



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

October 24, 2025

Licensee

Vitality Living of Park Rapids LLC
18846 Eagle Bend Road
Park Rapids, MN 56470

RE: Project Number(s) SL30408016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on September 24, 2025, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

St - 0 - 0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating

factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEpHV>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Jessie Chenze".

Jessie Chenze, Supervisor

State Evaluation Team

Email: Jessie.Chenze@state.mn.us

Telephone: 218-332-5175 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30408	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/24/2025
NAME OF PROVIDER OR SUPPLIER VITALITY LIVING OF PARK RAPIDS LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 18846 EAGLE BEND ROAD PARK RAPIDS, MN 56470			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL30408016-0 On September 22, 2025, through September 24, 2025, the Minnesota Department of Health conducted a change of ownership (CHOW) survey at the above provider. At the time of the survey, there were 18 residents; 18 receiving services under the Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A,	0 480			

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0 480	Continued From page 2 existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated September 22, 2025, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee	0 480			

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0 480	Continued From page 3 within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to review the missing resident plan at least quarterly. This had the potential to	0 680			

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0 680	Continued From page 4 affect all residents, staff, and visitors of the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On September 24, 2025, at 10:35 a.m., the surveyor reviewed the licensee's Emergency Preparedness Plan (EPP), last reviewed by the licensee on March 21, 2025. The missing resident policy was not reviewed quarterly. On September 24, 2025, at 11:24 a.m., licensed assisted living director (LALD)-A stated the missing resident policy was discussed, however was not documented. LALD-A stated LALD-A was unaware the review of the policy should have been documented. The Missing Client policy dated August 1, 2021, indicated the facility will review this policy and any individual resident plans that pertain to elopement at least quarterly, and any identifiable changes would be documented. Per Assisted Living Facilities: Minnesota Rules Chapter 4659.0110, Subp. 4, effective October 2022, the LALD and clinical nurse supervisor (CNS) must review the missing resident plan at least quarterly and document any changes to the plan.	0 680			

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0 680	Continued From page 5 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 775 SS=F	144G.45 Subd. 2. (a) Fire protection and physical environment Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to comply with the requirements of the Minnesota State Fire Code. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). Findings include: On a facility tour on September 22, 2025, from 1:30 p.m. to 2:15 p.m., with maintenance (M)-D, the surveyor made the following observations of non-compliance with the requirements of the Minnesota State Fire Code (MSFC) in Minnesota Rules Chapter 7511:	0 775			

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0 775	Continued From page 6 EXIT DOOR LOCKING ARRANGEMENTS There was a controlled egress locking system installed on the emergency exit doors leading to the exterior exit path. The controlled egress door locking system was not provided with a device capable of deactivating the delayed egress door hardware to the unlocked position from the nurse station or other approved location for occupants to exit in the event of an emergency. The controlled egress locking system is required to be provided with a switch or device located at the nurse station or other approved location to deactivate the delayed egress locked exit doors for building occupants to exit in the event of an emergency. The procedures required to operate and unlock the controlled egress locking system for occupants to exit in the event of an emergency are required to be included in the fire safety and evacuation plan employee procedures. These procedures are required in accordance with MSFC in Minnesota Rules Chapter 7511. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 775			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms;	0 810			

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0 810	Continued From page 7 (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop the fire safety and evacuation plan with the required content and provide the required training and drills. This had the potential to directly affect all residents, staff, and visitors.	0 810			

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0 810	Continued From page 8 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On September 22, 2025, at 2:45 p.m., maintenance (M)-D provided documents on the fire safety and evacuation plan (FSEP), fire safety and evacuation training, and evacuation drills for the facility. FIRE SAFETY AND EVACUATION PLAN: The FSEP (fire safety and evacuation plan) included standard employee procedures but failed to provide specific employee and resident actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The FSEP was a general guidance for fire response including responding to a fire alarm, activating the RACE systems but did not provide specific employee and resident actions to take in the event of a fire or similar emergency geared to this facility. M-D stated that they understood what was lacking in this plan. TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	0 810			
01470 SS=D	144G.63 Subd. 2 Content of required orientation	01470			

