



*Protecting, Maintaining and Improving the Health of All Minnesotans*

Electronically Delivered

February 21, 2025

Licensee  
Riverview Landing  
9200 Quantrelle Avenue Northeast  
Otsego, MN 55330

RE: Project Number(s) SL34389016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on January 17, 2025, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

### **STATE CORRECTION ORDERS**

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

### **DOCUMENTATION OF ACTION TO COMPLY**

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

### **CORRECTION ORDER RECONSIDERATION PROCESS**

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

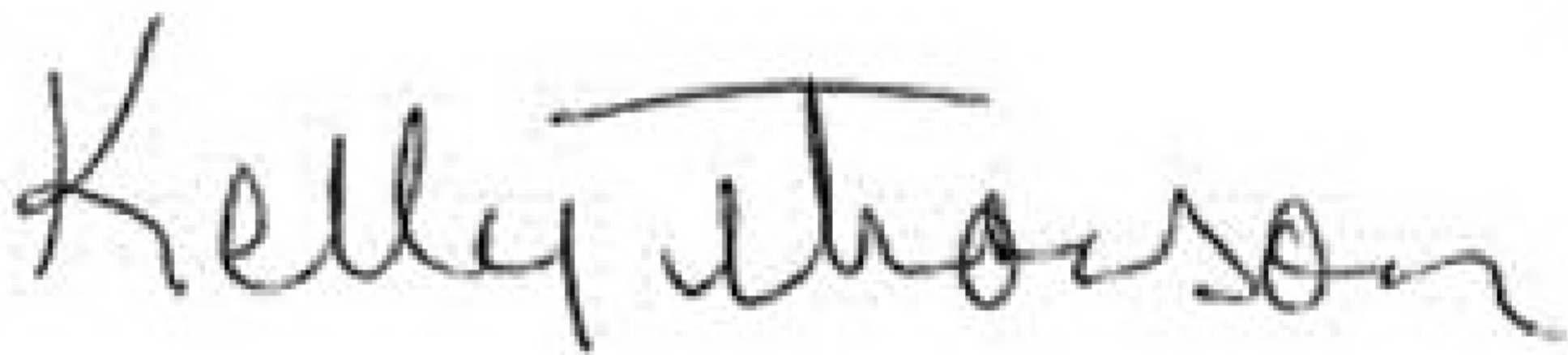
**<https://forms.web.health.state.mn.us/form/HRDAppealsForm>**

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at [susan.winkelmann@state.mn.us](mailto:susan.winkelmann@state.mn.us) or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Kelly Thorson, Supervisor

State Evaluation Team

Email: [Kelly.Thorson@state.mn.us](mailto:Kelly.Thorson@state.mn.us)

Telephone: 320-223-7336 Fax: 1-866-890-9290

HHH

Minnesota Department of Health

|                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                              |
|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------------------------|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>34389 | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          | (X3) DATE SURVEY COMPLETED<br><br>01/17/2025 |
| NAME OF PROVIDER OR SUPPLIER<br><br>RIVERVIEW LANDING |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br>9200 QUANTRELLE AVENUE NE<br>OTSEGO, MN 55330                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                              |
| (X4) ID<br>PREFIX<br>TAG                              | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG                                             | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | (X5)<br>COMPLETE<br>DATE |                                              |
| 0 000                                                 | <p>Initial Comments</p> <p>ASSISTED LIVING PROVIDER LICENSING<br/>CORRECTION ORDER(S)</p> <p>In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey.</p> <p>Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance.</p> <p>INITIAL COMMENTS:</p> <p>SL34389016</p> <p>On January 13, 2025, through January 15, 2025, the Minnesota Department of Health conducted a full survey at the above provider. At the time of the survey, there were 152 resident(s); 66 receiving services under the Assisted Living Facility with Dementia Care license.</p> | 0 000                                                           | <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction.</p> <p>PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.</p> <p>THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES.</p> <p>The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.</p> |                          |                                              |
| 0 480<br>SS=F                                         | <p>144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services</p> <p>(a) Except as provided in paragraph (b), food</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 0 480                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                              |

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

|                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                        |                                                                                                                          |  |                                                     |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>34389</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY COMPLETED<br><br><b>01/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIVERVIEW LANDING</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9200 QUANTRELLE AVENUE NE<br/>OTSEGO, MN 55330</b>                           |  |                                                     |
| (X4) ID<br>PREFIX<br>TAG                                     | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | ID<br>PREFIX<br>TAG                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                            |
| 0 480                                                        | <p>Continued From page 1</p> <p>must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626.</p> <p>(b) For an assisted living facility with a licensed capacity of ten or fewer residents:</p> <p>(1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation;</p> <p>(2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570;</p> <p>(3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage;</p> <p>(4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink;</p> <p>(5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are allowed provided the facility keeps them clean</p> | 0 480                                                                  |                                                                                                                          |  |                                                     |

