DEPARTMENT OF HEALTH	AND HUMAN	SERVICES			CENTERS FOR M	EDICARE & MEDICAID SERVICES
					AND TRANSMITTAL	ID: DSET
	PART I	- TO BE COMP	PLETED BY 1	THE STA	TE SURVEY AGENCY	Facility ID: 00104
1. MEDICARE/MEDICAID PROVIDER           (L1)         245431           2.STATE VENDOR OR MEDICAID NO.         (L2)           304240500         (L2)	NO.	<ul> <li>3. NAME AND ADDRESS OF FACILITY</li> <li>(L3) FIELD CREST CARE CENTER</li> <li>(L4) 318 SECOND STREET NORTHEAST</li> <li>(L5) HAYFIELD, MN</li> </ul>			Г (L6) <b>55940</b>	4. TYPE OF ACTION:       7 (L8)         1. Initial       2. Recertification         3. Termination       4. CHOW         5. Validation       6. Complaint
5. EFFECTIVE DATE CHANGE OF OW (L9)	NERSHIP	7. PROVIDER/SU	JPPLIER CATEGO	ORY 09 ESRD	<u>02</u> (L7) 13 PTIP 22 CLIA	7. On-Site Visit 9. Other 8. Full Survey After Complaint
6. DATE OF SURVEY July 1, 20 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	13 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/III 12 RHC	14 CORF	FISCAL YEAR ENDING DATE: (L35) 09/30
11LTC PERIOD OF CERTIFICATION		10.THE FACILITY	IS CERTIFIED A	.S:		
From (a):		A. In Complia	ance With		And/Or Approved Waivers Of Th	ne Following Requirements:
To (b) :			Requirements nce Based On:		2. Technical Personnel	6. Scope of Services Limit
12.Total Facility Beds	<b>45</b> (L18)		Acceptable POC		3. 24 Hour RN 4. 7-Day RN (Rural SNF 5. Life Safety Code	<ul> <li>7. Medical Director</li> <li>8. Patient Room Size</li> <li>9. Beds/Room</li> </ul>
13.Total Certified Beds	<b>45</b> <sup>(L17)</sup>		ompliance with Pro- ents and/or Applie		* Code: <b>A</b> *	(L12)
14. LTC CERTIFIED BED BREAKDOW	N	•			15. FACILITY MEETS	
18 SNF 18/19 SNF	19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L15)
45 (L37) (L38)	(L39)	(L42)	(L43)			
16. STATE SURVEY AGENCY REMAR	KS (IF APPLICABL	E SHOW LTC CANC	ELLATION DATI	E):		
Post Certification Revisit to v CMS 2567B. Effective June						cation Regulations. Please refer to the
17. SURVEYOR SIGNATURE		Date :			18. STATE SURVEY AGENCY	APPROVAL Date:
Robin Lewis, HFE NE	II 12/20/20	)13		(L19)	Colleen B. Leach, Pr	rogram Specialist 12/20/2013
PA	ART II - TO BH	E COMPLETED	BY HCFA R	EGIONA	L OFFICE OR SINGLE ST	ATE AGENCY
<ol> <li>DETERMINATION OF ELIGIBILITY</li> <li>X 1. Facility is Eligible to Pa</li> </ol>			MPLIANCE WITH IGHTS ACT:	I CIVIL	<ol> <li>Statement of Finar</li> <li>Ownership/Contro</li> <li>Both of the Above</li> </ol>	I Interest Disclosure Stmt (HCFA-1513)
2. Facility is not Eligible	Incipate				5. Bour of the Above	···
	(L21)					
22. ORIGINAL DATE	23. LTC AGREEM	IENT 2	24. LTC AGREE	MENT	26. TERMINATION ACTION:	(L30)
OF PARTICIPATION 02/01/1987	BEGINNING	DATE	ENDING DA	ГЕ	VOLUNTARYOO	05-Fail to Meet Health/Safety
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimburseme	
25. LTC EXTENSION DATE:	27. ALTERNATI	VE SANCTIONS			03-Risk of Involuntary Termination	OTHER
	A. Suspension	n of Admissions:			04-Other Reason for Withdrawal	07-Provider Status Change
(L27)	B. Rescind Sus	spension Date:	(L44)			00-Active
			(L45)			
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS	
		03001				
	(L28)			(L31)		
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAL I	DATE	]	
	(L32)	07/09/2013		(L33)	DETERMINATION APPR	OVAL



Protecting, Maintaining and Improving the Health of Minnesotans

Medicare Provider # 24-5431

December 20, 2013

Ms. Cheryl Gustason, Administrator Field Crest Care Center 318 Second Street Northeast Hayfield, Minneosta 55940

Dear Ms. Gustason:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective June 24, 2013, the above facility is certified for:

63 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 63 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

Colleen Jeach

Colleen B. Leach, Program Specialist Program Assurance Unit, Licensing and Certification Program Division of Compliance Monitoring Minnesota Department of Health P.O. Box 64900, St. Paul, MN 55164-0900 Telephone #: (651)201-4117 Fax #: (651)215-9697

cc: Licensing and Certification File



#### Protecting, Maintaining and Improving the Health of Minnesotans

July 5, 2013

Ms. Cheryl Gustason, Administrator Field Crest Care Center 318 Second Street Northeast Hayfield, Minnesota 55940

RE: Project Number S5431023

Dear Ms. Gustason:

On May 20, 2013, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on May 16, 2013. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections were required.

