



Protecting, Maintaining and Improving the Health of All Minnesotans

NOTICE OF REMOVAL OF PROVISIONAL CONDITIONAL LICENSE

Electronic Delivery

October 6, 2025

Licensee

Arden Homes LLC

3301 62nd Avenue North

Brooklyn Center, MN 55429

RE: Initial License Number 416901

Health Facility Identification Number (HFID) 40794

Project Number(s) SL40794015

Dear Licensee:

On August 5, 2025, The Minnesota Department of Health (MDH) completed a follow-up survey of your facility to determine correction of orders found on the survey completed May 6, 2025. The follow-up survey found the facility to be in substantial compliance. Based on these findings, the condition(s) on the license were removed effective October 6, 2025.

This is your **official notice** that you have been **granted your assisted living facility license**. Your license effective and expiration dates remain the same as on your provisional license. Your updated status will be listed on the license certificate at renewal and **this letter serves as proof** in the meantime. If you have not received a letter from us with information regarding renewing your license within 60 days prior to your expiration date, please contact us at (651) 201-5273 or by email at Health.assistedliving@state.mn.us.

State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and/or state form with your organization's Governing Body.

Sincerely,

A handwritten signature in black ink that reads 'Rick Michals'.

Rick Michals, J.D.

Executive Regional Operations Manager

Minnesota Department of Health

Health Regulation Division

CLN

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40794	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED R 08/05/2025
NAME OF PROVIDER OR SUPPLIER ARDEN HOMES LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 3301 62ND AVENUE NORTH BROOKLYN CENTER, MN 55429			
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{0 000}	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER FOLLOW UP SURVEY INITIAL COMMENTS SL40794015-1 On August 5, 2025, the Minnesota Department of Health conducted a follow-up survey at the above provider to follow-up on orders issued pursuant to a survey completed on May 6, 2025. At the time of the survey, there were four residents; all of whom were receiving services under the Assisted Living License. As a result of the follow-up survey, the licensee is in substantial compliance.	{0 000}			
{0 480} SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not	{0 480}			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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{0 480}	Continued From page 1 removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by:	{0 480}			

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{0 480}	Continued From page 2	{0 480}	Not reviewed during this survey.		
{0 680} SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by:	{0 680}			
{0 970} SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility	{0 970}			

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{0 970}	Continued From page 3 liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by:	{0 970}	Not reviewed during this survey.		
{01620} SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (a) Residents who are not receiving any assisted living services shall not be required to undergo an initial nursing assessment. (b) An assisted living facility shall conduct a nursing assessment by a registered nurse of the physical and cognitive needs of the prospective resident and propose a temporary service plan prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. If necessitated by either the geographic distance between the prospective resident and the facility, or urgent or unexpected circumstances, the assessment may be conducted using telecommunication methods based on practice standards that meet the resident's needs and reflect person-centered planning and care delivery. (c) Resident reassessment and monitoring must be conducted by a registered nurse: (1) no more than 14 calendar days after initiation of services; (2) as needed based on changes in the resident's	{01620}			

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{01620}	Continued From page 4 needs; and (3) at least every 90 calendar days. (d) Sections of the reassessment and monitoring in paragraph (c) may be completed by a licensed practical nurse as allowed under the Nurse Practice Act in sections 148.171 to 148.285. A registered nurse must review the findings as part of the resident's reassessment. (e) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (f) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by:	{01620}	Not reviewed during this survey.		
{01640} SS=D	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the	{01640}			

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{01640}	Continued From page 5 facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by:	{01640}	Not reviewed during this survey.		



Protecting, Maintaining and Improving the Health of All Minnesotans

NOTICE OF PROVISIONAL EXTENSION AND CONDITIONAL LICENSE

Electronically Delivered

July 1, 2025

Licensee

Arden Homes LLC

3301 62nd Avenue North

Brooklyn Center, MN 55429

RE: Provisional Conditional License Number 416451
Health Facility Identification Number (HFID) 40794
Project Number(s) SL40794015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on May 6, 2025, for the purpose of assessing compliance with state licensing statutes. Based on the survey results you were found not to be in substantial compliance with the laws pursuant to Minnesota Statutes, Chapter 144G.

