



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

June 16, 2026

Licensee

Aspen Care Inc.

3001 84th Avenue North

Brooklyn Park, MN 55444

RE: Project Number(s) SL40133016

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on May 6, 2026, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and may be imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement;

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20;

Level 3: a fine of \$1,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 4: a fine of \$3,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20;

Level 5: a fine of \$5,000 per violation, in addition to any enforcement mechanism authorized in § 144G.20.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, the following fines are assessed pursuant to this survey:

0780 - 144g.45 Subd. 2 (a) (1) - Fire Protection And Physical Environment - \$500.00

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$500.00**. You will be invoiced approximately 30 days after receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. The request must contain a brief and plain statement describing each

matter or issue contested and any new information you believe constitutes a defense or mitigating factor.

To submit a hearing request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both. If you wish to contest tags without fines in a reconsideration and tags with the fines at a hearing, please submit two separate appeals forms at the website listed above.

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jess Schoenecker, Supervisor

State Evaluation Team

Email: jess.schoenecker@state.mn.us

Telephone: 651-201-3789 Fax: 1-866-890-9290

JMD

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40133	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER ASPEN CARE INC			STREET ADDRESS, CITY, STATE, ZIP CODE 3001 84TH AVENUE NORTH BROOKLYN PARK, MN 55444		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL40133016-0 On May 4, 2026, through May 6, 2026, the Minnesota Department of Health conducted a full survey at the above provider and the following correction orders are issued. At the time of the survey, there were four (4) residents; all received services under the Assisted Living Facility license.		0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.	
0 480 SS=F	144G.41 Subdivision 1 Subd. 1a (a-b) Minimum requirements; required food services		0 480		

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 480	Continued From page 1 (a) Except as provided in paragraph (b), food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626. (b) For an assisted living facility with a licensed capacity of ten or fewer residents: (1) notwithstanding Minnesota Rules, part 4626.0033, item A, the facility may share a certified food protection manager (CFPM) with one other facility located within a 60-mile radius and under common management provided the CFPM is present at each facility frequently enough to effectively administer, manage, and supervise each facility's food service operation; (2) notwithstanding Minnesota Rules, part 4626.0545, item A, kick plates that are not removable or cannot be rotated open are allowed unless the facility has been issued repeated correction orders for violations of Minnesota Rules, part 4626.1565 or 4626.1570; (3) notwithstanding Minnesota Rules, part 4626.0685, item A, the facility is not required to provide integral drainboards, utensil racks, or tables large enough to accommodate soiled and clean items that may accumulate during hours of operation provided soiled items do not contaminate clean items, surfaces, or food, and clean equipment and dishes are air dried in a manner that prevents contamination before storage; (4) notwithstanding Minnesota Rules, part 4626.1070, item A, the facility is not required to install a dedicated handwashing sink in its existing kitchen provided it designates one well of a two-compartment sink for use only as a handwashing sink; (5) notwithstanding Minnesota Rules, parts 4626.1325, 4626.1335, and 4626.1360, item A, existing floor, wall, and ceiling finishes are	0 480			

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0 480	Continued From page 2 allowed provided the facility keeps them clean and in good condition; (6) notwithstanding Minnesota Rules, part 4626.1375, shielded or shatter-resistant lightbulbs are not required, but if a light bulb breaks, the facility must discard all exposed food and fully clean all equipment, dishes, and surfaces to remove any glass particles; and (7) notwithstanding Minnesota Rules, part 4626.1390, toilet rooms are not required to be provided with a self-closing door. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated May 4, 2026, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection.	0 480			

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0 480	Continued From page 3	0 480			
	TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.				
0 650 SS=F	144G.42 Subd. 8 (a) Staff records (a) The facility must maintain current records of each paid staff member, each regularly scheduled volunteer providing services, and each individual contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure employee records included all required content for three of three unlicensed personnel ((ULP)-B, ULP-F, ULP-G). This practice resulted in a level two violation (a	0 650			

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0 650	Continued From page 4 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: ULP-B ULP-B was hired on November 22, 2023, to provide assisted living services. On May 5, 2026, at 8:40 a.m., the surveyor observed ULP-B assist R1 with medication administration. During that time, the surveyor observed R1 receiving oxygen therapy via nasal cannula (tubing that brings oxygen to nostrils) and R1 wearing his right above the knee (AKA) prosthetic leg. ULP-B's personnel record lacked documentation of the following training and competency evaluation as follows: -training and competency on R1's prosthetic leg. ULP-F ULP-F was hired on January 21, 2025, to provide assisted living services. ULP-F's personnel record lacked documentation of the following training and competency evaluation as follows: -training and demonstrated competency on oxygen management; and -training and demonstrated competency on R1's prosthetic leg.	0 650			

