



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

August 15, 2025

Licensee

Universal Healthcare Solutions LLC

8119 Upton Avenue South

Bloomington, MN 55431

RE: Project Number(s) SL38008016

Dear Licensee:

On June 10, 2025, the Minnesota Department of Health (MDH) completed a follow-up survey of your facility to determine correction of orders found on the survey completed on March 12, 2025. This follow-up survey determined your facility had not corrected all of the state correction orders issued pursuant to the March 12, 2025 survey.

In accordance with Minn. Stat. § 144G.31 Subd. 4 (a), state correction orders issued pursuant to the last survey, completed on March 12, 2025, found not corrected at the time of the June 10, 2025, follow-up survey and/or subject to penalty assessment are as follows:

0810-Fire Protection And Physical Environment-144g.45 Subd. 2 (b-F) - \$3,000.00

The details of the violations noted at the time of this follow-up survey completed on June 10, 2025 (listed above), are on the attached State Form. Brackets around the ID Prefix Tag in the left hand column, e.g., {2 ----} will identify the uncorrected tags.

Also, at the time of this follow-up survey completed on June 10, 2025, we identified the following violation(s):

0630-Compliance With Requirements For Reporting Ma-144g.42 Subd. 6 (b)

1620-Initial Reviews, Assessments, And Monitoring-144g.70 Subd. 2 (c-E) - \$5,000.00

The details of the violation(s) noted at the time of this follow-up survey are delineated on the attached State Form. Only the ID Prefix Tag in the left hand column without brackets will identify these state correction orders. It is not necessary to develop a plan of correction.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$8,000.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to

comply with the correction orders outlined on the state form; however, plans of correction are not required to be submitted for approval.

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 3: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

A state correction order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

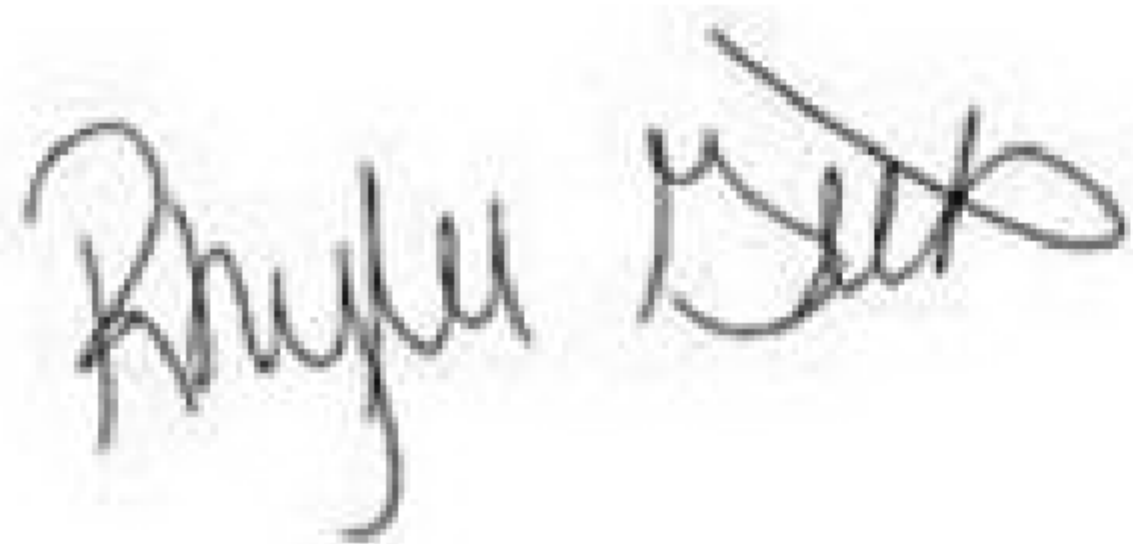
<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

We urge you to review these orders carefully. If you have questions, please contact Rhylee Gilb at 218-232-8285.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and/or state form with your organization's Governing Body.

Sincerely,

A handwritten signature in black ink, appearing to read "Rhylee Gilb". The signature is written in a cursive, flowing style.

Rhylee Gilb, Supervisor
State Rapid Response Team
Email: Rhylee.Gilb@state.mn.us
Telephone: 218-232-8285 Fax: 1-800-337-9238

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 38008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 06/10/2025
NAME OF PROVIDER OR SUPPLIER UNIVERSAL HEALTHCARE SOLUTIONS LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 8119 UPTON AVENUE SOUTH BLOOMINGTON, MN 55431		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
{0 000}	Initial Comments On June 10, 2025, the Minnesota Department of Health conducted a licensing order follow-up related to correction orders issued for SL38008016-1. The Minnesota Department of Health also conducted a complaint investigation, HL380083402M/HL380086547C and HL380083462M/HL380086537C at the above provider, and the following correction orders are issued. The following correction orders are re-issued for SL38008016-1, tag identification 630, 810, 1620. The following correction order issued related to HL380083402M/HL380086547C and HL380083462M/HL380086537C, tag identification 810. The following correction orders issued related to HL380083402M/HL380086547C, tag identification 630, 1620.	{0 000}	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
{0 480} SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	{0 480}			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{0 480}	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	{0 480}			

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{0 480}	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by:	{0 480}	Not reviewed during this survey		
0 630 SS=F	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: Based on interview and document review the licensee failed to ensure an individual abuse prevention plan (IAPP) included individualized	0 630			

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0 630	Continued From page 3 measures for vulnerabilities for 2 of 4 residents (R1, R3) reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R1's diagnoses included anxiety, legally blind, history of alcohol abuse, depression, dementia and chronic obstructive pulmonary disease (COPD). R1's service plan dated March 11, 2025, indicated R1 received assistance for the following services: activity assistance, bathing assistance, dressing, escort/mobility assistance, grooming, medication administration, toileting, and transfer assistance. R1's assessment dated June 3, 2025, indicated R1 was dependent for all movement, non-ambulatory, and used a wheelchair. The same assessment inaccurately indicated R1 did not use a wheelchair. The assessment indicated R1's smoking materials were kept in R1's room, staff assisted R1 to and from smoking. The same assessment inaccurately indicated R1 could smoke safely, independently, without intervention. R1's IAPP dated June 3, 2025, indicated R1 was at risk to be abused by others physically, verbally, emotionally, financially, and/or sexually and at	0 630			