On July 1, 2013, the Minnesota Department of Health completed a Post Certification Revisit (PCR) and on June 26, 2013 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on May 16, 2013. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of June 24, 2013. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on May 16, 2013, effective June 24, 2013 and therefore remedies outlined in our letter to you dated May 20, 2013, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark meath

Mark Meath, Program Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900 Telephone: (651) 201-4118 Fax: (651) 215-9697 Email: mark.meath@state.mn.us

#### Enclosure

cc: Licensing and Certification File

5431r13.rtf

General Information: (651) 201-5000 \* TDD/TTY: (651) 201-5797 \* Minnesota Relay Service: (800) 627-3529 \* www.health.state.mn.us For directions to any of the MDH locations, call (651) 201-5000 \* An Equal Opportunity Employer Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245431	<b>(Y2) Multiple Construction</b> A. Building B. Wing		(Y3) Date of Revisit 7/1/2013
Name	of Facility		Street Address, City, State, Zip Code	
FIE	ELD CREST CARE CENTER		318 SECOND STREET NORTHEAS HAYFIELD, MN 55940	ST

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5)	Date	(Y4) Item	(Y5)	Date (	Y4) Item	(	Y5) [	Date
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix	F0282	_06/24/2013	ID Prefix	F0314	06/24/2013	ID Prefix	F0332		_06/24/2013
0	483.20(k)(3)(ii)	-		483.25(c)			483.25(m)(1)		_
LSC		-	LSC			LSC			-
		Correction			Compation				Comotion
		Correction Completed			Correction Completed				Correction Completed
ID Prefix	F0371	06/24/2013	ID Prefix		Completed	ID Prefix			Completed
Reg. #	483.35(i)		Reg. #			Reg. #			
LSC		-	LSC		•	LSC			-
		Correction			Correction				Correction
ID Prefix		Completed	ID Prefix		Completed	ID Prefix			Completed
		-			-				_
Reg. # LSC		-	Reg. #			Reg. #			-
		-							_
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix		-	ID Prefix		-	ID Prefix			-
Reg. #			Reg. #			Reg. #			
LSC		-	LSC			LSC			_
		O			O				O a martíne
		Correction Completed			Correction Completed				Correction Completed
ID Prefix		Completed	ID Prefix		Completed	ID Prefix			
Reg. #			Reg. #						
LSC		-				LSC			-
Reviewed By		-	Date:	Signature of Surve	-			Date:	
State Agency	y MM/GPN		07/05/20	13	30238			07/01	/2013
Reviewed By	Reviewed	Ву	Date:	Signature of Surve	yor:			Date:	
CMS RO									
Followup to	Survey Completed on:					eficiencies. Was	•		
	5/16/2013			Uncorrecte	a Deficiencies (	CMS-2567) Sent	to the Facility?	YES	NO

Form Approved

OMB NO. 0938-0390

#### **Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245431	(Y2) Multiple Construction A. Building B. Wing 01 - MAII	N BUILDING 01	(Y3) Date of Revisit 6/26/2013	
Name of Facility		Street Address, City, State, Zip Code		
FIELD CREST CARE CENTER		318 SECOND STREET NORTHEAS HAYFIELD, MN 55940	ST	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5)	Date	(Y4) Item	(Y5)	Date	(Y4) Item	(Y5)	) C	Date
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix		06/21/2013			-				-
-	NFPA 101		Reg. #			Reg. #			-
LSC	K0052		LSC			LSC			-
		Correction			Correction				Correction
		Correction Completed			Correction Completed				Correction Completed
ID Prefix			ID Prefix			ID Prefix			_
Reg. #			Reg. #			Reg. #			
LSC			LSC			LSC			-
		Correction			Correction				Correction
ID Prefix		Completed	ID Prefix		Completed	ID Prefix			Completed
		-			-	Reg. #			_
Reg. # LSC									-
									-
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix		-	ID Prefix			ID Prefix			_
Reg. #		_	Reg. #			Reg. #			_
LSC			LSC			LSC			-
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix		-	ID Prefix			ID Prefix			-
Reg. #			Reg. #			Reg. #			
LSC			LSC			LSC			-
Reviewed By	Reviewed I	Ву	Date:	Signature of Surve	yor:		Da	ate:	
State Agency	/ MM/PS		07/05/2013		822		0	6/26	/2013
Reviewed By	Reviewed I	Ву	Date:	Signature of Surve	yor:		Da	ate:	
CMS RO									
Followup to	Survey Completed on:			Check for any	Uncorrected	Deficiencies. Was a	a Summary of		
	5/13/2013			Uncorrecte	d Deficiencies	s (CMS-2567) Sent t	o the Facility? Y	'ES	NO

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### **CENTERS FOR MEDICARE & MEDICAID SERVICES**

