



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

March 16, 2026

Licensee

Diamond Willow Assisted Living

909 Crocus Hill Street

Park Rapids, MN 56470

RE: Project Number(s) SL25123016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on February 19, 2026, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

- Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;
- Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

St - 0 - 0510 - 144g.41 Subd. 3 - Infection Control Program - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEpHV>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jess Schoenecker, Supervisor

State Evaluation Team

Email: Jess.Schoenecker@state.mn.us

Telephone: 651-201-3789 Fax: 1-866-890-9290

CLN

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 25123	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/19/2026
NAME OF PROVIDER OR SUPPLIER DIAMOND WILLOW ASSISTED LIVING			STREET ADDRESS, CITY, STATE, ZIP CODE 909 CROCUS HILL STREET PARK RAPIDS, MN 56470		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL25123016 On February 17, 2026, through February 19, 2026, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were twenty-six residents receiving services under the Assisted Living Facility with Dementia Care license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	0 480			

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0 480	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated February 17, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.	0 480			

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0 480	Continued From page 3	0 480			
0 510 SS=F	TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates. 144G.41 Subd. 3 Infection control program (a) All assisted living facilities must establish and maintain an infection control program that complies with accepted health care, medical, and nursing standards for infection control. (b)The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities. (c) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to establish and maintain an infection control program that complies with accepted health care, medical and nursing standards for infection control as demonstrated by one of one employee (unlicensed personnel (ULP)-B). The deficient practice had the potential to affect residents, employees, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect all staff, residents and visitors.)	0 510			

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0 510	Continued From page 4 The findings include: On February 17, 2026, at 12:28 p.m., ULP-B went to a locked medication cart, unlocked and opened the drawer where R5's medications were stored. ULP-B did not cleanse hands with hand sanitizer or wash hands with soap and water. ULP-B proceeded to obtain a medication card. ULP-B compared label on card with medication administration record (MAR). ULP-B removed one pill from the medication blister pack and placed the pills into a small plastic cup. ULP-B closed the medication drawer and locked the medication cabinet. ULP-B closed the laptop on the medication cart half-way. ULP-B proceeded to where R5 was sitting and explained to R5 that ULP-B would be providing medications. ULP-B bent down next to R5 and obtained a glass of water. ULP-B placed the small plastic container to R5's mouth and placed the pill into R5's mouth. ULP-B then explained to R5 to take the glass of water and drink so that the pill could be swallowed. R5 consumed the water and swallowed the medication. ULP-B placed the glass on the table and returned to the medication cart where ULP-B threw the pill container into the garbage. ULP-B obtained the medication cart key from their pants pocket, unlocked the medication cart and then proceeded to open the laptop and document R5 medication administration. ULP-B did not cleanse hands with hand sanitizer or wash hands with soap and water. On February 17, 2026, at 12:34 p.m., ULP-B began to obtain medications for R6 to administer. The medication needed for R6 was not available in the medication cart. ULP-B then closed the laptop on the top of the medication cart half-way and locked the medication cart. ULP-B	0 510			

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0 510	Continued From page 5 proceeded to go into the nursing office to see if R6's medications were in the office. Registered nurse (RN)-A looked in a locked cabinet and found the medication bottle for R6 and gave to ULP-B. ULP-B returned to the medication cart, opened the laptop cover and unlocked the medication cart. ULP-B then compared the bottle of medication to the MAR and proceeded to place two pills into a small plastic cup. ULP-B explained to surveyor that R6 receives their medications crushed. ULP-B proceeded to walk over to the other medication cart and obtained a plastic envelope and placed the two pills into the envelope. ULP-B placed the plastic envelope into the medication crusher and crushed the medication. ULP-B placed the crushed medications back into the small plastic cup and proceeded to open the garbage can cover on the medication cart with their right hand and placed the plastic envelope into the garbage. ULP-B closed the garbage can lid with their right hand and proceeded to go back to the medication cart that ULP-B had been working on. ULP-B placed the medication bottle into the medication cart with their right hand and then documented on the laptop that the medications were prepared and proceeded to lock the medication cart and closed the laptop half-way. ULP-B walked to the kitchen area with the small plastic cup, opened the door to the kitchen with their right hand and proceeded to the handwashing sink where ULP-B washed hands with soap and water. ULP-B obtained a container of applesauce and placed a small amount into the small plastic container and with a plastic spoon that ULP-B obtained, mixed the medications and the applesauce together. ULP-B left the kitchen and proceeded to walk down to R6's room. ULP-B obtained hand sanitizer from the wall container next to R6's door and cleansed hands with the hand sanitizer. ULP-B then	0 510			

