



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

July 13, 2023

Licensee
New Perspective - Waconia
500 Cherry Street
Waconia, MN 55387

RE: Project Number(s) SL30415015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on June 29, 2023, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, the MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. The MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5), the MDH may impose fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment.

The MDH may impose a fine of \$1,000 for each substantiated maltreatment violation that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2, 9, 17. The MDH

also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

St - 0 - 0510 - 144g.41 Subd. 3 - Infection Control Program - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the MDH within 15 calendar days of the correction order receipt date.

A state correction order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557.

Please email reconsideration requests to: **Health.HRD.Appeals@state.mn.us**. Please attach this letter as part of your reconsideration request. Please clearly indicate which tag(s) you are contesting and submit information supporting your position(s).

Please address your cover letter for reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the MDH within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor. Requests for hearing may be emailed to: **Health.HRD.Appeals@state.mn.us**.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jessie Chenze, Supervisor
State Evaluation Team
Email: jessie.chenze@state.mn.us
Telephone: 218-332-5175 Fax: 651-281-9796

JMD

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30415	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/29/2023
NAME OF PROVIDER OR SUPPLIER NEW PERSPECTIVE - WACONIA		STREET ADDRESS, CITY, STATE, ZIP CODE 500 CHERRY STREET WACONIA, MN 55387		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL30415015-0 On June 26, 2023, through June 29, 2023, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 100 active residents; 85 residents receiving services under the Assisted Living with Dementia Care license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 470 SS=F	144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for determining its staffing level that:	0 470		

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 470	Continued From page 1 (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; (12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be: (i) awake; (ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time; (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure the staffing schedule was posted as required. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected	0 470		

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0 470	Continued From page 2 or has the potential to affect a large portion or all of the residents). The findings include: The licensee held an assisted living dementia care license. The facility was licensed for a capacity of 115 and had a current census of 100 residents. On June 26, 2023, at 2:35 p.m., during a tour of the facility with licensed assisted living director (LALD)-A, the surveyor did not observe a staff scheduled posted on the secured units. LALD-A stated the daily schedule was posted at the main entrance of the facility and was not posted on either of the secured units. The licensee's Staffing Plan Reviews policy dated March 20, 2023, indicated staffing schedules would be posted per Minnesota Department of Health (MDH) regulation in the community designated location. Per Assisted Living Facilities: Minnesota Rules Chapter 4659, 4659.0180, Subp. 4. B. The daily work schedule in item A must be posted, after redacting direct-care staff members' resident assignments, at the beginning of each work shift in a central location in each building of a facility or campus, accessible to staff, residents, volunteers, and the public. The facility shall not disclose any information that is protected by law from public disclosure. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 470		

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0 480	Continued From page 3	0 480		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the included document titled, Food and Beverage Establishment Inspection Report dated June 27, 2023, for the specific Minnesota Food Code deficiencies. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 480		
0 510 SS=F	144G.41 Subd. 3 Infection control program (a) All assisted living facilities must establish and maintain an infection control program that	0 510		

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0 510	Continued From page 4 complies with accepted health care, medical, and nursing standards for infection control. (b)The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities. (c) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure infection control standards were followed for two of two unlicensed personnel (ULP)-J, ULP-O) providing personal cares. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). Findings include: On June 27, 2023, at 9:23 a.m., the surveyor observed ULP-J and ULP-O assist with morning cares for R3. R3 was in bed lying on her back. ULP-J and ULP-O put on gloves, rolled R3 on her left side and removed R3's soiled brief. With gloves on, ULP-J exited R3's room and obtained keys hanging on the wall over the medication cart to unlock R3's bathroom cabinet where R3's personal care items were kept. ULP-J provided	0 510		

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0 510	Continued From page 5 R3's incontinent cares, put on clean brief, socks, pants to lower legs and ULP-O assisted with shoes. ULP-O and ULP-J assisted with R3's pants then transferred R3 into the wheelchair. ULP-J removed gloves, without performing hand hygiene, put on a new pair of gloves, removed R3's shirt, washed R3's face, under arms. ULP-O applied R3's deodorant. ULP-J and ULP-O put R3's bra and shirt on. ULP-J combed R3's hair, while ULP-O made R3's bed, then assisted R3 into the bathroom and ULP-J assisted R3 with oral care. ULP-O removed her gloves, gathered the bathroom garbage, bathroom cabinet keys, exited R3's room, returned keys, disposed of garbage, and washed hands. ULP-O returned to R3's with a glass of water for R3 to rinse mouth. ULP-J completed R3's oral care, removed gloves and escorted R3 to the dining room table for breakfast. ULP-O remained in R3's shared room and made R3's roommate's bed. On June 27, 2023, at 9:51 a.m., ULP-O stated she did not realize she wore the same pair of gloves and did not change her gloves through assisting with R3's morning cares. On June 27, 2023, at 10:08 a.m., ULP-J stated he changed his gloves one time during R3's cares but was unable to recall when he changed his gloves. ULP-J stated he did not perform hand hygiene in between glove changing and he should have removed his gloves before leaving R3's room to obtain the keys. On June 28, 2023, at 10:35 a.m., clinical nurse supervisor (CNS)-B stated staff should be changing gloves after providing incontinent cares and should be washing their hands or using hand sanitizer after the removal of gloves.	0 510		

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0 510	Continued From page 6 The licensee's Hand Washing policy dated November 5, 2021, indicated hands would be washed or decontaminated: -before and after direct contact with a resident; -if moving from a contaminated-body site to a clean-body site during resident care; -after removing gloves or gown; -before eating or preparing food; -after using the restroom; and -when hands look dirty. The licensee's Use of Gloves policy dated November 5, 2023, indicated the following: -changing gloves if gloves becomes heavily soiled when additional tasks must be performed for the resident and when removing glove; and -wash hands in between glove changes. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 510		
0 630 SS=D	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse.	0 630		

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0 630	Continued From page 7 This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure individual abuse prevention plans (IAPP) were updated for two of four residents (R6, R7) with changes in condition. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R6 R6's diagnoses included diabetes and COPD (chronic obstructive pulmonary disease). R6's service plan dated April 12, 2023, indicated R6 received the following services: medication management, blood glucose monitoring, bathing, dressing, grooming, housekeeping and laundry. R6's IAPP dated May 11, 2023, lacked an individual review or assessment of R6's susceptibility to abuse by another individual, including other vulnerable adult. R7 R7's diagnoses included Alzheimer's disease and major depressive disorder. R7's service plan dated April 12, 2023, indicated R7 received the following services: medication	0 630		