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0 630	Continued From page 4 risk to abuse other vulnerable adults. R1's IAPP did not include specific measures to be taken to minimize the risk of abuse to from others or to reduce the risk of him harming others. R1's IAPP did not include specific measures to minimize the risk of self-abuse related to smoking. R3's diagnoses included anxiety, hypertension, and scoliosis. R3's service plan dated June 24, 2025, indicated R3 received assistance for the following services: activities, bathing reminders, dressing, grooming, medication administration, toileting, meal assistance, and transfer assistance. R3's IAPP dated June 5, 2025, indicated R3 was at risk to be abused by others, physically, verbally, emotionally, financially and sexually. The IAPP indicated R3 was at risk to abuse other vulnerable adults. The IAPP indicated R3 was at risk of abusing herself due to heavy alcohol drinking. R3's IAPP did not include specific measures to be taken to minimize the risk of abuse to R3 or self-abuse related to drinking. During an interview on June 24, 2025, at 12:10 p.m., licensed assisted living director (LALD)-B stated he made changes to the IAPP's for the correction orders. LALD-B stated it was expected that resident assessments accurately reflect a resident's care needs. The licensee-provided policy titled Individual Abuse Prevention Policy and Procedure dated January 1, 2025, indicated interventions may include supervision levels, environmental modifications, staffing rations, and behavior management strategies.	0 630			

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{0 810}	Continued From page 5	{0 810}			
{0 810} SS=I	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by:	{0 810}			

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{0 810}	Continued From page 6 Based on interview, and record review, the licensee failed to develop the fire safety and evacuation plan with the required content. This directly affected 3 of 4 residents (R1, R2, R3) and staff when a fire occurred at the facility. Staff failed to evacuate the mobility dependent residents firsts and evacuated the ambulatory resident. R2 had to crawl out of the home and R1 died in the fire. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R1's diagnoses included anxiety, legally blind, history of alcohol abuse, depression, dementia and chronic obstructive pulmonary disease (COPD). R1's service plan dated January 1, 2025, indicated R1 received assistance for activities, dressing, escort/mobility assistance, grooming, medication administration, toileting, and transfer assistance. R1's assessment dated June 3, 2025, indicated R1 was non ambulatory and used a wheelchair. The assessment indicated R1 was dependent on staff for all movement. R1's IAPP dated June 3, 2025, indicated R1 was not able to evacuate during a fire, and required to be evacuated via a wheelchair or stretcher by assigned staff, included on the evacuation roster.	{0 810}			

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{0 810}	Continued From page 7 R2's diagnosis included psychosis and pre-excitation syndrome. R2's service delivery record dated June 9, 2025, indicated R2 received assistance with toileting, mobility, and behavior management. R2's assessment dated April 20, 2025, indicated R2 used a manual wheelchair and required staff assist of one to transfer to and from the wheelchair. R2's individual abuse prevention plan (IAPP) dated June 7, 2025, indicated R1 required full assistance during an emergency and was not able to evacuate independently. The IAPP indicated staff must follow the facility's evacuation protocol and ensure R2 was safely escorted out of the building or to the nearest safe zone. R3's diagnoses included anxiety, hypertension, and scoliosis. R3's service plan dated June 24, 2025, indicated R3 received assistance with activities, bathing reminders, dressing, grooming, medication administration, toileting, meal assistance, and transfer assistance. R3's assessment dated May 29, 2025, indicated R3 required supervision of transfers due to unsteadiness, and used a walker with ambulation. R3's IAPP dated June 5, 2025, did not include documentation of emergency response information or actions required for R3 in the event of a fire or other emergency. On June 10, 2025, the surveyor conducted a follow-up survey on orders issued pursuant to a survey completed on March 12, 2025. Licensed assisted living director (LALD)-B provided an	{0 810}			

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{0 810}	Continued From page 8 updated fire safety and evacuation plan (FSEP). The licensee failed to provide an evacuation roster to the investigator. FIRE SAFETY AND EVACUATION PLAN: The licensee's FSEP, titled "Fire Safety and Evacuation Plan", failed to include the following: The FSEP included standard employee procedures but failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The plan included the acronym R.A.C.E. (Rescue, Alarm, Confine, and Extinguish). The policy had not been updated to provide complete actions for employees to take in the event of a fire or similar emergency at the licensed facility. The FSEP failed to indicated the licensee had an evacuation roster and direct which residents staff were required to evacuate first due to mobility dependence. The licensee policy titled, Fire Policy, dated October 11, 2023, indicated its purpose was to provide a course of action for staff to follow in the event of a fire. The policy indicated, in the event of a fire, staff will follow and use the RACE procedure. The policy indicated residents who can assist in their own evacuation during a fire will follow the RACE procedure with staff. The FSEP included standard resident evacuation procedures but failed to provide specific procedures for resident movement and evacuation or relocation during a fire or similar emergency including individualized unique needs of residents. The plan included instructions to evacuate residents but did not include any procedures for assisting residents during	{0 810}			

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{0 810}	Continued From page 9 evacuation nor did it include instructions for staff to follow in case of relocation. The licensee policy titled, Resident Actions, dated June 1, 2024, directed residents to get out of the facility and stay out, feel doorknobs before opening, close doors as they leave, get low to go under smoke., and meet at the end of the driveway. FIRE INCIDENT A facility incident report dated June 4, 2025, at 6:38 p.m., indicated a fire alarm sounded and a fire was observed by staff coming from room #3. The report indicated 911 was called, the fire department arrived, and all residents were evacuated to another facility (address #2). A written statement from unlicensed personnel (ULP)-D dated June 4, 2025, indicated ULP-D worked at the facility when the fire happened. ULP-D's statement indicated she had completed cares, assisted R1 to lay down in bed, and proceeded to go to R2's room to assist him when she heard the smoke detector sounding. Upon inspection of the alarm sounding, the statement indicated she saw fire coming out of the R1's room. The statement indicated ULP-D ran to get the fire blanket while calling 911. The statement indicated the fire became too much for the ULP-D to enter R1's room, so ULP-D closed R2's room door and ran to the basement to alert R3 of the fire. R1's progress note dated June 4, 2025, indicated the fire started in R1's room. R1 did not make it out of his room even with the help of the fire department. R1's death record was not available at the time of	{0 810}			