As a result, pursuant to Minn. Stat. § 144G.16, Subd. 3(b)(2), MDH is extending the provisional license for 45-days and applying conditions necessary to bring the facility into substantial compliance. The provisional license extension and conditions are due to expire **August 15, 2025**.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

MDH may assess fines based on the level and scope of the orders outlined below. The total amount of **potential** fines that may be assessed related to these correction orders is \$3,000.00. **MDH is not imposing these fines against your provisional license at this time.**

St - 0 - 1245 - 144g.60 Subdivision 1 - Background Studies Required - \$3,000.00

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the provisional licensee must document actions taken to comply with the correction orders and immediately correct any reissued orders outlined on the state form; however, plans of correction are not required to be submitted for approval. **If corrections are not made, MDH may impose fines as described above and in accordance with Minnesota Statutes 144G.**

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

CONDITIONAL LICENSE ISSUED:

MDH will issue Arden Homes LLC a conditional provisional assisted living facility license for 45 calendar days from the date of this notice. At an unannounced point in time, within the 45 calendar days, MDH will conduct a follow-up survey, as defined in Minn. Stat. § 144G.30, Subd. 6. Based on the results of the follow-up survey, MDH will determine if Arden Homes LLC is in substantial compliance.

The following conditions apply on the conditional provisional assisted living facility license:

- a. **No new admissions:** Arden Homes LLC will not admit any new residents under its conditional provisional assisted living facility license until MDH removes the “no new admissions” condition. Arden Homes LLC must provide the Department:
 - i. A list of the names and birthdates of any individuals Arden Homes LLC is currently in the process of admitting. These individuals will be able to continue the admittance process.
 - ii. A list of all current residents including:
 - 1. Name and birthdate of each resident
 - 2. Current payment source for services
 - 3. If Elderly Waiver, the name and contact information of the care coordinator/case manager
 - 4. If the resident is not able to make informed decisions, the name of their representative and how to contact the representative
- b. **Monitoring visits:** MDH may make unannounced monitoring visits to assess the progress of Arden Homes LLC to correct the violations cited during the survey as well as to determine the overall practice of Arden Homes LLC in meeting the needs of the people it serves. In addition, the Office of Ombudsman for Long-Term Care (OOLTC) may also make unannounced monitoring visits to determine the level of satisfaction of those people who receive provisional licensed assisted living services. The OOLTC will share their findings with MDH.
- c. **Follow-up survey:** At the time of the follow-up survey, MDH may pursue additional enforcement actions, up to and including immediate temporary suspension or revocation of the provisional license if MDH identifies any level 3 or 4 violations or widespread care related violations.

RESULTS OF FOLLOW-UP EVALUATION DURING THE CONDITIONAL PROVISIONAL LICENSE PERIOD:

MDH will determine if Arden Homes LLC is in substantial compliance based on the results of the follow up survey. MDH will make this determination within the 45-day conditional provisional license period. If MDH determines Arden Homes LLC is in substantial compliance on the follow up survey, MDH will remove the conditions and grant the assisted living facility license to Arden Homes LLC. If MDH determines Arden Homes LLC is not in substantial compliance, MDH may deny the license pursuant to Minn. Stat. § 144G.16, Subd. 3 (b) (2).

REQUEST FOR RECONSIDERATION:

Pursuant to Minn. Stat. §144G.16, Subd. 4, if a provisional licensee whose assisted living facility license has been denied, or extended with conditions, disagrees with the action taken against the provisional license under this section, the provisional licensee may request a reconsideration no later than 15 calendar days after provisional licensee receives notice of the action. **This is your only ability to request a reconsideration under this enforcement action.**

To submit a reconsideration request, please visit:
<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact Casey DeVries directly at: 651-201-5917.