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0 630	Continued From page 8 management, bathing, dressing, grooming, toileting, housekeeping, and laundry. R7's IAPP dated April 17, 2023, lacked an individual review or assessment of R7's susceptibility to abuse by another individual, including other vulnerable adult. On June 28, 2023, at 10:30 a.m., clinical nurse supervisor (CNS)-B stated R6 and R7's IAPP did not include a individual review or assessment of R6 and R7's susceptibility to abuse by another individual, including other vulnerable adults. CNS-B stated recently the IAPP assessment had been updated to include the resident's susceptibility to abuse by another individual, but R6 and R7 had not had a IAPP completed using the new IAPP assessment. The licensee's Maltreatment of a Resident policy last reviewed February 28, 2023, indicated a IAPP will contain an individual assessment of : the person's susceptibility to abuse by other individuals, including other vulnerable adults. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 630		
0 660 SS=D	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis	0 660		

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0 660	Continued From page 9 Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to maintain a tuberculosis (TB) prevention and control program, based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC). The licensee failed to ensure screening for active TB (either a two-step tuberculin skin test (TST) or blood test) were completed and documented for one of five employees (unlicensed personnel/ULP-D). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: ULP-D was hired on March 13, 2023, to provide direct care service under the licensee's Assisted Living with Dementia Care License.	0 660		

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0 660	Continued From page 10 On June 27, 2023, at 8:10 a.m., the surveyor observed ULP-D assist the hospice aide transfer R10, using a mechanical lift into the shower chair. ULP-D's employee record indicated ULP-D had received only a one-step TST on March 16, 2023. On June 29, 2023, at 8:45 a.m. licensed assisted living director (LALD)-A stated ULP-D's employee record contained documentation ULP-D only received a one-step TST. The licensee's Communicable Disease/Tuberculosis policy last reviewed March 13, 2023, prior to contact with residents, a two-step skin test or single interferon gamma release assay (IGRA) for M. tuberculosis will be administered. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 660		
0 780 SS=E	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story	0 780		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 780	Continued From page 11 within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide smoke alarms in all sleeping rooms This deficient condition had the ability to affect all staff and residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). Findings include: On a facility tour on June 28, 2023, at approximately 9:30 a.m. with the Director of Environmental Services (ESD)-H, it was observed that the required smoke alarms were not provided in the sleeping room in resident units 315 and 314 on the third floor. During the interview, ESD-H confirmed these deficient conditions	0 780		

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0 780	Continued From page 12 consistent. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 780		
0 790 SS=D	144G.45 Subd. 2 (a) (2)-(3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed provide adequately rated portable fire extinguishers as required for the facility and failed to maintain fire extinguishers in accordance with MN State Fire Code as required by MN Statute 144G.45 Subd.2 (a)(2). This had the potential to affect all current residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred	0 790		

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0 790	Continued From page 13 only occasionally). Findings include: On June 28, 2023, at approximately 9:30 a.m., survey staff toured the facility with the Director of Environmental Services (ESD)-H. During the facility tour, it was observed that the fire extinguisher in the corridor next to resident unit 302 did not have an annual service tag showing that it had been inspected as required by MN State Fire Code and lacked records to show the required monthly visual inspections were performed for portable fire extinguishers. This deficient condition was verified by ESD-H accompanying on the facility tour. TIME PERIOD FOR CORRECTION: Seven (7) days	0 790		
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the physical environment in a continuous state of good repair and operation with regard to the health, safety, and well-being of the residents. This had the potential to directly	0 800		

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0 800	Continued From page 14 affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 28, 2023, at approximately 9:30 a.m., survey staff toured the facility with Licensed Assisted Living Director (LALD)-A and Director of Environmental Services (ESD)-H. During the facility tour, survey staff observed the following: In the spa room near resident unit 233 on the second floor, it was observed that the ceiling-mounted supply air vent cover was falling from the ceiling with missing screws. The trash chute was located in the sewing room on the third floor. It was observed that the automatic door closer had been removed from the trash chute. The door closer is required to ensure that the door will automatically close and latch to maintain the fire resistance integrity of the trash chute system. It was also observed that the sewing room doors were propped open with kick-down door stops. The kick-down doorstop will prevent the door from closing in the event of a fire. In the activity room by resident unit 221 on the second floor, it was observed that extensive mold or similar black substance on the ceiling and the supply air grille. Mold in the room housed by air	0 800		

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0 800	Continued From page 15 distribution equipment has the potential to circulate mold throughout the floor served by that equipment. It was also observed that the doors were propped open with kick-down door stops. The kick-down doorstop will prevent the door from closing in the event of a fire. In the laundry room by resident unit 219 on the second floor, it was observed that mold or a similar black substance was on the ceiling and on the supply air grille. Mold in the room housed by air distribution equipment has the potential to circulate mold throughout the floor served by that equipment. It was also observed that the door closers on the laundry door had been disabled by removing the closure arm or closure device. The doors had a portion or remnants of the closure device still mounted on the door. The door closure device is required to make the door close and positively latch to maintain the fire integrity of the room and corridor for safety. In the egress stair by resident unit 213 on the second floor, it was observed that the rated door did not close due to the hardware did not latch correctly. The door is required to self-close and latch to maintain the fire barrier from the corridor. The trash chute was located in the tearoom on the second floor. It was observed that the automatic door closer had been removed from the trash chute. The door closer is required to ensure that the door will automatically close and latch to maintain the fire resistance integrity of the trash chute system. It was also observed that the tearoom doors were propped open with a rubber wedge. The rubber wedge will prevent the door from closing in the event of a fire. In the trash room on the first floor, it was also	0 800		

