CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: CLNU

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART	I - TO BE COM	PLETED BY T	HE STAT	E SURVE	YAGE	ENCY		Fa	cility ID: 00799
MEDICARE/MEDICAID PROVIDER (L1) 245540	GOLDEN LIVINGCEN					NINO	G 907	4. TYPE (OF ACTION:	7(L8) 2. Recertification
2.STATE VENDOR OR MEDICAID NO (L2) 438670100		(L5) MARSH	ALL AVE		PO BOX 57 (L6) 56551			3. Termi 5. Valida	nation ation	4. CHOW 6. Complaint
5. EFFECTIVE DATE CHANGE OF OV (L9) 04/01/2006	VNERSHIP	7. PROVIDER/SUF	PPLIER CATEGORY 05 HHA	Y 09 ESRD	<u>02</u> 13 PTIP	(L7)	22 CLIA	7. On-Si 8. Full S	urvey After Con	9. Other
6. DATE OF SURVEY 08/ 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	(06/2014 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSP	ICE			AR ENDING I 2/31	DATE: (L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds 14. LTC CERTIFIED BED BREAKDOW: 18 SNF 18/19 SNF 42 (L37) (L38)	19 SNF (L39)	B. Not in Comp Requirement ICF (L42)	ce With quirements Based On: ecceptable POC pliance with Program ents and/or Applied V IID (L43)		2345 * Code:	. Techni . 24 Ho . 7-Day . Life S	ical Personnel ur RN RN (Rural SNF) afety Code		uirements: cope of Servic Aedical Director attent Room Si Beds/Room	PΓ
16. STATE SURVEY AGENCY REMAR	KS (IF APPLICABLE S	HOW LTC CANCELL	ATION DATE):							
17. SURVEYOR SIGNATURE		Date :			18. STATE	E SURVI	EY AGENCY AF	PPROVAL		Date:
Gail Anderson, U	-	r (BE COMPLETE)	07/28/2014	(L19)				orcement	-	<u>t</u> 08/19/2014 _(L20)
19. DETERMINATION OF ELIGIBILIT 1. Facility is Eligible to Pace 2. Facility is not Eligible 2. Facility is not Eligible	Y	20. COM	PLIANCE WITH C		21.	1. Sta 2. Ov	atement of Financ	cial Solvency (HC Interest Disclosur	CFA-2572)	-1513)
22. ORIGINAL DATE OF PARTICIPATION 04/01/1990	23. LTC AGREEMI BEGINNING		4. LTC AGREEME ENDING DATE		VOLUNTA 01-Merger,	ARY Closure	ON ACTION: 00 W/ Reimburseme	_	INVOLUNTA	et Health/Safety
(L24) 25. LTC EXTENSION DATE:	(L41) 27. ALTERNATIVE A. Suspension of		(L25) (L44)		03-Risk of	Involunt	ary Termination r Withdrawal		OTHER 07-Provider S 00-Active	
(L27)	B. Rescind Sus	pension Date:	(L45)							
28. TERMINATION DATE:	29	. INTERMEDIARY/C.	ARRIER NO.		30. REMA					
	(L28)	J0151		(L31)	Post	ted 08	3/26/2014 (Co.		
31. RO RECEIPT OF CMS-1539	(L32)	DETERMINATION (OF APPROVAL DAT	ΓΕ (L33)	DETERM	MINAT	TION APPRO	OVAL.		



Protecting, Maintaining and Improving the Health of Minnesotans

CMS Certification Number (CCN): 24-5540

August 14, 2014

Ms. Joan Gedde, Administrator Golden LivingCenter - Henning 907 Marshall Avenue, PO Box 57 Henning, Minnesota 56551

Dear Ms. Gedde:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective August 1, 2014 the above facility is certified for:

42 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 42 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meeth

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring

Telephone: (651) 201-4118 Fax: (651) 215-9697

Email: mark.meath@state.mn.us



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered August 13, 2014

Ms. Joan Gedde, Administrator Golden Livingcenter - Henning 907 Marshall Avenue, PO Box 57 Henning, Minnesota 56551

RE: Project Number S5540024

Dear Ms. Gedde:

On June 30, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on June 20, 2014. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), whereby corrections were required.

On August 6, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on June 20, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of August 1, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on June 20, 2014, effective August 1, 2014 and therefore remedies outlined in our letter to you dated June 30, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Weath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring P.O. Box 64900

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245540	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 8/6/2014
Name of Facility		Street Address, City, State, Zip Code	
GOLDEN LIVINGCENTER - HENNING		907 MARSHALL AVENUE, PO BOX HENNING, MN 56551	(57

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4)) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date
		Correction Completed					Correction Completed					Correction Completed
ID Prefix	F0225	08/01/2014		ID Prefix	F0226		_08/01/2014		ID Prefix	F0285		08/01/2014
Reg.#	483.13(c)(1)(ii)-(iii), (c)(2) - (4)		-	483.13(c)		_			483.20(m), 483.2		
LSC				LSC			-		LSC			_
		Correction					Correction					Correction
		Completed					Completed					Completed
ID Prefix				ID Prefix			=		ID Prefix			_
Reg.#				Reg. #					Reg. #			
LSC				LSC			-		LSC			
		Correction					Correction					Correction
		Completed					Completed					Completed
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Reg. #				Reg. #					Reg. #			
LSC				LSC			-		LSC			_
		Correction					Correction					Correction
		Completed					Completed					Completed
ID Prefix		•		ID Prefix					ID Prefix			
Reg. #				Reg. #					Reg. #			
LSC				LSC					LSC			-
		Correction					Correction					Correction
		Completed					Completed					Completed
ID Prefix		•		ID Prefix					ID Prefix			_
Reg. #				Reg. #	-				Reg. #			
				LSC			-		LSC			_
Reviewed By		•	Da	ate:	Signature	of Surve	yor:				Date:	
State Agency	y GA	/mm	08	3/13/20	14	2	8034				08/	06/2014
Reviewed By CMS RO	Reviewe	ed By	Da	ate:	Signature	of Surve	yor:				Date:	
Followup to	Survey Completed on: 6/20/2014		_			-				a Summary of to the Facility?	YES	NO