Sincerely,

A handwritten signature in black ink that reads "Rick Michals". The signature is written in a cursive, flowing style.

Rick Michals, J.D.
Executive Regional Operations Manager

Minnesota Department of Health
Health Regulation Division

HHH

Minnesota Department of Health

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0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL40794015-0 On May 5, 2025, through May 6, 2025, the Minnesota Department of Health conducted a full survey at the above provider, and the following correction orders are issued. At the time of the survey, there were four residents, all of them received services under the Provisional Assisted Living Facility license. An immediate correction order was identified on May 6, 2025, issued for SL40794015-0, tag identification 1290. During the survey, the licensee took action to mitigate the immediate risk. However, noncompliance remained, and the scope and level remain unchanged.		0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services		0 480		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to maintain a written emergency preparedness plan (EPP) with all the required content as defined in Appendix Z. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	0 680			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40794	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2025
NAME OF PROVIDER OR SUPPLIER ARDEN HOMES LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 3301 62ND AVENUE NORTH BROOKLYN CENTER, MN 55429		
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0 680	Continued From page 4 resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee's emergency disaster preparedness plan dated April 1, 2024, lacked evidence of the following required content: - quarterly review of missing resident plan; - subsistence needs for staff and residents; - policies and procedures for medical documents; and - methods for sharing information. On May 6, 2025, at 11:13 a.m., clinical nurse supervisor (CNS)-C stated they were not aware they had to review the missing resident plan quarterly. CNS-C stated they reviewed the plan this morning. On May 6, 2025, at 12:20 p.m., CNS-C stated they were aware they were missing some contents from the EPP and stated they were working on fixing the EPP. The licensee's Emergency and Disaster Preparedness policy dated February 1, 2024, indicated the licensee shall maintain a EPP describing an all hazard approach to emergency management. The EPP guidelines will be develop and made widely available for all staff. The plan will be maintained in accordance to state and federal guidelines. The licensee's Missing Resident Policy dated August 1, 2021, indicated the missing resident	0 680			

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0 680	Continued From page 5 procedure will be reviewed by the director and clinical nurse supervisor at least quarterly. Change to plan will be documented. No other information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 970 SS=C	144G.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the facility's liability for health, safety, or personal property of a resident for one of one resident (R1). This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents).	0 970			

Minnesota Department of Health

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0 970	Continued From page 6 The findings include: The licensee's blank Assisted Living Contract form, the same utilized for all residents, on pages 14 and 15, read: " 27. MISCELLANEOUS PROVISIONS INDEMNIFICATION Resident will indemnify and hold harmless Landlord, its employees, and agents from and against any and all claims, actions, damages, and liability and expense in connection with loss of life, personal injury or damage to property, arising from or out of the use by Resident of the rented premises or any other part of Landlord's property, or caused wholly or in part by an act or omission of Resident or Resident's guests or agents. INSURANCE Landlord will maintain appropriate levels and types of insurance covering the building and its contents. Because Landlord does not maintain insurance covering the contents of residents' rooms, Resident is strongly encouraged to carry appropriate levels of liability insurance covering both the contents of the Room, as well as any injury to Resident or Resident's guests occurring within the Room ("renter's insurance"). Resident acknowledges and understands that the lack of such insurance coverage may result in personal loss to and/or liability of Resident. Resident agrees to provide Landlord with a certificate of insurance upon request. In the event Resident's property is damaged or destroyed by fire, efforts to extinguish a fire, or other causes that may be covered by standard fire and extended coverage insurance, or by other insurance coverage, you hereby waive: (a) all claims against Landlord and its representatives for any such loss or damage; and (b) all rights of subrogation of any insurance company carrying any insurance covering such damage or	0 970			

