



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

June 15, 2023

Licensee
Carver Ridge Senior Living
920 6th Street West
Carver, MN 55315

RE: Project Number(s) SL35660015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on June 1, 2023, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, the MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. The MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines and enforcement actions based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with

the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the MDH within 15 calendar days of the correction order receipt date.

A state correction order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557.

Please email reconsideration requests to: **Health.HRD.Appeals@state.mn.us**. Please attach this letter as part of your reconsideration request. Please clearly indicate which tag(s) you are contesting and submit information supporting your position(s).

Please address your cover letter for reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jodi Johnson', with a stylized flourish at the end.

Jodi Johnson, Supervisor
State Evaluation Team
Email: jodi.johnson@state.mn.us
Telephone: 507-344-2730 Fax: 651-281-9796

PMB

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 35660	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/01/2023
NAME OF PROVIDER OR SUPPLIER CARVER RIDGE SENIOR LIVING		STREET ADDRESS, CITY, STATE, ZIP CODE 920 6TH STREET WEST CARVER, MN 55315		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL35660015 On May 30, 2023, through June 1, 2023, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 71 active residents receiving services under the Assisted Living with Dementia Care license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 510 SS=F	144G.41 Subd. 3 Infection control program (a) All assisted living facilities must establish and maintain an infection control program that	0 510		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 510	Continued From page 1 complies with accepted health care, medical, and nursing standards for infection control. (b)The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities. (c) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure infection control standards were followed during medication administration by one of one employee (unlicensed personnel (ULP)-D). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On May 31, 2023, at 7:33 a.m. unlicensed personnel (ULP)-D was observed assisting R7 with compression socks, providing transfer assistance to R5, medication administration to R8, escort to R9, and eye drop administration to R10. ULP-D did not complete hand hygiene with any of the activities. At 8:14 a.m., the surveyor reminded ULP-D to complete hand hygiene and	0 510		

Minnesota Department of Health

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0 510	Continued From page 2 ULP-D immediately used hand sanitizer. On May 31, 2023, at 8:23 a.m. ULP-D was observed assisting R5 with medication administration. ULP-D donned gloves and Minerin Cream was applied to R5's lower legs. Gloves doffed. ULP-D administered oral medications with ensure and donned gloves. ULP-D administered Diclofenac Sodium Topical Gel to R5's hands. Gloves doffed. ULP-D did not complete hand hygiene between the application and removal of gloves. On May 31, 2023, at 1:55 p.m. clinical nurse supervisor (CNS)-C stated hands should be washed or sanitized when leaving a room and entering a room, and between glove use. The licensee's Hand Hygiene policy revised August 2021, stated hand washing shall be preformed by all employees, as necessary, between tasks and procedures. When conducting a procedure requiring the use of gloves, proper hand hygiene shall be completed before donning gloves and after removing gloves. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 510		
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms;	0 810		

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0 810	Continued From page 3 (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop a fire safety and evacuation plan with the required elements. This had the potential to affect all staff, residents, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	0 810		

Minnesota Department of Health

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0 810	Continued From page 4 resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). Findings include: An interview and record review of the available documentation were conducted on June 1, 2023, at approximately 10:00 a.m. with Licensed Assisted Living Director (LALD)-A and Regional Environmental Services Lead (ES)-F on the fire safety and evacuation plan, fire safety and evacuation training for the facility, and fire safety and evacuation drills for the facility. On the facility tour with the LALD-A and ES-F on June 1, 2023, at approximately 10:00 a.m., it was observed that the fire safety and evacuation plans were not posted or readily available throughout the facility. Fire safety and evacuation plans were not posted on the first floor. Fire safety and evacuation plans were posted on the second floor, but the plan showed the first-floor layout. LALD-A stated that the posted plan must have been mixed up. With further review, the posted fire safety plan and evacuation plan did not identify the location of exits and exit routes. This deficient condition was visually verified by LALD-A and ES-F accompanying the tour. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
01610 SS=F	144G.70 Subd. 2 (a-b) Initial reviews, assessments, and monitoring	01610		

Minnesota Department of Health

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01610	Continued From page 5 (a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment. (b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure a registered nurse (RN) conducted an initial assessment using the uniform assessment tool for three of three residents (R2, R4, R5). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R2 R2 was admitted for services on April 11, 2023,	01610		

Minnesota Department of Health

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01610	Continued From page 6 with diagnoses including unspecified dementia, high blood pressure, and hyperlipidemia (high cholesterol). R2's service plan indicated R2 received assistance with managing medication, dressing, safety checks, toileting, oral care, grooming, escorts, bathing, laundry, and monthly vital signs. On May 31, 2023, at 7:48 a.m. the surveyor observed unlicensed personnel (ULP)-E assist R2 with medications. R2's record included two assessments. One assessment dated April 10, 2023, did not include all of the required areas of the uniform assessment tool. The other assessment dated April 14, 2023, did include all of the areas of the uniform assessment tool. R4 R4 was admitted for services on April 24, 2023, with diagnoses including esophageal reflux, type 2 diabetes, and chronic pain. R4's service plan indicated R4 received assistance with managing medication, dressing, and monthly vital signs. On May 31, 2023, at 8:16 a.m. the surveyor observed ULP-D assist R4 with medications. R4's record included two assessments. One assessment dated April 21, 2023, did not include all of the areas of the uniform assessment tool. The other assessment dated April 26, 2023, did include all of the areas of the uniform assessment tool. R5	01610		

