CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: CRP4

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

PAI	RT I - TO BE COMPLETED BY T	HE STATE SURVEY AG	ENCY	Facility ID: 00116	
MEDICARE/MEDICAID PROVIDER NO. (L1) 245372 2.STATE VENDOR OR MEDICAID NO. (L2) 428540900	3. NAME AND ADDRESS OF FACILIT (L3) ST LUKES LUTHERAN CAR (L4) 1219 SOUTH RAMSEY (L5) BLUE EARTH, MN	E CENTER	56013	TYPE OF ACTION: 7 (L8) 1. Initial 2. Recertificatio 3. Termination 4. CHOW 5. Validation 6. Complaint	on
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)	7. PROVIDER/SUPPLIER CATEGORY 01 Hospital 05 HHA	09 ESRD 13 PTIP)	7. On-Site Visit 9. Other 8. Full Survey After Complaint	
6. DATE OF SURVEY 01/30/2014 (L34) 8. ACCREDITATION STATUS: (L10) 0 Unaccredited	02 SNF/NF/Dual 06 PRTF 03 SNF/NF/Distinct 07 X-Ray 04 SNF 08 OPT/SP	10 NF 14 CORF 11 ICF/IID 15 ASC 12 RHC 16 HOSPICE	FIS	CAL YEAR ENDING DATE: (L 09/30	.35)
11LTC PERIOD OF CERTIFICATION From (a): To (b): 12. Total Facility Beds 112 (L18) 13. Total Certified Beds 112 (L17)	10.THE FACILITY IS CERTIFIED AS: X A. In Compliance With Program Requirements Compliance Based On: 1. Acceptable POC B. Not in Compliance with Program Requirements and/or Applied V	2. Tech 3. 24 F 4. 7-Da 5. Life	ved Waivers Of The Follow nnical Personnel Hour RN ay RN (Rural SNF) Safety Code	6. Scope of Services Limit 7. Medical Director 8. Patient Room Size 9. Beds/Room	
14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF 112 (L37) (L38) (L39)	ICF IID (L42) (L43)	15. FACILITY MI		(L15)	
16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE See Attached Remarks 17. SURVEYOR SIGNATURE	E SHOW LTC CANCELLATION DATE): Date : 02/06/2014		VEY AGENCY APPROVA		
Kathryn Serie, Unit Supervisor	O BE COMPLETED BY HCFA RE	(L19)	eath, Program	<u> </u>	14 (L20)
19. DETERMINATION OF ELIGIBILITY _X 1. Facility is Eligible to Participate 2. Facility is not Eligible (L21)	20. COMPLIANCE WITH CI RIGHTS ACT:	VIL 21. 1. 5 2. (Statement of Financial Solve		
22. ORIGINAL DATE 23. LTC AGREE OF PARTICIPATION BEGINNIN 12/01/1986 (L24) (L41) 25. LTC EXTENSION DATE: 27. ALTERNATION		VOLUNTARY 01-Merger, Closu 02-Dissatisfaction 03-Risk of Involu	ure n W/ Reimbursement ntary Termination	(L30) INVOLUNTARY 05-Fail to Meet Health/Safety 06-Fail to Meet Agreement OTHER	
(I 27)	on of Admissions: (L44) Suspension Date: (L45)	04-Other Reason	for Withdrawal	07-Provider Status Change 00-Active	
(L28)	29. INTERMEDIARY/CARRIER NO. 03001	(L31)	04/11/2014 C	О.	
31. RO RECEIPT OF CMS-1539 (L32)	32. DETERMINATION OF APPROVAL DAT 02/14/2014		ATION APPROVAL		

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

Facility ID: 00116

C&T REMARKS - CMS 1539 FORM STATE AGENCY REMARKS

CCN-24-5372

St Lukes Lutheran Care Center was not in substantial compliance with Federal participation requirements at the time of the December 18, 2013 standard survey. On January 30, 2014, the Department of Health completed a Post Certification Revisit (PCR) by review of the plan of correction. Based on the PCR, it has been determined that the facility achieved substantial compliance pursuant to the December 18, 2013 standard survey, effective January 21, 2014. Refer to the CMS-2567b for health.

Effective January 21, 2014, the facility is certified for 112 Skilled Nursing Facility Beds.



Protecting, Maintaining and Improving the Health of Minnesotans

CMS Certification Number (CCN): 24-5372

April 10, 2014

Ms. Margaret Brandt, Administrator St Lukes Lutheran Care Center 1219 South Ramsey Blue Earth, Minnesota 56013

Dear Ms. Brandt:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective January 21, 2014 the above facility is certified fo:

Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 112 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring P.O. Box 64900

St. Paul, Minnesota 55164-0900

Telephone: (651) 201-4118 Fax: (651) 215-9697

Email: mark.meath@state.mn.us

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

February 6, 2014

Ms. Margaret Brandt, Administrator St Lukes Lutheran Care Center 1219 South Ramsey Blue Earth, MN 56013

RE: Project Number S5372023

Dear Ms. Brandt:

On January 3, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on December 18, 2013. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On January 30, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on December 18, 2013. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of January 21, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on December 18, 2013, effective January 21, 2014 and therefore remedies outlined in our letter to you dated January 3, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body. Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit. Feel free to contact me if you have questions.

