



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

November 13, 2024

Licensee
Careview Idaho Home
7124 Idaho Avenue North
Brooklyn Center, MN 55428

RE: Project Number(s) SL33970015

Dear Licensee:

On October 1, 2024, the Minnesota Department of Health completed a follow-up survey of your facility to determine if orders from the July 10, 2024, survey were corrected. This follow-up survey verified that the facility is in substantial compliance.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter with your organization's Governing Body.

Please feel free to call me with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tim Hanna'.

Tim Hanna, Supervisor
State Engineering Services Section
Health Regulation Division
Email: Tim.Hanna@state.mn.us
Telephone: 507-208-8982 Fax: 1-866-890-9290

JMD



Protecting, Maintaining and Improving the Health of All Minnesotans

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July 31, 2024

Licensee
Careview Idaho Home
7124 Idaho Avenue North
Brooklyn Center, MN 55428

RE: Project Number(s) SL33970015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on July 10, 2024, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

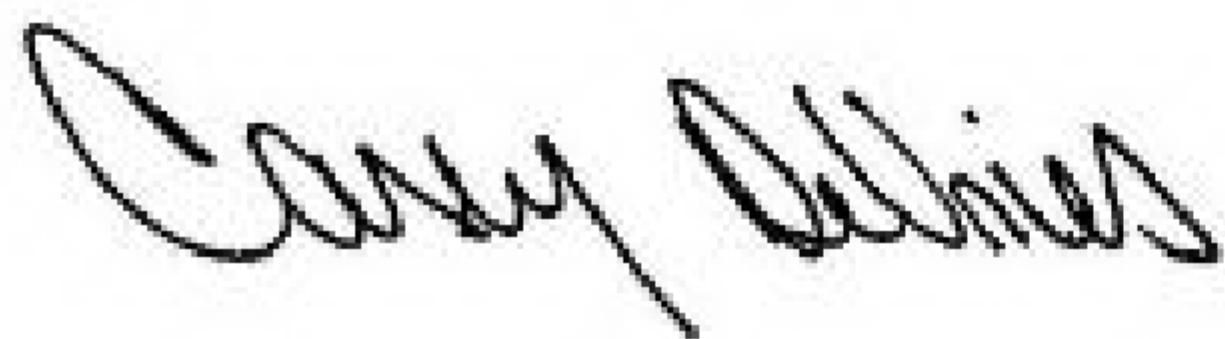
<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Casey DeVries, Supervisor

State Evaluation Team

Email: Casey.DeVries@state.mn.us

Telephone: 651-201-5917 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33970	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/10/2024
NAME OF PROVIDER OR SUPPLIER CAREVIEW IDAHO HOME		STREET ADDRESS, CITY, STATE, ZIP CODE 7124 IDAHO AVENUE NORTH BROOKLYN CENTER, MN 55428			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL33970015-0 On July 8, 2024, through July 10, 2024, the Minnesota Department of Health conducted a full survey at the above provider, and the following correction orders are issued. At the time of the survey, there were three resident(s); all of whom were receiving services under the provider's Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (13) offer to provide or make available at least the following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated July 9, 2024, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 650 SS=F	144G.42 Subd. 8 Employee records (a) The facility must maintain current records of each paid employee, each regularly scheduled volunteer providing services, and each individual	0 650			

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0 650	Continued From page 2 contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure employee records included all required content for one of one employee (unlicensed personnel (ULP)-E). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include:	0 650			

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0 650	Continued From page 3 ULP-E was hired April 7, 2020, to provide direct cares and services to residents. ULP-E's employee record lacked an annual performance review. On July 8, 2024, at 1:37 p.m., licensed assisted living director (LALD)-C stated the staff, "Don't have their annual reviews done, we talked about it in our last meeting and that is something that we are starting but right now they are not done and they should have had them done." The surveyor asked LALD-C if that would be the same for everyone and LALD-C stated, "Same, yes same for all." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 650			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding	0 680			

