



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered

May 28, 2026

Licensee

Keshi Health Care Services Inc  
9632 Thomas Avenue North  
Brooklyn Park, MN 55444

RE: Project Number(s) SL41717015

Dear Licensee:

This is your **official notice** that you have been **granted your assisted living facility license**. Your license effective and expiration dates remain the same as on your provisional license. Your updated status will be listed on the license certificate at renewal and **this letter serves as proof** in the meantime. If you have not received a letter from us with information regarding renewing your license within 60 days prior to your expiration date, please contact us at (651) 201-5273 or by email at [Health.assistedliving@state.mn.us](mailto:Health.assistedliving@state.mn.us).

The Minnesota Department of Health completed an initial survey on April 16, 2026, for the purpose assessing compliance with state licensing statutes. At the time of the survey, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G.

The Department of Health concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

#### **STATE CORRECTION ORDERS**

The enclosed State Form documents the state correction orders. The Department of Health documents state correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Home Care Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

#### **DOCUMENTATION OF ACTION TO COMPLY**

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the



correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's residents/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

### **CORRECTION ORDER RECONSIDERATION PROCESS**

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEpHVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at [susan.winkelmann@state.mn.us](mailto:susan.winkelmann@state.mn.us) or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Casey DeVries, Supervisor  
State Evaluation Team  
Email: [Casey.DeVries@state.mn.us](mailto:Casey.DeVries@state.mn.us)  
Telephone: 651-201-5917 Fax: 1-866-890-9290

CLN







Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br>KESHI HEALTH CARE SERVICES INC |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br>9632 THOMAS AVE N<br>BROOKLYN PARK, MN 55444                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                              |
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| 0 000                                                              | <p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>ASSISTED LIVING PROVIDER LICENSING<br/>CORRECTION ORDER(S)</p> <p>In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey.</p> <p>Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance.</p> <p>INITIAL COMMENTS:</p> <p>SL41717015-0</p> <p>On April 13, 2026, through April 16, 2026, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were two residents; two receiving services under the Provisional Assisted Living Facility license.</p> | 0 000                                                           | <p>Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.</p> |                          |                                              |
| 0 480<br>SS=F                                                      | 144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 0 480                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                              |

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE



Minnesota Department of Health

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| 0 480                                                              | Continued From page 1<br><br>(a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626.<br>(b) For an assisted living facility with a licensed capacity of ten or fewer residents:<br>(1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation;<br>(2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570;<br>(3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage;<br>(4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink;<br>(5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are | 0 480                                                           |                                                                                                                          |                          |                                              |



Minnesota Department of Health

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| 0 480                                                                     | <p>Continued From page 2</p> <p>allowed provided the facility keeps them clean and in good condition;<br/>(6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and<br/>(7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated April 14, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.</p> | 0 480                                                                                         |                                                                                                                          |  |                                                        |



Minnesota Department of Health

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| 0 680<br>SS=F                                                             | <p>TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.</p> <p><b>144G.42 Subd. 10 Disaster planning and emergency preparedness</b></p> <p>(a) The facility must meet the following requirements:<br/>(1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency;<br/>(2) post an emergency disaster plan prominently;<br/>(3) provide building emergency exit diagrams to all residents;<br/>(4) post emergency exit diagrams on each floor; and<br/>(5) have a written policy and procedure regarding missing residents.<br/>(b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site.<br/>(c) The facility must meet any additional requirements adopted in rule.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on interview and record review, the licensee failed to have a written emergency preparedness plan (EPP) with all the required content as defined in Appendix Z. This had the potential to affect all residents.</p> | 0 680                                                                  |                                                                                                                          |  |                                                     |