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01470	Continued From page 9 (a) The orientation must contain the following topics: (1) an overview of this chapter; (2) an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; (3) handling of emergencies and use of emergency services; (4) compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); (5) the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; (7) handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; (8) consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and (9) a review of the types of assisted living services the staff member will be providing and the facility's category of licensure. (b) In addition to the topics in paragraph (a), orientation may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must	01470			

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01470	Continued From page 10 include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and the challenges it poses to communication; (2) health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to provide staff orientation to assisted living requirements and regulations for one of three employees (unlicensed personnel (ULP)-C). This had the potential to affect all residents of the licensee. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include:	01470			

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01470	Continued From page 11 On September 22, 2025, at 10:30 a.m., during the entrance conference, licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated the licensee was familiar with the required contents of employee records. ULP-C was hired September 17, 2024, and began providing services to the assisted living residents. On September 23, 2025, at 8:30 a.m., the surveyor observed ULP-C and ULP-H transfer R2 using a Hoyer lift (a mechanical device used to safely lift and move residents). ULP-C's employee record lacked evidence ULP-C completed the following required assisted living orientation: -overview of assisted living statutes; and -consumer advocacy services. On September 24, 2025, at 11:50 a.m., LALD-A stated LALD-A was unable locate all ULP-C's orientation training. LALD-A stated the training may have been lost during the transition of software platforms (online education). The licensee's 4.0 Assisted Living & Assisted Living with Dementia Care Orientation - All Staff policy dated December 12, 2024, indicated all newly hired staff will receive orientation and training on topics required for assisted living organizations. Assisted living employees must complete an orientation to assisted living facility licensing requirements and regulations before providing services to residents. At a minimum, orientation must include the following topics: -an overview of Minnesota's assisted living law;	01470			

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01470	Continued From page 12 -contact information of the Office of Health Facility complaints, Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities; No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01470			
01530 SS=D	144G.64 (a) (1-2) Training in Dementia, Mental Illness, and De- (a) All assisted living facilities must meet the following dementia care, mental illness, and de-escalation training requirements: (1) supervisors of direct-care staff must have at least eight hours of initial training on dementia topics specified under paragraph (b), clauses (1) to (5), and two hours of initial training on mental illness and de-escalation topics specified under paragraph (b), clauses (6) to (8), within 120 working hours of the employment start date. Supervisors must have at least two hours of training on topics related to dementia and one hour of training on topics related to mental illness and de-escalation for each 12 months of employment thereafter; (2) direct-care staff must have completed at least eight hours of initial training on dementia topics specified under paragraph (b), clauses (1) to (5), and two hours of initial training on mental illness and de-escalation topics specified under paragraph (b), clauses (6) to (8), within 160 working hours of the employment start date. Until this initial training is complete, a staff member must not provide direct care unless there is another staff member on site who has completed the initial eight hours of training on topics related	01530			

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01530	Continued From page 13 to dementia and the initial two hours of training on topics related to mental illness and de-escalation and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new staff member until the training requirement is complete. Direct-care staff must have at least two hours of training on topics related to dementia and one hour of training on topics related to mental illness and de-escalation for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure direct care staff received eight hours of dementia training within 160 hours of hire date for one of three employees (unlicensed personnel (ULP)-C). This had the potential to affect all residents of the licensee. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On September 22, 2025, at 10:30 a.m., during	01530			

