



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

August 10, 2022

Administrator
Project Caring
14410 21st Street North
Stillwater, MN 55082

RE: Project Number SL30698015

Dear Administrator:

The Minnesota Department of Health completed an evaluation on July 19, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.20, Subd. 4 (a)(5), the Department of Health imposes fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment. The Department of Health imposes a fine of \$1,000 for each substantiated maltreatment violation

that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2, 9, 17. The Department of Health also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5)(b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this evaluation:

St - 0 - 0510 - 144g.41 Subd. 3 - Infection Control Program - \$500.00

The total amount you are assessed is \$500.00. You will be invoiced after 15 days of the receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general
reconsideration requests to:
Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

Free from Maltreatment reconsideration
requests should be addressed to:
Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. Requests for hearing may be emailed to

Health.HRD.Appeals@state.mn.us.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration or a hearing, but not both.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,



Jess Gallmeier, Supervisor
Health Regulation Division
State Evaluation Team
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Email: jess.gallmeier@state.mn.us
Phone: 651-247-0268 Fax: 651-215-9697

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/19/2022
NAME OF PROVIDER OR SUPPLIER PROJECT CARING		STREET ADDRESS, CITY, STATE, ZIP CODE 14410 21ST STREET NORTH STILLWATER, MN 55082		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL#30698015 On July 18, through July 19, 2022, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 10 residents, all of whom received services under the provider's Assisted Living license.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.	
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements	0 480		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 480	Continued From page 1 (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the included document titled, Food and Beverage Establishment Inspection Report dated July 18, 2022, for the specific Minnesota Food Code deficiencies. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 480		

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0 510 SS=F	144G.41 Subd. 3 Infection control program (a) All assisted living facilities must establish and maintain an infection control program that complies with accepted health care, medical, and nursing standards for infection control. (b) The facility's infection control program must be consistent with current guidelines from the national Centers for Disease Control and Prevention (CDC) for infection prevention and control in long-term care facilities and, as applicable, for infection prevention and control in assisted living facilities. (c) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to establish and maintain an effective infection control program to comply with accepted health care, medical, and nursing standards for infection control and current recommendations for COVID-19. The licensee failed to ensure appropriate personal protective equipment was worn for 1 of 1 employee (unlicensed personnel (ULP)-B), when observed to deliver cares to residents. This had the potential to affect all ten (10) residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	0 510		

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0 510	Continued From page 3 The findings include: On July 19, 2022, during a continuous observation from 9:20 a.m. to 10:00 a.m., ULP-B wore a face mask, and prescription eyeglasses, but failed to wear the recommended eye protection while cares were provided to R1. On July 19, 2022, at 10:10 a.m., registered nurse (RN)-A and licensed assisted living director (LALD)-C stated employees would wear eye protection such as a face shield or goggles if there was a COVID-19 positive resident. RN-A stated the licensee had recently changed their policy for eye protection as the licensee noted a low COVID-19 Community Level on the Centers for Disease Control and Prevention (CDC) website. On July 19, 2022, at approximately 1:00 p.m., RN-A and LALD-C indicated misunderstanding of community transmission rate and community level rate from the CDC website. RN-A stated after clarification of the difference, the licensee would implement eye protection for all employees when providing cares to residents. The Minnesota Department of Health (MDH) guidance titled, "COVID-19 PPE and Source Control Grids - for congregate care settings, by community transmission level", dated April 7, 2022, indicated during "substantial" or "high" levels of community transmission (based on the Centers for Disease Control and Prevention (CDC) online data tracking system), caregivers must wear a face mask (source control) and eye protection while working with residents without suspected or confirmed SARS-CoV-2 infection.	0 510		

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0 510	Continued From page 4 The CDC COVID Data Tracker on July 14, 2022, indicated Washington County, Minnesota (the county of the assisted living facility) was at a "high" level of community transmission, which indicated the use of a face mask and eye protection while working with residents. The licensee's Infection Control - Face Shields and Goggles policy dated March 4, 2021, indicated eye protection or face shields would be worn with active cases of COVID-19 but did not indicate wearing goggles or face shields based on MDH and CDC guidance related to community transmission. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 510		
0 580 SS=F	144G.42 Subd. 2 Quality management The facility shall engage in quality management appropriate to the size of the facility and relevant to the type of services provided. "Quality management activity" means evaluating the quality of care by periodically reviewing resident services, complaints made, and other issues that have occurred and determining whether changes in services, staffing, or other procedures need to be made in order to ensure safe and competent services to residents. Documentation about quality management activity must be available for two years. Information about quality management must be available to the commissioner at the time of the survey, investigation, or renewal. This MN Requirement is not met as evidenced by:	0 580		

