



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

December 27, 2022

Licensee
PSC Of Willmar, LLC
1701 19th Avenue Southwest
Willmar, MN 56201

RE: Project Number(s) SL20738015

Dear Licensee:

The Minnesota Department of Health completed an evaluation on November 23, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

LICENSING ORDERS

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines and enforcement actions based on the level and scope of the violations; **however, no immediate fines are assessed for this evaluation of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's

resident(s)/employees that may be affected by the noncompliance.

- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general
reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

Free from Maltreatment reconsideration
requests should be addressed to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,



Jodi Johnson, Supervisor
Health Regulation Division
State Evaluation Team
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Email: jodi.johnson@state.mn.us
Telephone: 507-344-2730 Fax: 651-215-9697

PMB

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20738	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/23/2022
NAME OF PROVIDER OR SUPPLIER PSC OF WILLMAR LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 1701 19TH AVENUE SW WILLMAR, MN 56201		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL20738015 On November 21, 2022, through November 23, 2022, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 17 active residents receiving services under the Assisted Living with Dementia Care license.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 460 SS=F	144G.41 Subdivision 1 Minimum requirements (5) provide a means for residents to request	0 460		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 460	Continued From page 1 assistance for health and safety needs 24 hours per day, seven days per week; (6) allow residents the ability to furnish and decorate the resident's unit within the terms of the assisted living contract; (7) permit residents access to food at any time; (8) allow residents to choose the resident's visitors and times of visits; (9) allow the resident the right to choose a roommate if sharing a unit; (10) notify the resident of the resident's right to have and use a lockable door to the resident's unit. The licensee shall provide the locks on the unit. Only a staff member with a specific need to enter the unit shall have keys, and advance notice must be given to the resident before entrance, when possible. An assisted living facility must not lock a resident in the resident's unit; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to provide a means for residents to request assistance for health and safety needs 24 hours a day, seven days a week. This had the potential to affect all 17 residents at the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include:	0 460		

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0 460	Continued From page 2 The licensee held an assisted living with dementia care license and was licensed for a bed capacity of 20 residents. During the entrance conference on November 21, 2022, at approximately 11:36 a.m., registered nurse (RN)-A confirmed the licensee did not have a call system in place for residents to request assistance when needed. RN-A stated there is a system but has not been set up yet. During the facility tour on November 21, 2021, at 12:27 p.m., the surveyor noted the licensee had one floor where residents resided. Each resident's room had a wood paneled door, and each door had a doorknob that could be locked. Each resident room lacked any type of call system to notify staff when assistance would be needed. The licensee lacked a call pendant/call light system policy. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 460		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United	0 480		

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0 480	Continued From page 3 States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the included document titled, Food and Beverage Establishment Inspection Report dated November 21, 2022, for the specific Minnesota Food Code deficiencies. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 480		
0 550 SS=F	144G.41 Subd. 7 Resident grievances; reporting maltreatment All facilities must post in a conspicuous place information about the facilities' grievance procedure, and the name, telephone number, and	0 550		

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0 550	Continued From page 4 e-mail contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the state and applicable regional Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities, and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to post in a conspicuous place information about the licensee's grievance procedure with the required content. This had the potential to affect all of the licensee's current residents, staff and visitors. This practice resulted in a level two violation (a violation that did not harm a client's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee lacked a posting of the grievance procedure, and the name, telephone number, and e-mail contact information for the individuals who were responsible for handling resident grievances. In addition, there was no evidence of the contact information for the state and applicable regional Office of Ombudsman for Long-Term Care (OOLTC) and the Office of Ombudsman for Mental Health and Developmental Disabilities, or any information for	0 550		

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0 550	Continued From page 5 reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center (MAARC). On November 21, 2022, at approximately 12:27 p.m. an observation was made of the main entry area and dining area and was noted to lack the required posting of the grievance procedure, and OOLTC contact information. On November 21, 2022, at approximately 1:56 p.m. licensed assisted living director (LALD)-B confirmed the required content noted above had not been posted as required. The licensee's Complaint Policy and Procedure dated August 1, 2021, did not address posting, in a conspicuous place, the content noted above. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 550		
0 660 SS=E	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide	0 660		

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0 660	Continued From page 6 technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to establish and maintain a tuberculosis (TB) prevention program, based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC) which included documentation of a two-step TST (tuberculin skin test) or other evidence of TB screening such as a blood test for two of two employees (unlicensed personnel (ULP)-C and registered nurse (RN)-B). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: During the entrance conference on November 21, 2022, at approximately 11:07 a.m. with licensed assisted living director (LALD)-A and RN-B, the surveyor made a request to review the licensee's TB risk assessment. The TB risk assessment dated July 6, 2022, indicated the licensee was a 'low' risk. ULP-C	0 660		

