



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

May 16, 2024

Licensee
Midwest Residential Inc
140 Maple Island Road
Burnsville, MN 55306

RE: Project Number(s) SL37477015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on May 2, 2024, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the

resident(s)/employee(s) identified in the correction order.

- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEphVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jess Schoenecker, Supervisor

State Evaluation Team

Email: jess.schoenecker@state.mn.us

Telephone: 651-201-3789 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 37477	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/02/2024
NAME OF PROVIDER OR SUPPLIER MIDWEST RESIDENTIAL INC		STREET ADDRESS, CITY, STATE, ZIP CODE 140 MAPLE ISLAND ROAD BURNSVILLE, MN 55306			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL37477015 On April 29, 2024 through May 2, 2024, the Minnesota Department of Health conducted a full survey at the above provider, and the following correction orders are issued. At the time of the survey, there were four residents; four receiving services under the provider's Assisted Living license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 630 SS=D	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma	0 630			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 630	Continued From page 1 (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to accurately identify all areas of vulnerability on the individual abuse prevention plan (IAPP) for one of two residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R2 was admitted on September 6, 2023, with diagnoses to include hemiplegia and hemiparesis (one-sided paralysis) following cerebral infarction (a stroke) affecting the left dominant side and paroxysmal atrial fibrillation (an irregular heart rhythm). R2's signed service plan dated September 6,	0 630			

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0 630	Continued From page 2 2023, indicated R2 received serviced including assistance with housekeeping, laundry, meals, activities of daily living due to total care needs, toileting, bathing, transfer with mechanical lift, bilevel positive airway pressure (BiPAP), and medication administration. On April 29, 2024, at 1:30 p.m., unlicensed personnel (ULP)-C and ULP-E were observed to assist R2 with a two-person transfer, using a Hoyer mechanical lift (used to transfer a resident from place to place), to transfer R2 from her bed into the electric wheelchair. R2's medical record included an IAPP dated September 6, 2023, and included assessment item number 23 "Is client susceptible to abuse from another individual, including other vulnerable adults?"; indicated "No." R2's IAPP lacked an accurate assessment of: -susceptibility to abuse by another individual, including other vulnerable adults. On April 30, 2024, at 2:42 p.m., clinical nurse supervisor (CNS)-B stated via phone call, she considered R2 as not vulnerable due to R2's ability to communicate her concerns. Also, CNS-B verbalized R2 was dependent on assisted living care services from the licensee and should be considered susceptible to vulnerability by others in all areas. Further, CNS-B stated she planned to update R2's individual abuse prevention plan. The licensee's 6.05 Individual Abuse Prevention Plan policy dated August 1, 2021, included "[Licensee] will develop and implement an individual abuse prevention plan for each vulnerable adult. All residents in an assisted living	0 630			

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0 630	Continued From page 3 are categorically considered vulnerable adults." No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 630			
01700 SS=E	144G.71 Subd. 2 Provision of medication management services (a) For each resident who requests medication management services, the facility shall, prior to providing medication management services, have a registered nurse, licensed health professional, or authorized prescriber under section 151.37 conduct an assessment to determine what medication management services will be provided and how the services will be provided. This assessment must be conducted face-to-face with the resident. The assessment must include an identification and review of all medications the resident is known to be taking. The review and identification must include indications for medications, side effects, contraindications, allergic or adverse reactions, and actions to address these issues. (b) The assessment must identify interventions needed in management of medications to prevent diversion of medication by the resident or others who may have access to the medications and provide instructions to the resident and legal or designated representatives on interventions to manage the resident's medications and prevent diversion of medications. For purposes of this section, "diversion of medication" means misuse, theft, or illegal or improper disposition of medications. This MN Requirement is not met as evidenced	01700			

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01700	Continued From page 4 by: Based on observation, interview, and record review, the licensee failed to ensure the registered nurse (RN) conducted an individualized medication assessment with the required content for two of two residents (R2, R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R2 R2 was admitted on September 6, 2023, with diagnoses to include hemiplegia and hemiparesis (one-sided paralysis) following cerebral infarction (a stroke) affecting the left dominant side, and paroxysmal atrial fibrillation (an irregular heart rhythm). R2's signed service plan dated September 6, 2023, indicated R2 received serviced including assistance with housekeeping, laundry, meals, activities of daily living due to total care needs, toileting, bathing, transfer with mechanical lift, bilevel positive airway pressure (BiPAP), and medication administration. On April 29, 2024, at 1:30 p.m., unlicensed personnel (ULP)-C and ULP-E were observed to provide assistance with the two-person transfer of R2 into her electric wheelchair using a Hoyer	01700			

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01700	Continued From page 5 mechanical lift. R3 R3 was admitted on April 13, 2023, with diagnoses to include paraplegia (paralysis of all or part of your trunk, legs, and pelvic organs), neuromuscular dysfunction of bladder, and neurogenic bowel (conditions when nerve damage affects your bladder or bowel function). R3's signed service plan dated April 13, 2023, indicated R3 received services including assistance with housekeeping, laundry, meals, dressing, toileting, bathing, transfers, and medication administration. On April 29, 2024, at 12:07 p.m., unlicensed personnel (ULP)-C was observed to provide assistance with R3's medication administration. R2 and R3's medical record lacked evidence of a completed medication assessment including: -the assessment must be conducted face-to-face with the resident; -identification and review of all medications, indications for medications, side effects, contraindications, allergic or adverse reactions, and actions to address these issues; and -identify interventions needed in management of medications to prevent diversion of medication by the resident or others who may have access to the medications and provide instructions to the resident and legal or designated representatives on interventions to manage the resident's medications and prevent diversion of medications. For purposes of this section, "diversion of medication" means misuse, theft, or illegal or improper disposition of medications. On April 30, 2024, at 2:42 p.m., clinical nurse	01700			