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0 800	Continued From page 16 observed that the fusible link was missing from the chain on the trash chute closure device at the bottom of the trash chute on first floor. The fusible link is temperature sensitive and will release if the temperature rises in the event of a fire to restrict a fire traveling up the trash chute to other floors. It was also observed a large hole in the sheetrock wall. This wall is part of a fire barrier and is required to maintain fire resistance integrity. In resident unit 121, it was observed that there were brown stains on the sheetrock ceiling in the bathroom with evidence of water damage. In the receiving room on the first floor, it was observed that mold or similar black substance was on the ceiling and on the supply air grille. Mold in the room housed by air distribution equipment has the potential to circulate mold throughout the floor and kitchen area served by that equipment. In resident unit 138 in memory care, it was observed that the carpet was stained badly, with possible urine stains in the living room. In the laundry room on the garden level, it was also observed that the door closers had been disabled by removing the closure arm or closure device, and the door was propped open with a rubber wedge. The doors had a portion or remnants of the closure device still mounted on the door. The door is required to self-close and latch to maintain the fire barrier from the corridor. In the staff lounge on the garden level, it was also observed that the door closers had been disabled by removing the closure arm or closure device. The doors had a portion or remnants of the closure device still mounted on the door. The	0 800		

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0 800	Continued From page 17 door is required to self-close and latch to maintain the fire barrier from the corridor. ESD-H visually verified these deficient findings at the time of discovery. TIME PERIOD FOR CORRECTION: Seven (7) days	0 800		
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year.	0 810		

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0 810	Continued From page 18 (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to provide required employee training on fire safety and evacuation. This had the potential to affect all staff, residents, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). Findings include: An interview and record review were conducted on June 28, 2023, at approximately 11:30 a.m. with Licensed Assisted Living Director (LALD)-A and Director of Environmental Services (ESD)-H on the fire safety and evacuation plan, fire safety and evacuation training for the facility, and fire safety and evacuation drills for the facility. Record review of the available documentation indicated that employees did not receive training twice per year after initial hire. During the interview, LALD-C stated that the licensee	0 810		

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0 810	Continued From page 19 provided annual training to employees, but not twice per year after the initial hire, on the fire safety and evacuation plan, as required by statute. During the interview, LALD-A stated that the facility provided only one fire safety training in the all-staff town meeting and confirmed that there was no further documented training for the staff on the fire safety and evacuation plan as required by statute. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
0 970 SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the facility's liability for health, safety, or personal property of a resident. This had the potential to affect all residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive	0 970		

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0 970	Continued From page 20 or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R1 R1 was admitted for services on September 29, 2022. R1's Residency Agreement signed on September 29, 2022, included a clause that indicated the resident would waive the facility's liability for health, safety, or personal property of the resident in the following sections: 5. a. Liability to others, indicated the resident shall be liable to themselves, Resident's family, residents guest, invitees, or other occupants or persons on the premises of Community for damage to the property of others at Community (including Community) and for any injury, theft, burglary, assault, other crimes, or failure to secure the apartment from damage caused by fire, smoke, water, wind, rain, or any other cause that Resident or Resident's guests, invitees cause to any Resident, team member or visitor at Community or themselves. Resident is responsible for any damage Resident causes to the Apartment or any part of Community, and for any personal injury caused or permitted by Resident, Resident's guests, and invitees. If more than one (1) Resident occupies the Apartment, each Resident is jointly and severely liable for any such damage or personal injury. 15. Indemnification. Community shall not be liable whatsoever for lost, stolen, or damaged property or any property loss or bodily injury or death due to fire, windstorms, hurricanes, tornados, or any other natural or man-made hazards or incidents.	0 970		

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0 970	Continued From page 21 Resident herein promises to indemnify and hold harmless Community and all entities and persons affiliated with Community, its owners, managers, employees, attorneys, vendors, and contractors from liability, loss, damages, costs, claims, or expenses, including attorneys' fees, incurred, alleged, or threatened as a result of, in connection with, arising out of, or relating to Resident and/or Community relating to any terms of this Agreement that may result in harm, death to Resident or damage to Resident's property or to any other individual or entity beginning on the date of the signing of this Agreement until the end of time. By signing this Agreement, the parties specifically acknowledge that they understand the terms of this section. This section survives the termination of this Agreement R1's Addendum to the Residency Agreement signed on December 27, 2023, indicated the following changes and clarifications are hereby made part of the Residency Agreement, effective immediately: -Language regarding waiver of Community liability in the Hold Harmless section of the Agreement has been removed; and -Language regarding waiver of Community liability in the Representation and Warranties section of the Agreement has been removed. R2 R2 was admitted for services on May 15, 2023. R2's Residency Agreement signed on May 11, 2023, included a clause that indicated the resident would waive the facility's liability for health, safety, or personal property of the resident in the following sections: 5. a. Liability to others, indicated the resident shall be liable to themselves, Resident's family,	0 970		

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0 970	Continued From page 22 residents guest, invitees, or other occupants or persons on the premises of Community for damage to the property of others at Community (including Community) and for any injury, theft, burglary, assault, other crimes, or failure to secure the apartment from damage caused by fire, smoke, water, wind, rain, or any other cause that Resident or Resident's guests, invitees cause to any Resident, team member or visitor at Community or themselves. Resident is responsible for any damage Resident causes to the Apartment or any part of Community, and for any personal injury caused or permitted by Resident, Resident's guests, and invitees. If more than one (1) Resident occupies the Apartment, each Resident is jointly and severely liable for any such damage or personal injury. 15. Indemnification. Community shall not be liable whatsoever for lost, stolen, or damaged property or any property loss or bodily injury or death due to fire, windstorms, hurricanes, tornados, or any other natural or man-made hazards or incidents. Resident herein promises to indemnify and hold harmless Community and all entities and persons affiliated with Community, its owners, managers, employees, attorneys, vendors, and contractors from liability, loss, damages, costs, claims, or expenses, including attorneys' fees, incurred, alleged, or threatened as a result of, in connection with, arising out of, or relating to Resident and/or Community relating to any terms of this Agreement that may result in harm, death to Resident or damage to Resident's property or to any other individual or entity beginning on the date of the signing of this Agreement until the end of time. By signing this Agreement, the parties specifically acknowledge that they understand the terms of this section. This section survives the termination of this Agreement.	0 970		

