



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

August 7, 2025

Licensee
Westview Health Inc
1271 Burr Street
Saint Paul, MN 55130

RE: Project Number(s) SL40846015

Dear Licensee:

This is your **official notice** that you have been **granted your assisted living facility license**. Your license effective and expiration dates remain the same as on your provisional license. Your updated status will be listed on the license certificate at renewal and **this letter serves as proof** in the meantime. If you have not received a letter from us with information regarding renewing your license within 60 days prior to your expiration date, please contact us at (651) 201-5273 or by email at Health.assistedliving@state.mn.us.

The Minnesota Department of Health completed an initial survey on June 5, 2025, for the purpose assessing compliance with state licensing statutes. At the time of the survey, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G.

The Department of Health concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. The Department of Health documents state correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Home Care Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

St - 0 - 0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00

The total amount you are assessed is \$500.00. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's residents/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by MDH within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: <https://forms.office.com/g/Bm5uQEPhVa>. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Renee L. Anderson". The ink is dark and the signature is fluid.

Renee L. Anderson, Supervisor
State Evaluation Team
Email: Renee.L.Anderson@state.mn.us
Telephone: 651-201-5871 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40846	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/05/2025
NAME OF PROVIDER OR SUPPLIER WESTVIEW HEALTH INC		STREET ADDRESS, CITY, STATE, ZIP CODE 1271 BURR STREET SAINT PAUL, MN 55130			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments ***ATTENTION*** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL40846015-0 On June 3, 2025, through June 5, 2025, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were four residents; four receiving services under the Provisional Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	0 480			

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0 480	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated June 3, 2025, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.	0 480			

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0 480	Continued From page 3	0 480			
0 550 SS=F	144G.41 Subd. 7 Resident grievances; reporting maltreatment All facilities must post in a conspicuous place information about the facilities' grievance procedure, and the name, telephone number, and email contact information for the individuals who are responsible for handling resident grievances. The notice must also have the contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities and must have information for reporting suspected maltreatment to the Minnesota Adult Abuse Reporting Center. The notice must also state that if an individual has a complaint about the facility or person providing services, the individual may contact the Office of Health Facility Complaints at the Minnesota Department of Health. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to post the required information related to the grievance procedure, including the name, telephone number, and e-mail contact information for the individuals who are responsible for handling resident grievances. This had the potential to affect all residents and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive	0 550			

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0 550	Continued From page 4 or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 3, 2025, at 10:44 a.m., the surveyor observed the common area in the main entry of the facility with licensed assisted living director (LALD)-A, where the postings were located. The licensee lacked a posted grievance procedure with the current name, telephone number and email contact information for the individual who was responsible for handling resident grievances. LALD-A stated he would get the complaint contact information updated and posted. The licensee's Grievance Policy, dated March 28, 2024, indicated, "2. A copy of the grievance procedure is conspicuously posted in the residence with the following information: -Name, phone number and email contact information for the individuals who are responsible for handling resident complaints -Contact information for the state and any regional Office of Ombudsman for Long-Term-Care -Contact information for the Office of Ombudsman for Mental Health and Developmental Disabilities -Contact information for the Minnesota Adult Abuse Reporting Center -Contact information for the Minnesota Department of Health, Office of Health Facility Complaints if an individual has a complaint about the facility or person providing services." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one	0 550			

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0 550	Continued From page 5 (21) days	0 550			
0 775 SS=F	144G.45 Subd. 2. (a) Fire protection and physical environment Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to comply with the current State Fire Code in Minnesota Rules, chapter 7511. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 3, 2025, from 2:30 p.m. to 4:30 p.m., the surveyor toured the facility with licensed assisted living director (in training) (LALD)-A and business manager (BM)-C. During the tour, the surveyor observed: EXTENSION CORDS: In bedroom three, there was several extension cords and power strips daisied chained together and being used as permanent source of power. Electrical extension cords are intended for	0 775			

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0 775	Continued From page 6 temporary use and not a permanent source of energy. Plugging one power strip into another is dangerous and could lead to power surges. During a facility tour on June 3, 2025, at 3:30 p.m., LALD-A and BM-C, verified the above-listed observations while accompanying on the tour. TIME PERIOD FOR CORRECTION: Two (2) days	0 775			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year.	0 810			

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0 810	Continued From page 7 (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop the fire safety and evacuation plan with the required content and provide the required training and drills. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On June 3, 2025, from 2:30 p.m. to 4:30 p.m., the surveyor toured the facility with licensed assisted living director (in training) (LALD)-A and business manager (BM)-C. The surveyor observed the fire safety and evacuation plan (FSEP) was not located in a central location for staff, residents and visitor accessibility. Facility was keeping the binder in a locked file cabinet. LALD-A stated that he will move the FSEP binder to a more central location.	0 810			

