



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

June 2, 2025

Licensee
Parks' Place
18040 Medina Road
Plymouth, MN 55446

RE: Project Number(s) SL35447016

Dear Licensee:

On March 19, 2025, the Minnesota Department of Health (MDH) completed a follow-up survey of your facility to determine correction of orders found on the survey completed on December 20, 2024. This follow-up survey determined your facility had not corrected all of the state correction orders issued pursuant to the December 20, 2024 survey.

The Department of Health concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

In accordance with Minn. Stat. § 144G.31 Subd. 4 (a), state correction orders issued pursuant to the last survey, completed on December 20, 2024, found not corrected at the time of the March 19, 2025, follow-up survey and/or subject to penalty assessment are as follows:

0780 - Fire Protection And Physical Environment - 144g.45 Subd. 2 (a) (1)

The details of the violations noted at the time of this follow-up survey completed on March 19, 2025 (listed above), are on the attached State Form. Brackets around the ID Prefix Tag in the left hand column, e.g., {2 ----} will identify the uncorrected tags.

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders outlined on the state form; however, plans of correction are not required to be submitted for approval.

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued,

including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

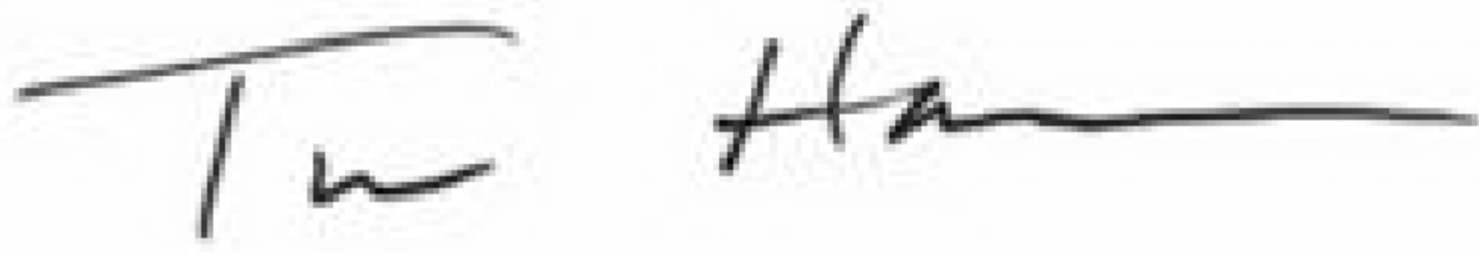
To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

We urge you to review these orders carefully. If you have questions, please contact Tim Hanna at 507-208-8982.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and/or state form with your organization's Governing Body.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Hanna", with a long horizontal flourish extending to the right.

Tim Hanna, Supervisor
State Engineering Services Section
Health Regulation Division
Email: Tim.Hanna@state.mn.us
Telephone: 507-208-8982 Fax: 1-866-890-9290

JMD

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 35447	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 03/19/2025
NAME OF PROVIDER OR SUPPLIER PARKS' PLACE			STREET ADDRESS, CITY, STATE, ZIP CODE 18040 MEDINA ROAD PLYMOUTH, MN 55446		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
{0 000}	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER FOLLOW UP SURVEY WITH RE-ISSUE OF ORDERS INITIAL COMMENTS SL#35447016-1 On March 19, 2025, the Minnesota Department of Health conducted a follow-up survey at the above provider to follow-up on orders issued pursuant to a survey completed on December 20, 2024. At the time of the survey, there were 27 resident(s); all of whom were receiving services under the Assisted Living Facility with Dementia Care license. As a result of the follow-up survey, the following orders were reissued.	{0 000}	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
{0 630} SS=F	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma	{0 630}			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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{0 630}	Continued From page 1 (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by:	{0 630}	Not reviewed during this survey.		
{0 780} SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing	{0 780}			

Minnesota Department of Health

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{0 780}	Continued From page 2 buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to comply with the Minnesota State Fire Code in Minnesota Rules, chapter 7511. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 19, 2025, surveyor conducted a revisit to follow-up on orders issued pursuant to a survey completed on December 20, 2024. On March 19, 2025, from 10:30 a.m. to 11:30 a.m., the surveyor toured the facility with licensed assisted living director (LALD)-C. EXIT DOORS AND LOCKING: All the egress doors were equipped with electromagnetic locks. LALD-C stated they were working with their security and fire alarm contractor to install the remote emergency release button inside the fire panel located in the locked vestibule. The button was not installed at	{0 780}			

