



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

June 25, 2026

Licensee
Ilza Assisted Living LLC
118 Knoll Circle East
Burnsville, MN 55337

RE: Project Number(s) SL41367015

Dear Licensee:

This is your **official notice** that you have been **granted your assisted living facility license**. Your license effective and expiration dates remain the same as on your provisional license. Your updated status will be listed on the license certificate at renewal and **this letter serves as proof** in the meantime. If you have not received a letter from us with information regarding renewing your license within 60 days prior to your expiration date, please contact us at (651) 201-5273 or by email at Health.assistedliving@state.mn.us.

The Minnesota Department of Health completed an initial survey on May 27, 2026, for the purpose assessing compliance with state licensing statutes. At the time of the survey, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G.

The Department of Health concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. The Department of Health documents state correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Home Care Providers. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

0775 - 144g.45 Subd. 2. (a) - Fire Protection And Physical Environment - \$500.00

0810 - 144g.45 Subd. 2 (b-F) - Fire Protection And Physical Environment - \$500.00

The total amount you are assessed is \$1,000.00. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's residents/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that

has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by MDH within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jodi Johnson, Supervisor
State Evaluation Team
Email: jodi.johnson@state.mn.us
Telephone: 507-344-2730 Fax: 1-866-890-9290

JMD

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 41367	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/27/2026
NAME OF PROVIDER OR SUPPLIER ILZA ASSISTED LIVING LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 118 KNOLL CIRCLE EAST BURNSVILLE, MN 55337		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL41367015-0 On May 26, 2026, through May 27, 2026, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were two residents; two receiving services under the Provisional Assisted Living Facility license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services	0 480			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	0 480			

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0 480	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated May 26, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.	0 480			

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0 480	Continued From page 3	0 480			
0 485 SS=F	TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates. 144G.41 Subdivision 1.a (a) Minimum requirements; required food services (a) All assisted living facilities must offer to provide or make available at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The menus must be prepared at least one week in advance and made available to all residents. The facility must encourage residents' involvement in menu planning. Meal substitutions must be of similar nutritional value if a resident refuses a food that is served. Residents must be informed in advance of menu changes. The facility must not require a resident to include and pay for meals in the resident's contract. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure meals were nutritious or in accordance with United States Department of Agriculture (USDA) guidelines. This had the potential to affect both current residents (R1, R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	0 485			

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0 485	Continued From page 4 cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On May 26, 2026, at 11:00 a.m., licensed assisted living director (LALD)-A stated the licensee served meals in accordance with USDA guidelines. On May 26, 2026, at 12:20 p.m. during the facility tour with licensed assisted living director (LALD)-A, the surveyor observed the weekly menu posted next to the bulletin board in the entryway. The posted menu indicated the following menu for the week of May 22, 2026, through May 30, 2026 : Sunday breakfast (B)- Sunday Breakfast lunch (L)- Beef Nachos dinner (D)-Chicken and Rice Monday B-Breakfast Sandwich L-Sloppy Joe D-Beef Steak Tuesday B-Denver Omelets L-Chili D-Caesar Salad Wednesday B-Yogurt Parfait L-Turkey Burgers D-Spaghetti Thursday B-Oatmeal L-Tacos D-Tator Tot Hotdish	0 485			

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0 485	Continued From page 5 Friday B-Continental Breakfast L-Turkey Sandwich D-Meatloaf Saturday B-Berries and Yogurt L-Cheeseburger D-Baked Cod The menu indicated "vegetarian options were available upon request" and "Does not include specialized diets per doctor's orders". On May 26, 2026, at 12:30 p.m., the surveyor observed unlicensed personnel (ULP)-C feeding R2 "spaghetti" (a noodle/tomato sauce/beef mixture) for lunch. The surveyor observed a bowl of fresh fruit including apples and bananas on the countertop; however, ULP-C was not observed feeding/offering R2 an option for fruit or dairy, nor an additional vegetable. On May 26, 2026, at 12:40 p.m., ULP-C stated R2 required full feedings by the staff for all meals/snacks was usually offered fruit (grapes or berries) or juice to drink, but had not done so with this meal. ULP-C further stated the staff didn't necessarily always follow the menu. The licensee's menu lacked evidence of nutritious meal options according to USDA recommendations. Furthermore, the licensee failed to follow the posted menu and failed to serve a nutritious meal to R2. On May 26, 2026, at 1:30 p.m., LALD-A stated he thought he had a more comprehensive menu plan; however, could not find it. The licensee's Food Service policy dated August	0 485			