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0 510	Continued From page 6 knocked on R6's door and entered the room. ULP-B explained to R6 that she was there to administer medications. ULP-B placed the medications onto the bathroom sink area and proceeded to wash hands with soap and water. ULP-B returned to R6 and administered the medication. ULP-B gave R6 a glass of water to drink and R6 proceeded to consume the water. ULP-B placed the small plastic container into the garbage can in the bathroom and asked R6 if there was anything else that she needed. R6 stated she did not need anything else. ULP-B washed hands with soap and water in the resident's bathroom. ULP-B proceeded to obtain the garbage bag that was in R6's bathroom garbage can with their hands and left R6's room. ULP-B tied the bag with both hands while walking down the hallway and proceeded to the room where garbage was disposed. ULP-B opened the door, placed the garbage into the receptacle and left the room. ULP-B returned to the medication cart, cleansed their hands with hand sanitizer and proceeded to open the laptop and document R6's medication administration. On February 17, 2026, at 12:55 p.m., ULP-B stated she originally began working at the licensee's Detroit Lakes location and transferred to the licensee's Park Rapids location. ULP-B stated that a registered nurse trained her and verified that she was able to complete delegated tasks. During interview on February 17, 2026, at 2:10 p.m., licensed assisted living director (LALD)-D stated that all staff are trained several times a year on proper hand hygiene. LALD-D believed that ULPs become very nervous when they would be observed by someone and are more focused on the proper medication administration and	0 510			

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0 510	Continued From page 7 forget about the need to complete hand hygiene. LALD-D stated all ULPs had been trained and instructed to wash hands by the RN after every application of medication administration. The licensee's Handwashing policy dated August 21, 2014, indicated handwashing would be performed by all employees between tasks and procedures. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 510			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are	0 680			

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0 680	Continued From page 8 allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to evaluate it's missing person policy at least quarterly as per Minnesota Rules Chapter 4659.0110 Subp. 4. This had the potential to affect all residents, staff, and visitors of the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: The licensee's Missing Resident policy dated August 24, 2014, was included in the licensee's policy and procedure binder. The policy lacked evidence the assisted living director and clinical nurse supervisor reviewed or updated the policy and documented any changes, at least quarterly as required. On February 17, 2026, at 1:00 p.m., licensed assisted living director (LALD)-D acknowledged the missing resident policy had not been reviewed or updated quarterly as required. LALD-D indicated she was not aware of the requirement to review the missing resident policy quarterly.	0 680			

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0 680	Continued From page 9 The licensee's Missing Resident policy dated August 24, 2014, indicated the licensee would review the policy annually. Per Assisted Living Facilities: Minnesota Rules Chapter 4659, 4659.0110, Subp. 4. Review missing resident plan. The assisted living director and clinical nurse supervisor must review the missing person plan at least quarterly and document any changes to the plan. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 700 SS=F	144G.43 Subdivision 1 Resident record (b) Resident records, whether written or electronic, must be protected against loss, tampering, or unauthorized disclosure in compliance with chapter 13 and other applicable relevant federal and state laws. The facility shall establish and implement written procedures to control use, storage, and security of resident records and establish criteria for release of resident information. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to ensure resident records were protected against unauthorized disclosure of electronic records as demonstrated by one of one employee (unlicensed personnel (ULP)-B). This had the potential to affect all residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or	0 700			