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0 970	Continued From page 23 R6 R6 was admitted for services on May 24, 2021. R6's Residency Agreement signed on July 22, 2021, included a clause that indicated the resident would waive the facility's liability for health, safety, or personal property of the resident. Section 5. a. Liability to others, indicated the resident shall be liable to themselves, Resident's family, residents guest, invitees, or other occupants or persons on the premises of Community for damage to the property of others at Community (including Community) and for any injury, theft, burglary, assault, other crimes, or failure to secure the apartment from damage caused by fire, smoke, water, wind, rain, or any other cause that Resident or Resident's guests, invitees cause to any Resident, team member or visitor at Community or themselves. Resident is responsible for any damage Resident causes to the Apartment or any part of Community, and for any personal injury caused or permitted by Resident, Resident's guests, and invitees. If more than one (1) Resident occupies the Apartment, each Resident is jointly and severely liable for any such damage or personal injury. R6's Addendum to the Residency Agreement signed on May 4, 2022, indicated the following changes and clarifications are hereby made part of the Residency Agreement, effective immediately: -Community is licensed by the Minnesota Department of Health; -Community's assisted living license number is 403706; -A copy of the Minnesota Assisted Living Bill of Rights is attached. Your signature representing acknowledgement of these rights is required; and	0 970		

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0 970	Continued From page 24 -A document containing notification of required, dementia-specific policies and procedures in place at Community is attached. This document contains a URL for a website where electronic versions of these policies are maintained for Resident's and/or their Legal Representative's access. R6's Addendum to the Residency Agreement signed on January 23, 2023, indicated the following changes and clarifications are hereby made part of the Residency Agreement, effective immediately: -Language regarding waiver of Community liability in the Hold Harmless section of the Agreement has been removed; and -Language regarding waiver of Community liability in the Representation and Warranties section of the Agreement has been removed. R7 R7 was admitted for services on July 12, 2022. R7's Residency Agreement signed on July 15, 2022, included a clause that indicated the resident would waive the facility's liability for health, safety, or personal property of the resident. Section 5. a. Liability to others, indicated the resident shall be liable to themselves, Resident's family, residents guest, invitees, or other occupants or persons on the premises of Community for damage to the property of others at Community (including Community) and for any injury, theft, burglary, assault, other crimes, or failure to secure the apartment from damage caused by fire, smoke, water, wind, rain, or any other cause that Resident or Resident's guests, invitees cause to any Resident, team member or visitor at Community or themselves. Resident is responsible for any damage Resident causes to	0 970		

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NAME OF PROVIDER OR SUPPLIER NEW PERSPECTIVE - WACONIA		STREET ADDRESS, CITY, STATE, ZIP CODE 500 CHERRY STREET WACONIA, MN 55387		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 970	Continued From page 25 the Apartment or any part of Community, and for any personal injury caused or permitted by Resident, Resident's guests, and invitees. If more than one (1) Resident occupies the Apartment, each Resident is jointly and severely liable for any such damage or personal injury. R7's Addendum to the Residency Agreement signed on January 23, 2023, indicated the following changes and clarifications are hereby made part of the Residency Agreement, effective immediately: -Language regarding waiver of Community liability in the Hold Harmless section of the Agreement has been removed; and -Language regarding waiver of Community liability in the Representation and Warranties section of the Agreement has been removed. On June 28, 2023 at 10:30 a.m., licensed assisted living director (LALD)-A stated the above liability clause had been removed from the Residency Agreement when the Residency Agreement was amended in December 2022, and residents had been provided an addendum to the Residency Agreement. LALD-A stated she would provide the signed addendum. The surveyor requested an updated copy of the Residency Agreement. LALD-A provided a copy of the updated copy of the Residency Agreement with a "DRAFT" stamp on the document, and an effective date of April 10, 2023. The updated copy of the Residency Agreement, with a effective date of April 10, 2023, Section II: Basic Services and Accommodations, 5. Insurance a. Liability to others, indicated the resident shall be liable to themselves, Resident's family, residents guest, invitees, or other occupants or persons on the premises of	0 970		

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0 970	Continued From page 26 Community for damage to the property of others at Community (including Community) and for any injury, theft, burglary, assault, other crimes, or failure to secure the apartment from damage caused by fire, smoke, water, wind, rain, or any other cause that Resident or Resident's guests, invitees cause to any Resident, team member or visitor at Community or themselves. Resident is responsible for any damage Resident causes to the Apartment or any part of Community, and for any personal injury caused or permitted by Resident, Resident's guests, and invitees. If more than one (1) Resident occupies the Apartment, each Resident is jointly and severely liable for any such damage or personal injury. Section VI: General Terms, 15. Indemnification. Community shall not be liable whatsoever for lost, stolen, or damaged property or any property loss or bodily injury or death due to fire, windstorms, hurricanes, tornados, or any other natural or man-made hazards or incidents. Resident herein promises to indemnify and hold harmless Community and all entities and persons affiliated with Community, its owners, managers, employees, attorneys, vendors, and contractors from liability, loss, damages, costs, claims, or expenses, including attorneys' fees, incurred, alleged, or threatened as a result of, in connection with, arising out of, or relating to Resident and/or Community relating to any terms of this Agreement that may result in harm, death to Resident or damage to Resident's property or to any other individual or entity beginning on the date of the signing of this Agreement until the end of time. By signing this Agreement, the parties specifically acknowledge that they understand the terms of this section. This section survives the termination of this Agreement. On June 28, 2023, 11:30 a.m., LALD-A confirmed	0 970		

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0 970	Continued From page 27 the above liability clause had not been removed from the updated Residency Agreement. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 970		
01060 SS=E	144G.52 Subd. 9 Emergency relocation (a) A facility may remove a resident from the facility in an emergency if necessary due to a resident's urgent medical needs or an imminent risk the resident poses to the health or safety of another facility resident or facility staff member. An emergency relocation is not a termination. (b) In the event of an emergency relocation, the facility must provide a written notice that contains, at a minimum: (1) the reason for the relocation; (2) the name and contact information for the location to which the resident has been relocated and any new service provider; (3) contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities; (4) if known and applicable, the approximate date or range of dates within which the resident is expected to return to the facility, or a statement that a return date is not currently known; and (5) a statement that, if the facility refuses to provide housing or services after a relocation, the resident has the right to appeal under section 144G.54. The facility must provide contact information for the agency to which the resident may submit an appeal. (c) The notice required under paragraph (b) must be delivered as soon as practicable to:	01060		

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01060	Continued From page 28 (1) the resident, legal representative, and designated representative; (2) for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the resident's case manager; and (3) the Office of Ombudsman for Long-Term Care if the resident has been relocated and has not returned to the facility within four days. (d) Following an emergency relocation, a facility's refusal to provide housing or services constitutes a termination and triggers the termination process in this section.currently known; and This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide a written notice with the required content for an emergency relocation to the resident, legal representative, or designated representative. Further, the licensee failed to notify the Office of Ombudsman for Long-Term Care (OOLTC) of resident relocation within four days for two of two residents (R1, R10). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R1 R1's diagnosis included dementia.	01060		