Sincerely,

Kathy Serie, Unit Supervisor

Licensing and Certification Program

Telephone: 507-537-7158 Fax: 507-344-2723

John Serie

Enclosure

cc: Licensing and Certification File

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245372	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 1/30/2014
Name	of Facility		Street Address, City, State, Zip Code	
ST	LUKES LUTHERAN CARE CENTER		1219 SOUTH RAMSEY	
			BLUE EARTH. MN 56013	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4)	Item	(Y5)	Date
			Correction					Correction					Correction
ID Prefix	F0241		Completed 01/21/2014		ID Prefix	F0242		01/21/2014		ID Prefix	F0282		Completed 01/21/2014
Reg. #	483.15(a)				•	483.15(b)					483.20(k)(3)(ii)		
LSC			.		LSC					LSC			_
			Correction Completed					Correction Completed					Correction Completed
ID Prefix	F0312		01/21/2014		ID Prefix			Completed		ID Prefix			Completed
Rea.#	483.25(a)(3)		-		Reg.#			•		Rea.#			
LSC					LSC					LSC			_
									+-				
			Correction					Correction					Correction
ID Desfer			Completed		ID Desfer			Completed		ID D. f.			Completed
ID Prefix			_		ID Prefix					ID Prefix			_
Reg. # LSC					Reg. # LSC					Reg. #			_
			-		130				+-				=
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix			-		ID Prefix					ID Prefix			_
Reg.#			_		Reg. #					Reg. #			_
LSC			-		LSC					LSC			_
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix			-		ID Prefix					ID Prefix			_
Reg. #			_		Reg.#					Reg. #			_
LSC			-		LSC					LSC			_
Reviewed By		Reviewed I	Ву	Dat	te:	Signature o	f Surve	yor:				Date:	
State Agency	1	MM/K	KS	02	/06/201	4		030	48			01/3	0/2014
Reviewed By	·	Reviewed I	Ву	Dat	te:	Signature o	f Surve	yor:				Date:	
CMS RO													
Followup to	Survey Compl	eted on:			_	Check	for any	Uncorrected I	Defic	encies. Was	a Summary of		
	12/18	3/2013				Unc	orrecte	d Deficiencies	(CM	S-2567) Sent	to the Facility?	YES	NO

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: CRP4

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

PAR	Γ I - TO BE COMPLETE	D BY THE STATE	SURVEY AGENCY	Facility ID: 00116
MEDICARE/MEDICAID PROVIDER NO. (L1) 245372 STATE VENDOR OR MEDICAID NO. (L2) 428540900	3. NAME AND ADDRESS OF (L3) ST LUKES LU (L4) 1219 SOUTH F	THERAN CAI RAMSEY	(L6) 56013	4. TYPE OF ACTION:2(L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)	7. PROVIDER/SUPPLIER C. 01 Hospital 05 HH		02 (L7) 13 PTIP 22 CLIA	7. On-Site Visit 9. Other 8. Full Survey After Complaint
6. DATE OF SURVEY 12/18/2013 (L34) 8. ACCREDITATION STATUS: (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other	02 SNF/NF/Dual 06 PR 03 SNF/NF/Distinct 07 X-F 04 SNF 08 OP	Ray 11 ICF/IID	14 CORF 15 ASC 16 HOSPICE	FISCAL YEAR ENDING DATE: (L35) 09/30
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12. Total Facility Beds 112 (L18) 13. Total Certified Beds 112 (L17)	10.THE FACILITY IS CERTI A. In Compliance With Program Requirement Compliance Based Or	ts n: POC th Program	And/Or Approved Waivers Of The 2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural SNF) 5. Life Safety Code * Code: B *	Following Requirements: 6. Scope of Services Limit 7. Medical Director 8. Patient Room Size 9. Beds/Room (L12)
14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF 112 (L37) (L38) (L39)	ICF (L42)	IID (L43)	15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1):	(L15)
16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE See Attached Remarks 17. SURVEYOR SIGNATURE	SHOW LTC CANCELLATION D Date :	DATE):	18. STATE SURVEY AGENCY APP	ROVAL Date:
Joseph Garvey, HFE NE II	01/16/2	(L19)	Kate JohnsTon, Enfo	orcement Specialist 02/03/2014 (L20)
19. DETERMINATION OF ELIGIBILITY 1. Facility is Eligible to Participate 2. Facility is not Eligible (L21)	20. COMPLIANCI RIGHTS ACT:	E WITH CIVIL	21. 1. Statement of Financia	
(1.27)	DATE ENDI		26. TERMINATION ACTION: VOLUNTARY 00 01-Merger, Closure 02-Dissatisfaction W/ Reimbursement 03-Risk of Involuntary Termination 04-Other Reason for Withdrawal	(L30) INVOLUNTARY 05-Fail to Meet Health/Safety 06-Fail to Meet Agreement OTHER 07-Provider Status Change 00-Active
B. Rescinq Su		45) NO.	30. REMARKS	
(L28)	03001	(L31)		
31. RO RECEIPT OF CMS-1539 3: (L32)	2. DETERMINATION OF APPRO	OVAL DATE (L33)	DETERMINATION APPROV	VAL .