		ICARE/MEDICA I - TO BE COMI						ID: DSET Facility ID: 00104
1. MEDICARE/MEDICAID PROVIDER NO.           (L1)         245431           2.STATE VENDOR OR MEDICAID NO.         (L2)           304240500	).	<ul> <li>3. NAME AND ADDRESS OF FACILITY</li> <li>(L3) FIELD CREST CARE CENTER</li> <li>(L4) 318 SECOND STREET NORTHEAST</li> <li>(L5) HAYFIELD, MN</li> </ul>			(L6)	55940	<ol> <li>TYPE OF ACTION</li> <li>Initial</li> <li>Termination</li> <li>Validation</li> <li>On-Site Visit</li> </ol>	2 (L8) 2. Recertification 4. CHOW 6. Complaint 9. Other
5. EFFECTIVE DATE CHANGE OF OWN (L9)	IERSHIP	7. PROVIDER/SUP 01 Hospital	PLIER CATEGORY 05 HHA	7 09 ESRD	<u>02</u> (L7) 13 PTIP	) 22 CLIA	<ol> <li>7. On-Site Visit</li> <li>8. Full Survey After C</li> </ol>	
<ul> <li>6. DATE OF SURVEY</li> <li>05/16/</li> <li>8. ACCREDITATION STATUS:</li> <li>0 Unaccredited</li> <li>1 TJC</li> <li>2 AOA</li> <li>3 Other</li> </ul>	2013 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF D 15 ASC 16 HOSPICE		FISCAL YEAR ENDING	G DATE: (L35)
<ul> <li>11LTC PERIOD OF CERTIFICATION</li> <li>From (a):</li> <li>To (b):</li> <li>12.Total Facility Beds</li> <li>13.Total Certified Beds</li> </ul>	<b>45</b> (L18) <b>45</b> (L17)	X B. Not in Com	ce With quirements		2. Tech 3. 24 H 4. 7-D	hnical Personnel	<ul> <li>Eollowing Requirements:</li> <li>6. Scope of Serv</li> <li>7. Medical Diree</li> <li>8. Patient Room</li> <li>9. Beds/Room</li> <li>(L12)</li> </ul>	ctor
14. LTC CERTIFIED BED BREAKDOWN					15. FACILITY M			
18 SNF 18/19 SNF 45 (L37) (L38)	19 SNF (L39)	ICF (L42)	IID (L43)		1861 (e) (1) or	1861 (j) (1):	(L15)	
16. STATE SURVEY AGENCY REMARK	S (IF APPLICABLE	SHOW LTC CANCEL	LATION DATE):					
See Attached Remarks								
17. SURVEYOR SIGNATURE	PR SWS	Date :	06/05/2013	(L19)	18. STATE SURVEY AGENCY APPROVAL     Date:       Mark Meath, Program Specialist     06/29/2013			
	PART II - TO I	BE COMPLETEI	) BY HCFA RE	. /	L OFFICE OR	SINGLE STAT	<b>TE AGENCY</b>	(L20)
19. DETERMINATION OF ELIGIBILITY        1. Facility is Eligible to Part        2. Facility is not Eligible	cipate (L21)		PLIANCE WITH CI	IVIL	<ol> <li>Statement of Financial Solvency (HCFA-2572)</li> <li>Ownership/Control Interest Disclosure Stmt (HCFA-1513)</li> <li>Both of the Above :</li> </ol>			
22. ORIGINAL DATE	23. LTC AGREEM	ENT 2	4. LTC AGREEME	NT	26 TERMINA	TION ACTION:		(L30)
OF PARTICIPATION <b>02/01/1987</b>	BEGINNING I		ENDING DATE		VOLUNTARY 01-Merger, Close	00	<u>INVOLUN</u> 05-Fail to M	TARY feet Health/Safety
(L24)	(L41)		(L25)			n W/ Reimbursemer	nt 06-Fail to N	feet Agreement
25. LTC EXTENSION DATE:	27. ALTERNATIV A. Suspension of				04-Other Reason			r Status Change
(L27)	B. Rescind Sus	pension Date:	(L44)				00-Active	
			(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/C	ARRIER NO.		30. REMARKS			
	(L28)	03001		(L31)				
31. RO RECEIPT OF CMS-1539	32	DETERMINATION (	OF APPROVAL DA	TE	-			
	(L32)			(L33)	DETERMINA	ATION APPRO	VAL	

#### DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### **CENTERS FOR MEDICARE & MEDICAID SERVICES**

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

ID: DSET Facility ID: 00104

DADT I	TO BE COMPLETED BY	THE STATE SURVEY AGENCY
<b>FART</b>	- IO DE COMPLETED DI	THE STATE SURVET AGENCT

C&T REMARKS - CMS 1539 FORM	STATE AGENCY REMARKS	

At the time of the May 15, 2013 standard survey the facility was not in substantial compliance with Federal participation requirements. In addition, at the time of the May 15, 2013 standard survey an investigation of H5431018 was completed and found to be unsubstantiated. Please refer to the CMS-2567 for both health and life safety code along with the facility's plan of correction. Post Certification Revisit to follow.



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7011 2000 0002 5148 3767

May 20, 2013

Ms. Cheryl Gustason, Administrator Field Crest Care Center 318 Second Street Northeast Hayfield, MN 55940

RE: Project Number S5431023, H5431018

Dear Ms. Gustason:

On May 16, 2013, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed. In addition, at the time of the May 16, 2013 standard survey the Minnesota Department of Health completed an investigation of complaint number H5431018 that was found to be unsubstantiated.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

> <u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

#### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gary Nederhoff Minnesota Department of Health 18 Wood Lake Drive Southeast Rochester, Minnesota 55904-5506

Telephone: (507) 206-2731 Fax: (507) 206-2711

### **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by June 25, 2013, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by June 25, 2013 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

## PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

## VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

#### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

## FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by August 16, 2013 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the

result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by November 16, 2013 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

## **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\_idr.cfm</u>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <u>http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</u>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Cedar Street, Suite 145 St. Paul, Minnesota 55101-5145

Telephone: (651) 201-7205

Fax: (651) 215-0541

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath

Mark Meath, Program Specialist Program Assurance Unit Licensing and Certification Program Division of Compliance Monitoring Telephone: (651) 201-4118 Fax: (651) 215-9697 Email: mark.meath@state.mn.us

cc: Licensing and Certification File

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	RS FOR MEDICARE	& MEDICAID SERVICES	(¥2) 1414	TIPLE CONSTRUCTION	OMB NC	APPROVE
	OF CORRECTION	IDENTIFICATION NUMBER:		NG		TE SURVEY MPLETED
	<u> </u>	245431	B. WING		05	/16/2013
	ROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATEAUP 2006 318 SECOND STREET NORTHEAST		
FIELD CI	REST CARE CENTER			HAYFIELD, MN 55940 MN Dept of Hea		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES (MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE	OULD BE	(X5) COMPLETIC DATE
F 000	INITIAL COMMENT	rs	F0	00		
	as your allegation of Department's accept	of correction (POC) will serve f compliance upon the otance. Your signature at the age of the CMS-2567 form will ion of compliance.				
	revisit of your facility validate that substa	acceptable POC an on-site / may be conducted to ntial compliance with the n attained in accordance with				
F 282	and a complaint inve completed at the tin investigation of com been substantiated	VICES BY QUALIFIED	F 28	2 See AHachment #	/	6/24/1
	must be provided by	ed or arranged by the facility qualified persons in ch resident's written plan of	6/5/13 2PM			
	by: Based on interview facility failed to repo	and document review, the sition a resident according to f 1 resident (R1) reviewed	ፈተባ			
	5/14/13, from 12:21 and 48 minutes) and	ing to the care plan on p.m. to 3:09 p.m. (2 hours on 5/15/13, from 6:52 a.m.				
RATORY	DIRECTOR'S OR PROVIDE	VSUPPLIER REPRESENTATIVE'S SIGN	ATURE	Adminishata		(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

# MAY 2 9 2013

### STATEMENT OF COMPLIANCE

MN Dopt of Health Rochester

Field Crest Care Center has been providing nursing home services to the community for past 43 years. Its policies and procedures have been developed in accordance with the law and the community standard of practice.