Minnesota Department of Health

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{0 780}	Continued From page 3 the time of the follow-up survey. The egress control locking system at all exterior doors shall have the capability of being unlocked by a signal or switch from the fire command center, a nursing station, or other approved location. The signal or switch shall directly break power to the lock. On March 20, 2025, LALD-C left a voicemail stating the remote emergency release button was installed in the locked fire panel in the secure vestibule. A remote emergency release button is required in at least one of the nurse stations in the building where it is accessible to all staff. No further information was provided.	{0 780}			
{0 810} SS=E	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be	{0 810}			

Minnesota Department of Health
STATE FORM 6899 QZY912 If continuation sheet 5 of 6

Minnesota Department of Health

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{01880}	Continued From page 5 substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access. This MN Requirement is not met as evidenced by:	{01880}	Not reviewed during this survey.		
{02040} SS=E	144G.81 Subdivision 1 Fire protection and physical environment An assisted living facility with dementia care that has a secured dementia care unit must meet the requirements of section 144G.45 and the following additional requirements: (1) a hazard vulnerability assessment or safety risk must be performed on and around the property. The hazards indicated on the assessment must be assessed and mitigated to protect the residents from harm; and (2) the facility shall be protected throughout by an approved supervised automatic sprinkler system by August 1, 2029. This MN Requirement is not met as evidenced by:	{02040}			



Protecting, Maintaining and Improving the Health of All Minnesotans

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February 26, 2025

Licensee
Parks' Place
18040 Medina Road
Plymouth, MN 55446

RE: Project Number(s) SL35447016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on December 20, 2024, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Thorson".

Kelly Thorson, Supervisor
State Evaluation Team
Email: kelly.thorson@state.mn.us
Telephone: 320-223-7336 Fax: 1-866-890-9290

JMD

Minnesota Department of Health

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0 000	Initial Comments ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL35447016-0 On December 16, 2024, through December 20, 2024, the Minnesota Department of Health conducted a full survey at the above provider. At the time of the survey, there were 27 resident(s); all of whom were receiving services under the Assisted Living Facility with Dementia Care license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 630 SS=F	144G.42 Subd. 6 (b) Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an	0 630			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

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Minnesota Department of Health

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0 630	Continued From page 1 individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: Based on interview and record review the licensee failed to ensure an individual abuse prevention plan (IAPP) was developed to include the required content for two of two resident (R2 and R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R2 R2 was admitted and began receiving assisted living services on October 16, 2023. R2's record included a Residency Agreement signed by R2's responsible party on January 31, 2024. R2's record included an IAPP form dated October 15, 2024, that assessed the resident's risk of	0 630			

Minnesota Department of Health

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0 630	Continued From page 2 abuse, though it lacked an assessment of the resident's risk of all areas of abuse of other vulnerable adults, and the specific measures to be taken to minimize the risk of abuse to the resident or other vulnerable adults. R3 R3 was admitted and began receiving assisted living services on October 26, 2021. R3's record included a Residency Agreement signed by R2's responsible party on February 5, 2024. R3's record included an IAPP form dated November 26, 2024, that assessed the resident's risk of abuse, though it lacked an assessment of the resident's risk of all areas of abuse of other vulnerable adults, and the specific measures to be taken to minimize the risk of abuse to the resident or other vulnerable adults. On December 18, 2024, at 11:15 a.m., clinical nurse supervisor (CNS)-D indicated all the IAPP's would have the same questions and stated, "I can see how it doesn't cover emotional abuse, but I have to be honest I went off the template I got from [Minnesota Department of Health] website. But we will get that changed." The licensee's Abuse Prohibition policy, dated February 21, 2019, indicated, "All tenants of Parks' Place are considered vulnerable adults. Therefore, Registered Nurse evaluates the vulnerability of each vulnerable adult and develops interventions as part of the individual abuse prevention plan." No further information provided.	0 630			

Minnesota Department of Health

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0 630	Continued From page 3	0 630			
	TIME PERIOD FOR CORRECTION: Seven (7) days				
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide smoke alarms that functioned in each room used for sleeping and to comply with the current State Fire Code in Minnesota Rules, chapter 7511. This had the potential to directly affect all residents, staff, and visitors.	0 780			