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0 485	Continued From page 6 14, 2024, indicated at least three nutritious meals are served daily seven days per week with snacks available. Meal preparation follows applicable regulatory guidelines, including: a. Meals are prepared according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. b. Meals are prepared and served according to the Minnesota Food Code, Minnesota Rules, Chapter 4626. Residents will be informed in advance of any menu changes. No further information was provided TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 485			
0 775 SS=F	144G.45 Subd. 2. (a) Fire protection and physical environment Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	0 775			

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0 775	Continued From page 7 cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated May 26, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 775			
0 810 SS=F	144G.45 Subd. 2 (b-f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) staff actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Staff of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility.	0 810			

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0 810	Continued From page 8 (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for staff twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated May 26, 2026, for the specific violations related the physical environment under Minnesota Statute 144G.	0 810			

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0 810	Continued From page 9	0 810			
01750 SS=D	144G.71 Subd. 7 Delegation of medication administration When administration of medications is delegated to unlicensed personnel, the assisted living facility must ensure that the registered nurse has: (1) instructed the unlicensed personnel in the proper methods to administer the medications, and the unlicensed personnel has demonstrated the ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's records; and (3) communicated with the unlicensed personnel about the individual needs of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to follow delegated procedures for medication administration for one of two residents (R1). Furthermore, the licensee failed to specify specific instructions for as needed (PRN) medications and documented those instructions for one of two residents (R2) for medication administration delegated to unlicensed personnel. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or	01750			

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01750	Continued From page 10 a limited number of staff are involved or the situation has occurred only occasionally). The findings include: MEDICATION ADMINISTRATION R2 began receiving services under the licensee's provisional license on January 22, 2026, with diagnoses including Parkinson's disease. R2's Service agreement dated January 22, 2026, included medication management/administration. R2's medication administration record (MAR) dated May 2026, indicated scheduled medications including one medication for gastric reflux, one for depression, one for agitation, and one topical medication for pain. The MAR indicated PRN (as needed) medications including two for pain, two for anxiety/agitation and one for constipation. R2's signed prescriber's orders dated January 22, 2026, included diclofenac 1% gel, apply 2 grams (gm) to both knees for pain. On May 26, 2026, at 1:17 p.m., the surveyor observed unlicensed personnel (ULP)-C don gloves, squirt an undetermined amount of diclofenac 1% gel to her gloved index finger and apply it to both of R2's knees. When asked about the proper dose of diclofenac gel, ULP-C stated she just squirts a small amount on her finger and rubs into the skin of each of R2's knees and further stated she did not know how much it was. ULP-C stated she was not aware of the measuring strip included with each tube of diclofenac gel. The licensee failed to use the appropriate	01750			