Field Crest Care Center objects to and disagrees with both the findings of noncompliance and the level of deficiencies cited. Submission of this Credible Allegation of Compliance is <u>not</u> a legal admission that a deficiency exists or that this State of Deficiency was correctly cited, and is also not to be construed as an admission against interest against Facility, its Administrator or any employees, agent or other individuals who draft or may be discussed in the Credible Allegation of Compliance. In addition, preparation and submission of the Credible Allegation of Compliance does not constitute an admission or agreement of any kind by this Facility of the truth of any facts alleged or the correctness of any conclusions set forth in the allegation by the survey agency.

Accordingly, we are submitting the Credible Allegation of Compliance solely because state and federal law mandate submission of a Credible Allegation of Compliance within ten (10) days of receipt of the Statement of Deficiencies as a condition to participate in the Medicare and Medical Assistance programs. The submission of the Credible Allegation of Compliance within this time frame should in no way be considered or construed as agreement with the allegation of noncompliance or admissions by the Facility.

## Attachment 1

# Regulation 483.20(k)(3)(ii) Tag F282 Services by Qualified Personnel per Care Plan

MAY 2 9 2013

MN Dept of Hestill Rochester

Field Crest Care Center assures that services are provided that meet professional standards of quality and are delivered by appropriately qualified persons (e.g., licensed, certified) in accordance with each resident's written plan of care. The interdisciplinary care planning team 1) uses an assessment process to develop an individualized care plan for each resident that supports the highest practicable level of function and well-being 2) implements procedures and practices as outlined in the plan 3) reviews the plan at least quarterly and with significant changes in condition and 4) makes modifications as necessary.

The policies for assessing skin risk and developing a skin-related plan of care to maintain skin integrity as well as the procedures for communicating the resident's needs to the direct care staff were reviewed and found appropriate.

During the mandatory meeting June 12, 2013, the nursing staff will be reminded/instructed that the plans of care must be followed and that job performance expectations include being aware of and following the resident's plan of care, especially cares that are directed toward maintaining skin integrity and treating skin break down.

The care plan for resident number 1 was reviewed and found to be appropriate. The repositioning schedule will remain the same and use of the Roho cushion will continue.

Compliance with repositioning intervals will be monitored by the charge nurses through observation of staff cares. Resident care observations will be assigned by the Clinical Manger at least weekly for the next two months and then randomly thereafter. The times the resident was repositioned will be tracked using the *Resident Repositioning* auditing forms. If noncompliance with the plan of care is noted, additional auditing and staff training will be done. Compliance will be reviewed at the July 2013 Quality Assessment and Assurance Meetings and ongoing.

Completion date: June 24, 2013

		AND HUMAN SERVICES				FOR	D: 05/20/2013 M APPROVED D. 0938-0391	)
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILC		PLE CONSTRUCTION	(X3) DA	TE SURVEY	
		245431	B. WING		MAY 2 9 2013	05	5/16/2013	
NAME OF	PROVIDER OR SUPPLIER		1000		MN Dept of Health REET ADDRESS, CITROSTATE, ZIP CODE			1
FIELD	REST CARE CENTER				318 SECOND STREET NORTHEAST HAYFIELD, MN 55940			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTIN (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE	
F 282	to 10:39 a.m. (3 hou R1 had diagnoses t	ge 1 urs and 47 minutes). hat included but not limited to lcer (full thickness tissue loss	F 2	82				11111111111111111111111111111111111111
	with exposed bone, stage multiple sclere During review of R1 identified R1 had an evidenced by a stag	tendon, and muscle. Also end						
	every two to two and bony prominence wi device, pad, protect During interview on director of nursing re	d half hours and to protect the pillow or positioning					s	
F 314 SS=D	repositioned every th and would expect st During review of Can the policy indicated a personalized plan of nature of the illness personnel involved in 483.25(c) TREATME	wo to two and a half hours aff to follow the care plan. The Planning policy dated 4/12, a care plan was a daily care based on the and are to be utilized by all in the care of the resident. ENT/SVCS TO	F 3	14	See & Hachment #2		6/24//3	
	resident, the facility r who enters the facilit does not develop pre- individual's clinical co they were unavoidab pressure sores recei	ehensive assessment of a must ensure that a resident y without pressure sores essure sores unless the ondition demonstrates that le; and a resident having ves necessary treatment and healing, prevent infection and om developing.						Line was also also also also also also also al

Facility ID: 00104

If continuation sheet Page 2 of 11

# Attachment 2

MAY 2 9 2013 MN Dept of Heath Rochestor

## Regulation 483.25(c) Tag F314 Prevention of Pressure Sores

Based on the comprehensive assessment, Field Crest Care Center ensures that residents who enter the facility without pressure sores do not develop pressure sores unless the resident's clinical condition demonstrates that they were unavoidable. Residents receive necessary treatment and services to promote healing, prevent infection, and prevent new pressure areas from developing.

The skin related policies and procedures were reviewed and found appropriate. At the time of admission all residents' skin condition and skin risk factors are assessed. Weekly skin assessments continue for the first four weeks of stay. Skin condition/risk is reassessed quarterly and with any significant changes in condition as part of the comprehensive assessment process. The direct care staff routinely inform the charge nurse of any skin problems noted during cares. Observation of skin on all areas of the body is part of the bathing protocol.

Care plans are developed to address and minimize risks of skin breakdown. The plans of care focus on services that maintain skin integrity, prevent pressure sores, and provide treatment as prescribed.

During the mandatory meeting June 12, 2013, the nursing staff will be instructed on the necessity of knowing, implementing, and enforcing the residents' repositioning schedule and other care plan interventions to manage skin risks. The certified nursing assistants were instructed that their job performance expectation includes being aware of and following the resident's plan of care for maintaining skin integrity including repositioning at prescribed intervals and use of pressure reduction devices with a focus on appropriate use of Roho cushions.