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{0 810}	Continued From page 10 the investigation. During an interview on June 10, 2025, at 12:03 p.m., R2 stated staff did not talk to him about what to do in the event of a fire. R2 stated he heard a smoke detector sounding and saw black smoke coming up. R2 stated he yelled for help. R2 stated he got himself out of his room and outside by crawling, where he was met by the fire department. R1 stated he evacuated himself all on his own and did not know where ULP-D was. During an interview on June 24, 2025, at 12:10 p.m., LALD-B stated he hired a consult company to develop a fire plan with steps for residents and staff to follow during a fire. The LALD-B stated each resident had an individualized plan for them. LALD-B stated staff practiced for fires with drills and were trained on what to do. LALD-B stated he specifically discussed with each resident on what they should do if there was a fire. During an interview on July 1, 2025, at 12:00 p.m., ULP-D stated she was trained to rescue, alarm, contain and extinguish in the event of a fire. ULP-D stated she was sufficiently trained on what to do in the event of a fire. ULP-D stated residents did not participate in practice or drills for fire. ULP-D stated she had assisted R1 to bed and went to R2's room to assist him with night time cares when she heard a smoke alarm sounding. ULP-D stated she told R2 to wait so she could see what was going on, and when she entered the hallway, she saw smoke coming from R1's room. ULP-D stated the fire was big, and she could not enter R1's room because the fire was too big. ULP-D stated she called 911, shut R2's room door, and went downstairs to get R3 out of the facility. ULP-D stated when she got outside with R3, the fire department was there	{0 810}			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 38008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 06/10/2025
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{0 810}	Continued From page 11 and would not let her go back inside.	{0 810}	Not reviewed during this survey		
{0 970} SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by:	{0 970}			
01620 SS=J	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment. (b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery.	01620			

Minnesota Department of Health

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01620	Continued From page 12 (c) Resident reassessment and monitoring must be conducted by a registered nurse: (1) no more than 14 calendar days after initiation of services; (2) as needed based on changes in the resident's needs; and (3) at least every 90 calendar days. (d) Sections of the reassessment and monitoring in paragraph (c) may be completed by a licensed practical nurse as allowed under the Nurse Practice Act in sections 148.171 to 148.285. A registered nurse must review the findings as part of the resident's reassessment. (e) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (f) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: Based on interview and document review the licensee failed to accurately assess the smoking safety needs of the resident and implement new interventions for continued smoking non-compliance for 1 of 4 residents (R1) reviewed. R1 started a fire in his room with oxygen and died.	01620			

Minnesota Department of Health

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01620	Continued From page 13 This practice resulted in a level four violation (a violation that results in serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R1's diagnosis included anxiety, legal blindness and chronic obstructive pulmonary disease. R1's service plan dated June 5, 2025, indicated R1 received assistance with transfers, mobility and oxygen delivery. R1's assessment dated December 18, 2024, completed by licensed assisted living director (LALD)-B, who was also a registered nurse (RN), indicated R1 smoked and kept materials in his room. The assessment indicated R1 did not use matches or a lighter safely and did not handle lighting the cigarette responsibly. R1 was not able to extinguish the cigarette completely. The assessment indicated staff were to assist R1 with going outside to smoke. The assessment indicated there were no signs in R1's room of mishandled cigarettes. The assessment inaccurately indicated R1 was able to smoke safely without intervention. The licensee smoking policy, signed by R1 and LALD-B, on November 22, 2024, indicated smoking is only allowed in the designated smoking areas. Violation of the smoking policy would result in a written warning. A second violation would result in a 30-day notice to vacate. A second violation for smoking in the room or	01620			

Minnesota Department of Health

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01620	Continued From page 14 undesignated area was signed by R1 and LALD-B on January 24, 2025. Additionally on the backside of the paper were two hand-written dates of January 15, (no year), 1:12 p.m. and February 9, 2025, 6:47 p.m. There was no context to the dates and not clear if those were additional dates of smoking violation. A care conference progress notes dated February 10, 2025, indicated R1, his case manager, and the LALD-B participated in the conference and discussed R1's current health status and on-going need for smoking safety due to high-risk status. The noted indicated R1 was "cooperative" but continued to be high risk for smoking-related injury due to oxygen use. R1 verbally agreed he understood the smoking protocol and would continue to notify staff for supervised smoking. The follow-up progress note dated February 14, 2025, indicated R1 was educated about the dangers of smoking in an oxygenated room. R1 verbally agreed to not attempt smoking in his room. R1's progress notes dated February 11, 2025, indicated a room search log was initiated to ensure R1 did not possess smoking materials in his room. The note indicated the nurse would conduct searches three times a week and staff would conduct searches as needed. A document titled "Room Search Log (Smoking Safety), dated February 12, 2025 through June 4, 2025, indicated 49 room searches were conducted during the stated time frame (three times per week). R1's progress notes dated April 9, 2025, indicated R1 smoked outside with staff four times during the evening shift and staff observed R1 hiding	01620			

Minnesota Department of Health

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01620	Continued From page 15 cigarettes in his shirt pocket. The note indicated staff provided education to the resident about smoking dangers with oxygen in his room. Room Search Log on April 9, 2025, indicated staff noted cigarettes and a lighter inside a pillow in R1's room. R1's progress notes dated May 12, 2025, indicated R1 would attempt to hide cigarettes after staff took him out for smoking and R1 did not want staff to check his pockets. R1 threatened to have staff fired if they did. Room Search Log on May 12, 2025, inaccurately indicated by LALD-B nothing was found during the room search. During an interview on June 10, 2025, at 12:03 p.m., R2 stated he saw R1 smoking inside the facility several times and heard staff tell him not to do that several times. R2 stated staff would tell R1 to not smoke inside and would take his smoking stuff away. During an interview on July 1, 2025, at 12:00 p.m., ULP-D stated staff needed to take R1 outside to smoke, and another resident would help R1 light his cigarette. ULP-D stated staff stayed with R1 the whole time he was smoking. ULP-D stated R1 did not need any other assistance with smoking other than assistance being brought outside. ULP-D stated R1 would hide cigarettes in his pockets and R1 had attempted to smoke in his room prior to the fire. R1's record lacked documentation of ULP-D and R2's observation of R1 smoking in his room. The licensee failed to reassess R1's smoking	01620			

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01620	Continued From page 16 behaviors after several non-compliance issues and implement new interventions reduce the risk of smoking injury to himself and others. R1's assessment dated June 3, 2025, completed by LALD-B, indicated R1 was dependent for all movement, non-ambulatory, and used a wheelchair. The same assessment inaccurately indicated R1 did not use a wheelchair. The smoking assessment indicated the same answers as the previous assessment completed on December 18, 2024. R1's smoking materials were kept in R1's room, staff assisted R1 to and from smoking. The same assessment inaccurately indicated R1 could smoke safely, independently, without intervention when he was not able to safely extinguish a cigarette or safely use a lighter. The assessment also inaccurately indicated there was no signs of mishandled cigarettes when R1 had several smoking policy violations of keeping materials on himself or in his room. R1's individual abuse prevention plan (IAPP) dated June 3, 2025, lacked documentation of any smoking safety interventions. A facility incident report dated June 4, 2025, at 6:38 p.m., indicated 911 was called due to a fire emergency. Staff noted a fire coming from R1's room. A written statement from unlicensed personnel (ULP)-D dated June 4, 2025, indicated ULP-D worked at the facility when the fire happened. ULP-D's statement indicated she had completed cares, assisted R1 to lay down in bed, and proceeded to go to R2's room to assist him when she heard the smoke detector sounding. Upon inspection of the alarm sounding, the statement	01620			