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0 650	Continued From page 5 ULP-G ULP-G was hired on April 11, 2026, to provide assisted living services. ULP-G's personnel record lacked documentation of the following training and/or competency evaluation as follows: -demonstrated competency on oxygen management; and -training and demonstrated competency on R1's prosthetic leg. R1's most recent registered nurse assessment dated February 22, 2026, indicated R1 required assistance with making sure prosthesis was properly applied and secured prior to transfers. R1 also required assistance with oxygen administration and respiratory monitoring. On May 5, 2026, at 12:45 p.m., ULP-B stated clinical nurse supervisor (CNS)-A provided training on R1's prosthetic leg and oxygen management. On May 5, 2026, at 3:25 p.m., CNS-A stated they provided training and competency evaluations for ULP-G and would check for documentation. CNS-A stated R1 applied his prosthetic leg by himself most of the time, but staff got skin care training. On May 6, 2026, at 8:15 a.m., the surveyor attempted to contact ULP-G via phone but the phone connection was insufficient to be able to have a conversation. The licensee's 5.10 Training Records policy dated June 21, 2023, indicated the licensee would maintain a record of staff training and competency as required.	0 650			

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0 650	Continued From page 6 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 650			
0 660 SS=F	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to establish and maintain a tuberculosis (TB) prevention program based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC) which included accurate case rates within the facility TB risk assessment worksheet and TB screening by completion of a two-step tuberculin skin test (TST), TB blood test, or documented history of positive TB test with the required follow up chest x-ray (CXR) for one of three employees	0 660			

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0 660	Continued From page 7 (unlicensed personnel (ULP)-F). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: FACILITY TB RISK ASSESSMENT The licensee's Facility TB Risk Assessment worksheet was updated by Minnesota Department of Health (MDH) April 2025, which included data for year 2024, which was completed by clinical nurse supervisor (CNS)-A on June 7, 2025, and identified the facility TB risk level as low. The worksheet included 2024 national rate of 3.0 per 100,000 population, Minnesota rate of 3.4 per 100,000 population, and Hennepin County (where facility resided) rate of 5.8 per 100,000. The following case rate data filled in on worksheet were as follows: national rate of 3.1 per 100,000 population in year 2024, Minnesota rate of 2.8 per 100,000 population in year 2023, and Hennepin County rate of 4.9 per 100,000. On May 5, 2026, at 9:05 a.m., CNS-A was asked how he obtained the case rate numbers on the facility TB risk assessment worksheet. CNS-A stated he looked up the numbers at that time to get more current numbers but was not aware the numbers were already provided on the worksheet itself.	0 660			

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0 660	Continued From page 8 STAFFING SCREENING ULP-F was hired on January 21, 2025, and began providing direct care services to licensee's residents. ULP-F's employee record included a TB history and symptom screen completed on January 22, 2025, which indicated ULP-F had a positive reaction to a TB skin test or TB blood test November 2024, and CXR reading indicating ULP-F was found to be negative for active TB dated January 21, 2025. ULP-F's employee record lacked either documentation of a positive two-step TST or Interferon-Gamma Release Assay (IGRA) test completed before the CXR, or documentation of refusal of both the two-step TST and IGRA followed by a new CXR and provider evaluation. On May 5, 2026, at 2:55 p.m., backup licensed assisted living director (LALD)-C stated ULP-F self-reported to CNS-A that they always tested positive so that was why they had a CXR upon hire. LALD-C was unaware if ULP-F had a CXR following the positive test from November 2024. LALD-C was unaware documentation of refusal or positive test prior to CXR was required. The licensee's 8.16 Tuberculosis Screening policy dated June 21, 2023, indicated licensee would maintain a current community TB risk assessment, would be updated annually using the data and form provided by MDH. The licensee's TB Infection Control and Prevention Policy and Procedure effective September 1, 2023, indicated under TB Baseline Screening, a CXR was only acceptable if it was accompanied by written proof of a positive TST. A	0 660			

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0 660	Continued From page 9 verbal only report of a previous positive TST would be administered a 2-step TST or IGRA. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by:	0 680			

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0 680	Continued From page 10 Based on observation, interview, and record review, the licensee failed to post emergency exit diagrams on each floor of the facility and failed to have a written emergency preparedness plan (EPP) with all the required content. This had the potential to affect all residents, employees, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: EMERGENCY EXIT DIAGRAMS The licensee's facility was a split-level facility. Upon entry, there were steps to go upstairs or downstairs. The licensee had a census of four (4) residents, two residents on the upper level and two residents on the lower level. On May 4, 2026, at 12:34 p.m., during required posting review, the surveyor observed an emergency exit diagram for both upper and lower levels posted on the upper level. The lower level lacked a posted emergency exit diagram. When owner/house manager (O/HM)-D observed both exit diagrams posted on top of one another on the upper level, she was not sure why it was posted on the upper level, so it was brought down to the lower level and posted on wall next to the patio door. EPP	0 680			

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0 680	Continued From page 11 The licensee's EPP last reviewed/revised on February 15, 2026, lacked a quarterly review of the missing resident plan. On May 5, 2026, at 9:11 a.m., O/HM-D stated the EPP and missing resident plan were reviewed/revised every 6 months. The licensee's 9.02 Disaster Planning and Emergency Preparedness policy dated June 21, 2023, indicated the licensee would post emergency exit diagrams on each floor of the facility. The licensee's 2.28 Missing Resident policy, dated June 21, 2023, indicated the licensee would review the missing resident plan at least quarterly and document any changes to the plan. Minnesota Administrative Rule 4659.0100 dated August 11, 2021, indicated assisted living facilities shall comply with the federal emergency preparedness regulations for long-term care facilities under Code of Federal Regulations, title 42, section 483.72, or successor requirements. This part referenced documents, specifications, methods, and standards in "State Operations Manual Appendix Z - Emergency Preparedness for All Provider and Certified Supplier Types: Interpretive Guidance." No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment	0 780			