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

Facility ID: 00116

C&T REMARKS - CMS 1539 FORM STATE AGENCY REMARKS

CCN-245372

At the time of the standard survey completed December 18, 2013, the facility was not in substantial compliance and the most serious deficiencies were found to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D) whereby corrections were required as evidenced by the attached CMS-2567. The facility has been given an opportunity to correct before remedies are imposed. Post Certification Revisit to follow.



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7012 3050 0001 9094 7352

January 3, 2014

Ms. Margaret Brandt, Administrator St Lukes Lutheran Care Center 1219 South Ramsey Blue Earth, Minnesota 56013

RE: Project Number S5372023

Dear Ms. Brandt:

On December 20, 2013, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

$\underline{\textbf{Informal Dispute Resolution}} \textbf{ - your right to request an informal reconsideration to dispute the attached deficiencies.}$

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Kathryn Serie, Unit Supervisor Minnesota Department of Health 1400 East Lyon Street Marshall, MN 56258-2529

Office: (507) 537-7158 Fax: (507) 537-7194

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by January 27, 2014, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;

- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's PoC if the PoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by March 18, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by June 18, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

> Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Cedar Street, Suite 145 St. Paul, Minnesota 55101-5145

Telephone: (651) 201-7205

Fax: (651) 215-0541

Feel free to contact me if you have questions.

Sincerely,

Anne Kleppe, Enforcement Specialist

Licensing and Certification Program Division of Compliance Monitoring

Minnesota Department of Health Telephone: (651) 201-4124

Dre Klegge

Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PAGE 07/18

PRINTED: 01/03/2014 FORM APPROVED

DEFAIL	MENT OF THATT	& MEDICAID SERVICES			<u> </u>	MB NO.	0938-0391
TATEMENT	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE	SURVEY PLETED
	÷	245372	B. WING			12/1	18/2013
	PROVIDER OR SUPPLIER	CENTER		1:	TREET ADDRESS, CITY, STATE. ZIP CODE 219 SOUTH RAMSEY BLUE EARTH, MN 56013		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE ((X5) COMPLETION DATE
F 000	INITIAL COMMEN	TS	F	000		•	
F 241 SS=D	as your allegation of Department's acces bottom of the first pure be used as verificated. Upon receipt of an revisit of your facility validate that substate regulations has be your verification. 483.15(a) DIGNITY INDIVIDUALITY The facility must pure manner and in an enhances each refull recognition of the second pure the facility of dignified manner for reviewed for dignifications. R47. recently admits a second process.	itted on 7/11/13, had diagnoses	approximately to the second se	241 0 + 6 /14	See attaches		
	which included ac depression, visual incontinence. R47 (MDS) assessment R47 with intact conterm memory impage	ute ischemic stroke, delusions, field deficit and urinary is quarterly Minimum Data Set at, dated 11/19/13, identified gnition and no long or short airment. R47 was identified with of depression and			RECEIVED JAN 1 5 201 Manual Marshall	4	
ABORNTOR	AND OUT	BER/SUPPLIER REPRESENTATIVE'S SIG	NATURE		administrator	1-	(XB) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards previde sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 following the date of survey whether or not a plan of correction is provided. days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/03/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MUL A. BUILD			(X3) DATE SURVEY COMPLETED		
		245372	B. WING			12	/18/2013
	PROVIDER OR SUPPLIER			12	REET ADDRESS, CITY, STATE, ZIP COD 19 SOUTH RAMSEY LUE EARTH, MN 56013		
(X4) ID PREFIX TAG	/EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE API DEFICIENCY)	OULD BE	(X5) COMPLETION DATE
F 241		age 1e delusional thoughts. of morning cares on 12/18/13	F3	241			
	at 7:55 a.m. R47 wroom to his room. was administered atreatment via a mamouth. At 8:18 a.r. the nebulizer machine medication mist was evident in the med a.m. R47 was obstreatment 'running administered. The his glasses, pushing while he was asled a.m. R47 continue apparatus on his formedication mist. To continued to be swing mask was noted to mouth, but the top against his forehed.	After arriving in his room, R47 an albuterol nebulizer isk which covered the nose and in. R47 was observed to have to on his face. Although the continued to be operational, no as visualized nor was any liquid lication receptacle. At 8:24 erved to have the nebulizer tyet, without medication being mask was pressed up against ag them up onto his forehead by in the wheelchair. At 8:38 d to have the nebulizer acce without the presence of the he nebulizer machine vitched 'on'. R47's nebulizer to no longer be located over the of the mask was pressed ad.					
	stated he needed because of, "this mask. When ques remove the mask, remove it. R47 has over his mouth an typical duration of identified to be bemist ceases to be port.	to blow his nose and couldn't damn thing" and pointed to the tioned whether he was able to he replied the nurses had to he nebulizer mask applied d nose for 40 minutes. The a nebulizer treatment was tween 5 to 15 minutes or until a visualized from the nebulizer				V.	
	registered nurse (RN)-A stated staff should					noot Page 2 of