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01060	Continued From page 29 R1's service plan dated April 12, 2023, indicated R1 received assistance with medication management, bathing, dressing, grooming, toileting, housekeeping and laundry. R1's Progress Notes indicated R1 had a hospital stay from May 24, 2023, through June 9, 2023. On June 29, 2023, at 8:46 a.m., clinical nurse supervisor (CNS)-B stated the emergency relocation notice was either provided to the resident or the resident's representative at the time of departure, faxed to the facility the resident was being admit to or mailed to the resident's representative, and the Office of Ombudsman was notified by fax. CNS-B stated she was unable to find any documentation R1 or R1's representative was provided the emergency relocation notice or the Office of Ombudsman was notified for R1's hospitalization stay. R10 R10's service plan dated April 4, 2023, indicated R10 received assistance with medication management, bathing, dressing, grooming, toileting, transfers, housekeeping, and laundry. R10's Interagency Referral form indicated R10 was admitted to the hospital on May 24, 2023, and discharged from the hospital on May 26, 2023. R10's Progress Notes indicated R10 returned from the hospital on May 26, 2023, and a Comprehensive Assessment completed on May 26, 2023, by the registered nurse (RN). On June 28, 2023, at 11:26 a.m., the surveyor requested documentation pertaining to the	01060		

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01060	Continued From page 30 emergency relocation notice for R10. Licensed assisted living director (LALD)-A stated she could not find documentation to indicated the emergency relocation notice had been given to the resident or the resident's representative. The licensee's Transfer and Termination policy reviewed March 13, 2023, indicated when a resident is temporarily relocated (transferred) to a hospital or other healthcare setting, the health and wellness director (HWD) or licensed nurse designee will complete and deliver to the resident (their legal representative, designated representative, and/or case worker as applicable) a Notice of Emergency Relocation form as soon as practical. The HWD or designee will also notify the Office of Ombudsman if any resident transferred outside the Community remains out of the community for more than four (4) days. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01060		
01470 SS=D	144G.63 Subd. 2 Content of required orientation (a) The orientation must contain the following topics: (1) an overview of this chapter; (2) an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; (3) handling of emergencies and use of emergency services; (4) compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting	01470		

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01470	Continued From page 31 Center (MAARC); (5) the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; (7) handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; (8) consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and (9) a review of the types of assisted living services the employee will be providing and the facility's category of licensure. (b) In addition to the topics in paragraph (a), orientation may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and the challenges it poses to communication; (2) health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies,	01470		

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01470	Continued From page 32 assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure orientation to assisted living statutes included all the required content for two of five employees (clinical nurse supervisor (CNS)- B, registered nurse (RN)-K). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: CNS-B CNS-B was hired on June 1, 2021, to provide direct care and supervisor under the licensee's Assisted Living with Dementia Care license. On May 26, 2023, CNS-B completed an assessment of R6's status when R6 returned from the hospital. CNS-B's employee record lacked evidence CNS-B had completed the following orientation to assisted living topics: - an overview of this chapter (144G); - an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff	01470		

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01470	Continued From page 33 person; - handling of emergencies and use of emergency services; - compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); - handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; - consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and - a review of the types of assisted living services the employee will be providing and the facility's category of licensure. RN-K RN-K was hired on January 1, 2019, to provide on call nursing services. R7's progress notes dated March 22, 2023, at 5:43 p.m., indicated triage nurse, (RN-K) received a call from medication passer reporting R7 had an unwitnessed fall without apparent injury or reported head strike. Post fall protocol to include every shift, times 24 hours vital signs and observation with instruction to notify nurse with further findings or concerns. Community nurse to notify family and follow-up on fall incident during regular scheduled nurse hours. RN-K's employee record lacked evidence CNS-B had completed the following orientation to assisted living topics:	01470		

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01470	Continued From page 34 - an overview of this chapter (144G); - an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; - handling of emergencies and use of emergency services; - the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; - the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; - compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); - handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; - consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and - a review of the types of assisted living services the employee will be providing and the facility's category of licensure. On June 29, 2023, at 8:45 a.m., the licensed assisted living director (LALD)-A stated CNS-B and RN-K had not completed the required content of orientation to assisted living as indicated above. The licensee's Team Member, Orientation and Training policy reviewed January 27, 2023,	01470		

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01470	Continued From page 35 indicated orientation includes: - an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; - handling of emergencies and use of emergency services; - the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; - the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; - compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); - handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; - consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and - a review of the types of assisted living services the employee will be providing and the facility's category of licensure. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01470		
01500 SS=D	144G.63 Subd. 5 Required annual training	01500		

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01500	Continued From page 36 (a) All staff that perform direct services must complete at least eight hours of annual training for each 12 months of employment. The training may be obtained from the facility or another source and must include topics relevant to the provision of assisted living services. The annual training must include: (1) training on reporting of maltreatment of vulnerable adults under section 626.557; (2) review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (3) review of infection control techniques used in the home and implementation of infection control standards including a review of hand washing techniques; the need for and use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable equipment; disinfecting environmental surfaces; and reporting communicable diseases; (4) effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; (5) review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person. (b) In addition to the topics in paragraph (a), annual training may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research	01500		

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01500	Continued From page 37 based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and challenges it poses to communication; (2) the health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure an employee received all of the required annual training content for each 12 months of employment for one of five employees (registered nurse (RN)-K). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: RN-K was hired on January 1, 2019, to provide on call nursing services.	01500		

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01500	Continued From page 38 R7's progress notes dated March 22, 2023, at 5:43 p.m., indicated, triage nurse, (RN-K) received a call from medication passer reporting R7 had an unwitnessed fall without apparent injury or reported head strike. Post fall protocol to include every shift, times 24 hours vital signs and observation with instruction to notify nurse with further findings or concerns. Community nurse to notify family and follow-up on fall incident during regular scheduled nurse hours. RN-K's employee record lacked evidence RN-K had completed the following required annual training topics: - review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; - effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; - review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and - the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person. On June 29, 2023, at 8:45 a.m., licensed assisted living director (LALD)-A stated RN-K had not completed the required annual training as indicated above. The licensee's Team Member Orientation and Training policy reviewed January 27, 2023, indicated the annual training would include each of the following topics: - review of the assisted living bill of rights and	01500		