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0 810	Continued From page 8 On June 3, 2025, from 2:30 p.m. to 4:30 p.m., LALD-A provided documents on the FSEP, fire safety and evacuation training, and evacuation drills for the facility. FIRE SAFETY AND EVACUATION PLAN: The licensee's FSEP, titled "Fire Safety", dated March 28, 2024, failed to include the following: STAFF ACTIONS: The FSEP included standard employee procedures but failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The provided FSEP was from a third-party provider and had not been updated to the specific facility. RESIDENT ACTIONS: The FSEP did not identify specific fire protection actions for residents. There was no section in the policy that addressed the responsibilities or basic evacuation procedures that residents should follow in case of a fire or similar emergency. UNIQUE AND UNUSUAL RESIDENT NEEDS: The facility uses an electronic care plan website for standard resident evacuation procedures. The FSEP does not include instructions on how to use/access or what do in the loss of power/internet event for resident movement and evacuation or relocation during a fire or similar emergency including individualized unique needs of residents. On June 3, 2025, at 3:30 p.m., LALD-A and BM-C stated they understood the areas of their policy that were incomplete and would work on bringing them into compliance.	0 810			

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0 810	Continued From page 9 TRAINING: The licensee failed to provide evacuation training to residents at least once per year. LALD-A and BM-C lacked documentation showing any training was offered or training was scheduled for a future date for residents on the fire safety and evacuation plan. The licensee failed to provide training to employees on the FSEP upon hire and at least twice per year. LALD-A stated staff does web-based training at the time of hire. No other training documentation was provided. On June 3, 2025, at 3:30 p.m., LALD-A and BM-C stated they understood the requirements for training residents and staff and would implement a training program that was compliant with statute requirements. DRILLS The licensee failed to conduct evacuation drills for employees twice per year, per shift with at least one evacuation drill every other month. LALD-A/BM-C showed drills had taken place each month at the same time. LALD-A and BM-C stated they did not understand the statute at the time. On June 3, 2025, at 3:30 p.m., LALD-A and BM-C stated there were no additional documented drills for the facility but understand the requirements and would comply with state statutes going forward. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810			

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0 970	Continued From page 10	0 970			
0 970 SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure assisted living contracts did not include language waiving the licensee's liability for health, safety, or personal property of a resident for two of two residents (R2, R3). This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: R2 had diagnoses including schizophrenia with paranoid bipolar type schizoffective disorder. R2's Service Plan dated August 2, 2024, indicated R2 received services including assistance with housekeeping, laundry, meals, safety checks, dressing, toileting, behavior management medication administration.	0 970			

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0 970	Continued From page 11 R3 had diagnoses including acute ischemic heart disease and depression. R3's Service Plan dated August 9, 2024, indicated R3 received services including assistance with housekeeping, laundry, behavior management, and medication administration. R2 and R3's Assisted Living Contracts dated August 2, 2024, and August 9, 2024, respectively, included the following language indicating a waiver of liability: "Miscellaneous Provisions, Responsibilities 1. Responsibilities. The resident is responsible to protect their own interests outside what is covered in this Agreement. The resident acknowledges that [Licensee] is not an insurer of the resident's person or property. The resident agrees that resident shall be responsible for any personal injury or property damage (including, without limitation, damage to, or loss or theft of, automobiles or personal property of resident) suffered by the resident or the resident's agents, guests or invitees, unless and to the extent that the injury or damage is caused by the negligence of [Licensee] or its employees or agents." On June 3, 2025, at 12:29 p.m., licensed assisted living director (LALD)-A stated he was not aware of the waiver of liability language requirement. LALD-A verbalized all residents received the same assisted living contract upon admission. LALD-A verbalized he planned to correct the waiver of liability verbiage in the contract. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 970			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40846	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/05/2025
NAME OF PROVIDER OR SUPPLIER WESTVIEW HEALTH INC		STREET ADDRESS, CITY, STATE, ZIP CODE 1271 BURR STREET SAINT PAUL, MN 55130			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01640	Continued From page 12	01640			
01640 SS=D	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure a current written service plan was revised and included a signature or other authentication by the resident, or their representative, documenting agreement on the services to be provided for one of two residents (R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	01640			