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NAME OF PROVIDER OR SUPPLIER ASPEN CARE INC		STREET ADDRESS, CITY, STATE, ZIP CODE 3001 84TH AVENUE NORTH BROOKLYN PARK, MN 55444			
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0 780	Continued From page 12 (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	0 780			

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0 780	Continued From page 13 resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated May 6, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) Days	0 780			
0 790 SS=C	144G.45 Subd. 2 (a) (2-3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the physical environment of the facility was maintained in	0 790			

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0 790	Continued From page 14 compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level one violation (a violation that will cause only minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated May 6, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Seven (7) Days.	0 790			
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation, interview, and record	0 800			

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0 800	Continued From page 15 review, the licensee failed to ensure the physical environment of the facility was maintained in compliance with the requirements of Minnesota Statute 144G. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: Please refer to the document titled, Physical Environment Inspection Report (PEIR) dated May 6, 2026, for the specific violations related the physical environment under Minnesota Statute 144G. TIME PERIOD FOR CORRECTION: Twenty one (21) Days	0 800			
01060 SS=F	144G.52 Subd. 9 Emergency relocation (a) A facility may remove a resident from the facility in an emergency if necessary due to a resident's urgent medical needs or an imminent risk the resident poses to the health or safety of another facility resident or facility staff member. An emergency relocation is not a termination. (b) In the event of an emergency relocation, the facility must provide a written notice that contains, at a minimum: (1) the reason for the relocation; (2) the name and contact information for the	01060			

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01060	Continued From page 16 location to which the resident has been relocated and any new service provider; (3) contact information for the Office of Ombudsman for Long-Term Care and the Office of Ombudsman for Mental Health and Developmental Disabilities; (4) if known and applicable, the approximate date or range of dates within which the resident is expected to return to the facility, or a statement that a return date is not currently known; and (5) a statement that, if the facility refuses to provide housing or services after a relocation, the resident has the right to appeal under section 144G.54. The facility must provide contact information for the agency to which the resident may submit an appeal. (c) The notice required under paragraph (b) must be delivered as soon as practicable to: (1) the resident, legal representative, and designated representative; (2) for residents who receive home and community-based waiver services under chapter 256S and section 256B.49, the resident's case manager; and (3) the Office of Ombudsman for Long-Term Care if the resident has been relocated and has not returned to the facility within four days. (d) Following an emergency relocation, a facility's refusal to provide housing or services constitutes a termination and triggers the termination process in this section.currently known; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to provide a written notice with the required content for an emergency relocation and failed to notify the Office of Ombudsman for Long-Term Care (OOLTC) of the emergency relocation lasting more than four days	01060			

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01060	Continued From page 17 for one of one resident (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: During the survey between May 4, 2026, through May 6, 2026, the surveyor observed R1 sitting on the couch within the upstairs living room watching television, eating meals, receiving medication administration, and one-on-one interactions with staff. R1 was admitted on February 12, 2025, and began receiving assisted living services. R1's Service Plan-Modification signed on February 12, 2025, indicated R1's services included assistance with ambulation, bathing, dressing, grooming, managing behaviors, toileting, medication administration, and meals. R1's progress notes indicated the following occurred: -November 15, 2025, R1 had a change in condition (altered mental status and abnormal vital signs related to blood pressure, pulse, and fever) and was sent to the hospital; -December 2, 2025, R1 had returned from the hospital for unstable vital signs and aspiration pneumonia; -January 8, 2026, R1 became disoriented with	01060			

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01060	Continued From page 18 unstable vital signs and was sent to the hospital; -January 10, 2026, R1 returned from the hospital that afternoon; -February 18, 2026, R1 became confused, disoriented, and slurred speech along with shortness of breath and was sent to the hospital; and -February 20, 2026, R1 returned home from the hospital. R1's record lacked evidence of a written notice provided to the resident, the resident's legal representative, designated representative, and OOLTC (for relocations where the resident did not return within four days) that contained, at a minimum: - the reason for the relocation; - the name and contact information for the location to which the resident had been relocated and any new service provider; - contact information for the OOLTC; - if known and applicable, the approximate date or range of dates within which the resident was expected to return to the facility, or a statement that a return date was not currently known; and - a statement that, if the facility refused to provide housing or services after a relocation, the resident had the right to appeal and the contact information for the agency to which the resident may submit an appeal. On May 5, 2026, at 3:25 p.m., clinical nurse supervisor (CNS)-A stated an emergency relocation notice was sent to R1 for the hospitalization that occurred in November 2025. CNS-A stated he sent the notice to OOLTC but would need to check his email for documentation. CNS-A did not sent a notice to R1 for the hospitalizations in January and February 2026, because he thought it needed to be sent to the	01060			

