



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

August 16, 2022

Administrator
Primus Incorporated
7309 Kentucky Avenue North
Brooklyn Center, MN 55443

RE: Project Number(s) SL32915015

Dear Administrator:

The Minnesota Department of Health completed an evaluation on August 2, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.20, Subd. 4 (a)(5), the Department of Health imposes fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment. The Department of Health imposes a fine of \$1,000 for each substantiated maltreatment violation

that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2, 9, 17. The Department of Health also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5)(b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, no immediate fines are assessed.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place

Free from Maltreatment reconsideration requests should be addressed to:

Reconsideration Unit
Health Regulation Division
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P.O. Box 64970
85 East Seventh Place

Primus Incorporated

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St. Paul, MN 55164-0970

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You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink, reading "Casey DeVries". The signature is written in a cursive, flowing style.

Casey DeVries, Supervisor
State Evaluation Team
Health Regulation Division
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Telephone: 651-201-5917 Fax: 651-215-9697

PMB

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 32915	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/02/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED		STREET ADDRESS, CITY, STATE, ZIP CODE 7309 KENTUCKY AVENUE NORTH BROOKLYN CENTER, MN 55443		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL32915015-0 On August 1, 2022, through August 2, 2022, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were three residents, all of whom received services under the provider's Assisted Living license.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness	0 680		

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 680	Continued From page 1 (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing tenant residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review the licensee failed to have a written emergency preparedness plan (EPP) with all the required content. This had the potential to affect all three residents receiving services under the assisted living license. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	0 680		

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0 680	Continued From page 2 cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee's EPP lacked evidence of the following required content: - a description of the population served by the licensee; - identify which staff would assume specific roles in another's absence through succession planning and delegation of authority; and - names and contact information. On August 2, 2022, at approximately 11:24 a.m., registered nurse (RN)-A verified the licensee's EPP lacked required information listed above. In addition, RN-A verified portions of the EPP were not facility specific. RN-A stated the licensee had recently updated the EPP after a previous assisted living survey at another facility location. The licensee's Disaster Planning and Emergency Preparedness policy dated August 1, 2021, indicated the licensee would have an EPP in alignment with the facility's requirement to comply with Appendix Z. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680		
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment	0 800		

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0 800	Continued From page 3 (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility's physical environment in a continuous state of good repair and operation regarding the health, safety, and well-being of the residents. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: On August 2, 2022, from approximately 10:00 a.m. to 11:00 a.m., survey staff toured the facility with the registered nurse (RN)-A. During the facility tour, survey staff observed the following: Unit 7317: 1. The bathroom fan was covered in lint and dust. 2. The basement bathroom had black staining in the toilet bowl from non-use. Survey staff recommended running hot water in the shower and sink regularly to avoid the build-up of harmful bacteria when not in use.	0 800		

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0 800	Continued From page 4 3. Basement bedroom #3 (unoccupied) had no egress ladder. 4. Basement bedroom #4 (unoccupied) egress window was obstructed by a snow guard. 5. The screen was damaged and fell out of the frame of the screen door at the main entrance to the unit. Unit 7309: 1. The grille for the vent in the living room was covered in lint and dust. 2. The bathroom fan in each bathroom was covered in lint and dust. 3. Bedroom #3 had water damage on the bulkhead. Survey staff recommended investigating if the damage was caused by a leak or condensation from concealed ductwork. 4. The laundry room had a wet, musty smell that was noticeable through a surgical mask. No standing water was visible. Survey staff recommended a deep cleaning of the space to find any possible leak or standing water. 5. Basement bedroom #3 had staining, and dust build-up on the window sill and window blinds. RN-A verbally confirmed survey staff observations during the facility tour. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 800		
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to:	0 810		

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0 810	Continued From page 5 (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide the required fire safety training and evacuation plans for residents and staff. This has the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or	0 810		