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0 660	Continued From page 7 ULP-C's employee record showed ULP-C had a start date of March 25, 2013, to provide direct care services. ULP-C's employee record did not contain the completion of a two-step TST or other evidence of TB screening such as a blood test. ULP-C's employee record included a two-step TST given on April 1, 2013, and April 25, 2013, with documented negative results and nurse signature, but did not include the read date. The surveyor reviewed records and assessments which indicated ULP-C actively provided assisted living services to the licensee's current residents. RN-B RN-B's employee record showed RN-B had a start date of August 15, 2016, to provide direct care services. RN-B's employee record did not contain the following the completion of a two-step TST or other evidence of TB screening such as a blood test. RN-B's employee record included one TST given on September 15, 2016, with documented negative results. The surveyor reviewed records and assessments which indicated RN-B actively provided assisted living services to the licensee's current residents. On November 23, 2022, at approximately 1:48 p.m. RN-B confirmed ULP-C and RN-B had not completed the required two-step TST or blood test as required. The licensee's TB Prevention and Control policy undated, indicated all direct care staff must have	0 660		

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0 660	Continued From page 8 documentation of a baseline health screening prior to providing care to clients, to include testing for the presence of infection with a two-step TST, or a single blood test. The Minnesota Department of Health (MDH) guidelines, Regulations for Tuberculosis Control in Minnesota Health Care Settings, dated July 2013, and based on CDC guidelines, indicated a TB infection control program should include a facility TB risk assessment. The guidelines also indicated an employee may begin working with patients after a negative TB history and symptom screen (no symptoms of active TB disease) and a negative IGRA (serum blood test) or TST (first step) dated within 90 days before hire. The second TST may be performed after the HCW (health care worker) starts working with patients. Baseline TB screening should be documented in the employee's record." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660		
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by:	0 800		

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0 800	Continued From page 9 Based on observation and interview, the licensee failed to maintain the facility physical environment in a continuous state of good repair and operation regarding the health, safety, and well-being of the residents. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: On November 22, 2022, from approximately 1:30 p.m. to 2:30 p.m., survey staff toured the facility with Licensed Assisted Living Director (LALD)-B. During the facility tour, survey staff observed and verified padlocks installed on the courtyard gates. A garage was also used as part of the courtyard fence but had a locked door on the side. The gates and garage were locked which removed a safe means of egress during a fire or similar emergency. This proposed exit path was also shown on the facility's evacuation plan. On November 22, 2022, at approximately 2:15 p.m., LALD-B verbally confirmed survey staff observations. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 800		

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0 820	Continued From page 10	0 820		
0 820 SS=F	144G.45 Subd. 2 (g) Fire protection and physical environment (g) Existing construction or elements, including assisted living facilities that were registered as housing with services establishments under chapter 144D prior to August 1, 2021, shall be permitted to continue in use provided such use does not constitute a distinct hazard to life. Any existing elements that an authority having jurisdiction deems a distinct hazard to life must be corrected. The facility must document in the facility's records any actions taken to comply with a correction order, and must submit to the commissioner for review and approval prior to correction. This MN Requirement is not met as evidenced by: Based on a record review and interview, the licensee failed to maintain the facility in a manner that did not create a distinct hazard to life. This had the potential to affect all staff, residents, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident 's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). Findings include: On a facility tour on November 22, 2022, at approximately 1:30 p.m. with Licensed Assisted Living Director (LALD)-B, it was observed that the	0 820		

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0 820	Continued From page 11 licensee was using (or allowing the use) of space heaters in several of the resident rooms that were observed. Space heaters are not permitted to be used in resident rooms in dementia care facilities and can only be used in non-sleeping staff and employee areas. LALD-B visually verified these deficient conditions at the time of discovery. TIME PERIOD FOR CORRECTION: Two (2) days.	0 820		
01750 SS=D	144G.71 Subd. 7 Delegation of medication administration When administration of medications is delegated to unlicensed personnel, the assisted living facility must ensure that the registered nurse has: (1) instructed the unlicensed personnel in the proper methods to administer the medications, and the unlicensed personnel has demonstrated the ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's records; and (3) communicated with the unlicensed personnel about the individual needs of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure delegated procedures were followed by one of one unlicensed personnel (ULP-C) observed during medication administration. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	01750		