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01060	Continued From page 19 resident if they did not return within three (3) days. CNS-A thought the notice needed to be sent to OOLTC if the resident did not return within three (3) days as well. On May 7, 2026, at 1:06 p.m., via email, the regional ombudsman indicated they did not receive a notice from the licensee during that time (anytime between November 15 through December 2, 2025). The licensee's 1.23 Emergency Relocation policy dated June 21, 2023, indicated that in the event of an emergency relocation, the licensee would deliver the written notice to residents and other required parties as soon as applicable. The relocation notice would include the following content: -the reason for relocation; -the name and contact information of the new location and service provider; -contact information for the OOLTC; -the estimated return date or a statement that the return date is unknown; and -a statement of the residents' right to appeal if housing or services are refused post-relocation, including agency contact information. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01060			
01650 SS=F	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each	01650			

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01650	Continued From page 20 service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the service plan included the correct required content for two of three residents (R1, R2). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that	01650			

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01650	Continued From page 21 has affected or has the potential to affect a large portion or all of the residents). The findings include: During the survey from May 4, 2026, through May 6, 2026, the surveyor observed R1 sitting on the couch within the upstairs living room watching television, eating meals, receiving medication administration, and one-on-one interactions with staff. The surveyor observed unlicensed personnel (ULP)-B administer medications to R2. R1's Service Plan-Modification signed on February 12, 2025, indicated R1's services included assistance with ambulation, bathing, dressing, grooming, managing behaviors, toileting, medication administration, and meals. R2's Service Plan-Modification signed on January 14, 2025, indicated R2's services included assistance with bathing, dressing, grooming, managing behaviors, medication administration, and shopping. R1 and R2's service plans included the following required content: -a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; and -the identification of staff or categories of staff who will provide the services. R1 and R2's service plans lacked the following required content: -the schedule and methods of monitoring assessments of the resident; -the schedule and methods of monitoring staff providing services; and	01650			

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01650	Continued From page 22 -a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. On May 5, 2026, at 3:25 p.m., clinical nurse supervisor (CNS)-A stated R1 and R2's service plans provided were current and its format was used for all residents. Backup licensed assisted living director (LALD)-C stated R1 and R2's service plans were missing the required content and would need to figure out why. At 4:05 p.m., LALD-C stated their electronic health record (Residex) did not have the required information on the service plan and would need to contact Residex and have that added. The licensee's 6.08 Service Plan policy dated June 21, 2023, indicated the service plan would include: a. A description of the services to be provided; b. The fees for services provided; c. The frequency of each service to be provided based on the most recent assessment and resident preferences; d. An identification of staff or categories of staff who will provide the services; e. A schedule and method for the next planned	01650			

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01650	Continued From page 23 assessment or monitoring; f. A schedule and method for the next planned monitoring of staff providing services; and g. A contingency plan that includes: a. Actions [licensee] will take if scheduled services cannot be provided b. Information regarding how the resident can contact [licensee] c. The names and contact information the resident wishes, if any, to have notified in an emergency or if there is a significant adverse change in the resident's condition. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01650			
01750 SS=D	144G.71 Subd. 7 Delegation of medication administration When administration of medications is delegated to unlicensed personnel, the assisted living facility must ensure that the registered nurse has: (1) instructed the unlicensed personnel in the proper methods to administer the medications, and the unlicensed personnel has demonstrated the ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's records; and (3) communicated with the unlicensed personnel about the individual needs of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the clinical nurse supervisor (CNS)-A) instructed unlicensed	01750			

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01750	Continued From page 24 personnel (ULP)-B) in the proper methods to administer ear drops for one of one resident (R1) receiving medication management services. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 was admitted on February 12, 2025, and began receiving assisted living services. R1 had diagnoses including mood disorder, chronic obstructive pulmonary disease, depression, and generalized anxiety disorder. R1's Service Plan-Modification signed on February 12, 2025, indicated R1's services included assistance with medication administration, ambulation, bathing, dressing, grooming, managing behaviors, toileting, and meals. R1's provider orders dated February 9, 2026, ordered earwax removal drops 6.5% carbamide peroxide, instill five (5) drops to both ears twice daily. On May 5, 2026, at 8:40 a.m., ULP-B set up R1's medications including earwax removal drops. After R1 received oral medications and inhaler, ULP-B had R1 tilt his head to the left, pulled R1's right outer ear up and out, and placed 5 drops into the ear canal. When completed, ULP-B gave	01750			