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0 680	Continued From page 4 missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review the licensee failed to have a written emergency preparedness (EP) plan with all the required content. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee's emergency disaster preparedness plan dated January 1, 2024, lacked evidence of the following required content: -develop and implement EP policies/procedures (P/P) based on the EP, risk assessment that considers hazards like care related emergencies, equipment/utility failures, interruptions in communications/cyber-attacks, loss of all or	0 680			

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0 680	Continued From page 5 portion of a facility, interruption to normal supply of essential resources and medical supplies; -address the following whether evacuated or shelter in place for staff/residents: -food, water, medical supplies, pharmaceutical supplies; -alternate sources of energy to maintain: -temperatures to protect resident health/safety; -safe/sanitary storage of provisions; -emergency lighting; -fire detection, extinguishing, alarm systems; and -sewage and waste disposal; - develop P/P for system to track the location of on-duty staff and sheltered residents; -develop P/P that must address: use of volunteers, including the process/role for integration; -develop P/P to address role of facility under a waiver declared by the Secretary in accordance with section 1135 of the Act; -conduct exercises to test the EP at least twice per year, including unannounced staff drills using the EP and must include the following: -participate in an annual full-scale exercise that is community based OR conduct an annual, individual, facility-based functional exercise OR if the facility experiences an actual emergency requiring activation of plan, facility is exempt from engaging in its next required full-scale exercise; -conduct an additional annual exercise that may include: a second full-scale exercise that is community-based or an individual, facility based functional exercise OR mock disaster drill OR table-top exercise; and -analyze the facility's response to and maintain documentation of all drills, tabletop exercises and emergency events & revise plan as needed. On July 9, 2024, at 10:40 a.m., licensed assisted living director (LALD)-C acknowledged the	0 680			

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0 680	Continued From page 6 licensee was missing the above-mentioned items and stated, "I know what is missing and I am working with care providers to get it all completed correctly." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 820 SS=F	144G.45 Subd. 2 (g) Fire protection and physical environment (g) Existing construction or elements, including assisted living facilities that were registered as housing with services establishments under chapter 144D prior to August 1, 2021, shall be permitted to continue in use provided such use does not constitute a distinct hazard to life. Any existing elements that an authority having jurisdiction deems a distinct hazard to life must be corrected. The facility must document in the facility's records any actions taken to comply with a correction order, and must submit to the commissioner for review and approval prior to correction. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide facilities that were not a distinct hazard to life. This had the potential to directly affect all residents, visitors, and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a	0 820			

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0 820	Continued From page 7 widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On a facility tour on July 10, 2024, at 10:45 a.m., with licensed assisted living director (LALD)-C, clinical nurse supervisor (CNS)-D and unlicensed personnel (ULP)-F, the following distinct hazards were observed: There were used cigarette butts discarded on the ground around the front wood ramp and wood chip landscaping. There was a metal dispenser located in the detached garage, but the dispenser was not located in the designated smoking area at the time of the tour. There were 3 locking devices on the main front exit door the door latch lock, deadbolt lock and a security chain. Exit doors are permitted to have 2 locking devices in this type of occupancy. These deficient conditions were visually verified by LALD-C, CNS-D, and ULP-F accompanying on the tour. TIME PERIOD FOR CORRECTION: Two (2) days.	0 820			
0 970 SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or	0 970			

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0 970	Continued From page 8 unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the licensee's liability for health, safety, or personal property of a resident. This had the potential to affect all residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: On June 8, 2024, at 12:00 p.m., clinical nurse supervisor (CNS)-D provided surveyor with a blank Assisted Living Contract. The licensee's Assisted Living Contract included the following sections that indicated a waiver of liability: Miscellaneous Provisions "Insurance Liability and Release. The resident shall maintain at all times his or her own health, personal property, liability, automobile (if applicable), and other insurance coverages and shall provide evidence of same by copies of binders or policies provided to [licensee] upon request. The resident acknowledges that	0 970			

