



Protecting, Maintaining and Improving the Health of All Minnesotans

August 2, 2022

Administrator
Plainview Estates
2507 Fairview Avenue
Cloquet, MN 55720

RE: Project Number(s) SL30619015

Dear Administrator:

On July 20, 2022, the Minnesota Department of Health completed a follow-up evaluation of your facility to determine if orders from the March 10, 2022, evaluation were corrected. This follow-up evaluation verified that the facility is in substantial compliance.

It is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body. You are encouraged to retain this document for your records.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in black ink that reads 'Jessica Chenze'.

Jessie Chenze, RN, BSN
Interim HFE Supervisor 1 | State Evaluations Team
Health Regulation Division
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Office: 218-332-51751 | Mobile: 651-508-2791 | Fax: 218-332-5196

PMB



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered

May 24, 2022

Administrator
Plainview Estates
2507 Fairview Avenue
Cloquet, MN 55720

RE: Project Number(s) SL30619015

Dear Administrator:

On May 17, 2022, the Minnesota Department of Health completed a follow-up evaluation of your facility to determine correction of orders found on the evaluation completed on March 10, 2022. The follow-up evaluation determined your facility had not corrected all of the state licensing orders issued pursuant to the March 10, 2022 evaluation.

In accordance with Minn. Stat. § 144G.31 Subd. 4 (a), state licensing orders issued pursuant to the last evaluation completed on March 10, 2022, found not corrected at the time of the May 17, 2022, follow-up evaluation and/or subject to penalty assessment are as follows:

0680-Disaster Planning And Emergency Preparedness-144g.42 Subd. 10 = \$500.00
1790-Medication Management For Residents Who Will-144g.71 Subd. 10 = \$500.00
2310-Appropriate Care And Services-144g.91 Subd. 4 = \$3,000.00

The details of the violations noted at the time of this follow-up evaluation completed on May 17, 2022 (listed above), are on the attached State Form. Brackets around the ID Prefix Tag in the left hand column, e.g., {2 ----} will identify the uncorrected tags.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$7,500.00**. You will be invoiced after 15 days of the receipt of this notice, subject to appeal.

Also, at the time of this follow-up evaluation completed on May 17, 2022, we identified the following violation(s):

0340-Correction Orders-144g.30 Subd. 5 = \$3,000.00
0510-Infection Control Program-144g.41 Subd. 3 = \$500.00
0730-Contents Of Resident Record-144g.43 Subd. 3 = \$0.00

The details of the violation(s) noted at the time of this follow-up evaluation are delineated on the attached State Form. Only the ID Prefix Tag in the left hand column without brackets will identify

these licensing orders. It is not necessary to develop a plan of correction.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), by the correction order date, the licensee must document in the provider's records any action taken to comply with the correction order by the correction order date. The commissioner may request a copy of this documentation and the assisted living facility's action to respond to the correction orders in future evaluations, upon a complaint investigation, and as otherwise needed.

IMPOSITION OF FINES:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in §144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in §144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in §144G.20.

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you have one opportunity to challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. This written request must be received by the Department of Health within 15 calendar days of the correction order receipt date. Please send your written request via email to the following:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970
Health.HRD.Appeals@state.mn.us

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. Requests for hearing may be emailed to **Health.HRD.Appeals@state.mn.us**.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both.

We urge you to review these orders carefully. If you have questions, please contact Jessica Chenze at 507-508-2791.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Sincerely,

A handwritten signature in black ink that reads "Jessica Chenze". The signature is written in a cursive, flowing style.

Jessica Chenze, Interim Supervisor
Health Regulation Division
State Evaluation Team
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Telephone: 507-508-2791 Fax: 651-215-9697

PMB

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30619	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/17/2022
NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{0 000}	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER In accordance with Minnesota Statutes, section 144G.08 to 144G.95 this correction order(s) has been issued pursuant to a survey. Determination of whether a violation has been corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: Project # SL30619015-1 On May 16, 2022, through May 17, 2022, the Minnesota Department of Health conducted a revisit at the above provider to follow-up on orders issued pursuant to a survey completed on March 10, 2022. At the time of the survey, there were six residents receiving services under the Assisted Living license. As a result of the revisit, the following orders were reissued and/or issued. On May 17, 2022, the immediacy of correction order 2310 had been removed, however non-compliance remains at a scope and level of G.	{0 000}	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 340 SS=G	144G.30 Subd. 5 Correction orders (a) A correction order may be issued whenever	0 340		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 340	Continued From page 1 the commissioner finds upon survey or during a complaint investigation that a facility, a managerial official, or an employee of the facility is not in compliance with this chapter. The correction order shall cite the specific statute and document areas of noncompliance and the time allowed for correction. (b) The commissioner shall mail or e-mail copies of any correction order to the facility within 30 calendar days after the survey exit date. A copy of each correction order and copies of any documentation supplied to the commissioner shall be kept on file by the facility and public documents shall be made available for viewing by any person upon request. Copies may be kept electronically. (c) By the correction order date, the facility must document in the facility's records any action taken to comply with the correction order. The commissioner may request a copy of this documentation and the facility's action to respond to the correction order in future surveys, upon a complaint investigation, and as otherwise needed. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to have sufficient documentation with actions taken to comply with the correction orders for a revisit survey completed on May 17, 2022. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or	0 340		

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0 340	Continued From page 2 a limited number of staff are involved or the situation has occurred only occasionally). The findings include: During the revisit survey on May 16, 2022, and May 17, 2022, the surveyor reviewed the licensee's policies and procedures, reviewed resident records, and conducted observations and interviews with registered nurse (RN)-B, and unlicensed personnel (ULP)-D and ULP-E. The licensee lacked evidence to indicate the orders issued on March 10, 2022, were corrected. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 340		
0 510 SS=F	144G.41 Subd. 3 Infection control program (a) All assisted living facilities must establish and maintain an infection control program that complies with accepted health care, medical, and nursing standards for infection control. (b) The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities. (c) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to establish and	0 510		

Minnesota Department of Health

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0 510	Continued From page 3 maintain an effective infection control program to comply with accepted health care, medical, and nursing standards for infection control and current recommendations for COVID-19 regarding wearing appropriate personal protective equipment (PPE). This had the potential to affect all six residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: The Minnesota Department of Health (MDH) guidance titled, COVID-19 Personal Protective Equipment (PPE) and Source Control Grids dated April 7, 2022, indicated health care workers working with residents with or without suspected or confirmed SARS-CoV-2 (Covid-19) wear a face mask and eye protection in communities with substantial and high community transmission levels. On May 16, 2022, at 10:25 a.m., the surveyor observed upon entrance to the facility unlicensed personnel (ULP)-D not wearing a medical grade face mask or eye protection. On May 16, 2022, at 11:03 a.m., the surveyor observed ULP-D transfer R6 from a recliner to her wheelchair using an EZ Stand (a mechanical device to aide in transfer of persons with limited weight bearing ability); transported R6 into the bathroom; and provided toileting assistance. At	0 510		

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0 510	Continued From page 4 11:30 a.m., the survey observed ULP-D transfer R1 from a recliner to his wheelchair using an EZ stand lift. At 11:39 a.m., the surveyor observed ULP-D administer R1's scheduled medications. At 11:51 a.m., the surveyor observed ULP-D administer R7's scheduled medications. The surveyor observed ULP-D was not wearing a medical grade face mask or eye protection during the above noted observations. On May 16, 2022, at 12:56 p.m., ULP-E confirmed staff should always be wearing a medical grade face mask and eye protection. On May 16, 2022, at 1:05 p.m., the surveyor observed ULP-D wearing a medical grade face mask, but no eye protection. ULP-D confirmed she had not been wearing a face mask or eye protection earlier. On May 17, 2022, at 7:56 a.m., registered nurse (RN)-B confirmed it was the licensee's expectations that staff follow the current MDH and Center for Disease Control and Prevention (CDC) guidelines with regards to PPE usage. RN-B stated she was aware of the PPE grid [referenced above] and staff should be wearing a medical grade mask and eye protection when providing direct resident cares. No further information was provided. TIME PERIOD FOR CORRECTION: Two (2) days	0 510		
{0 680} SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness	{0 680}		

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{0 680}	Continued From page 5 (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing tenant residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to have a written emergency preparedness plan with all the required content and failed to post an emergency preparedness plan prominently. This had the potential to affect all six residents, staff and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	{0 680}			

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{0 680}	Continued From page 6 cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: During the entrance conference on May 16, 2022, at 12:41 p.m., the surveyor asked for the licensee's emergency preparedness plan (EPP), which was provided to and later reviewed by the surveyor. On May 16, 2022, at 1:04 p.m., the surveyor toured the facility with unlicensed personnel (ULP)-E. There was no observed signage posted or information regarding the licensee's EPP in the common areas of the facility. ULP-E confirmed the facility's EPP was not posted. The licensee's EPP lacked the following content and/or policies and procedures to address: - a hazard risk assessment - a comprehensive program to include man-made disasters, infectious diseases and pandemics; - a description of the population served by the licensee; - process for emergency preparedness (EP) cooperation with state and local EP officials/organizations; - the facilities role in providing care and treatment at alternative sites; - the provision of subsistence needs for staff and residents; - a tracking system used to document locations of residents and staff; - an evacuation plan; - how the facility would provide a means to shelter	{0 680}		

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{0 680}	Continued From page 7 in place for residents; and - the medical record documentation system the facility has developed to preserve resident information security and availability of records. In addition, the licensee lacked a communication plan that included: - names and contact information for staff, entities providing services under arrangement, resident physicians, other facilities, and volunteers; - contact information for federal, state, tribal, local EP staff, ombudsman, state licensing and certification agencies; - a method of sharing information and medical documentation for residents; - a means to provide information regarding the facility's needs, and its ability to provide assistance to include information about their occupancy; and - a method of sharing information from the emergency plan with residents and their families. On May 17, 2022, at 9:35 a.m., registered nurse (RN)-B confirmed the facility's EPP lacked the required content noted above. No further information was provided.	{0 680}		
{0 800} SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program.	{0 800}		

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{0 800}	Continued From page 8 This MN Requirement is not met as evidenced by: No further action required.	{0 800}		
{0 810} SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.	{0 810}		

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{0 810}	Continued From page 9 This MN Requirement is not met as evidenced by: No further action required.	{0 810}			
{0 910} SS=C	144G.50 Subd. 2 Contract information (a) The contract must include in a conspicuous place and manner on the contract the legal name and the license number of the facility. (b) The contract must include the name, telephone number, and physical mailing address, which may not be a public or private post office box, of: (1) the facility and contracted service provider when applicable; (2) the licensee of the facility; (3) the managing agent of the facility, if applicable; and (4) the authorized agent for the facility. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to execute a written assisted living contract with the required content for one of one resident (R7) with records reviewed. This had the potential to affect all six residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include:	{0 910}			