Minnesota Department of Health

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| 0 680                                                                     | <p>Continued From page 4</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>On April 13, 2026, at 12:30 p.m., the surveyor reviewed the licensee's EPP dated September 12, 2025, and the following content was missing:</p> <ul style="list-style-type: none"><li>- EPP program patient population;</li><li>- process for EPP collaboration;</li><li>- development of EPP policies and procedures;</li><li>- subsistence needs for staff and patients;</li><li>- procedures for tracking of staff and patients;</li><li>- policies and procedures including evacuation;</li><li>- policies and procedures for sheltering;</li><li>- policies and procedures for medical documents;</li><li>- policies and procedures for volunteers;</li><li>- arrangement with other facilities;</li><li>- roles under a waiver declared by secretary;</li><li>- development of communication plan;</li><li>- names and contact information;</li><li>- emergency officials contact information;</li><li>- primary/alternate means for communication;</li><li>- methods for sharing information;</li><li>- sharing information on occupancy/needs;</li><li>- LTC family notifications; and</li><li>- integrated health systems.</li></ul> <p>On April 13, 2026, at 2:20 p.m., administrator (A)-C stated their EPP was in their computer, however the computer was not accessible to everyone. A-C also stated they needed to print</p> | 0 680                                                                  |                                                                                                                          |  |                                                     |



Minnesota Department of Health

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| 0 680                                                                     | Continued From page 5<br><br>their EPP to update their hard copy to reflect the requirement.<br><br>The licensee's undated Emergency Preparedness Plan - Appendix Z Compliance policy indicated it is the intent that [licensee] has in place an effective and compliant Emergency Preparedness Plan. The plan will be aligned with the Centers for Medicare and Medicaid Services State Operation Manual Appendix Z: "State Operations Manual Appendix Z - Emergency Preparedness for All Provides and Certified Supplier Types: Interpretive Guidance."<br><br>No additional information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-one (21) days | 0 680                                                                  |                                                                                                                          |  |                                                     |
| 0 790<br>SS=F                                                             | 144G.45 Subd. 2 (a) (2-3) Fire protection and physical environment<br><br>(2) install and maintain portable fire extinguishers in accordance with the State Fire Code;<br>(3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and<br><br>This MN Requirement is not met as evidenced by:<br>Based on observation, interview, and record review, the licensee failed to ensure the physical                          | 0 790                                                                  |                                                                                                                          |  |                                                     |



Minnesota Department of Health

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| (X4) ID<br>PREFIX<br>TAG                                                  | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                            |
| 0 790                                                                     | <p>Continued From page 6</p> <p>environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated April 15, 2026, for the specific violations related the physical environment under Minnesota Statute 144G.</p> <p>TIME PERIOD FOR CORRECTION: Seven (7) days</p> | 0 790                                                                  |                                                                                                                          |  |                                                     |
| 0 900<br>SS=D                                                             | <p>144G.50 Subdivision 1 Contract required</p> <p>(a) An assisted living facility may not offer or provide housing or assisted living services to any individual unless it has executed a written contract with the resident.</p> <p>(b) The contract must contain all the terms concerning the provision of:</p> <p>(1) housing;</p> <p>(2) assisted living services, whether provided directly by the facility or by management agreement or other agreement; and</p> <p>(3) the resident's service plan, if applicable.</p> <p>(c) A facility must:</p>                                                                                                                                                                                                                                                                                                                                     | 0 900                                                                  |                                                                                                                          |  |                                                     |



Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>KESHI HEALTH CARE SERVICES INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9632 THOMAS AVE N<br/>BROOKLYN PARK, MN 55444</b>                            |  |                                                     |
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| 0 900                                                                     | <p>Continued From page 7</p> <p>(1) offer to prospective residents and provide to the Office of Ombudsman for Long-Term Care a complete unsigned copy of its contract; and</p> <p>(2) give a complete copy of any signed contract and any addendums, and all supporting documents and attachments, to the resident promptly after a contract and any addendum has been signed.</p> <p>(d) A contract under this section is a consumer contract under sections 325G.29 to 325G.37.</p> <p>(e) Before or at the time of execution of the contract, the facility must offer the resident the opportunity to identify a designated representative according to subdivision 3.</p> <p>(f) The resident must agree in writing to any additions or amendments to the contract. Upon agreement between the resident and the facility, a new contract or an addendum to the existing contract must be executed and signed.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview, and record review, the licensee failed to execute a written contract on or before the date of admission with the required content for one of two residents (R1).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).</p> <p>The findings include:</p> <p>The licensee's Current Resident Roster dated</p> | 0 900                                                                  |                                                                                                                          |  |                                                     |