The care plan for resident number 1 was reviewed and found to be appropriate. The repositioning schedule will remain the same and use of the Roho cushion will continue.

Compliance with repositioning intervals and use of pressure reduction devices will be monitored by the charge nurse through observation of staff cares. Resident care observations will be assigned by the Clinical Manger at least weekly for the next two months and then randomly thereafter. The times the resident was repositioned will be tracked using the *Resident Repositioning* auditing forms. If noncompliance with the plan of care is noted, additional auditing and staff training will be done. Compliance will be reviewed at the July 2013 Quality Assessment and Assurance Committee Meetings and ongoing.

Completion date: June 24, 2013

		AND HUMAN SERVICES	2020 - 12		PRINTED: 05/20/ FORM APPRC OMB NO. 0938-0	OVED
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILI			Y
		245431	B. WING	3 _	00/10/201	3
2018 12	ROVIDER OR SUPPLIER			s	MN Dept of Health STREET ADDRESS, CITY, STATECZUR,CODE 318 SECOND STREET NORTHEAST	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	١X		TION
F 314	Continued From pa	ge 2	F	31	314	
	by: Based on observat review, the facility fa treatment and servi prevent new pressu 1 of 1 resident (R1) pressure ulcer. Findings include: R repositioning accord 5/14/13, from 12:21 hours and 48 minut a.m. to 10:39 a.m. ( minutes). R1 had diagnoses t stage IV pressure u with exposed bone, or eschar may be pr wound bed. Often in tunneling) and end a The quarterly Minim assessment and ca 3/29/13, indicated R bed mobility, transfe MDS also revealed memory deficit, som and had a stage IV skin risk assessmen was at high risk for s tolerance dated 12/7 reposition resident f two to two and half I	NT is not met as evidenced ion, interview and document ailed to provide necessary ces to promote healing and are ulcers from developing for reviewed with a stage IV 1 was not provided ding to the assessed needs on p.m. to 3:09 p.m. (a total of 2 es) and on 5/15/13, from 6:52 a total of 3 hours and 47 hat included but not limited to lcer (full thickness tissue loss tendon, and muscle. Slough resent on some parts of noludes undermining and stage multiple sclerosis. num Data Set (MDS), (resident re screening tool) dated 11 required assistance with ers and toileting needs. The R1 had short and long term netimes understands others pressure ulcer. The Braden it dated 3/21/13 indicated R1 skin breakdown. R1's tissue 19/12, directed staff to or both sitting and lying every hours. R1 was to have a hair and alternating pressure				

Facility ID: 00104

If continuation sheet Page 3 of 11

		HAND HUMAN SERVICES				FORM	: 05/20/2013 APPROVED . 0938-0391
	r of deficiencies of correction	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) Mul A. Build		PLE CONSTRUCTION		TE SURVEY APLETED
		245431	B. WING	•	MN Dept of Hearts	05	16/2013
	ROVIDER OR SUPPLIER	)			REET ADDRESS, CITY, STATE, ZIP CODE 318 SECOND STREET NORTHEAST		
		•			HAYFIELD, MN 55940		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPROF DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 314	Continued From pa	age 3	F3	314	ł		
	mattress on the be impaired skin.	d to reduce pressure to					
	an alteration in skir IV pressure ulcer to directed staff to rep two and half hours	ted 6/19/12 identified he had integrity evidenced by a stage o coccyx. The care plan position resident every two to and to protect bony pillow or positioning device, skin.					
	sitting in a reclining dining room from 12 nursing assistants ( R1 from wheelchair ROHO cushion was time and not an effe device when not inf chair. Also at this time	on 5/14/13, R1 was observed wheelchair located in the 2:21 p.m. to 3:09 p.m. At 3:09 (NA)-A and NA-D transferred to bed using the ceiling track. s observed to be flat at this ective pressure reducing flated while R1 was in the me the area surrounding the R1's coccyx was red.					
	registered nurse (R cushion was not inf ROHO cushion was	5/14/13, at 3:27 p.m. N)-A verified the ROHO lated. RN-A indicated the s to be checked every day and eatment sheet that it was					
	occupational therap	5/14/13, at 3:33 p.m. the bist assistant indicated nursing le to maintain the ROHO					
	p.m. indicated R1 w two to two and a ha	h NA-A on 5/14/13, at 3:14 vas to be repositioned every If hours. NA-A thought last tioned when got up for lunch					

If continuation sheet Page 4 of 11

		AND HUMAN SERVICES			PRINTED: 05/20/201 FORM APPROVE OMB NO. 0938-039
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	California de California de Sector de California de Califo		LTIPLE CONSTRUCTION MAY 2 9 2013 (X3) DATE SURVEY COMPLETED
		245431	B. WING	÷	MN Dept of Health Rochester 05/16/2013
(c) research the second sec	PROVIDER OR SUPPLIER	,		S	STREET ADDRESS, CITY, STATE, ZIP CODE 318 SECOND STREET NORTHEAST HAYFIELD, MN 55940
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		
	was observed in red a.m. to 10:39 a.m. v (TMA)-A and the sta from wheelchair to b skin from the ROHO both thighs. During interview on director of nursing ( the ROHO cushion inflated appropriatel treatment sheet for as being inflated wh During interview on indicated R1 should hours. TMA-A verifie repositioned since F During interview on activities assistant-A nursing assistant if it bible study or if R1 r assistant-A indicated resident was reposit However, the reside chair pad to relieve p During interview on a indicated R1 needed lifted off the chair to buttocks area which area). The DON con was not considered a	30 a.m.). bbservation on 5/15/13, R1 clining wheelchair from 6:52 when trained medication aide affing coordinator assisted R1 bed. R1 had imprints in his D cushion which was noted on 5/14/13, at 4:04 p.m. the DON) expected staff to check every day to make sure it is y and verified it is on the the licensed staff to check off en used. 5/15/13, at 10:51 a.m. TMA-A be repositioned every two ed R1 had not been	F	314	314