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0 970	Continued From page 7 destruction." R1's Assisted Living Contract was signed on July 1, 2024, and included the above liability language. On May 6, 2025, at 10:46 a.m., clinical nurse supervisor (CNS)-C stated they used the same assisted living contract form for all residents, and they were not aware of the requirement to not include language indemnifying and holding the licensee harmless for any damage to health, safety, or personal property of a resident in the contract. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 970			
01290 SS=H	144G.60 Subdivision 1 Background studies required (a) Employees, contractors, and regularly scheduled volunteers of the facility are subject to the background study required by section 144.057 and may be disqualified under chapter 245C. Nothing in this subdivision shall be construed to prohibit the facility from requiring self-disclosure of criminal conviction information. (b) Data collected under this subdivision shall be classified as private data on individuals under section 13.02, subdivision 12. (c) Termination of a staff member in good faith reliance on information or records obtained under this section regarding a confirmed conviction does not subject the assisted living facility to civil liability or liability for unemployment benefits.	01290			

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01290	Continued From page 8 This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure a background study (BGS) was submitted and received in affiliation with the provisional licensee's assisted living facility health facility identification number (HFID) for three of seventeen employees (unlicensed personnel (ULP)-A, ULP-B, ULP-D). This practice resulted in a level three violation (a violation that harmed a resident's health or safety, not including serious injury, impairment, or death, or a violation that has the potential to lead to serious injury, impairment, or death) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: The licensee's NetStudy 2.0 (web-based system used to submit background study requests to the Department of Human Services) Employee Roster printed on May 5, 2025, did not include ULP-A, ULP-B, or ULP-D in the list of employees with cleared BGS. ULP-A ULP-A was hired on May 27, 2024, to provide direct care and services to residents. ULP-A's employee record included a Final Registry Result Form from the Minnesota Department of Human Services (DHS) dated January 2, 2025. The form indicated ULP-A had not been previously determined eligible for employment and must be fingerprinted.	01290			

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01290	Continued From page 9 NetStudy 2.0 indicated a letter from DHS was sent addressed to the licensee dated January 17, 2025. The letter indicated ULP-A's background study fingerprints and photo were not provided in the time required and the entity must immediately remove ULP-A from their position. The licensee's employee schedule for the week of April 28, 2025, through May 4, 2025, indicated ULP-A worked on April 28, 2025, p.m., shift from 3:00 p.m., to 11:00 p.m. The licensee's employee schedule for the week of May 5, 2025, through May 11, 2025, indicated ULP-A was scheduled to work on May 10 and May 11, 2025, p.m., shift from 3:00 p.m., to 11:00 p.m. On May 5, 2025, at 12:51 p.m., licensed assisted living director/ clinical nurse supervisor (LALD/CNS)-C stated they never received a letter from DHS indicating ULP-A needed a finger printing and a photo. LALD/CNS-C stated they thought ULP-A was on their BGS roster. On May 5, 2025, at 12:56 p.m., LALD/CNS-C stated ULP-A provided direct care to residents independently without intentional supervision. ULP-B ULP-B was hired on November 25, 2024, to provide direct care and services to residents. ULP-B's employee record included BGS clearance letter dated February 2, 2025, and indicated ULP-B was affiliated to the licensee's sister facility under HFID # 38872. The licensee's employee schedule for the week	01290			

