



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

October 15, 2025

Licensee
Hillcrest Adams
2229 3rd Avenue East
Hibbing, MN 55746

RE: Project Number(s) SL20529017

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on September 17, 2025, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

- Level 1: no fines or enforcement;
- Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;
- Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

- Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;
- Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

St - 0 - 0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Jessie Chenze".

Jessie Chenze, Supervisor
State Evaluation Team
Email: Jessie.Chenze@state.mn.us
Telephone: 218-332-5175 Fax: 1-866-890-9290

CLN

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20529	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/17/2025
NAME OF PROVIDER OR SUPPLIER HILLCREST ADAMS		STREET ADDRESS, CITY, STATE, ZIP CODE 2229 3RD AVENUE EAST HIBBING, MN 55746			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL20529016-0 On September 15, 2025, through September 17, 2025, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were 20 residents; 20 residents receiving services under the Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A,	0 480			

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0 480	Continued From page 2 existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated September, 15, 2025, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee	0 480			

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0 480	Continued From page 3 within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 775 SS=F	144G.45 Subd. 2. (a) Fire protection and physical environment Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to comply with the requirements of the Minnesota State Fire Code. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). Findings include: On a facility tour on September 15, 2025, from 1:45 p.m. to 3:00 p.m., with regional director of maintenance (RDM)-G, and licensed assisted living director (LALD)-A, the following observations were made of non-compliance with the requirements of the Minnesota State Fire Code (MSFC) in Minnesota Rules Chapter 7511:	0 775			

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0 775	Continued From page 4 CARBON MONOXIDE DETECTION During the tour it was observed there was not carbon monoxide detection and notification devices installed in the building. It was explained that carbon monoxide detection systems or carbon monoxide alarms are required to be installed in accordance with MSFC in Minnesota Rules Chapter 7511. FIRE RESISTANT RATED DOORS The fire-resistant rated door automatic closers were disconnected leading into the training room, nurse training room, commercial kitchen, and laundry room. The doors did not automatically close, and latch as designed and installed at the time of construction. The fire-resistant rated doors leading into the elevator lobbies were provided with electronic devices designed to hold the doors open for normal daily travel of occupants and release to automatically close and latch upon activation of the fire alarm system or loss of power. During the tour RDM-G, tested the electronic hold open devices and they did not operate as designed and installed at the time of construction. The fire-resistant rated doors were provided with door hold open devices that were not tied into the building fire alarm system to release and automatically close upon activation of the building fire alarm system or loss of power, leading into the employee breakroom, and the shower room on second floor. It was explained to RDM-G, and LALD-A, that all	0 775			

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0 775	Continued From page 5 fire-resistant rated doors provided with self-closing devices are required to automatically close and latch. When a device designed to hold open the door during normal daily operation is installed the device is required to be tied into the building fire-alarm system to automatically release the door to close and latch upon activation of the building fire alarms system or loss of power. HEATING APPLIANCE VENT MAINTENANCE The domestic hot water heater gas vent outer pipe was corroded and missing on several pipe joints through the boiler room. There were also several plastic containers in place at the joints to catch the dripping condensate moisture from the pipe. It was explained to RDM-G, that the pipe maintenance, clearance to combustibles, and operation of the heating appliance is required to be maintained according to the manufactures instructions, the MSFC in Minnesota Rules Chapter 7511, and the Minnesota Mechanical and Fuel Gas Code in Minnesota Rules Chapter 1346. EXIT SIGN MAINTENANCE During the tour RDM-G, attempted to test the lighted exit signs for operation of the emergency backup power system for the exit signs. The exit signs did not have a way to test for operation of the emergency backup power system. It was explained to RDM-G, that exit signs are required to be lit at all times the building is occupied include in the event of a power loss to	0 775			