Minnesota Department of Health

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| NAME OF PROVIDER OR SUPPLIER<br><br>KESHI HEALTH CARE SERVICES INC |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br>9632 THOMAS AVE N<br>BROOKLYN PARK, MN 55444                                    |  |                                              |
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| 0 900                                                              | Continued From page 8<br><br>April 13, 2026, indicated R1 was admitted to the licensee on November 5, 2025.<br><br>R1's Service Plan (Waiver) - Addendum to Contract dated November 5, 2205, indicated R1 received medication administration, behavior management, meal assistance, grooming, bathing reminder, housekeeping, laundry, linen change, shopping assistance, and registered nurse monitoring and assessments.<br><br>On April 14, 2026, at 8:18 a.m., the surveyor observed unlicensed personnel (ULP)-D administer medications to R1.<br><br>R1's record included a Resident Contract for Assisted Living dated November 21, 2023. When the surveyor pointed out the date, administrator (A)-C stated R1 was admitted in another assisted living location owned and managed by the licensee. A-C also stated R1 was transferred to the current location on November 5, 2025, and continued to receive assisted living services. A-C further stated they did not see the need to sign another contract.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-one (21) days | 0 900                                                           |                                                                                                                          |  |                                              |
| 01530<br>SS=F                                                      | 144G.64 (a) (1-2) Training in Dementia, Mental Illness, and De-<br><br>(a) All assisted living facilities must meet the following dementia care, mental illness, and de-escalation training requirements:<br>(1) supervisors of direct-care staff must have at least eight hours of initial training on dementia                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 01530                                                           |                                                                                                                          |  |                                              |



Minnesota Department of Health

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| 01530                                                                     | <p>Continued From page 9</p> <p>topics specified under paragraph (b), clauses (1) to (5), and two hours of initial training on mental illness and de-escalation topics specified under paragraph (b), clauses (6) to (8), within 120 working hours of the employment start date. Supervisors must have at least two hours of training on topics related to dementia and one hour of training on topics related to mental illness and de-escalation for each 12 months of employment thereafter;</p> <p>(2) direct-care staff must have completed at least eight hours of initial training on dementia topics specified under paragraph (b), clauses (1) to (5), and two hours of initial training on mental illness and de-escalation topics specified under paragraph (b), clauses (6) to (8), within 160 working hours of the employment start date. Until this initial training is complete, a staff member must not provide direct care unless there is another staff member on site who has completed the initial eight hours of training on topics related to dementia and the initial two hours of training on topics related to mental illness and de-escalation and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new staff member until the training requirement is complete. Direct-care staff must have at least two hours of training on topics related to dementia and one hour of training on topics related to mental illness and de-escalation for each 12 months of employment thereafter;</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview, and record review, the licensee failed to ensure all staff</p> | 01530                                                                  |                                                                                                                          |  |                                                     |



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| 01530                                                                     | <p>Continued From page 10</p> <p>received at least two hours of mental illness and de-escalation training specified under paragraph (b), clauses (6) to (8) within 160 working hours of the employment start date as required for three of three employees (unlicensed personnel (ULP)-B, ULP-D, ULP-E).</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>ULP-B<br/>ULP-B started employment with the licensee on January 27, 2026, to provide assisted living services.</p> <p>On April 14, 2026, at 8:18 a.m., the surveyor observed ULP-B administer medications to R1</p> <p>ULP-B's My Transcript dated April 7, 2024, indicated ULP-B had completed 0.75 hours of mental illness training in the following topic:<br/>- mental illness - 0.75 hours.</p> <p>ULP-D<br/>ULP-D started employment with the licensee on January 22, 2026, to provide assisted living services.</p> <p>On April 13, 2026, at 11:40 a.m., the surveyor observed ULP-D assist R1 to prepare lunch in the kitchen.</p> | 01530                                                                  |                                                                                                                          |  |                                                     |