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01500	Continued From page 39 staff responsibilities related to ensuring the exercise and protection of those rights; - effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; - review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and - the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01500		
01530 SS=D	144G.64 TRAINING IN DEMENTIA CARE REQUIRED (a) All assisted living facilities must meet the following training requirements: (1) supervisors of direct-care staff must have at least eight hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; (2) direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial	01530		

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01530	Continued From page 40 eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure one of five employees (registered nurse (RN)-K) received the required amount of dementia care training in the required time frame. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: RN-K was hired on January 1, 2023, to provide on call nursing services. R7's progress notes dated March 22, 2023, at 5:43 p.m., indicated, triage nurse, (RN-K) received a call from medication passer reporting R7 had an unwitnessed fall without apparent injury or reported head strike. Post fall protocol to include every shift, times 24 hours vital signs and	01530		

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01530	Continued From page 41 observation with instruction to notify nurse with further findings or concerns. Community nurse to notify family and follow-up on fall incident during regular scheduled nurse hours. RN-K employee record lacked evidence RN-K completed eight (8) hours of dementia training. On June 29, 2023, at 8:45 a.m., licensed assisted living director (LALD)-A stated RN-K had not completed eight (8) hours of dementia training and RN-K had worked more than 120 hours. The licensed Team Member Orientation and Training policy reviewed January 27, 2023, indicated, supervisors of direct-care team members will have at least eight (8) hours of initial dementia training on the required topics upon hire, within 120 working hours of the employment state date. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01530		
01690 SS=F	144G.71 Subdivision 1 Medication management services (a) This section applies only to assisted living facilities that provide medication management services. (b) An assisted living facility that provides medication management services must develop, implement, and maintain current written medication management policies and procedures. The policies and procedures must be developed under the supervision and direction of a registered nurse, licensed health professional,	01690		

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01690	Continued From page 42 or pharmacist consistent with current practice standards and guidelines. (c) The written policies and procedures must address requesting and receiving prescriptions for medications; preparing and giving medications; verifying that prescription drugs are administered as prescribed; documenting medication management activities; controlling and storing medications; monitoring and evaluating medication use; resolving medication errors; communicating with the prescriber, pharmacist, and resident and legal and designated representatives; disposing of unused medications; and educating residents and legal and designated representatives about medications. When controlled substances are being managed, the policies and procedures must also identify how the provider will ensure security and accountability for the overall management, control, and disposition of those substances in compliance with state and federal regulations and with subdivision 23. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed ensure the licensee's policy pertaining to the counting of controlled medications was followed. This had the potential to affect all 59 residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	01690		

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01690	Continued From page 43 The findings include: On June 26, 2023, at 12:43 p.m., clinical nurse supervisor (CNS)-B stated controlled medications are stored doubled locked in the locked medication carts and controlled medications are counted at the beginning and the end of each shift. The controlled medications were counted by the medication (med) passer coming on duty and the medication passer going off duty. On June 27, 2023 at 6:50 a.m., the surveyor observed unlicensed personnel (ULP)-G (morning med passer) count controlled medications with ULP-L (afternoon med passer) on the secured unit (on the first floor). Both ULP-G and ULP-L initialed the area for the first shift on the Controlled Medication Verification Sheet for June 27, 2023. ULP-G also signed the area on the Controlled Medication Verification Sheet for the second shift. ULP-G confirmed she signed the first shift and second shift areas on the Controlled Medication Verification Sheet at the same time. ULP-G stated she would be counting the medications at the end of her shift. On June 28, 2023, at 2:30 p.m., the surveyor observed ULP-M (afternoon med passer) count controlled medications with the ULP-N (day shift med passer) on the second floor. Both ULP-M and ULP-N initialed the area for the second shift on the Controlled Medication Verification Sheet for June 28, 2023. ULP-M also signed the area on the Controlled Medication Verification Sheet for the third shift. ULP-M confirmed she signed the second shift and third shift areas on the Controlled Medication Verification Sheet at the same time. On June 28, 2022, at 10:30 a.m., CNS-B stated	01690		

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01690	Continued From page 44 "med" passer coming on duty and the "med" passer going off duty should sign the Controlled medication record at the same time. The licensee's Medication Management/Managing Controlled Medications policy reviewed March 13, 2023, indicated two (2) "med" passers will count controlled drugs at the end of each shift via the narcotic record book; or Controlled Medication count Verification form. The "med" passer coming on duty and the med passer going off duty will count the controlled medications together and document. Both team members must document the date, time, and sign the narcotic log record book as verification that the count was correct and discrepancies were found. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01690		
01760 SS=D	144G.71 Subd. 8 Documentation of administration of medication Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance	01760		

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01760	Continued From page 45 with the resident's medication management plan. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medications were administered as ordered for one of five residents (R10). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On June 26, 2023, at 3:00 p.m., during the facility tour, the surveyor along with the licensed assisted living director (LALD)-A observed in the lower left drawer of the locked medication cart in the secured unit on the first floor, a bubble pack containing two (2) cephalexin (antibiotic) 250 mg (milligrams) belonging to R10. LALD-A was not sure why the medication was located in the drawer. R10's prescriber's orders dated May 26, 2023, include cephalexin 250 mg, four (4) times a day for three days. R10's May 2023, medication administration record (MAR) indicated the following: -May 27, 2023, R10 received two (2) of four (4) ordered doses of cephalexin; -May 28, 2023, R10 received four (4) of four (4)	01760		

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01760	Continued From page 46 ordered doses of cephalexin; and -May 29, 2023, R10, received four (4) of four (4) ordered doses of cephalexin. Thus R10 only received 10 of 12 prescribed doses of cephalexin. On June 28, 2023 at 11:26 a.m., clinical nurse supervisor (CNS)-B stated she could not find documentation to indicate R10 received the cephalexin as ordered. The licensee's Medication Documentation policy reviewed November 5, 2021, indicated medications will be administered in accordance with the instructions set forth in EMAR (electronic medication administration record. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01760		
01890 SS=E	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medications included the open and/or expiration date for time sensitive medications for three of three residents (R7, R15, R17) and failed to ensure medications	01890		