Minnesota Department of Health

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{0 910}	Continued From page 10 R7's diagnoses included Alzheimer's disease, anxiety, and hypertension (high blood pressure). R7's Service Plan and Contract dated February 19, 2022, lacked the license number of the facility. R7's care plan dated March 16, 2022, identified as part of the service plan, indicated R7 received assistance with bathing, grooming, transferring, toileting, and medications assistance. On May 17, 2022, at 8:34 a.m., registered nurse (RN)-B confirmed R7's assisted living contract was the same contract used for all residents in the facility and confirmed the licensee's assisted living contract did not include the license number of the facility. No further information was provided.	{0 910}		
{0 920} SS=C	144G.50 Subd. 2 Contract information (c) The contract must include: (1) a disclosure of the category of assisted living facility license held by the facility and, if the facility is not an assisted living facility with dementia care, a disclosure that it does not hold an assisted living facility with dementia care license; (2) a description of all the terms and conditions of the contract, including a description of and any limitations to the housing or assisted living services to be provided for the contracted amount; (3) a delineation of the cost and nature of any other services to be provided for an additional fee; (4) a delineation and description of any additional	{0 920}		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{0 920}	Continued From page 11 fees the resident may be required to pay if the resident's condition changes during the term of the contract; (5) a delineation of the grounds under which the resident may be discharged, evicted, or transferred or have services terminated; (6) billing and payment procedures and requirements; and (7) disclosure of the facility's ability to provide specialized diets. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to execute a written assisted living contract with the required content for one of one resident (R7) with records reviewed. This had the potential to affect all six residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R7's diagnoses included Alzheimer's disease, anxiety, and hypertension (high blood pressure). R7's Service Plan and Contract dated February 19, 2022, lacked the following content: -a disclosure of the category of assisted living facility license held by the facility and, if the facility was not an assisted living facility with dementia care, a disclosure that it does not hold an assisted living facility with dementia care license.	{0 920}		

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{0 920}	Continued From page 12 R7's care plan dated March 16, 2022, identified as part of the service plan, indicated R7 received assistance with bathing, grooming, transferring, toileting, and medications assistance. On May 17, 2022, at 8:39 a.m., registered nurse (RN)-B confirmed R7's assisted living contract was the same contract used for all residents in the facility and confirmed the licensee's assisted living contract lacked the required content as noted above. No further information was provided.	{0 920}		
{0 930} SS=C	144G.50 Subd. 2 Contract information (d) The contract must include a description of the facility's complaint resolution process available to residents, including the name and contact information of the person representing the facility who is designated to handle and resolve complaints. (e) The contract must include a clear and conspicuous notice of: (1) the right under section 144G.54 to appeal the termination of an assisted living contract; (2) the facility's policy regarding transfer of residents within the facility, under what circumstances a transfer may occur, and the circumstances under which resident consent is required for a transfer; (3) contact information for the Office of Ombudsman for Long-Term Care, the Ombudsman for Mental Health and Developmental Disabilities, and the Office of Health Facility Complaints; (4) the resident's right to obtain services from an unaffiliated service provider;	{0 930}		

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{0 930}	Continued From page 13 This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to execute a written assisted living contract with the required content for one of one resident (R7) with records reviewed. This had the potential to affect all six residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R7's diagnoses included Alzheimer's disease, anxiety, and hypertension (high blood pressure). R7's Service Plan and Contract dated February 19, 2022, lacked the following content: -the facility's policy regarding transfer of residents within the facility, under what circumstances a transfer may occur, and the circumstances under which resident consent was required for a transfer; and -the right to obtain services from an unaffiliated service provider. R7's care plan dated March 16, 2022, identified as part of the service plan, indicated R7 received assistance with bathing, grooming, transferring, toileting, and medications assistance. On May 17, 2022, at 8:45 a.m., registered nurse (RN)-B confirmed R7's assisted living contract	{0 930}		

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{0 930}	Continued From page 14 was the same contract used for all residents in the facility and confirmed the licensee's assisted living contract lacked the required content as noted above. No further information was provided.	{0 930}		
{0 950} SS=C	144.50 Subd. 3 Designation of representative (a) Before or at the time of execution of an assisted living contract, an assisted living facility must offer the resident the opportunity to identify a designated representative in writing in the contract and must provide the following verbatim notice on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." (b) The contract must contain a page or space for the name and contact information of the designated representative and a box the resident must initial if the resident declines to name a designated representative. Notwithstanding subdivision 1, paragraph (f), the resident has the right at any time to add, remove, or change the name and contact information of the designated representative.	{0 950}		

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{0 950}	Continued From page 15 This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to offer the resident the opportunity to identify a designated representative in writing for one of one resident (R7) with records reviewed. This had the potential to affect all six residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R7's diagnoses included Alzheimer's disease, anxiety, and hypertension (high blood pressure). R7's Service Plan and care plan dated February 19, 2022, and March 16, 2022, respectively, indicated R7 received assistance with bathing, grooming, transferring, toileting, and medications assistance. R7's record lacked evidence of a notice with the required statutory language for the resident to identify a designated representative or documentation that R7 declined to name a designated representative. On May 17, 2022, at 8:23 a.m., registered nurse (RN)-B confirmed none of the residents at the facility had not been provided the opportunity to identify a designated representative.	{0 950}		

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{0 950}	Continued From page 16 No further information was provided.	{0 950}		
{01650} SS=E	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure service plans included	{01650}		

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{01650}	Continued From page 17 the required content for two of two residents (R5, R7) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R5 R5's diagnoses included diabetes, hypothyroidism (underactive thyroid), schizophrenia (a mental illness that affects how a person thinks, feels, and behaves), and hyperlipidemia (high cholesterol). R5's Service Plan and Contract and care plan (identified as part of the service plan) dated February 24, 2022, and March 16, 2022, respectively, lacked the following required content: -the fees for services being provided by the licensee; and -a contingency that included the action to be taken if the scheduled services cannot be provided. R5's care plan dated March 16, 2022, indicated R5 received services including medication administration, housekeeping, laundry, and assistance with bathing, and grooming. R7	{01650}		

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{01650}	Continued From page 18 R7's diagnoses included Alzheimer's disease, anxiety, and hypertension (high blood pressure). R7's Service Plan and Contract and care plan dated February 19, 2022, and March 16, 2022, respectively, lacked the following required content: -the fees for services being provided by the licensee; and -a contingency that included the action to be taken if the scheduled services cannot be provided. R7's care plan dated March 16, 2022, identified as part of the service plan, indicated R7 received assistance with bathing, grooming, transferring, toileting, and medications assistance. On May 17, 2022, at 8:11 a.m., registered nurse (RN)-B confirmed R5 and R7's service plans/and or care plans did not include the above noted required content. The licensee's undated Contents of Service Plans policy, indicated the service plan would include the following: -the fees for service; and -a contingency plan to include, the action to be taken by the agency if the scheduled service cannot be provided. No further information was provided.	{01650}			
{01790} SS=F	144G.71 Subd. 10 Medication management for residents who will (2) for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or unlicensed personnel shall provide	{01790}			

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{01790}	Continued From page 19 medications in amounts and dosages needed for the length of the anticipated absence, not to exceed seven calendar days; (3) the resident must be provided written information on medications, including any special instructions for administering or handling the medications, including controlled substances; and (4) the medications must be placed in a medication container or containers appropriate to the provider's medication system and must be labeled with the resident's name and the dates and times that the medications are scheduled. (b) For unplanned time away when the licensed nurse is not available, the registered nurse may delegate this task to unlicensed personnel if: (1) the registered nurse has trained the unlicensed staff and determined the unlicensed staff is competent to follow the procedures for giving medications to residents; and (2) the registered nurse has developed written procedures for the unlicensed personnel, including any special instructions or procedures regarding controlled substances that are prescribed for the resident. The procedures must address: (i) the type of container or containers to be used for the medications appropriate to the provider's medication system; (ii) how the container or containers must be labeled; (iii) written information about the medications to be provided; (iv) how the unlicensed staff must document in the resident's record that medications have been provided, including documenting the date the medications were provided and who received the medications, the person who provided the medications to the resident, the number of medications that were provided to the resident,	{01790}		

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{01790}	Continued From page 20 and other required information; (v) how the registered nurse shall be notified that medications have been provided and whether the registered nurse needs to be contacted before the medications are given to the resident or the designated representative; (vi) a review by the registered nurse of the completion of this task to verify that this task was completed accurately by the unlicensed personnel; and (vii) how the unlicensed personnel must document in the resident's record any unused medications that are returned to the facility, including the name of each medication and the doses of each returned medication. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure the registered nurse (RN) developed written procedures for the unlicensed personnel (ULP) providing medications for residents having unplanned time away when the licensed nurse was not available. In addition, the licensee failed to ensure two of two unlicensed personnel (ULP-C, ULP-D) were trained and had demonstrated competency to prepare and give medications for residents having unplanned time away. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	{01790}		

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{01790}	Continued From page 21 The findings include: UNPLANNED TIMES AWAY POLICY AND PROCEDURE FOR ULP The licensee's undated Procedures For Delegation of Medications To Be Given To Clients By Unlicensed Staff For Clients Time Away From Home policy, indicated the licensee would provide the necessary medications, education, instructions, and support to meet the client's medication needs when they are away from home if the agency provided assistance with medication administration or storage of medications. Only unlicensed staff that have been trained and have satisfactorily demonstrated competency will be assigned to place medications prepared by a pharmacist or a licensed nurse in the appropriate container for a leave of absence. The licensee's policy lacked the written procedure to include: - the type of container or containers to be used for the medications appropriate to the provider's medication system; - how the container or containers must be labeled; and - a review by the RN of the completion of this task to verify that this task was completed accurately by the ULP. TRAINING AND COMPETENCY EVALUATIONS ULP-C ULP-C was hired on September 28, 2021, to provide direct care services for the licensee's residents which included medication administration. ULP-D ULP-D was hired May 13, 2020, under the	{01790}		

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{01790}	Continued From page 22 comprehensive home care license and began providing assisted living services on August 1, 2021. On May 16, at 11:39 a.m., the surveyor observed ULP-D to administer R1's scheduled medications. At 11:51 a.m., the surveyor observed ULP-D to administer R7's scheduled medications. ULP-C and ULP-D's employee record lacked evidence to indicate they had been trained and had demonstrated competency to provide medications to residents for unplanned times away from home as the licensee's above noted procedure had not been fully developed. On May 17, 2022, at 8:08 a.m., RN-B the licensee's Procedures For Delegation of Medications To Be Given To Clients By Unlicensed Staff For Clients Time Away From Home policy did not include the above noted written procedure as required. RN-B also confirmed ULP-C and ULP-D had not been properly trained and deemed competent to prepare and provide medications to residents for unplanned times away as the procedure had not been fully developed. No further information was provided.	{01790}		
{02310} SS=G	144G.91 Subd. 4 Appropriate care and services (a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date service plan subject to accepted health care standards. This MN Requirement is not met as evidenced	{02310}		