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0 810	Continued From page 6 safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: During interview on August 2, 2022, at 11:30 a.m., the registered nurse (RN)-A stated they had not done any staff or resident training for fire safety and evacuation. The facility runs the drills and then has a discussion afterward. Review of the fire policy showed the following: 1. No evacuation plan or documentation on specific procedures for the residents including procedures for their movements, and relocation during a fire or similar emergency. No written instructions for addressing any unique situation during an evacuation, especially for residents who are wheelchair-bound and need assistance during an evacuation. The policy was a basic policy from a third-party provider and had not been edited or updated to fit the facility. 2. No schedule or records on the training of employees on fire safety and evacuation; on proper actions to take in the event of a fire or emergency for the safety of residents including movement, evacuation, or relocation. 3. No schedule or records on the training of residents who are capable of assisting in their evacuation; on proper actions to take in the event of a fire or emergency for their safety including movement, evacuation, or relocation.	0 810		

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0 810	Continued From page 7 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
0 970 SS=C	144.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the facility's liability for health, safety, or personal property of a resident for two of two residents (R2, R3) with records reviewed. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On August 1, 2022, at approximately 11:41 a.m., registered nurse (RN)-A provided the surveyor	0 970		

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0 970	Continued From page 8 with a blank document titled Assisted Living Contract. RN-A stated the document titled Assisted Living Contract was used by the licensee for all residents who received services. The blank Assisted Living Contract page 13, read, "The resident agrees that Primus Incorporated will not be liable to the resident for any personal injury or property damage (including, without limitation, damage to, or loss or theft of, automobiles or personal property of resident) suffered by the resident or the resident's agents, guests or invitees, unless and to the extent that the injury or damage is caused by the negligence of Primus Incorporated or its employees or agents." R2 R2 admitted for service on June 5, 2019, under the comprehensive home care license and began receiving assisted living services on August 1, 2021. R2's Assisted Living contract was signed on May 18, 2021. R3 R3 admitted for service on January 23, 2017, 2019, under the comprehensive home care license and began receiving assisted living services on August 1, 2021. R3's Assisted Living contract was signed on June 10, 2022. R2 and R3's Assisted Living Contract, page 13, read, "The resident agrees that Primus Incorporated will not be liable to the resident for any personal injury or property damage (including, without limitation, damage to, or loss or theft of, automobiles or personal property of	0 970		

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0 970	Continued From page 9 resident) suffered by the resident or the resident's agents, guests or invitees, unless and to the extent that the injury or damage is caused by the negligence of Primus Incorporated or its employees or agents." On August 2, 2022, at approximately 9:51 a.m., RN-A stated the licensee is responsible for residents' health and safety. In addition, RN-A stated the licensee would change the wording of the sentence on page 13, listed above, to meet the assisted living statue requirement. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 970		
01620 SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident	01620		

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01620	Continued From page 10 of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) completed an ongoing resident reassessment to include all areas required on the uniform assessment tool for one of one resident (R2) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R2's Service Plan dated May 18, 2022, indicated R2 received services for medication management, blood glucose, bathing assistance, hygiene assistance, dressing assistance, laundry, housekeeping, behavior management, activities, transportation and assistance with appointments. R2's 90-day reassessments titled Monitoring and Reassessment dated November 5, 2021, February 3, 2022, and May 4, 2022, lacked the following areas required on the uniform assessment tool:	01620			