Minnesota Department of Health

|                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                |                                                                                                                          |  |                                                        |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>34389</b>                      | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIVERVIEW LANDING</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9200 QUANTRELLE AVENUE NE<br/>OTSEGO, MN 55330</b> |                                                                                                                          |  |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                     | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG                                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                               |
| 0 480                                                        | <p>Continued From page 2</p> <p>and in good condition;<br/>(6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and<br/>(7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door.</p> <p>This MN Requirement is not met as evidenced by:<br/>Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>The findings include:</p> <p>Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated January 13, 2025, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.</p> <p>TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.</p> | 0 480                                                                                          |                                                                                                                          |  |                                                        |

Minnesota Department of Health

|                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                        |                                                                                                                          |  |                                                     |
|--------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>34389</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY COMPLETED<br><br><b>01/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIVERVIEW LANDING</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9200 QUANTRELLE AVENUE NE<br/>OTSEGO, MN 55330</b>                           |  |                                                     |
| (X4) ID<br>PREFIX<br>TAG                                     | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ID<br>PREFIX<br>TAG                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                            |
| 0 780<br>SS=F                                                | <p><b>144G.45 Subd. 2 (a) (1) Fire protection and physical environment</b></p> <p>for dwellings or sleeping units, as defined in the State Fire Code:</p> <p>(i) provide smoke alarms in each room used for sleeping purposes;</p> <p>(ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms;</p> <p>(iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics;</p> <p>(iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and</p> <p>(v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated;</p> <p>This MN Requirement is not met as evidenced by:</p> <p>Based on observation and interview, the licensee failed to comply with the requirements of the Minnesota State Fire Code. This had the potential to directly affect all residents, staff, and visitors.</p> <p>This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive</p> | 0 780                                                                  |                                                                                                                          |  |                                                     |

Minnesota Department of Health

|                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                        |                                                                                                                          |  |                                                     |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>34389</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY COMPLETED<br><br><b>01/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIVERVIEW LANDING</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9200 QUANTRELLE AVENUE NE<br/>OTSEGO, MN 55330</b>                           |  |                                                     |
| (X4) ID<br>PREFIX<br>TAG                                     | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | ID<br>PREFIX<br>TAG                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                            |
| 0 780                                                        | <p>Continued From page 4</p> <p>or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).</p> <p>Findings include:</p> <p>On a facility tour on January 14, 2025, from 10:30 a.m. to 12:30 p.m., with licensed assisted living director (LALD)-B, maintenance supervisor (MS)-C, and director of facilities management (M)-F, the surveyor made the following observations of non-compliance with the requirements of the Minnesota State Fire Code (MSFC) in Minnesota Rules Chapter 7511:</p> <p><b>DOOR LOCKING SYSTEMS</b></p> <p>The controlled egress door locking system installed in the secured dementia care unit was not provided with an emergency button to release the locked doors to open in the event of a fire or similar emergency. The emergency release button is required to be installed in a constantly attended location in accordance with MSFC in Minnesota Rules Chapter 7511.</p> <p>The Fire Safety and Evacuation Plan did not include procedures required to operate the controlled egress door locking system in the secured dementia care unit. Employee procedures for operation of the controlled egress system are required to be included in the FSEP in accordance with MSFC in Minnesota Rules Chapter 7511.</p> <p><b>FIRE RESISTANT RATED TRASH CHUTE</b></p> <p>The fire-resistant rated doors installed as part of the trash chute did not close and latch automatically in the trash rooms on second and</p> | 0 780                                                                  |                                                                                                                          |  |                                                     |

Minnesota Department of Health

|                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                |                                                                                                                          |  |                                                        |
|--------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>34389</b>                      | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIVERVIEW LANDING</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9200 QUANTRELLE AVENUE NE<br/>OTSEGO, MN 55330</b> |                                                                                                                          |  |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                     | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ID<br>PREFIX<br>TAG                                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                               |
| 0 780                                                        | <p>Continued From page 5</p> <p>fourth floors. Fire-resistant rated trash chute doors are required to automatically close and latch according to the trash chute manufacture's instruction and listings.</p> <p><b>EXIT SIGNS</b></p> <p>During the tour the surveyor observed exit signs were not provided to lead occupants to an exit in the event of a fire or similar emergency in the underground parking garage in the lower level. During the tour MS-C, provided the building construction drawings. The surveyor, MS-C, and M-F observed exit signs identified on the building construction drawings, but the exit signs were not installed in the underground parking garage. Exit signs are required to be installed in accordance with MSFC in Minnesota Rules Chapter 7511.</p> <p><b>AUTOMATIC DOOR CLOSERS</b></p> <p>The doors leading into the laundry rooms in the corridor on each floor were provided with kick down hold open devices not tied into the building fire alarm system.</p> <p>There were also magnetic hold open devices not tied to the building fire alarms system installed on resident sleeping rooms 324, 369, and several other resident room doors throughout the facility.</p> <p>Devices installed to hold doors open are required to be tied into the building fire alarm system and close automatically upon activation of the fire alarm system in accordance with MSFC in Minnesota Rules Chapter 7511.</p> <p>During the facility tour MS-C, M-F, and LALD-B, verified the above listed observations while accompanying on the tour.</p> | 0 780                                                                                          |                                                                                                                          |  |                                                        |