Minnesota Department of Health

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01620	Continued From page 17 indicated she saw fire coming out of the R1's room. The statement indicated ULP-D ran to get the fire blanket while calling 911. The statement indicated the fire became too much for the ULP-D to enter R1's room, so ULP-D closed R2's room door and ran to the basement to alert R3 of the fire. R1's progress note dated June 4, 2025, indicated the fire started in R1's room. R1 did not make it out of his room even with the help of the fire department. R1's death record was not available at the time of the investigation. During an interview on June 24, 2025, at 12:10 p.m., LALD-B stated it was his expectation that resident assessments are accurate and accurately reflect the resident's care needs. LALD-B stated if a resident smokes, it should be reflected in the resident's IAPP. LALD-B stated R1's smoking materials were kept in the nurse's room. During an interview on June 30, 2025, at 12:00 p.m., RN-C stated he completed resident IAPPs. RN-C stated it is very important that resident smoking information is included in their IAPP, and it is important that a resident assessment accurately reflects the care needs of a resident. RN-C stated safety interventions should be stated in their assessment. RN-C stated he looked at R1's smoking plan and did not see a need to make any changes. RN-C stated R1 removed his oxygen, staff gave R1 his smoking supplies, and R1 lit his own cigarettes. RN-C stated when R1 was done smoking, he called staff to bring him back inside. RN-C stated he heard R1 had some noncompliance with the smoking policy in the	01620			

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01620	Continued From page 18 past, and that R1 was not an independent smoker. The licensee-provided policy titled Smoking/Tobacco Use, dated January 15, 2025, indicated the facility was a smoke free facility and no smoking materials will be allowed in the building. The policy indicated resident who smoke will be evaluated for their ability to smoke safely and independently and reevaluated on at least a quarterly basis or more frequently as needed. The policy indicated resident's who were deemed unsafe to smoke independently would be allowed to smoke only when under the direct supervision of family, friends who are not residents of the facility, or facility staff.	01620			
{01640} SS=D	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees	{01640}			

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{01640}	Continued From page 19 when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by:	{01640}	Not reviewed during this survey		
{01790} SS=F	144G.71 Subd. 10 Medication management for residents who will (2) for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or unlicensed personnel shall provide medications in amounts and dosages needed for the length of the anticipated absence, not to exceed seven calendar days; (3) the resident must be provided written information on medications, including any special instructions for administering or handling the medications, including controlled substances; and (4) the medications must be placed in a medication container or containers appropriate to the provider's medication system and must be labeled with the resident's name and the dates and times that the medications are scheduled. (b) For unplanned time away when the licensed nurse is not available, the registered nurse may delegate this task to unlicensed personnel if: (1) the registered nurse has trained the unlicensed staff and determined the unlicensed staff is competent to follow the procedures for giving medications to residents; and (2) the registered nurse has developed written procedures for the unlicensed personnel, including any special instructions or procedures regarding controlled substances that are prescribed for the resident. The procedures must address:	{01790}			

Minnesota Department of Health

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{01790}	Continued From page 20 (i) the type of container or containers to be used for the medications appropriate to the provider's medication system; (ii) how the container or containers must be labeled; (iii) written information about the medications to be provided; (iv) how the unlicensed staff must document in the resident's record that medications have been provided, including documenting the date the medications were provided and who received the medications, the person who provided the medications to the resident, the number of medications that were provided to the resident, and other required information; (v) how the registered nurse shall be notified that medications have been provided and whether the registered nurse needs to be contacted before the medications are given to the resident or the designated representative; (vi) a review by the registered nurse of the completion of this task to verify that this task was completed accurately by the unlicensed personnel; and (vii) how the unlicensed personnel must document in the resident's record any unused medications that are returned to the facility, including the name of each medication and the doses of each returned medication. This MN Requirement is not met as evidenced by:	{01790}	Not reviewed during this survey		



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

April 9, 2025

Licensee

Universal Healthcare Solutions LLC
8119 Upton Avenue South
Bloomington, MN 55431

RE: Project Number(s) SL38008016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on March 12, 2025, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

1290 - 144g.60 Subdivision 1 - Background Studies Required - \$3,000.00

2310 - 144g.91 Subd. 4 (a) - Appropriate Care And Services - \$3,000.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$6,000.00.** You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in

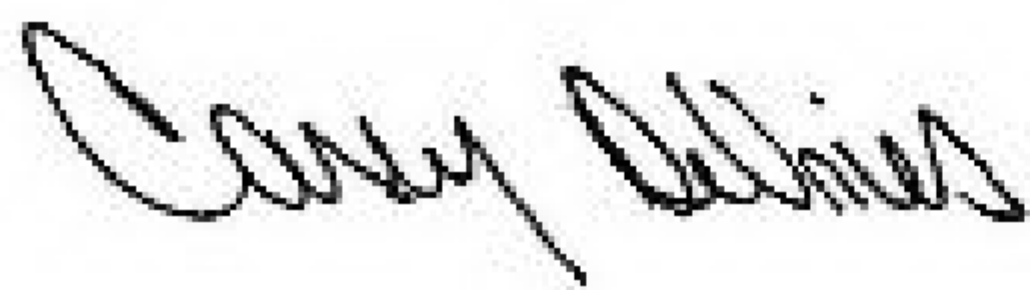
a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: <https://forms.office.com/g/Bm5uQEPhVa>. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Casey DeVries". The signature is fluid and cursive, with the first name "Casey" being more prominent than the last name "DeVries".

Casey DeVries, Supervisor

State Evaluation Team

Email: casey.devries@state.mn.us

Telephone: 651-201-5917 Fax: 1-866-890-9290

JMD

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 38008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 03/12/2025
NAME OF PROVIDER OR SUPPLIER UNIVERSAL HEALTHCARE SOLUTIONS LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 8119 UPTON AVENUE SOUTH BLOOMINGTON, MN 55431		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL38008016-0 On March 10, 2025, through March 12, 2025, the Minnesota Department of Health conducted a full survey at the above provider, and the following correction orders are issued. At the time of the survey, there were three residents, all of them received services under the Assisted Living license. An immediate order for correction was identified on March 10, 2025, issued for SL38008016-0, tag identification 1290. During the survey, the licensee took action to mitigate the immediate risk. However, noncompliance remained, and the scope and level remain unchanged. An immediate order for correction was identified on March 11, 2025, issued for SL38008016-0, tag identification 2310.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 000	Continued From page 1	0 000			
0 480 SS=F	During the survey, the licensee took action to mitigate the immediate risk. However, noncompliance remained, and the scope and level remain unchanged. 144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage;	0 480			

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0 480	Continued From page 2 (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include:	0 480			