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0 970	Continued From page 9 [licensee] is not an insurer of the resident's person or property. The resident agrees that [licensee] will not be liable to the resident for any personal injury or property damage (including without limitation, damage to, or loss or theft of, automobiles or personal property of resident) suffered by the resident or the resident's agents, guests or invitees, unless and to the extent that the injury or damage is caused by the negligence of [licensee] or its employees or agents. The resident hereby releases [licensee] from liability for any personal injury or property damage suffered by the resident or the resident's agents, guests, or invitees, unless caused by the negligence of [licensee] or its employees or agents." Indemnification "[Licensee] shall not be liable for any damage or injury to the resident, or any other person, or to any property, occurring on the premises, or any part thereof, or in common areas thereof, and the resident agrees to hold [licensee] harmless from any claims or damages unless caused solely by negligence of [licensee]." On June 8, 2024, at 12:05 p.m., licensed assisted living director (LALD)-C indicated the contract was used by the licensee for all residents who received services, and stated, "If there is an update, we go back and have everyone resign." On July 9, 2024, at 10:40 a.m., licensed assisted living director (LALD)-C stated, "We changed the contract, but I must have missed those two areas so we will need to get that fixed." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one	0 970			

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0 970	Continued From page 10 (21) days	0 970			
01290 SS=F	144G.60 Subdivision 1 Background studies required (a) Employees, contractors, and regularly scheduled volunteers of the facility are subject to the background study required by section 144.057 and may be disqualified under chapter 245C. Nothing in this subdivision shall be construed to prohibit the facility from requiring self-disclosure of criminal conviction information. (b) Data collected under this subdivision shall be classified as private data on individuals under section 13.02, subdivision 12. (c) Termination of an employee in good faith reliance on information or records obtained under this section regarding a confirmed conviction does not subject the assisted living facility to civil liability or liability for unemployment benefits. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure a background study was submitted and received in affiliation with the assisted living license for seven of nine employees (unlicensed personnel (ULP)-B, ULP-E, ULP-F, ULP-G, ULP-H, ULP-I, ULP-J, and clinical nurse supervisor (CNS)-D). This had the potential to affect all three residents residing in the assisted living facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected	01290			

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01290	Continued From page 11 or has the potential to affect a large portion or all of the residents). The findings include: ULP-B ULP-B was hired on June 3, 2023, to provide direct cares and services to residents. The Licensee's NETStudy 2.0 record included a background study clearance for ULP-B dated May 8, 2024, affiliated to a sister facility health facility identification (HFID) 33171. ULP-B's record lacked evidence the licensee submitted a background study for ULP-B under the current assisted living license and affiliated to the licensee's HFID 33970. ULP-E ULP-E was hired on April 7, 2020, to provide direct care and services to residents. The Licensee's NETStudy 2.0 record included a background study clearance for ULP-E dated April 1, 2020, affiliated to a sister facility HFID 33171. ULP-E's record lacked evidence the licensee submitted a background study for ULP-E under the current assisted living license and affiliated to the licensee's HFID 33970. ULP-F ULP-F was hired on May 9, 2024, to provide direct cares and services to residents. The Licensee's NETStudy 2.0 record included a background study clearance for ULP-F dated August 28, 2020, affiliated to a sister facility HFID 35412. ULP-E's record lacked evidence the licensee submitted a background study for ULP-E under the current assisted living license and	01290			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 33970	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 07/10/2024
NAME OF PROVIDER OR SUPPLIER CAREVIEW IDAHO HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 7124 IDAHO AVENUE NORTH BROOKLYN CENTER, MN 55428		
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01290	Continued From page 12 affiliated to the licensee's HFID 33970. ULP-G ULP-G was hired on January 18, 2024, to provide direct care and services to residents. The Licensee's NETStudy 2.0 record included a background study clearance for ULP-G dated January 11, 2024, affiliated to a sister facility HFID 33171. ULP-G's record lacked evidence the licensee submitted a background study for ULP-G under the current assisted living license and affiliated to the licensee's HFID 33970. ULP-H ULP-H was hired on December 28, 2023, to provide direct care and services to residents. The Licensee's NETStudy 2.0 record included a background study clearance for ULP-H dated December 19, 2022, affiliated to a sister facility HFID 33171. ULP-H's record lacked evidence the licensee submitted a background study for ULP-H under the current assisted living license and affiliated to the licensee's HFID 33970. ULP-I ULP-I was hired on December 31, 2022, to provide direct care and services to residents. The Licensee's NETStudy 2.0 record included a background study clearance for ULP-I dated December 19, 2022, affiliated to a sister facility HFID 33171. ULP-I's record lacked evidence the licensee submitted a background study for ULP-I under the current assisted living license and affiliated to the licensee's HFID 33970. ULP-J ULP-J was hired on March 20, 2020, to provide	01290			