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0 700	Continued From page 10 safety but had the potential to have harmed a resident's health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On February 17, 2026, at 12:39 p.m., the surveyor observed a laptop computer sitting on top of the medication cart in an area where medications are dispensed by staff. ULP-B was in the process of dispensing medications for R5 and using the laptop on the medication cart to verify medications for a resident. After ULP-B finished with dispensing the medications, ULP-B proceeded to lock the medication cart and closed the cover of the laptop half way. ULP-B did not sign out of the medical record when the laptop cover was closed. ULP-B walked away from the medication cart leaving R5's electronic medication administration record open on the laptop. On February 17, 2026, at 1:10 p.m., directly following the above observation, licensed assisted living director (LALD)-D confirmed residents' private medical information should not have been left unattended and visible on the computer screen. LALD-D commented "she [ULP-B] is nervous." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 700			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 25123	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/19/2026
NAME OF PROVIDER OR SUPPLIER DIAMOND WILLOW ASSISTED LIVING			STREET ADDRESS, CITY, STATE, ZIP CODE 909 CROCUS HILL STREET PARK RAPIDS, MN 56470		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 775	Continued From page 11	0 775			
0 775 SS=E	144G.45 Subd. 2. (a) Fire protection and physical environment Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: This MN Requirement is not met as evidenced by: Based on observation, record review, and interview, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated February 19, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) days	0 775			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 25123	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/19/2026
NAME OF PROVIDER OR SUPPLIER DIAMOND WILLOW ASSISTED LIVING			STREET ADDRESS, CITY, STATE, ZIP CODE 909 CROCUS HILL STREET PARK RAPIDS, MN 56470		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 810	Continued From page 12	0 810			
0 810 SS=E	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, record review, and	0 810			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 25123	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 02/19/2026
NAME OF PROVIDER OR SUPPLIER DIAMOND WILLOW ASSISTED LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 909 CROCUS HILL STREET PARK RAPIDS, MN 56470			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 810	Continued From page 13 interview, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated February 19, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810			



Bemidji District Office
Minnesota Department of Health
705 5th St NW, Suite A
Bemidji, MN 56601
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

Diamond Willow Assisted Living
909 Crocus Hill Street
Park Rapids, MN 56470
Hubbard County
Parcel:

Phone:

License Info

License: HFID 25123

Risk:
License:
Expires on:
CFPM: JOSEPHINE THOMAS
CFPM #: FM121336; Exp: 1/29/2027

Inspection Info

Report Number: F8045261021
Inspection Type: Full - Single
Date: 2/17/2026 Time: 10:50:47 AM
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 0
Total Priority 2 Orders: 2
Total Priority 3 Orders: 1
Delivery:

New Order: 4-100 Equipment Construction Materials

4-101.17 Priority Level: Priority 3 CFP#: 47

MN Rule 4626.0490 Discontinue using wood and wood wicker as a food contact surface.

COMMENT: WOODEN TRAYS BEING USED TO TRANSPORT FOOD AT TIME OF INSPECTION.

Comply By: Complied On Site Originally Issued On: 2/17/2026

New Order: 4-300 Equipment Numbers and Capacities

4-302.12A Priority Level: Priority 2 CFP#: 36

MN Rule 4626.0705A Provide a readily accessible food temperature measuring device to ensure attainment and maintenance of food temperatures.

COMMENT: NO THERMOMETER AVAILABLE FOR BIRCH PARK KITCHEN AT TIME OF INSPECTION. NO COOKING OCCURRING IN THIS KITCHEN AT TIME OF INSPECTION.

Comply By: 2/20/2026 Originally Issued On: 2/17/2026

New Order: 4-300 Equipment Numbers and Capacities

4-302.14 Priority Level: Priority 2 CFP#: 48

MN Rule 4626.0715 Provide an appropriate test kit to accurately measure sanitizing solutions.

COMMENT: STAFF UNABLE TO LOCATE QUATERNARY AMMONIA TEST KIT FOR BOTH KITCHENS AT TIME OF INSPECTION.

Comply By: 2/20/2026 Originally Issued On: 2/17/2026

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Bemidji District Office inspection report number F8045261021 from 2/17/2026

Adam J Bommersbach

Establishment Representative

Adam Bommersbach,
Public Health Sanitarian 3
218-308-2147
adam.bommersbach@state.mn.us



Bemidji District Office
Minnesota Department of Health
705 5th St NW, Suite A
Bemidji, MN 56601

Temperature Observations/Recordings

Page: 1

Establishment Info

Diamond Willow Assisted Living
Park Rapids
County/Group: Hubbard County

Inspection Info

Report Number: F8045261021
Inspection Type: Full
Date: 2/17/2026
Time: 10:50:47 AM

Equipment Temperature: Product/Item/Unit: ALL ITEMS; **Temperature Process:** Cold-Holding

Location: Upright Cooler at 41 Degrees F.