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NAME OF PROVIDER OR SUPPLIER ASPEN CARE INC			STREET ADDRESS, CITY, STATE, ZIP CODE 3001 84TH AVENUE NORTH BROOKLYN PARK, MN 55444		
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01750	Continued From page 25 R1 a paper towel which he used to catch any drops that may have dribbled out. ULP-B then went to the other ear without waiting any amount of time and completed the same process. ULP-B's ear drop competency dated December 6, 2023, indicated ULP-B was competent to administer ear drops. The procedure instructed staff to wait five (5) minutes in between ears. On May 5, 2026, at 12:45 p.m., ULP-B stated CNS-A trained her to pull the outer ear up and back and put 5 drops in, then do the other side. She said majority of the time, R1 was in bed during ear drop administration. ULP-B stated she would wait 10-40 seconds in between ears. On May 6, 2026, at 11:15 a.m., CNS-A stated he trained staff to wait 1-2 minutes in between ears and that staff usually administered the ear drops while R1 was in bed. The licensee's 7.33 Ear Drops policy dated June 21, 2023, indicated only properly trained staff may provide medication administration. If drops are to be put in both ears, wait at least 5 minutes before putting drops into second ear, then repeat procedure. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01750			
01940 SS=D	144G.72 Subd. 3 Individualized treatment or therapy managemen For each resident receiving management of ordered or prescribed treatments or therapy	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40133	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER ASPEN CARE INC			STREET ADDRESS, CITY, STATE, ZIP CODE 3001 84TH AVENUE NORTH BROOKLYN PARK, MN 55444		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01940	Continued From page 26 services, the assisted living facility must prepare and include in the service plan a written statement of the treatment or therapy services that will be provided to the resident. The facility must also develop and maintain a current individualized treatment and therapy management record for each resident which must contain at least the following: (1) a statement of the type of services that will be provided; (2) documentation of specific resident instructions relating to the treatments or therapy administration; (3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel; (4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and (5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop and implement an individualized treatment or therapy management plan (ITTMP) to include all required content for one of two residents (R1) receiving oxygen therapy. This practice resulted in a level two violation (a violation that did not harm a resident's health or	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40133	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER ASPEN CARE INC			STREET ADDRESS, CITY, STATE, ZIP CODE 3001 84TH AVENUE NORTH BROOKLYN PARK, MN 55444		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01940	Continued From page 27 safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R1 was admitted on February 12, 2025, and began receiving oxygen therapy post-hospitalization due to pneumonia (bacterial infection within lungs) and COPD exacerbation (chronic obstructive pulmonary disease) on December 2, 2025. R1's Service Plan-Modification signed on February 12, 2025, indicated R1's services included assistance with oxygen saturation checks 12 times per day, ambulation, bathing, dressing, grooming, managing behaviors, toileting, medication administration, and meals. On May 5, 2026, at 8:40 a.m., unlicensed personnel (ULP)-B set up and administered R1's oral medications, ear drops to both ears, inhaler, and nebulizer. At that time, R1 was receiving two (2) liters of oxygen per minute (lpm) via nasal cannula (tubing that brings oxygen to nostrils). R1's hospital orders dated December 1, 2025, included oxygen via nasal cannula at 2 lpm for nocturnal use (during night) to keep oxygen saturation levels above 88%. R1's change in condition nursing assessment dated December 2, 2025, indicated under respiratory equipment, "no respiratory equipment in use," but further down the assessment under	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40133	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2026
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01940	Continued From page 28 respiratory function, R1 had a drop in oxygen saturation during the night and required oxygen at 2 lpm via nasal cannula as ordered. The assessment did not indicate whether R1 needed assistance with oxygen therapy. R1's medical record lacked the following required content of an ITTMP: (1) a statement of the type of services that will be provided (service plan was not updated); (2) documentation of specific resident instructions relating to the treatments or therapy administration; (3) identification of treatment or therapy tasks that will be delegated to unlicensed personnel; (4) procedures for notifying a registered nurse or appropriate licensed health professional when a problem arises with treatments or therapy services; and (5) any resident-specific requirements relating to documentation of treatment and therapy received, verification that all treatment and therapy was administered as prescribed, and monitoring of treatment or therapy to prevent possible complications or adverse reactions. The treatment or therapy management record must be current and updated when there are any changes. On May 5, 2026, at 3:25 p.m., after reviewing R1's current signed service plan, clinical nurse supervisor (CNS)-A stated R1's service plan was not updated to include oxygen therapy. CNS-A also could not locate any documentation of staff administering oxygen. CNS-A stated he needed to update R1's treatment plan to include the missing information. The licensee's 7.05 Treatment and Therapy Management Plan policy dated June 21, 2023,	01940			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40133	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER ASPEN CARE INC		STREET ADDRESS, CITY, STATE, ZIP CODE 3001 84TH AVENUE NORTH BROOKLYN PARK, MN 55444			
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01940	Continued From page 29 indicated each resident at receiving management of ordered or prescribed treatments or therapy services, the facility would prepare and include in the service plan a written statement of the treatment or therapy services that would be provided to the resident. The licensee would develop and maintain a current individualized treatment or therapy management record for each resident must contain at least the following: a. A statement of the type of service to be provided; b. Procedures for documenting treatments or therapies; c. Identification of treatment or therapy tasks delegated to ULP; d. Procedures for notifying the RN or licensed health professional when a problem arises related to the treatment or therapy service; e. Any resident-specific requirements relating to documentation of treatment and therapy received; f. Verification that all treatment and therapy was administered as prescribed; and g. Monitoring of treatment or therapy to prevent possible complications or adverse reactions. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01940			
01960 SS=D	144G.72 Subd. 5 Documentation of administration of treatments Each treatment or therapy administered by an assisted living facility must be in the resident record. The documentation must include the signature and title of the person who administered the treatment or therapy and must include the date and time of administration. When	01960			