Minnesota Department of Health

|                                                              |                                                                                                                              |                                                                                                |                                                                                                                          |  |                                                        |
|--------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION          |                                                                                                                              | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>34389</b>                      | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/17/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIVERVIEW LANDING</b> |                                                                                                                              | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9200 QUANTRELLE AVENUE NE<br/>OTSEGO, MN 55330</b> |                                                                                                                          |  |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                     | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION) | ID<br>PREFIX<br>TAG                                                                            | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                               |
| 0 780                                                        | Continued From page 6<br><br>TIME PERIOD FOR CORRECTION: Twenty-one<br>(21) days.                                            | 0 780                                                                                          |                                                                                                                          |  |                                                        |



Minnesota Department of Health

3333 Division St #212  
St. Cloud  
320 223-7300

Type: Full  
Date: 01/13/25  
Time: 11:00:00  
Report: 1051251010

## Food and Beverage Establishment Inspection Report

Page 1

### Location:

Riverview Landing  
9200 Quantrelle Avenue Ne  
Otsego, MN55330  
Wright County, 86

### Establishment Info:

ID #: 0038275  
Risk:  
Announced Inspection: No

### License Categories:

Expires on: / /

### Operator:

Phone #: 7636355482  
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

### 4-200 Equipment Design and Construction

#### 4-204.112D

MN Rule 4626.0620D Provide a temperature measuring device that is easily readable.

PROVIDE A THERMOMETER FOR THE WALK-IN COOLER.

Comply By: 01/15/25

### Surface and Equipment Sanitizers

Hot Water: = at 139 Degrees Fahrenheit  
Location: DISHMACHINE  
Violation Issued: Yes

Acid: = 1875 PP at Degrees Fahrenheit  
Location: WIPING CLOTH BUCKET  
Violation Issued: No

### Food and Equipment Temperatures

Process/Item: Cold Line  
Temperature: 40 Degrees Fahrenheit - Location: HARD-BOILED EGGS  
Violation Issued: No

Process/Item: Cold Line  
Temperature: 38 Degrees Fahrenheit - Location: COTTAGE CHEESE  
Violation Issued: No

Process/Item: Cold Line  
Temperature: 38 Degrees Fahrenheit - Location: SLICED HAM  
Violation Issued: No

Type: Full  
Date: 01/13/25  
Time: 11:00:00  
Report: 1051251010  
Riverview Landing

# Food and Beverage Establishment Inspection Report

Page 2

---

Process/Item: Hot Holding  
Temperature: 150 Degrees Fahrenheit - Location: BEEF PATTY-STEAM TABLE  
Violation Issued: No

---

Process/Item: Prep Cooler  
Temperature: 38 Degrees Fahrenheit - Location: SLICED TOMATOES  
Violation Issued: No

---

Process/Item: Cold Holding  
Temperature: 38 Degrees Fahrenheit - Location: BEEF PATTY-BOTTOM DRAWER  
Violation Issued: No

---

Process/Item: Upright Cooler  
Temperature: 38 Degrees Fahrenheit - Location: CUT MELON-EXPO LINE  
Violation Issued: No

---

Process/Item: Cold Holding  
Temperature: 40 Degrees Fahrenheit - Location: VANILLA ICE CREAM-SOFT SERVE MACHINE  
Violation Issued: No

---

Process/Item: Hot Holding  
Temperature: 158 Degrees Fahrenheit - Location: BROCCOLI CHEESE SOUP  
Violation Issued: No

---

Process/Item: Walk-In Cooler  
Temperature: 40 Degrees Fahrenheit - Location: CUT MELON  
Violation Issued: No

---

Process/Item: Walk-In Cooler  
Temperature: 38 Degrees Fahrenheit - Location: MEATBALL  
Violation Issued: No

---

| Total Orders | In This Report | Priority 1 | Priority 2 | Priority 3 |
|--------------|----------------|------------|------------|------------|
|              |                | 0          | 0          | 1          |

MET WITH NURSE EVALUATOR, WENDY ROBARGE.

DISCUSSED THE FOLLOWING WITH THE CULINARY DIRECTOR, JESSE:

EMPLOYEE ILLNESS LOG  
VOMIT CLEAN-UP PROCEDURE  
HANDWASHING & GLOVE USE

Type: Full  
Date: 01/13/25  
Time: 11:00:00  
Report: 1051251010  
Riverview Landing

# Food and Beverage Establishment Inspection Report

Page 3

**NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

I acknowledge receipt of the Minnesota Department of Health inspection report number 1051251010 of 01/13/25.