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: CLNU

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART	I - TO BE COM	PLETED BY T	HE STAT	E SURVE	Y AGEN	NCY		Facility ID): 00799
MEDICARE/MEDICAID PROVIDER NO. (L1) 245540 2.STATE VENDOR OR MEDICAID NO. (L2) 438670100).	3. NAME AND ADI (L3) GOLDE (L4) 907 MA (L5) HENNI	N LIVING RSHALL	CENTE		IENNI BOX		4. TYPE OF ACT 1. Initial 3. Termination 5. Validation	2. Re 4. CF 6. Co	omplaint
5. EFFECTIVE DATE CHANGE OF OWN (L9) 04/01/2006	ERSHIP	7. PROVIDER/SUF	PPLIER CATEGOR	Y 09 ESRD	<u>-02</u> 13 PTIP	(L7)	22 CLIA	7. On-Site Visit 8. Full Survey Af	9. Ot ter Complaint	her
6. DATE OF SURVEY 06/2 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	0/2014 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSP			FISCAL YEAR ENI	DING DATE:	(L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12. Total Facility Beds 13. Total Certified Beds	42 (L18) 42 (L17)	B. Not in Com Requireme	ce With quirements Based On: cceptable POC pliance with Progran ents and/or Applied	n	2345 * Code:	2. Technic 2. 24 Hour 3. 7-Day F 5. Life Sat B	al Personnel r RN RN (Rural SNF) fety Code	Following Requiremen 6. Scope of 7. Medical 8. Patient R 9. Beds/Ro (L12)	Services Limit Director oom Size	
18 SNF 18/19 SNF 42 (L37) (L38)	19 SNF (L39)	ICF (L42)	IID (L43)		1861 (e)	(1) or 186	1 (j) (1):	(L15)		
16. STATE SURVEY AGENCY REMARKS	S (IF APPLICABLE S	HOW LTC CANCELL	ATION DATE):							
17. SURVEYOR SIGNATURE		Date :	05/00/0014				Y AGENCY APP		Date	
Miriam Thornquist.			07/28/2014	(L19)				rcement Speci	ialist_ (08/19/2014 (L20)
DETERMINATION OF ELIGIBILITY			PLIANCE WITH C			1. State 2. Owr	ement of Financia	al Solvency (HCFA-257: alterest Disclosure Stmt (
22. ORIGINAL DATE OF PARTICIPATION 04/01/1990 (L24)	23. LTC AGREEMI BEGINNING I		4. LTC AGREEMI ENDING DAT (L25)		VOLUNTA 01-Merger, 02-Dissatis	ARY , Closure sfaction W	N ACTION:	05-Fail	(L30) LUNTARY to Meet Health to Meet Agreen	
25. LTC EXTENSION DATE: (L27)	A. Suspension of B. Rescind Susp	of Admissions:	(L44) (L45)		04-Other Ro		•	OTHE 07-Pro 00-Act	vider Status Ch	iange
28. TERMINATION DATE:	29	INTERMEDIARY/C	ARRIER NO.		30. REMA	RKS				
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31. RO RECEIPT OF CMS-1539	32	DETERMINATION (OF APPROVAL DA	TE						
	(L32)			(L33)	DETERN	MINATI	ON APPROV	VAL		



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7013 2250 0001 6357 1959

June 30, 2014

Ms. Joan Gedde, Administrator Golden LivingCenter - Henning 907 Marshall Avenue, PO Box 57 Henning, Minnesota 56551

RE: Project Number S5540024, H5540008

Dear Ms. Gedde:

On June 20, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. In addition, at the time of the June 20, 2014 standard survey the Minnesota Department of Health completed an investigation of complaint number H5540008. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed. In addition, at the time of the June 20, 2014 standard survey the Minnesota Department of Health completed an investigation of complaint number H5540008 that was found to be unsubstantiated.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

Golden LivingCenter - Henning June 30, 2014 Page 2

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gail Anderson, Unit Supervisor Minnesota Department of Health 1505 Pebble Lake Road, Suite 300 Fergus Falls, Minnesota 56537-3858

Phone: (218) 332-5140 Fax: (218) 332-5196

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by July 30, 2014, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;

- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's PoC if the PoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

Golden LivingCenter - Henning June 30, 2014 Page 4

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by September 20, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may

Golden LivingCenter - Henning June 30, 2014 Page 5 still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by December 20, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Cedar Street, Suite 145 St. Paul, Minnesota 55101-5145

Telephone: (651) 201-7205

Fax: (651) 215-0541

Golden LivingCenter - Henning June 30, 2014 Page 6

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring Telephone: (651) 201-4118 Fax: (651) 215-9697