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0 580	Continued From page 5 Based on interview and record review, the licensee failed to develop and maintain documentation of quality management activity. This had the potential to affect all residents receiving assisted living services. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On July 18, 2022, at approximately 10:00 a.m., the surveyor requested the licensee's quality management activity, but no activity documentation was provided by the licensee. Licensed assisted living director (LALD)-C stated the licensee has ongoing quality improvements activities, but no documentation was created tracking improvements. The licensee's Quality Management Plan policy dated March 31, 2021, indicated a quality management program would be developed and documentation would be maintained by the licensee. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 580			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness	0 680			

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0 680	Continued From page 6 (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing tenant residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to develop a written emergency disaster plan with all the required content. This had the potential to affect all current residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to	0 680		

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0 680	Continued From page 7 cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all the residents). The findings include: On July 18, 2022, at approximately 10:00 a.m., the surveyor requested to view the licensee's emergency preparedness plan, which was contained in a 3-ring binder near the front door and contained policies related to fire, electrical, and flooding disasters. On July 18, 2022, at approximately 10:00 a.m., licensed assisted living director (LALD)-C acknowledged the licensee had not fully developed and implemented the emergency preparedness plan based on appendix Z. LALD-C stated the licensee is working with a provider group to fully complete the emergency plan, but had not started the process at this time. The licensee's Emergency Planning policy dated March 7, 2020, indicated the licensee would complete an emergency plan but lacked identification of completion with all content of Appendix Z. No additional information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680		
01440 SS=F	144G.62 Subd. 4 Supervision of staff providing delegated nurs (a) Staff who perform delegated nursing or	01440		

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01440	Continued From page 8 therapy tasks must be supervised by an appropriate licensed health professional or a registered nurse according to the assisted living facility's policy where the services are being provided to verify that the work is being performed competently and to identify problems and solutions related to the staff person's ability to perform the tasks. Supervision of staff performing medication or treatment administration shall be provided by a registered nurse or appropriate licensed health professional and must include observation of the staff administering the medication or treatment and the interaction with the resident. (b) The direct supervision of staff performing delegated tasks must be provided within 30 calendar days after the date on which the individual begins working for the facility and first performs the delegated tasks for residents and thereafter as needed based on performance. This requirement also applies to staff who have not performed delegated tasks for one year or longer. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure supervision was completed within 30 calendar days of beginning to provide delegated tasks for one of one unlicensed personnel ((ULP)-B) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	01440		

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01440	Continued From page 9 The findings include: ULP-B was hired on December 13, 2021. ULP-B's Comprehensive Home Care Regulatory Compliance Checklist for New Home Care Employees dated December 20, 2021, indicated ULP-B was delegated medication administration by registered nurse (RN)-A. ULP-B's record lacked documentation of supervision of the medication administration delegated task due on or before January 11, 2022. On July 19, 2022, at approximately 9:20 a.m., ULP-B provided the delegated task of medication administration to R1. On July 19, 2022, at approximately 1:00 p.m., RN-A stated documentation of supervision within 30 days of the RN delegating tasks to the ULP would not be included in the record. RN-A indicated the licensee had not created a supervision document for delegated tasks and documentation would not be in any record. The licensee's Delegation of Nursing Tasks, Treatment or Therapy Tasks policy dated December 10, 2021, indicated supervision of delegated activities would occur within 30 days and documentation would be included in each employee's record. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01440		

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01530	Continued From page 10	01530		
01530 SS=D	144G.64 TRAINING IN DEMENTIA CARE REQUIRED (a) All assisted living facilities must meet the following training requirements: (1) supervisors of direct-care staff must have at least eight hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; (2) direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide evidence of dementia care training on required topics for one of two employees (registered nurse (RN)-A), with records reviewed. This practice resulted in a level two violation (a	01530		