Certified Food Protection Manager: Jesse James Powell

Certification Number: FM66986 Expires: 05/20/27

**Inspection report reviewed with person in charge and emailed.**

Signed: \_\_\_\_\_

Jesse Powell  
Culinary Director

Signed: 

Kai Yang  
Public Health Sanitarian 1  
St. Cloud  
320 640-3532  
Kai.Yang@state.mn.us

Report #: 1051251010

m

DEPARTMENT OF HEALTH

Minnesota Department of Health

3333 Division St #212

St. Cloud

Address

9200 Quantrelle Avenue Ne

City/State

Otsego, MN

Zip Code

55330

Telephone

7636355482

License/Permit #

0038275

Permit Holder

Purpose of Inspection

Full

Est Type

Risk Category

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item

Mark "X" in appropriate box for COS and/or R

IN= in compliance

OUT= not in compliance

N/O= not observed

N/A= not applicable

COS=corrected on-site during inspection

R= repeat violation

Compliance Status

COS

R

Supervision

1

IN

OUT

PIC knowledgeable; duties & oversight

2

IN

OUT

N/A

Certified food protection manager, duties

Employee Health

3

IN

OUT

Mgmt/Staff;knowledge,responsibilities&reporting

4

IN

OUT

Proper use of reporting, restriction & exclusion

5

IN

OUT

Procedures for responding to vomiting & diarrheal events

Good Hygienic Practices

6

IN

OUT

N/O

Proper eating, tasting, drinking, or tobacco use

7

IN

OUT

N/O

No discharge from eyes, nose, & mouth

Preventing Contamination by Hands

8

IN

OUT

N/O

Hands clean & properly washed

9

IN

OUT

N/A

N/O

No bare hand contact with RTE foods or pre-approved alternate pprocedure properly followed

10

IN

OUT

Adequate handwashing sinks supplied/accessible

Approved Source

11

IN

OUT

Food obtained from approved source

12

IN

OUT

N/A

N/O

Food received at proper temperature

13

IN

OUT

Food in good condition, safe, & unadulterated

14

IN

OUT

N/A

N/O

Required records available; shellstock tags, parasite destruction

Protection from Contamination

15

IN

OUT

N/A

N/O

Food separated and protected

16

IN

OUT

N/A

Food contact surfaces: cleaned & sanitized

17

IN

OUT

Proper disposition of returned, previously served, reconditioned, & unsafe food

Compliance Status

COS

R

Time/Temperature Control for Safety

18

IN

OUT

N/A

N/O

Proper cooking time & temperature

19

IN

OUT

N/A

N/O

Proper reheating procedures for hot holding

20

IN

OUT

N/A

N/O

Proper cooling time & temperature

21

IN

OUT

N/A

N/O

Proper hot holding temperatures

22

IN

OUT

N/A

Proper cold holding temperatures

23

IN

OUT

N/A

N/O

Proper date marking & disposition

24

IN

OUT

N/A

N/O

Time as a public health control: procedures & records

Consumer Advisory

25

IN

OUT

N/A

Consumer advisory provided for raw/undercooked food

Highly Susceptible Populations

26

IN

OUT

N/A

Pasteurized foods used; prohibited foods not offered

Food and Color Additives and Toxic Substances

27

IN

OUT

N/A

Food additives: approved & properly used

28

IN

OUT

Toxic substances properly identified, stored, & used

Conformance with Approved Procedures

29

IN

OUT

N/A

Compliance with variance/specialized process/HACCP

Risk factors (RF) are improper practices or proceeedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health Interventions (PHI) are control measures to prevent foodborne illness or injury.

GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Mark "X" in box if numbered item is not in compliance

Mark "X" in appropriate box for COS and/or R

COS=corrected on-site during inspection

R= repeat violation

Compliance Status

COS

R

Safe Food and Water

30

IN

OUT

N/A

Pasteurized eggs used where required

31

Water & ice obtained from an approved source

32

IN

OUT

N/A

Variance obtained for specialized processing methods

Food Temperature Control

33

Proper cooling methods used; adequate equipment for temperature control

34

IN

OUT

N/A

N/O

Plant food properly cooked for hot holding

35

IN

OUT

N/A

N/O

Approved thawing methods used

36

X

Thermometers provided & accurate

Food Identification

37

Food properly labled; original container

Prevention of Food Contamination

38

Insects, rodents, & animals not present

39

Contamination prevented during food prep, storage & display

40

Personal cleanliness

41

Wiping cloths: properly used & stored

42

Washing fruits & vegetables

Compliance Status

COS

R

Proper Use of Utensils

43

In-use utensils: properly stored

44

Utensils, equipment & linens: properly stored, dried, & handled

45

Single-use/single service articles: properly stored & used

46

Gloves used properly

Utensil Equipment and Vending

47

Food & non-food contact surfaces cleanable, properly designed, constructed, & used