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01290	Continued From page 10 of May 5, 2025, through May 11, 2025, indicated ULP-B was scheduled to work on May 7, 2025, p.m., shift from 3:00 p.m., to 11:00 p.m. ULP-D ULP-D was hired on January 15, 2025, to provide direct care and services to residents. ULP-D's employee record included BGS clearance letter dated January 29, 2025, and indicated ULP-D was affiliated to the licensee's sister facility under HFID # 38872. The licensee's employee schedule for the week of May 5, 2025, through May 11, 2025, indicated ULP-D was scheduled to work on May 5, and May 6, 2025, p.m., shift from 3:00 p.m., to 11:00 p.m. On May 5, 2025, at 1:10 p.m., LALD/CNS-C stated they forgot to affiliate ULP-B and ULP-D to the licensee's HFID after they submitted the BGS and got the ULPs cleared under the licensee's sister facility. The licensee's Background Checks policy dated July 1, 2024, indicated all employees as well as contractors, and regularly scheduled volunteers of the facility with resident direct contact will undergo a background study through DHS. Only those with satisfactory results will continue to work with the facility and its residents. No further information was provided. TIME PERIOD FOR CORRECTION: Immediate	01290			
01620 SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring	01620			

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01620	Continued From page 11 (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) conducted ongoing resident assessment and reassessment, not to exceed 90 calendar days from the last date of the assessment for three of three residents (R1, R2, R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and	01620			

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01620	Continued From page 12 was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1 R1 was admitted to the licensee on October 10, 2024. R1's diagnoses included attention and concentration deficit, cognitive communication deficit, dementia unspecified severity, and post traumatic disorder. R1's signed service agreement dated October 11, 2024, indicated R1 received services for assisting with bathing, home making, shopping, dressing, grooming and continence care. R1's record included 90-day nursing assessments dated December 5, 2024, and March 25, 2025. The assessment completed on March 25, 2025, was 20 days past the 90-calendar day requirement. R2 R2 was admitted to the licensee on July 5, 2024. R2's diagnoses included post-polio syndrome, reactive attachment disorder of childhood, type 2 diabetic mellitus, fetal alcohol syndrome, anxiety disorder, and convulsion disorder with seizures. R2's Service Plan dated May 6, 2025, indicated R2 received assistance for the following services: activity assistance, ambulation, bathing assistance, dressing, grooming, medication administration, toileting, meal assistance, blood glucose checks, and laundry. R2's record included 90-day nursing	01620			

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01620	Continued From page 13 assessments dated October 10, 2024, December 9, 2024, and March 25, 2025. The assessment completed on March 25, 2025, was 16 days past the 90-calendar day requirement. R3 R3 was admitted to the licensee on July 1, 2024. R3's diagnoses included attention-deficit hyperactivity disorder, generalized anxiety disorder, bipolar disorder, and depressive disorder. R3's signed service agreement dated July 1, 2024, indicated R3 received services for assisting with bathing, home making, shopping, dressing, grooming, and medication administration. R3's record included admission assessment dated July 1, 2024, 14-day assessment dated July 15, 2024, and 90-day nursing assessments dated February 3, 2025, and May 5, 2025. The assessment completed on February 3, 2025, was 113 days past the 90-calendar day requirement. On May 6, 2025, at 12:55 p.m., clinical nurse supervisor (CNS)-C stated they had the wrong dates for 90-day assessment reminders. CNS-C stated they had the date reminders fixed in the system. The licensee's 6.01 Assessment, Reviews & Monitoring dated July 1, 2024, indicated resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment.	01620			

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01620	Continued From page 14 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01620			
01640 SS=D	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the current service plan included a signature or other authentication by the resident or resident's designated representative and the licensee to document agreement on the services to be provided for one	01640			

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01640	Continued From page 15 of three residents (R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2 was admitted to the licensee on July 5, 2024. R2's diagnoses included post-polio syndrome, reactive attachment disorder of childhood, type 2 diabetic mellitus, fetal alcohol syndrome, anxiety disorder, and convulsion disorder with seizures. R2's Service Plan dated May 6, 2025, indicated R2 received assistance for the following services: activity assistance, ambulation, bathing assistance, dressing, grooming, medication administration, toileting, meal assistance, blood glucose checks, and laundry. R2's service plan was signed and dated during the survey. On May 6, 2025, at 9:56 a.m., clinical nurse supervisor (CNS)-C stated R2's service plan was not signed and stated it was an oversight. The licensee's 6.08 Service Plan policy dated July 1, 2024, indicated the licensee will finalize a written service plan within 14 days after the service start date. The service plan and any revisions shall include a signature or other authentication by the licensee and by the resident, or resident's representative, documenting agreement on the services to be	01640			