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01530	Continued From page 11 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: RN-A hired July 22, 2020. RN-A's undated My Transcript record indicated RN-A had completed three and a quarter (3.25) hours of dementia training RN-A's record lacked documentation of the required eight (8) hours of dementia training within 120 working hours of employment start date. On July 19, 2022, at approximately 1:00 p.m., RN-A acknowledged they had not completed eight (8) hours of dementia training. RN-A stated they worked 40 hours every week and provided direct care to the residents. The licensee's Dementia Care Training For Home Care Employees/Staff of Housing with Services which provides Assisted Living Services policy dated December 10, 2021, indicated eight (8) hours of dementia training would completed within 120 hours working hours of the employment start date. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01530		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/19/2022
NAME OF PROVIDER OR SUPPLIER PROJECT CARING		STREET ADDRESS, CITY, STATE, ZIP CODE 14410 21ST STREET NORTH STILLWATER, MN 55082		
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01640 SS=F	144G.70 Subd. 4 (a-e) Service plan, implementation and revisions to (a) No later than 14 calendar days after the date that services are first provided, an assisted living facility shall finalize a current written service plan. (b) The service plan and any revisions must include a signature or other authentication by the facility and by the resident documenting agreement on the services to be provided. The service plan must be revised, if needed, based on resident reassessment under subdivision 2. The facility must provide information to the resident about changes to the facility's fee for services and how to contact the Office of Ombudsman for Long-Term Care. (c) The facility must implement and provide all services required by the current service plan. (d) The service plan and the revised service plan must be entered into the resident record, including notice of a change in a resident's fees when applicable. (e) Staff providing services must be informed of the current written service plan. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the current service plan included a signature or other authentication by the resident or resident's representative to document agreement on the services to be provided for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	01640		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/19/2022
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01640	Continued From page 13 resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R1's signed Service Plan dated September 14, 2021, included the service Medication Administration five times per day to be provided by the licensee. R1's Service Plan with a print date of July 18, 2022, provided by registered nurse (RN)-A and indicated as the current service plan, included the service medication administration six times per day to be provided by the licensee. Additionally, the service of glasses care was added, and the service of toileting was removed from the current service plan. R1's record lacked a current service plan with signature or authentication by the resident or resident's representative with all current services provide by licensee after a change of services occurred. On July 19, 2022, at approximately 1:00 p.m., RN-A and licensed assisted living director (LALD)-C acknowledged R1's record lacked a current signed and authenticated service plan. RN-A stated it is the licensee's practice to have all updated service plans signed when a change of service occurs. The licensee's Development and Revision of the Service Plan policy dated December 11, 2020, indicated all revisions to a service plan would include signature from the resident or resident's	01640		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/19/2022
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01640	Continued From page 14 representative. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01640		
01790 SS=F	144G.71 Subd. 10 Medication management for residents who will (2) for unplanned time away, when the pharmacy is not able to provide the medications, a licensed nurse or unlicensed personnel shall provide medications in amounts and dosages needed for the length of the anticipated absence, not to exceed seven calendar days; (3) the resident must be provided written information on medications, including any special instructions for administering or handling the medications, including controlled substances; and (4) the medications must be placed in a medication container or containers appropriate to the provider's medication system and must be labeled with the resident's name and the dates and times that the medications are scheduled. (b) For unplanned time away when the licensed nurse is not available, the registered nurse may delegate this task to unlicensed personnel if: (1) the registered nurse has trained the unlicensed staff and determined the unlicensed staff is competent to follow the procedures for giving medications to residents; and (2) the registered nurse has developed written procedures for the unlicensed personnel, including any special instructions or procedures regarding controlled substances that are prescribed for the resident. The procedures must address: (i) the type of container or containers to be used	01790		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/19/2022
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01790	Continued From page 15 for the medications appropriate to the provider's medication system; (ii) how the container or containers must be labeled; (iii) written information about the medications to be provided; (iv) how the unlicensed staff must document in the resident's record that medications have been provided, including documenting the date the medications were provided and who received the medications, the person who provided the medications to the resident, the number of medications that were provided to the resident, and other required information; (v) how the registered nurse shall be notified that medications have been provided and whether the registered nurse needs to be contacted before the medications are given to the resident or the designated representative; (vi) a review by the registered nurse of the completion of this task to verify that this task was completed accurately by the unlicensed personnel; and (vii) how the unlicensed personnel must document in the resident's record any unused medications that are returned to the facility, including the name of each medication and the doses of each returned medication. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) developed training and competencies for the unlicensed personnel (ULP) to provide medications for residents with unplanned time away from home when the licensed nurse was not available. This practice resulted in a level two violation (a	01790		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/19/2022
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01790	Continued From page 16 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: ULP-B was hired on December 13, 2021. ULP-B's Comprehensive Home Care Regulatory Compliance Checklist for New Home Care Employees dated December 20, 2021, indicated ULP-B was delegated Medication Administration by RN-A, but lacked training for unplanned time away. On July 19, 2022, at approximately 1:00 p.m., RN-A acknowledged ULPs are not provided information about unplanned times away from home. RN-A stated the ULPs are to call the nurse and the RN would need to come to the home to set up the medications, but ULPs are not trained in handling when residents would have an unplanned time away if the nurse was unable to get to the facility. The licensee's Medications for a Client Who will be Away from Home when Medications are Scheduled policy dated March 2, 2021, indicated ULPs would be trained, found competent, delegated, and supervised for the tasks related resident's unplanned time away from home. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01790		