Minnesota Department of Health

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01290	Continued From page 13 direct care and services to residents. The Licensee's NETStudy 2.0 record included a background study clearance for ULP-J dated March 17, 2020, affiliated to a sister facility HFID 33171. ULP-J's record lacked evidence the licensee submitted a background study for ULP-J under the current assisted living license and affiliated to the licensee's HFID 33970. CNS-D CNS-D was hired on April 19, 2023, to provide direct care and services to residents and supervision and education to staff. The Licensee's NETStudy 2.0 record included a background study clearance for CNS-D dated June 7, 2017, affiliated to a sister facility HFID 33171. CNS-D's record lacked evidence the licensee submitted a background study for CNS-D under the current assisted living license and affiliated to the licensee's HFID 33970. On July 8, 2024, at 1:30 p.m., licensed assisted living director (LALD)-C stated, "This is the problem we have run into they are all run under a sister facility, and we are trying to get everyone affiliated to this HFID so we are working on that." The licensee's 4.02 Background Studies policy dated September 1, 2022, read, "No employee may provide direct services and have independent direct contact with any residents until acceptable results of the background study have been received." No further information was provided. TIME PERIOD FOR CORRECTION: Two (2) days	01290			

Minnesota Department of Health

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01500 SS=D	144G.63 Subd. 5 Required annual training (a) All staff that perform direct services must complete at least eight hours of annual training for each 12 months of employment. The training may be obtained from the facility or another source and must include topics relevant to the provision of assisted living services. The annual training must include: (1) training on reporting of maltreatment of vulnerable adults under section 626.557; (2) review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (3) review of infection control techniques used in the home and implementation of infection control standards including a review of hand washing techniques; the need for and use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable equipment; disinfecting environmental surfaces; and reporting communicable diseases; (4) effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; (5) review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person. (b) In addition to the topics in paragraph (a), annual training may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this	01500			

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01500	Continued From page 15 subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and challenges it poses to communication; (2) the health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure annual training included all required topics for each 12 months of employment for one of three employees (unlicensed personnel (ULP)-E). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: ULP-E was hired April 7, 2020, to provide direct cares and services to residents.	01500			

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01500	Continued From page 16 ULP-E's employee record lacked evidence annual training had been completed as required in the following areas: -assisted Living Bill of Rights; -infection control techniques; -effective approaches to use to problems solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; -review of provider's policies and procedures; and -principles of person-centered planning/service delivery. On July 9, 2024, at 10:35 a.m., licensed assisted living director (LALD)-C stated. "What I gave you is all she has; I think she got overlooked because of maybe being gone on vacation when we did education." The licensee's 5.01 Orientation of Staff and Supervisors & Content policy dated September 1, 2021, indicated all staff providing services to residents would complete eight hours of education for every twelve months of employment, and would cover the above-mentioned topics. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01500			
01540 SS=D	144G.64 (a) TRAINING IN DEMENTIA CARE REQUIRED (3) for assisted living facilities with dementia care, direct-care employees must have completed at	01540			

