

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

ID: E3YO

PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

Facility ID: 00393

1. MEDICARE/MEDICAID PROVIDER NO. (L1) 245447 2.STATE VENDOR OR MEDICAID NO. (L2) 935742400	3. NAME AND ADDRESS OF FACILITY (L3) SACRED HEART CARE CENTER (L4) 1200 12TH STREET SOUTHWEST (L5) AUSTIN, MN (L6) 55912	4. TYPE OF ACTION: <u>2</u> (L8) 1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other 8. Full Survey After Complaint															
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9) 6. DATE OF SURVEY 09/10/2021 (L34) 8. ACCREDITATION STATUS: _____ (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other	7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) 01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA 02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF 03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC 04 SNF 08 OPT/SP 12 RHC 16 HOSPICE	FISCAL YEAR ENDING DATE: _____ (L35) 09/30															
11. LTC PERIOD OF CERTIFICATION From (a) : _____ To (b) : _____ 12.Total Facility Beds 59 (L18) 13.Total Certified Beds 59 (L17)	10.THE FACILITY IS CERTIFIED AS: X A. In Compliance With <u>And/Or Approved Waivers Of The Following Requirements:</u> Program Requirements Compliance Based On: _____ _____ 1. Acceptable POC _____ 2. Technical Personnel _____ 6. Scope of Services Limit _____ 3. 24 Hour RN _____ 7. Medical Director _____ 4. 7-Day RN (Rural SNF) _____ 8. Patient Room Size _____ 5. Life Safety Code _____ 9. Beds/Room B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: A* (L12)																
14. LTC CERTIFIED BED BREAKDOWN <table style="width:100%; border-collapse: collapse;"> <tr> <td style="width:15%;">18 SNF</td> <td style="width:15%;">18/19 SNF</td> <td style="width:15%;">19 SNF</td> <td style="width:15%;">ICF</td> <td style="width:15%;">IID</td> </tr> <tr> <td></td> <td style="text-align: center;">59</td> <td></td> <td></td> <td></td> </tr> <tr> <td>(L37)</td> <td>(L38)</td> <td>(L39)</td> <td>(L42)</td> <td>(L43)</td> </tr> </table>		18 SNF	18/19 SNF	19 SNF	ICF	IID		59				(L37)	(L38)	(L39)	(L42)	(L43)	15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): _____ (L15)
18 SNF	18/19 SNF	19 SNF	ICF	IID													
	59																
(L37)	(L38)	(L39)	(L42)	(L43)													

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

17. SURVEYOR SIGNATURE <u>Karen Aldinger, Unit Supervisor</u> Date : 10/27/2021 (L19)	18. STATE SURVEY AGENCY APPROVAL <u>Melissa Poepping, Enforcement Specialist</u> Date: 10/27/2021 (L20)
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PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY <input checked="" type="checkbox"/> 1. Facility is Eligible to Participate <input type="checkbox"/> 2. Facility is not Eligible (L21)	20. COMPLIANCE WITH CIVIL RIGHTS ACT: _____	21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : _____
22. ORIGINAL DATE OF PARTICIPATION 03/01/1987 (L24)	23. LTC AGREEMENT BEGINNING DATE (L41)	24. LTC AGREEMENT ENDING DATE (L25)
25. LTC EXTENSION DATE: _____ (L27)	27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: _____ (L44) B. Rescind Suspension Date: _____ (L45)	
28. TERMINATION DATE: _____	29. INTERMEDIARY/CARRIER NO. 03001 (L28) (L31)	26. TERMINATION ACTION: _____ (L30) VOLUNTARY <u>00</u> INVOLUNTARY 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination 04-Other Reason for Withdrawal OTHER 07-Provider Status Change 00-Active
31. RO RECEIPT OF CMS-1539 (L32)	32. DETERMINATION OF APPROVAL DATE 09/13/2021 (L33)	
DETERMINATION APPROVAL		



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
October 27, 2021

CMS Certification Number (CCN): 245447

Administrator
Sacred Heart Care Center
1200 12th Street Southwest
Austin, MN 55912

Dear Administrator:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective September 30, 2021 the above facility is certified for:

59 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 59 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status. If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and/or Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Melissa Poepping'.