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01620	Continued From page 11 -the resident's personal lifestyle preferences; -activities of daily living; -instrumental activities of daily living; -physical health status; -emotional and mental health conditions; -cognition; -communication and sensory capabilities; -pain; -skin conditions; -nutritional and hydration status preferences; -list of treatments; and -risk indicators. On August 2, 2022, at approximately 10:00 a.m., RN-A stated the licensee completed all ongoing resident assessments on the form titled Monitoring and Reassessment. RN-A verified the form titled Monitoring and Reassessment lacked the above required content. The surveyor inquired if the licensee was familiar with the uniform assessment tool. RN-A stated it was the assessment the licensee used for admission assessments. In addition, RN-A stated the licensee purchased the assessment form, therefore believed the form would contain the required content. The licensee's Uniform Assessment Tool policy dated August 1, 2021, indicated the licensee would use a uniform assessment tool that would address all the required elements. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01620		
01730 SS=D	144G.71 Subd. 5 Individualized medication management plan	01730		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 32915	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/02/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED		STREET ADDRESS, CITY, STATE, ZIP CODE 7309 KENTUCKY AVENUE NORTH BROOKLYN CENTER, MN 55443		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
01730	Continued From page 12 (a) For each resident receiving medication management services, the assisted living facility must prepare and include in the service plan a written statement of the medication management services that will be provided to the resident. The facility must develop and maintain a current individualized medication management record for each resident based on the resident's assessment that must contain the following: (1) a statement describing the medication management services that will be provided; (2) a description of storage of medications based on the resident's needs and preferences, risk of diversion, and consistent with the manufacturer's directions; (3) documentation of specific resident instructions relating to the administration of medications; (4) identification of persons responsible for monitoring medication supplies and ensuring that medication refills are ordered on a timely basis; (5) identification of medication management tasks that may be delegated to unlicensed personnel; (6) procedures for staff notifying a registered nurse or appropriate licensed health professional when a problem arises with medication management services; and (7) any resident-specific requirements relating to documenting medication administration, verifications that all medications are administered as prescribed, and monitoring of medication use to prevent possible complications or adverse reactions. (b) The medication management record must be current and updated when there are any changes. (c) Medication reconciliation must be completed	01730		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 32915	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/02/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED		STREET ADDRESS, CITY, STATE, ZIP CODE 7309 KENTUCKY AVENUE NORTH BROOKLYN CENTER, MN 55443		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
01730	Continued From page 13 when a licensed nurse, licensed health professional, or authorized prescriber is providing medication management. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to develop and maintain a current individualized medication management plan for each resident to include all required content for one of two residents (R3) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R3's diagnosis included hypertension (HTN), schizophrenia, bipolar disorder, alcohol dependence, anxiety, insomnia and agitation. R3's Service Plan dated June 10, 2022, indicated R3 received services including medication management, bathing assistance, grooming assistance, dressing assistance, laundry, meals, behavioral management, activities, transportation and assistance with appointments. On July 25, 2022, at approximately 6:56 a.m., ULP-D completed vital signs (VS) on R3. R3's blood pressure (BP) was 98/67 millimeter of mercury (mmhg), and pulse was 47 beats per	01730		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 32915	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/02/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED		STREET ADDRESS, CITY, STATE, ZIP CODE 7309 KENTUCKY AVENUE NORTH BROOKLYN CENTER, MN 55443		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
01730	Continued From page 14 minute (bpm). R3's record in the months of July and August 2022 included seven recorded blood pressures of which four were under 105 mmhg for R3. R3's record in the month of July 2022 included daily pulses of which ten were 60 bmp or under. R3's provider order signed April 1, 2022, included atenolol 25 milligrams (mg) at bedtime for HTN. R3's medication management plan lacked the following: - procedures for staff notifying a registered nurse or appropriate licensed health professional when a problem arises with medication management services; and - any resident-specific requirements relating to documenting medication administration, verifications that all medications are administered as prescribed, and monitoring of medication use to prevent possible complications or adverse reactions. On August 2, 2022, at approximately 11:39 a.m., registered nurse (RN-A) stated R3's pulse and blood pressure were low frequently when R3 consumed a low fluid intake and the staff encouraged R3 to consume fluids. The surveyor inquired how a staff member would know when it was appropriate to hold the atenolol. RN-A stated staff would know if there were a doctor's order to hold a medication. In addition, RN-A stated the nurse would receive an alert if a resident's pulse or blood pressure were not in range and would contact a doctor for a change in medication. RN-A stated R3 had an appointment scheduled on August 4, 2022, and they would notify the provider on a referral sheet about the	01730		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 32915	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 08/02/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED			STREET ADDRESS, CITY, STATE, ZIP CODE 7309 KENTUCKY AVENUE NORTH BROOKLYN CENTER, MN 55443		
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01730	Continued From page 15 out-of-range pulses and blood pressures for R3. The licensee's Medication Management Individualized Plan policy dated August 1, 2021, indicated the licensee would develop and maintain a current individualized medication management record for each resident that would include the content listed above. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days.	01730			



Minnesota Department of Health

625 Robert Street North
St Paul
651-201-4500

Type: Full
Date: 08/01/22
Time: 11:28:37
Report: 7994221124

Food and Beverage Establishment Inspection Report

Page 1

Location:

Primus Incorporated
7309 Kentucky Avenue North
Brooklyn Park, MN55443
Hennepin County, 27

Establishment Info:

ID #: 0038188
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 7637323729
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

No NEW orders were issued during this inspection.