Email: mark.meath@state.mn.us

Enclosure

cc: Licensing and Certification File 5540s14.rtf

PRINTED: 06/30/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENC AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245540	B. WING			06	/20/2014
NAME OF PROVIDER OR S					TREET ADDRESS, CITY, STATE, ZIP CODE		
GOLDEN LIVINGCEN	TER - HE	ENNING			ENNING, MN 56551		
PREFIX (EACH D	EFICIENC'	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPROI DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 000 INITIAL CC	MMEN ⁻	rs Anna principal de la companya de la	FC	000	Submission of this Response and Plan of correction is not a	a ,	aga kapatan da a sa kapatan da kapatan sa kapatan da kapatan da kapatan da kapatan da kapatan da kapatan da ka
as your alled Department bottom of the be used as Upon receipments of your validate that regulations your verificated and investigation of the second and investigation of the second and investigation of residents and report and re	gation of the accept of an ur facility to the first proverification of an ur facility that the station of the cornivestigation of the corning or mission of the cerning or mission of authority that the streatment of the cerning or mission of the cerning of the	complaint #H5540008 was implaint was not substantiated. (c)(2) - (4) PORT DIVIDUALS It employ individuals who have f abusing, neglecting, or its by a court of law; or have ed into the State nurse aide abuse, neglect, mistreatment appropriation of their property; wledge it has of actions by a san employee, which would or service as a nurse aide or the State nurse aide registry	F 2	225	legal admission that a deficient exists or that this Statement of Deficiency was correctly cited and is also not to be construed as an admission of fault by the facility, the Executive Director any employees, agents or oth individuals who draft or may be discussed in this Response a Plan of Correction. In additional preparation and submission or this Plan of Correction does not constitute an admission or agreement of any kind by the facility of the truth of any facts alleged or the correctness of any conclusions set forth in the allegations. Accordingly, the Facility has prepared and submitted this Plan of Corrections prior to the resolution of any appeal which may be filed solely because of the requirements under state and federal law that mandate submission of a Plan of Correction within ten (10) day of the survey as a condition to participate in Title 18 and Title 19 programs. This Plan of correction is submitted as the facility's credible allegation of compliance. RECEIVED JUL 14 2014 MN Dept of Health Fergus flaus.	ncy of i, id e r or ier oe nd n, if iot	(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245540	B. WING			06/2	20/2014
	PROVIDER OR SUPPLIER	ENNING			CITY, STATE, ZIP CODE /ENUE, PO BOX 57 6551	0072	.072017
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	(EACH CO	ER'S PLAN OF CORRECTION RRECTIVE ACTION SHOULD ERENCED TO THE APPROPF DEFICIENCY)	BE	(X5) COMPLETION DATE
F 225	to other officials in a through established State survey and control of the facility must have violations are thorough event further potential investigation is in part of the administrator representative and with State law (includent, and if the appropriate correction of the survey incident, and if the appropriate correction of the survey incident, and if the survey incident	administrator of the facility and accordance with State law diprocedures (including to the ertification agency). Inve evidence that all alleged ughly investigated, and must ential abuse while the rogress.	F 2	Center-H implement procedure mistreate abuse of misapproperty. R20 has denies had mistreate other resinterview since discontinuous eligible alleged via buse/mi verified, hand correthe approach.	been interviewed and aving been abused or ed by staff, family or idents. Unable to R28 as resident has		
	1 resident (R28) wa agency (SA). In adensure an injury of resident, (R20), was SA and thoroughly i Findings include: R28's admission Mi 2/28/14, identified R required extensive a bed mobility.	gations of staff abuse for 1 of as reported to the State dition, the facility failed to unknown origin for 1 of 1 is immediately reported to the investigated. nimum Data Set (MDS) dated assistance with toileting and lincident Report for R28 dated by the director of nursing		educated of potentia to the cha staff have regarding initiate an an incider abuse/mis to report a abuse/mis to the ED, educated investigati	aff have been to report any incident al abuse/mistreatment arge nurse. Licensed been educated the requirement to incident report when nt of potential streatment occurs and alleged violations of streatment immediately ED has been to initiate an ion into any allegations mistreatment, and	y	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED			
		245540	B. WING		06/	/20/2014
	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CO 907 MARSHALL AVENUE, PO BOX 5 HENNING, MN 56551		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		SHOULD BE	(X5) COMPLETION DATE
F 225	"Factual description resident stated to shandle these kids a clarify she stated it around 3:00 a.m., "hollers" at me. Staff member has to bladder incontinuthat the staff person hurting me." The facility provide which indicated R2 member. Residen member makes he particular staff menincluding today. Donoted to be an inconflicting informal events, she stated wanted it to.' Resi arrangement had a have intermittent of have occasional bir requires assist with episode of uncontring the bathroom the while transferring wifficulty transferring difficulty transferring difficulty transferring to switch from star	n of the incident: On 3/3/14, social worker that, "I can't anymore." When asked to he was referring to the staff. That in the early mornings, a staff person comes in and the continues to state that a so change her at this time due ence. [Resident] also stated in is too rough and they are at this time due ence. [Resident] also stated in is too rough and they are at this way and that this in the this way and that this in the works on nights every day uring interview, resident was consistent historian and gave the tion. When attempting to recall my mind is going faster than I dents previous living a children. Resident is noted to adder incontinence and in toileting. Resident had an colled seizure-like activity while the previous evening (3/2/14), with stand up lift. Staff had any lift to total lift. During this		report, if verified, results investigation and correct actions taken, to approp officials, in accordance vertate law. Audits will be completed immediately on reported incidents to ensure initial report to MDH as appropany required follow-up of education will be completed that time. Audit results we presented at QA&A for responsible party. Corrective Action will be completed by 08-01-201	tive riate with tion of priate. or re- eted at vill be review.	
	worried expression diagnoses of press diagnoses of mild education given re	resident was tearful and had a n on her face. Resident has a enial dementia. Resident has a cognitive impairment Staff garding customer service vith resident on 3/4/14				