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01530	Continued From page 14 the entrance conference, licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated the licensee was familiar with the required contents of employee records. ULP-C was hired September 17, 2024, and began providing services to the assisted living residents. On September 23, 2025, at 8:30 a.m., the surveyor observed ULP-C and ULP-H transfer R2 using a Hoyer lift (a mechanical device used to safely lift and move residents). ULP-C's Relias (online training platform) indicated ULP-C received one hour of dementia training on November 7, 2024, to include: -about Alzheimer's Disease and dementia. ULP-C's employee record lacked eight hours of dementia training and required training content related to dementia within 160 hours of the employees hire date of providing direct care services to the licensee's residents. On September 24, 2025, at 11:50 a.m., LALD-A stated LALD-A was unable locate all ULP-C's dementia orientation training. LALD-A stated the training may have been lost during the transition of software platforms (online education). The licensee's 9.0 AL and ALFDC Training in Dementia, Mental Illness, and De-escalation policy dated December 12, 2024, indicated assisted living licensed settings direct care staff will complete a minimum of eight hours of initial training on dementia care topics. Dementia training will include: -an explanation of Alzheimer's disease and other	01530			

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01530	Continued From page 15 dementia; -assistance with activities of daily living; -problem solving with challenging behaviors; -communication skills; and -person-centered planning and service delivery. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01530			
01620 SS=D	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment. (b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery. (c) Resident reassessment and monitoring must be conducted by a registered nurse: (1) no more than 14 calendar days after initiation of services; (2) as needed based on changes in the resident's needs; and (3) at least every 90 calendar days.	01620			

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01620	Continued From page 16 (d) Sections of the reassessment and monitoring in paragraph (c) may be completed by a licensed practical nurse as allowed under the Nurse Practice Act in sections 148.171 to 148.285. A registered nurse must review the findings as part of the resident's reassessment. (e) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (f) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure the registered nurse (RN) completed a reassessment not to exceed 90 days for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a	01620			

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01620	Continued From page 17 limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On September 22, 2025 at 10:30 a.m., during the entrance conference, licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated resident assessments were completed prior to admission, 14-days, every 90 days and with a change in condition. R2's diagnosis included hypertension (high blood pressure), anxiety and depression. On September 23, 2025, at 8:30 a.m., the surveyor observed unlicensed personnel (ULP)-C and ULP-H transfer R2 using a Hoyer lift (a mechanical device used to safely lift and move residents). R2's Service Plan dated October 25, 2024, indicated R2 received assistance with medication administration, behavior management, assistance with dressing, incontinence cares, mobility, showering, laundry, and housekeeping. R2's record indicated the RN completed Clinical Update Assessments dated February 12, 2025, and August 18, 2025 (187 days between assessments). R2's record lacked a 90-day assessment, which should have been completed on or before May 13, 2025. On September 23, 2025, at 11:55 a.m., LALD-A stated R2 was missing a 90-day assessment.	01620			

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01620	Continued From page 18 LALD-A stated the previous RN did not complete the assessment and was not sure why the assessment was not completed. The licensee's 7.0 Resident Pre-Admission Assessment and Monitoring Process - Nursing policy dated November 29, 2024, did not indicate a time frame for resident monitoring assessments. The licensee's 3.0 Resident Records policy dated November 29, 2024, indicated the resident record would contain the assisted living agency's previous and current assessments. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01620			
01650 SS=D	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility;	01650			

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01650	Continued From page 19 (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the service plan was revised to reflect the current services provided for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On September 22, 2025, at 10:30 a.m., during the entrance conference, licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated the registered nurse (RN) develops and maintains the service plan. R2's diagnosis included hypertension (high blood	01650			