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01750	Continued From page 12 cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2's diagnoses included dementia. R2's Service Plan dated November 8, 2022, indicated medication administration was assigned to ULP. R2's physician orders dated May 19, 2022, included: Lantus 100 units/milliliter - 30 units subcutaneous in the morning. On November 22, 2022, at 9:09 a.m. ULP-C was observed setting up R2's morning medications for administration. ULP-C retrieved Lantus Solostar insulin pen from the medication cupboard. ULP-C prepped the pen with a needle, prepped R2's upper right arm with an alcohol pad, dialed the pen to two units, wasted, dialed the pen to 30 units and injected Lantus 30 units into the mid right deltoid. When asked who trained and competency trained ULP-C, she stated the RN. On November 23, 2022, at 11:32 a.m. RN-B verified training and competency trained ULP-C about the proper administration of the insulin. RN-B further stated it should have been given subcutaneously, not intramuscularly. The licensee's Training unlicensed personnel for medication treatment and therapy administration policy undated, indicated medications always need to be administered according to the "6 Rights" of medication	01750		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20738	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/23/2022
NAME OF PROVIDER OR SUPPLIER PSC OF WILLMAR LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 1701 19TH AVENUE SW WILLMAR, MN 56201		
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01750	Continued From page 13 administration. a. Right person b. Right medication c. Right time d. Right route (by mouth, eye drops, to the skin, etc.) e. Right dose (how many milligrams, drops, etc) f. Right chart/record to document that the medication was taken. The licensee's Insulin Pen Administration Competency - how to inject: -injection site is in the abdomen, thighs and/or arm -clean the injection site with a sterile alcohol swab -lightly pinch a fold of skin at the injection site. Hold the insulin pen at a 90-degree angle unless specified otherwise in the care plan and insert the needle all the way into the skin -let go of the pinched fold of skin. Inject the insulin by pushing the button on the insulin pen all the way in. Keep the button pressed and count to 10 before you remove the needle from the skin. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01750		
02040 SS=F	144G.81 Subdivision 1 Fire protection and physical environment An assisted living facility with dementia care that has a secured dementia care unit must meet the requirements of section 144G.45 and the following additional requirements: (1) a hazard vulnerability assessment or safety risk must be performed on and around the	02040		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20738	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/23/2022
NAME OF PROVIDER OR SUPPLIER PSC OF WILLMAR LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 1701 19TH AVENUE SW WILLMAR, MN 56201		
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02040	Continued From page 14 property. The hazards indicated on the assessment must be assessed and mitigated to protect the residents from harm; and (2) the facility shall be protected throughout by an approved supervised automatic sprinkler system by August 1, 2029. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to conduct a hazard vulnerability or safety risk assessment on or around the facility property. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: A review of the Hazard Vulnerability Assessment showed global hazards such as fire, gas leaks, epidemics and some of the concerns of hazards or safety risks were identified on and around the property but did not include the mitigation process for these concerns. During an interview on November 22, 2022, at 2:25 p.m., the Licensed Assisted Living Director (LALD)-B did not confirm during an interview that the facility failed to include the mitigation process for the safety risks or hazards identified on and around the property in the assessment. No further information was provided.	02040		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20738	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/23/2022
NAME OF PROVIDER OR SUPPLIER PSC OF WILLMAR LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 1701 19TH AVENUE SW WILLMAR, MN 56201		
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02040	Continued From page 15	02040		
02170 SS=D	TIME PERIOD FOR CORRECTION: Twenty-one (21) days 144G.84 SERVICES FOR RESIDENTS WITH DEMENTIA (b) Each resident must be evaluated for activities according to the licensing rules of the facility. In addition, the evaluation must address the following: (1) past and current interests; (2) current abilities and skills; (3) emotional and social needs and patterns; (4) physical abilities and limitations; (5) adaptations necessary for the resident to participate; and (6) identification of activities for behavioral interventions. (c) An individualized activity plan must be developed for each resident based on their activity evaluation. The plan must reflect the resident's activity preferences and needs. (d) A selection of daily structured and non-structured activities must be provided and included on the resident's activity service or care plan as appropriate. Daily activity options based on resident evaluation may include but are not limited to: (1) occupation or chore related tasks; (2) scheduled and planned events such as entertainment or outings; (3) spontaneous activities for enjoyment or those that may help defuse a behavior; (4) one-to-one activities that encourage positive relationships between residents and staff such as telling a life story, reminiscing, or playing music; (5) spiritual, creative, and intellectual activities; (6) sensory stimulation activities;	02170		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20738	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/23/2022
NAME OF PROVIDER OR SUPPLIER PSC OF WILLMAR LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 1701 19TH AVENUE SW WILLMAR, MN 56201		
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02170	Continued From page 16 (7) physical activities that enhance or maintain a resident's ability to ambulate or move; and (8) outdoor activities. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to have an evaluation for an activity plan for one of two residents (R2) who resided in the secure dementia care unit. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: The licensee had a current assisted living with dementia care license. R2's diagnoses included dementia, depression, and anxiety. R2's record lacked evidence that the resident had been evaluated for activities according to the licensing rules of the facility, to include the following: - past and current interests - current abilities and skills - emotional and social needs and patterns - physical abilities and limitations - adaptations necessary for the resident to participate; and - identification of activities for behavioral	02170		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 20738	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/23/2022
NAME OF PROVIDER OR SUPPLIER PSC OF WILLMAR LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 1701 19TH AVENUE SW WILLMAR, MN 56201		
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02170	Continued From page 17 interventions In addition, R2's record lacked the development of an individualized activity plan. On November 23, 2022, at approximately 10:45 a.m. registered nurse (RN)-A confirmed activity evaluations and individualized activity plans had not been completed for R2. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	02170		