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID; CRP411

Facility ID: 00116

If continuation sheet Page 2 of 9

RECEIVED

JAN 1 5 2014

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PAGE 09/18

FORM APPROVED

SI LUKES CARE CENTER PAGE 09/18
PRINTED: 01/03/2014

OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING _ B. WING 12/18/2013 245372 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1219 SOUTH RAMSEY ST LUKES LUTHERAN CARE CENTER BLUE EARTH, MN 56013 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 241 F 241 | Continued From page 2 remove the nebulizer mask upon completion of the treatment and turn off the machine. The RN stated R47 had been assessed for self administration of the nebulizer treatment related to keeping the mask on his face but had not been assessed related to his ability to remove the mask. Since the nebulizer mask had been applied to his face for an excessive duration, R47 expressed the frustration of not being 'allowed' to remove the mask when he had the need to blow his nose. During review of the resident council notes dated 11/7/13 and located under 'old business' heading, it was noted there was a concern addressed by residents related to the time it took staff to return and remove the nebulizer treatments after completion of the treatment. F 242 | 483.15(b) SELF-DETERMINATION - RIGHT TO F 242 SS=D MAKE CHOICES See attached The resident has the right to choose activities, schedules, and health care consistent with his or her interests, assessments, and plans of care; interact with members of the community both inside and outside the facility; and make choices about aspects of his or her life in the facility that are significant to the resident. This REQUIREMENT is not met as evidenced Based on interview and document review the facility failed to afford 2 of 3 residents (R72 & R97) reviewed the right to make choices about their personal cares. Findings include:

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: CRP411

Facility ID: 00116

If continuation sheet Page 3 of 9

RECEIVED
JAN 1 5 2014

DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED; 01/03/2014 FORM APPROVED

DEPART	MENT OF REALTH	S MEDICAID SERVICES			OMB NO.	093 <u>8-0391</u>
	OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA	(X2) MULTIPLE	CONSTRUCTION	(X3) DATE	SURVEY LETED
ND PLAN O	FCORRECTION	IDENTIFICATION NUMBER:	A, BUILDING_		COM	
		245372	B, WING		12/1	8/2013
NAME OF F	PROVIDER OR SUPPLIER		I	FREET ADDRESS, CITY, STATE, ZIP CODE		
STLUKE	S LUTHERAN CARE	CENTER		219 SOUTH RAMSEY LUE EARTH, MN 56013		
			ID ID	PROVIDER'S PLAN OF CORRECT	ION	(X5) COMPLETION
(X4) ID PREFIX TAG	(FACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LDBE	COMPLETION, DATE
F 242	Continued Erom pa	age 3	F 242			
	stated she used to was informed she was informed she was not enoughter the evening. R72 is schedule had been day shift each wee	received two baths weekly but could no longer get but one he indicated agh staff to operate the tub in urther revealed that her to receive one bath on the k and one bath on the evening was no longer allowed to an				
	nursing assistant (used to get more to receive one bath in provide evening baths ceased because staff and the inability evening baths. No	v on 12/18/13 at 7:30 a.m., NA)-A stated residents who han one bath a week only ow because they used to aths. NA-A stated evening hause there was a shortage of ity to find anyone to do the N-A confirmed there had been who had routinely received no longer got them because of				
	registered nurse (F schedules had bee issues. RN-A state residents the issue were alright with or	v on 12/18/13 at 8:10 a.m. RN) A verified the bathing en changed due to staffing d she had discussed with the e with staffing and asked if they ne bath each week and she nts were fine with the decision.				
	NA-B stated reside evening baths bec available staff. NA college students h	v on 12/18/13 at 8:55 a.m. ents were no longer offered ause there was not enough -B stated that since all of the ad returned to school, there aff to offer evening baths.				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: CRP411