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0 480	Continued From page 3 Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated March 11, 2025, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance.	0 480			
0 630 SS=F	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure an individual abuse prevention plan (IAPP) was developed to include the required content for two of two residents (R1, R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and	0 630			

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0 630	Continued From page 4 was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R1 R1 was admitted to the licensee on February 13, 2023. R1's diagnoses included anxiety, legally blind, history of alcohol abuse, depression, dementia and chronic obstructive pulmonary disease (COPD). R1's Service Plan dated March 11, 2025, indicated R1 received assistance for the following services: activity assistance, bathing assistance, dressing, escort/mobility assistance, grooming, medication administration, toileting, and transfer assistance. R1's IAPP dated December 18, 2024, indicated R1 was at risk to be abused by others and also at risk to abuse other vulnerable adults. R1's IAPP did not include the required statements of the specific measures to be taken to minimize the risk of abuse to that person. R2 R2 was admitted to the licensee on January 23, 2023. R2's diagnoses included anxiety, hypertension, and scoliosis. R2's Service Plan dated January 23, 2023, indicated R2 received assistance for the following services: activity ambulation, bathing assistance, dressing, grooming, medication administration, toileting, meal assistance, and transfer assistance.	0 630			

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0 630	Continued From page 5 R2's IAPP dated December 18, 2024, indicated R2 was at risk to be abused by others, physically, verbally, emotionally, financially and sexually. The IAPP did not indicated if R2 was at risk to abuse other vulnerable adults. R2's IAPP did not include the required statements of the specific measures to be taken to minimize the risk of abuse to that person. On March 11, 2025, at 12:12 p.m., licensed assisted living director/ clinical nurse supervisor (LALD/CNS)-C stated they were not aware they needed to include a statement that resident is at risk to abuse and be abused by other vulnerable adults and to address specific interventions to address identified risks. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 630			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation.	0 810			

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0 810	Continued From page 6 (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on interview, and record review, the licensee failed to develop the fire safety and evacuation plan with the required content and provide the required training. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On March 11, 2025, licensed assisted living	0 810			

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0 810	Continued From page 7 director/clinical nurse supervisor (LALD/CNS)-C provided documents on the fire safety and evacuation plan (FSEP), fire safety and evacuation training, and evacuation drills for the facility. FIRE SAFETY AND EVACUATION PLAN: The licensee's FSEP, titled "Annex J: Fire policy & Procedure", undated, failed to include the following: The FSEP included standard employee procedures but failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The plan included the acronym R.A.C.E. (Rescue, Alarm, Confine, and Extinguish or Evacuate) but the plan was designed for a building with life safety systems such as fire doors and a fire alarm. The policy had not been updated to provide complete actions for employees to take in the event of a fire or similar emergency at the licensed facility which did not have life safety systems or a fire-resistant construction type. The FSEP did not identify specific fire protection actions for residents. There was no section in the policy that addressed the responsibilities or basic evacuation procedures that residents should follow in case of a fire or similar emergency. The FSEP included standard resident evacuation procedures but failed to provide specific procedures for resident movement and evacuation or relocation during a fire or similar emergency including individualized unique needs of residents. The plan included instructions to evacuate residents but did not include any procedures for assisting residents during	0 810			

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0 810	Continued From page 8 evacuation nor did it include instructions for staff to follow in case of relocation. TRAINING: The licensee failed to provide evacuation training to residents at least once per year. LALD/CNS-C lacked documentation showing any training was offered or training was scheduled for a future date for residents on the fire safety and evacuation plan. The licensee failed to provide training to employees on the FSEP upon hire and at least twice per year. LALD/CNS-C stated that staff receive training on the FSEP at hire and annually thereafter. No other training documentation was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810			
0 970 SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the facility's liability for health, safety, or personal	0 970			

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0 970	Continued From page 9 property of a resident for one of one resident (R1). This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee's blank Assisted Living Contract form, the same utilized for all residents, on pages 20 and 21, read: " 2.INDEMNIFICATION Resident will indemnify and hold harmless Provider, its employees and agents from and against any and all claims, actions, damages, and liability and expense in connection with loss of life, personal injury or damage to property, arising from or out of the use by Resident of the rented premises or any other part of Provider's property, or caused wholly or in part by an act or omission of Resident or Resident's guests or agents. 3.INSURANCE Provider will maintain appropriate levels and types of insurance covering the building and its contents. Because Provider does not maintain insurance covering the contents of residents' Apartment Units or storage lockers, Resident is strongly encouraged to carry appropriate levels of liability insurance covering both the contents of the Apartment Unit: as well as any injury to Resident or Resident's guests occurring within the Apartment Unit (this is usually called "renter's insurance"). Resident acknowledges and understands that the lack of such insurance	0 970			

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0 970	Continued From page 10 coverage may result in personal loss to and/or liability of Resident. If Resident has a waterbed, Resident must specifically ensure damage that may be caused by the same. Resident agrees to provide the Provider with a certificate of insurance upon request. Provider strongly recommends that Resident obtain insurance covering the contents of Resident's Apartment Unit. 4. LIABILITY Provider is not liable to Resident or Resident's guests for any injury, death or property damage occurring in the Apartment Unit or on Provider's premises unless such injury, death or property damage occurs as the result of an equipment malfunction or hazardous conditions within the building not caused by Resident or Resident's guests. Provider is also not liable for any injury, death or damage occurring as the result of Resident's receipt of health-related, supportive or other services from third party providers. Provider may be liable to Resident for its own negligent acts or those of its employees or agents. Unless caused by one of the aforementioned except reasons, Resident agrees to hold Provider harmless from any and all claims for injuries, property damage or any other loss resulting from an accident or other occurrence in the Apartment Unit or on Provider's premises. Resident will not be liable to the Provider, or any other person claiming through or under Provider by right of subrogation or otherwise, for damage to the Apartment Unit or to Provider's premises from causes or risks normally covered by standard fire and extended coverage insurance, or which are actually covered by any other insurance. The parties to this Contract shall procure from their insurers a waiver of all rights of subrogation which one insurer under said policies might have as against another, said waiver to be in writing for	0 970			

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0 970	Continued From page 11 the express benefit of the other." R1's Assisted Living Contract was signed on February 13, 2023, and included the above liability language. On March 11, 2025, at 12:03 p.m., licensed assisted living director/clinical nurse supervisor (LALD/CNS)-C stated they used the same assisted living contract form for all residents, and they were not aware of the requirement to not include language waiving the facility's liability for health, safety, or personal property of a resident in the contract. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 970			
01290 SS=H	144G.60 Subdivision 1 Background studies required (a) Employees, contractors, and regularly scheduled volunteers of the facility are subject to the background study required by section 144.057 and may be disqualified under chapter 245C. Nothing in this subdivision shall be construed to prohibit the facility from requiring self-disclosure of criminal conviction information. (b) Data collected under this subdivision shall be classified as private data on individuals under section 13.02, subdivision 12. (c) Termination of a staff member in good faith reliance on information or records obtained under this section regarding a confirmed conviction does not subject the assisted living facility to civil liability or liability for unemployment benefits.	01290			