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01540	Continued From page 17 least eight hours of initial training on topics specified under paragraph (b) within 80 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on interview, and record review, the licensee failed to ensure employees completed the required amount of dementia care training in the required time frame, one of three employees (unlicensed personnel (ULP)-E). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: ULP-E was hired April 7, 2020, to provide direct cares and services to residents.	01540			

Minnesota Department of Health

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01540	Continued From page 18 ULP-E's employee file contained initial dementia Educare (an electronic training software) training completed November 7, 2022 through November 15, 2022, but lacked any annual dementia training hours completed within the last 12 months of employment. On July 9, 2024, at 10:35 a.m., licensed assisted living director (LALD)-C stated. "What I gave you is all she has; I think she got overlooked because of maybe being gone on vacation when we did education." The licensee's 5.03 Dementia Training policy, dated September 1, 2022, indicated all staff would complete two (2) hours of additional training for each 12 months of work. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01540			
01650 SS=F	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service	01650			

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01650	Continued From page 19 cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the service plan included all required content for two of two residents (R1 and R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1 R1 admitted to the licensee on November 1, 2019, and began receiving assisted living services on August 1, 2021.	01650			

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01650	Continued From page 20 R1's Resident Service Plan/Agreement dated March 1, 2024, indicated R1 received services to include assistance with monitoring vital signs, activities, bathing, grooming, bedmaking, catheter care, linen changing, laundry, dressing, incontinence care, medication administration, nail care, repositioning, tube feeding, transportation, and garbage removal. R2 R2 admitted to the licensee on February 14, 2019, and began receiving assisted living services on August 1, 2021. R2's Resident Service Plan/Agreement dated March 1, 2024, indicated R2 received services to include assistance with monitoring vital signs, activities, bathing, grooming, bedmaking, linen changing, laundry, dressing, medication administration, nail care, repositioning, transportation, and garbage removal. R1 and R2's service plans lacked the following content: - the fees for services - the schedule and methods of monitoring assessments of the resident; - the schedule and methods of monitoring staff providing services; - a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; and - the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. On July 9, 2024, at 9:50 a.m., clinical nurse supervisor (CNS)-D stated, "Yes that [the Rtask	01650			

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01650	Continued From page 21 (an electronic charting system) service plan] is what we are using for everyone, I will need to work with Rtasks to get [the service plans] to have everything we need." The licensee's 6.10 Service Plan Modifications policy, dated September 1, 2022, indicated the service plan would include the fees for services, the schedule and methods of monitoring assessments of the resident, and the schedule and methods of monitoring staff providing services. The policy did not mention a contingency plan or the circumstances in which emergency medical services are not to be summoned. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01650			
01760 SS=D	144G.71 Subd. 8 Documentation of administration of medication Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance with the resident's medication management plan.	01760			

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01760	Continued From page 22 This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to administer medications according to provider orders for one of three residents (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1's Resident Service Plan/Agreement dated March 1, 2024, indicated R1 received services to include assistance with vital signs, activities, bathing, grooming, bedmaking, catheter care, linen changing, laundry, dressing, incontinence care, medication administration, nail care, repositioning, tube feeding, transportation assistance, and garbage removal. R1's electronic medication administration record (EMAR) dated July 1, 2024, through July 31, 2024, included Benefiber powder mix two teaspoons in liquid and give via gastrostomy tube (g-tube a surgically placed device used to give direct access to the stomach for supplemental feeding, hydration or medicine) three times daily. On July 9, 2024, at 7:52 a.m., the surveyor observed unlicensed personnel ULP-G place two spoonfuls of Benefiber into a cup using a spoon from a kitchen silverware set that was found	01760			