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{02310}	Continued From page 23 by: Based on observation, interview and record review, the licensee failed to provide care and services according to acceptable health care, medical, or nursing standards of one of one resident (R1) with bedrails. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). This resulted in an immediate correction order on May 16, 2022, at 3:48 p.m. The findings include: R1's diagnoses included hypertension (high blood pressure) and memory loss. R1's service plan dated July 27, 2021, indicated the resident received services which included medication administration, housekeeping, laundry, assistance with bathing, toileting, and transfers. On May 16, 2022, at 12:58 p.m., unlicensed personnel (ULP)-E confirmed R1 was the only resident at the facility who had a bedrail. R1's Restraints: Side Rail Utilization Assessment dated March 7, 2022, indicated R1 had a half rail used to assist in positioning and/or transferring. R1 had a decreased safety awareness due to confusion or judgement problems and used the	{02310}		

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{02310}	Continued From page 24 bedrail to assist with mobility. R1 signed the bedrail assessment acknowledging the risks and benefits of having a bedrail. This assessment did not include an assessment of the stability of the bedrail or measurements of the zones (see zone guide below). On May 16, 2022, at 2:37 p.m., this surveyor observed ULP-E to measure R1's bedrail. R1's bed had one upper bedrail on the left side of the bed. The bedrail measured 3 inches tall by 7 ½ inches wide, which is in compliance with FDA guidelines for bedrails. Pressure was placed on the bedrail and ULP-E stated the bedrail was "loosey- goosey" confirming the bedrail was not securely fastened to the bed. On May 16, 2022, registered nurse (RN)-B stated she was not aware that the bedrail assessments needed to include measurements of the zones. RN-B confirmed R1's most current bedrail assessment did not include measurements. The licensee's undated Assessing the Safety of Side Rails policy indicated the RN would evaluate whether the side rail appeared to be safe for the resident. The RN would educate the resident, the resident's representative and/or family members about the risks related to side rails. The RN would document recommended options and response from the resident, resident's family and resident's representative. The March 10, 2006, FDA Side Rail Entrapment Zones and Dimensional Recommendations indicated to reduce the risk of entrapment, zone 1 (space between the rails), should be less than 4 and 3/4 inches. The FDA, "A Guide to Bed Safety" revised April	{02310}		

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{02310}	Continued From page 25 2010, included the following information: "When bed rails are used, perform an on-going assessment of the patient's physical and mental status, closely monitor high-risk patients. The FDA also identified; "Patients who have problems with memory, sleeping, incontinence, pain, uncontrolled body movement, or who get out of bed and walk unsafely without assistance, must be carefully assessed for the best ways to keep them from harm, such as falling. Assessment by the patient's health care team will help to determine how best to keep the patient safe". No further information was provided. TIME PERIOD FOR CORRECTION: Immediate The immediacy was removed as confirmed by documentation, observation and review by the evaluation supervisor on May 17, 2022, at 8:57 a.m.; however, noncompliance remains.	{02310}		



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered
March 30, 2022

Administrator
Plainview Estates
2507 Fairview Avenue
Cloquet, MN 55720

RE: Project Number(s) SL30619015

Dear Administrator:

The Minnesota Department of Health completed an evaluation on March 10, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.20, Subd. 4 (a)(5), the Department of Health imposes fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment. The Department of Health imposes a fine of \$1,000 for each substantiated maltreatment violation that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2,

9, 17. The Department of Health also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5)(b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this evaluation:

St - 0 - 1420 - 144g.62 Subd. 2 - Delegation Of Assisted Living Services - \$3,000.00

St - 0 - 1750 - 144g.71 Subd. 7 - Delegation Of Medication Administration - \$3,000.00

St - 0 - 2310 - 144g.91 Subd. 4 - Appropriate Care And Services - \$3,000.00

The total amount you are assessed is \$9,000.00. You will be invoiced after 15 days of the receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general
reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

Free from Maltreatment reconsideration
requests should addressed to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. Requests for hearing may be emailed to

Health.HRD.Appeals@state.mn.us.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,



Jessie Chenze, Interim Supervisor
Health Regulation Division
State Evaluation Team
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Email: Jessica.Chenze@state.mn.us
Phone: 651-508-2791 | Fax: 218-332-5196

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30619	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/11/2022
NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL30619015 On March 7, 2022, through March 10, 2022, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were seven (7) residents receiving services under the provider's Assisted Living license. On March 10, 2022, the immediacy of correction orders 1420 and 1750 have been removed, however non-compliance remains at a scope and level of F. As of March 10, 2022, at time of exit, the immediacy of correction order 2310 remained, and non-compliance remains at a scope and level of G.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.A The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 250	Continued From page 1	0 250		
0 250 SS=F	144G.20 Subdivision 1. Conditions (a) The commissioner may refuse to grant a provisional license, refuse to grant a license as a result of a change in ownership, refuse to renew a license, suspend or revoke a license, or impose a conditional license if the owner, controlling individual, or employee of an assisted living facility: (1) is in violation of, or during the term of the license has violated, any of the requirements in this chapter or adopted rules; (2) permits, aids, or abets the commission of any illegal act in the provision of assisted living services; (3) performs any act detrimental to the health, safety, and welfare of a resident; (4) obtains the license by fraud or misrepresentation; (5) knowingly makes a false statement of a material fact in the application for a license or in any other record or report required by this chapter; (6) denies representatives of the department access to any part of the facility's books, records, files, or employees; (7) interferes with or impedes a representative of the department in contacting the facility's residents; (8) interferes with or impedes ombudsman access according to section 256.9742, subdivision 4; (9) interferes with or impedes a representative of the department in the enforcement of this chapter or fails to fully cooperate with an inspection, survey, or investigation by the department; (10) destroys or makes unavailable any records or other evidence relating to the assisted living facility's compliance with this chapter;	0 250		

Minnesota Department of Health

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0 250	Continued From page 2 (11) refuses to initiate a background study under section 144.057 or 245A.04; (12) fails to timely pay any fines assessed by the commissioner; (13) violates any local, city, or township ordinance relating to housing or assisted living services; (14) has repeated incidents of personnel performing services beyond their competency level; or (15) has operated beyond the scope of the assisted living facility's license category. (b) A violation by a contractor providing the assisted living services of the facility is a violation by the facility. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the management officials who were in charge of the day-to-day operations; and responsible for the assisted living services, understood all of the assisted living provider statutes and rules; and the licensee failed to ensure policies and procedures were developed and/or implemented. This had the potential to affect all seven (7) residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include:	0 250		

Minnesota Department of Health

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0 250	Continued From page 3 During the entrance conference on March 7, 2022, at approximately 9:42 a.m., licensed assisted living director (LALD)-A stated she and registered nurse (RN)-B confirmed they were responsible for and participated in the facility's day-to-day operations. LALD-A she was familiar with the Assisted Living licensing laws and rules. The licensee's Application for Assisted Living License, section titled Official Verification of Owner or Authorized Agent, (page four and five of the application), identified, I certify I have read and understand the following: [a check mark was placed before each of the following] - I have read and fully understand Minn. [Minnesota] Stat. [statute] sect. [section] 144G.45, my building(s) must comply with subdivisions 1-3 of the section, as applicable section Laws 2020, 7th Spec. [special] Sess [session]., chpt. [chapter] 1. art. [article] 6, sect. 17. - I have read and fully understand Minn. Stat. sect. 144G.80, 144G.81 and Laws 2020, 7th Spec. Sess., chpt. 1, art. 6, sect. 22, my building(s) must comply with these sections if applicable. - Assisted Living Licensure statutes in Minn. Stat. chpt. 144G. - Assisted Living Licensure rules in Minnesota Rules, chpt. 4659. - Reporting of Maltreatment of Vulnerable Adults. - Electronic Monitoring in Certain Facilities. - I understand pursuant to Minn. Stat. sect. 13.04	0 250		

Minnesota Department of Health

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0 250	Continued From page 4 Rights of Subjects of Data, the Commissioner will use information provided in this application, which may include an in-person or telephone conference, to determine if the applicant meets requirements for assisted living licensing. I understand I am not legally required to supply the requested information; however, failure to provide information or the submission of false or misleading information may delay the processing of my application or may be grounds for denying a license. I understand that information submitted to the commissioner in this application may, in some circumstances, be disclosed to the appropriate state, federal or local agency and law enforcement office to enhance investigative or enforcement efforts or further a public health protective process. Types of offices include Adult Protective Services, offices of the ombudsmen, health-licensing boards, Department of Human Services, county or city attorneys' offices, police, local or county public health offices. - I understand in accordance with Minn. Stat. sect. 144.051 Data Relating to Licensed and Registered Persons, all data submitted on this application shall be classified as public information upon issuance of a provisional license or license. All data submitted are considered private until MDH issues a license. - I declare that, as the owner or authorized agent, I attest that I have read Minn. Stat. chapter 144G, and Minnesota Rules, chapter 4659, governing the provision of assisted living facilities, and understand as the licensee I am legally responsible for the management, control, and operation of the facility, regardless of the existence of a management agreement or subcontract.	0 250		

Minnesota Department of Health

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0 250	Continued From page 5 - I have examined this application and all attachments, and checked the above boxes indicating my review and understanding of Minnesota Statutes, Rules, and requirements related to assisted living licensure. To the best of my knowledge and believe, this information is true, correct, and complete. I will notify MDH, in writing, of any changes to this information as required. - I attest to have all required policies and procedures of Minn. Stat. chapter 144G (opens in new window). and Minn. Rules chapter 4659 (proposed and not final) (opens in new window), in place upon licensure and to keep them current as applicable. Page five was electronically signed by the authorizing agent (LALD-A) on May 5, 2021. The licensee had an Assisted Living license issued on August 1, 2021. On March 3, 2022, at approximately 8:52 a.m., LALD-D confirmed the licensee's had not updated, developed or implemented any policies and procedures for the assisted living licensure and confirmed the licensee's current policies and procedures were from the previous comprehensive home care licensee dated January 2014.. The licensee failed to develop and/or implement the following required policies and procedures for the assisted living license. As a result of this survey, the following orders where issued: 0250, 0470, 0490, 0550, 0630, 0650, 0660, 0680, 0730, 0800, 0810, 0900, 0910, 0920, 0930, 0950, 1420, 1460, 1530, 1620, 1650,	0 250		

Minnesota Department of Health

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0 250	Continued From page 6 1700, 1750, 1790, 1890, 2310, 3090 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 250		
0 470 SS=F	144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for determining its staffing level that: (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; (12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be: (i) awake; (ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time; (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; This MN Requirement is not met as evidenced	0 470		

Minnesota Department of Health

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0 470	Continued From page 7 by: Based on observation, interview, and record review, the licensee failed to ensure a written staffing plan was developed and posted. This had the potential to affect all seven (7) residents living at the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: The licensee held an assisted living facility license. The licensee failed to develop and implement a staffing plan for determining its staffing level that: - included an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; - ensured sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and - ensured that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility. During the entrance conference on March 7, 2022, at approximately 9:42 a.m., the surveyor requested a copy of the facility's staffing plan from licensed assisted living director (LALD)-A.	0 470		