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0 775	Continued From page 6 the building electrical system. CLOTHES DRYER VENTING The clothes dryer vent material was four-inch plastic plumbing pipe. It was explained to RDM-G, that clothes dryer venting is required to be metallic or listed and tested for use as clothes dryer vent in accordance with Minnesota Mechanical and Fuel Gas Code in Minnesota Rules Chapter 1346. ELECTRICAL WIRING AND DEVICE MAINTENANCE There was an orange extension cord used as permanent electrical wiring to provide power to the water softener. There was also a white extension cord routed under and through the wall in the exterior center courtyard. The cord in the courtyard was removed by RDM-G, during the survey tour. There was also an electrical light fixture hanging out of the electrical box from the wires under the stairs near room 159 in the basement. It was explained that electrical extension cords shall only be used for temporary use and shall not be routed through building elements. It was also explained to RMD-G, that electrical light fixtures shall be secured to the electrical box and electrical connections shall be made in the box. STORAGE IN EXIT PATH CORRIDOR There was a wheeled card with pictures in it, and pictures leaning on the wall from rooms under	0 775			

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0 775	Continued From page 7 construction in the exit path corridor on third floor. It was explained to RDM-G, and LALD-A, that the exit path corridors shall not be used to store items that prevent full and immediate use of the exit path in the event of a fire or similar emergency. During the facility tour RDM-G, and LALD-A, verified the above listed observations while accompanying on the tour. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 775			
0 800 SS=A	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility's physical environment in a continuous state of good repair and operation regarding the health, safety, and well-being of the residents. This had the potential to affect a limited number of residents, staff, and visitors.	0 800			

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0 800	Continued From page 8 This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). Findings include: On a facility tour on September 15, 2025, from 1:45 p.m. to 3:00 p.m., with regional director of maintenance (RDM)-G, the surveyor made the following observations of facility disrepair: PLUMBING MAINTENANCE The toilet fill water was running and would not shut off in resident sleeping unit 105. ELECTRICAL LIGHTING MAINTENANCE The fluorescent light fixture was not working in the kitchen of resident sleeping unit 105. During the facility tour RDM-G, verified the above listed observations while accompanying on the tour. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 800			
01940 SS=D	144G.72 Subd. 3 Individualized treatment or therapy managemen For each resident receiving management of ordered or prescribed treatments or therapy	01940			

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01940	Continued From page 9 services, the assisted living facility must prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. The facility must also develop and maintain a current individualized treatment and therapy management record for each resident which must contain at least the following: (1) a statement of the type of services that will be provided; (2) documentation of specific resident instructions relating to the treatments or therapy administration; (3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel; (4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and (5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop and implement a treatment or therapy management plan to include all required content for one of two residents (R5) who had treatments or therapies managed by the licensee. This practice resulted in a level two violation (a	01940			

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01940	Continued From page 10 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: During the entrance conference on September 15, 2025, at 10:17 a.m., clinical nurse supervisor (CNS)-B stated the licensee provided treatment management services, including blood glucose monitoring, to residents at the facility. R5's diagnosis included diabetes type II. R5's provider orders dated March 27, 2025, included blood glucose (sugar) monitoring four times a day. R5's provider orders dated August 26, 2025, included the FreeStyle Libre 2 continuous blood glucose monitoring system. R5's Service Plan- Addendum to Contract dated August 20, 2025, indicated R5 received blood glucose monitoring four times a day. R5's September 2025, Treatment Recap Summary indicated R5 was scheduled and received blood glucose monitoring four times a day. On September 15, 2025, at 11:45 a.m., the surveyor observed unlicensed personnel (ULP)-F hand R5 a FreeStyle Libre monitor. R5 scanned the sensor located in the back of R5's upper right arm and obtained a blood glucose reading of 225 milligrams per deciliter (mg/dl). ULP-F recorded	01940			