Minnesota Department of Health

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0 780	Continued From page 4 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On December 16, 2024, from 10:40 a.m. to 1:30 p.m., the surveyor toured the facility with licensed assisted living director (LALD)-C. AUDIBLE ALARMS: The surveyor asked LALD-C to initiate a test of the smoke alarms in sleeping rooms 2, 5, 12, 22, 25, and 29. LALD-C stated they did not know how to manually test the smoke alarms inside the sleeping rooms and was uncertain if they alarmed inside the rooms. LALD-C stated the alarms sound in the hallways and community spaces when they activate them for an evacuation drill. LALD-C emailed the testing and inspection company that completed their annual fire alarm and sprinkler system inspections to verify if the smoke alarms sound inside the sleeping rooms. On December 16, 2024, at 3:25 p.m. LALD-C forwarded an email to the surveyor from the testing and inspection company that indicated the resident's sleeping rooms do not have audible/visual devices, such as a horn/strobe device, but each room does have a smoke detector. Smoke alarms inside resident sleeping rooms shall alarm inside the resident room. EXIT DOORS AND LOCKING:	0 780			

Minnesota Department of Health

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0 780	Continued From page 5 The exit doors from the locked memory care unit discharged into a locked exterior yard. The gate leading to the public way (sidewalk, driveway, street) had a coded lock installed preventing access to the public way. All marked exit doors are required to have exit paths maintained from the exit door through the exterior exit path to the public way without locks or latches that require keys, tools, or special knowledge. LALD-C stated the lock was installed to prevent the residents from the locked memory care unit from wandering into the parking lot during a fire or similar emergency. All the egress doors, other than the main entrance, were equipped with electromagnetic locks. LALD-C stated the locks would drop upon activation of the fire alarms and sprinkler system and would need to be manually re-engaged using the online security system. The egress control locking system at all exterior doors shall have the capability of being unlocked by a signal or switch from the fire command center, a nursing station, or other approved location. The signal or switch shall directly break power to the lock. LALD-C stated they did not know of a central location where the locks could be disengaged. LALD-C visually verified these deficient findings at the time of discovery. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 780			
0 810 SS=E	144G.45 Subd. 2 (b-f) Fire protection and physical environment	0 810			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 35447	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 12/20/2024
NAME OF PROVIDER OR SUPPLIER PARKS' PLACE			STREET ADDRESS, CITY, STATE, ZIP CODE 18040 MEDINA ROAD PLYMOUTH, MN 55446		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 810	Continued From page 6 (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to conduct evacuation drills. This had the potential to directly affect all residents, staff, and visitors.	0 810			

Minnesota Department of Health

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0 810	Continued From page 7 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: On December 16, 2024, licensed assisted living director (LALD)-C and operations coordinator (OC)-G provided documents on the fire safety and evacuation plan (FSEP), fire safety and evacuation training, and evacuation drills for the facility. DRILLS: The licensee failed to conduct evacuation drills for employees twice per year, per shift with at least one evacuation drill every other month. Record review of licensee's evacuation drill log, titled "Fire Drill Report", multiple dates, indicated evacuation drills were not conducted every other month. Documented evacuation drills were completed on December 3, 2024, October 24, 2024, August 13, 2024, May 23, 2024, May 25, 2024, May 14, 2024, January 30, 2024, December 14, 2023, October 18, 2023, September 7, 2023, June 13, 2023, March 21, 2023, and January 19, 2023. No other documentation was provided. On December 16, 2024, at 1:30 p.m., LALD-C and OC-G stated there were no additional documented drills for the facility.	0 810			

Minnesota Department of Health

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0 810	Continued From page 8	0 810			
	TIME PERIOD FOR CORRECTION: Twenty-one (21) days.				
0 970 SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the licensee's liability for health, safety, or personal property for two of two residents (R2 and R3). This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R2 R2 was admitted and began receiving assisted living services on October 16, 2023. R2's record included a Residency Agreement	0 970			

Minnesota Department of Health

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0 970	Continued From page 9 signed by R2's responsible party on January 31, 2024. R3 R3 was admitted and began receiving assisted living services on October 26, 2021. R3's record included a Residency Agreement signed by R2's responsible party on February 5, 2024. R2 and R3's Assisted Living Contract indicated, "Personal Property Resident agrees that Provider is not responsible for any loss or damage to Resident's personal property due to any reason or cause, including theft, other than Provider's own negligence. Resident further agrees that Provider is not responsible for damage to Resident's personal property due to fire, water, tornado or other acts of nature and events beyond provider's control." As well as "Indemnification As an occupant of the Community, Resident assumes the risk for Resident's own safety and for the safety of Resident's guests and agents. Resident will indemnify and hold harmless Provider, its employees, officers, managers, owners and agents from and against all claims, actions, damages, and liability and expense in connection with personal injury, damage to property or loss of life; arising from or out of, or caused wholly or in part by, an act or omission of Resident or Resident's guests or agents. On December 16, 2024, at 1:45 p.m., operations coordinator (OC)-G stated, "Everyone gets the same contract." On December 17, 2024, at 11:03 a.m., Owner (O)-A stated, "We actually went through our	0 970			