Facility ID: 00104

If continuation sheet Page 5 of 11

PRINTED: 05/20/2013

		AND HUMAN SERVICES				FORM	1 APPROVED
STATEMEN	T OF DEFICIENCIES	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILC		LE CONSTRUCTION	(X3) DA	0. 0938-0391 TE SURVEY MPLETED
		245431	B. WING		MAY 2 9 2013	05	/16/2013
	ROVIDER OR SUPPLIER			:	MN Dept of Health REET ADDRESS, CITYRSTATE; ZIP CODE 318 SECOND STREET NORTHEAST HAYFIELD, MN 55940		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROF DEFICIENCY)	) 8E	(X5) COMPLETION DATE
F 314 F 332 SS=D	to be repositioned et hours and would ex plan intervention. During review of Pri 8/12, it says to assu- sores are receiving services to prompt I prevent new sores if directed staff for an developing a pressu- uninterrupted sitting Residents should be pressure points (are this skin on the bod repositioning sched residents the uses of were to be used. 483.25(m)(1) FREE RATES OF 5% OR The facility must en- medication error rat This REQUIREMEN by: Based on observation review, the facility fa- error rate of less that had been achieved. error rate of 6.9 performed (R32 and R13) were	ormation and verified R1 was every two to two and a half pect staff to follow the care essure Sore Protocol dated are residents with pressure necessary treatment and nealing, prevent infection and from developing. The policy y resident at risk for are ulcer should avoid in any chair or wheelchair. e repositioned, shifting the eas where bony parts under y) under pressure per their ule. For chair bound of pressure reducing devices OF MEDICATION ERROR MORE		314	See Attachment #3		6/24//3

Event ID: DSET11

Facility ID: 00104

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PRINTED: 05/20/2013

# Attachment 3

# Regulation 483.25(m) Tag F332 Medication Errors

MAY 2 9 2013 MN Dept of Heelth Rochester

The goal of Field Crest Care Center is to have a medication error rate of less than 5% and be free of all significant medication errors. The facility ensures that the preparation and administration of drugs and biologicals are in accordance with 1) physicians' orders 2) manufacturers' specifications and 3) accepted professional standards and principles.

The policies and procedures related to administration schedules for medications were reviewed and found appropriate. During the mandatory inservice June 12, 2013, the licensed nurses and trained medication aides will be reminded of the importance to administer medications according to manufacturers recommendations and physician instructions. The need to give Prilosec thirty minutes prior to meals will be reinforced. The trained medication aid administering Prilosec during/after meals was counseled on the correct administration time frames.

The Director of Nurses/designee will monitor for compliance by observing medication administration time frames weekly for four weeks. If errors are observed, additional monitoring and staff training will be done. Compliance will be reviewed at the July 2013 Quality Assurance Committee.

Completion Date: June 24, 2013

		H AND HUMAN SERVICES				FORM	: 05/20/2013 APPROVED . 0938-0391
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) Mui A. Buile		IPLE CONSTRUCTION		E SURVEY IPLETED
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2	PROVIDER OR SUPPLIER	8		ŝ	STREET ADDRESS, CIT MUTATE/2018/20DE 318 SECOND STREET NORTHEAST HAYFIELD, MN 55940		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 332	reduce stomach ac breakfast; however scheduled on the m (MAR) record to be breakfast. During medication a at 9:02 a.m. registe observed to give R sitting in the dining eating breakfast. Review of R32's cu 3/28/13, revealed a be given daily 30 m medication was sch given daily at 7:00 a minutes before break R13 received Prilos reduce stomach ac breakfast; however scheduled on the m (MAR) record to be breakfast. During medication a at 8:06 a.m., trained observed to admini R13 was sitting at t and had just finishe Review of the curre dated 5/14/13, reve mg to be given daily breakfast. The medication a	sec (a medication used to id) either during or after r, the medications were hedication administration e given 30 minutes before administration pass on 5/15/13 ered nurse (RN)-C was 32 Prilosec 20 mg. R32 was room and had just finished morder for Prilosec 20 mg to inutes prior to breakfast. The heduled on the MAR to be a.m. and also read, "Give 30	F	332	2		

If continuation sheet Page 7 of 11

		AND HUMAN SERVICES				FORM	D: 05/20/2013	)
STATEMEN	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILC		PLE CONSTRUCTION	(X3) DA	D. 0938-0391 TE SURVEY MPLETED	
		245431	B. WING		MAY 2 9 2013	05	5/16/2013	
	PROVIDER OR SUPPLIER			:	MN Depl of Heath REET ADDRESS, CITY, STALE ZIP CODE 318 SECOND STREET NORTHEAST HAYFIELD, MN 55940	•		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE	-
F 332	"Give 30 minutes be When interviewed of TMA-A confirmed th administer the Prilos and that she had no further confirmed th to administer the Pr breakfast meal. During interview on informing the directo and R13 receiving th DON said if the phy administer the Prilos breakfast meal, ther given. DON further s	efore breakfast." In 5/16/13 at 9:00 a.m., he physician's order was to sec 30 minutes before a meal t followed the order. TMA-A at this was the usual practice ilosec to R13 during her 5/16/13 at 9:30 a.m., after or of nursing (DON) of R32 he Prilosec with meals the	F 3	332				
F 371 SS=F	regards to R32 and confirmed that if the specified the Prilose to the meal, then he follow the order as w 483.35(i) FOOD PRO STORE/PREPARE/S The facility must - (1) Procure food fror considered satisfacto authorities; and	DCURE, SERVE - SANITARY In sources approved or bry by Federal, State or local stribute and serve food	F 3	71	See AHachment-# 4		6/24//3	

Facility ID: 00104

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# Attachment 4

# Regulation 483.35(I) Tag F371 Sanitary Conditions

MAY 2.9 2013 MN Dept of Health Rochester

The goal of Field Crest Care Center is to store, prepare, distribute, and serve food under sanitary conditions. To reduce the risk of food borne illnesses, the dietary and nursing staff are trained on safe food handling practices.

The policies and procedures related to monitoring the dish washer water temperatures and equipment maintenance/cleaning were reviewed and revised. Acceptable dish machine water temperatures have been posted for staff reference. A brush has been purchased to assist in cleaning the area around the dish machine doors that are prone to mineral deposits. The fan cleaning check off log will be modified to differentiate between the fan in the dish machine area and the other kitchen fans.