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01290	Continued From page 12 This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to re-run a COVID-19 expired background study (BGS) in NETStudy 2.0 (web-based system use to submit BGS requests to the Department of Human Services (DHS)) and failed to ensure the BGS was affiliated to the licensee's health facility identification number (HFID) for three of eight employees (unlicensed personnel (ULP-A, ULP-B, ULPD). This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: The licensee's HFID was 38008. The licensee had access to another HFID in NETStudy 2.0 for a sister assisted living facility, HFID 40284. ULP-A ULP- A was hired on March 20, 2024, to provide direct cares and services to residents. The licensee's work schedule for March 10, 2025, through March 16, 2025, indicated ULP-A was scheduled to work nightshift (10:00 p.m. to 6:00 a.m.) on Sunday, March 16, 2025. The licensee's NETstudy 2.0 roster printed on	01290			

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01290	Continued From page 13 March 10, 2025, indicated ULP-A's BGS was affiliated to the licensee's HFID 38008. The "Eligible - COVID-19 Study" status for the BGS was expired on December 31, 2022. The licensee failed to submit a new BGS for ULP-A after the COVID-19 eligible status had expired. ULP-B ULP-B was hired on February 26, 2024, to provide direct cares and services to residents. The licensee's work schedule for March 10, 2025, through March 16, 2025, indicated ULP-B was scheduled to work 12 hours shift on Tuesday from 6:00 a.m., to 6:00 p.m., on Tuesday, March 11, 2025, and 6:00 a.m., to 2:00 p.m., on Thursday and Friday March 13 and 14, 2025. The licensee's NETstudy 2.0 roster printed on March 10, 2025, indicated ULP-B's BGS was affiliated to the licensee's sister facility HFID 40284. The licensee failed to affiliate ULP-B's BGS to the licensee HFID: 38008. ULP-D ULP-D was hired on January 1, 2025, to provide direct cares and services to residents. The licensee's work schedule for March 10, 2025, through March 16, 2025, indicated ULP-D was not scheduled to work for the week. The licensee's NETstudy 2.0 roster printed on March 10, 2025, indicated ULP-D's BGS was affiliated to the licensee's sister facility HFID 40284. The licensee failed to affiliate ULP-D's BGS to the licensee HFID: 38008. On March 10, 2025, at 1:20 p.m., licensed assisted living director/clinical nurse supervisor	01290			

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01290	Continued From page 14 (LALD/CNS)-C stated ULP-D worked full time at the licensee's sister facility and worked on call at the licensee's HFID 38008 facility. On March 10, 2025, at 1:22 p.m., LALD/CNS-C stated they were not aware ULP-A's BGS study was expired. LALD/CNS-C also stated ULP-A worked independently with residents without supervision. On March 10, 2025, at 1:28 p.m., LALD/CNS-C stated they did not know that they had to affiliate employees BGS to each facility's HFID when employees worked at multiple facilities under the same ownership. The DHS website for Background Studies updated February 18, 2025, indicated, "The Minnesota Department of Human Services (DHS) requires background studies for people who work in certain health and human services programs, and in childcare settings if they provide care or have direct contact with vulnerable populations. DHS also completes background studies on others, such as people planning to provide foster care or adopt. Minnesota statutes direct the background study process for entities required to initiate background studies." It further indicated, "DHS temporarily modified background studies during the COVID-19 pandemic. Those modifications ended Jan. 1, 2023. Learn more about the return to fully compliant studies." The licensee's 4.02 Background studies Policy indicated the licensee will conduct a Minnesota Department of Human Services Background Study on all employees, volunteers and contractors. No employe may provide direct services and have independent direct contact with any residents until acceptable result of the	01290			

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01290	Continued From page 15 background study have been received. The licensee will not hire individuals whose results of the background study indicate disqualification for the position. No further information was provided. TIME PERIOD FOR CORRECTION: Immediate	01290			
01620 SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by:	01620			

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01620	Continued From page 16 Based on interview and record review, the licensee failed to ensure the registered nurse (RN) conducted ongoing resident assessment and reassessment, not to exceed 90 calendar days from the last date of the assessment for one of one resident (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1 was admitted to the licensee on February 13, 2023, and started receiving assisted living services. R1's diagnosis included anxiety disorder, depressive disorder, legally blind, history of alcohol abuse, chronic obstructive pulmonary disease (COPD), and dementia. R1's unsigned service plan dated March 11, 2025, indicated R1 received assistance with dressing, grooming, bathing reminder, meal assistance, manage behaviors, laundry, incontinence care, toileting, transfer assistance, and medication administration. R1's record included a pre-admission nursing assessment completed on February 13, 2023, admission nursing assessment completed on February 19, 2023, 14-day nursing assessment completed on February 10, 2023, 90-day nursing	01620			

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01620	Continued From page 17 assessments completed on September 18, 2023, and yearly assessment completed on December 18, 2023, and December 18, 2024. The assessment completed on December 18, 2024, was 276 days past 90-calendar day requirement. R1's record included an Emergency Relocation Notification form completed on February 23, 2025, and After Visit Summary which indicated R1 was admitted for evaluation of abdominal pain likely due to alcohol induced pancreatitis from February 23, 2025, to February 25, 2025. R1's record lacked a post hospitalization nursing assessment upon R1's return to the licensee to assess for a change in condition. On March 11, 2025, at 12:30 p.m., licensed assisted living director/clinical nurse supervisor (LALD/CNS)-C stated they completed preadmission assessment, 14-day assessment, 90-day assessment and then a yearly assessment. LALD/CNS-C stated they only completed one 90-day assessment after they completed 14-day assessment for all residents, and then they did a yearly assessment. LALD/CNS-C stated they were not aware assessments were supposed to be completed every 90-days. On March 12, 2025, at 9:58 a.m., LALD/CNS-C stated change of condition assessment should be completed when there was change from a residents' normal condition, but stated they were not aware they had to complete assessment for a resident who was returning from hospital admission since they were coming back to their home. The licensee's 6.01 Assessment, Reviews and Monitoring policy dated January 1, 2025,	01620			

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01620	Continued From page 18 indicated, resident's reassessment and monitoring must be conducted no more than 14 days after start of services, with change in condition, and at least every 90 days. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01620			
01640 SS=D	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by: Based on interview and record review, the	01640			