Type: Full
Date: 11/21/22
Time: 11:11:00
Report: 7930221191

Food and Beverage Establishment Inspection Report

Page 1

Location:

Psc Of Willmar Llc
1701 19th Avenue Sw
Willmar, MN56201
Kandiyohi County, 34

Establishment Info:

ID #: 0037447
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 3202356022
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-300B Protection from Contamination: cross-contamination, eggs

3-302.11A(1) ** Priority 1 **

MN Rule 4626.0235A(1) Separate raw animal foods during storage, preparation, holding, and display from ready-to-eat foods to prevent cross-contamination.

RAW HAMBURGER WAS STORED ABOVE DRESSINGS, CHEESE AND TORTILLAS IN MAIN KITCHEN REFRIGERATOR AND RAW EGGS WERE STORED ABOVE DRESSINGS IN THE SECONDARY KITCHEN REFRIGERATOR. STORE RAW ANIMAL PRODUCTS (BY COOK TEMPERATURE) BELOW READY TO EAT ITEMS.

Comply By: 11/21/22

3-500C Microbial Control: date marking

3-501.17B ** Priority 2 **

MN Rule 4626.0400B Mark the refrigerated, ready-to-eat, TCS food prepared and packaged in a processing plant and opened and held for more than 24 hours in the food establishment using an effective method to indicate the date by which the food must be consumed on the premises, sold, or discarded. The date must not exceed the manufacturer's use-by-date.

OPEN HAM AND TURKEY PACKAGES IN MAIN FRIDGE WERE NOT DATE MARKED. DATE MARK LIKE STATED ABOVE TO ENSURE THEY ARE USED WITHIN 7 DAYS ONCE OPENED.

Comply By: 11/21/22

4-300 Equipment Numbers and Capacities

4-302.12B ** Priority 2 **

MN Rule 4626.0705B Provide a readily accessible food temperature measuring device with a small diameter probe to measure the temperature in thin foods such as meat patties and fish fillets.

AT TIME OF INSPECTION THERE WERE ONLY REGULAR PROBE THERMOMETERS ON SITE

Type: Full
Date: 11/21/22
Time: 11:11:00
Report: 7930221191
Psc Of Willmar Llc

Food and Beverage Establishment Inspection Report

Page 2

(WHICH CAN BE USED FOR THICK FOODS). PROVIDE A THIN TIPPED THERMOMETER WITH A TAPERED END FOR THIN FOODS LIKE BURGERS AND CHICKEN PATTIES.

Comply By: 11/28/22

Food and Equipment Temperatures

Process/Item: Upright Cooler

Temperature: 41 Degrees Fahrenheit - Location: HAM--MAIN KITCHEN REFRIGERATOR

Violation Issued: No

Process/Item: Upright Cooler

Temperature: 36 Degrees Fahrenheit - Location: MILK--SECONDARY KITCHEN REFRIGERATOR

Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	2	0

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 7930221191 of 11/21/22.

Certified Food Protection Manager Christine J. Hebrink

Certification Number: FM108040 Expires: 09/29/24

Inspection report reviewed with person in charge and emailed.