Minnesota Department of Health

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01960	Continued From page 30 treatment or therapies are not administered as ordered or prescribed, the provider must document the reason why it was not administered and any follow-up procedures that were provided to meet the resident's needs. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure administration of oxygen therapy was documented for one of two residents (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: During observation on May 5, 2026, at 8:40 a.m., unlicensed personnel (ULP)-B set up and administered R1's oral medications, ear drops to both ears, inhaler, and nebulizer. At that time, R1 was receiving two (2) liters of oxygen per minute (lpm) via nasal cannula (tubing that brings oxygen to nostrils). R1 was admitted on February 12, 2025, and began receiving oxygen therapy post-hospitalization due to pneumonia (bacterial infection within lungs) and COPD exacerbation (chronic obstructive pulmonary disease) on December 2, 2025.	01960			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40133	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2026
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01960	Continued From page 31 R1's Service Plan-Modification signed on February 12, 2025, indicated R1's services included assistance with oxygen saturation checks 12 times per day, ambulation, bathing, dressing and grooming, managing behaviors, toileting, medication administration, and meals. The service plan did not include oxygen management as a service that would be provided by licensee. R1's hospital orders dated December 1, 2025, included oxygen via nasal cannula at 2 lpm for nocturnal use (during night) to keep oxygen saturation levels above 88%. R1's medication administration record (MAR) dated May 2026, and Service Recap Summary dated May 2026, lacked documentation of R1's oxygen use. On May 5, 2026, at 3:25 p.m., clinical nurse supervisor (CNS)-A stated they did not have an updated treatment plan for R1 and that oxygen management was not listed on the service plan. Because oxygen management was not listed on the service plan, staff had not been documenting oxygen administration. The licensee's 7.22 Medication and Treatment Record-Documentation and Refusal policy dated June 21, 2023, indicated the licensee would create and maintain a correct and accurate medication and/or treatment/therapy record for each resident receiving medication assistance or administration and or treatments and therapies. The following must be documented in the resident's treatment record after providing assistance or administration: A. The date; B. The time;	01960			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 40133	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 05/06/2026
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01960	Continued From page 32 C. The quantity of dosage; D. The method of administration of all prescribed treatments; and E. Signature and title of the authorized person who provided the assistance and/or administration of treatment/therapy. No further information was provided. TIME PERIOD TO CORRECT: Seven (7) days	01960			
02310 SS=F	144G.91 Subd. 4 (a) Appropriate care and services (a) Residents have the right to care and assisted living services that are appropriate based on the resident's needs and according to an up-to-date service plan subject to accepted health care standards. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure care and services were provided according to acceptable health care and medical, or nursing standards for one of one resident (R1) with hospital-style bed rails (also known as side rail). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	02310			

Minnesota Department of Health

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02310	Continued From page 33 The findings include: R1 was admitted on February 12, 2025, and began receiving assisted living services. R1 had diagnoses including mood disorder, chronic obstructive pulmonary disease, depression, and generalized anxiety disorder. During facility tour on May 4, 2026, at 11:10 a.m., the surveyor observed R1's bed with clinical nurse supervisor (CNS)-A to be a hospital style bed with bilateral hospital bed rails in the raised position. The bed rails were made of black metal material with seven vertical bars between the entire bed rail frame. The bed rail on the right side of the bed facing the center of the room rocked back and forth slightly so CNS-A tightened it by turning a black knob. CNS-A explained upon using bed rails, he obtained measurements by measuring within the rails, between the mattress and rail, and between the mattress and headboard. He stated he did not complete measurements during 90-day or change in condition assessments because the measurements "do not change." Back-up licensed assisted living director (LALD)-C came into the room and stated they also checked for "recalls" and "discussed the risks of using bed rails with the resident upon admission." CNS-A then explained he checked the bed every week on Sundays. R1's Service Plan-Modification signed on February 12, 2025, indicated R1's services included assistance with medication administration, ambulation, bathing, dressing, grooming, managing behaviors, toileting, and meals. R1's progress note dated December 5, 2025,	02310			

Minnesota Department of Health

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02310	Continued From page 34 CNS-A noted R1 received a hospital bed today. All bed rail zone measurements were completed, and no concerns were identified with the bed rail causing harm to the resident. Staff were educated on the proper use and operation of the bed. R1's nursing assessment dated December 28, 2025, indicated R1's bed type was standard bed frame. The assessment lacked an assessment of R1's cognitive and physical status as they pertain to the bed rail to determine the intended purpose for the bed rail and whether that person is at high risk for entrapment or falls. CNS-A measured the bedrails as follows: - zone 1 (within the rails) 2.5 inches and 3.5 inches; - zone 2 (under the rail, between the rail supports or next to a single rail support) "This zone is not applicable for this resident bed;" - zone 3 (between the rail and the mattress) 0.5 inches; and - zone 4 (under the rail, at the ends of the rail) "this space is not available for this resident bed." R1's nursing assessment dated February 22, 2026, indicated R1's had an electric bed, it was not a restraint, securely installed, in good condition, and positioned to prevent falls while allowing safe access to the bed. The measurements documented were identical to the previous assessment because information from the previous assessment was brought forward and the nurse could make changes where needed. R1's record lacked updated measurements of the zones of entrapment with subsequent assessments after December 28, 2025. The licensee's 6.28 Side Rails policy dated June	02310			