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01640	Continued From page 19 licensee failed to ensure the current service plan included a signature or other authentication by the resident or resident's designated representative and the licensee to document agreement on the services to be provided for one of two residents (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 was admitted to the licensee on February 13, 2023, and started receiving assisted living services. R1's diagnosis included anxiety disorder, depressive disorder, legally blind, history of alcohol abuse, and dementia. R1's unsigned service plan effective date (printed on) March 11, 2025, indicated R1 received assistance with dressing, grooming, bathing reminder, meal assistance, manage behaviors, laundry, incontinence care, toileting, transfer assistance, and medication administration. R1's service plan lacked a signature or other authentication by the residents or residents' designated representatives and the licensee to document agreement on the services to be provided.	01640			

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01640	Continued From page 20 On March 11, 2025, at 12:10 p.m., licensed assisted living director/clinical nurse supervisor (LALD/CNS)-C stated they had not made R1 sign the service plan and stated it was an oversight. The licensee's 6.08 Service Plan policy dated January 1, 2025, indicated, the service plan and any revisions must include a signature or other authentication by the assisted living provider and by the resident or resident's representative documenting agreement on the services to be provided. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01640			
01790 SS=F	144G.71 Subd. 10 Medication management for residents who will (2) for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or unlicensed personnel shall provide medications in amounts and dosages needed for the length of the anticipated absence, not to exceed seven calendar days; (3) the resident must be provided written information on medications, including any special instructions for administering or handling the medications, including controlled substances; and (4) the medications must be placed in a medication container or containers appropriate to the provider's medication system and must be labeled with the resident's name and the dates and times that the medications are scheduled. (b) For unplanned time away when the licensed nurse is not available, the registered nurse may delegate this task to unlicensed personnel if:	01790			

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01790	Continued From page 21 (1) the registered nurse has trained the unlicensed staff and determined the unlicensed staff is competent to follow the procedures for giving medications to residents; and (2) the registered nurse has developed written procedures for the unlicensed personnel, including any special instructions or procedures regarding controlled substances that are prescribed for the resident. The procedures must address: (i) the type of container or containers to be used for the medications appropriate to the provider's medication system; (ii) how the container or containers must be labeled; (iii) written information about the medications to be provided; (iv) how the unlicensed staff must document in the resident's record that medications have been provided, including documenting the date the medications were provided and who received the medications, the person who provided the medications to the resident, the number of medications that were provided to the resident, and other required information; (v) how the registered nurse shall be notified that medications have been provided and whether the registered nurse needs to be contacted before the medications are given to the resident or the designated representative; (vi) a review by the registered nurse of the completion of this task to verify that this task was completed accurately by the unlicensed personnel; and (vii) how the unlicensed personnel must document in the resident's record any unused medications that are returned to the facility, including the name of each medication and the doses of each returned medication.	01790			

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01790	Continued From page 22 This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the registered nurse (RN) developed training and competencies for unlicensed personnel (ULP) providing medications to residents for unplanned time away from home when the licensed nurse was not available for one of one employee (ULP-B). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: ULP-B was hired on February 26, 2022, to provide direct care to residents. On March 11, 2025, at 9:41 a.m., the surveyor observed ULP-B administer medication to R2. ULP-B's employee record lacked documentation of training and competencies for providing medications for unplanned time away when the RN is not available. On March 12, 2025, at 1:44 p.m., ULP-B stated they did call the nurse when they had to dispense medication for unplanned times away to get permission to dispense, then they dispensed medication for residents when they had to leave the facility unexpectedly. ULP-B stated they were	01790			

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01790	Continued From page 23 trained on how to give medications to residents who were going on unplanned times away when they took a certified nursing assistant courses, but they were not trained at the licensee's facility. The Minnesota Nurse Aide Candidate Handbook last updated January 2, 2023, section Skill Task Listing did not include any aspect of medication administration. On March 12, 2025, at 2:32 p.m., licensed assisted living director/clinical nurse supervisor (LALD/CNS)-C stated ULPs were trained on how to administer medication, but they had not provided a specific training for unplanned time away medication administration to any ULP. The licensee's 7.10 Medication Management - Planned and Unplanned Time Away policy dated January 1, 2025, indicated, for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or properly trained and competency tested unlicensed personnel may give the resident or resident representative medications in the amounts and doses need for the length of the anticipated absence, not to exceed seven days. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01790			
02310 SS=I	144G.91 Subd. 4 (a) Appropriate care and services (a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date	02310			

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02310	Continued From page 24 service plan subject to accepted health care standards. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to provide care and services according to acceptable health care, medical, or nursing standards for two of two residents (R1, R2) with hospital bed rails. This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R1 On March 11, 2025, at 12:05 p.m., during a facility tour, the surveyor observed upper half bed rails on both sides of R1's hospital bed. R1's diagnoses included anxiety, legally blind, depression, dementia, and history of alcohol abuse. R1's unsigned Service Plan (Waiver)- Addendum to Contract with effective date of March 11, 2025, indicated R1 received services for assisting with activities, bathing dressing, grooming, medication set up, medication administration, incontinence care, meal assistance, laundry, and supervision with oxygen delivery.	02310			

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02310	Continued From page 25 R1's most recent assessment dated December 18, 2024, under the bed safety category of the safety section indicated side rails needed for easy turning and repositioning. The bed safety zone category indicated the bed safety zone assessment was not applicable, either resident has no bed rails in use or has portable bed rails that are installed on a consumer bed. R1's record lacked documentation of the following: - purpose and intention of the bed rail including consideration of whether the bed rail has the effect of being an improper restraint; - measurements; - the resident's bed rail use/need assessment; - risk vs. benefits discussion (individualized to each resident's risks); - the resident's preferences; - physical inspection of the bed rail(s) and mattress for areas of entrapment, stability, and correct installation; and - any necessary information related to interventions to mitigate safety risk or negotiated risk agreements. R2 On March 11, 2025, at 12:10 p.m., during a facility tour, the surveyor observed an upper full bed rail that extended from the upper portion of the bed just below the pillow area to the foot of the bed on both sides of R2's hospital bed. R2's diagnoses included hypertension, back pain-scoliosis, and anxiety. R2's unsigned Service Plan (Waiver)- Addendum to Contract with effective dated January 23, 2023, indicated R2 received services for assisting with ambulation, transferring, bathing, dressing,	02310			