The dietary manager is meeting with each dietary staff member to review the appropriate dish machine washing/rinsing water temperatures and the procedures for monitoring dish machine water temperatures. The staff will monitor the dish machine wash and rinse temperatures three times per day for one week. If temperatures are acceptable, routine daily monitoring of dish machine water temperatures will resume. The dietary staff will also be instructed on procedures for preventing mineral deposit build up inside the dish machine and the cleaning schedule for kitchen fans. The importance of following the cleaning schedule and signing/initialing when tasks have been completed will be addressed. The staff members will sign to verify that they have received and understand the information.

Compliance will be monitored by the dietary manager through at least weekly audits of the water temperature and cleaning logs, as well as visual inspection of the cleanliness of the dish machine and fans. If noncompliance is noted, additional auditing and staff training will be done. Compliance will be reviewed during the July 2013 Quality Assurance Committee meeting.

Completion date: June 24, 2013

		HAND HUMAN SERVICES					FORM	05/20/2013 APPROVED 0938-0391
STATEMEN	T OF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LTIPLE CONST	IRUCTION		(X3) DATE	SURVEY PLETED
		245431	B. WING		MAY 2 9 2013	1	05/1	6/2013
	PROVIDER OR SUPPLIER	ł		318 SECC	DRESUMPTION STATE: Z DND STREET NORTH .D, MN 55940			
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	by: Based on observat review, the facility fa temperatures at a n degrees Fahrenheit minimum 180 degre reach optimal sanita contact items. Also clean/sanitary mann illness. This had the residents, staff and prepared in the kitcl Findings include: D 12:05 p.m. certified the dishwasher to v wash and rinse cycl were 160 degrees F degrees F. The CDI were to be documen May log the CDM ve the temperatures had dish washer. During tour on 5/16/ again ran the dishwa temperatures was a cycle was at 170. Cl should be at 180 de again and then the t degrees. CDM indic run the dishes throu appropriate temperat	NT is not met as evidenced tion, interview, and document ailed to maintain the dishwater ninimum of 150 to 165 t (F) during the wash and at a ses during the final rinse to ation of dishes and food to maintain equipment in a ner to prevent food bourne e potential to affect 36 of 36 visitors who ate food hen. During initial tour on 5/13/13, at dietary manager (CDM) ran erify temperatures for the le. The wash temperatures F and the rinse cycle was 165 M indicated temperatures for the month of May ad not been checked for the erified for the month of May ad not been checked for the 13, at 7:15 a.m. the CDM asher to verify wash cycle t 160 degrees and the rinse DM indicated the temperature grees and ran the dishwasher emperature rose to 180 ated staff were informed to gh again if dishwasher not at	F	371				
ORM CMS-256	7(02-99) Previous Versions (	Obsolete Event ID: DSET11		Facility ID: 001	04	If continuati	on sheet l	Page 9 of 11

If continuation sheet Page 9 of 11

	NUMBER OF THE OF THE OWNER AND ADDRESS	AND HUMAN SERVICES				FORM	APPROVED
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		245431	B. WING		MAY 2 9 2013	05	/16/2013
	PROVIDER OR SUPPLIER			s.	MIN Dopt of Health TREET ADDRESS, CITY, STATE(vZIP CODE 318 SECOND STREET NORTHEAST		
FIELD C	REST CARE CENTER				HAYFIELD, MN 55940		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ( MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 371	wash cycle or for the During review of the Mechanical Dishwa to fill dishwasher wi water valve. Check water is 150-160 de water is 180 degree the temperature. During observation also on 5/16/13, not and crumbles on the dishwasher along w opened and the clea the dishwasher. During interview on CDM verified the ch of the dishwasher a hard water deposits ECOLAB provided r maintenance to the basis. The CDM als schedule the late di- cleaning off the dish According to the Ma the dishwasher had everyday this past w SOILED FANS: During observation of a movable fan had of and grate. This fan w	atures were to be for either the e rinse cycle. e undated policy entitled, shing Procedure directed staff th water by releasing the hot temperature to insure wash egrees Fahrenheit and rinse es Fahrenheit and to record on initial tour on 5/13/13 and ted brownish colored chunks e top front and back of the vith the sides where the door an dishes were removed from 5/16/13, at 7:16 a.m. the bunks and crumbles on the top nd believed the chunks were to The CDM indicated routine preventative dishwasher on a monthly o identified on the cleaning etary aide was responsible for twasher on a daily basis.	F3	37	1		

If continuation sheet Page 10 of 11

PRINTED: 05/20/2013

		HAND HUMAN SERVICES				FORM	D: 05/20/2013 APPROVED D: 0938-0391
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILC		PLE CONSTRUCTION	(X3) DA	TE SURVEY MPLETED
		245431	B. WING		MAY 2 9 2013	05	/16/2013
	PROVIDER OR SUPPLIER	2		3	REET ADDRESS, CIT ROTALE, ZIP CODE 318 SECOND STREET NORTHEAST HAYFIELD, MN 55940		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 371	of the crates which by the fan had two covers. There also coffee cups and wa large and small bow two trays of dishes from the dishwashe blowing on them. The which was facing the though it was not tu the past. During interview on CDM verified the fan circulating over the	had clean dishes being dried pitchers and nine pitcher was a cart present with clean iter glasses, also a cart with vls, juice glasses along with that were recently removed or which had the soiled fan here was another soiled fan e bread stand and even rned on it had been used in 5/16/13, at 7:16 a.m. the ns had dust present and was clean dishes. CDM indicated aned on a monthly basis and	F3	171			