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01890	Continued From page 47 were not used past their expiration date. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a pettern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: On June 26, 2026, at 2:30 p.m., the surveyor reviewed the locked medication cart, on the secured unit on the first floor, with the licensed assisted living director (LALD)-A and unlicensed personnel (ULP)-N. ULP-N observed and confirmed the following: -R7 had one bottle of Fluticasone Propionate nasal spray that contained a label indicating the bottle was opened on May 16, 2023, but did not indicate when the medication expired. -an unknown tube of Carlson Durable Barrier cream with an expiration date of September 10, 2022. -R8 had a tube of Preparation H with a expiration date of April 2023. On June 26, 2023, at 3:10 p.m., the surveyor reviewed the locked medication cart, on the second floor of the unsecured unit, with ULP-N. ULP-N observed and confirmed the following: -R15 had a Anoro Ellipt inhaler that was not dated when opened and did not have a expiration date. -R17 had one bottle of Fluticasone Propionate nasal spray that was not labeled when it was opened.	01890		

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01890	Continued From page 48 On June 28, 2023, at 10:30 a.m. clinical nurse supervisor (CNS)-B stated medications were to be dated when opened and also have an expiration date. There was a binder on the medication cart, as reference for the med passers, to use when dating opened medications. CNS-B stated medications were not to used after expiration date. CNS-B stated she does monthly medication cart audits. The surveyor requested the monthly audits. CNS-B stated they were an internal document. The medication cart monthly audits were not provided for review. Mayo Clinic guidelines for Fluticasone Propionate last revised June 1, 2023, indicated throw this medicine away after you have used 120 sprays. FDA Guidelines for Anoro Ellipt last revised December 2012, indicated to discard Anoro Ellipta six (6) weeks after open date. The licensee's Medication Management policy revised April 12, 2023, indicated the medication cart audits will be performed al least monthly by a licensed nurse or designee utilizing the Medication Storage Audit form. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890		
02410 SS=E	144G.91 Subd. 13 Personal and treatment privacy (a) Residents have the right to consideration of their privacy, individuality, and cultural identity as related to their social, religious, and psychological	02410		

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02410	Continued From page 49 well-being. Staff must respect the privacy of a resident's space by knocking on the door and seeking consent before entering, except in an emergency or unless otherwise documented in the resident's service plan. (b) Residents have the right to have and use a lockable door to the resident's unit. The facility shall provide locks on the resident's unit. Only a staff member with a specific need to enter the unit shall have keys. This right may be restricted in certain circumstances if necessary for a resident's health and safety and documented in the resident's service plan. (c) Residents have the right to respect and privacy regarding the resident's service plan. Case discussion, consultation, examination, and treatment are confidential and must be conducted discreetly. Privacy must be respected during toileting, bathing, and other activities of personal hygiene, except as needed for resident safety or assistance. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure two of two residents (R5, R2) were treated with dignity and respect when unlicensed personnel (ULP)-C provided treatment and medication management services to residents in a public setting. In addition, the licensee failed to ensure privacy was maintained for two of two residents (R3, R10) during personal cares. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a	02410		

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02410	Continued From page 50 limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R5 R5's diagnoses included mild cognitive impairment and Parkinson's disease. R5's service plan dated April 17, 2023, indicated R5 received assistance with medication management. R5's June 2023, Medication Administration Recorded (MAR) indicated R5 received rivastigmine 4.6 milligrams (mg) (used to treat dementia) one patch daily in the morning. Remove old patch before applying new patch to upper back, upper arm or chest. On June 27, 2023, at 8:06 a.m., the surveyor observed ULP-C approach R5 at the dining table and informed R5 was going to administer R5's medication and put on a new patch. After ULP-C administered R5's oral medications, ULP-C lifted the back of R5's shirt, removed old patch and applied the new patch to R5's upper left back. ULP-C did not encourage, offer, or attempt to assist R5 to a private area to remove and put on a new rivastigmine patch. R2 R2'S diagnosis included diabetes and dementia. R2's Medication and Treatment Assessment and Management Plan dated May 24, 2023, indicated R3 received blood glucose monitoring.	02410		