Minnesota Department of Health

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0 470	Continued From page 8 During a facility tour on March 7, 2022, at approximately 10:10 a.m., with unlicensed personnel (ULP)-C, the main entrance and common areas lacked a posting of the daily staffing schedule. On March 8, 2022, at approximately 10:53 a.m., registered nurse (RN)-B confirmed she had not developed a written staffing plan to include the above noted required content. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 470		
0 490 SS=F	144G.41 Subd 1 (13) (ii)-(vii) Minimum requirements (ii) weekly housekeeping; (iii) weekly laundry service; (iv) upon the request of the resident, provide direct or reasonable assistance with arranging for transportation to medical and social services appointments, shopping, and other recreation, and provide the name of or other identifying information about the persons responsible for providing this assistance; (v) upon the request of the resident, provide reasonable assistance with accessing community resources and social services available in the community, and provide the name of or other identifying information about persons responsible for providing this assistance;	0 490		

Minnesota Department of Health

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0 490	Continued From page 9 (vi) provide culturally sensitive programs; and (vii) have a daily program of social and recreational activities that are based upon individual and group interests, physical, mental, and psychosocial needs, and that creates opportunities for active participation in the community at large; and This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to have a daily program of social and recreational activities based on individual and group interests, physical, mental, and psychosocial needs. This had the potential to affect all seven (7) residents residing at the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 7, 2022, at approximately 9:42 a.m., during the entrance conference, licensed assisted living director (LALD)-A stated the licensee has not had activity staff since the beginning of COVID-19; however, LALD-A stated the ULPs did activities with the residents such as socializing daily, baking, going on special outings, and had events to celebrate the holidays. LALD-A confirmed the licensee had not developed or	0 490		

Minnesota Department of Health

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0 490	Continued From page 10 implemented a daily activity program, and further stated she was not aware of the requirement to offer daily programming. On March 7, 2022, at approximately 10:10 a.m., during a tour of the facility with unlicensed personnel (ULP)-C, no recreation or daily program of social activities was posted in the common area. For the duration of the survey from March 7, through March 10, 2022, no programs of social or recreational activities were observed to be provided by the licensee. Some residents remained in their rooms for most of the day, some residents sat in the living room with the television on and the drapes closed, and some residents paced around the common living areas socializing with other residents and staff. The licensee lacked policies to include the new Assisted Living Licensure requirements, that went into effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 490		
0 550 SS=F	144G.41 Subd. 7 Resident grievances; reporting maltreatment All facilities must post in a conspicuous place information about the facilities' grievance procedure, and the name, telephone number, and e-mail contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the state and applicable regional	0 550		

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NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
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0 550	Continued From page 11 Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities, and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee lacked a posting of the grievance procedure to include the name, telephone number, and e-mail contact information for the individual(s) who were responsible for handling resident grievances. In addition, there was no evidence of the contact information for the state and applicable regional Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. This had the potential to affect all seven (7) residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: During tour of the facility on March 7, 2022, at approximately 10:10 a.m., with unlicensed personnel (ULP)-C, the main entrance and common areas lacked the required posting of the grievance procedure with the required content and contact information for the state Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and	0 550		

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0 550	Continued From page 12 Developmental Disabilities. On March 7, 2022, at approximately 10:41 a.m., licensed assisted living director (LALD)-A confirmed the required content noted above was not posted as required. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 550		
0 630 SS=F	144G.42 Subd. 6 Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure an individual abuse prevention plan was developed to include the required content for one of one resident (R3) with records reviewed.	0 630		

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0 630	Continued From page 13 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R3's diagnoses included cognitive impairment, depression, hypertension (HTN), and hyperlipidemia (high cholesterol). R3's record lacked an individual abuse prevention plan which reviewed each resident's susceptibility to abuse by another individual, including other vulnerable adults; the resident's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that resident and other vulnerable adults. R3's service plan dated February 17, 2022, indicated R3 received services which included medication administration. R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, medication assistance, housekeeping, and laundry. On March 8, 2022, at 8:34 a.m., licensed assisted living director (LALD)-A confirmed individual abuse prevention plans have not been developed for any of the facility's current residents.	0 630		

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0 630	Continued From page 14 On March 8, 2022, at approximately 9:01 a.m., unlicensed personnel (ULP)-C was observed transferring R3 with an EZ Stand lift (a device designed to help with mobility but who lack the strength or muscle control to rise to a standing position) from the recliner chair to the wheelchair. On March 10, 2022, at 11:32 a.m., registered nurse (RN)-B confirmed she was unaware of the required contents of the individual abuse prevention plan and confirmed individual abuse prevention plans with the required content noted above have not been completed for any of the facility's current residents. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 630		
0 650 SS=D	144G.42 Subd. 8 Employee records (a) The facility must maintain current records of each paid employee, each regularly scheduled volunteer providing services, and each individual contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including	0 650		

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0 650	Continued From page 15 qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. (b) Each employee record must be retained for at least three years after a paid employee, volunteer, or contractor ceases to be employed by, provide services at, or be under contract with the facility. If a facility ceases operation, employee records must be maintained for three years after facility operations cease. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure an employee record included a job description with all the required content for one of two employees registered nurse (RN)-B with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: RN-B was hired on August 8, 2020, under the	0 650		

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0 650	Continued From page 16 licensee's comprehensive home care license to provide and supervise direct care services to the licensee's residents and continued to under the assisted living license on August 1, 2021. RN-B's employee record lacked evidence of a job description, including qualifications, responsibilities, and identification of staff persons providing supervision. On March 8, 2022, at approximately 3:02 p.m., the licensed assisted living director (LALD)-A confirmed RN-B's employee record lacked a job description as required. On March 8, 2022, at approximately 3:35 p.m., RN-B was observed training ULPs on the use of an EZ Stand (device designed to help who lack the specific strength or muscle control to rise to a standing position). A policy and procedure pertaining to job description was requested, but not provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 650		
0 660 SS=F	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that	0 660		

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0 660	Continued From page 17 covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure the provider established and maintained a tuberculosis (TB) prevention program, based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC). In addition, the licensee failed to ensure completion of baseline TB screenings and two-step TST's (tuberculin skin test) or other evidence of tuberculosis (TB) screenings such as a blood test were completed for two of two employees, registered nurse (RN-B) and unlicensed personnel (ULP-C), with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: The facility's TB risk assessment was completed January 17, 2022, and was determined to be a low risk level. TB INFECTION CONTROL PLAN	0 660		

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0 660	Continued From page 18 The licensee lacked a written TB infection control plan to include: -procedures for handling persons with active TB. TB SCREENING RN-B RN-B was hired on August 8, 2020, under the licenses's comprehensive home care license to provide and supervise direct care services to the licensee's residents and continued to under the assisted living license on August 1, 2021. RN-B's employee record lacked evidence of a completed TB history and symptoms screening and further lacked evidence a two-step TST or TB screening such as a blood test had been completed. ULP-C ULP-C was hired on September 28, 2021, to provide direct care services to the license's residents. ULP-C's employee record included a Baseline TB Screening Tool for Health Care Workers dated September 30, 2021, which indicated ULP-C had not received a TB skin test or TB blood test in the past 12 months. No other screening questions were completed on the tool. ULP-C's employee record lacked evidence a two-step TST or TB screening such as a blood test had been completed. On March 8, 2022, at approximately 9:01 a.m., ULP-C was observed transferring R3 from the recliner chair into the wheelchair with the EZ Stand (a device designed to help patients who lack the specific strength or muscle control to rise	0 660		

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0 660	Continued From page 19 to a standing position). On March 8, 2022, at approximately 11:10 a.m., the licensed assisted living director (LALD)-A confirmed the TB plan was not in TB/Infection Control book and was unable to provide a TB plan. On March 8, 2022, at approximately 3:02 p.m., LALD-A confirmed RN-B and ULP-C both have not completed a TB history and symptom screening or received a TB baseline screening to include a two-step TST's, or blood test. The licensee's Tuberculosis: Mantoux Test Administration and Interpretation policy, undated, directed all new employees would be screened for Tuberculosis as a baseline screening and the TB blood test, two-step testing would be used for all Health Care Workers who have not been tested within the previous 12 months, unless the person's past medical history indicates that a TB skin test was contraindicated. If the skin test was contraindicated, a TB blood test would be done. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660		
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies	0 680		

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0 680	Continued From page 20 temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing tenant residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to have a written emergency preparedness plan with all the required content and failed to post an emergency preparedness plan prominently. This had the potential to affect all seven (7) residents, staff and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	0 680		

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0 680	Continued From page 21 The findings include: During the entrance conference on March 7, 2022, at approximately 9:42 a.m., the surveyor requested the licensee's emergency preparedness plan, which was later reviewed by the surveyor. During the initial facility tour on March 7, 2022, at approximately 10:10 a.m., during a tour of the facility with unlicensed personnel (ULP)-C, the main entrance and common areas of the facility lacked signage posted or information regarding the licensee's emergency preparedness plan. The licensee's emergency preparedness plan lacked the following content and/or policies and procedures to address: - a comprehensive program to include man-made disasters, facility based (power, water etc.), infectious diseases and pandemics; - a description of the population served by the licensee; - process for emergency preparedness (EP) cooperation with state and local EP officials/organizations; - the facilities role in providing care and treatment at alternative sites; - the provision of subsistence needs for staff and residents; - a tracking system used to document locations of residents and staff; - an evacuation plan; - how the facility would provide a means to shelter in place for residents and volunteers; - the medical record documentation system the facility has developed to preserve resident information security and availability of records; - EP training and testing program;	0 680		

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0 680	Continued From page 22 - EP training program for staff (including documentation of training provided); and - EP testing/annual testing requirements. In addition, the licensee lacked a communication plan that included: - names and contact information for staff, entities providing services under arrangement, resident physicians, other facilities, and volunteers; - contact information for federal, state, tribal, local EP staff, ombudsman, state licensing and certification agencies; - a method of sharing information and medical documentation for residents; - a means to provide information regarding the facility's needs, and its ability to provide assistance to include information about their occupancy; and - a method of sharing information from the emergency plan with residents and their families. On March 8, 2022, at approximately 2:14 p.m., licensed assisted living director (LALD)-A confirmed the emergency plan lacked the required content noted above and was not posted as required. LALD-A confirmed she was not familiar with the Appendix Z (a section of the Centers for Medicare and Medicaid Services [CMS] state operations manual which includes the emergency preparedness guidelines). LALD-A verified she had not fully developed and implemented the facility's emergency preparedness plan/program. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided.	0 680		