Event ID: DSET11

Facility ID: 00104

If continuation sheet Page 11 of 11

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	ARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION NG 01 - MAIN BUILDING 01	(X3) DAT CON	e survey Mpleted
	245431			· · · · · · · · · · · · · · · · · · ·	13/2013
NAME OF PROVIDER OR SUPP		1	STREET ADDRESS, CITY, STATE, ZIP ( 318 SECOND STREET NORTHEA HAYFIELD, MN 55940	CODE ST	
FACH DEFIC	Y STATEMENT OF DEFICIENCIES IENCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIV CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE	(X5) COMPLETION DATE
K 000 INITIAL COM		K 00			
ALLEGATION DEPARTMEN SIGNATURE PAGE OF THE VERIFICATIO	"S POC WILL SERVE AS YOUR OF COMPLIANCE UPON THE I"S ACCEPTANCE, YOUR IT THE BOTTOM OF THE FIRST CMS-2567 WILL BE USED AS N OF COMPLIANCE,		POC ok POC ok R 6-3-13		
AN ON-SITE F BE CONDUCT SUBSTANTIA REGULATION	PT OF AN ACCEPTABLE POC, EVISIT OF YOUR FACILITY MAY ED TO VALIDATE THAT . COMPLIANCE WITH THE S HAS BEEN ATTAINED IN E WITH YOUR VERIFICATION.				. (
Minnesota Dep Fire Marshal D Fieldcrest Care substantial cor participation in Subpart 483.70 2000 edition of Association (N	ode Survey was conducted by the artment of Public Safety - State ivision. At the time of this survey, center was found not in apliance with the requirements for Medicare/Medicaid at 42 CFR, (a), Life Safety from Fire, and the National Fire Protection FPA) Standard 101, Life Safety chapter 19 Existing Health Care.		ECEIVE		
CORRECTION	hal Division St., Suite 145		MAY 3 1 2013		
Ching a	with an asterisk (*) denotes a deficiency w the protection to the patients. (See instruction		TITLE Admini Anitor	5/c	(X0) DATE

DEPAR'	TMENT OF HEALTH	I AND HUMAN SERVICES				FORM	APPROVED
STATEMEN	RS FOR MEDICARE	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUILI	LTIP	PLE CONSTRUCTION 3 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED	
		245431	B. WING		·····	05	/13/2013
Neund OF F	ROVIDER OR SUPPLIER			ST	IREET ADDRESS, CITY, STATE, ZIP CODE 318 SECOND STREET NORTHEAST		T
FIELD C	REST CARE CENTER				HAYFIELD, MN 55940		
(X4) ID PREFIX TAG	/EACH DEFICIENCY	TEMENT OF DEFICIENCIES YMUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
Κ 000	By email to: Barbara,Lundberg@ Marian.Whitney@st THE PLAN OF COF DEFICIENCY MUS FOLLOWING INFO 1. A description of v to correct the deficie 2. The actual, or pro 3. The name and/or responsible for corre prevent a reoccurre The Fieldcrest Care The original building was determined to b construction, with a addition was constru- be of Type II (111) of basement. In 1995, and was determined construction, with no The facility is fully sp alarm system with fu and spaces open to monitored for autom notification.	Astate.mn.us and tate.mn.us RRECTION FOR EACH T INCLUDE ALL OF THE RMATION: what has been, or will be, done ency. oposed, completion date. title of the person ection and monitoring to nce of the deficiency. Center Is a 1-story building, was constructed in 1969 and be of Type II (111) partial basement. In 1972, an ucted and was determined to construction, with a full an addition was constructed to be of Type II (111) basement. constructed in 1969 and be of Type II (111) partial basement. In 1972, an ucted and was determined to construction, with a full an addition was constructed to be of Type II (111) basement. controlor smoke detection the corridors that is atic fire department pacity of 51 beds and had a	K	000			
		ane of the survey. 42 CFR, Subpart 483.70(a) ls					
	37(02-99) Previous Versions (			Fac	cility ID: 00104 If continu	ation shee	et Page 2 of 4

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DEPAR		AND HUMAN SERVICES			FORM OMB NO.	05/20/2013 APPROVED 0938-0391
STATEMEN	RS FOR MEDICARE T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILL	LTIPL	LE CONSTRUCTION (X3) DAT 01 - MAIN BUILDING 01	E SURVEY PLETED
×		245431	B. WING			13/2013
	PROVIDER OR SUPPLIER	a		3	REET ADDRESS, CITY, STATE, ZIP CODE 18 SECOND STREET NORTHEAST IAYFIELD, MN 55940	
(X4) ID PREFIX TAG	IPAOU DECICICNO	TEMENT OF DEFICIENCIES ( MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X6) COMPLETION DATE
K 000 K 052 SS≓D	NOT MET as evide NFPA 101 LIFE SA A fire alarm system installed, tested, an with NFPA 70 Natio 72. The system has and testing program requirements of NF This STANDARD is Based on observat the fire alarm system requirements of 200 19.3.4.5.2, 19.3.6.1 practice could affect Findings include: On facility tour betw on 05/13/2013, obs floor, ice machine re and does not have a		K	000	K052 Field Crest Care Center contacted Custom Communication, inc. May 13, 2013 to arrange for installation of a new smoke detector above the ice machine in the dining room. The installation date is planned for May 31, 2013. The Maintenance Director will monitor installation and compliance. Completion Date: June 21, 2013	
		Direct ID: DSET2	1	Fac	lity ID: 00104 If continuation shee	t Page 3 of 4

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Event ID: DSE121

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DEPAR		AND HUMAN SERVICES				FORM	05/20/2013 A APPROVED 0. 0938-0391
STATEMEN	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MUI A. BUILD	LTIPLE	CONSTRUCTION - MAIN BUILDING 01	(X3) DA CO	TE SURVEY MPLETED
		245431	B. WING			05	13/2013
	PROVIDER OR SUPPLIER				ET ADDRESS, CITY, STATE, ZIP CODE SECOND STREET NORTHEAST		, 
FIELD C	REST CARE CENTER				YFIELD, MN 55940		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE
K 052	Continued From pa	ge 3	KC	052			
	*TEAM COMPOSIT Gary Schroeder, Lif	TON* e Safety Code Spc.			9) 191		
3. 1911 - (9)							
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ORM CMS-256	67(02-99) Previous Versions C	Disolete Event ID:DSET:	21	Facility	ID: 00104 If contin	uation shee	et Page 4 of 4