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01640	Continued From page 16 provided. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01640			



St Cloud District Office
Minnesota Department of Health
4140 Thielman Lane, Suite 101
St Cloud, MN 56301
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info	License Info	Inspection Info
Arden Homes LLC 3301 62nd Avenue North Brooklyn Center, MN 55429 Hennepin County Parcel: Phone:	License: HFID 40794 Risk: License: Expires on: CFPM: Joslyn Dayrell CFPM #: 122733; Exp: 04/22/2027	Report Number: F1051251012 Inspection Type: Full - Single Date: 5/5/2025 Time: 10:40:00 AM Duration: 30 minutes Announced Inspection: Yes <u>Total Priority 1 Orders: 1</u> <u>Total Priority 2 Orders: 2</u> <u>Total Priority 3 Orders: 0</u> <u>Delivery: Emailed</u>

- ! New Order: 3-300B Protection from Contamination: cross-contamination, eggs**
3-302.11A(1) *Priority Level: Priority 1 CFP#: 15*
MN Rule 4626.0235A(1) Separate raw animal foods during storage, preparation, holding, and display from ready-to-eat foods to prevent cross-contamination.
COMMENT:
AT TIME OF INSPECTION, SHELL EGGS WERE STORED ABOVE MILK AND BAG OF GRAPES. STORE EGG BELOW TO PREVENT CROSS CONTAMINATION.
Comply By: 5/5/2025 Originally Issued On: 5/5/2025
- New Order: 4-300 Equipment Numbers and Capacities**
4-302.12B *Priority Level: Priority 2 CFP#: 36*
MN Rule 4626.0705B Provide a readily accessible food temperature measuring device with a small diameter probe to measure the temperature in thin foods such as meat patties and fish fillets.
COMMENT:
AT TIME OF INSPECTION, THERE IS NO SMALL DIAMETER PROBE THERMOMETER.
Comply By: 5/9/2025 Originally Issued On: 5/5/2025
- New Order: 4-300 Equipment Numbers and Capacities**
4-302.13B *Priority Level: Priority 2 CFP#: 48*
MN Rule 4626.0710B Provide a readily accessible, irreversible registering temperature indicator for measuring the utensil surface temperature in mechanical hot water warewashing operations.
COMMENT:
PROVIDE A WATERPROOF THERMOMETER OR THERMOLABEL STICKERS TO MEASURE THE TEMPERATURE FOR THE COUNTERTOP DISHWASHER.
Comply By: 5/9/2025 Originally Issued On: 5/5/2025

Food & Beverage General Comment

MET WITH NURSE EVALUATOR, DEE MOSISSA.

DISCUSSED THE FOLLOWING WITH THE PROGRAM DIRECTOR, SANDY:

EMPLOYEE ILLNESS LOG
VOMIT CLEAN-UP PROCEDURE
HIGHLY SUSCEPTIBLE POPULATION

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the St Cloud District Office inspection report number F1051251012 from 5/5/2025



Sandy
Program Director

Kai Yang,
Public Health Sanitarian 1
320-640-3532
kai.yang@state.mn.us



St Cloud District Office
Minnesota Department of Health
4140 Thielman Lane, Suite 101
St Cloud, MN 56301

Temperature Observations/Recordings

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Establishment Info

Arden Homes LLC
Brooklyn Center
County/Group: Hennepin County

Inspection Info

Report Number: F1051251012
Inspection Type: Full
Date: 5/5/2025
Time: 10:40:00 AM

Food Temperature: **Product/Item/Unit:** MILK; **Temperature Process:** Cold-Holding

Location: Upright Cooler at 37 Degrees F.

Comment:

Violation Issued?: No