Minnesota Department of Health

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01640	Continued From page 13 resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R3 was admitted August 8, 2024, and had diagnoses including acute ischemic heart disease (heart damage caused by poor blood flow) and depression. On June 4, 2025, at 7:55 a.m., the surveyor observed unlicensed personnel (ULP)-D assisting R3 with medication administration. R3's Service Plan dated August 9, 2024, indicated R3 received services including assistance with housekeeping, laundry, behavior management, and medication administration. R3's service plan lacked authentication by the resident, or their representative, documenting agreement on the services to be provided. On June 4, 2025, at 9:50 a.m., clinical nurse supervisor (CNS)-B and business manager (BM)-C stated they were not aware of the required service plan content and requirement for authentication by resident or resident's representative. CNS-B stated he planned to follow up on all the licensee residents service plans to ensure they were authenticated and contained the required content. The licensee's Service Plan policy dated March 28, 2024, indicated, "An individualized service plan is implemented for all residents. [Licensee] will provide all services required by the current service plan." In addition, included, "4. The initial	01640			

Minnesota Department of Health

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01640	Continued From page 14 service plan and any revisions are signed by a representative from [Licensee] and the resident or resident's representative, indicating agreement with the services to be provided." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01640			
01820 SS=E	144G.71 Subd. 13 Prescriptions There must be a current written or electronically recorded prescription as defined in section 151.01, subdivision 16a, for all prescribed medications that the assisted living facility is managing for the resident. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure a written or electronically recorded prescription was obtained for medications administered, and prescriptions were renewed at least every 12 months for two of two residents (R2, R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include:	01820			

Minnesota Department of Health

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01820	Continued From page 15 R2 R2 was admitted August 2, 2024, and had diagnoses including schizophrenia with paranoid bipolar type schizoaffective disorder (a mental health disease). R2's Service Plan dated August 2, 2024, indicated R2 received services including assistance with medication management. On June 4, 2025, at 7:38 a.m., the surveyor observed unlicensed personnel (ULP)-D assist R2 with medication administration. R2's "Med Sheets" for June 2025, indicated R2 was administered the following medications daily: -omeprazole (to reduce stomach acid in the stomach) 20 milligrams (mg), one capsule, once daily; -paliperidone (to treat schizophrenia) 6 mg, one tablet, once daily; -vitamin B1 (supplement) 100 mg, one tablet, once daily; -Ellipta (for shortness of breath) 62.5 micrograms (mcg)/25 mcg, inhale one puff, once daily; -albuterol sulfate (for shortness of breath) 90 mcg, inhale two puffs every four hours as needed; -albuterol sulfate 2.5 mg/3 milliliters (ml), inhale one each 2.5 mg every six hours as needed; and -ibuprofen (for pain) 200 mg, give two to three tablets every six hours as needed. R2's medical record included a Provider Orders document, which was signed by the provider June 4, 2025, during the survey. R3 R3 was admitted August 8, 2024, and had diagnoses including acute ischemic heart disease	01820			

Minnesota Department of Health

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01820	Continued From page 16 (heart damage caused by poor blood flow) and depression. R3's unsigned Service Plan dated August 9, 2024, indicated R3 received services including assistance with medication management. On June 4, 2025, at 7:38 a.m., the surveyor observed ULP-D assist R3 with medication administration. R3's "Med Sheets" for June 2025, indicated R3 was administered the following medications daily: -aspirin and caffeine (for pain) 81 mg, one tablet, once daily; -clopidogrel (a blood thinner) 75 mg, once daily; -furosemide (to reduce swelling) 40 mg, one tablet, once daily; -losartan potassium (for high blood pressure) 25 mg, one tablet, once daily -omeprazole 40 mg, one tablet, once daily; -Wegovy (for weight loss) 2.4 mg, inject once weekly; -rosuvastatin calcium (for high cholesterol) 20 mg, one tablet, once daily; and -trazodone (for sleep) hydrochloride 50 mg, once daily. R3's medical record included an undated Provider Orders document signed by a registered nurse. R2 and R3's medical records lacked current written or electronically recorded prescriptions as defined in section 151.01, subdivision 16 a., for all prescribed medications that the assisted living facility is managing for the resident. On June 4, 2025, at 9:43 a.m., clinical nurse supervisor (CNS)-B stated he would continue to	01820			