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02310	Continued From page 26 grooming, medication set up, medication administration, incontinence care, and meal assistance. R2's most recent assessment dated December 18, 2024, under the bed safety category of the safety section indicated no assistive device was needed for the bed. The bed safety zone category indicated the bed safety zone assessment was not applicable, either resident has no bed rails in use or has portable bed rails that are installed on a consumer bed. R2's record lacked documentation of the following: - purpose and intention of the bed rail including consideration of whether the bed rail has the effect of being an improper restraint; - measurements; - the resident's bed rail use/need assessment; - risk vs. benefits discussion (individualized to each resident's risks); - the resident's preferences; - physical inspection of the bed rail(s) and mattress for areas of entrapment, stability, and correct installation; and - any necessary information related to interventions to mitigate safety risk or negotiated risk agreements. On March 11, 2025, at approximately 11:00 a.m., licensed assisted living director/clinical nurse supervisor (LALD/CNS)-C stated bed rail assessments were supposed to be done every 90 days for both residents, but they did not do it. LALD/CNS-C stated the had discussed the risks and benefits with both residents but did not document it. LALD/CNS-C further stated R1 was using the bed rails for turning and repositioning, and R2 was using the bed rail to keep them from	02310			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 38008	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 03/12/2025
NAME OF PROVIDER OR SUPPLIER UNIVERSAL HEALTHCARE SOLUTIONS LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 8119 UPTON AVENUE SOUTH BLOOMINGTON, MN 55431		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
02310	Continued From page 27 falling out of bed; R2 had a doctor's order for the bed rails. LALD/CNS-C stated they were not aware of the requirement to measure entrapment zones; therefore, they had not measured the entrapment zones for either resident. On March 11, 2025, at 11:50 a.m., LALD/CNS-C stated they were unable to find the doctor's order for R2's bed rail. The Food and Drug Administration's (FDA), A Guide to Bed Safety, dated 2000, and revised April 2010, indicated following information: "When bed rails are used, perform an on-going assessment of the patient's physical and mental status, closely monitor high-risk patients. The FDA also identified; "Patients who have problems with memory, sleeping, incontinence, pain, uncontrolled body movement, or who get out of bed and walk unsafely without assistance, must be carefully assessed for the best ways to keep them from harm, such as falling. Assessment by the patient's health care team will help to determine how best to keep the patient safe." The March 10, 2006, FDA Side Rail Entrapment Zones and Dimensional Recommendations indicated to reduce the risk of entrapment, zone 1 (within the rail) should not exceed 4 and 3/4 inches, zone 2 (under the rail, between rail supports or next to a single rail support) should not exceed 4 and 3/4 inches, zone 3 (between the rail and the mattress), should not exceed 4 and 3/4 inches, and zone 4 (under the rail, at the ends of the rail) should not exceed 2 and 3/8 inches or be greater than a 60 degree angle. The Minnesota Department of Health (MDH) website, Assisted Living Resources & Frequently Asked Questions (FAQs) indicated the need for	02310			

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02310	Continued From page 28 assistive devices, such as bed rails, must be assessed upon initial installation, with each 90-day assessment and change of condition. (Please refer to Rule 4659.0150 where it directs assessment of mobility, including ambulation, transfers, and assistive devices.) The Minnesota Department of Health (MDH) website, Assisted Living Resources & Frequently-Asked Questions (FAQs) indicated, "To ensure an individual is an appropriate candidate for a bed rail, the licensee must assess the individual's cognitive and physical status as they pertain to the bed rail to determine the intended purpose for the bed rail and whether that person is at high risk for entrapment or falls. This may include assessment of the individual's incontinence needs, pain, uncontrolled body movement or ability to transfer in and out of bed without assistance. The licensee must also consider whether the bed rail has the effect of being an improper restraint." Also included, documentation about a resident's hospital bed rail should include, but is not limited to: Purpose and intention of the bed rail Measurements The resident's bed rail use/need assessment Risk vs. benefits discussion (individualized to each resident's risks) The resident's preferences Physical inspection of bed rail and mattress for areas of entrapment, stability, and correct installation; and Any necessary information related to interventions to mitigate safety risk or negotiated risk agreements. The licensee's 6.28 Side Rails Policy dated January 1, 2022, read, " POLICY: When [name of licensee] is aware a home care resident is	02310			

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02310	Continued From page 29 utilizing side rails (a medical device) on a bed, [Name of AL] will assess the use, educate the resident, and when appropriate, the responsible person, regarding the risks and benefits of side rails, and verify that the side rail in use is of a safe design and utilized consistent with the manufacturer's directions. This policy shall be followed regardless of who owns or is supplying the side rail." No further information was provided. TIME PERIOD FOR CORRECTION: Immediate	02310			

Type: Full
Date: 03/11/25
Time: 10:00:44
Report: 8044251066

Food and Beverage Establishment Inspection Report

Page 1

Location:

Universal Healthcare Solutions
8119 Upton Ave South
Bloomington, MN55420
Hennepin County, 27

Establishment Info:

ID #: 0041021
Risk:
Announced Inspection: No

License Categories:

Expires on: 12/31/23

Operator:

Phone #:
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

4-500 Equipment Maintenance and Operation

4-501.114A **** Priority 1 ****

MN Rule 4626.0805A Use the approved sanitizer according to the rule and the EPA approved manufacturer's label.

Elyptol wipes used on food contact surfaces rather than an apporved sanitizer.

Envirocleanse sanitizer will be used going forward.

Comply By: 03/11/25

2-100 Supervision

2-102.12DMN

MN Rule 4626.0033D Post the certified food protection manager certificate.

Expired certificate posted.

Comply By: 03/11/25

4-200 Equipment Design and Construction

4-201.11AMN

MN Rule 4626.0506A Provide or replace food service equipment with equipment that is certified or classified for sanitation by an American National Standards Institute (ANSI) accredited certification program.

Leftovers saved for residents in domestic refrigerator.

Comply By: 03/11/25

Surface and Equipment Sanitizers

Type: Full
Date: 03/11/25
Time: 10:00:44
Report: 8044251066
Universal Healthcare Solutions

Food and Beverage Establishment
Inspection Report

Hot Water: = at 160.0 Degrees Fahrenheit
Location: Dishwasher
Violation Issued: No

Food and Equipment Temperatures

Process/Item: Cold Holding
Temperature: 40.4 Degrees Fahrenheit - Location: Sliced deli turkey in fridge
Violation Issued: No

Process/Item: Cold Holding
Temperature: 35.0 Degrees Fahrenheit - Location: Fridge
Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	0	2

HRD inspection conducted with nurse evaluator Derartu Morissa. Report reviewed on site with Edwin.

Domestic kitchen includes wooden floors, wooden hollow base cabinets, quartz countertops, painted gypsum walls and ceilings, and domestic equipment.

Establishment Info: uhealth877@gmail.com

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 8044251066 of 03/11/25.

Certified Food Protection Manager Vincent O. Mikaye

Certification Number: 35316 Expires: 11/03/27

Signed: 
Inspector signed for Edwin

Signed: 
Michael DeMars, RS
Public Health Sanitarian III
Rochester District Office
507-216-1096
michael.demars@state.mn.us