Minnesota Department of Health

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01610	Continued From page 7 R5 was admitted for services on April 24, 2023, with diagnoses including muscle weakness, spinal stenosis, and type 2 diabetes. R5's service plan indicated R5 received assistance with managing medication, dressing, escorts, toilet/incontinence, bathing, wound management, and monthly vital signs. On May 31, 2023, at 8:23 a.m. the surveyor observed ULP-D assist R5 with medications. R5's record included two assessments. One assessment dated April 21, 2023, did not include all of the areas of the uniform assessment tool. The other assessment dated April 27, 2023, did include all of the areas of the uniform assessment tool. On May 31, 2023, at 2:45 p.m. clinical nurse supervisor (CNS)-C stated the first and second assessments as stated above was the initial assessment and then the 14 day assessments for R2, R4, R5. CNS-C stated she did not understand the uniform assessment tool needed to be completed before the start of services. The licensee's Comprehensive Assessment policy revised August 2022, indicated an individualized pre-admission assessment, client monitoring and reassessment within 14 days after initiation of services and ongoing client monitoring and reassessment at least every 90 days thereafter would be completed by the RN. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01610		

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01890	Continued From page 8	01890		
01890 SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medications were maintained bearing the original prescription label with legible information for one of four residents (R5) with medication storage. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On May 31, 2023, at 8:46 a.m. a review of R5's locked medication cabinet was completed. The following was observed and confirmed with unlicensed personnel (ULP)-D and licensed practical nurse (LPN)-B: -R5's Diclofenac Sodium Topical Gel was observed at the bedside; however, the medication lacked the original prescription label with information regarding the directions for use,	01890		

Minnesota Department of Health

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01890	Continued From page 9 medication name, medication dosage, resident's name, and the pharmacy in which it had been dispensed. On May 31, 2023, at 1:55 p.m. clinical nurse supervisor (CNS)-C stated the Diclofenac should have had a prescription label on it. The licensee's Medications and Treatments policy revised March 2021, indicated medications managed inside a tenant's private "living space" must be securely locked and substantially constructed compartments. Medication must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration date. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890			
01940 SS=D	144G.72 Subd. 3 Individualized treatment or therapy management For each resident receiving management of ordered or prescribed treatments or therapy services, the assisted living facility must prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. The facility must also develop and maintain a current individualized treatment and therapy management record for each resident which must contain at least the following: (1) a statement of the type of services that will be provided; (2) documentation of specific resident instructions	01940			

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01940	Continued From page 10 relating to the treatments or therapy administration; (3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel; (4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and (5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to include in the service plan a written statement of the treatment or therapy services that will be provided to one of two residents (R4). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R4's diagnoses included esophageal reflux, type 2 diabetes, and chronic pain.	01940		

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01940	Continued From page 11 R4's record included provider's order dated April 20, 2023, to test blood sugars daily, and May 9, 2023, for daily blood pressure checks. R4's Service Check off List included staff's initials of providing assistance with weekly blood pressure and daily blood glucose testing between May 1-31, 2023. R4's service plan dated April 24, 2023, lacked a written statement of the treatment or therapy services that will be provided to the resident. On June 1, 2023, at 11:18 a.m., licensed practical nurse (LPN)-B verified R4's service plan dated April 23, 2023, did not include the treatment services listed above. The licensee's Medication and Treatments policy revised March 2021, indicated the RN is responsible for assuring changes in orders are addressed in the tenant's service plan. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01940		
02040 SS=F	144G.81 Subdivision 1 Fire protection and physical environment An assisted living facility with dementia care that has a secured dementia care unit must meet the requirements of section 144G.45 and the following additional requirements: (1) a hazard vulnerability assessment or safety risk must be performed on and around the property. The hazards indicated on the	02040		

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02040	Continued From page 12 assessment must be assessed and mitigated to protect the residents from harm; and (2) the facility shall be protected throughout by an approved supervised automatic sprinkler system by August 1, 2029. This MN Requirement is not met as evidenced by: Based on record review and interview, the licensee failed to provide hazard vulnerability assessment or safety risk assessment of the physical environment on and around the property for the facility. This deficient practice had the ability to affect all staff, residents, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). Findings include: A record review of the available documentation and interview were conducted on June 1, 2023, at approximately 10:00 a.m. with Licensed Assisted Living Director (LALD)-A and Regional Environmental Services Lead (ES)-F on the hazard vulnerability assessment for the physical environment of the facility. Record review indicated that the licensee had not performed a hazard vulnerability assessment with mitigation factors on and around the property. During interview, ES-F stated that the licensee had not performed a hazard vulnerability assessment for the physical environment on or around the	02040		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 35660	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 06/01/2023
NAME OF PROVIDER OR SUPPLIER CARVER RIDGE SENIOR LIVING			STREET ADDRESS, CITY, STATE, ZIP CODE 920 6TH STREET WEST CARVER, MN 55315		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
02040	Continued From page 13 property. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	02040			

Type: Full
Date: 04/12/23
Time: 13:28:07
Report: 8041231083

Food and Beverage Establishment Inspection Report

Page 1

Location:

Carver Ridge Senior Living
920 6th Street West
Carver, MN55315
Carver County, 10

Establishment Info:

ID #: 0039250
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 9522140400
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

No NEW orders were issued during this inspection.

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		0	0	0

The food service area in this assisted living facility is ran by a third party, Cura Hospitality and is licensed and inspected by MDH-FPLS.

A full inspection of the food service area at this facility was completed 4/6/23 with Melissa Zarala (Director of Dining Services).

Report sent the Jenn Panitzke, the Health Regulation Division Nurse Evaluator, who will be completing the site survey at this facility in May.

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 8041231083 of 04/12/23.

Certified Food Protection Manager: _____

Certification Number: _____ Expires: ____/____/____

Inspection report reviewed with person in charge and emailed.

Signed: _____
Establishment Representative

Signed: 
Sarah Conboy
Public Health Sanitarian III
651-201-3984
sarah.conboy@state.mn.us