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| 01530                                                                     | <p>Continued From page 11</p> <p>ULP-D's My Transcript dated July 20, 2023, indicated ULP-D had completed 0.75 hours of mental illness training in the following topic:<br/>- mental illness - 0.75 hours.</p> <p>ULP-E<br/>ULP-E started employment with the licensee on October 6, 2025, to provide assisted living services.</p> <p>ULP-E's My Transcript dated January 15, 2025, indicated ULP-E had completed one half of an hour (0.5) in the following topic:<br/>- mental illness 3 - personality disorders, substance abuse and de-escalation - 0.5 hours.</p> <p>ULP-B, ULP-D, and ULP-E's record lacked the required initial two hours of mental illness training within 160 hours of hire date in the following topics:<br/>- recognizing symptoms of common mental illness diagnoses, including but not limited to mood disorders, anxiety disorders, trauma- and stressor-related disorders, personality and psychotic disorders, substance use disorder, and substance misuse;<br/>- de-escalation techniques and communication;<br/>and<br/>- crisis resolution and suicide prevention, including procedures for contacting county crisis response teams and 988 suicide and crisis lifelines.</p> <p>On April 14, 2026, at 2:00 p.m., administrator (A)-C stated they were not aware of the requirement to complete two hours of mental illness training.</p> <p>The licensee's Dementia Policy dated August 1,</p> | 01530                                                                     |                                                                                                                          |  |                                                        |



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| 01530                                                                     | Continued From page 12<br><br>2021, indicated all staff providing care in [licensee] will be knowledgeable in how to provide safe, effective services related to dementia. The policy lacked the verbiage to include mental illness, and de-escalation.<br><br>No further information was provided.<br><br>TIME PERIOD FOR CORRECTION: Twenty-one (21) days                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 01530                                                                  |                                                                                                                          |  |                                                     |
| 01610<br>SS=F                                                             | 144G.70 Subd. 2 (a-b) Initial reviews, assessments, and monitoring<br><br>(a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment.<br>(b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery.<br><br>This MN Requirement is not met as evidenced by:<br>Based on observation, interview, and record review, the licensee failed to ensure the registered nurse (RN) completed an initial comprehensive nursing assessment on, or | 01610                                                                  |                                                                                                                          |  |                                                     |



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| 01610                                                              | <p>Continued From page 13</p> <p>before, the date of admission. This was likely to affect all current and future residents.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>R1 was admitted to the licensee on November 5, 2025, and began receiving assisted living services.</p> <p>R1's Service Plan (Waiver) - Addendum to Contract dated November 5, 2205, indicated R1 received medication administration, behavior management, meal assistance, grooming, bathing reminder, housekeeping, laundry, linen change, shopping assistance, and registered nurse monitoring and assessments.</p> <p>On April 14, 2026, at 8:18 a.m., the surveyor observed unlicensed personnel (ULP)-D administer medications to R1.</p> <p>R1's Admission Assessment dated November 7, 2025, was completed late by three days after R1 was admitted.</p> <p>On April 14, 2026, at 9:55 a.m., clinical nurse supervisor (CNS)-A stated they had five days to complete a resident's initial assessment. When the surveyor gave CNS-A the statute to reference, CNS-A stated they were not aware the</p> | 01610                                                           |                                                                                                                          |  |                                              |



Minnesota Department of Health

|                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                        |                                                                                                                          |  |                                                     |
|---------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>41717</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY COMPLETED<br><br><b>04/16/2026</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>KESHI HEALTH CARE SERVICES INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9632 THOMAS AVE N<br/>BROOKLYN PARK, MN 55444</b>                            |  |                                                     |
| (X4) ID<br>PREFIX<br>TAG                                                  | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ID<br>PREFIX<br>TAG                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                            |
| 01610                                                                     | <p>Continued From page 14</p> <p>rule had changed.</p> <p>The licensee's Assessment and Reassessment policy dated August 1, 2021, indicated the initial RN assessment shall be completed prior to the date on which the prospective resident executes a contract or on the date on which the prospective resident moves in, whichever is earlier. If necessary, based on geography or urgent or unexpected circumstances, the assessment may be conducted via telecommunications based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery.</p> <p>No further information was provided.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days</p> | 01610                                                                  |                                                                                                                          |  |                                                     |