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01650	Continued From page 20 pressure), anxiety and depression. On September 23, 2025, at 8:30 a.m., the surveyor observed unlicensed personnel (ULP)-C and ULP-H transfer R2 using a Hoyer lift (a mechanical device used to safely lift and move residents). R2's Clinical Update Assessment dated August 18, 2025, indicated a Hoyer lift to be used for all transfers, as R2 was stiff with transfers. R2's Service Recap summary for September 2025, indicated R2 received Transfer Assistance -Assist of 2, a.m. (morning), p.m., (evening), and overnight. R2's Service Plan dated October 25, 2024, indicated R2 received escort/mobility assistance to activities and meals. R2's Service Plan lacked the description of service to be provided, the frequency of service, and the identification of staff or categories of staff who would provide the service regarding R2's Hoyer lift transfers. On September 23, 2025, at 11:55 a.m., LALD-A stated R2's service plan was not updated to include Hoyer lift transfers. LALD-A stated the previous RN did not update the service plan and was not sure why the service plan was not updated. The licensee's 8.0 Contents of Service Plans policy dated November 29, 2024, indicated all assisted living residents have an up-to-date service plan identifying services to be provided based on the assessment by the RN and/or	01650			

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01650	Continued From page 21 licensed health professional. Service plans will include a description of the services provided, frequency of each service according to the resident assessment and resident preferences. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01650			
01750 SS=D	144G.71 Subd. 7 Delegation of medication administration When administration of medications is delegated to unlicensed personnel, the assisted living facility must ensure that the registered nurse has: (1) instructed the unlicensed personnel in the proper methods to administer the medications, and the unlicensed personnel has demonstrated the ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's records; and (3) communicated with the unlicensed personnel about the individual needs of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure as needed (PRN) medications included parameters for administration for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a	01750			

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01750	Continued From page 22 limited number of clients are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2's diagnosis included hypertension (high blood pressure), anxiety and depression. On September 23, 2025, at 8:30 a.m., the surveyor observed unlicensed personnel (ULP)-C and ULP-H transfer R2 using a Hoyer lift (a mechanical device used to safely lift and move residents). R2's Service Plan dated October 25, 2024, indicated R2 received assistance with medication administration, behavior management, assistance with dressing, incontinence cares, mobility, showering, laundry, and housekeeping. R2's record indicated the RN completed a Clinical Update Assessment dated August 18, 2025, which indicated R2 was unable to manage medications. R2's September 2025 electronic medication administration record (EMAR) indicated the following PRN medications: -acetaminophen 325 milligram (mg), two tablets every four hours as needed; and -morphine 100 mg/5 milliliter (ml), give one syringe (5 mg or 0.25 ml) every hour as needed for pain or shortness of breath. R2's September 2025 EMAR indicated R2 received PRN morphine as above on the following dates, September 1, 8 and 16, 2025.	01750			

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01750	Continued From page 23 R2's progress notes from September 1, 2025, through September 23, 2025, did not include nurse notes on September 1, 8, or 16 in regard to which pain medication to be given. R2's Individualized Medication Management Plan dated August 18, 2025, did not include specific instructions for PRN pain medications. R2's record lacked specific written instructions for R2's PRN pain medications, including parameters to indicate which pain medication to be administered first. On September 24, 2025, at 11:47 a.m., licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated the EMAR did not have specific instruction for which pain medication to administer first. LALD-A stated the ULPs should have called the nurse to ask for guidance on which pain medication to administer first. The licensee's 2.0 Delegation of Nursing Tasks policy dated December 12, 2024, indicated delegation of medication related tasks - the RN may delegate medication administration to ULP only after the RN has: -developed specific written instructions for each resident and documented those instructions in the resident's medication record /MAR (medication administration record). No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01750			

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01890	Continued From page 24	01890			
01890 SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure a time sensitive medication was labeled with an open and expiration date for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On September 22, 2025, at 10:30 a.m., during the entrance conference, licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated the licensee provided medication management services to the residents at the facility. On September 22, 2025, at 11:20 p.m., the surveyor observed the medication cart with LALD-A and CNS-B and observed the following:	01890			