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0 680	Continued From page 23 TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 680		
0 730 SS=A	144G.43 Subd. 3 Contents of resident record Contents of a resident record include the following for each resident: (1) identifying information, including the resident's name, date of birth, address, and telephone number; (2) the name, address, and telephone number of the resident's emergency contact, legal representatives, and designated representative; (3) names, addresses, and telephone numbers of the resident's health and medical service providers, if known; (4) health information, including medical history, allergies, and when the provider is managing medications, treatments or therapies that require documentation, and other relevant health records; (5) the resident's advance directives, if any; (6) copies of any health care directives, guardianships, powers of attorney, or conservatorships; (7) the facility's current and previous assessments and service plans; (8) all records of communications pertinent to the resident's services; (9) documentation of significant changes in the resident's status and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional; (10) documentation of incidents involving the resident and actions taken in response to the needs of the resident, including reporting to the appropriate supervisor or health care professional;	0 730		

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0 730	Continued From page 24 (11) documentation that services have been provided as identified in the service plan; (12) documentation that the resident has received and reviewed the assisted living bill of rights; (13) documentation of complaints received and any resolution; (14) a discharge summary, including service termination notice and related documentation, when applicable; and (15) other documentation required under this chapter and relevant to the resident's services or status. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure a resident record included a discharge summary for one of one discharged resident (R2) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R2's diagnoses included dementia, anxiety, and restless leg syndrome. R2 started to receive assisted living services on August 1, 2021, and was discharged on January 6, 2022. R2's service agreement dated December 6, 2021,	0 730		

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NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 730	Continued From page 25 indicated R3 received services, which included assistance with activities of daily living, laundry, housekeeping, and medication management. R2's record lacked evidence a discharge summary was completed. On March 7, 2022, at approximately 1:32 p.m., licensed assisted living director (LALD)-A confirmed a discharge summary had not been completed for R2. On March 8, 2022, at approximately 10:53 a.m., registered nurse (RN)-B confirmed a discharge summary was not completed for R2. The licensee's Content of Client Records policy from Comprehensive Home Care dated January 2014, indicated when a client's services have been terminated, a discharge summary would be completed to include: -the service termination notice if applicable: -the client's status as time of transfer or discharge: and -the disposition of any medications to the client's service or status. No further information provided. TIME PERIOD OF CORRECTION: Twenty-One (21) days	0 730		
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the	0 800		

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NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
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0 800	Continued From page 26 health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide the physical environment in a continuous state of good repair and operation with regard to the health, safety, and well-being of the residents. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 8, 2022, between 10:15 a.m. and 10:45 a.m., survey staff toured the facility with the licensed assisted living director (LALD)-A. During the facility tour, survey staff observed the following: 1. The carpet in the hallway outside resident room 4 was torn. 2. Resident room doors 1 and 2 were not latching, which prevented these doors from fully closing. On March 8, 2022, at approximately 11:15 a.m., during interview with the LALD-A, it was confirmed that the carpet and resident room doors required repair. No further information was provided.	0 800		

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NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
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0 800	Continued From page 27	0 800		
0 810 SS=F	TIME PERIOD FOR CORRECTION: Twenty-one (21) days 144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill.	0 810		

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0 810	Continued From page 28 This MN Requirement is not met as evidenced by: Based on observation, document review, and interview, the licensee failed to provide the required plans and staff training for fire safety and evacuation. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 8, 2022, between 10:15 a.m. and 10:45 a.m., survey staff toured the facility with the licensed assisted living director (LALD)-A. During the facility tour, it was observed that two exit doors were provided with chain locks. The LALD-A explained during the tour interview that these locks had been installed to prevent residents from wandering. On March 8, 2022, at approximately 10:45 a.m., the LALD-A provided documents for review. Documents were reviewed by survey staff on March 8, between 10:45 a.m. and 11:15 a.m. 1. The Fire Policy located within the Disaster, Emergency Management, and Missing Person manual failed to include: a. Evacuation procedures for the exit doors provided with chain locks. b. Identification of unique or unusual resident needs for movement or evacuation. 2. The licensee failed to provide the required staff training frequency. The staff training for fire safety	0 810		

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0 810	Continued From page 29 and evacuation was completed during orientation and then annually. On March 8, at approximately 11:20 a.m., the LALD-A confirmed during the interview that the facility failed to provide the required content within the fire safety and evacuation plans. The LALD-A stated that staff training was completed upon hire and then annually for fire safety and evacuation. The LALD-A further explained that EduCare was used for staff training and that internal trainings were not being documented. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
0 900 SS=C	144G.50 Subdivision 1 Contract required (a) An assisted living facility may not offer or provide housing or assisted living services to any individual unless it has executed a written contract with the resident. (b) The contract must contain all the terms concerning the provision of: (1) housing; (2) assisted living services, whether provided directly by the facility or by management agreement or other agreement; and (3) the resident's service plan, if applicable. (c) A facility must: (1) offer to prospective residents and provide to the Office of Ombudsman for Long-Term Care a complete unsigned copy of its contract; and (2) give a complete copy of any signed contract and any addendums, and all supporting	0 900		

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0 900	Continued From page 30 documents and attachments, to the resident promptly after a contract and any addendum has been signed. (d) A contract under this section is a consumer contract under sections 325G.29 to 325G.37. (e) Before or at the time of execution of the contract, the facility must offer the resident the opportunity to identify a designated representative according to subdivision 3. (f) The resident must agree in writing to any additions or amendments to the contract. Upon agreement between the resident and the facility, a new contract or an addendum to the existing contract must be executed and signed. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide to the Office of Ombudsman for Long-Term Care a complete unsigned copy of its contract. This had the potential to affect all seven (7) residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol).	0 900		

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0 900	Continued From page 31 R3's Service Plan and Contract dated February 17, 2022, indicated R3 received services which included medication administration. R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, ambulation, medication assistance, housekeeping, and laundry. During entrance conference on March 7, 2022, at approximately 9:48 a.m., the licensed assisted living director (LALD)-A stated the licensee had not provided the Office of Ombudsman for Long-Term Care a complete unsigned copy of its contract. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 900		
0 910 SS=C	144G.50 Subd. 2 Contract information (a) The contract must include in a conspicuous place and manner on the contract the legal name and the license number of the facility. (b) The contract must include the name, telephone number, and physical mailing address, which may not be a public or private post office box, of: (1) the facility and contracted service provider when applicable; (2) the licensee of the facility;	0 910		

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0 910	Continued From page 32 (3) the managing agent of the facility, if applicable; and (4) the authorized agent for the facility. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to execute a written contract with the required content for one of one resident (R3) with records reviewed. This had the potential to affect all seven residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). R3's record lacked an assisted living contract to include the license number of the facility. R3's Service Plan and Contract dated February 17, 2022, indicated R3 received services which included medication administration. R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, ambulation, medication assistance, housekeeping, and laundry.	0 910		

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0 910	Continued From page 33 On March 8, 2022, at approximately 9:01 a.m., unlicensed personnel (ULP)-C was observed transferring R3 from the recliner chair to the wheelchair with the use of an EZ Stand (a device designed to help patients who lack the specific strength or muscle control to rise to a standing position). On March 8, 2022, at approximately 10:05 a.m., licensed assisted living director (LALD)-A confirmed R3's contract was the same contract used for all of the residents in the facility and confirmed the licensee's contract did not include the license number of the facility. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 910		
0 920 SS=C	144G.50 Subd. 2 Contract information (c) The contract must include: (1) a disclosure of the category of assisted living facility license held by the facility and, if the facility is not an assisted living facility with dementia care, a disclosure that it does not hold an assisted living facility with dementia care license; (2) a description of all the terms and conditions of the contract, including a description of and any limitations to the housing or assisted living services to be provided for the contracted amount; (3) a delineation of the cost and nature of any other services to be provided for an additional	0 920		

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0 920	Continued From page 34 fee; (4) a delineation and description of any additional fees the resident may be required to pay if the resident's condition changes during the term of the contract; (5) a delineation of the grounds under which the resident may be discharged, evicted, or transferred or have services terminated; (6) billing and payment procedures and requirements; and (7) disclosure of the facility's ability to provide specialized diets. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to execute a written contract with the required content for one of one resident (R3) with records reviewed. This had the potential to affect all seven (7) residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). R3's Service Plan and Contract dated February 17, 2022, indicated R3 received services which included medication administration.	0 920		

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0 920	Continued From page 35 R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, ambulation, medication assistance, housekeeping, and laundry. R3's signed assisted living contract dated February 17, 2022, lacked the following content: -a disclosure of the category of assisted living facility license held by the facility and, if the facility was not an assisted living facility with dementia care, a disclosure that it does not hold an assisted living facility with dementia care license. On March 8, 2022, at approximately 9:01 a.m., unlicensed personnel (ULP)-C was observed transferring R3 from the recliner chair to the wheelchair with the use of an EZ Stand (a device designed to help patients who lack the specific strength or muscle control to rise to a standing position). On March 8, 2022, at approximately 10:05 a.m., licensed assisted living director (LALD)-A stated R3's contract was the same contract used for all of the residents in the facility and confirmed the licensee's contract lacked the required content as noted above. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 920		

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0 930	Continued From page 36	0 930		
0 930 SS=C	144G.50 Subd. 2 Contract information (d) The contract must include a description of the facility's complaint resolution process available to residents, including the name and contact information of the person representing the facility who is designated to handle and resolve complaints. (e) The contract must include a clear and conspicuous notice of: (1) the right under section 144G.54 to appeal the termination of an assisted living contract; (2) the facility's policy regarding transfer of residents within the facility, under what circumstances a transfer may occur, and the circumstances under which resident consent is required for a transfer; (3) contact information for the Office of Ombudsman for Long-Term Care, the Ombudsman for Mental Health and Developmental Disabilities, and the Office of Health Facility Complaints; (4) the resident's right to obtain services from an unaffiliated service provider; This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to execute a written assisted living contract with the required content for one of one resident (R3) with record reviewed. This had the potential to affect all seven (7) residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected	0 930		

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0 930	Continued From page 37 or has potential to affect a large portion or all of the residents). The findings include: R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). R3's service plan dated February 17, 2022, indicated R3 received services which included medication administration. R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, ambulation, medication assistance, housekeeping, and laundry. R3's signed assisted living contract dated February 17, 2022, lacked the following content: -the facility's policy regarding transfer of residents within the facility, under what circumstances a transfer may occur, and the circumstances under which resident consent was required for a transfer; and -the right to obtain services from an unaffiliated service provider. On March 8, 2022, at approximately 9:01 a.m., unlicensed personnel (ULP)-C was observed transferring R3 from the recliner chair to the wheelchair with the use of an EZ Stand (a device designed to help patients who lack the specific strength or muscle control to rise to a standing position). On March 8, 2022, at approximately 10:05 a.m., licensed assisted living director (LALD)-A stated R3's contract was the same contract used for all	0 930		