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01750	Continued From page 11 measuring tool to administer the correct dosage of diclofenac gel. On May 26, 2026, at 1:25 p.m., clinical nurse supervisor (CNS)-B stated there should be a measuring strip in the medication cart, went to the cart, found it with the packaging/instructions and showed it to ULP-C. PRN MEDICATION ADMINISTRATION R2's signed prescriber's orders dated January 22, 2026, indicated: - lorazepam 0.5 milligrams (mg), give 1 Solu tab orally or under the tongue every one hour as needed for anxiety/agitation; -quetiapine 25 mg, give 1 tablet every six hours as needed for agitation, hallucinations and anxiety; - morphine sulfate 5 mg, give one Solu tab orally or under the tongue every one hour as needed for pain/shortness of breath - acetaminophen 500 mg, give 2 tablets every four hours as needed for mild pain/fever R2's medication administration record (MAR) dated May 2026, indicated: - lorazepam 0.5 mg tablet, give one tablet every one hour under the tongue (R2's MAR lacked an indication for the lorazepam and was improperly transcribed to indicate the frequency was every one hour as needed) -quetiapine 25 mg, give one tablet every 6 hours as needed for agitation, hallucination, or anxiety - morphine sulfate 5 mg, give one Solu tab orally or under the tongue every one hour as needed for pain/shortness of breath - acetaminophen 500 mg, give 2 tablets every four hours as needed for mild pain/fever The licensee failed to provide instruction for the ULP to understand which PRN medication for	01750			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 41367	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/27/2026
NAME OF PROVIDER OR SUPPLIER ILZA ASSISTED LIVING LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 118 KNOLL CIRCLE EAST BURNSVILLE, MN 55337			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01750	Continued From page 12 agitation/anxiety or which PRN pain medication should be used first and second. On May 27, 2026, at 11:30 a.m., CNS-B stated she was aware of the need for specific instructions regarding PRN medications; however, had missed the above listed PRN medications. The licensee's Medication Administration policy dated August 16, 2024, indicated all staff with responsibility for medication administration have access to information about the medication being administered, including but not limited to: a. Purpose b. Dosage c. Route d. Frequency e. Instructions related to the medication and specific to the residents, as appropriate f. Side effects g. Resident allergies to medications No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01750			
01760 SS=D	144G.71 Subd. 8 Documentation of administration of medication Each medication administered by the assisted living facility staff must be documented in the resident's record. The documentation must include the signature and title of the person who administered the medication. The documentation must include the medication name, dosage, date and time administered, and method and route of administration. The staff must document the	01760			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 41367	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/27/2026
NAME OF PROVIDER OR SUPPLIER ILZA ASSISTED LIVING LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 118 KNOLL CIRCLE EAST BURNSVILLE, MN 55337		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01760	Continued From page 13 reason why medication administration was not completed as prescribed and document any follow-up procedures that were provided to meet the resident's needs when medication was not administered as prescribed and in compliance with the resident's medication management plan. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure prescriber's orders were accurately transcribed for one of two residents (R2) receiving medication services. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R2 began receiving services under the licensee's provisional license on January 22, 2026, with diagnoses including Parkinson's disease. R2's Service agreement dated January 22, 2026, included medication management/administration. On May 26, 2026, at 1:17 p.m., the surveyor observed unlicensed personnel (ULP)-C administer one topical medication to R2. R2's signed prescriber's orders dated January 22, 2026, indicated lorazepam 0.5 milligrams (mg), give one Solu tab orally or under the tongue every	01760			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 41367	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/27/2026
NAME OF PROVIDER OR SUPPLIER ILZA ASSISTED LIVING LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 118 KNOLL CIRCLE EAST BURNSVILLE, MN 55337		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01760	Continued From page 14 one hour as needed (PRN) for anxiety/agitation. R2's medication administration record (MAR) dated May 2026, under PRN Medications indicated: -lorazepam 0.5 mg tablet, give one tablet every one hour The licensee failed to ensure R2's MAR instructions for lorazepam were transcribed to match the signed prescriber's order for how often it could be administered and lacked indications (symptoms to be relieved) for the medication. On May 27, 2026, at 11:30 a.m., clinical nurse supervisor (CNS)-B stated the order was not accurately transcribed and was missing clear indication for what symptoms the ULP would administer it for. The licensee's Medication Documentation policy dated August 16, 2024, indicated complete documentation of medication administration includes the following a. Resident's name b. Medication name c. Medication dosage d. Date and time of administration e. Method/route of administration f. Signature and Title of staff administering the medication No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days.	01760			



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

ILZA ASSISTED LIVING LLC
118 KNOLL CIRCLE EAST
Burnsville, MN 55337
Dakota County
Parcel:

Phone:

License Info

License: HFID 41367

Risk:
License:
Expires on:
CFPM: Abdimahad Mohamed Santur
CFPM #: 18987; Exp: 8/21/2027

Inspection Info

Report Number: F1063261129
Inspection Type: Full - Single
Date: 5/26/2026 Time: 1:45 PM
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 0
Total Priority 2 Orders: 0
Total Priority 3 Orders: 1
Delivery:

New Order: 4-200 Equipment Design and Construction

4-204.112A *Priority Level: Priority 3 CFP#: 36*

MN Rule 4626.0620A Provide a temperature measuring device located in the warmest part of mechanically refrigerated units and coolest part of hot food storage units that are capable of measuring air temperature or a simulated product temperature.