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01820	Continued From page 17 follow up and obtain the provider orders from R2's provider clinic. On June 4, 2025, at 4:46 p.m., licensed assisted living director (LALD)-A provided, via email, R2's provider orders, which were signed and dated June 4, 2025, during the time of survey. On June 5, 2025, at 9:42 a.m., LALD-A provided, via email, R3's provider orders signed only by a registered nurse and dated June 4, 2025, during the time of survey. On June 5, 2025, at 11:00 a.m., CNS-B and LALD-A confirmed, during the exit conference, both R2 and R3's provider orders were not signed until the time of survey. CNS-B verbalized he would ensure all residents had signed provider orders kept in the resident's records. Minnesota Statutes section 151.01 Definitions Subd. 16 a., Prescription indicated, "A prescription written or printed on paper that is given to the patient or an agent of the patient or that is transmitted by fax must contain the practitioner's manual signature. An electronic prescription must contain the practitioner's electronic signature." The licensee's Prescriber's Orders policy, dated March 28, 2024, indicated, "1. Written orders from an authorized prescriber will be obtained for all medications and treatments with which the assisted living facility assists residents, including over the counter medications. 2. Verbal orders may be accepted by a nurse who records and signs the order and then forwards it to the prescriber for signature no later than seven days after receipt of the verbal order. 3. Telephone, facsimile, or computer-generated orders will be	01820			

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01820	Continued From page 18 kept confidential. An order received by facsimile must have been signed by the prescriber and a durable copy placed in the clinical record by assisted living staff. 4. All orders must be signed and dated by the prescriber. If the prescriber omitted a date, the facility will date the order when received from the prescriber. 5. Medication orders will include the name of the medication, dosage, and directions for use. 6. The Registered Nurse is responsible for implementing medication and treatment orders or for delegating the orders to the appropriate paraprofessional. 7. Medication and treatment orders will be renewed at least every year or when changes occur." No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01820			
01890 SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medications included an original prescription label with legible information including the expiration or beyond-use date of a time-dated drug for one of two residents (R2).	01890			

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01890	Continued From page 19 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R2 had diagnoses including schizophrenia with paranoid bipolar type schizoaffective disorder. R2's Service Plan dated August 2, 2024, indicated R2 received services including assistance with medication management. R2's "Med Sheets" for June 2025, indicated R2 was administered the following medications daily: -omeprazole (to reduce stomach acid in the stomach) 20 milligrams (mg), one capsule, once daily; -paliperidone (to treat schizophrenia) 6 mg, one tablet, once daily; -vitamin B1 (supplement) 100 mg, one tablet, once daily; -Ellipta (for shortness of breath) 62.5 micrograms (mcg)/25 mcg, inhale one puff, once daily; -albuterol sulfate (for shortness of breath) 90 mcg, inhale two puffs every four hours as needed; -albuterol sulfate 2.5 mg/3 milliliters (ml), inhale one each 2.5 mg every six hours as needed; and -ibuprofen (for pain) 200 mg, give two to three tablets every six hours as needed. On June 4, 2025, at 7:38 a.m., the surveyor observed ULP-D assist R2 with medication	01890			

Minnesota Department of Health

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01890	Continued From page 20 administration, including: Ellipta 62.5 mcg/ 25 mcg; and albuterol sulfate 90 mcg. The Ellipta and albuterol sulfate both lacked an original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. On June 4, 2025, at 8:05 a.m., clinical nurse supervisor (CNS)-B stated he took R2's inhalers out of the original labeled prescription container which contained the medication labeling. CNS-B verbalized he planned to ensure all medications included all the original labels with required information for all the residents' medications. The licensee's Storage/Control of Medications policy dated March 28, 2024, indicated, "10. Prescription drugs, prior to being set up for immediate or later administration, must be kept in the original container(s) in which they were dispensed by the pharmacy bearing the original prescription label with legible information. 11. The medication is labeled completely and legibly. The medication label should contain the following. a. Prescription number and name of medication b. Strength and quantity c. Expiration date for time-dated drugs d. Directions for use e. Resident's name f. Prescriber's name g. Date issued h. Name and address of licensed pharmacy issuing the medication." No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890			

Minnesota Department of Health

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03090	Continued From page 21	03090			
03090 SS=C	144.6502, Subd. 8 Notice to Visitors (a) A facility must post a sign at each facility entrance accessible to visitors that states: "Electronic monitoring devices, including security cameras and audio devices, may be present to record persons and activities." (b) The facility is responsible for installing and maintaining the signage required in this subdivision. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to ensure the required posting at the main entry way of the facility, included statutory language to disclose electronic monitoring activity, potentially affecting all current residents in the assisted living facility, staff, and any visitors to the facility. This practice resulted in a level one violation (a violation that has not potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On June 3, 2025, at 9:30 a.m., upon entrance to the facility, the surveyor observed the licensee lacked an electronic monitoring notice with the required statutory language. On June 3, 2025, at 10:44 a.m., licensed assisted living director (LALD)-A stated he was not aware	03090			

Minnesota Department of Health

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03090	Continued From page 22 of the electronic monitoring posting requirement. The licensee's 2.15 Electronic Monitoring policy, dated March 28, 2024, indicated "8. [Licensee] will post a sign at each facility entrance accessible to visitors that states: "Electronic monitoring devices, including security cameras and audio devices, may be present to record persons and activities." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	03090			