Comment: EVERGREEN KITCHEN

Violation Issued?: No

Food Temperature: Product/Item/Unit: TACO MEAT; **Temperature Process:** Cooking

Location: Skillet at 177 Degrees F.

Comment: EVERGREEN KITCHEN

Violation Issued?: No

Equipment Temperature: Product/Item/Unit: ALL ITEMS; **Temperature Process:** Cold-Holding

Location: Upright Cooler at 41 Degrees F.

Comment: BIRCH PARK KITCHEN

Violation Issued?: No



Bemidji District Office
Minnesota Department of Health
705 5th St NW, Suite A
Bemidji, MN 56601

Sanitizer Observations/Recordings

Page: 1

Establishment Info

Diamond Willow Assisted Living
Park Rapids
County/Group: Hubbard County

Inspection Info

Report Number: F8045261021
Inspection Type: Full
Date: 2/17/2026
Time: 10:50:47 AM

Sanitizing Chemical: Product: Quaternary Ammonia; **Sanitizing Process:** Spray Bottle

Location: Kitchen **Equal To** 400 PPM

Comment: EVERGREEN KITCHEN

Violation Issued?: No

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:** Dish Machine

Location: Kitchen **Equal To** 160 Degrees F.

Comment: EVERGREEN KITCHEN

Violation Issued?: No

Sanitizing Chemical: Product: Quaternary Ammonia; **Sanitizing Process:** Spray Bottle

Location: Kitchen **Equal To** 400 PPM

Comment: BIRCH PARK KITCHEN

Violation Issued?: No

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:** Dish Machine

Location: Kitchen **Equal To** 160 Degrees F.

Comment: BIRCH PARK KITCHEN

Violation Issued?: No

Minnesota (MDH) Version EH Manager; RPT: F8045261021		Food Establishment Inspection Report		Page 1 of 1	
 Bemidji District Office Minnesota Department of Health 705 5th St NW, Suite A Bemidji, MN 56601		No. of Risk Factor/Intervention/Violations		0	Date: 2/17/2026
		No. of Repeat Risk Factor/Intervention/Violations			Time: 10:50:47 AM
		Score (optional)			Dur: min
Establishment: Diamond Willow Assisted Living		Address: 909 Crocus Hill Street		City/State: Park Rapids, MN	Zip: 56470
License/Permit #: HFID 25123		Permit Holder:		Purpose of Inspection: Full	Est. Type: Risk Category:
FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS					
Designated compliance status (IN, OUT, N/O, N/A) for each numbered item					
IN=in compliance OUT=not in compliance N/O=not observed N/A=not applicable					
Mark "X" in appropriate box for COS and/or R					
COS=corrected on-site during inspection R=repeat violation					
Compliance Status				COS	R
Supervision					
1	IN	Person in charge present, demonstrate knowledge and performs duties			
2	IN	Certified Food Protection Manager			
Employee Health					
3	IN	knowledge, responsibilities, and reporting			
4	IN	Proper use of restriction and exclusion			
5	IN	Response to vomiting, diarrheal events			
Good Hygienic Practices					
6	IN	Proper eating, tasting, drinking, tobacco use			
7	IN	No discharge from eyes, nose, and mouth			
Preventing Contamination by Hands					
8	IN	Hands clean and properly washed			
9	IN	No bare hand contact with RTE foods, alternatives			
10	IN	Adequate handwashing sinks supplied and access			
Approved Source					
11	IN	Food obtained from approved source			
12	N/O	Food Received at proper temperature			
13	IN	Food in good condition, safe & unadulterated			
14	N/A	Records available: shellstock tags, parasite dest.			
Protection From Contamination					
15	IN	Food separated and protected			
16	IN	Food-contact surfaces; cleaned & sanitized			
17	IN	Proper Disposition of returned, previously served, reconditioned,& unsafe food			
Risk factors are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health interventions are control measures to prevent foodborne illness or injury					
GOOD RETAIL PRACTICES					
Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.					
Mark "X" or OUT in box if numbered item is not in compliance Mark "X" in appropriate box for COS and/or R COS=corrected on-site during inspection R=repeat violation					
Compliance Status				COS	R
Safe Food and Water					
30	IN	Pasteurized eggs used where required			
31		Water & ice from approved source			
32	N/A	Variance obtained for specialized processing methods			
Food Temperature Control					
33		Proper cooling methods used; adequate equipment for temperature control			
34	IN	Plant food properly cooked for hot holding			
35	N/O	Approved thawing methods used			
36	X	Thermometers provided & accurate			
Food Identification					
37		Food properly labeled; original container			
Prevention of Food Contamination					
38		Insects, rodents, & animals not present; no unauthorized person			
39		Contamination prevented during food prep, storage, & display			
40		Personal cleanliness			
41		Wiping cloths: properly used & stored			
42		Washing fruits & vegetables			
Person in Charge (signature)					
Inspector (signature) Adam J Bommersbach					
Follow-up: Follow-up Date:					
58					