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0 930	Continued From page 38 of the residents in the facility and confirmed the contract lacked the required content as noted above. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 930		
0 950 SS=C	144.50 Subd. 3 Designation of representative (a) Before or at the time of execution of an assisted living contract, an assisted living facility must offer the resident the opportunity to identify a designated representative in writing in the contract and must provide the following verbatim notice on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." (b) The contract must contain a page or space for the name and contact information of the designated representative and a box the resident	0 950		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 950	Continued From page 39 must initial if the resident declines to name a designated representative. Notwithstanding subdivision 1, paragraph (f), the resident has the right at any time to add, remove, or change the name and contact information of the designated representative. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to execute a written contract with the required content for the residents to identify or decline a designated representative for one of one resident (R3) with records reviewed. This had the potential to affect all seven (7) residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). R3's service plan dated February 17, 2022, indicated R3 received services which included medication administration. R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, medication assistance, housekeeping, and	0 950		

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0 950	Continued From page 40 laundry. R3's signed assisted living contract dated February 17, 2022, lacked the following content: -the required statutory language to identify a designated representative and an opportunity to decline to name a designated representative. On March 8, 2022, at approximately 10:05 a.m., licensed assisted living director (LALD)-A stated R3's contract was the same contract used for all of the residents in the facility and confirmed the contract lacked the required content as noted above. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 950		
01420 SS=I	144G.62 Subd. 2 Delegation of assisted living services (b) When the registered nurse or licensed health professional delegates tasks to unlicensed personnel, that person must ensure that prior to the delegation the unlicensed personnel is trained in the proper methods to perform the tasks or procedures for each resident and is able to demonstrate the ability to competently follow the procedures and perform the tasks. If an unlicensed personnel has not regularly performed the delegated assisted living task for a period of 24 consecutive months, the unlicensed personnel must demonstrate competency in the task to the	01420		

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01420	Continued From page 41 registered nurse or appropriate licensed health professional. The registered nurse or licensed health professional must document instructions for the delegated tasks in the resident's record. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to provide care and services according to acceptable health care, medical, or nursing standards of one of one resident (R1) with bedrails. In addition, the licensee failed to ensure a transfer assessment for the use of the EZ Stand (a mechanical device to aide in transfer of persons with limited weight bearing ability) was completed for one of two residents (R6). In addition, the EZ Stand Assessment lacked assessing for proper sling size per manufacture instructions for one of two residents (R3) who utilized an EZ Stand for transfers with records reviewed. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). This resulted in an immediate correction order identified on March 7, 2022, at 11:43 a.m. The findings include: BED RAILS R1's diagnoses included, but were not limited to, hypertension (high blood pressure), and memory loss.	01420		

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01420	Continued From page 42 R1's service plan dated August 11, 2021, indicated the resident received services which included medication administration, housekeeping, laundry, assistance with bathing, toileting, and transfers. R1's record lacked evidence a bedrail assessment had been completed and an explanation of the risks and benefits of the use of the bedrail had been provided to the resident or resident's representative. On March 7, 2022, at approximately 10:50 a.m., licensed assisted living director (LALD)-A stated the licensee had one resident who had bedrails on his hospital bed and used the bedrails for assistance with positioning. LALD-A stated she was recently informed all residents who had bedrails required an assessment by the registered nurse (RN)-B and an explanation of the risks and benefits. LALD-A verified R1 did not have a bedrail assessment completed or an explanation of the risks and benefits provided. LALD-A stated she had informed RN-B and R1's bedrail assessment would be completed the next time RN-B was at the facility. On March 7, 2022, at approximately 11:01 a.m., R1's bed was observed to have a stationary upper bedrail in the upright position on the left side of R1's bed. R1 confirmed he used the bedrail to help him get in and out of bed. The surveyor and LALD-A measured R1's bedrails and verified the openings of zone 1 (see zone guide below) measured two and one quarter of an inch horizontally. SIT TO STAND ASSESSMENT R3	01420		

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01420	Continued From page 43 R3's EZ Stand Assessment dated February 17, 2022, did not include an assessment for the proper sling size per manufacturer's instructions. R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). On March 8, 2022, at approximately 9:01 a.m., unlicensed personnel (ULP)-C was observed transferring R3 from the recliner chair to the wheelchair with the use of an EZ Stand (a device designed to help patients who lack the specific strength or muscle control to rise to a standing position). R6 R6's record lacked an assessment for the proper use of a an EZ Stand for transfers. R6's diagnoses included dementia. On March 8, 2022, at approximately 3:35 p.m. LALD-A verified R3 required the use of the EZ Stand for all transfers and staff would occasionally need to use the EZ stand with R6 for transferring. On March 8, 2022, at approximately 4:02 p.m., LALD-A and RN-B confirmed R3's assessment for the EZ Stand lacked assessing for proper sling size according to the manufacturer's instructions. RN-B further stated she was unaware R6 was being transferred with the EZ Stand on occasion and confirmed R6's record lacked an assessment for the use of the EZ stand and appropriate sling size The licensee's Assessing the Safety of Side Rails policy dated January 2017, indicated the RN would evaluate whether the side rail appeared to be safe for the resident. The RN would educate	01420		

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01420	Continued From page 44 the resident, the resident's representative and/or family members about the risks related to side rails. The RN would document recommended options and response from the resident, resident's family, and resident's representative. The March 10, 2006, FDA Side Rail Entrapment Zones and Dimensional Recommendations indicated to reduce the risk of entrapment, zone 1 (space between the rails), should be less than 4 and 3/4 inches. The FDA, "A Guide to Bed Safety" revised April 2010, included the following information: "When bed rails are used, perform an on-going assessment of the patient's physical and mental status, closely monitor high-risk patients. The FDA also identified; "Patients who have problems with memory, sleeping, incontinence, pain, uncontrolled body movement, or who get out of bed and walk unsafely without assistance, must be carefully assessed for the best ways to keep them from harm, such as falling. Assessment by the patient's health care team will help to determine how best to keep the patient safe". The manufacturer's instructions were requested and not provided. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days Immediacy is removed as confirmed by documentation review and evaluation supervisor on March 10, 2022, however, non-compliance remains at a scope and severity of F, level two, widespread.	01420		

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01460	Continued From page 45	01460		
01460 SS=F	144G.63 Subdivision 1 Orientation of staff and supervisors All staff providing and supervising direct services must complete an orientation to assisted living facility licensing requirements and regulations before providing assisted living services to residents. The orientation may be incorporated into the training required under subdivision 5. The orientation need only be completed once for each staff person and is not transferable to another facility. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure staff providing and supervising direct services completed an orientation to assisted living facility licensing requirements and regulations before providing services for one of four employees (registered nurse (RN)-B) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 7, 2022, at approximately 9:42 a.m., during entrance conference the licensed assisted living director (LALD)-A stated the licensee employed RN-B to cover on-call 24/7, and she would come to the facility three times a week and	01460		

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01460	Continued From page 46 as needed. RN-B was hired on August 8, 2020, under the licensee's comprehensive home care to provide and supervise direct care services to the licensee's residents and continued to under the assisted living license on August 1, 2021. RN-B's record lacked evidence of completing orientation to assisted living facility licensing requirements and regulations before providing assisted living services to residents. The required training for orientation to assisted living licensing requirements and regulations include the following topics: - an overview of this chapter; - an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; - handling of emergencies and use of emergency services; - compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); - the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; - the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; - handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; - consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care	01460		

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01460	Continued From page 47 Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and - a review of the types of assisted living services the employee will be providing and the facility's category of licensure. On March 8, 2022, at approximately 3:02 p.m., LALD-A confirmed RN-B did not receive the orientation to assisted living facility licensing requirements and regulations. On March 8, 2022, at approximately 3:35 p.m., RN-B was observed training ULPs on the use of an EZ Stand (device designed to help who lack the specific strength or muscle control to rise to a standing position). The licensee's Home Care Orientation policy dated January 2014, indicated all Comprehensive home care employees, including those who provided direct care, who provided supervision of direct care, or who provided management services, must complete their orientation to home care requirements before providing home care services to clients. The licensee's lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01460		
01530 SS=F	144G.64 TRAINING IN DEMENTIA CARE REQUIRED	01530		

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01530	Continued From page 48 (a) All assisted living facilities must meet the following training requirements: (1) supervisors of direct-care staff must have at least eight hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; (2) direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure one of two employees registered nurse (RN)-B received the dementia care training in the required time frame with records reviewed. This had the potential to affect all seven (7) residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a	01530		

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01530	Continued From page 49 widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The finding include: RN-B was hired on August 8, 2020, under the licensee's comprehensive home care license to provide and supervise direct care services to the licensee's residents and continued to under the assisted living license on August 1, 2021. RN-B's employee record indicated RN-B had completed three and a quarter hours of dementia care training and did not meet a total of eight (8) hours of the required dementia training within 120 hours of the employee's start date. On March 8, 2022, at approximately 3:02 p.m., licensed assisted living director (LALD)-A confirmed RN-B did not meet the required dementia care training hours. On March 8, 2022, at approximately 3:35 p.m., RN-B was observed training ULPs on the use of an EZ Stand (devices designed to help patients who lack the specific strength or muscle control to rise to a standing position). The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01530		

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01620	Continued From page 50	01620		
01620 SS=D	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the registered nurse (RN) completed a comprehensive reassessment using the uniform assessment tool on day 14 for one of one resident (R3) as required with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	01620		

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01620	Continued From page 51 resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R3 was admitted on February 17, 2022. R3's diagnosis included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). R3's service plan dated February 17, 2022, indicated R3 received services which included medication administration. R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, medication assistance, housekeeping, and laundry. R3's record lacked a 14-day uniform assessment tool, which was due by March 3, 2022. On March 8, 2022, at approximately 11:37 a.m., RN-B confirmed a 14-day assessment had not been completed for R3. The licensee's Initial and On-Going Nursing Assessment of Clients comprehensive home care policy dated January 2014, indicated the RN would complete a nursing assessment within five days of the initiation of home care serves, and then a 14-day assessment. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One	01620		

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01620	Continued From page 52 (21) days	01620		
01650 SS=E	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure service plans included the required content for two of two	01650		

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01650	Continued From page 53 residents (R3, R5) with records reviewed. This had the potential to affect all seven residents who received assisted living services from the licensee. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R3 R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). R3's service plan dated February 17, 2022, indicated R3 received services which included medication administration. R3's care plan, identified as part of the service plan, indicated R3 received assistance with dressing, grooming, bathing, transferring, ambulation, medication assistance, housekeeping, and laundry. R3 Service Plan and Contract dated February 17, 2022, lacked the following required content: - the fees for services; and -a contingency plan that included the action to be taken if the scheduled services cannot be provided.	01650		

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NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
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01650	Continued From page 54 R5 R5's diagnoses included diabetes, hypothyroidism (underactive thyroid), schizophrenia (a mental illness that affects how a person thinks, feels, and behaves), and hyperlipidemia (high cholesterol). R5's care plan dated February 24, 2022, indicated R5 received services including medication administration, housekeeping, laundry, and assistance with bathing, and grooming. R5's Service Plan and Contract dated February 24, 2022, lacked the following required content: -the fees for services being provided by the licensee; -the identification of staff or categories of staff who would provide the service; -the schedule and methods of monitoring assessments of the resident; -the schedule and methods of monitoring staff providing services; and -a contingency that included the action to be taken if the scheduled services cannot be provided. On March 8, 2022, at approximately 10:05 a.m., licensed assisted living director (LALD)-A confirmed R3's and R5's service plans were the same service plans used for all residents in the facility. LALD-A confirmed R3's service plan and/or care plan did not include the above noted content. LALD-A further verified R3 and R5 had different care plans and confirmed R5's service plan and care plan did not include the above noted required content.	01650		