Facility ID: 00116

If continuation sheet Page 4 of 9

RECEIVED

JAN 15 2014

PAGE 11/18

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/03/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		245372	B, WING			12/1	18/2013
	ROVIDER OR SUPPLIER			12	REET ADDRESS, CITY, STATE, ZIP CODE 19 SOUTH RAMSEY LUE EARTH, MN 56013		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)) BE	(X5) COMPLETION DATE
F 282	(DON) and RN-A overified the bathing staffing shortage of the DON stated sheen discussed du However, during remeeting minutes, discussion during change and elimin schedules. During further inte at 11:15 a.m. she sheen discussed du meetings. During interview waa.m. R97 stated sheen discussed du meetings. During interview waa.m. R97 stated sheen discussed du meetings and the indicated her prefecontinue to receive confirmed she had meetings and that with the members evening bathing stated that with the members evening the	ith the director of nursing on 12/18/13 at 10:00 a.m. it was a schedule had changed due to problems on the evening shift, the thought the concern had uring resident council. Eview of the resident council it was noted there had been not the meetings related to the ation of the evening bathing related to the ation of the changes had not uring resident council with R97 on 12/18/13 at 11:20 the had been notified by staff illity to receive more than one stead of the previous scheduled two baths/week. R97 therence had been to have to be two baths weekly. R97 that attended resident council there had been no discussion related to the elimination of an ochedule. ERVICES BY QUALIFIED CARE PLAN ided or arranged by the facility by qualified persons in each resident's written plan of		242	See attached		
	; INIS KEQUIKENII ;	ENT is not met as evidenced					

FORM CM\$-2667(02-99) Provious Versions Obsolete

Event ID: CRP411

Facility ID: 00116

RECEIVEDIf continuation sheet Page 5 of 9

JAN 15 2014

FAGE	Ť5/10
TED:	01/03/2014

PRIN' DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT AND PLAN O	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	(X2) MULTIPLE CONSTRUCTION A. BUILDING		E SURVEY IPLETED
		245372	B. WING _			18/2013
	PROVIDER OR SUPPLIE			STREET ADDRESS, CITY, STATE, ZIP CO 1219 SOUTH RAMSEY BLUE EARTH, MN 56013		
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES ICY MUST BE PRECEDED BY FULL R LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	SHOULD BE	(X5) CDMPLETION DATE
F 282	by: Based on obserview the facility related to groomi (R28) reviewed with the facility related to groomi (R28) reviewed with the for assistance with the facility of the facil	vation, interview and document failed to follow the plan of care ng needs for 1 of 3 residents who were dependent upon staff th activities of daily living.	F 28	32		
	needs, as directed admitted with dia with functional dedusions and hat with paranoia, mand Alzheimer's type dyscontrol.	eive assistance with grooming and by the plan of care. R28 was gnoses that included; dementia ecline, psychotic symptoms with allucinations, delusional disorder acular degeneration and dementia with behavioral				•
	extensive assistated bathing. The goal be neat and cleat the nursing staff shaving and app	dicated that R28 required ance with dressing, grooming and il identified for R28 included: will n daily. Interventions included: would assist with combing hair, lication of deodorant. on of afternoon cares on p.m., facial hair was noted on	1			
i	the chin and upp mm long. On 12 hair noted on chi at 8:16 a.m., the On 12/18/13 at 8 licensed practica was protocol to s stubble is noted been shaved and	er lip of R28, approximately 5 1/17/13 at 2:35 p.m., same facial in and upper lip. On 12/18/2013 facial hair was still present. 3:20 a.m. during an interview with all nurse (LPN)-A, it was stated it shave residents' daily or when LPN-A verified that R28 had no d they were unable to find razor.				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID; CRP411

Facility ID: 00116

If continuation sheet Page 6 of 9

RECEIVED

JAN 1 5 2014

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 01/03/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT AND PLAN O	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			MPLETED
		245372	B. WING	·		/18/2013
	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZI 1219 SOUTH RAMSEY BLUE EARTH, MN 56013	P CODE	
(X4) ID PREFIX TAG	/EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG		ION SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE
F 282 F 312 SS=D	that all residents I 12:20 p.m., RN-B required assistan- needs and the ex be shaved as soc Review of the fac dated 01/11, indi- included: hair sho facial hairs shave The plan of care as written. The n 5 mm long) was p and staff failed to grooming needs. 483.25(a)(3) ADL DEPENDENT RE	e razor was in R28's room and have one. On 12/18/2013 at further verified that R28 ce of 1 staff with grooming pectation was that R28 should in as facial stubble is noted. Ility protocol for personal cares, cated that a.m. (morning) cares ould be combed, brushed and id. Indicate the combed of the red of the recombed of the red of the recombed of the red of th		see atte	ched	
	maintain good nu and oral hygiene. This REQUIREM by: Based on obserview the facility services for 1 of were dependent needs. Findings include:	exitition, grooming, and personal sent is not met as evidenced vation, interview, and document failed to provide grooming 3 residents (R28) reviewed who upon staff for personal care				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID: CRP411