Minnesota Department of Health

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02310	Continued From page 35 21, 2023, indicated the licensee would assess the use, educate the resident, and when appropriate, the responsible person, regarding the risks and benefits of side rails, and verify that the side rail in use is of a safe design and utilized consistent with the manufacturer's directions. The policy also indicated the side rail design should be consistent with the FDA's 2006 recommended dimensional measurements to reduce entrapment, which meant side rail zones 1, 2, and 3 must not exceed 4.75." The policy did not indicate how often measurements should be completed. The March 10, 2006, FDA Side Rail Entrapment Zones and Dimensional Recommendations recommended dimensional limits for zones 1-4 because these zones were most frequently reported as having entrapments. To reduce the risk of entrapment with hospital beds, zone 1 (within the rail) should not exceed 4 and 3/4 inches, zone 2 (under the rail, between rail supports or next to a single rail support) should not exceed 4 and 3/4 inches, zone 3 (between the rail and the mattress), should not exceed 4 and 3/4 inches, and zone 4 (under the rail, at the ends of the rail) should not exceed 2 and 3/8 inches or be greater than a 60 degree angle. No further information was provided. TIME PERIOD FOR CORRECTION: Two (2) days	02310			



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

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Establishment Info

Aspen Care Inc
3001 84th Avenue North
Brooklyn Park, MN 55444
Hennepin County
Parcel:

Phone:

License Info

License: 0043067

Risk:
License: -1
Expires on: 12/31/2024
CFPM: Kowsar Shekn Shafie
CFPM #: 65821; Exp: 6/22/2029

Inspection Info

Report Number: F8041261064
Inspection Type: Full - Joint
Date: 5/4/2026 Time: 12:00 PM
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 1
Total Priority 2 Orders: 0
Total Priority 3 Orders: 1
Delivery: Emailed

! New Order: 4-700 Sanitizing Equipment and Utensils

4-703.11B *Priority Level: Priority 1 CFP#: 16*

MN Rule 4626.0905B Sanitize food contact surfaces of equipment and utensils after cleaning by using mechanical hot water operations that achieve a utensil surface temperature of 160 degrees F (71 degrees C) and are set up and maintained in accordance with the specifications of NSF International and the manufacturer's data plate.

COMMENT: PICTURE OF THERMOLABEL SHOWED THE UTENSIL SURFACE TEMPERATURE INSIDE THE DISH MACHINE WAS BELOW 150F (160F REQUIRED FOR SANITIZING). USE ALTERNATIVE MEASURES TO SANITIZE UNTIL DISH MACHINE IS REPAIRED.

Comply By: 5/4/2026 Originally Issued On: 5/4/2026

New Order: 6-500 Physical Facility Maintenance/Operation and Pest Control

6-501.11 *Priority Level: Priority 3 CFP#: 55*

MN Rule 4626.1515 Maintain the physical facilities in good repair.

COMMENT: A FEW OF THE FLOOR TILES IN THE KITCHEN ARE DISPLACED. REPAIR/REPLACE DAMAGED FLOOR TILES.

Comply By: 6/8/2026 Originally Issued On: 5/4/2026

Food & Beverage General Comment

Inspection was completed with Joyce Figueroa (MDH) and the food service manager, Kowsar Shafie. Anna Bohnen was the HRD nurse evaluator.

Facility has a residential kitchen. Food must be prepared for same day service only. Kitchen has a smooth ceiling, wall paper on walls, vinyl floor tiles, wood cabinets with a hollow base with a laminate countertop.

There is a two basin sink in the kitchen with one basin designated for handwashing.

Discussed the following:

- Employee illness policy and logging requirements
- Reporting foodborne illness complaints to the health dept.
- Handwashing
- Date marking
- Glove-use and bare hand contact
- Proper food storage

-
- Vomit clean-up procedures
 - Restrictions concerning serving a highly susceptible population
-

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F8041261064 from 5/4/2026



Kowsar Shafie
Food Manager

Sarah Conboy,
Public Health Sanitarian Supervisor
651-201-3984
sarah.conboy@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Temperature Observations/Recordings

Page: 1

Establishment Info	Inspection Info
Aspen Care Inc	Report Number: F8041261064
Brooklyn Park	Inspection Type: Full
County/Group: Hennepin County	Date: 5/4/2026
	Time: 12:00 PM

Food Temperature: **Product/Item/Unit:** milk; **Temperature Process:** Cold-Holding

Location: kitchen refrigerator at 41 Degrees F.