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02410	Continued From page 51 R2's June 2023, Medication Administration Record (MAR) indicated R2 received blood glucose checks daily in the morning. On June 27, 2023, at 8:09 a.m., the surveyor observed ULP-C conduct R2's morning blood glucose check at the communal dining table with other residents present during breakfast. ULP-C did not encourage, offer, or attempt to assist R2 to a private area to perform the blood glucose check. On June 27, 2023, at 8:17 a.m., ULP-C stated she usually administered residents' medications or treatments during mealtimes because the residents were all together in the dining room or wherever the resident was at the time the medication or treatment was due. On June 27, 2023, at 8:34 a.m., ULP-C stated she was just informed by the district registered nurse (DRN)-P not to give any medications other than oral medications at the dining room table. R3 R3's diagnoses included diabetes type two, depression, anxiety, cerebral infarction (stroke), hearing and vision loss. R3's service plan dated April 24, 2023, indicated R3 received assistance with bathing, dressing, grooming, toileting, transferring, medication administration, housekeeping and laundry. On June 27, 2023, at 9:23 a.m., the surveyor observed ULP-J and ULP-O enter R3's shared room assist R3 with morning cares. R3's roommate was not present in room. There was no privacy barrier between residents spaces and each resident had clear site lines to each of the	02410		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30415	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/29/2023
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
02410	Continued From page 52 beds. R3 was lying in bed, ULP-J changed R3's brief, provided incontinent cares, and ULP-J and ULP-O assisted dressing R3's lower have of body while R3 remained in bed. ULP-J and ULP-O transferred R3 into the wheelchair facing the back wall where there was a window with the mini blind up $\frac{3}{4}$ quarters of the way and lawn maintenance worker was observed outside of R3's window. ULP-J removed R3's top, washed underneath R3's armpits, ULP-O applied R3's deodorant, ULP-J put on R3's bra and shirt, all while facing the opened window while the lawn maintenance was seen outside of R3's window. ULP-J escorted R3 to the breakfast table. On June 27, 2023, at 9:58 a.m., ULP-O stated she did not realize R3's mini blind was not closed during R3's personal cares and there was lawn maintenance worker outside R3's window. On June 27, 2023, at 10:08 a.m., ULP-J stated he was unaware R3's mini blinds were not closed during R3's morning cares and was focused on getting R3 up for breakfast. ULP-J stated R3's roommate usually wander around the hallways and was not usually present in the room when providing cares for R3. ULP-J stated there was no physical barrier in the shared rooms to provide each resident privacy. On June 28, 2023, at 10:12 a.m., clinical nurse supervisor (CNS)-B stated privacy should be provided for resident during cares including making sure the blinds were closed. CNS-B stated treatments should be provided in a private setting when possible and it was the residents preference where they receive their medications and treatments. R10	02410		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30415	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/29/2023
NAME OF PROVIDER OR SUPPLIER NEW PERSPECTIVE - WACONIA		STREET ADDRESS, CITY, STATE, ZIP CODE 500 CHERRY STREET WACONIA, MN 55387		
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02410	Continued From page 53 R10's service plan dated April 4, 2023, indicated R10 received the following services: assistance with bathing, dressing, grooming, toileting, transfers with a mechanical lift, and medication management. On June 27, 2023, at 8:10 a.m., the surveyor observed ULP-D and hospice aide transfer R10 from the bed to the shower chair using a mechanical lift. R10's room mate was sitting in her recliner, with clear site lines to R10's bed were R10 was laying. ULP-D and the hospice aide turned R10 onto her right side, exposing R10 bare back and buttocks, in the direction of R10's roommate. While ULP-D and the hospice aide were placing the mechanical lift sling under R10 and transferring R10 onto the shower chair, her roommate got up out of her recline and walked past R10's bed to leave the room. ULP-D stated R10's roommate spends a lot of the day out of her room and will ask R10's roommate to leave the room when they are transferring R10 onto the shower chair twice a week. The surveyor observed no available privacy current or divider in R10's room. On June 28, 2023, at 10:30 a.m., CNS-B stated residents are able to arrange their rooms they way they want to, with no consideration to privacy needs of the residents when their are two residents in the rooms. Licensed assisted living director (LALD)-A stated "noted" the issue of privacy. The licensee's undated Minnesota Assisted Living Bill of Rights indicated a person who resides in an assisted living community has the right to be treated with courtesy and respect. No further information was provided.	02410		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30415	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/29/2023
NAME OF PROVIDER OR SUPPLIER NEW PERSPECTIVE - WACONIA		STREET ADDRESS, CITY, STATE, ZIP CODE 500 CHERRY STREET WACONIA, MN 55387		
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02410	Continued From page 54 TIME PERIOD FOR CORRECTION: Seven (7) days	02410		

Type: Full
Date: 06/27/23
Time: 16:00:00
Report: 8087231169

Food and Beverage Establishment Inspection Report

Page 1

Location:

New Perspective - Waconia
500 Cherry Street
Waconia, MN55387
Carver County, 10

Establishment Info:

ID #: 0038986
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 9528564700
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-500B Microbial Control: hot and cold holding

3-501.16A2

**** Priority 1 ****

MN Rule 4626.0395A2 Maintain all cold, TCS foods at 41 degrees F (5 degrees C) or below under mechanical refrigeration.

THERE IS NO MECHANICAL REFRIGERATION ON THE SERVICE LINE AND THE ICE BINS ARE NOT ABLE TO KEEP COLD, TCS FOODS AT 41 DEGREES OR BELOW. PROVIDE MECHANICAL REFRIGERATION ON THE SERVICE LINE.

Comply By: 08/01/23

Surface and Equipment Sanitizers

Quaternary Ammonia: = 200 PPM at -- Degrees Fahrenheit
Location: WIPING CLOTH BUCKET
Violation Issued: No

Wash Temperature Gauge: = -- at 152 Degrees Fahrenheit
Location: DISH MACHINE
Violation Issued: No

Rinse Temperature Gauge: = -- at 182 Degrees Fahrenheit
Location: DISH MACHINE
Violation Issued: No

Max Utensil Surface Temp: = -- at 165 Degrees Fahrenheit
Location: DISH MACHINE
Violation Issued: No

Food and Equipment Temperatures

Type: Full
Date: 06/27/23
Time: 16:00:00
Report: 8087231169
New Perspective - Waconia

Food and Beverage Establishment Inspection Report

Page 2

Process/Item: Hot Holding: SOUP
Temperature: 151 Degrees Fahrenheit - Location: SOUP WARMER
Violation Issued: No

Process/Item: Ambient Air
Temperature: 34 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: DELI MEAT
Temperature: 34 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: CHEESE
Temperature: 35 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: COLESLAW
Temperature: 34 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: CORNED BEEF
Temperature: 34 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: BLUE CHEESE
Temperature: 34 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: CUT MELON
Temperature: 61 Degrees Fahrenheit - Location: SERVICE LINE COLD WELL
Violation Issued: Yes

Process/Item: Cold Holding: CHICKEN
Temperature: 49 Degrees Fahrenheit - Location: SERVICE LINE COLD WELL
Violation Issued: Yes

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	0	0

THIS WAS AN UNANNOUNCED AND UNSCHEDULED FULL INSPECTION.

INSPECTION DONE WITH KITCHEN MANAGER TROY BENEDICT.

TOPICS OF DISCUSSION WITH OPERATOR INCLUDED:

HAND WASHING
NOROVIRUS
BARE HAND CONTACT WITH READY TO EAT FOODS
EMPLOYEE ILLNESS
EMPLOYEE EXCLUSION
COOLING METHODS
REHEATING METHODS
SANITIZER CONCENTRATION

Type: Full
Date: 06/27/23
Time: 16:00:00
Report: 8087231169
New Perspective - Waconia

Food and Beverage Establishment Inspection Report

Page 3

DATE MARKING

ALL ITEMS ON THIS REPORT

ALL ITEMS ON PREVIOUS REPORT

ALL FROZEN FOODS FOUND IN FROZEN CONDITION.

REPORT EMAILED TO ESTABLISHMENT.

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 8087231169 of 06/27/23.

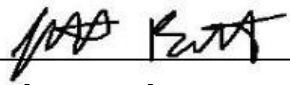
Certified Food Protection Manager: TROY BENEDICT

Certification Number: FM59882 Expires: 03/12/24

Inspection report reviewed with person in charge and emailed.

Signed: _____

TROY BENEDICT
KITCHEN MANAGER

Signed:  _____

John Boettcher
Public Health Sanitarian 3
St. Paul, MN / Freeman
651-201-5076
john.boettcher@state.mn.us