Minnesota Department of Health

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01760	Continued From page 23 inside the Benefiber container. The surveyor intervened to stop medication administration of Benefiber. ULP-G then measure out the amount of Benefiber they had dosed up with a proper measuring device that measured teaspoons and tablespoons and indicated two tablespoons had been dosed. ULP-G then measured out two teaspoons of Benefiber for the medication administration. On July 9, 2024, clinical nurse supervisor (CNS)-D stated, "They know how to measure properly and have all been trained so I am guessing someone used a spoon and put it in there and then others see it in there and just followed what the person before did, so we will get that spoon removed and do some more training." The licensee's 7.15 Medication & Treatment - Administration & Delegation policy dated September 1, 2022, indicated when administration of medications was delegated to unlicensed personnel the RN must instruct them in the proper methods to administer the medications. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01760			

Type: Full
Date: 07/09/24
Time: 10:12:20
Report: 8044241155

Food and Beverage Establishment Inspection Report

Page 1

Location:

Careview Idaho Home
Careview Idaho Home
7124 Idaho Avenue North
Brooklyn Park, MN55428
Hennepin County, 27

Establishment Info:

ID #: 0038429
Risk:
Announced Inspection: Yes

License Categories:

Expires on: / /

Operator:

Phone #: 6129105473
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

4-500 Equipment Maintenance and Operation

4-501.114A **** Priority 1 ****

MN Rule 4626.0805A Use the approved sanitizer according to the rule and the EPA approved manufacturer's label.

Household cleaner used as sanitizer.

Chlorine solution provided while on site.

Comply By: 07/09/24

3-500A Microbial Control: cooling

3-501.15A **** Priority 2 ****

MN Rule 4626.0390A Cool food by: 1) placing the food in shallow pans; 2) separating the food into smaller portions 3) using rapid cooling equipment; 4) stirring the food in a container placed in an ice water bath; 5) using containers that facilitate heat transfer; 6) adding ice as an ingredient; or other effective methods.

Baked potatoes in refrigerator cooled on 7/8 measured at 43 degrees F.

Potatoes discarded while on site.

Comply By: 07/09/24

Type: Full
Date: 07/09/24
Time: 10:12:20
Report: 8044241155
Careview Idaho Home

Food and Beverage Establishment Inspection Report

4-200 Equipment Design and Construction

4-201.11AMN

MN Rule 4626.0506A Provide or replace food service equipment with equipment that is certified or classified for sanitation by an American National Standards Institute (ANSI) accredited certification program.

Leftovers cooled in refrigerator.

Discontinue cooling foods in refrigerator.

Comply By: 07/09/24

4-500 Equipment Maintenance and Operation

4-501.11AB

MN Rule 4626.0735AB All equipment and components must be in good repair and maintained and adjusted in accordance with manufacturer's specifications.

Damaged cupboard doors.

Comply By: 09/09/24

Surface and Equipment Sanitizers

Hot Water: = at Degrees Fahrenheit
Location: Dishwasher
Violation Issued: No

Food and Equipment Temperatures

Process/Item: Cold Holding
Temperature: 43.3 Degrees Fahrenheit - Location: Baked potatoes
Violation Issued: No

Process/Item: Cold Holding
Temperature: 39.9 Degrees Fahrenheit - Location: Hot dogs in fridge
Violation Issued: No

Process/Item: Cold Holding
Temperature: 40.0 Degrees Fahrenheit - Location: Fridge
Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	1	2

HRD inspection conducted with nurse evaluator Tesa Brown. Report reviewed on site with Darla Vang.

Domestic kitchen consists of vinyl floors, wooden hollow-base cabinets, laminate counters, painted gypsum ceilings, walls; domestic equipment including a dishwasher.

Establishment Info: vangdarla@gmail.com

Type: Full
Date: 07/09/24
Time: 10:12:20
Report: 8044241155
Careview Idaho Home

Food and Beverage Establishment Inspection Report

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 8044241155 of 07/09/24.

Certified Food Protection Manager: Alloys O. Onkundi

Certification Number: FM120012 Expires: 11/11/26

Inspection report reviewed with person in charge and emailed.

Signed: _____
Inspector signed for Darla

Signed: 
Michael DeMars, RS
Public Health Sanitarian III
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