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01940	Continued From page 11 R5's blood glucose results in Residex (a software record system). ULP-F stated R5's record did not indicate ULP-F had a FreeStyle Libre continuous monitoring system. R5's record lacked a treatment plan including the following required information regarding blood glucose monitoring: -documentation of specific resident instructions relating to the treatment. On September 16, 2025, at 2:10 p.m., director of health services (DOHS)-E reviewed R5's record and stated R5's record included blood glucose monitoring four times a day; however, did indicate or include instructions related to the use of R5's FreeStyle Libre monitoring system. On September 16, 2025, at 2:50 p.m., ULP-I stated R5's treatment record in Residex did not indicate R5 had a FreeStyle Libre monitoring system and only directed to monitor R5's blood glucose four times a day. On September 17, 2025, at 9:20 a.m., CNS-B stated R5's treatment plan had been updated to include the specific instructions for R5's Freestyle Libre monitoring system including to charge the device every night. The licensee's Medication and Treatment-Administration and Delegation policy dated July 7, 2025, policy indicated when administration of medications and treatments were delegated or assigned to unlicensed personnel, the licensee would ensure the registered nurse specified, in writing, specific instructions for each resident and document those instructions in the resident's record.	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20529	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/17/2025
NAME OF PROVIDER OR SUPPLIER HILLCREST ADAMS			STREET ADDRESS, CITY, STATE, ZIP CODE 2229 3RD AVENUE EAST HIBBING, MN 55746		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01940	Continued From page 12 No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01940			
02310 SS=D	144G.91 Subd. 4 (a) Appropriate care and services (a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date service plan subject to accepted health care standards. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the care and services were provided according to acceptable health care and medical, or nursing standards with regards to safely storing oxygen for one of one resident (R4). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: During the entrance conference on September 15, 2025, at 10:17 a.m., clinical nurse supervisor (CNS)-B stated the licensee provided oxygen management to residents at the facility.	02310			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20529	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/17/2025
NAME OF PROVIDER OR SUPPLIER HILLCREST ADAMS			STREET ADDRESS, CITY, STATE, ZIP CODE 2229 3RD AVENUE EAST HIBBING, MN 55746		
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02310	Continued From page 13 R4's diagnosis included chronic obstructive pulmonary disease (COPD). R4's prescriber orders dated July 1, 2025, included to check and ensure flow rate was at six liters of oxygen per minute on concentrator and portable oxygen tanks when in use once per shift, assist in changing portable tank as needed, and resident was able to self-administer oxygen continuously. R4's Service Plan dated September 15, 2025, indicated R4 received oxygen assistance three times a day. On September 15, 2025, at 11:25 a.m., during the facility tour with unlicensed personnel (ULP)-D, an unsecured oxygen cylinder tank was observed in an upright position, outside of R4's room. ULP-D stated R4 managed his own oxygen and normally kept the oxygen tanks inside R4's room. In addition, no oxygen signs were observed outside of R4's room. On September 15, 2025, at 3:19 p.m., the surveyor observed R4's oxygen tubing coming from inside of R4's room and the nasal cannula part of the oxygen tubing hanging on the door handle outside of R4's door. The surveyor heard airflow coming from the nasal cannula indicating R4's oxygen was on. The surveyor knocked on R4's door and received no response. At 3:22 p.m., the surveyor informed licensed assisted living director (LALD)-A and CNS-B of R4's oxygen tubing hanging on the outside of R4's door handle and the oxygen was on. CNS-B stated R4 liked to keep his oxygen tubing outside of his door when he goes out, so it was readily	02310			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20529	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/17/2025
