OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILD EXISTIN	ING 0: IG BL	2 - NEW BUILDING AND RENOVATED	COMI	E SURVEY PLETED
	245228	B. WING			01/3	31/2014
PROVIDER OR SUPPLIER	ITS CARE CENTER		300	SOUTH BRUCE STREET		
(EACH DEFICIENC)	Y MUST BE PRECEDED BY FULL			(EACH CORRECTIVE ACTION SHOULD	BE	(X5) COMPLETIO DATE
1963 building, the cone building at NFF Health Care Occup The requirement at NOT MET as evide NFPA 101 LIFE SA	entire facility was surveyed as PA 101 (2000) Chapter 18 New pancies. 42 CFR, Subpart 483.70(a) is enced by: FETY CODE STANDARD d equipment is in accordance					3/11/14
Based upon obser maintain electrical accordance with Ni Chapter 9, Section Electrical Code (19 practice could advestaff and visitors. FINDINGS INCLUI	vation, the facility failed to wiring or equipment in FPA 101 (2000 edition) 9.1.2 and NFPA 70, National 199 edition). This deficient ersely affect 76 of 76 residents, DE:			junction box on 2/1/14. On-going compliance: facility does barrier management inspections. Electical junction boxes will be add	annual ed to	
ceiling, on the east cross-corridor door Care Unit on the G revealed an open e cover plate]. This finding was co	-side of the double is located in the Transitional round Floor, observation electrical junction box [missing onfirmed with the maintenance				i.	
	PROVIDER OR SUPPLIER SUMMARY STA (EACH DEFICIENC' REGULATORY OR L Continued From pa 1963 building, the e one building at NFF Health Care Occup The requirement at NOT MET as evide NFPA 101 LIFE SA Electrical wiring an with NFPA 70, Nat This STANDARD i Based upon obser maintain electrical accordance with NI Chapter 9, Section Electrical Code (19 practice could adve staff and visitors. FINDINGS INCLUI On 01/31/2014 at 1 ceiling, on the east cross-corridor door Care Unit on the G revealed an open of cover plate]. This finding was co	TORNINGSIDE HEIGHTS CARE CENTER SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 2 1963 building, the entire facility was surveyed as one building at NFPA 101 (2000) Chapter 18 New Health Care Occupancies. The requirement at 42 CFR, Subpart 483.70(a) is NOT MET as evidenced by: NFPA 101 LIFE SAFETY CODE STANDARD Electrical wiring and equipment is in accordance with NFPA 70, National Electrical Code. 9.1.2 This STANDARD is not met as evidenced by: Based upon observation, the facility failed to maintain electrical wiring or equipment in accordance with NFPA 101 (2000 edition) Chapter 9, Section 9.1.2 and NFPA 70, National Electrical Code (1999 edition). This deficient practice could adversely affect 76 of 76 residents, staff and visitors. FINDINGS INCLUDE: On 01/31/2014 at 12:05 PM, above the lay-in ceiling, on the east-side of the double cross-corridor doors located in the Transitional Care Unit on the Ground Floor, observation revealed an open electrical junction box [missing]	TORNINGSIDE HEIGHTS CARE CENTER SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 2 1963 building, the entire facility was surveyed as one building at NFPA 101 (2000) Chapter 18 New Health Care Occupancies. The requirement at 42 CFR, Subpart 483.70(a) is NOT MET as evidenced by: NFPA 101 LIFE SAFETY CODE STANDARD Electrical wiring and equipment is in accordance with NFPA 70, National Electrical Code. 9.1.2 This STANDARD is not met as evidenced by: Based upon observation, the facility failed to maintain electrical wiring or equipment in accordance with NFPA 101 (2000 edition) Chapter 9, Section 9.1.2 and NFPA 70, National Electrical Code (1999 edition). 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Facility ID: 00343

FORM CMS-2567(02-99) Previous Versions Obsolete