	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		l' count	
	245540	B. WING		06/	/20/2014
	ENNING	9	007 MARSHALL AVENUE, PO BOX 57		
(EACH DEFICIENCY	MUST BE PRECEDED BY FULL	ID PREFIX TAG	(EACH CORRECTIVE ACTION SHOU	LD BE	(X5) COMPLETION DATE
Continued From pa	ge 3	F 225			
regarding cares and resident stated that incident report indicibeen notified. During interview on worker (SW) stated R28 the morning of told her a "staff mer approach." SW state reports to the state R28's alleged staff a over the investigation aware if R28's alleged reported because stated aware if R28's alleged reported because stated aware if R28's alleged reported because stated she did the investigated or reported she did the investigated or report regarding R2 DON stated when Sher, she immediated DON felt R28 was in complaints, so she reported. DON verishould have been fithen an investigation R20's admission MI R20 had severe cogextensive assistance with local Review of a facility light with a time of "between the state of the sta	d staff interactions and she had a good night" The atted the state agency had not 6/18/14, at 1:25 p.m. social she had been talking with 3/3/14, and the resident had mber was rough with their ted she does not submit agency and she just reported abuse to the DON who took on. SW stated she was not ation of staff abuse had been he just reports concerns to the stiff if something needs to be orted "staff will do it." 6/20/14, at 10:05 a.m. DON hovestigation and incident 8's allegation of staff abuse. SW reported the concerns to by went and spoke with R28. Inconsistent with her did not feel it needed to be fied "looking back" a report led with the state agency, and in should have begun. DS dated 5/6/14, identified gnitive impairment, required e with toileting, and limited omotion. Incident Report dated 5/11/14, een 4:00 a.m 5:30 a.m."				
"Resident was in ba	throom knocking on door.				
	Continued From paregarding cares and resident stated that incident report indicibeen notified. During interview on worker (SW) stated R28 the morning of told her a "staff mer approach." SW stareports to the state R28's alleged staff over the investigation aware if R28's alleged staff over the investigation over the investigation of the investigation assisted when Stated when Sta	245540 PROVIDER OR SUPPLIER LIVINGCENTER - HENNING SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 regarding cares and staff interactions and resident stated that she had a good night" The incident report indicated the state agency had not	PROVIDER OR SUPPLIER SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 F 225 F 226 Continued From page 3 F 225 Continued From page 3 F 225 F 226 Continued From page 3 F 225 F 226 Continued From page 3 F 225 Continued From page 3 F 225 F 226 F 226 F 227 F 226 F 227 F 226 F 227 F 227 F 227 F 227 F 228 F 225 F 2	ROVIDER OR SUPPLIER LIVINGCENTER - HENNING SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 F225 regarding cares and staff interactions and resident stated that she had a good night" The incident report indicated the state agency had not been notified. During interview on 6/18/14, at 1:25 p.m. social worker (SW) stated she had been talking with R28 the morning of 3/3/14, and the resident had told her a "staff member was rough with their approach." SW stated she does not submit reports to the state agency and she just reported R28's allegation of staff abuse had been reported because she just reports concerns to the DON and "assumes" if something needs to be investigated or reported "staff will do it." During interview on 6/20/14, at 10:05 a.m. DON stated she did the investigation and incident report regarding R28's allegation of staff abuse. DON stated when SW reported the concerns to her, she immediately went and spoke with R28. DON felt R28 was inconsistent with her complaints, so she did not feel it needed to be reported. DON verified "looking back" a report should have been filed with the state agency, and then an investigation should have begun. R20's admission MDS dated 5/6/14, identified R20 had severe cognitive impairment, required extensive assistance with locomotion. Review of a facility Incident Report dated 5/11/14, with a time of "between 4:00 a.m 5:30 a.m." indicated the following:	ROVIDER OR SUPPLIER ROVIDER OR SUPPLIER REQUIATORY OR LSC IDENTIFYING INFORMATION) SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY) SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY) REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 3 regarding cares and staff interactions and resident stated that she had a good night" The incident report indicated the state agency had not been notified. During interview on 6/18/14, at 1:25 p.m. social worker (SW) stated she had been talking with R28 the morning of 33/14, and the resident had told her a "staff member was rough with their approach." SW stated she does not submit reports to the state agency and she just reported R28's allegation. SW stated she was not aware if R28's allegation of staff abuse had been reported because she just reported EDN and "assumes" if something needs to be investigated or reported "staff will do it." During interview on 6/20/14, at 10:05 a.m. DON stated she did the investigation and incident report regarding R28's allegation of staff abuse. DON stated when SW reported the concerns to the DON and "assumes" if something needs to be investigated or reported the concerns to ther, she immediately went and spoke with R28. DON felt R28 was inconsistent with ther complaints, so she did not feel it needed to be reported. DON verified "looking back" a report should have been filed with the state agency, and then an investigation should have begun. R20's admission MDS dated 5/6/14, identified R20 had severe cognitive impairment, required extensive assistance with tolieting, and limited assistance with locident Report dated 5/11/14, with a time of "between 4:00 a.m5:30 a.m." indicated the following:

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1			TE SURVEY MPLETED
		245540	B. WING _	The state of the s	06	/20/2014
	PROVIDER OR SUPPLIER	NNING		STREET ADDRESS, CITY, STATE, ZIP CODE 907 MARSHALL AVENUE, PO BOX 57 HENNING, MN 56551	١	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRI DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 225	Staff responded and with blood all over h Notified nurse. Bloor resident" When the happened he stated. The summary and i "Staff heard resident between rooms. Wobserved resident heck, arms, hands. Gave resident a she left side of back of hunable to explain he happened Reside unbalanced gait. In alarm. Chair alarm, the emergency roor back of his head. The investigation of this During interview on stated she saw the that if staff filled out witnessed him fall. The fall report close resident's fall was disometime within an well as the resident DON verified after non 5/11/14 this should immediately to the staff filled out witnessed him fall. The facility policy tit regarding investigations of federal maltreatment, or injunctional coordance with federal maltreatme	d observed resident covered head, hand, neck, arm. of was partially dried on the resident was asked what it, "It exploded. I don't know." Investigative findings were, at knocking on bathroom door tent to help resident and had blood on his face, head, and blood on his face, head, and blood was partially dried. Ower. Observed laceration on head Resident is confused ow it happened or what the has cognitive impairment, terventions applied are bed. "The resident was sent to mand received stitches in the here was no further incident. 6/20/14, at 10:05 a.m. DON fall report and just "assumed" a fall report they had The DON had not reviewed enough to notice the ocumented as happening 1 1/2 hour time period, as had dried blood on his face, eviewing the incident for R20 ald have been reported state agency and investigated. Ited, "Policies and procedures ion and reporting of alleged or state laws involving uries of unknown source in iteral and Minnesota state requirements," dated 3/2012	F 22	5		

	OF DEFICIENCIES DE CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	TIPLE CONSTRUCTION		TE SURVEY MPLETED
		245540	B. WING		06	/20/2014
	PROVIDER OR SUPPLIER I LIVINGCENTER - HE	NNING		STREET ADDRESS, CITY, STATE, ZIP CODE 907 MARSHALL AVENUE, PO BOX 57 HENNING, MN 56551		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	I	ULD BE	(X5) COMPLETION DATE
F 225	Continued From pa	ge 5	F 2	225		
F 226 SS=D	steps to prevent the neglect, mistreatme and misappropriation ensure that all alleg immediately to the ofacility. Such violat [state agency]The services if the ED is if the internal report state Reportable immediately Unexunknown source): resident that is not source of the injury and/ or the resident the source of the injury and/ or the resident the source of the injury or the rone time or over a part of the injury or or ov	P/IMPLMENT ETC POLICIES velop and implement written	F 2	F 226	p and and d nt abused aily or has ed fresults n to	0

PRINTED: 06/30/2014 FORM APPROVED

STATEMEN	IT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(40) 14141		OMB N	<u>O. 0938-039</u>
AND PLAN	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDI	TIPLE CONSTRUCTION NG		ATE SURVEY OMPLETED
NAMEOE	DDOVIDED OF	245540	B. WING			C1201004.4
NAME OF	PROVIDER OR SUPPLIER	R		STREET ADDRESS, CITY, STATE, ZIP COD	<u> </u>	6/20/2014
GOLDE	N LIVINGCENTER - H	ENNING		907 MARSHALL AVENUE, PO BOX 57		
		EMANG		HENNING, MN 56551		
(X4) ID	SUMMARY ST	ATEMENT OF DEFICIENCIES	 _			
PREFIX TAG	(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE API DEFICIENCY)	IOUI D RE	(X5) COMPLETION DATE
F 226	Continued From pa	200 6		All residents have the pote	ntial	
	injury of unknown	1960 	F 22	to be affected by the defici	ent	
	state agency and the	source was reported to the horoughly investigated per		practice.	g an dispersion	The second secon
	facility policy.			Facility staff have been		
	Findings in dual-			educated to report any inci-	dent	
	Findings include:			of potential abuse/mistreati	ment :	
	The facility policy to	tlod "Delisies and		to the charge nurse. Licens	ed	
	regarding investiga	tled, "Policies and procedures tion and reporting of alleged		staff have been educated		
	violations of federal	or state laws involving		regarding the requirement t	ю.	
	maltreatment, or ini	uries of unknown source in		initiate an incident report w	nen	
	accordance with fed	deral and Minnesota state		an incident of potential		
	vulnerable adult act	requirements " dated 3/2012		abuse/mistreatment occurs to report alleged violations	and	
	monucled the follow	/ina:		abuse/mistreatment immed	OT istalu	
	"It is the policy of the	is facility to take appropriate		to the ED. ED has been	alely	
į	steps to prevent the	Occurrence of abuse		educated to initiate an		
1	and misanproprietio	nt, injuries of unknown source		investigation into any allega	ations	
	ensure that all allege	n of resident property and to ed violations are reported		of abuse/mistreatment, and	LIONS	
	immediately to the e	xecutive director (ED) of the		report, if verified, results of	the	
	facility. Such violation	ons shall be reported to the		investigation and corrective		
	[State agency] I ne	ED (Of the director of nursing L		actions taken, to appropriate	a	
1 :	services if the ED is	not available) shall determine		officials, in accordance with		
[]	n the internal report i	Must be reported to the		state law.		
{	state Reportable ir	icidents must be reported		Audita will be seemed to d		
	mmediately Unexp	plained injury (injury of		Audits will be completed immediately on reported		
L	uninitiown source): a	n injury sustained by a		incidents to ensure initiation	of]
	source of the injury of	easonably explained. The		report to MDH as appropriat	01	ļ
2	and/ or the resident r	nay not have been observed may not be able to explain		Any required follow-up or re-	5 .	l
t	he source of the initial	ry. The injury may be		education will be completed	at	
s	suspicious because	of the extent or the location		that time. Audit results will b	e	
0	of the injury or the nu	imber of injuries observed at		presented at QA&A for revie		1
0	one time or over a pe	eriod of time."				1
	•			ED or Designee is the	,	
				responsible party.		- 1
R	28 admission Minim	ium data set (MDS) dated	1	0		
2	/28/14, identified R2	8 was cognitively intact and	ļ	Corrective Action will be		
ΙFE	equired extensive as ed mobility	sistance with toileting and		completed by 08-01-2014.		1