Facility ID: 00118

RECEIVED If continuation sheet Page 7 of 9

JAN 15 2014

PAGE 14/18

PRINTED: 01/03/2014

DEPARTMENT OF HEALTH AND CENTERS FOR MEDICARE &	0	FORM APPROVED MB NO. 0938-0391
	(XZ) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED

STATEMENT AND PLAN O	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(XZ) MUI A. BUILD		CONSTRUCTION	(X3)	COMPLETED	
		245372	B, WING				12/18/2013	
	ROVIDER OR SUPPLIER			121	REET ADDRESS, CITY, STATE, ZIP (IS SOUTH RAMSEY .UE EARTH, MN 56013	·		
(X4) ID PREFIX TAG	(FACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE	(X5) COMPLETIO DATÉ	N
F 312	services to R28, A personal care need from staff. R28 whincluded: dementing psychotic sympto hallucinations, demacular degeneratementia with be quarterly assessing R28 required extensive assistatements and clear the nursing staff shaving and application. The goal be neat and clear the nursing staff shaving and application. On 12/16/13 at 4:45 the chin and uppellong. On 12/17/1 noted on chin and 8:16 a.m., the factor of the stable is noted. Deen shaved and the staff shaving and application on 12/18/13 at 8 (RN)-B verified to stubble is noted. Deen shaved and the extensive assistant needs and the extensive assist	who was unable to perform eds without extensive assistance as admitted with diagnoses that is with functional decline, ms with delusions and lusional disorder with paranoia, ation and Alzheimer type havioral dyscontrol. The nent dated 11/1/13 indicated ensive assist of 1-2 staff with		312				

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID; CRP411

Facility ID: 00116

If continuation sheet Page 8 of 9

RECEIVED JAN 1 5 2014

PAGE	T2/T9
NTED:	01/03/201

DEPARTMENT OF HEALTH AND HUMAN SERVICES	
CENTERS FOR MEDICARE & MEDICAID SERVICES	

	FURIM	APPROVE
01	MB NO.	0938-039
	(X3) DAT	SURVEY

STATEMENT AND PLAN O	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1			COMP	LETED
		245372	B. WING			12/1	8/2013
	PROVIDER OR SUPPLIER			121	REET ADDRESS, CITY, STATE, ZIP CODE 9 SOUTH RAMSEY UE EARTH, MN 56013		
(X4) ID PREFIX TAG	(EACH DEFICIENT	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
F 312	Continued From p	age 8	F:	312			
	dated 01/11, indic included: hair sho facial hairs shaved (approximately 5 in throughout the su	lity protocol for personal cares, cated that a.m. (morning) cares uld be combed, brushed and d. Notable facial hair mm long) was evident rvey without staff intervention to sary care for R28.					
	: 						
÷					•		
	<i>!</i> !						
	<u> </u> 						
						·	
		•					
		•					
1							

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID; CRP411

Facility ID: 00116

If continuation sheet Page 9 of 9

RECEIVED JAN 15 2014

RECEIVED

JAN 15 2014

F241 DIGNITY AND RESPECT OF INDIVIDUALITY

Manestoa Department of Health St. Luke's Lutheran Care Center is dedicated to protecting the dignity of each resident by striving to meet their individual spiritual, physical, psychological and emotional needs. In this isolated incident, the nursing staff did not follow the facility's procedure for Nebulizer Administration by checking back with resident R47 after 15 minutes to see if the nebulizer treatment was completed. Nursing staff person involved acknowledged that she had been interrupted, and forgot to check back on the resident.

Director of Nursing posted a memo at each nursing station on 12-18-13 reminding staff to check back with residents receiving nebulizer treatments when treatment should be completed. Timers are available in the medication rooms if nursing staff want to use them as a reminder for checking back on residents receiving nebulizer treatments.

All nursing staff involved in the administration of medications and treatments receive an orientation to the facility's procedure for nebulizer administration upon hire.

All Nursing Department staff members are required to attend an in-service session on 1/17/14 or 1/20/14 that will cover the following topic:

 Review of facility's procedure for nebulizer administration Staff members who are unable to attend will be required to read a packet covering in-service material and complete a post test.