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30408	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/24/2025
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01890	Continued From page 25 -R2's opened Lantus (treats high blood sugars) insulin pen lacked an open and expiration date. On September 22, 2025, at 11:35 a.m., LALD-A and CNS-B stated the insulin should have been labeled with an expiration date. The manufacturer's instructions for Lantus insulin pen dated June 2022, indicated to discard the Lantus insulin pen 28 days after opening, even if the insulin pen still contains insulin in it. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890			
01960 SS=D	144G.72 Subd. 5 Documentation of administration of treatments Each treatment or therapy administered by an assisted living facility must be in the resident record. The documentation must include the signature and title of the person who administered the treatment or therapy and must include the date and time of administration. When treatment or therapies are not administered as ordered or prescribed, the provider must document the reason why it was not administered and any follow-up procedures that were provided to meet the resident's needs. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure a resident treatment plan was followed and any follow up procedure was provided to meet the resident's needs for one of two residents (R1).	01960			

Minnesota Department of Health

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01960	Continued From page 26 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On September 22, 2025, at 10:30 a.m., during the entrance conference, licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated the licensee provided treatment and therapy services to the residents at the facility. R1's diagnosis included diabetes, anxiety and multiple sclerosis (autoimmune disorder). On September 23, 2025, at 8:45 a.m., the surveyor observed ULP-C remove R1's overnight urinary bag and replace with a leg bag, ULP-C stated she would return and assist R1 when R1 was ready to get up for the day. R1's 90-Day Assessment dated August 18, 2025, indicated R1 needed assistance with anti-embolism stockings (compression stockings) and staff were to observe, document, and report skin concerns, improper fit or material degradation problems to the registered nurse (RN). In addition, R1 needed special skin care and preventive skin measures due to chronic reddened skin folds and history of skin breakdowns to folds.	01960			

Minnesota Department of Health

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01960	Continued From page 27 R1's service plan dated May 30, 2025, indicated R1 received skin treatments and compression stockings, respectively two times daily. R1's Individual Treatment and Therapy Plan dated September 23, 2024, indicated compression stockings on in a.m. (morning) and remove at HS (night). Report any skin irritation or increased swelling to nurse. Notify PCP (primary care provider) if resident is refusing to wear or if noted changes in condition. In addition, wash crease of buttocks with soap and water, pat dry and apply Desitin to open area. Notify nurse of any changes or concerns and update MD (medical doctor). R1's prescribed orders dated September 12, 2025, indicated skin treatment-wash crease of buttocks with soap and water, pat dry and apply Desitin to open area two times per day and TED stocking (compression stockings)-apply in a.m., remove at HS (night). Report any skin irritation or increased swelling to nurse. R1's August 1, 2025, through September 22, 2025, treatment recap summary indicated the following refused treatments: -a.m., skin treatments refused 19 out of 53 days; -a.m., compression stockings assist, refused 31 out of 53 days; -bedtime skin treatment, refused 22 out of 52 days; and -8:00 p.m., compression stocking assist refused 6 out of 52 days. R1's progress notes from August 1, 2025, through September 23, 2025, lacked documentation the registered nurse (RN) had	01960			

Minnesota Department of Health

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01960	Continued From page 28 been notified of the above skin treatments or compression hose refusals. On September 24, 2025, at 11:27 a.m., LALD-A and CNS-B stated the staff should have notified the nurse if a resident refuses treatment so the nurse can follow-up with the provider. Further, LALD-A and CNS-B stated the open area was healed, and the doctor should have been notified to discontinue the skin treatment order. The licensee's 11.0 Individualized Medication, Treatment and Therapy Management Plan policy dated November 29, 2024, indicated the treatment and management plans will include: -procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments and or therapy services; and -resident specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment and therapy to prevent possible complications or adverse reactions. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01960			
02320 SS=D	144G.91 Subd. 4 (b) Appropriate care and services (b) Residents have the right to receive health care and other assisted living services with continuity from people who are properly trained and competent to perform their duties and in sufficient numbers to adequately provide the	02320			