Minnesota Department of Health

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01890 SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to date time-sensitive medications with an opened-on date for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 admitted to the licensee on July 20, 2018, with diagnoses of diabetes-with neurological complications, depression, hypertension (high blood pressure), and Alzheimer's disease. R1's Assessment by Date and Individualized Medication Management Plan dated June 21, 2022, indicated insulin will be administered by licensee. R1's Med Admin Summary dated July 2022,	01890		

Minnesota Department of Health

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01890	Continued From page 18 indicated Humalog (fast acting insulin for diabetes) to be given based on sliding scale two times a day. On July 18, 2022, at approximately 12:00 p.m., unlicensed personnel (ULP)-E administered insulin to R1. R1's insulin pen lacked documentation of an opened-on date. On July 18, 2022, at approximately 12:05 p.m., registered nurse (RN)-A acknowledged R1's insulin pen lacked an opened-on date. RN-A stated it is the expectation all insulin pens have an opened-on date documented on the insulin pen. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890			
01950 SS=F	144G.72 Subd. 4 Administration of treatments and therapy Ordered or prescribed treatments or therapies must be administered by a nurse, physician, or other licensed health professional authorized to perform the treatment or therapy, or may be delegated or assigned to unlicensed personnel by the licensed health professional according to the appropriate practice standards for delegation or assignment. When administration of a treatment or therapy is delegated or assigned to unlicensed personnel, the facility must ensure that the registered nurse or authorized licensed health professional has: (1) instructed the unlicensed personnel in the proper methods with respect to each resident and the unlicensed personnel has demonstrated the	01950			

Minnesota Department of Health

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01950	Continued From page 19 ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's record; and (3) communicated with the unlicensed personnel about the individual needs of the resident. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) specified, in writing, specific instructions for each resident and documented those instructions in the resident's record for one of one resident (R1) who had ordered treatments with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1 admitted to the licensee on July 20, 2018, with diagnoses of diabetes-with neurological complications, depression, hypertension (high blood pressure), and Alzheimer's disease. R1's Assessment by Date dated June 21, 2022, indicated under Medications that R1 requires assistance with blood glucose checks and staff are to record R1's blood glucose results. R1's Individualized Treatment and Therapy Plan dated September 15, 2020, indicated staff to	01950		

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 30698	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/19/2022
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01950	Continued From page 20 notify the nurse with two different numbers. One set of instructions indicated to notify the nurse if blood glucose reading is greater than 300, and the other set indicated to notify the nurse if greater than 400. The plan lacked an indication as to when to notify the nurse if the blood glucose was low and resident specific instructions for interventions when the blood glucose would be out of range. On July 19, 2022, at approximately 1:00 p.m., RN-A acknowledged R1's treatment management plan contained conflicting information for the "greater than" blood glucose range and lacked resident specific instructions with interventions for blood glucose readings that are low or out of range. RN-A stated the treatment management plan needed to be updated with consistent high ranges based on provider orders, a low range added to contact the RN, and the addition of resident specific instructions with interventions staff should take when blood glucose is out of range. The licensee's Delegation of Nursing Tasks, Treatments or Therapy Tasks policy dated December 10, 2021, indicated the RN would develop and maintain a current treatment management record and include specific instructions for the resident. No further information provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01950		

Type: Full
Date: 07/18/22
Time: 11:00:19
Report: 1029221218

Food and Beverage Establishment Inspection Report

Page 1

Location:

Project Caring
14410 21st Street North
Stillwater, MN55082
Washington County, 82

Establishment Info:

ID #: 0037659
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 6514850860
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-500B Microbial Control: hot and cold holding

3-501.16A2

**** Priority 1 ****

MN Rule 4626.0395A2 Maintain all cold, TCS foods at 41 degrees F (5 degrees C) or below under mechanical refrigeration.