Comment:

Violation Issued?: No



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Sanitizer Observations/Recordings

Page: 1

Establishment Info

Aspen Care Inc
Brooklyn Park
County/Group: Hennepin County

Inspection Info

Report Number: F8041261064
Inspection Type: Full
Date: 5/4/2026
Time: 12:00 PM

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** Spray Bottle
Location: Kitchen **Equal To** 100 PPM
Comment:
Violation Issued?: No



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164
Phone: 651-201-4500

Food & Beverage Inspection Report

Page: 1

Establishment Info

Aspen Care Inc
3001 84th Avenue North
Brooklyn Park, MN 55444
Hennepin County
Parcel:

Phone:

License Info

License: 0043067

Risk:
License: -1
Expires on: 12/31/2024
CFPM: Kowsar Sheikn Shafie
CFPM #: 65821; Exp: 6/22/2029

Inspection Info

Report Number: F8041261064
Inspection Type: Full - Joint
Date: 5/4/2026 Time: 12:00 PM
Duration: minutes
Announced Inspection:
Total Priority 1 Orders: 0
Total Priority 2 Orders: 0
Total Priority 3 Orders: 1
Delivery: Emailed

New Order: 6-500 Physical Facility Maintenance/Operation and Pest Control

6-501.11 *Priority Level: Priority 3 CFP#: 55*

MN Rule 4626.1515 Maintain the physical facilities in good repair.

COMMENT: A FEW OF THE FLOOR TILES IN THE KITCHEN ARE DISPLACED. REPAIR/REPLACE DAMAGED FLOOR TILES.

Comply By: 6/8/2026 Originally Issued On: 5/4/2026

Food & Beverage General Comment

Inspection was completed with Joyce Figueroa (MDH) and the food service manager, Kowsar Shafie. Anna Bohnen was the HRD nurse evaluator.

Facility has a residential kitchen. Food must be prepared for same day service only. Kitchen has a smooth ceiling, wall paper on walls, vinyl floor tiles, wood cabinets with a hollow base with a laminate countertop.

Establishment has a dish machine with a sani rinse cycle option that achieved a utensil surface temperature of at least 160F for sanitizing. Picture of thermolabel and thermometer sent to inspector.

There is a two basin sink in the kitchen with one basin designated for handwashing.

Discussed the following:

- Employee illness policy and logging requirements
- Reporting foodborne illness complaints to the health dept.
- Handwashing
- Date marking
- Glove-use and bare hand contact
- Proper food storage
- Vomit clean-up procedures
- Restrictions concerning serving a highly susceptible population

NOTE: All new food equipment must meet the applicable standards of the American National Standards Institute (ANSI). Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Metro District Office inspection report number F8041261064 from 5/4/2026

Kowsar Shafie
Food Manager



Sarah Conboy,
Public Health Sanitarian Supervisor
651-201-3984
sarah.conboy@state.mn.us



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Temperature Observations/Recordings

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Establishment Info	Inspection Info
Aspen Care Inc	Report Number: F8041261064
Brooklyn Park	Inspection Type: Full
County/Group: Hennepin County	Date: 5/4/2026
	Time: 12:00 PM

Food Temperature: **Product/Item/Unit:** milk; **Temperature Process:** Cold-Holding

Location: kitchen refrigerator at 41 Degrees F.

Comment:

Violation Issued?: No



Metro District Office
Minnesota Department of Health
625 Robert St N, PO BOX 64975
St Paul, MN 55164

Sanitizer Observations/Recordings

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Establishment Info

Aspen Care Inc
Brooklyn Park
County/Group: Hennepin County

Inspection Info

Report Number: F8041261064
Inspection Type: Full
Date: 5/4/2026
Time: 12:00 PM

Sanitizing Chemical: Product: Chlorine; **Sanitizing Process:** Spray Bottle

Location: Kitchen **Equal To** 100 PPM

Comment:

Violation Issued?: No

Sanitizing Equipment: Product: Hot Water; **Sanitizing Process:** Dish Machine

Location: Kitchen **Equal To** 160 Degrees F.

Comment:

Violation Issued?: No

Physical Environment Inspection Report

ASSISTED LIVING | ASSISTED LIVING WITH DEMENTIA CARE

Project No: SL40133016-0	Date: 5/6/2026
Facility Name: ASPEN CARE INC	
Facility Address: 3001 84TH AVENUE NORTH BROOKLYN PARK, MN 55444	

☒ TAG IDENTIFICATION: 0780

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

1. Smoke alarms shall be interconnected so that actuation of one alarm causes all alarms in the individual dwelling or sleeping unit to operate where more than one smoke alarm is required within an individual dwelling or sleeping unit. [Minn. Stat. 144G.45 subd.2]

Comments: Two separate smoke alarm systems were installed, a hardwired system and a wireless alarm, but each separate system was not interconnected. The facility had a code compliant hardwired smoke alarm system, and a code compliant wireless system but neither system communicated with another system.

☒ TAG IDENTIFICATION: 0790

SCOPE/ SEVERITY: Level 1; Widespread

TIME PERIOD OF CORRECTION: Seven (7) days

1. Portable fire extinguishers installed and maintained with MN State Fire Code. [Minn. Stat. 144G.45 subd.2]

Comments: The fire extinguishers were not mounted to the wall.

☒ TAG IDENTIFICATION: 0800

SCOPE/ SEVERITY: Level 2; Widespread

TIME PERIOD OF CORRECTION: Twenty-One (21) days

1. The physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment are in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. [Minn. Stat. 144G.45 subd.2]

Comments: The flooring in resident room 3 was delaminating, creating a possible trip hazard.

The decking boards on the exterior ramp had decking that was loose and unsecured.

The locks on both the main and lower-level restrooms doors did not function.

The brick veneer on the front facade of the facility was cracking, and in need of repair.