Minnesota Department of Health

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02320	Continued From page 29 services agreed to in the assisted living contract and the service plan. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the steps of a treatment process was followed for catheter cares by one of one unlicensed personnel (ULP-C) for one of one resident (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On September 22, 2025, at 10:30 a.m., during the entrance conference, licensed assisted living director (LALD)-A and clinical nurse supervisor (CNS)-B stated the licensee provided treatment and therapy services to the residents at the facility. ULP-C was hired September 17, 2024, and began providing services to the assisted living residents. On September 23, 2025, at 8:45 a.m., the surveyor observed ULP-C remove R1's overnight urinary bag, wiped the end with an alcohol wipe, drained the urine, rinsed the bag with water, and grabbed a small bottle of vinegar from	02320			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30408	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/24/2025
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02320	Continued From page 30 underneath the sink in R1's bathroom. ULP-C put a small amount of vinegar in the overnight bag and hung it in the bathroom. ULP-C stated it was "straight" vinegar in the bottle. The surveyor did not observe any measuring tool for mixing the vinegar and water in R1's bathroom. ULP-C's employee record indicated ULP-C demonstrated competency on September 17, 2024, which included aftercare of equipment: -detach leg-bag, bed-bag (overnight bag) or belly bag; -empty and measure contents of leg-bag or bed-bag; -rinse with cold water, if there are odors, rinse with 3 parts water and 1 part vinegar or follow manufacturers guidelines; -dry outside and hang bag to allow inside to air dry; -replace weekly or as ordered; -record urine output; and -notify nurse if change in condition or if supplies needed. ULP-C's employee record included a certificate of competency - annual skills training, which included catheter care, and care of urinary leg bag dated December 18, 2025. R1's catheter care flowsheet indicated catheter cares daily at a.m. (morning) and p.m. (evening) as follows: -a.m., provide routine catheter care including hygiene, changing and cleaning drainage bags, reporting observations to nurse. Apply gloves, empty urine, wipe down end with alcohol wipe, rinse out overnight bag with warm soapy water. Remove over night bag with warm soapy water until (sic) resident gets vinegar one-third ratio	02320			

Minnesota Department of Health

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02320	Continued From page 31 with water, hang to dry. -p.m., provide routine catheter care including hygiene, changing and cleaning drainage bags, reporting observations to nurse. Apply gloves, empty urine, remove leg bag, wipe down end with alcohol wipe, before applying overnight urinary bag. Rinse out leg bag with warm soapy water until (sic) resident gets vinegar one-third ratio with water, hang to dry. On September 24, 2025, at 11:36 a.m., LALD-A and CNS-B stated the vinegar should have been diluted with water and was unsure who was responsible for diluting the vinegar. Regional director (RD)-G stated the urinary bag should have been rinsed with warm soapy water prior to using the diluted vinegar. The licensee's 2.0 Delegation of Nursing Tasks policy dated December 12, 2024 indicated a ULP may perform nursing care services beyond their usual customary roles delegated by the registered nurse (RN) and will perform these tasks under the supervision of an RN. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	02320			



Bemidji District Office
Minnesota Department of Health
705 5th St NW, Suite A
Bemidji, MN 56601
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

VITALITY LIVING OF PARK RAPIDS
18846 EAGLE BEND ROAD
Park Rapids, MN 56470
Hubbard County
Parcel:
Phone:

License Info

License: HFID 30408
Risk:
License:
Expires on:
CFPM: JACQUELINE LILLEODDEN
CFPM #: FM58247; Exp: 5/4/2028

Inspection Info

Report Number: F8045251046
Inspection Type: Full - Single
Date: 9/22/2025 Time: 11:09:09 AM
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 1
Total Priority 2 Orders: 2
Total Priority 3 Orders: 0
Delivery:

New Order: 2-100 Supervision

2-102.11D,E,F,G,H,I Priority Level: Priority 2 CFP#: 1

MN Rule 4626.0030DEFGHI The person in charge must be able to demonstrate their knowledge to the inspector of the importance of the following food handling procedures to preventing foodborne disease: handwashing; avoiding cross contamination; avoiding hand contact with ready-to-eat foods; time and temperature requirements for safely refrigerating, hot holding, cooling, and reheating TCS food; hazards of eating raw or undercooked meat, poultry, eggs, and fish; food temperatures and cooking times required to safely cook TCS food including meat, poultry, eggs, and fish; foods identified as major food allergens and the symptoms of an allergic reaction; identification of critical control points in a food service operation and steps to be taken to ensure the points are controlled.