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02310	Continued From page 14 available for when he returned. CNS-B stated R4 should have had an oxygen sign on the outside of R4's door and LALD-A went to R4's room. The Minnesota Department of Health (MDH) Oxygen Cylinder Storage Requirements dated April 16, 2020, based on the National Fire Protection Association, Standard 99 (NFPA 99), indicated a common hazard in a health care facility is storing and handling compressed oxygen in cylinders. When storing oxygen cylinders, they must be secured in racks or by chains to prevent them from falling over. The licensee's Oxygen policy dated July 7, 2025, directed to keep oxygen cylinders and vessels in a well-ventilated area (not in closets, behind curtains, or other confined space). Oxygen cylinders and vessels must remain upright at all times; however, the policy did not include securely storing oxygen cylinders. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	02310			
02410 SS=F	144G.91 Subd. 13 Personal and treatment privacy (a) Residents have the right to consideration of their privacy, individuality, and cultural identity as related to their social, religious, and psychological well-being. Staff must respect the privacy of a resident's space by knocking on the door and seeking consent before entering, except in an emergency or unless otherwise documented in the resident's service plan.	02410			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20529	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/17/2025
NAME OF PROVIDER OR SUPPLIER HILLCREST ADAMS		STREET ADDRESS, CITY, STATE, ZIP CODE 2229 3RD AVENUE EAST HIBBING, MN 55746			
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02410	Continued From page 15 (b) Residents have the right to have and use a lockable door to the resident's unit. The facility shall provide locks on the resident's unit. Only a staff member with a specific need to enter the unit shall have keys. This right may be restricted in certain circumstances if necessary for a resident's health and safety and documented in the resident's service plan. (c) Residents have the right to respect and privacy regarding the resident's service plan. Case discussion, consultation, examination, and treatment are confidential and must be conducted discreetly. Privacy must be respected during toileting, bathing, and other activities of personal hygiene, except as needed for resident safety or assistance. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure privacy was maintained for four of four residents (R2, R5, R7, R8) while receiving services. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: During the entrance conference on September 15, 2025, at 10:17 a.m., clinical nurse supervisor (CNS)-B stated the licensee provided medication	02410			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20529	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/17/2025
NAME OF PROVIDER OR SUPPLIER HILLCREST ADAMS		STREET ADDRESS, CITY, STATE, ZIP CODE 2229 3RD AVENUE EAST HIBBING, MN 55746			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
02410	Continued From page 16 management and treatment and services to residents at the facility. On September 16, 2025, at 7:12 a.m., the surveyor observed unlicensed personnel (ULP)-F monitor R2's blood glucose (sugar) and administer R2's insulin and medications. While R2 was sitting the main entrance lobby with two other male residents present, ULP-F explained it was time to check R2's blood glucose. ULP-F cleansed R2's right pointer finger, used a lancet and poked R2's finger, collected a blood sample and obtained a blood glucose reading of 325 milligrams per deciliter (mg/dl). ULP-F recorded R2's blood glucose results then prepared R2's insulins. ULP-F prepared 48 units of Lantus (long-acting) insulin and 17 units of Novolog (rapid-acting) insulin and administered both insulins in the back of R2's right upper arm. -At 7:32 a.m., the surveyor observed ULP-F administer R8's artificial tears eye drops into left eye while sitting in main lobby where other residents were sitting. -At 7:34 a.m., the surveyor observed ULP-F monitor R7's blood pressure and obtain a blood pressure reading of 142/74 and reported the blood pressure results to R7 out loud in the main lobby while other were residents present. -At 7:51 a.m., while R5 was sitting in the main entrance lobby with other residents present, the surveyor observed ULP-F hand R5 Humalog (fast-acting) prefilled insulin pen. R5 dialed five units of Humalog insulin, lifted her shirt up and self-administered insulin into abdomen. ULP-F dialed 35 units of a Lantus insulin in one prefilled insulin pen, then opened a new Lantus insulin pen, and dialed 20 units for a total of 48 units. ULP-F handed R5 one insulin syringe at a time while R5 lifted up her shirt and administered both	02410			

