



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

December 11, 2024

Licensee
Advocate Homes LLC
10222 Columbus Circle
Bloomington, MN 55420

RE: Project Number(s) SL39883015

Dear Licensee:

This is your **official notice** that you have been **granted your assisted living facility license**. Your license effective and expiration dates remain the same as on your provisional license. Your updated status will be listed on the license certificate at renewal and **this letter serves as proof** in the meantime. If you have not received a letter from us with information regarding renewing your license within 60 days prior to your expiration date, please contact us at (651) 201-5273 or by email at Health.assistedliving@state.mn.us.

The Minnesota Department of Health completed an initial survey on October 23, 2024, for the purpose assessing compliance with state licensing statutes. At the time of the survey, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. The Department of Health documents state correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Home Care Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the

- resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's residents/employees that may be affected by the noncompliance.
 - Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Renee L. Anderson, Supervisor
State Evaluation Team
Email: Renee.L.Anderson@state.mn.us
Telephone: 651-201-5871 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 39883	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 10/23/2024
NAME OF PROVIDER OR SUPPLIER ADVOCATE HOMES LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 10222 COLUMBUS CIRCLE BLOOMINGTON, MN 55420			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL39883015-0 On October 21, 2024, through October 23, 2024, the Minnesota Department of Health conducted a full survey at the above provider, and the following correction orders are issued. At the time of the survey, there were three residents; three receiving services under the provider's provisional Assisted Living license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 480	Continued From page 1 (13) offer to provide or make available at least the following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated October 22, 2024, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter	0 780			

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0 780	Continued From page 2 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to comply with the requirements of the Minnesota State Fire Code. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	0 780			

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0 780	Continued From page 3 The findings include: On a facility tour on October 21, 2024, from 2:30 p.m. to 3:15 p.m., with clinical nurse supervisor (CNS)-B, the surveyor made the following observations of non-compliance with the requirements of the Minnesota State Fire Code: MARKED EXIT DOORS The sliding patio door leading to the back deck was marked with an exit sign leading occupants to this door as an available exit. Marked exit doors are required to be of the side swinging type door and not a sliding door. The interior door between the attached garage and assisted living was marked with an exit sign leading occupants through the garage as an exit. The garage shall not be used as a path of egress for exiting as it is a higher hazard area than the assisted living area of the building. The evacuation floor plan map identified the back patio door, interior garage door, and a door in the basement that does not exist as exits from the building. The evacuation floor plan map shall be accurate in order to lead occupants to the exterior of the building in the event of a fire or similar emergency. BLOCKED EMERGENCY ESCAPE AND RESCUE OPENING The emergency escape and rescue window was blocked by the headboard of a bed in resident sleeping room 3. During the facility tour CNS-B, verified the above listed observations while accompanying on the	0 780			

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0 780	Continued From page 4 tour. TIME PERIOD FOR CORRECTION: Two (2) days	0 780			
0 800 SS=E	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility's physical environment in a continuous state of good repair and operation regarding the health, safety, and well-being of the residents. This had the potential to affect more than a limited number of residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include:	0 800			

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0 800	Continued From page 5 On a facility tour on October 21, 2024, from 2:30 p.m. to 3:15 p.m., with clinical nurse supervisor (CNS)-B, the surveyor made the following observations of facility disrepair: The door latch and deadbolt lock were missing from the door leading to the exterior from the attached garage. The rain gutter downspout extension pipes directing water away from the building foundation and window wells during a rain event were not installed. The rain gutter downspouts are required to be installed to direct rainwater away from the building in order to prevent water intrusion into the basement and window wells. The air conditioning moisture drain in the furnace room was directed to a plastic container requiring periodic dumping. The air conditioner moisture drain water is required to be directed to an approved building drain for disposal. During the facility tour CNS-B, verified the above listed observations while accompanying on the tour. TIME PERIOD FOR CORRECTION: Seven (7) days	0 800			
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of	0 810			

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0 810	Continued From page 6 a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to develop the fire safety and evacuation plan with required content and provide required training. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	0 810			

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0 810	Continued From page 7 resident 's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On October 21, 2024, at 2:00 p.m., clinical nurse supervisor (CNS)-B, provided documents on the fire safety and evacuation plan (FSEP), fire safety and evacuation training, and evacuation drills for the facility. FIRE SAFETY AND EVACUATION PLAN The licensee provided FSEP, failed to include the following: The location and number of resident sleeping rooms were identified on the posted FSEP evacuation floor plan but not on or adjacent to the resident sleeping room doors. Resident sleeping room numbers are required to be included on the evacuation floor plan and adjacent to the resident sleeping room doors in order to direct building occupants to an exit in the event of a fire or similar emergency. The available FSEP did not identify specific fire protection actions for residents as evident by not providing procedures for residents to take in this specific facility in the event of a fire or similar emergency in writing in the FSEP. During an interview on October 21, 2024, at 2:15: p.m., CNS-B, stated the room numbers were not installed on or next to the resident room doors and resident procedures required in the event of a fire or similar emergency were not included in	0 810			