Minnesota Department of Health

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0 970	Continued From page 10 contract and changed the word liable to responsible and thought that would cover it, but I see that isn't the issue so we will need to make some changes to say we may not be responsible instead." No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 970			
01880 SS=D	144G.71 Subd. 19 Storage of medications An assisted living facility must store all prescription medications in securely locked and substantially constructed compartments according to the manufacturer's directions and permit only authorized personnel to have access. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure prescription medications were securely locked in a substantially constructed compartment and permitted only authorized personnel to have access for one of one resident (R3), and the licensee failed to ensure prescription medications were stored according to the manufacturer's directions for one of one resident (R5). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the	01880			

Minnesota Department of Health

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01880	Continued From page 11 situation has occurred only occasionally). The findings include: MEDICATION STORAGE R3 was admitted and began receiving assisted living services on October 26, 2021. R3's Service Plan dated November 5, 2024, indicated R3's services included medication administration, showering, toileting, laundry, linen changes, compression stockings (TEDS), dressing, blood glucose monitoring, and monthly vitals. On December 17, 2024, at 7:50 a.m., surveyor observed ULP-B to enter R3's room for morning cares. Located on R3's bedside table was a prescribed container of hemorrhoid cooling pads (Tucks) with an unknown amount located inside the container. On December 17, 2024, at 9:26 a.m., clinical nurse supervisor (CNS)-D stated, "No [R3] does not have orders to keep anything at bedside." When asked if CNS-D knew why they were being kept at R3's bedside, CNS-D replied, "Probably because someone took them in there to use them and just left them there." MANUFACTURER'S DIRECTIONS R5 was admitted and began receiving assisted living services on October 26, 2021. R5's Service Plan dated September 18, 2024, indicated R5's services included medication administration, grooming, hearing aide management, transfer assist, showering,	01880			

Minnesota Department of Health

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01880	Continued From page 12 incontinence care, laundry, dressing, monthly vitals, and behavior management. On December 18, 2024, at 10:15 a.m., surveyor observed the medication fridge with CNS-D to contain medications for two residents, including 16 acetaminophen suppositories for R5. The refridgerator thermometer indicated the refridgerator temperature was 40 degrees Fahrenheit. The suppository packaging indicated the medication should be stored at a temperature between 68 and 77 degrees Fahrenheit. On December 18, 2024, at 10:17 a.m., CNS-D stated, "I have actually never seen suppositories stored in the fridge before so I am trying to think of a good reason why they would be in there." The licensee's Medication Storage policy, dated December 18, 2019, indicated the licensee would "Refer to Storage and expiration guidelines from pharmacy for specific details regarding storage for medications." No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01880			
02040 SS=E	144G.81 Subdivision 1 Fire protection and physical environment An assisted living facility with dementia care that has a secured dementia care unit must meet the requirements of section 144G.45 and the following additional requirements: (1) a hazard vulnerability assessment or safety risk must be performed on and around the property. The hazards indicated on the	02040			

Minnesota Department of Health

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02040	Continued From page 13 assessment must be assessed and mitigated to protect the residents from harm; and (2) the facility shall be protected throughout by an approved supervised automatic sprinkler system by August 1, 2029. This MN Requirement is not met as evidenced by: Based on record review and interview, the licensee failed to provide a hazard vulnerability assessment or safety risk assessment of the physical environment with mitigation factors on and around the property for the facility. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: On December 16, 2024, operations coordinator (OC)-G provided documents on the hazard vulnerability assessment (HVA). The licensee's HVA, titled "Nursing Home and Assisted Living Residence Hazard and Vulnerability Analysis", dated March 18, 2024, failed to include the following: The HVA included the identification of global risk factors like severe weather, wild fires, epidemics,	02040			

Minnesota Department of Health

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02040	Continued From page 14 systems failures, and civil disturbances but failed to identify any potential hazards or risks that were specific to the facility's neighborhood, grounds, building, or population. The HVA did not include a section that identified specific mitigation factors to be in place for any hazards or risks that were identified in the HVA. On December 16, 2024, at 1:30 p.m. OC-G stated they had performed a hazard vulnerability assessment with mitigation factors on and around the property, but could not find where the documentation was kept. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days.	02040			



Minnesota Department of Health

625 North Robert Street
Saint Paul, MN
651-201-5000

Type: Full
Date: 12/17/24
Time: 15:00:00
Report: 8087241285

Food and Beverage Establishment Inspection Report

Page 1

Location:

Parks' Place
18040 Medina Road
Plymouth, MN55446
Hennepin County, 27

Establishment Info:

ID #: 0037672
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 6123988166
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

No NEW orders were issued during this inspection.