48

Warewashing facilities: installed, maintained, & used; test strips

49

Non-food contact surfaces clean

Physical Facilities

50

Hot & cold water available; adequate pressure

51

Plumbing installed; proper backflow devices

52

Sewage & waste water properly disposed

53

Toilet facilities: properly constructed, supplied, & cleaned

54

Garbage & refuse properly disposed; facilities maintained

55

Physical facilities installed, maintained, & clean

56

Adequate ventilation & lighting; designated areas used

57

Compliance with MCIAA

58

Compliance with licensing & plan review

Food Recalls:

Person in Charge (Signature)

Date: 01/14/25

Inspector (Signature)



Minnesota Department of Health

3333 Division St #212  
St. Cloud  
320 223-7300

Type: Full  
Date: 01/13/25  
Time: 11:00:00  
Report: 1051251010

## Food and Beverage Establishment Inspection Report

Page 1

### Location:

Riverview Landing  
9200 Quantrelle Avenue Ne  
Otsego, MN55330  
Wright County, 86

### Establishment Info:

ID #: 0038275  
Risk:  
Announced Inspection: No

### License Categories:

Expires on: / /

### Operator:

Phone #: 7636355482  
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

#### 4-700 Sanitizing Equipment and Utensils

##### 4-703.11B **\*\* Priority 1 \*\***

MN Rule 4626.0905B Sanitize food contact surfaces of equipment and utensils after cleaning by using mechanical hot water operations that achieve a utensil surface temperature of 160 degrees F (71 degrees C) and are set up and maintained in accordance with the specifications of NSF International and the manufacturer's data plate.

AT TIME OF INSPECTION, FINAL RINSE FOR HIGH TEMPERATURE DISHMACHINE READ 139 DEG F. TEMPERATURE NEEDS TO BE AT A MINIMUM OF 160 DEG F.

Comply By: 01/13/25

#### 4-300 Equipment Numbers and Capacities

##### 4-302.13B **\*\* Priority 2 \*\***

MN Rule 4626.0710B Provide a readily accessible, irreversible registering temperature indicator for measuring the utensil surface temperature in mechanical hot water warewashing operations.

AT TIME OF INSPECTION, THERE IS NO HOT WATER THERMOMETER OR THERMOLABEL STICKERS TO MEASURE THE TEMPERATURE FOR THE DISHMACHINE.

Comply By: 01/17/25

#### 4-200 Equipment Design and Construction

##### 4-204.112D

MN Rule 4626.0620D Provide a temperature measuring device that is easily readable.

PROVIDE A THERMOMETER FOR THE WALK-IN COOLER.

Type: Full  
Date: 01/13/25  
Time: 11:00:00  
Report: 1051251010  
Riverview Landing

# Food and Beverage Establishment Inspection Report

Page 2

*Comply By: 01/15/25*

## 4-500 Equipment Maintenance and Operation

### 4-501.11AB

MN Rule 4626.0735AB All equipment and components must be in good repair and maintained and adjusted in accordance with manufacturer's specifications.

AT TIME OF INSPECTION, THE HOT WATER TEMPERATURE FOR THE HIGH TEMPERATURE DISHMACHINE READ 139F. REPLACE OR RESERVICE THE DISMACHINE. USE THE 3-COMPARTMENT SINK UNTIL DISHMACHINE IS FIXED.

*Comply By: 01/20/25*

## Surface and Equipment Sanitizers

Hot Water: = at 139 Degrees Fahrenheit  
Location: DISHMACHINE  
Violation Issued: Yes

Acid: = 1875 PPM at Degrees Fahrenheit  
Location: WIPING CLOTH BUCKET  
Violation Issued: No

## Food and Equipment Temperatures

Process/Item: Cold Line  
Temperature: 40 Degrees Fahrenheit - Location: HARD-BOILED EGGS  
Violation Issued: No

Process/Item: Cold Line  
Temperature: 38 Degrees Fahrenheit - Location: COTTAGE CHEESE  
Violation Issued: No

Process/Item: Cold Line  
Temperature: 38 Degrees Fahrenheit - Location: SLICED HAM  
Violation Issued: No

Process/Item: Hot Holding  
Temperature: 150 Degrees Fahrenheit - Location: BEEF PATTY-STEAM TABLE  
Violation Issued: No

Process/Item: Prep Cooler  
Temperature: 38 Degrees Fahrenheit - Location: SLICED TOMATOES  
Violation Issued: No

Process/Item: Cold Holding  
Temperature: 38 Degrees Fahrenheit - Location: BEEF PATTY-BOTTOM DRAWER  
Violation Issued: No