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		0	0	0

MET WITH PERSON IN CHARGE AND DISCUSSED THE FOLLOWING:-EMPLOYEE ILLNESS
POLICY AND LOG

-COOKING PROCEDURES

-RESTRICTIONS CONCERNING SERVING A SUSCEPTIBLE POPULATION

INSPECTION CONDUCTED IN THE PRESENCE OF HRD STAFF AND FINDINGS SHARED AT THE
END OF INSPECTION.

WILL EMAIL SUPPORTING DOCUMENTS AND LINKS TO HRD STAFF AT THE END OF THE DAY.

KITCHEN IS RESIDENTIAL AND FOOD IS PREPARED FOR SAME DAY SERVICE

FLOOR IS CERAMIC TILE, CABINETS ARE WOOD WITH HALLOWED ENCLOSED BASES,
LAMINATE COUNTER TOPS AND POPCORN TEXTURED CEILING. ALL ARE FOUND TO BE IN
GOOD CONDITION AND WILL BE MONITORED AT FUTURE INSPECTIONS. IF AT ANY TIME
THERE IS FOUND TO BE A RISK OF CONTAMINATION OR CONCERN THE PHYSICAL FACILITIES
WILL BE REQUIRED TO BE BROUGHT UP TO CODE.

Type: Full
Date: 08/01/22
Time: 11:28:37
Report: 7994221124
Primus Incorporated

Food and Beverage Establishment Inspection Report

Page 2

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 7994221124 of 08/01/22.

Certified Food Protection Manager: _____

Certification Number: _____ Expires: ____ / ____ / ____

Signed: _____
Establishment Representative

Signed:  _____
Crystal Elva
Public Health Sanitarian 3
St Paul
651-201-3981
Crystal.Elva@state.mn.us

Report #: 7994221124

Food Establishment Inspection Report



Minnesota Department of Health

625 Robert Street North
St Paul

No. of RF/PHI Categories Out

0

Date 08/01/22

No. of Repeat RF/PHI Categories Out

0

Time In 11:28:37

Legal Authority MN Rules Chapter 4626

Time Out

Primus Incorporated

Address

7309 Kentucky Avenue North

City/State

Brooklyn Park, MN

Zip Code

55443

Telephone

7637323729

License/Permit #
0038188

Permit Holder

Purpose of Inspection
Full

Est Type

Risk Category

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item

Mark "X" in appropriate box for COS and/or R

IN= in compliance

OUT= not in compliance

N/O= not observed

N/A= not applicable

COS= corrected on-site during inspection

R= repeat violation

Compliance Status		COS	R
Supervision			
1	☒ IN ☐ OUT		
PIC knowledgeable; duties & oversight			
2	☒ IN ☐ OUT ☐ N/A		
Certified food protection manager, duties			
Employee Health			
3	☒ IN ☐ OUT		
Mgmt/Staff; knowledge, responsibilities & reporting			
4	☒ IN ☐ OUT		
Proper use of reporting, restriction & exclusion			
5	☒ IN ☐ OUT		
Procedures for responding to vomiting & diarrheal events			
Good Hygienic Practices			
6	☒ IN ☐ OUT ☐ N/O		
Proper eating, tasting, drinking, or tobacco use			
7	☒ IN ☐ OUT ☐ N/O		
No discharge from eyes, nose, & mouth			
Preventing Contamination by Hands			
8	☒ IN ☐ OUT ☐ N/O		
Hands clean & properly washed			
9	☒ IN ☐ OUT ☐ N/A ☐ N/O		
No bare hand contact with RTE foods or pre-approved alternate procedure properly followed			
10	☒ IN ☐ OUT		
Adequate handwashing sinks supplied/accessible			
Approved Source			
11	☒ IN ☐ OUT		
Food obtained from approved source			
12	☐ IN ☐ OUT ☐ N/A ☒ N/O		
Food received at proper temperature			
13	☒ IN ☐ OUT		
Food in good condition, safe, & unadulterated			
14	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Required records available; shellstock tags, parasite destruction			
Protection from Contamination			
15	☒ IN ☐ OUT ☐ N/A ☐ N/O		
Food separated and protected			
16	☒ IN ☐ OUT ☐ N/A		
Food contact surfaces: cleaned & sanitized			
17	☒ IN ☐ OUT		
Proper disposition of returned, previously served, reconditioned, & unsafe food			