Surface and Equipment Sanitizers

Chlorine: = 50 PPM at 125 Degrees Fahrenheit
Location: DISH MACHINE
Violation Issued: No

Quaternary Ammonia: = 200 PPM at -- Degrees Fahrenheit
Location: WALL DISPENSING UNIT
Violation Issued: No

Food and Equipment Temperatures

Process/Item: Ambient Air
Temperature: -1 Degrees Fahrenheit - Location: STAND-UP FREEZER - LEFT
Violation Issued: No

Process/Item: Ambient Air
Temperature: -1 Degrees Fahrenheit - Location: STAND-UP FREEZER - RIGHT
Violation Issued: No

Process/Item: Ambient Air
Temperature: 37 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: CHIX SALAD
Temperature: 40 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: HB EGG
Temperature: 40 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Type: Full
Date: 12/17/24
Time: 15:00:00
Report: 8087241285
Parks' Place

Food and Beverage Establishment Inspection Report

Page 2

Process/Item: Cold Holding: MILK
Temperature: 37 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Cold Holding: DELI MEAT
Temperature: 35 Degrees Fahrenheit - Location: WALK-IN COOLER
Violation Issued: No

Process/Item: Ambient Air
Temperature: 38 Degrees Fahrenheit - Location: STAND-UP COOLER
Violation Issued: No

Process/Item: Cold Holding: MILK
Temperature: 38 Degrees Fahrenheit - Location: STAND-UP COOLER
Violation Issued: No

Process/Item: Cold Holding: CUT MELON
Temperature: 38 Degrees Fahrenheit - Location: STAND-UP COOLER
Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		0	0	0

THIS WAS AN UNANNOUNCED AND UNSCHEDULED FULL INSPECTION.

INSPECTION DONE WITH KITCHEN MANAGER GARRETT R. HESS.

TOPICS OF DISCUSSION WITH OPERATOR INCLUDED:

HAND WASHING
NOROVIRUS
BARE HAND CONTACT WITH READY TO EAT FOODS
EMPLOYEE ILLNESS
EMPLOYEE EXCLUSION
COOLING METHODS
REHEATING METHODS
SANITIZER CONCENTRATION
DATE MARKING
ALL ITEMS ON THIS REPORT
ALL ITEMS ON PREVIOUS REPORT

ALL FROZEN FOODS FOUND IN FROZEN CONDITION.

REPORT EMAILED TO ESTABLISHMENT AND HRD NURSE SURVEYOR TESA BROWN.

Type: Full
Date: 12/17/24
Time: 15:00:00
Report: 8087241285
Parks' Place

Food and Beverage Establishment Inspection Report

Page 3

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 8087241285 of 12/17/24.

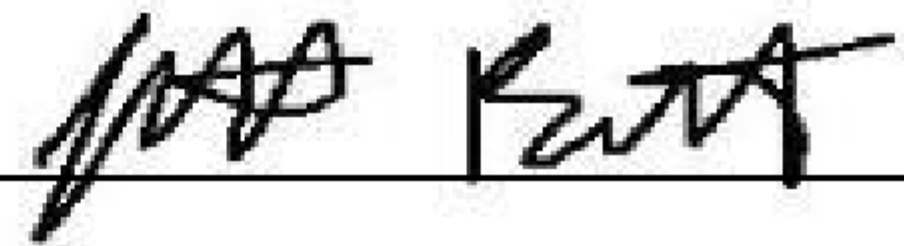
Certified Food Protection Manager GARRETT R HESS

Certification Number: FM48200 Expires: 04/19/27

Inspection report reviewed with person in charge and emailed.

Signed: _____

GARRETT R HESS
KITCHEN MANAGER

Signed:  _____

John Boettcher
Public Health Sanitarian 3
St. Paul, MN / Freeman
651-201-5076
john.boettcher@state.mn.us