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0 810	Continued From page 8 writing in the FSEP. TRAINING Record review of the available documentation indicated the licensee failed to provide training to employees on the FSEP upon hire and at least twice per year as evident by not providing documentation the employee training was completed as required and separate from evacuation drills. During an interview on October 21, 2024, at 2:15: p.m., CNS-B, stated documentation was not available indicating training was provided to employees as required. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810			
0 900 SS=D	144G.50 Subdivision 1 Contract required (a) An assisted living facility may not offer or provide housing or assisted living services to any individual unless it has executed a written contract with the resident. (b) The contract must contain all the terms concerning the provision of: (1) housing; (2) assisted living services, whether provided directly by the facility or by management agreement or other agreement; and (3) the resident's service plan, if applicable. (c) A facility must: (1) offer to prospective residents and provide to the Office of Ombudsman for Long-Term Care a complete unsigned copy of its contract; and (2) give a complete copy of any signed contract and any addendums, and all supporting	0 900			

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0 900	Continued From page 9 documents and attachments, to the resident promptly after a contract and any addendum has been signed. (d) A contract under this section is a consumer contract under sections 325G.29 to 325G.37. (e) Before or at the time of execution of the contract, the facility must offer the resident the opportunity to identify a designated representative according to subdivision 3. (f) The resident must agree in writing to any additions or amendments to the contract. Upon agreement between the resident and the facility, a new contract or an addendum to the existing contract must be executed and signed. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to execute a written contract prior to providing assisted living services for one of three residents (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 was admitted February 19, 2024. R1 had diagnoses including chronic obstructive pulmonary disease (COPD-a lung condition that affects breathing), high blood pressure, heart disease, anxiety, and depression.	0 900			

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0 900	Continued From page 10 R1's service plan dated February 21, 2024, indicated R1 received services including assistance with activities of daily living, medication management, housekeeping, and laundry. R1's record included a Resident Agreement signed by R1 on February 28, 2024, nine days after R1 began receiving assisted living services. On October 23, 2024, at 1:30 p.m., clinical nurse supervisor (CNS-B) stated they were aware an assisted living contract needed to be executed prior to providing housing or assisted living services to a resident. CNS-B stated, "This one just slipped by." The licensee's Signing an Assisted Living Contract policy, effective July 16, 2021, indicated, "when a prospective resident decides to move into [licensee name], a signed Assisted Living Contract [will be] signed and received by the facility." The policy did not address a contract needed to be signed by the resident, or the resident's legal representative. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 900			
01890 SS=F	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated	01890			

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01890	Continued From page 11 drug. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure medications bore the original prescription label with legible information, and time-sensitive medications were appropriately labeled with date to indicate when opened, for three of three residents (R1, R2, R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1 R1's service plan dated February 21, 2024, indicated R1 received services including assistance with medication management. R1's record included provider orders signed October 1, 2024, indicating R1 was prescribed Trelegy Ellipta 200 inhaler one time daily -used treat respiratory failure for chronic obstructive pulmonary disease (COPD-limited lung function caused by lung damage). R1's medication administration record (MAR) from October 2024, indicated R1 was administered Trelegy Ellipta 200, one puff every morning from October 1, 2024, through October 22, 2024.	01890			

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01890	Continued From page 12 R2 R2's "Provider Orders" printed October 24, 2024, indicated R2 received services including assistance with medication management and blood glucose monitoring. R2's MAR from October 2024 indicated R2 was administered Lantus (insulin glargine, a long-acting insulin), 22 units daily at lunch time. R3 R3's record indicated R3 received services including assistance with medication management. R3's record included provider orders signed October 15, 2024, indicating R3 was prescribed Trelegy Ellipta 200 inhaler one time daily. R3's MAR from October 2024, indicated R3 received Trelegy Ellipta 200, one puff every morning October 1, 2024, through October 22, 2024. On October 22, 2024, at 8:30 a.m., the surveyor observed unlicensed personnel (ULP)-C assist R1 with medication administration and R2 with a blood glucose check. During the observation, the surveyor observed the medication storage, and found the following: -R1's Trelegy 200/62.5/25 device lacked an opened date to indicate when the medication was first used. -R2's Lantus insulin lacked an opened date to indicate when it was first used. -R3's Trelegy 200/62.5/25 device lacked a date when first used, and lacked an intact label from the pharmacy identifying resident's name, the name of the medication, dosage and instructions for use.	01890			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 39883	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 10/23/2024
NAME OF PROVIDER OR SUPPLIER ADVOCATE HOMES LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 10222 COLUMBUS CIRCLE BLOOMINGTON, MN 55420		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01890	Continued From page 13 On October 22, 2024, at 9:00 a.m., ULP-C stated they did not label other medications when opened, only eye drops. ULP-C further stated the insulin was good for two weeks after opening. On October 23, 2024, at 1:30 p.m., clinical nurse supervisor (CNS)-B stated staff were trained to label all multi-use medications with a shortened expiration date, after opening, with a date opened to ensure efficacy of the medication. CNS-B stated all staff who administered medication would be re-educated on this practice to ensure all residents would be given the best care as per the licensee's policy. The manufacturer's guidelines for Trelegy Ellipta inhaler revised December 2022, indicated, Discard TRELEGY ELLIPTA 6 weeks after opening the foil tray or when the counter reads "0" (after all blisters have been used), whichever comes first." The manufacturer's guidelines for Lantus-insulin glargine, dated, indicated once opened, Lantus can be used for 28 days, whether kept at room temperature or refrigerated. The licensee's Medication Storage policy, dated July 16, 2021, indicated medications would be stored consistent with manufacturer's recommendations. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890			