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01650	Continued From page 55 The licensee's Comprehensive Home Care Policy on Contents of Service Plans dated January 2014, indicated, the service plan included the following: -the fees for service; -the identification of staff or categories of staff who would provide the service; -the schedule and methods of monitoring assessments of the resident; -the schedule and methods of monitoring staff providing services; and -a contingency plan to include, the action to be taken by the agency if the scheduled service cannot be provided. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01650		
01700 SS=E	144G.71 Subd. 2 Provision of medication management services (a) For each resident who requests medication management services, the facility shall, prior to providing medication management services, have a registered nurse, licensed health professional, or authorized prescriber under section 151.37 conduct an assessment to determine what medication management services will be provided and how the services will be provided. This assessment must be conducted face-to-face with the resident. The assessment must include an identification and review of all medications the	01700		

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01700	Continued From page 56 resident is known to be taking. The review and identification must include indications for medications, side effects, contraindications, allergic or adverse reactions, and actions to address these issues. (b) The assessment must identify interventions needed in management of medications to prevent diversion of medication by the resident or others who may have access to the medications and provide instructions to the resident and legal or designated representatives on interventions to manage the resident's medications and prevent diversion of medications. For purposes of this section, "diversion of medication" means misuse, theft, or illegal or improper disposition of medications. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medication management assessments were completed by the registered nurse (RN) to include a review of medications in all required areas for two of two residents (R3, R5) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: During the entrance conference on March 7, 2022, at approximately 9:42 a.m., licensed	01700		

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01700	Continued From page 57 assisted living director (LALD)-A confirmed the licensee provided medication management services to the residents at the facility. R3 R3's diagnoses included cognitive impairment, depression, anxiety, and hyperlipidemia (high cholesterol). R3's service plan and Individual Medication Management Plan dated February 17, 2022, indicated R3 received medication management services. R3's prescriber orders dated February 17, 2022, included a mild pain reliever, two supplements, one medication to treat heartburn, one anxiety medication, one medication to treat high blood pressure, on medication to treat high cholesterol, and one sleep aid. R3's record lacked evidence the RN conducted a review all medications the resident was known to be taking to include a review of the side effects, and contraindications for all prescribed medications. R5 R5's diagnoses included diabetes, hypothyroidism (underactive thyroid), schizophrenia (a mental illness that affects how a person thinks, feels, and behaves), and hyperlipidemia (high cholesterol). R5's service plan and Individual Medication Management Plan dated February 22, 2022, indicated R5 received services which included medication management services.	01700		

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01700	Continued From page 58 R5's prescriber orders dated March 7, 2022, included four medications to treat bipolar, one medication to treat Parkinson's disease, one medication to treat underactive thyroid, one medication to treat anxiety, one medication to help with urinary flow, and one vitamin. On March 8, 2022, at approximately 7:49 a.m., the unlicensed personnel (ULP)-C was observed administering R5's scheduled morning medications. R5's record lacked evidence the RN conducted a review of all medications the resident was known to be taking to include a review of side effects, and contraindications for all prescribed medications. On March 8, 2022, at approximately 10:05 a.m., licensed assisted living director LALD-A confirmed R3 and R4's record lacked the required content noted above. On March 8, 2022, at approximately 11:37 a.m., RN-B confirmed R3 and R5's record did not include a review of all medications for side effects, contraindications, and allergic or adverse reactions for all prescribed medications. The licensee lacked policies to include the new Assisted Living Licensure requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01700		

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01750	Continued From page 59	01750		
01750 SS=I	144G.71 Subd. 7 Delegation of medication administration When administration of medications is delegated to unlicensed personnel, the assisted living facility must ensure that the registered nurse has: (1) instructed the unlicensed personnel in the proper methods to administer the medications, and the unlicensed personnel has demonstrated the ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's records; and (3) communicated with the unlicensed personnel about the individual needs of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure prior to delegating the nursing task of medication administration, the unlicensed personnel (ULP) demonstrated competency for administering medications. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). This resulted in an immediate order on March 9, 2022, at 12:18 p.m. The findings included:	01750		

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01750	Continued From page 60 ULP-C was hired on September 28, 2021, to provide direct care services to residents of the assisted living facility. ULP-C's training record indicated ULP-C completed medication administration training through EduCare on September 28, 2021, however, lacked evidence ULP-C demonstrated competency in medication administration. On March 8, 2022, at approximately 7:49 a.m., ULP-C was observed to prepare R5's morning medications and administer to R5 while sitting at the breakfast table. Medications prepared by ULP-C included: -tamsulosin 0.4 milligrams (mg) one capsule by mouth daily; -levothyroxine 50 micrograms (mcg) one tablet by mouth every morning on an empty stomach; -divalproex Sodium 250 mg one tablet by mouth every morning; and -PreserVision take one capsule twice a day (b.i.d). On March 8, 2022, at approximately 7:54 am, ULP-C verified R5's medication administration record (MAR) indicated levothyroxine was scheduled for 8:00 a.m. and was to be given on an empty stomach. ULP-C stated she usually gave all of R5's 8:00 a.m. medication during breakfast time. ULP-C confirmed R5 had already eaten a bowl of oatmeal and two pieces of toast before she had administered R5's levothyroxine. On March 9, 2022, at 9:47 a.m. the licensed assisted living director (LALD)-A stated after the ULPs complete medication administration training, the RN would go through the procedure but did not complete a competency skills test before the ULPs administered medications to residents. LALD-A stated the RN would observe	01750		

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01750	Continued From page 61 the ULPs pass medications during their 30-day supervisory visit. LALD-A further stated the licensee stopped doing skills testing when the licensee started using EduCare a couple years ago because she was informed the EduCare post tests were the competency testing. On March 9, 2022, at approximately 11:50 a.m. RN-B stated after the ULPs complete medication administration training she would go through the steps of the procedure, allow the ULPs to ask questions but did not have documentation of the ULPs returned demonstration. RN-B sated she observed the ULPs administer medications to the residents during their 30 day supervisory visit and documents the competency at that point. RN-B verified ULP-C's record lacked ULP-C demonstrated competency for medication administration. The licensee Delegation of Nursing Tasks, Treatments or Therapy tasks dated, January 2014, indicated a RN may delegate medication administration to unlicensed personnel only after the RN had instructed the unlicensed personnel in the proper methods to administer the medications, the unlicensed and the unlicensed personnel had demonstrated the ability to competently follow the procedure. No further information was provided. TIME PERIOD FOR CORRECTION: Immediate Immediacy is removed as confirmed by documentation review and evaluation supervisor on March 10, 2022, however, non-compliance remains at a scope and severity of F, level two, widespread.	01750		

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01790	Continued From page 62	01790		
01790 SS=F	144G.71 Subd. 10 Medication management for residents who will (2) for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or unlicensed personnel shall provide medications in amounts and dosages needed for the length of the anticipated absence, not to exceed seven calendar days; (3) the resident must be provided written information on medications, including any special instructions for administering or handling the medications, including controlled substances; and (4) the medications must be placed in a medication container or containers appropriate to the provider's medication system and must be labeled with the resident's name and the dates and times that the medications are scheduled. (b) For unplanned time away when the licensed nurse is not available, the registered nurse may delegate this task to unlicensed personnel if: (1) the registered nurse has trained the unlicensed staff and determined the unlicensed staff is competent to follow the procedures for giving medications to residents; and (2) the registered nurse has developed written procedures for the unlicensed personnel, including any special instructions or procedures regarding controlled substances that are prescribed for the resident. The procedures must address: (i) the type of container or containers to be used for the medications appropriate to the provider's medication system; (ii) how the container or containers must be labeled; (iii) written information about the medications to be provided; (iv) how the unlicensed staff must document in	01790		

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01790	Continued From page 63 the resident's record that medications have been provided, including documenting the date the medications were provided and who received the medications, the person who provided the medications to the resident, the number of medications that were provided to the resident, and other required information; (v) how the registered nurse shall be notified that medications have been provided and whether the registered nurse needs to be contacted before the medications are given to the resident or the designated representative; (vi) a review by the registered nurse of the completion of this task to verify that this task was completed accurately by the unlicensed personnel; and (vii) how the unlicensed personnel must document in the resident's record any unused medications that are returned to the facility, including the name of each medication and the doses of each returned medication. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) developed written procedures for the unlicensed personnel (ULP) providing medications for residents having unplanned time away when the licensed nurse was not available. In addition, the licensee failed to ensure one of one unlicensed personnel (ULP-C) was trained and had demonstrated competency to prepare and give medications for residents having unplanned time away. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	01790		

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01790	Continued From page 64 cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: During the entrance conference on March 7, 2022, at approximately 9:42 a.m., the licensed assisted living director (LALD)-A confirmed the licensee provided medication management services to residents at the facility. On March 8, 2022, at approximately 7:49 a.m., the unlicensed personnel (ULP)-C was observed administering R5's scheduled morning medications. ULP-C's EduCare training lacked evidence ULP-C completed training on providing medications for residents unplanned time away. On February 8, 2022, at approximately 10:53 a.m., registered nurse (RN)-B confirmed the licensee had not developed a written procedure for unplanned time away and the ULPs have not been trained or demonstrated competency to prepare and give medications to residents having unplanned time away. The license's Comprehensive Home Care policy on Medications For A Client Who Will Be Away From Home When Medications Are Scheduled dated January 2014, indicated the RN would establish a written procedure for unlicensed staff to follow when giving medications to the client or client's representative to the when the client would be away from home. The policy further indicated, the RN may delegate this task to	01790		

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01790	Continued From page 65 unlicensed staff if the RN had trained and competency tested the unlicensed staff on procedures to follow when giving medications to clients who will be away from home when medications are scheduled. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01790		
01890 SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to date time-sensitive medications with an opened-on date and expiration date for one of one resident (R6) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally).	01890		

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01890	Continued From page 66 Findings include: On February 7, 2022, at approximately 10:22 a.m., an observation of the medication cart was conducted with unlicensed personnel (ULP)-C. The medication cart contained R6's Advair Diskus 500/50 micrograms (mcg), inhaler (medicine to treat chronic obstructive pulmonary disease), lacked the date the inhaler was opened and would expire. On March 8, 2022, at approximately 11:53 a.m., registered nurse (RN)-B confirmed R6's Advair Diskus lacked a date when the inhaler was opened and would expire. The manufacturer's instructions for Advair Diskus inhaler revised August 2020, directed to write the date the foil pouch was first opened in the first blank line on the label and to write the "use by" date in the second blank line on the label. The licensee lacked a policy on dating time-sensitive medications. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890		
02310 SS=G	144G.91 Subd. 4 Appropriate care and services (a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date service plan subject to accepted health care standards.	02310		