CUT MELON IN BACK OF REFRIGERATOR, THAT HAD BEEN IN THE REFRIGERATOR FOR GREATER THAN 6 HOURS, MEASURED ABOVE 41°F.

Comply By: 07/18/22

7-200 Toxic Supplies and Applications

7-204.11

**** Priority 1 ****

MN Rule 4626.1620 Discontinue using chemical sanitizers, including chemical sanitizing solutions generated on site and other chemical antimicrobials on food-contact surfaces that do not meet the requirements specified in 40 CFR part 180, section 180.940, or part 180, subpart E, section 180.2020.

CHLORINE SANTIZER SPRAY USED FOR FOOD CONTACT SURFACES MEASURED GREATER THAN 200 PPM.

Comply By: 07/18/22

3-500C Microbial Control: date marking

3-501.17A

**** Priority 2 ****

MN Rule 4626.0400A Mark the refrigerated, ready-to-eat, TCS food prepared and held for more than 24 hours in the food establishment using an effective method to indicate the date by which the food must be consumed on the premises, sold, or discarded.

NO DATE MARKING ON OPENED SLICED SLICED DELI MEATS.

Comply By: 07/18/22

Type: Full
Date: 07/18/22
Time: 11:00:19
Report: 1029221218
Project Caring

Food and Beverage Establishment Inspection Report

Page 2

4-300 Equipment Numbers and Capacities

4-302.13B ** Priority 2 **

MN Rule 4626.0710B Provide a readily accessible, irreversible registering temperature indicator for measuring the utensil surface temperature in mechanical hot water warewashing operations.

NO TEMP STICKERS OR MIN/MAX THERMOMETER TO INDEPENDENTLY VERIFY SANITIZING TEMPS REACHED ON DISHWASHER.

Comply By: 07/25/22

4-300 Equipment Numbers and Capacities

4-302.14 ** Priority 2 **

MN Rule 4626.0715 Provide an appropriate test kit to accurately measure sanitizing solutions.

CHLORINE SANITIZER TEST STRIPS NOT PRESENT.

Comply By: 07/25/22

4-600 Cleaning Equipment and Utensils

4-601.11C

MN Rule 4626.0840C Clean non-food contact surfaces of equipment and maintain free of accumulations of dust, dirt, food residue, and other debris.

FOOD RESIDUE ON SHELVING SURFACES.

Comply By: 07/25/22

6-300 Physical Facility Numbers and Capacities

6-301.14A

MN Rule 4626.1457 Provide a sign or poster at all handwashing sinks used by food employees that notifies them to wash their hands

NO HANDWASHING SIGN AT KITCHEN HANDWASHING SINK.

Comply By: 07/25/22

Surface and Equipment Sanitizers

CHLORINE: = >200PPM at Degrees Fahrenheit

Location: SANITIZER SOLUTION

Violation Issued: Yes

Food and Equipment Temperatures

Process/Item: CUT MELON

Temperature: 47 Degrees Fahrenheit - Location: REFRIGERATOR

Violation Issued: Yes

Process/Item: MILK

Temperature: 41 Degrees Fahrenheit - Location: REFRIGERATOR

Violation Issued: No

Process/Item: BUTTER

Temperature: 41 Degrees Fahrenheit - Location: DOWNSTAIRS REFRIGERATOR

Violation Issued: No

Type: Full
Date: 07/18/22
Time: 11:00:19
Report: 1029221218
Project Caring

Food and Beverage Establishment Inspection Report

Page 3

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		2	3	2

THIS INSPECTION WAS CONDUCTED IN CONJUNCTION WITH AN HRD SURVEY AT PROJECT CARING LOCATED AT 14410 21ST STREET NORTH, STILLWATER, MN 55082.

THE INSPECTION WAS CONDUCTED IN THE PRESENCE OF CRICIA "CECE" KOSHENINA, CFPM, AND OTHER STAFF. ALL ISSUES WERE DISCUSSED WITH CECE DURING AND AFTER THE INSPECTION. EMPLOYEE ILLNESS REPORTING AND EXCLUSION PROCEDURES WERE ALSO DISCUSSED. ALL ISSUES WERE COMMUNICATED TO LEAD HRD SURVEYOR AND NURSING EVALUATOR, BRANDON W. MUELLER, BSN, RN, PHN, FOLLOWING THE INSPECTION.