Process/Item: Upright Cooler  
Temperature: 38 Degrees Fahrenheit - Location: CUT MELON-EXPO LINE  
Violation Issued: No

Type: Full  
Date: 01/13/25  
Time: 11:00:00  
Report: 1051251010  
Riverview Landing

# Food and Beverage Establishment Inspection Report

Page 3

---

Process/Item: Cold Holding  
Temperature: 40 Degrees Fahrenheit - Location: VANILLA ICE CREAM-SOFT SERVE MACHINE  
Violation Issued: No

---

Process/Item: Hot Holding  
Temperature: 158 Degrees Fahrenheit - Location: BROCCOLI CHEESE SOUP  
Violation Issued: No

---

Process/Item: Walk-In Cooler  
Temperature: 40 Degrees Fahrenheit - Location: CUT MELON  
Violation Issued: No

---

Process/Item: Walk-In Cooler  
Temperature: 38 Degrees Fahrenheit - Location: MEATBALL  
Violation Issued: No

---

---

| Total Orders | In This Report | Priority 1 | Priority 2 | Priority 3 |
|--------------|----------------|------------|------------|------------|
|              |                | 1          | 1          | 2          |

---

MET WITH NURSE EVALUATOR, WENDY ROBARGE.

DISCUSSED THE FOLLOWING WITH THE CULINARY DIRECTOR, JESSE:

EMPLOYEE ILLNESS LOG  
VOMIT CLEAN-UP PROCEDURE  
HANDWASHING & GLOVE USE

**NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.**

I acknowledge receipt of the Minnesota Department of Health inspection report  
number 1051251010 of 01/13/25.

Certified Food Protection Manager: Jesse James Powell

Certification Number: FM66986 Expires: 05/20/27

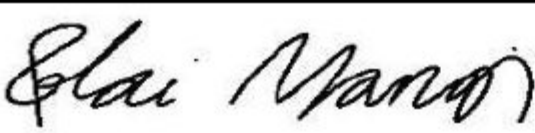
**Inspection report reviewed with person in charge and emailed.**

Signed: \_\_\_\_\_

Jesse Powell  
Culinary Director

Signed: 

Kai Yang  
Public Health Sanitarian 1  
St. Cloud  
320 640-3532  
Kai.Yang@state.mn.us