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02310	Continued From page 67 This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to provide care and services according to acceptable health care, medical, or nursing standards of one of one resident (R1) with bedrails. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). This resulted in an immediate correction order identified on March 7, 2022, at 11:43 a.m. The findings include: R1's diagnoses included, but were not limited to, hypertension (high blood pressure), and memory loss. R1's service plan dated August 11, 2021, indicated the resident received services which included medication administration, housekeeping, laundry, assistance with bathing, toileting, and transfers. R1's record lacked evidence a bedrail assessment had been completed and an explanation of the risks and benefits of the use of the bedrail had been provided to the resident or resident's representative. On March 7, 2022, at approximately 10:50 a.m., licensed assisted living director (LALD)-A stated the licensee had one resident who had bedrails on his hospital bed and used the bedrails for	02310		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30619	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/11/2022
NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
02310	Continued From page 68 assistance with positioning. LALD-A stated she was recently informed all residents who had bedrails required an assessment by the registered nurse (RN)-B and an explanation of the risks and benefits. LALD-A verified R1 did not have a bedrail assessment completed or an explanation of the risks and benefits provided. LALD-A stated she had informed RN-B and R1's bedrail assessment would be completed the next time RN-B was at the facility. On March 7, 2022, at approximately 11:01 a.m., R1's bed was observed to have a stationary upper bedrail in the upright position on the left side of R1's bed. R1 confirmed he used the bedrail to help him get in and out of bed. The surveyor and LALD-A measured R1's bedrails and verified the openings of zone 1 (see zone guide below) measured two and one quarter of an inch horizontally. The licensee's Assessing the Safety of Side Rails policy dated January 2017, indicated the RN would evaluate whether the side rail appeared to be safe for the resident. The RN would educate the resident, the resident's representative and/or family members about the risks related to side rails. The RN would document recommended options and response from the resident, resident's family and resident's representative. The March 10, 2006, FDA Side Rail Entrapment Zones and Dimensional Recommendations indicated to reduce the risk of entrapment, zone 1 (space between the rails), should be less than 4 and 3/4 inches. The FDA, "A Guide to Bed Safety" revised April 2010, included the following information: "When bed rails are used, perform an on-going	02310		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30619	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/11/2022
NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
02310	Continued From page 69 assessment of the patient's physical and mental status, closely monitor high-risk patients. The FDA also identified; "Patients who have problems with memory, sleeping, incontinence, pain, uncontrolled body movement, or who get out of bed and walk unsafely without assistance, must be carefully assessed for the best ways to keep them from harm, such as falling. Assessment by the patient's health care team will help to determine how best to keep the patient safe". No further information was provided. TIME PERIOD FOR CORRECTION: Immediate As of the time of exit on March 10, 2022, at approximately 11:45 a.m., the immediacy of this order had not been removed.	02310		
03090 SS=C	144.6502, Subd. 8 Notice to Visitors Subd. 8. Notice to visitors. (a) A facility must post a sign at each facility entrance accessible to visitors that states: "Electronic monitoring devices, including security cameras and audio devices, may be present to record persons and activities." (b) The facility is responsible for installing and maintaining the signage required in this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure signage was posted at the main entryway of the establishment to display statutory language to disclose electronic monitoring activity, potentially affecting	03090		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30619	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/11/2022
NAME OF PROVIDER OR SUPPLIER PLAINVIEW ESTATES		STREET ADDRESS, CITY, STATE, ZIP CODE 2507 FAIRVIEW AVENUE CLOQUET, MN 55720		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
03090	Continued From page 70 all seven (7) residents, staff, and visitors of the licensee. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: On March 7, 2022, at approximately 9:30 a.m., this surveyor entered the facility. There was no signage posted in the entryway of the facility regarding electronic monitoring devices. On March 7, 2022, at approximately 10:41 a.m., the licensed assisted living director (LALD)-A stated the licensee currently did not have any video cameras in or around the facility. LALD-A confirmed the licensee did not have signage posted in the entryway regarding electronic monitoring as required. On March 9, 2022, at approximately 11:10 a.m., LALD-A confirmed the licensee did not have a policy regarding signage for electronic monitoring. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	03090		

Type: Full
Date: 03/07/22
Time: 10:00:00
Report: 1027221020

Food and Beverage Establishment Inspection Report

Page 1

Location:

Plainview Estates
2507 Fairview Avenue
Cloquet, MN55720
Carlton County, 09

Establishment Info:

ID #: 0039260
Risk:
Announced Inspection: Yes

License Categories:

Expires on: / /

Operator:

Phone #: 2188798230
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-800 Highly Susceptible Populations

3-801.11B ** Priority 1 **

MN Rule 4626.0447B Discontinue using unpasteurized eggs or egg products in the preparation of Caesar salad, hollandaise or Bearnaise sauce, mayonnaise, meringue, eggnog, ice cream, and egg-fortified beverages when serving a highly susceptible population.

SEE COMMENTS

Comply By: 03/07/22

Surface and Equipment Sanitizers

Hot Water: = at >160 Degrees Fahrenheit

Location: DISH MACHINE

Violation Issued: No

Food and Equipment Temperatures

Process/Item: Upright Cooler

Temperature: 39 Degrees Fahrenheit - Location: MILK

Violation Issued: No

Process/Item: Upright Cooler

Temperature: 33 Degrees Fahrenheit - Location: THERMOMETER

Violation Issued: No

Process/Item: Upright Freezer

Temperature: Degrees Fahrenheit - Location: ALL FOODS FROZEN

Violation Issued: No

Type: Full
Date: 03/07/22
Time: 10:00:00
Report: 1027221020
Plainview Estates

Food and Beverage Establishment Inspection Report

Page 2

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	0	0

DISCUSSED EMPLOYEE ILLNESS AND EXCLUSIONS. DISCUSSED FOOD PREPARATION FOR HIGHLY SUSCEPTIBLE POPULATIONS. DISCUSSED SANITIZERS AND REQUIRED SANITIZER STRENGTHS.

DISCUSSED THE USE OF UNPASTEURIZED EGGS. MANAGER STATED THAT UNPASTEURIZED WERE GENERALLY SERVED INDIVIDUALLY, BUT WERE POOLED FROM TIME TO TIME TO MAKE SCRAMBLED EGGS TO SERVE MULTIPLE RESIDENTS. OWNER STATED UNPASTEURIZED EGGS WOULD BE COOKED SEPARATELY FOR EACH RESIDENT OR THEY WOULD USE PASTEURIZED EGGS WHEN POOLING EGGS FOR MULTIPLE RESIDENTS.

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the MN Department of Health inspection report number 1027221020 of 03/07/22.

Certified Food Protection Manager: MICHAEL MCDEVITT JR.

Certification Number: FM88689 Expires: 11/01/24

Inspection report reviewed with person in charge and emailed.

Signed: _____

COLETA PARENTEAU
MANAGER

Signed: Ian Harrison

Ian H

651-201-4500
health.foodlodging@state.mn.us

Report #: 1027221020

Food Establishment Inspection Report



MN Department of Health
Food, Pools, & Lodging Services
P.O. Box 64975
Saint Paul, MN 55164-0975

No. of RF/PHI Categories Out

1

Date 03/07/22

No. of Repeat RF/PHI Categories Out

0

Time In 10:00:00

Legal Authority MN Rules Chapter 4626

Time Out

Plainview Estates

Address

2507 Fairview Avenue

City/State

Cloquet, MN

Zip Code

55720

Telephone

2188798230

License/Permit #
0039260

Permit Holder

Purpose of Inspection

Full

Est Type

Risk Category

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item

Mark "X" in appropriate box for COS and/or R

IN= in compliance

OUT= not in compliance

N/O= not observed

N/A= not applicable

COS= corrected on-site during inspection

R= repeat violation

Compliance Status		COS	R
Supervision			
1	IN OUT		
2	IN OUT N/A		
Employee Health			
3	IN OUT		
4	IN OUT		
5	IN OUT		
Good Hygienic Practices			
6	IN OUT N/O		
7	IN OUT N/O		
Preventing Contamination by Hands			
8	IN OUT N/O		
9	IN OUT N/A N/O		
10	IN OUT		
Approved Source			
11	IN OUT		
12	IN OUT N/A N/O		
13	IN OUT		
14	IN OUT N/A N/O		
Protection from Contamination			
15	IN OUT N/A N/O		
16	IN OUT N/A		
17	IN OUT		

Compliance Status		COS	R
Time/Temperature Control for Safety			
18	IN OUT N/A N/O		
19	IN OUT N/A N/O		
20	IN OUT N/A N/O		
21	IN OUT N/A N/O		
22	IN OUT N/A		
23	IN OUT N/A N/O		
24	IN OUT N/A N/O		
Consumer Advisory			
25	IN OUT N/A		
Highly Susceptible Populations			
26	IN OUT N/A		
Food and Color Additives and Toxic Substances			
27	IN OUT N/A		
28	IN OUT		
Conformance with Approved Procedures			
29	IN OUT N/A		

Risk factors (RF) are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. **Public Health Interventions (PHI)** are control measures to prevent foodborne illness or injury.

GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Mark "X" in box if numbered item is **not** in compliance

Mark "X" in appropriate box for COS and/or R

COS= corrected on-site during inspection

R= repeat violation

Compliance Status		COS	R
Safe Food and Water			
30	IN OUT N/A		
31	Water & ice obtained from an approved source		
32	IN OUT N/A		
Food Temperature Control			
33	Proper cooling methods used; adequate equipment for temperature control		
34	IN OUT N/A N/O		
35	IN OUT N/A N/O		
36	Thermometers provided & accurate		
Food Identification			
37	Food properly labeled; original container		
Prevention of Food Contamination			
38	Insects, rodents, & animals not present		
39	Contamination prevented during food prep, storage & display		
40	Personal cleanliness		
41	Wiping cloths: properly used & stored		
42	Washing fruits & vegetables		

Compliance Status		COS	R
Proper Use of Utensils			
43	In-use utensils: properly stored		
44	Utensils, equipment & linens: properly stored, dried, & handled		
45	Single-use/single service articles: properly stored & used		
46	Gloves used properly		
Utensil Equipment and Vending			
47	Food & non-food contact surfaces cleanable, properly designed, constructed, & used		
48	Warewashing facilities: installed, maintained, & used; test strips		
49	Non-food contact surfaces clean		
Physical Facilities			
50	Hot & cold water available; adequate pressure		
51	Plumbing installed; proper backflow devices		
52	Sewage & waste water properly disposed		
53	Toilet facilities: properly constructed, supplied, & cleaned		
54	Garbage & refuse properly disposed; facilities maintained		
55	Physical facilities installed, maintained, & clean		
56	Adequate ventilation & lighting; designated areas used		
57	Compliance with MCIAA		
58	Compliance with licensing & plan review		

Food Recalls:

Person in Charge (Signature)

Date: 03/10/22

Inspector (Signature)