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

Westview Health Inc
1271 Burr Street
St Paul, MN 55130
Ramsey County
Parcel:

Phone:

License Info

License: HFID 40846

Risk:
License:
Expires on:
CFPM:
CFPM #: ; Exp:

Inspection Info

Report Number: F1050251022
Inspection Type: Full - Single
Date: 6/3/2025 Time: 11:00:18 AM
Duration: minutes
Announced Inspection: Yes
Total Priority 1 Orders: 3
Total Priority 2 Orders: 0
Total Priority 3 Orders: 0
Delivery: Emailed

! New Order: 2-200 Employee Health

2-201.11C *Priority Level: Priority 1 CFP#: 3*

MN Rule 4626.0040C The person in charge must record all reports of diarrhea or vomiting made by food employees and report those illnesses to the regulatory authority at the specific request of the regulatory authority.

COMMENT: MISSING ILLNESS LOG ON SITE DURING TIME OF INSPECTION. DISCUSSED MAINTAINING A HARD COPY TO BE STORED IN COMPANY BINDERS. COMPLY WITH RULE ABOVE. EMAILED MDH COPY TO BE UTILIZED GOING FORWARD.

Comply By: 6/3/2025 Originally Issued On: 6/3/2025

! New Order: 3-100 Food Characteristics: unadulterated

3-101.11 *Priority Level: Priority 1 CFP#: 13*

MN Rule 4626.0125 Remove all unsafe and adulterated foods from the premises.

COMMENT: OBSERVED MOLDED ONIONS LEFT INSIDE OF REFRIGERATOR DURING INSPECTION. DISCARD ONIONS. DISCUSSED MAINTAINING INVENTORY OF EXPIRED AND OR ADULTERATED ITEMS. COMPLY WITH RULE ABOVE.

Comply By: 6/3/2025 Originally Issued On: 6/3/2025

! New Order: 3-300B Protection from Contamination: cross-contamination, eggs

3-302.11A(2) *Priority Level: Priority 1 CFP#: 15*

MN Rule 4626.0235A(2) Separate types of raw animal foods from other raw animal foods during storage, preparation and display based on cook temperature.

COMMENT: OBSERVED CONTAINER OF EGGS STORED IMPROPERLY ON TOP SHELF ABOVE RTE DELI MEATS. DISCUSSED MN REQUIREMENTS. PROVIDED MDH FACT SHEET TO ASSIST IN UNDERSTANDING CROSS CONTAMINATION. COMPLY WITH RULE ABOVE.

EMPLOYEE REMOVED ITEMS AND STORED THEM AT THE BOTTOM OF REACH-IN COOLER ON 6/3/25.

Comply By: 6/3/2025 Originally Issued On: 6/3/2025

Food & Beverage General Comment

Announced inspection completed by MDH Andrew Spaulding on 6/3/25. Dede Hinnendael was the Lead Health Regulation Division evaluator on site for this evaluation.

Discussed Illness policy. menu, equipment updates, pest control, food handling procedures, date marking, biohazard response. Verified 4/5 residents on site during time of inspection. Meals are prepared on site staff does not keep leftovers.

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F1050251022 from 6/3/2025

Andrew V. Spaulding

Masud O. Alil
Operator

Andrew Spaulding,
Public Health Sanitarian 2
651-201-5298
andrew.spaulding@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Temperature Observations/Recordings

Page: 1

Establishment Info

Westview Health Inc
St Paul
County/Group: Ramsey County

Inspection Info

Report Number: F1050251022
Inspection Type: Full
Date: 6/3/2025
Time: 11:00:18 AM

Food Temperature: **Product/Item/Unit:** Milk ; **Temperature Process:** Cold-Holding

Location: Refrigerator at 41 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Deli Meat ; **Temperature Process:** Cold-Holding

Location: Refrigerator at 40 Degrees F.

Comment:

Violation Issued?: No

Food Temperature: **Product/Item/Unit:** Hot Dogs; **Temperature Process:** Cold-Holding

Location: Refrigerator at 40 Degrees F.

Comment:

Violation Issued?: No



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Sanitizer Observations/Recordings

Page: 1

Establishment Info

Inspection Info

Westview Health Inc
St Paul
County/Group: Ramsey County

Report Number: F1050251022
Inspection Type: Full
Date: 6/3/2025
Time: 11:00:18 AM

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:** Dish Machine
Location: Kitchen **Equal To** 160 Degrees F.
Comment:
Violation Issued?: No