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01700	Continued From page 6 supervisor (CNS)-B stated, R2 and R3's medication assessments were missing some of the required content, and CNS-B verbalized she learned the current electronic medical record the licensee used for the medication assessments did not contain all the required content. Also, CNS-B verbalized she planned to talk to the licensee about the upgrade needed to the electronic medical record. The licensee's 7.01 Medication Management - Assessment, Monitoring, & Reassessment policy dated August 1, 2021, indicated the following: -The assessment must be conducted face-to-face with the resident by an RN; -The assessment must include an identification and review of all medications the resident is known to be taking; -The review and identification must include indications for medications, side effects, contraindications, allergic or adverse reactions, and actions to address these issues; -The assessment must identify interventions needed in management of medications to prevent diversion of medication by the resident or others who may have access to the medications and provide instructions to the resident and legal or designated representatives on interventions to manage the resident's medications and prevent diversion of medications. ** "diversion of medication" means misuse, theft, or illegal or improper disposition of medications; and -[Licensee] will monitor and reassess the resident's medication management services as needed when the resident presents with symptoms or other issues that may be medication-related and, at a minimum, annually. No further information was provided.	01700			

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01700	Continued From page 7 TIME PERIOD FOR CORRECTION: Seven (7) days	01700			



Minnesota Department of Health
Environmental Health, FPLS
P.O Box 64975
Saint Paul
651-201-4500

Type: Full
Date: 04/30/24
Time: 14:39:02
Report: 1018241069

Food and Beverage Establishment Inspection Report

Page 1

Location:

Midwest Residential Inc
140 Maple Island Road
Burnsville, MN55306
Dakota County, 19

Establishment Info:

ID #: 0038931
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 6126440643
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

No NEW orders were issued during this inspection.

Surface and Equipment Sanitizers

Chlorine: = 100PPM at Degrees Fahrenheit
Location: SPRAY
Violation Issued: No

Food and Equipment Temperatures

Process/Item: Cold Holding/ DELI MEAT
Temperature: 41 Degrees Fahrenheit - Location: COOLER
Violation Issued: No

Total Orders In This Report	Priority 1	Priority 2	Priority 3
	0	0	0

INSPECTION CONDUCTED WITH DEDE HINNENDAEL (MDH) PRESENT

ESTABLISHMENT SERVES ALL SAME FOOD AND NO COOLING IS DONE WITHIN THE FACILITY.

DISHWASHER OBSERVED TO HAVE SANITIZE FUNCTION AVAILABLE.

FLOORS, WALLS, AND CEILINGS OBSERVED TO BE IN GOOD CONDITION.

EQUIPMENT AND PHYSICAL FACILITIES OBSERVED TO BE IN GOOD CONDITION.

2 BASIN SINK AVAILABLE FOR SEPARATE HAND WASHING AND FOOD PREP.

DISCUSSED EMPLOYEE ILLNESS REPORTING, VIEWED ILLNESS LOG AND DISCUSSED PEST CONTROL SERVICES.

Type: Full
Date: 04/30/24
Time: 14:39:02
Report: 1018241069
Midwest Residential Inc

Food and Beverage Establishment Inspection Report

Page 2

NO ORDERS ISSUED.

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 1018241069 of 04/30/24.

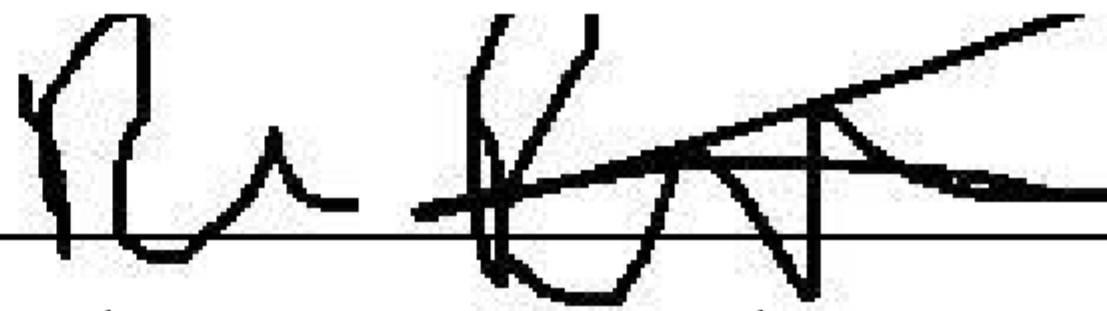
Certified Food Protection Manager: SANDOL H HALAF

Certification Number: FM115950 Expires: 02/24/26

Inspection report reviewed with person in charge and emailed.

Signed: _____

Establishment Representative

Signed:  _____

Rebecca Prestwood

Sanitarian 3

6512013777

rebecca.prestwood@state.mn.us