Type: Full
Date: 10/22/24
Time: 09:24:40
Report: 8044241325

Food and Beverage Establishment Inspection Report

Page 1

Location:

Advocate Homes LLC
10222 Columbus Circle
Bloomington, MN55420
Hennepin County, 27

Establishment Info:

ID #: 0043688
Risk:
Announced Inspection: No

License Categories:

Expires on: 12/31/24

Operator:

Phone #:
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

6-300 Physical Facility Numbers and Capacities

6-301.14A

MN Rule 4626.1457 Provide a sign or poster at all handwashing sinks used by food employees that notifies them to wash their hands

Sign not posted at handwashing sink in restroom.

Comply By: 10/22/24

Surface and Equipment Sanitizers

Hot Water: = at 160.0 Degrees Fahrenheit

Location: Dishwasher

Violation Issued: No

Food and Equipment Temperatures

Process/Item: Cold Holding

Temperature: 39.4 Degrees Fahrenheit - Location: milk in fridge

Violation Issued: No

Process/Item: Cold Holding

Temperature: 38.0 Degrees Fahrenheit - Location: Fridge

Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		0	0	1

HRD inspection conducted with nurse evaluator Mary Buress. Copy of Inspection report left on site with Mohamed.

Type: Full
Date: 10/22/24
Time: 09:24:40
Report: 8044241325
Advocate Homes LLC

Food and Beverage Establishment Inspection Report

Page 2

Domestic kitchen consists of tile walls and floors, wooden hollow base cabinets, granite counters, and domestic equipment including a dishwasher.

Establishment Info: advocatohomesllc@gmail.com

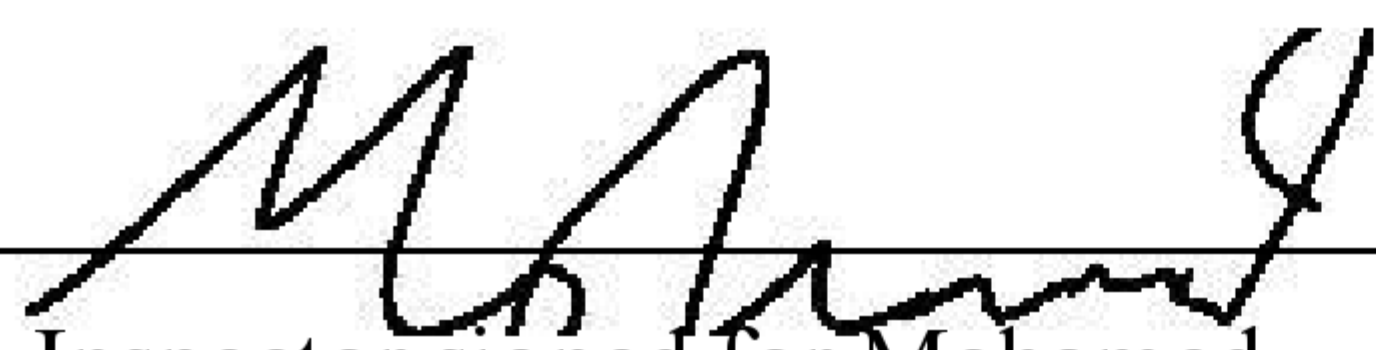
NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 8044241325 of 10/22/24.

Certified Food Protection Manager Mohamed A. Wehelie

Certification Number: FM124758 Expires: 07/26/27

Inspection report reviewed with person in charge and emailed.

Signed: 
Inspector signed for Mohamed

Signed: 
Michael DeMars, RS
Public Health Sanitarian III
Rochester District Office
507-216-1096
michael.demars@state.mn.us