On a weekly basis for one month and then on a monthly basis, the RN Education Coordinator, RN Evening Shift Supervisor and Night Shift Coordinator or their designee, will randomly audit nebulizer administrations to assure compliance with the facility's procedure for nebulizer administration. Results of auditing will guide future compliance monitoring and training. In addition, the results will be summarized at the quarterly Quality Assessment and Assurance Committee Meeting. After 1 year, the Quality Assessment and Assurance Committee will re-evaluate the need and frequency for continued compliance monitoring.

The Director of Nursing is responsible for overall compliance with this regulation.

Completion Date: January 21, 2014

F242 SELF-DETERMINATION - RIGHT TO MAKE CHOICES

It is the intent of St. Luke's Lutheran Care Center to create an environment that is respectful of the right of each resident to exercise his or her autonomy regarding what the resident considers to be important facets of his or her life. Upon admission, residents are interviewed to determine their choices for personal activities including the timing and method for bathing. The resident's choice is scheduled and reviewed at least quarterly to determine if the resident is satisfied. Upon admission, Social Services staff review resident rights with the resident and/or their family, and inform them to notify facility staff at any time if not satisfied with cares.

Starting in October 2013, staffing availability interfered with the facility's ability to continue providing an evening bath aide. RN Resident Care Coordinators interviewed each resident who had received an evening bath or had received 2 baths per week to determine if they would be satisfied with a temporary arrangement to provide weekly morning tub or shower baths in addition to assistance as needed with daily sponge bathing with am and hs cares. Residents who required more frequent tub or shower bathing for special conditions, continued to receive more than one tub or shower bath per week. The facility planned to resume its usual morning and evening tub bath or shower options when staffing

became available. When the RN Resident Care Coordinators interviewed the effected residents, R72 and R97, it was their understanding that the residents were satisfied with the temporary change in their respective bathing schedules.

At this time, scheduling availability has changed allowing morning and evening tub and showers to be offered again. Residents whose original bathing schedules were revised are being revisited to assure tub baths or showers are scheduled according to their preference.

On an ongoing basis, residents and/or family members will be interviewed upon admission and at least quarterly to determine their schedule preferences in order to accommodate their requests.

The Resident Council Advisor will review resident rights to make choices about their personal cares at the next scheduled Resident Council Meeting February 6, 2014.

All Nursing Department staff members are required to attend an in-service session on 1/17/14 or 1/20/14 that will cover the following topic:

- 1. Review of federal regulation regarding resident's self-determination right to make choices
- 2. Review facility protocol for interviewing residents to determine resident choice regarding personal cares

Staff members who are unable to attend will be required to read a packet covering in-service material and complete a post test.

On a weekly basis for one month and then on a monthly basis, the Director of Nursing or her designee will randomly interview residents to determine if their choices about personal cares are being followed. The results will be summarized at the quarterly Quality Assessment and Assurance Committee Meeting. After 1 year, the Quality Assessment and Assurance Committee will re-evaluate the need and frequency for continued compliance monitoring.

The Director of Nursing is responsible for overall compliance with this regulation.

Completion Date: January 21, 2014

F28Z SERVICES BY QUALIFIED PERSONS/PER CARE PLAN

St. Luke's Lutheran Care Center care plan standard is well defined. In this isolated incident, the nursing assistants did not follow the facility's standard of providing care in accordance with the comprehensive care plan for R28 when they failed to shave her facial hairs.

The standard of providing cares according to the comprehensive care plan is included in the New Employee Orientation Program for all Nursing Department staff. All nursing staff members are involved in the care planning process and are accountable for following the comprehensive care plan when providing cares.

Nursing staff can easily identify care plan interventions for residents by referring to the following forms that serve to supplement the comprehensive care plan:

- 1. In-Room Care Plan
- Resident Assignment Sheets (Designed to be carried by nursing assistants during their shift)

RECEIVED
JAN 1 5 2014

Nursing Department staff members are required to attend an in-service session on 1/17/14 or 1/20/14 that will cover the following topic:

1. Review of facility standard of providing care in accordance with the comprehensive care plan. Staff members who are unable to attend will be required to read a packet covering in-service material and complete a post test.

On a weekly basis for one month, and then on a monthly basis, the RN Education Coordinator, the Evening Shift Supervisor and the Night Shift Coordinator will randomly monitor resident cares to ensure that cares are being provided according to the resident care plan. Results will be reported to the Director of Nursing to guide future compliance monitoring and training. In addition, the results will be summarized at the quarterly Quality Assessment and Assurance Committee Meeting. After 1 year, the Quality Assessment and Assurance Committee will reevaluate the need and frequency for continued compliance monitoring.

The Director of Nursing or her designee is responsible for overall compliance with this regulation.

Completion date: January 21, 2014

F312 ADL CARE PROVIDED FOR DEPENDENT RESIDENTS

St. Luke's Lutheran Care Center's Personal Cares Protocol is well defined. In this isolated incident, the nursing staff did not follow facility protocol for R28 for AM cares that directs staff to shave facial hairs.