Metro District Office  
Minnesota Department of Health  
625 Robert St N, PO BOX 64975  
St Paul, MN 55164  
Phone: 651-201-4500

## Food & Beverage Inspection Report

Page: 1

### Establishment Info

Keshi Health Care Services Inc  
9632 THOMAS AVE N  
Brooklyn Park, MN 55444  
Hennepin County  
Parcel:  
  
Phone:

### License Info

License: HFID 41717  
  
Risk:  
License:  
Expires on:  
CFPM: Stephen Nwokocha  
CFPM #: 41423; Exp: 11/23/2028

### Inspection Info

Report Number: F1043261121  
Inspection Type: Full - Single  
Date: 4/14/2026 Time: 2:32:03 PM  
Duration: minutes  
Announced Inspection:  
**Total Priority 1 Orders: 0**  
**Total Priority 2 Orders: 0**  
**Total Priority 3 Orders: 1**  
**Delivery:**

### New Order: 6-300 Physical Facility Numbers and Capacities

6-301.14A      *Priority Level: Priority 3   CFP#: 10*

*MN Rule 4626.1457* Provide a sign or poster at all handwashing sinks used by food employees that notifies them to wash their hands.

COMMENT: FACILITY HAS TWO RESTROOMS THAT ARE USED BY STAFF. SIGN MISSING FROM DOWNSTAIRS RESTROOM. ADVISED STAFF TO POST AND MAINTAIN. STAFF CORRECTED ONSITE. COMPLY WITH ABOVE RULE.

*Comply By: 4/14/2026      Originally Issued On: 4/14/2026*

## Food & Beverage General Comment

Inspection was completed with Benard Nyangena as the lead Health Regulation Division Nurse Evaluator completing the site survey.

### TEMPERATURE (F)

KITCHEN COOLER: MILK 41, YOGURT 40, BUTTER 40

### UTENSIL SURFACE TEMPERATURE (F)

DISH MACHINE: 160

Discussed highly susceptible populations, date marking, illness policy, sanitizer use, ware washing, temperature control, same day food service, cleaning, vomit/fecal procedures, test kits, food storage, and food handling procedures.

This facility has a residential kitchen with residential equipment, wooden cabinetry, tiled flooring, smooth walls, and smooth ceilings. Dish machine has a sani rinse option (Ascenta). Conditions of equipment and physical facility will be monitored during future inspections – must be brought up to code if at such time they are found to be a concern or risk of contamination.

Contact Health Regulation Division for plan review approval when facility/kitchen undergoes remodeling, major equipment additions, or changes of equipment due to a menu change.

\*\*\*Notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation.



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\*\*\*If any customer complains of illness, establishment is required to notify the Minnesota Department of Health and provide the foodborne illness hotline phone number to the customer: 1-877-366-3455\*\*\*

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**NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

**I acknowledge receipt of the Metro District Office inspection report number F1043261121 from 4/14/2026**

---

Stephen Nwokocha  
CFPM



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Blia Lor,  
Public Health Sanitarian 1  
651-355-0641  
blia.lor@state.mn.us



# Physical Environment Inspection Report

ENGINEERING | ASSISTED LIVING

|                                                              |                      |
|--------------------------------------------------------------|----------------------|
| Project No: SL41717015-0                                     | Date: April 15, 2026 |
| Facility Name: Keshi Health Care Services Inc                |                      |
| Facility Address: 9632 Thomas Ave N, Brooklyn Park, MN 55444 |                      |

☒ TAG IDENTIFICATION: 0790

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

1. Portable fire extinguishers installed and maintained to MN State Fire Code. [Minn. Stat. 144G.45 subd.2]

*Comments: The fire extinguisher in the kitchen was mounted 6 feet high. The fire extinguisher in the lower level was mounted at 7 feet 6 inches high. Fire extinguishers shall be mounted not less than 4 inches above the finished floor and no higher than 5 feet to the top of the extinguisher.*

*The fire extinguishers that were installed in the facility stamped new in 2024 and have not been serviced since they were installed. Portable fire extinguishers shall be serviced annually.*