KITCHEN FLOORS ARE LAMINATE/LVP, AND KITCHEN CEILINGS ARE POPCORN. KITCHEN HAS GRANITE AND LAMINATE COUNTERTOPS, AND CABINETRY/SHELVING IS WOOD WITH SOME SHELVING COVERED IN LAMINATE. KITCHEN IS IN GOOD CONDITION.

REFRIGERATOR WAS ADJUSTED BY OPERATOR TO HAVE ALL ITEMS AT A TEMPERATURE OF 41°F OR BELOW.

THE IMPORTANCE OF ADEQUATE COLD HOLDING AND DATE MARKING WAS EMPHASIZED.

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 1029221218 of 07/18/22.

Certified Food Protection Manager: CRICIA M. KOSHENINA

Certification Number: FM107994 Expires: 09/13/24

Signed: _____

CRICIA KOSHENINA
PERSON IN CHARGE

Signed:  _____

Trevor McCliment
Public Health Sanitarian
Metro District Office
651-201-3957
trevor.mccliment@state.mn.us

Report #: 1029221218

Food Establishment Inspection Report



Minnesota Department of Health
Food, Pools, and Lodging Services
625 Robert Street North
St. Paul

No. of RF/PHI Categories Out

3

Date 07/18/22

No. of Repeat RF/PHI Categories Out

0

Time In 11:00:19

Legal Authority MN Rules Chapter 4626

Time Out

Project Caring

Address

14410 21st Street North

City/State

Stillwater, MN

Zip Code

55082

Telephone

6514850860

License/Permit #
0037659

Permit Holder

Purpose of Inspection
Full

Est Type

Risk Category

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item

Mark "X" in appropriate box for COS and/or R

IN=in compliance

OUT=not in compliance

N/O=not observed

N/A=not applicable

COS=corrected on-site during inspection

R=repeat violation

Compliance Status		COS	R
Supervision			
1	IN OUT		
2	IN OUT N/A		
Employee Health			
3	IN OUT		
4	IN OUT		
5	IN OUT		
Good Hygienic Practices			
6	IN OUT N/O		
7	IN OUT N/O		
Preventing Contamination by Hands			
8	IN OUT N/O		
9	IN OUT N/A N/O		
10	IN OUT		
Approved Source			
11	IN OUT		
12	IN OUT N/A N/O		
13	IN OUT		
14	IN OUT N/A N/O		
Protection from Contamination			
15	IN OUT N/A N/O		
16	IN OUT N/A		
17	IN OUT		

Compliance Status		COS	R
Time/Temperature Control for Safety			
18	IN OUT N/A N/O		
19	IN OUT N/A N/O		
20	IN OUT N/A N/O		
21	IN OUT N/A N/O		
22	IN OUT N/A		
23	IN OUT N/A N/O		
24	IN OUT N/A N/O		
Consumer Advisory			
25	IN OUT N/A		
Highly Susceptible Populations			
26	IN OUT N/A		
Food and Color Additives and Toxic Substances			
27	IN OUT N/A		
28	IN OUT		
Conformance with Approved Procedures			
29	IN OUT N/A		

Risk factors (RF) are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. **Public Health Interventions (PHI)** are control measures to prevent foodborne illness or injury.

GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Mark "X" in box if numbered item is **not** in compliance

Mark "X" in appropriate box for COS and/or R

COS=corrected on-site during inspection

R=repeat violation

Compliance Status		COS	R
Safe Food and Water			
30	IN OUT N/A		
31			
32	IN OUT N/A		
Food Temperature Control			
33			
34	IN OUT N/A N/O		
35	IN OUT N/A N/O		
36			
Food Identification			
37			
Prevention of Food Contamination			
38			
39			
40			
41			
42			

Compliance Status		COS	R
Proper Use of Utensils			
43			
44			
45			
46			
Utensil Equipment and Vending			
47			
48	X		
49	X		
Physical Facilities			
50			
51			
52			
53			
54			
55			
56			
57			
58			

Food Recalls:

Person in Charge (Signature)

Date: 07/25/22

Inspector (Signature)