The facility's Personal Cares Protocol is included in the New Employee Orientation Program for all Nursing Department Staff.

Director of Nursing posted a memo at each nursing station on 12-18-13 reminding staff that residents should be checked for facial hair and shaved as needed with am cares.

All Nursing Department staff members are required to attend an in-service session on 1/17/14 or 1/20/14 that will cover the following topic:

1. Review of facility's Personal Cares Protocol
Staff members who are unable to attend will be required to read a packet covering in-service material and complete a post test.

On a weekly basis for one month and then on a monthly basis, the RN Education Coordinator, RN Evening Shift Supervisor and Night Shift Coordinator or their designee, will randomly audit resident cares to ensure compliance with facility's Personal Cares Protocol. Results of auditing will guide future compliance monitoring and training. In addition, the results will be summarized at the quarterly Quality Assessment and Assurance Committee Meeting. After 1 year, the Quality Assessment and Assurance Committee will re-evaluate the need and frequency for continued compliance monitoring.

The Director of Nursing is responsible for overall compliance with this regulation.

Completion Date: January 21, 2014

RECEIVED
JAN 1 5 2014,

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 01/02/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01

(X3) DATE SURVEY COMPLETED

245372

B. WING

12/20/2013

NAME OF PROVIDER OR SUPPLIER

ST LUKES LUTHERAN CARE CENTER

STREET ADDRESS, CITY, STATE, ZIP CODE

1219 SOUTH RAMSEY BLUF FARTH, MN 56013

	BLUE	EARTH, MI	N 56013	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	INITIAL COMMENTS	K 000		
				DAIL
	and was determined to be of Type II (111) construction; The 1975 building addition is one-story in height, has no basement, is fully fire sprinkler protected and was determined to be of Type II (111)construction.			
	The facility has a fire alarm system with smoke detection in the corridors and in all spaces open to the corridors, which is monitored for automatic fire department notification.			
	The facility has a capacity of 112 beds, and had a census of 108 at time of the survey.			
ABORATOR	Y DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIG	NATURE	TITLE	(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

F5372023

Printed: 01/02/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION
A. BUILDING 02 - BUILDING 2

(X3) DATE SURVEY COMPLETED

245372

B. WING

12/20/2013

NAME OF PROVIDER OR SUPPLIER

ST LUKES LUTHERAN CARE CENTER

STREET ADDRESS, CITY, STATE, ZIP CODE

1219 SOUTH RAMSEY BLUE EARTH, MN 56013

	BLUE	EARTH, M	N 56013	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	INITIAL COMMENTS	K 000		
LABORATO	A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division, on December 20, 2013. At the time of this survey, Building 02 of St. Luke's Lutheran Care Center was found to be in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 18 New Health Care Occupancies. Building 02 of St. Luke's Lutheran Care Center consists of the 2005 building addition. It is one-story in height, has no basement, is fully fire sprinkler protected, and was determined to be of Type V (111) construction. The facility has a fire alarm system with smoke detection in the corridors and in all spaces open to the corridors, which is monitored for automatic fire department notification. The facility has a capacity of 112 beds, and had a census of 108 at time of the survey.	GNATURE	TITLE	(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

F6372023

Printed: 01/02/2014 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION
A. BUILDING 03 - 2008 ADDITION

(X3) DATE SURVEY COMPLETED

245372

B. WING

12/20/2013

NAME OF PROVIDER OR SUPPLIER

ST LUKES LUTHERAN CARE CENTER

STREET ADDRESS, CITY, STATE, ZIP CODE

1219 SOUTH RAMSEY BLUE EARTH, MN 56013

		BLUE	EARTH, MN	I 56013	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCE (EACH DEFICIENCY MUST BE PRECEDED BY REGULATORY OR LSC IDENTIFYING INFORM	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	INITIAL COMMENTS		K 000		
	FIRE SAFETY			Y	
	A Life Safety Code Survey was conducted Minnesota Department of Public Safety, Fire Marshal Division, on December 20, the time of this survey, Building 03 of St. Lutheran Care Center was found to be in substantial compliance with the requirem participation in Medicare/Medicaid at 42 Subpart 483.70(a), Life Safety from Fire, 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life St. Code (LSC), Chapter 18 New Health Caroccupancies.	State 2013. At Luke's nents for CFR, , and the			
	Building 03 of St. Luke's Lutheran Care consists of the 2008 mechanical building It is one-story in height, has no basemer fire sprinkler protected, and was determined Type II (111) construction. The facility has a fire alarm system with a detection in the corridors and in all space to the corridors, which is monitored for a fire department notification.	g addition. It, is fully ined to be smoke es open			
	The facility has a capacity of 112 beds, a census of 108 at time of the survey.	and had a			
	±				
	RY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESE			TITLE	(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.