Compliance Status		COS	R
Time/Temperature Control for Safety			
18	☒ IN ☐ OUT ☐ N/A ☐ N/O		
Proper cooking time & temperature			
19	☐ IN ☐ OUT ☒ N/A ☐ N/O		
Proper reheating procedures for hot holding			
20	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Proper cooling time & temperature			
21	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Proper hot holding temperatures			
22	☒ IN ☐ OUT ☐ N/A		
Proper cold holding temperatures			
23	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Proper date marking & disposition			
24	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Time as a public health control: procedures & records			
Consumer Advisory			
25	☐ IN ☐ OUT ☐ N/A		
Consumer advisory provided for raw/undercooked food			
Highly Susceptible Populations			
26	☐ IN ☐ OUT ☐ N/A		
Pasteurized foods used; prohibited foods not offered			
Food and Color Additives and Toxic Substances			
27	☐ IN ☐ OUT ☐ N/A		
Food additives: approved & properly used			
28	☒ IN ☐ OUT		
Toxic substances properly identified, stored, & used			
Conformance with Approved Procedures			
29	☐ IN ☐ OUT ☐ N/A		
Compliance with variance/specialized process/HACCP			

Risk factors (RF) are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. **Public Health Interventions (PHI)** are control measures to prevent foodborne illness or injury.

GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Mark "X" in box if numbered item is **not** in compliance

Mark "X" in appropriate box for COS and/or R

COS= corrected on-site during inspection

R= repeat violation

Compliance Status		COS	R
Safe Food and Water			
30	☐ IN ☐ OUT ☐ N/A		
Pasteurized eggs used where required			
31	☐ IN ☐ OUT ☐ N/A		
Water & ice obtained from an approved source			
32	☐ IN ☐ OUT ☐ N/A		
Variance obtained for specialized processing methods			
Food Temperature Control			
33	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Proper cooling methods used; adequate equipment for temperature control			
34	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Plant food properly cooked for hot holding			
35	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Approved thawing methods used			
36	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Thermometers provided & accurate			
Food Identification			
37	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Food properly labeled; original container			
Prevention of Food Contamination			
38	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Insects, rodents, & animals not present			
39	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Contamination prevented during food prep, storage & display			
40	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Personal cleanliness			
41	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Wiping cloths: properly used & stored			
42	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Washing fruits & vegetables			

Compliance Status		COS	R
Proper Use of Utensils			
43	☐ IN ☐ OUT ☐ N/A ☐ N/O		
In-use utensils: properly stored			
44	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Utensils, equipment & linens: properly stored, dried, & handled			
45	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Single-use/single service articles: properly stored & used			
46	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Gloves used properly			
Utensil Equipment and Vending			
47	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Food & non-food contact surfaces cleanable, properly designed, constructed, & used			
48	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Warewashing facilities: installed, maintained, & used; test strips			
49	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Non-food contact surfaces clean			
Physical Facilities			
50	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Hot & cold water available; adequate pressure			
51	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Plumbing installed; proper backflow devices			
52	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Sewage & waste water properly disposed			
53	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Toilet facilities: properly constructed, supplied, & cleaned			
54	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Garbage & refuse properly disposed; facilities maintained			
55	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Physical facilities installed, maintained, & clean			
56	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Adequate ventilation & lighting; designated areas used			
57	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Compliance with MCIAA			
58	☐ IN ☐ OUT ☐ N/A ☐ N/O		
Compliance with licensing & plan review			

Food Recalls:

Person in Charge (Signature)

Date: 08/01/22

Inspector (Signature)