COMMENT: NO AMBIENT THERMOMETER IN REFRIGERATOR AT BEGINNING OF INSPECTION. DISCUSSED WITH STAFF AND FRIDGE THERMOMETER WAS FOUND IN KITCHEN DRAWER AND PLACED BACK IN THE REFRIGERATOR DURING INSPECTION. KEEP AMBIENT THERMOMETER IN FRIDGE TO MONITOR EQUIPMENT TEMPERATURE.

Comply By: Complied On Site Originally Issued On: 5/26/2026

Food & Beverage General Comment

Inspection was completed with MDH Health Regulation Division Nurse Evaluator Deb Jacobson conducting the site survey.

Discussed highly susceptible populations, handwashing, glove use, same day food service, food storage & temperature control, sanitizers, test kits, ware washing, pest control, vomit cleanup procedures, and employee illness policy.

REFRIGERATOR TEMPERATURE: YOGURT 43 DEGREES F

DISH MACHINE UTENSIL SURFACE TEMPERATURE: >180 DEGREES F

The facility has a residential kitchen. Food must be prepared for same day service only. The kitchen has wooden floors, tile backsplash, smooth painted walls & ceiling, granite countertops, and wooden cabinetry. All found to be in good condition. Equipment includes a two-basin sink with one compartment designated for handwashing, ANSI residential fridge/freezer, and dish machine.

Contact Health Regulation Division for plan review approval when facility/kitchen undergoes remodeling, major equipment additions, or changes of equipment due to a menu change.

If any customer complains of illness, establishment is required to notify the Minnesota Department of Health and provide the foodborne illness hotline phone number to the customer: 1-877-366-3455

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

Report Number: F1063261129

Inspection Type: Full

Date: 5/26/2026

Page: 2

I acknowledge receipt of the Metro District Office inspection report number F1063261129 from 5/26/2026

Abdimahad Santur
Operator



Laura Yang,
Public Health Sanitarian 1
651-201-3581
laura.yang@state.mn.us

Physical Environment Inspection Report

ASSISTED LIVING | ASSISTED LIVING WITH DEMENTIA CARE

Project No: SL41367015-0	Date: 5/26/2026
Facility Name: ILZA ASSISTED LIVING LLC	
Facility Address: 118 Knoll Circle E, Burnsville, Minnesota 55337	

☒ TAG IDENTIFICATION: 0775

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

1. Each assisted living facility must comply with the provisions of the Minnesota State Fire Code (MSFC) in Minnesota Rules chapter 7511. [Minn. Stat. 144G.45 subd. 2]
2. Egress doors shall be readily operable from the egress side without the use of a key or special knowledge. [Minn. Stat. 144G.45 subd. 2; MSFC 1010.1.9]

Comments: The main emergency egress in the facility was equipped with a double cylinder keyed dead bolt. This would require a key to egress the building. Licensed assisted living director (LALD)-A removed the lock before the conclusion of the survey.

☒ TAG IDENTIFICATION: 0810

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Twenty One (21) days

1. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that include the location and number of resident rooms. [Minn. Stat. 144G.45 subd.2]
- Comments: The facility map did not include the identification of the path of travel to exit out of the lower level.*
2. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that include employee actions to be taken in the event of a fire or similar emergency. [Minn. Stat. 144G.45 subd.2]

Comments: The FSEP failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The provided FSEP was from a third-party provider and had not been updated to the specific facility.

3. Each assisted living facility shall develop and maintain fire safety and evacuation plans (FSEP) that include fire protection procedures necessary for residents. [Minn. Stat. 144G.45 subd.2]

Comments: The policy section titled, Emergency Preparedness Plan: Handout for Residents, included a bullet point where the provider could fill in procedures for a fire scenario, but it was left blank. No evacuation procedures were provided for residents.