Minnesota Department of Health

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02410	Continued From page 17 insulins into abdomen. During ULP-F's medication and treatment administration observations noted above, the surveyor did not observe ULP-F offered residents to move to a more private setting before administering resident's insulins, eye drops, blood pressure or blood glucose monitoring. In addition, the surveyor did not observe ULP-F ask other residents that were in the lobby at the time, if they were comfortable with having insulin and eye drop administration or blood glucose monitoring completed in the same area where the residents were sitting. On September 17, 2025, at 9:52 a.m., CNS-B stated if a resident wanted to have their blood glucose checked or insulin administered in a public setting, it was the resident's right. CNS-B stated there was no specific documentation in each resident record to indicate residents were asked if it was ok to administer certain medications and treatments in a public setting or if residents would mind if other residents received certain medications or treatments in their presences. The licensee's Minnesota Bill of Rights Assisted Living Residents dated November 8, 2022, indicated case discussion, consultation, examination, and treatments are confidential and must be conducted discretely. The licensee's Medication and Treatment-Administration and Delegation policy dated July 7, 2025, indicated when administration of medications or treatment/therapy was delegated or assigned to unlicensed personnel, the licensee would ensure that the registered	02410			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20529	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 09/17/2025
NAME OF PROVIDER OR SUPPLIER HILLCREST ADAMS		STREET ADDRESS, CITY, STATE, ZIP CODE 2229 3RD AVENUE EAST HIBBING, MN 55746			
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02410	Continued From page 18 nurse has instructed the unlicensed personnel (ULP) in the proper methods with respect to each resident to administer the medications or perform treatment/therapy, and the ULP has demonstrated the ability to competently follow the procedures. The policy did not include protecting the resident's dignity and provide privacy for the procedure. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) day	02410			



Duluth District Office
Minnesota Department of Health
11 East Superior Street, Suite 290
Duluth, MN 55802
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

HILLCREST ADAMS
2229 3RD AVENUE EAST
Hibbing, MN 55746
St Louis County
Parcel:

Phone:

License Info

License: 38210

Risk:
License:
Expires on:
CFPM: Holli Johnson
CFPM #: 58942; Exp: 6/4/2028

Inspection Info

Report Number: F7983251092
Inspection Type: Follow-up - Single
Date: 9/19/2025 Time: 2:55:00 PM
Duration: minutes
Announced Inspection: No
Total Priority 1 Orders: 0
Total Priority 2 Orders: 0
Total Priority 3 Orders: 0
Delivery: Emailed

No orders were issued for this inspection report.

Food & Beverage General Comment

- 1) Follow-up inspection re. food temperatures in the north Arctic Air double-door upright refrigerator.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Duluth District Office inspection report number F7983251092 from 9/19/2025

James Adams
Person in Charge

Gary Collyard,
Public Health Sanitarian 3
218-302-6147
gary.collyard@state.mn.us



Duluth District Office
Minnesota Department of Health
11 East Superior Street, Suite 290
Duluth, MN 55802

Temperature Observations/Recordings

Page: 1

Establishment Info	Inspection Info
HILLCREST ADAMS	Report Number: F7983251092
Hibbing	Inspection Type: Follow-up
County/Group: St Louis County	Date: 9/19/2025
	Time: 2:55:00 PM

Food Temperature: **Product/Item/Unit:** Sausage Links; **Temperature Process:** Cold-Holding

Location: Arctic Air Double-Door Upright Refrigerator-North at 39 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Swiss Steak; **Temperature Process:** Cold-Holding

Location: Arctic Air Double-Door Upright Refrigerator-North at 39 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Tater Tot Breakfast Bake; **Temperature Process:** Cold-Holding

Location: Arctic Air Double-Door Upright Refrigerator-North at 39 Degrees F.

Comment:

Violation Issued?: No



Duluth District Office
Minnesota Department of Health
11 East Superior Street, Suite 290
Duluth, MN 55802

Sanitizer Observations/Recordings

Page: 1

Establishment Info

HILLCREST ADAMS
Hibbing
County/Group: St Louis County

Inspection Info

Report Number: F7983251092
Inspection Type: Follow-up
Date: 9/19/2025
Time: 2:55:00 PM

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** WArewashing Machine

Location: Warewashing Machine **Greater Than** 50 PPM

Comment:

Violation Issued?: No

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** Wiping Cloth Bucket

Location: Kitchen **Equal To** 200 PPM

Comment:

Violation Issued?: No



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Duluth, MN 55802
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info HILLCREST ADAMS 2229 3RD AVENUE EAST Hibbing, MN 55746 St Louis County Parcel: Phone:	License Info License: 38210 Risk: License: Expires on: CFPM: CFPM #: ; Exp:	Inspection Info Report Number: F7983251086 Inspection Type: Full - Single Date: 9/15/2025 Time: 10:45:00 AM Duration: minutes Announced Inspection: No <u>Total Priority 1 Orders: 1</u> <u>Total Priority 2 Orders: 0</u> <u>Total Priority 3 Orders: 0</u> <u>Delivery: Emailed</u>
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! New Order: 3-500B Microbial Control: hot and cold holding
3-501.16A2 *Priority Level: Priority 1 CFP#: 22*
MN Rule 4626.0395A2 Maintain all cold, TCS foods at 41 degrees F (5 degrees C) or below under mechanical refrigeration.
COMMENT:
FOOD ITEMS IN THE NORTH ARCTIC AIR DOUBLE-DOOR UPRIGHT REFRIGERATOR RANGED IN TEMPERATURE FROM 48 F. TO 52 F. DISCARDED ALL TCS FOOD. USE THE OTHER REFRIGERATOR UNTIL THIS UNIT IS FIXED.
Comply By: 9/15/2025 Originally Issued On: 9/15/2025

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Duluth District Office inspection report number F7983251086 from 9/15/2025

Julie Schnepfer
Head Cook


Gary Collyard,
Public Health Sanitarian 3
218-302-6147
gary.collyard@state.mn.us



Duluth District Office
Minnesota Department of Health
11 East Superior Street, Suite 290
Duluth, MN 55802

Temperature Observations/Recordings

Page: 1

Establishment Info

HILLCREST ADAMS
Hibbing
County/Group: St Louis County

Inspection Info

Report Number: F7983251086
Inspection Type: Full
Date: 9/15/2025
Time: 10:45:00 AM

Food Temperature: Product/Item/Unit: Sliced Turkey; **Temperature Process:** Cold-Holding

Location: Arctic Air Double-Door Upright Refrigerator-North at 50 Degrees F.

Comment:

Violation Issued?: Yes

Food Temperature: Product/Item/Unit: Sliced Smoked Ham; **Temperature Process:** Cold-Holding

Location: Arctic Air Double-Door Upright Refrigerator-North at 52 Degrees F.

Comment:

Violation Issued?: Yes

Food Temperature: Product/Item/Unit: Beef Barley; **Temperature Process:** Cold-Holding

Location: Arctic Air Double-Door Upright Refrigerator-North at 48 Degrees F.

Comment:

Violation Issued?: Yes

Food Temperature: Product/Item/Unit: Potato Salad; **Temperature Process:** Cold-Holding

Location: Arctic Air Double-Door Upright Refrigerator-South at 41 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: Foods Frozen; **Temperature Process:** Cold-Holding

Location: Hotpoint Chest Freezer at N/A Degrees F.

Comment:

Violation Issued?: No

Food Temperature: Product/Item/Unit: Foods Frozen; **Temperature Process:** Cold-Holding

Location: Beverage Air Double-Door Upright Freezer at N/A Degrees F.

Comment:

Violation Issued?: No

Equipment Temperature: Product/Item/Unit: Wash Water; **Temperature Process:** Warewashing

Location: Warewashing Machine at 121 Degrees F.

Comment:

Violation Issued?: No



Duluth District Office
Minnesota Department of Health
11 East Superior Street, Suite 290
Duluth, MN 55802

Sanitizer Observations/Recordings

Page: 1

Establishment Info	Inspection Info
HILLCREST ADAMS	Report Number: F7983251086
Hibbing	Inspection Type: Full
County/Group: St Louis County	Date: 9/15/2025
	Time: 10:45:00 AM

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** WArewashing Machine

Location: Warewashing Machine **Greater Than** 50 PPM

Comment:

Violation Issued?: No

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** Wiping Cloth Bucket

Location: Kitchen **Equal To** 200 PPM

Comment:

Violation Issued?: No