Physical Environment Inspection Report

ENGINEERING | ASSISTED LIVING

Project No: SL25123016-0	Date: FEBRUARY 19, 2026
Facility Name: DIAMOND WILLOW ASSISTED LIVING	
Facility Address: 909 CROCUS HILL STREET, PARK RAPIDS, MN 56470	

☒ TAG IDENTIFICATION: 0775	
SCOPE/ SEVERITY: Level 2; Pattern	TIME PERIOD OF CORRECTION: Seven (7) days

1. Each assisted living facility must comply with the provisions of the Minnesota State Fire Code (MSFC) in Minnesota Rules chapter 7511. [Minn. Stat. 144G.45 subd. 2]
2. Building occupants shall not be required to pass through more than one controlled egress locked door before entering an exit. The procedures for the unlocking system shall be described as part of the fire safety and evacuation plan. [Minn. Stat. 144G.45 subd. 2; MSFC 1010.1.9.7]

Comments: There was a controlled egress locking system installed on all emergency exit doors in the Evergreen and Birch Park buildings and on the exterior doors in the link. To exit the building using the link, occupants had to pass through two controlled egress doors.

3. In buildings that contain a fuel-burning appliance or fireplace, or attached private garage, carbon monoxide detection shall be installed in dwelling units within ten feet of bedrooms. Where a fuel burning appliance is located in a bedroom or its attached bathroom, carbon monoxide detection shall be installed within the bedroom. Carbon monoxide detection can be provided by carbon monoxide alarms installed in dwelling or sleeping units or a carbon monoxide detection system installed in the room or space that contains the fuel-burning appliance. [Minn. Stat. 144G.45 subd. 2; MSFC 915]

Comments: Carbon monoxide detectors were installed in the mechanical rooms of the Evergreen and Birch Park buildings. There were gas fireplaces in the living/dining rooms of these buildings. Single station carbon monoxide alarms were installed in the living/dining rooms that were not part of the fire alarm system. Carbon monoxide alarms were not installed within ten feet of all resident bedrooms.

4. Building fire alarm systems shall be inspected and tested annually. [Minn. Stat. 144G.45 subd. 2; MSFC 901.6.1]

Comments: The fire alarm inspection reports dated November 25, 2025, indicated the supervisory tamper switches and initiating waterflow switches were not tested in the past year for the Evergreen and Birch Park buildings.

☒ **TAG IDENTIFICATION: 0810**

SCOPE/ SEVERITY: Level 2; Pattern

TIME PERIOD OF CORRECTION: Twenty One (21) days

1. Each assisted living facility shall develop and maintain fire safety and evacuation plans that include employee actions to be taken in the event of a fire or similar emergency. [Minn. Stat. 144G.45 subd.2]

Comments: The fire safety and evacuation plan (FSEP) 9.06 fire policy inaccurately referenced fire doors on magnetic door holders and smoke compartments were referenced but not identified. The licensee failed to develop and maintain the fire safety and evacuation plan with site specific employee actions.

2. Each assisted living facility shall develop and maintain fire safety and evacuation plans that include procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. [Minn. Stat. 144G.45 subd.2]

Comments: The fire safety and evacuation plan (FSEP) binder lacked evacuation procedures for the individualized, unique needs of residents. These procedures were maintained electronically.

3. Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. [Minn. Stat. 144G.45 subd.2]

Comments: The surveyor requested records for employee evacuation drills completed in the past twelve months from licensed assisted living director (LALD)-D. Five fire drills were recorded in 2025, conducted in June, July, October, November, and December. One fire drill was recorded in January 2026. The licensee failed to conduct evacuation drills at a frequency of every other month.