Signed: _____

Establishment Representative

Signed: Tina Remmele

Tina Remmele, R.S.
Environmental Health Specialist
St. Cloud District Office
320-223-7302
tina.remmele@state.mn.us

Report #: 7930221191		Food Establishment Inspection Report				
 Minnesota Department of Health Food, Pools & Lodging Services P.O. Box 64975 St. Paul, MN 55164-0975		No. of RF/PHI Categories Out		2	Date	11/21/22
		No. of Repeat RF/PHI Categories Out		0	Time In	11:11:00
		Legal Authority MN Rules Chapter 4626			Time Out	
Psc Of Willmar Llc		Address 1701 19th Avenue Sw		City/State Willmar, MN	Zip Code 56201	Telephone 3202356022
License/Permit # 0037447		Permit Holder		Purpose of Inspection Full	Est Type	Risk Category
FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS						
Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item						
Mark "X" in appropriate box for COS and/or R						
IN= in compliance OUT= not in compliance N/O= not observed N/A= not applicable COS= corrected on-site during inspection R= repeat violation						
Compliance Status				COS	R	
Supervision						
1	IN	OUT	PIC knowledgeable; duties & oversight			
2	IN	OUT N/A	Certified food protection manager, duties			
Employee Health						
3	IN	OUT	Mgmt/Staff;knowledge,responsibilities&reporting			
4	IN	OUT	Proper use of reporting, restriction & exclusion			
5	IN	OUT	Procedures for responding to vomiting & diarrheal events			
Good Hygienic Practices						
6	IN	OUT N/O	Proper eating, tasting, drinking, or tobacco use			
7	IN	OUT N/O	No discharge from eyes, nose, & mouth			
Preventing Contamination by Hands						
8	IN	OUT N/O	Hands clean & properly washed			
9	IN	OUT N/A N/O	No bare hand contact with RTE foods or pre-approved alternate pprocedure properly followed			
10	IN	OUT	Adequate handwashing sinks supplied/accessible			
Approved Source						
11	IN	OUT	Food obtained from approved source			
12	IN	OUT N/A N/O	Food received at proper temperature			
13	IN	OUT	Food in good condition, safe, & unadulterated			
14	IN	OUT N/A N/O	Required records available; shellstock tags, parasite destruction			
Protection from Contamination						
15	IN	OUT N/A N/O	Food separated and protected			
16	IN	OUT N/A	Food contact surfaces: cleaned & sanitized			
17	IN	OUT	Proper disposition of returned, previously served, reconditioned, & unsafe food			
GOOD RETAIL PRACTICES						
Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.						
Mark "X" in box if numbered item is not in compliance Mark "X" in appropriate box for COS and/or R COS= corrected on-site during inspection R= repeat violation						
Safe Food and Water				COS	R	
30	IN	OUT N/A	Pasteurized eggs used where required			
31			Water & ice obtained from an approved source			
32	IN	OUT N/A	Variance obtained for specialized processing methods			
Food Temperature Control						
33			Proper cooling methods used; adequate equipment for temperature control			
34	IN	OUT N/A N/O	Plant food properly cooked for hot holding			
35	IN	OUT N/A N/O	Approved thawing methods used			
36	X		Thermometers provided & accurate			
Food Identification						
37			Food properly labeled; original container			
Prevention of Food Contamination						
38			Insects, rodents, & animals not present			
39			Contamination prevented during food prep, storage & display			
40			Personal cleanliness			
41			Wiping cloths: properly used & stored			
42			Washing fruits & vegetables			
Food Recalls:						
Person in Charge (Signature)						
Inspector (Signature) <i>Aina Ramo</i>						
Date: 11/21/22						

Risk factors (RF) are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. **Public Health Interventions (PHI)** are control measures to prevent foodborne illness or injury.

Time/Temperature Control for Safety				COS	R
18	IN	OUT N/A N/O	Proper cooking time & temperature		
19	IN	OUT N/A N/O	Proper reheating procedures for hot holding		
20	IN	OUT N/A N/O	Proper cooling time & temperature		
21	IN	OUT N/A N/O	Proper hot holding temperatures		
22	IN	OUT N/A	Proper cold holding temperatures		
23	IN	OUT N/A N/O	Proper date marking & disposition		
24	IN	OUT N/A N/O	Time as a public health control: procedures & records		
Consumer Advisory					
25	IN	OUT N/A	Consumer advisory provided for raw/undercooked food		
Highly Susceptible Populations					
26	IN	OUT N/A	Pasteurized foods used; prohibited foods not offered		
Food and Color Additives and Toxic Substances					
27	IN	OUT N/A	Food additives: approved & properly used		
28	IN	OUT	Toxic substances properly identified, stored, & used		
Conformance with Approved Procedures					
29	IN	OUT N/A	Compliance with variance/specialized process/HACCP		