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	TIPLE CONSTRUCTION ING		ATE SURVEY OMPLETED
		245540	B. WING		0	6/20/2014
	PROVIDER OR SUPPLIER	ENNING		STREET ADDRESS, CITY, STATE 907 MARSHALL AVENUE, PO HENNING, MN 56551	, ZIP CODE	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN (X (EACH CORRECTIVE A CROSS-REFERENCED T DEFICIE	ACTION SHOULD BE TO THE APPROPRIATE	(X5) COMPLETION DATE
F 226	Continued From pa	ge 7	F2	26	ment of the control o	Salphan pament salah
	3/3/14, documented (DON) indicated the "Factual description resident stated to shandle these kids a clarify she stated sl [Resident] stated the around 3:00 a.m., 'hollers' at me. She member has to chabladder incontinent the staff person is to me." The facility provided which indicated R2: member. Resident member makes her particular staff men including today. Du noted to be an incomparticular staff men including information events, she stated wanted it to.' Resident wanted it to.'	n of the incident: On 3/3/14, ocial worker that, 'I can't inymore.' When asked to be was referring to the staff. It in the early mornings, a staff person comes in and a continues to state that a staff nge her at this time due to be. [Resident] also stated that no rough and they 'are hurting and investigation of the incident states that only one staff states that only one staff states that only one staff if eel this way and that this inber works on nights every day uring interview, resident was insistent historian and gave on. When attempting to recall my mind is going faster than I				

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA

	ND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		1 ' '	NG		COMPLETED		
		245540	B. WING		06	5/20/2014		
	PROVIDER OR SUPPLIEF			STREET ADDRESS, CITY, STATE, ZIP CO 907 MARSHALL AVENUE, PO BOX 51 HENNING, MN 56551	DE			
(X4) ID PREFIX TAG	(EACH DEFICIENCY MUST BE PRECEDED BY FULL			PROVIDER'S PLAN OF CORE ((EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE AI DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE		
F 226	Continued From p		F 2	26				
	DON followed up or regarding cares an resident stated that incident report ind been notified according interview of worker (SW) state R28 the morning of told her a "staff me approach." SW streports to the state R28's alleged staff over the investigat aware if R28's alleged reported because	egarding customer service with resident on 3/4/14 and staff interactions and at she had a good night" The icated the state agency had not rding to facility policy. In 6/18/14, at 1:25 p.m. social d she had been talking with of 3/3/14, and the resident had ember was rough with their ated she does not submit e agency and she just reported f abuse to the DON who took cion. SW stated she was not gation of staff abuse had been she just reports concerns to the es" if something needs to be						
	During interview o stated she did the report regarding R DON stated when her, she immediat DON felt R28 was complaints, so she reported. DON ve should have been then an investigati according to the fa R20 admission MI had severe cogniti extensive assistant assistance with loc Review of a facility	OS dated 5/6/14, identified R20 ve impairment, required ce with toileting, and limited comotion.						
		ween 4:00 a.m 5:30 a.m."						

	ATEMENT OF DEFICIENCIES ID PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		A. BUILD		LE CONSTRUCTION 3	(X3) DATE SURVEY COMPLETED	
		245540	B. WING			06/	20/2014
NAME OF PROVIDER OR SUPPLIER GOLDEN LIVINGCENTER - HENNING				STREET ADDRESS, CITY, STATE, ZIP CODE 907 MARSHALL AVENUE, PO BOX 57 HENNING, MN 56551			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			X	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULI CROSS-REFERENCED TO THE APPROF DEFICIENCY)	(X5) COMPLETION DATE	
F 226	indicated the follow "Resident was in ba Staff responded an with blood all over hotified nurse. Blo resident" When thappened he stated The summary and i "Staff heard resident between rooms. Woobserved resident heck, arms, hands. Gave resident a shelft side of back of hunable to explain he happened Reside unbalanced gait. In alarm. Chair alarm the emergency room back of his head. To investigation of this facility policy. During interview on stated she saw the and just "assumed" report they had with had not reviewed the notice the resident's happening sometim period, as well as the his face. DON verificident for R20 on unknown source she	The state of the state of the second particles are second to the second state of the s	F 2	126			
F 285 SS=D	483.20(m), 483.20(e) PASRR REQUIREMENTS	F 2	:85			