COMMENT: KITCHEN STAFF IS RELATIVELY NEW TO THE POSITION AND WAS UNABLE TO PROVIDE INFORMATION ABOUT REQUIRED COOKING TEMPS, COOLING TEMPS, AND OTHER POINTS OF CONTROL AT TIME OF INSPECTION.

Comply By: 9/26/2025 Originally Issued On: 9/22/2025

! New Order: 2-300 Personal Cleanliness

2-301.14A Priority Level: Priority 1 CFP#: 8

MN Rule 4626.0075A Food employees must wash their hands before: food preparation activities, including working with exposed food; touching clean equipment and utensils; touching unwrapped single-service and single-use articles.

COMMENT: OBSERVED STAFF ENTERING THE KITCHEN AND HANDLING EQUIPMENT, UTENSILS, AND DOING LIMITED FOOD PREPARATION WITHOUT WASHING HANDS.

Comply By: Complied On Site Originally Issued On: 9/22/2025

New Order: 4-300 Equipment Numbers and Capacities

4-302.14 Priority Level: Priority 2 CFP#: 48

MN Rule 4626.0715 Provide an appropriate test kit to accurately measure sanitizing solutions.

COMMENT: NO TEST KIT AVAILABLE IN KITCHEN FOR QUAT SANITIZER AT TIME OF INSPECTION.

Comply By: Complied On Site Originally Issued On: 9/22/2025

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Bemidji District Office inspection report number F8045251046 from 9/22/2025

Adam J Bommersbach

Establishment Representative

Adam Bommersbach,
Public Health Sanitarian 3
218-308-2147
adam.bommersbach@state.mn.us



Bemidji District Office
Minnesota Department of Health
705 5th St NW, Suite A
Bemidji, MN 56601

Temperature Observations/Recordings

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Establishment Info

VITALITY LIVING OF PARK RAPIDS
Park Rapids
County/Group: Hubbard County

Inspection Info

Report Number: F8045251046
Inspection Type: Full
Date: 9/22/2025
Time: 11:09:09 AM

Food Temperature: **Product/Item/Unit:** CHERRY PIE; **Temperature Process:** Cold-Holding

Location: Upright Cooler at 37 Degrees F.

Comment: TWO DOOR

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** COLESLAW; **Temperature Process:** Cold-Holding

Location: Upright Cooler at 37 Degrees F.

Comment: ONE DOOR

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** FRIED POTATO; **Temperature Process:** Cooking

Location: Oven at 208 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** FISH; **Temperature Process:** Cooking

Location: Oven at 210 Degrees F.

Comment:

Violation Issued?: No



Bemidji District Office
Minnesota Department of Health
705 5th St NW, Suite A
Bemidji, MN 56601

Sanitizer Observations/Recordings

Page: 1

Establishment Info

VITALITY LIVING OF PARK RAPIDS
Park Rapids
County/Group: Hubbard County

Inspection Info

Report Number: F8045251046
Inspection Type: Full
Date: 9/22/2025
Time: 11:09:09 AM

Sanitizing Equipment: Product: Chlorine; **Sanitizing Process:** Dish Machine

Location: Dishwashing Area **Equal To** 50 Degrees F.

Comment:

Violation Issued?: No

Sanitizing Chemical: Product: Quaternary Ammonia; **Sanitizing Process:** Spray Bottle

Location: 3-Comp Sink **Equal To** 200 PPM

Comment:

Violation Issued?: No