|                                                                                                                                                                         |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|-------------------------------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------------------------------------|-----------------------------------|-------------------------------------------------------|----------------------------------------------------|--|--|
| Report #: 1051251010                                                                                                                                                    |                                    | Food Establishment Inspection Report                                    |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
|                                                                                         | Minnesota Department of Health     |                                                                         | No. of RF/PHI Categories Out                             |                                                                                 | 1                                                                                          | Date 01/13/25                       |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
|                                                                                                                                                                         | 3333 Division St #212<br>St. Cloud |                                                                         | No. of Repeat RF/PHI Categories Out                      |                                                                                 | 0                                                                                          | Time In 11:00:00                    |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
|                                                                                                                                                                         |                                    |                                                                         | Legal Authority MN Rules Chapter 4626                    |                                                                                 |                                                                                            | Time Out                            |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Riverview Landing                                                                                                                                                       |                                    | Address<br>9200 Quantrelle Avenue Ne                                    |                                                          | City/State<br>Otsego, MN                                                        |                                                                                            | Zip Code<br>55330                   | Telephone<br>7636355482                                                                                                                                                                                                                                  |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| License/Permit #<br>0038275                                                                                                                                             |                                    | Permit Holder                                                           |                                                          | Purpose of Inspection<br>Full                                                   |                                                                                            | Est Type                            | Risk Category                                                                                                                                                                                                                                            |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS                                                                                                          |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item                                                                                          |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Mark "X" in appropriate box for COS and/or R                                                                                                                            |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| IN= in compliance    OUT= not in compliance    N/O= not observed    N/A= not applicable    COS=corrected on-site during inspection    R= repeat violation               |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Compliance Status                                                                                                                                                       |                                    |                                                                         |                                                          | COS                                                                             | R                                                                                          | Compliance Status                   |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Supervision                                                                                                                                                             |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | Time/Temperature Control for Safety |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 1                                                                                                                                                                       | IN                                 | OUT                                                                     | PIC knowledgeable; duties & oversight                    |                                                                                 |                                                                                            | 18                                  | IN                                                                                                                                                                                                                                                       | OUT                                                          | N/A                                                             | N/O                                                                                | Proper cooking time & temperature |                                                       |                                                    |  |  |
| 2                                                                                                                                                                       | IN                                 | OUT                                                                     | N/A                                                      | Certified food protection manager, duties                                       |                                                                                            |                                     | 19                                                                                                                                                                                                                                                       | IN                                                           | OUT                                                             | N/A                                                                                | N/O                               | Proper reheating procedures for hot holding           |                                                    |  |  |
| Employee Health                                                                                                                                                         |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | 20                                  |                                                                                                                                                                                                                                                          | IN                                                           | OUT                                                             | N/A                                                                                | N/O                               | Proper cooling time & temperature                     |                                                    |  |  |
| 3                                                                                                                                                                       | IN                                 | OUT                                                                     | Mgmt/Staff;knowledge,responsibilities&reporting          |                                                                                 |                                                                                            | 21                                  |                                                                                                                                                                                                                                                          | IN                                                           | OUT                                                             | N/A                                                                                | N/O                               | Proper hot holding temperatures                       |                                                    |  |  |
| 4                                                                                                                                                                       | IN                                 | OUT                                                                     | Proper use of reporting, restriction & exclusion         |                                                                                 |                                                                                            | 22                                  |                                                                                                                                                                                                                                                          | IN                                                           | OUT                                                             | N/A                                                                                |                                   | Proper cold holding temperatures                      |                                                    |  |  |
| 5                                                                                                                                                                       | IN                                 | OUT                                                                     | Procedures for responding to vomiting & diarrheal events |                                                                                 |                                                                                            | 23                                  |                                                                                                                                                                                                                                                          | IN                                                           | OUT                                                             | N/A                                                                                | N/O                               | Proper date marking & disposition                     |                                                    |  |  |
| Good Hygienic Practices                                                                                                                                                 |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | 24                                  |                                                                                                                                                                                                                                                          | IN                                                           | OUT                                                             | N/A                                                                                | N/O                               | Time as a public health control: procedures & records |                                                    |  |  |
| 6                                                                                                                                                                       | IN                                 | OUT                                                                     | N/O                                                      | Proper eating, tasting, drinking, or tobacco use                                |                                                                                            |                                     | Consumer Advisory                                                                                                                                                                                                                                        |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 7                                                                                                                                                                       | IN                                 | OUT                                                                     | N/O                                                      | No discharge from eyes, nose, & mouth                                           |                                                                                            |                                     | 25                                                                                                                                                                                                                                                       |                                                              | IN                                                              | OUT                                                                                | N/A                               | Consumer advisory provided for raw/undercooked food   |                                                    |  |  |
| Preventing Contamination by Hands                                                                                                                                       |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | Highly Susceptible Populations      |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 8                                                                                                                                                                       | IN                                 | OUT                                                                     | N/O                                                      | Hands clean & properly washed                                                   |                                                                                            |                                     | 26                                                                                                                                                                                                                                                       |                                                              | IN                                                              | OUT                                                                                | N/A                               | Pasteurized foods used; prohibited foods not offered  |                                                    |  |  |
| 9                                                                                                                                                                       | IN                                 | OUT                                                                     | N/A                                                      | N/O                                                                             | No bare hand contact with RTE foods or pre-approved alternate pprocedure properly followed |                                     |                                                                                                                                                                                                                                                          | Food and Color Additives and Toxic Substances                |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 10                                                                                                                                                                      | IN                                 | OUT                                                                     |                                                          | Adequate handwashing sinks supplied/accessible                                  |                                                                                            |                                     | 27                                                                                                                                                                                                                                                       |                                                              | IN                                                              | OUT                                                                                | N/A                               | Food additives: approved & properly used              |                                                    |  |  |
| Approved Source                                                                                                                                                         |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | 28                                  |                                                                                                                                                                                                                                                          | IN                                                           | OUT                                                             |                                                                                    |                                   | Toxic substances properly identified, stored, & used  |                                                    |  |  |
| 11                                                                                                                                                                      | IN                                 | OUT                                                                     |                                                          | Food obtained from approved source                                              |                                                                                            |                                     | Conformance with Approved Procedures                                                                                                                                                                                                                     |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 12                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      | N/O                                                                             | Food received at proper temperature                                                        |                                     |                                                                                                                                                                                                                                                          | 29                                                           |                                                                 | IN                                                                                 | OUT                               | N/A                                                   | Compliance with variance/specialized process/HACCP |  |  |