NAME OF PROVIDER OR SUPPLIER GOLDEN LIVINGCENTER - HENNING (X4) ID PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 285 Continued From page 10 A facility must coordinate assessments with the pre-admission screening and resident review program under Medicaid in part 483, subpart C to the maximum extent practicable to avoid duplicative testing and effort. A nursing facility must not admit, on or after	STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		l ' '	TIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
GOLDEN LIVINGCENTER - HENNING (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 285 Continued From page 10 A facility must coordinate assessments with the pre-admission screening and resident review program under Medicaid in part 483, subpart C to the maximum extent practicable to avoid duplicative testing and effort. 907 MARSHALL AVENUE, PO BOX 57 HENNING, MN 56551 PREFIX (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) F 285 F 285 F 285 F 285 F 286 F 286 F 287 F 287 F 288 F 289 F 288 F 288			245540	B. WING		06/20/2014
(X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 285					907 MARSHALL AVENUE, PO BOX 57	
A facility must coordinate assessments with the pre-admission screening and resident review program under Medicaid in part 483, subpart C to the maximum extent practicable to avoid duplicative testing and effort. Facility ensured that R30 had a level II in the chart. New admissions can potentially be affected.	PREFIX	(EACH DEFICIENC	CY MUST BE PRECEDED BY FULL	PREF	PROVIDER'S PLAN OF CORRECT X (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO	LD BE COMPLETION
January 1, 1989, any new residents with: (i) Mental illness as defined in paragraph (m)(2) (i) of this section, unless the State mental health authority has determined, based on an independent physical and mental evaluation performed by a person or entity other than the State mental health authority, prior to admission; (A) That, because of the physical and mental condition of the individual requires specialized services for mental retardation. (B) If the individual requires such level of services, whether the individual requires specialized services for mental retardation. (A) That, because of the physical and mental condition of the individual, the individual requires the level of services provided by a nursing facility; and (B) If the individual requires such level of services, whether the individual requires the level of services provided by a nursing facility; and (B) If the individual requires such level of services, whether the individual requires specialized services for mental retardation. For purposes of this section: (i) An individual is considered to have "mental illness" if the individual has a serious mental illness" if the individual has a serious mental illness defined at §483.102(b)(1).	F 285	A facility must coor pre-admission screprogram under Methe maximum exteduplicative testing. A nursing facility manuary 1, 1989, a (i) Mental illness (i) of this section, to authority has deterindependent physiperformed by a pestate mental healt (A) That, because condition of the individual retardation or development of the level of services, whether specialized services (ii) Mental retardation or development (A) That, because condition of the individual retardation or development (B) If the individual retardation or development (B) If the individual individual in illness" if the individual in illness if the individual in illness if the individual in illness in the individual individual in illness in the individual i	rdinate assessments with the eening and resident review edicaid in part 483, subpart C to ent practicable to avoid and effort. nust not admit, on or after any new residents with: as defined in paragraph (m)(2) unless the State mental health rmined, based on an ical and mental evaluation erson or entity other than the th authority, prior to admission; ise of the physical and mental dividual, the individual requires es provided by a nursing facility; fual requires such level of the individual requires es for mental retardation. ation, as defined in paragraph ection, unless the State mental elopmental disability authority rior to admission—use of the physical and mental dividual, the individual requires es provided by a nursing facility; dual requires such level of the individual requires es provided by a nursing facility; dual requires such level of the individual requires ses for mental retardation. In the section: It is considered to have "mental redual has a serious mental reduction mental reduction mental reduction mental reduction mental reduction.	9(8)	Facility ensured that R30 hat level II in the chart. New admissions can potentia be affected. Social Services has devised form that will be completed that department. Items on the form include verification of let I and level II screening pressin chart. This form will be completed with each admission. Medical Records to review medical chart and ensure the this piece is in the chart. Auresults will be presented at QA&A for review. Social Service, Medical Records to review. Corrective Action will be completed by 08-01-2014.	ally a by e evel ent sion. at dit ords ole

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		1 ' '		CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		245540	B. WING			06/	20/2014
	NAME OF PROVIDER OR SUPPLIER GOLDEN LIVINGCENTER - HENNING				REET ADDRESS, CITY, STATE, ZIP CODE 7 MARSHALL AVENUE, PO BOX 57 ENNING, MN 56551		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			PROVIDER'S PLAN OF CORRE FIX (EACH CORRECTIVE ACTION SH G CROSS-REFERENCED TO THE APP DEFICIENCY)) BE	(X5) COMPLETION DATE
F 285	retarded" if the indidefined in §483.102	ge 11 considered to be "mentally vidual is mentally retarded as 2(b)(3) or is a person with a described in 42 CFR 1009.	F 2	.85 	e same de mei a conseguir a gendre en para d'una en para en que en alguna administrativas en anticación.	i ing kabupatèn dan	g (v
	by: Based on interview facility failed to ens screening and resid	NT is not met as evidenced and document review the ure a level 2 pre-admission dent review (PASRR) was 1 resident (R30) upon cility.					
	5/30/14, identified F included Schizophr and psychosis. The moderate cognitive	num Data Set (MDS) dated R30 had diagnoses which enia (paranoid), depression e MDS indicated R30 had impairment and had ooth physical and verbal at others.					
	titled North Dakota 1/13/12. The level had mental illness a functioning. The lev R30 was to be refe mental illness and a lacked documentati	nical record revealed a form Level 1 Form, completed on I PASRR form identified R30 and borderline intellectual rel 1 PASRR form identified rred for a level II evaluation for mental retardation. The record ion of a level 1 PASRR or a apleted upon admission, in the					
	worker (SW) stated facility from another	6/19/14, at 4:10 p.m. social R30 was transferred to the Minnesota long term care d resided in North Dakota prior					

	TEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA DEPLAY OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA DENTIFICATION NUMBER:		` '		LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		245540	B. WING			06/20/2014	
NAME OF PROVIDER OR SUPPLIER GOLDEN LIVINGCENTER - HENNING			STREET ADDRESS, CITY, STATE, ZIP CODE 907 MARSHALL AVENUE, PO BOX 57 HENNING, MN 56551				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)			(X5) COMPLETION DATE
F 285	to that. SW stated sa level II PASRR in knew what the leve would not "qualify" I verified the facility PASRR screening r be completed for R 4/10/12. On 6/20/14, at 9:05 found that the state completed a level II waiting for a copy of A copy of level 2 Properties of the facility level II PASRR prior Review of the facility level II PASRR prior Review of the facility Screening, revised level 1 screening wadmissions to the facility of mental her previous admission mental health/retardinstitutions. Further level II PASAAR screening.	she felt R30 did not qualify for Minnesota. SW stated she I I questions were and R30 for a level II PASRR. The SW had not completed a level 1 nor requested a level II PASRR 30 since admission on 5 a.m. the SW indicated she of North Dakota had PASRR for R30 and was if the results of the PASRR 2. ASRR summary findings done in Dakota dated 1/18/12, was i.m. on 6/20/14. The SW by did not have a copy of the reto that. By policy titled, Pre-Admission October 2009, identified a psychosocial status would be rious information such as a calth, mental retardation, is to long-term care facilities, dation facilities or other reto that if a reening was warranted, the obtained prior to making a	F 2	285			

F5540023

Printed: 06/18/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION

A. BUILDING 01 - MAIN BUILDING 01

(X3) DATE SURVEY COMPLETED

245540

B. WING_

06/17/2014

NAME OF PROVIDER OR SUPPLIER

GOLDEN LIVINGCENTER - HENNING

STREET ADDRESS, CITY, STATE, ZIP CODE

907 MARSHALL AVENUE. PO BOX 57 HENNING. MN 56551

X4) ID REFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	INITIAL COMMENTS	K 000		
	FIRE SAFETY			
	A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety. At the time of this survey, Golden Livingcenter - Henning 01 Main Building was found in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.		9	
	Golden Livingcenter - Henning is a 1-story building with out a basement. The building was constructed at 3 different times. The original building was constructed in 1961 and was determined to be of Type II (111) construction. In 1963 an addition was constructed to the north of the original building, is 1-story, without a basement and Type II (111). In 1988, an addition was constructed to the south that was determined to be of Type II (000) construction which is not separated from the original building.			
	The building is protected throughout by an automatic fire sprinkler system installed in accordance with NFPA 13 The Standard for the Installation of Automatic Sprinkler Systems 1999 edition. The facility has a fire alarm system with smoke detection in the corridors and spaces open to the corridors that is monitored for automatic fire department notification installed in accordance with NFPA 72 "The National Fire Alarm Code" 1999 edition.			
	The facility has a capacity of 42 beds and had a census of 26 at time of the survey.			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Printed: 06/18/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CL IDENTIFICATION NUMBER			(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01			(X3) DATE SURVEY COMPLETED	
245540			B, WING _		06/1	7/2014	
	PROVIDER OR SUPPLIER				STATE, ZIP CODE		
GOLDE	N LIVINGCENTER -	HENNING		NG, MN 5	AVENUE. PO BOX 57 6551		
(X4) ID PREFIX TAG	EFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		
K 000	Because the original meet the construction buildings, the facilit building.	al building and the ac on type allowed for e y was surveyed as o	existing ne	K 000			
	The requirement at MET	42 CFR, Subpart 48	3.70(a) is				
					20.		
							417
		9					



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7013 2250 0001 6357 1959

June 30, 2014

Ms. Joan Gedde, Administrator Golden LivingCenter - Henning 907 Marshall Avenue, PO Box 57 Henning, Minnesota 56551

Re: Enclosed State Nursing Home Licensing Orders - Project Number S5540024, H5540008

Dear Ms. Gedde:

The above facility was surveyed on June 17, 2014 through June 20, 2014 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and to investigate complaint number H5540008. that was found to be unsubstantiated. At the time of the survey, the survey team from the Minnesota Department of Health, Compliance Monitoring Division, noted one or more violations of these rules that are issued in accordance with Minnesota Stat. section 144.653 and/or Minnesota Stat. Section 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is <u>only a suggestion</u> and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the deficiency within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

The State licensing orders are delineated on the attached Minnesota Department of Health order form (attached). The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute after the statement, "This Rule is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

Golden LivingCenter - Henning June 30, 2014 Page 2

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

When all orders are corrected, the order form should be signed and returned to this office at:

Gail Anderson, Unit Supervisor Minnesota Department of Health 1505 Pebble Lake Road, Suite 300 Fergus Falls, Minnesota 56537-3858

Phone: (218) 332-5140 Fax: (218) 332-5196

We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact Gail Anderson at the phone number above.

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring

Telephone: (651) 201-4118 Fax: (651) 215-9697

Email: mark.meath@state.mn.us

cc: Original - Facility

Licensing and Certification File