| 13                                                                                                                                                                      | IN                                 | OUT                                                                     |                                                          | Food in good condition, safe, & unadulterated                                   |                                                                                            |                                     | <div>Risk factors (RF) are improper practices or proceeedures identified as the most prevalent contributing factors of foodborne illness or injury. Public Health Interventions (PHI) are control measures to prevent foodborne illness or injury.</div> |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 14                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      | N/O                                                                             | Required records available; shellstock tags, parasite destruction                          |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Protection from Contamination                                                                                                                                           |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 15                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      | N/O                                                                             | Food separated and protected                                                               |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 16                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      |                                                                                 | Food contact surfaces: cleaned & sanitized                                                 |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 17                                                                                                                                                                      | IN                                 | OUT                                                                     |                                                          | Proper disposition of returned, previously served, reconditioned, & unsafe food |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| GOOD RETAIL PRACTICES                                                                                                                                                   |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.                                       |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Mark "X" in box if numbered item is not in compliance    Mark "X" in appropriate box for COS and/or R    COS=corrected on-site during inspection    R= repeat violation |                                    |                                                                         |                                                          |                                                                                 |                                                                                            |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
|                                                                                                                                                                         |                                    |                                                                         |                                                          | COS                                                                             | R                                                                                          |                                     |                                                                                                                                                                                                                                                          |                                                              |                                                                 | COS                                                                                | R                                 |                                                       |                                                    |  |  |
| Safe Food and Water                                                                                                                                                     |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | Proper Use of Utensils              |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 30                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      | Pasteurized eggs used where required                                            |                                                                                            |                                     | 43                                                                                                                                                                                                                                                       |                                                              | In-use utensils: properly stored                                |                                                                                    |                                   |                                                       |                                                    |  |  |
| 31                                                                                                                                                                      |                                    | Water & ice obtained from an approved source                            |                                                          |                                                                                 |                                                                                            |                                     | 44                                                                                                                                                                                                                                                       |                                                              | Utensils, equipment & linens: properly stored, dried, & handled |                                                                                    |                                   |                                                       |                                                    |  |  |
| 32                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      | Variance obtained for specialized processing methods                            |                                                                                            |                                     | 45                                                                                                                                                                                                                                                       |                                                              | Single-use/single service articles: properly stored & used      |                                                                                    |                                   |                                                       |                                                    |  |  |
| Food Temperature Control                                                                                                                                                |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | 46                                  |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    | Gloves used properly              |                                                       |                                                    |  |  |
| 33                                                                                                                                                                      |                                    | Proper cooling methods used; adequate equipment for temperature control |                                                          |                                                                                 |                                                                                            | Utensil Equipment and Vending       |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 34                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      | N/O                                                                             | Plant food properly cooked for hot holding                                                 |                                     |                                                                                                                                                                                                                                                          | 47                                                           | X                                                               | Food & non-food contact surfaces cleanable, properly designed, constructed, & used |                                   |                                                       |                                                    |  |  |
| 35                                                                                                                                                                      | IN                                 | OUT                                                                     | N/A                                                      | N/O                                                                             | Approved thawing methods used                                                              |                                     |                                                                                                                                                                                                                                                          | 48                                                           | X                                                               | Warewashing facilities: installed, maintained, & used; test strips                 |                                   |                                                       |                                                    |  |  |
| 36                                                                                                                                                                      | X                                  | Thermometers provided & accurate                                        |                                                          |                                                                                 |                                                                                            | 49                                  |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    | Non-food contact surfaces clean   |                                                       |                                                    |  |  |
| Food Identification                                                                                                                                                     |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | Physical Facilities                 |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 37                                                                                                                                                                      |                                    | Food properly labeled; original container                               |                                                          |                                                                                 |                                                                                            | 50                                  |                                                                                                                                                                                                                                                          | Hot & cold water available; adequate pressure                |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Prevention of Food Contamination                                                                                                                                        |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | 51                                  |                                                                                                                                                                                                                                                          | Plumbing installed; proper backflow devices                  |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 38                                                                                                                                                                      |                                    | Insects, rodents, & animals not present                                 |                                                          |                                                                                 |                                                                                            | 52                                  |                                                                                                                                                                                                                                                          | Sewage & waste water properly disposed                       |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 39                                                                                                                                                                      |                                    | Contamination prevented during food prep, storage & display             |                                                          |                                                                                 |                                                                                            | 53                                  |                                                                                                                                                                                                                                                          | Toilet facilities: properly constructed, supplied, & cleaned |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 40                                                                                                                                                                      |                                    | Personal cleanliness                                                    |                                                          |                                                                                 |                                                                                            | 54                                  |                                                                                                                                                                                                                                                          | Garbage & refuse properly disposed; facilities maintained    |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 41                                                                                                                                                                      |                                    | Wiping cloths: properly used & stored                                   |                                                          |                                                                                 |                                                                                            | 55                                  |                                                                                                                                                                                                                                                          | Physical facilities installed, maintained, & clean           |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| 42                                                                                                                                                                      |                                    | Washing fruits & vegetables                                             |                                                          |                                                                                 |                                                                                            | 56                                  |                                                                                                                                                                                                                                                          | Adequate ventilation & lighting; designated areas used       |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Food Recalls:                                                                                                                                                           |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | 57                                  |                                                                                                                                                                                                                                                          | Compliance with MCIAA                                        |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Person in Charge (Signature)                                                                                                                                            |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | 58                                  |                                                                                                                                                                                                                                                          | Compliance with licensing & plan review                      |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |
| Inspector (Signature)                                                                |                                    |                                                                         |                                                          |                                                                                 |                                                                                            | Date: 01/13/25                      |                                                                                                                                                                                                                                                          |                                                              |                                                                 |                                                                                    |                                   |                                                       |                                                    |  |  |