Melissa Poepping, Health Program Representative Senior
Program Assurance | Licensing and Certification
Minnesota Department of Health
P.O. Box 64900
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: melissa.poepping@state.mn.us



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered
October 27, 2021

Administrator
Sacred Heart Care Center
1200 12th Street Southwest
Austin, MN 55912

RE: CCN: 245447
Cycle Start Date: July 22, 2021

Dear Administrator:

On September 10, 2021, the Minnesota Departments of Health and Public Safety completed a revisit to verify that your facility had achieved and maintained compliance. Based on our review, we have determined that your facility has achieved substantial compliance; therefore no remedies will be imposed.

Feel free to contact me if you have questions.

A handwritten signature in black ink, appearing to read 'Melissa Poepping'.

Melissa Poepping, Health Program Representative Senior
Program Assurance | Licensing and Certification
Minnesota Department of Health
P.O. Box 64900
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: melissa.poepping@state.mn.us

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

ID: E3YO

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Facility ID: 00393

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16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

17. SURVEYOR SIGNATURE <u>Craig Rosfjord, HFE NE II</u> (L19)	Date : 09/09/2021	18. STATE SURVEY AGENCY APPROVAL <u>Melissa Poepping, Enforcement Specialist</u> (L20)	Date: 09/10/2021
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PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY __ 1. Facility is Eligible to Participate __ 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : _____	
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31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE (L33)		DETERMINATION APPROVAL	



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
August 12, 2021

Administrator
Sacred Heart Care Center
1200 12th Street Southwest
Austin, MN 55912

RE: CCN: 245447
Cycle Start Date: July 22, 2021

Dear Administrator:

On July 22, 2021, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

ELECTRONIC PLAN OF CORRECTION (ePoC)

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

Sacred Heart Care Center

August 12, 2021

Page 2

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" tag) and emergency preparedness deficiencies (those preceded by an "E" tag), i.e., the plan of correction should be directed to:

Jennifer Kolsrud Brown, RN, Unit Supervisor
Rochester District Office
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
18 Wood Lake Drive Southeast
Rochester, Minnesota 55904-5506
Email: jennifer.kolsrud@state.mn.us
Office: (507) 206-2727 Mobile: (507) 461-9125

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of

Sacred Heart Care Center

August 12, 2021

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the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by October 22, 2021 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by January 22, 2022 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Health Regulation Division
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: https://mdhprovidercontent.web.health.state.mn.us/ltr_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Sacred Heart Care Center

August 12, 2021

Page 4

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

William Abderhalden, Fire Safety Supervisor
Deputy State Fire Marshal
Health Care/Corrections Supervisor – Interim
Minnesota Department of Public Safety
445 Minnesota Street, Suite 145
St. Paul, MN 55101-5145
Cell: (507) 361-6204
Email: william.abderhalden@state.mn.us
Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Melissa Poepping". The signature is fluid and cursive, with a large initial "M" and a long, sweeping underline.

Melissa Poepping, Health Program Representative Senior
Program Assurance | Licensing and Certification
Minnesota Department of Health
P.O. Box 64970
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: melissa.poepping@state.mn.us

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/09/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/22/2021
NAME OF PROVIDER OR SUPPLIER SACRED HEART CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
E 000	Initial Comments On July 19, 2021 - July 22, 2021, a survey for compliance with Appendix Z, Emergency Preparedness Requirements, §483.73(b)(6) was conducted during a standard recertification survey. The facility was IN compliance. The facility is enrolled in ePOC and therefore a signature is not required at the bottom of the first page of the CMS-2567 form. Although no plan of correction is required, it is required that the facility acknowledge receipt of the electronic documents.	E 000			
F 000	INITIAL COMMENTS On 07/19/21 through 07/22/21, a standard recertification survey was conducted at your facility. A complaint investigation was also conducted. Your facility was found to be NOT compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities. The following complaints were found to be SUBSTANTIATED: H5447013C (MN69538) and H5447014C (MN55379), however NO deficiencies were cited due to actions implemented by the facility prior to survey: The facility's plan of correction (POC) will serve as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance. Upon receipt of an acceptable electronic POC,	F 000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

08/17/2021

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/09/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/22/2021
NAME OF PROVIDER OR SUPPLIER SACRED HEART CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	Continued From page 1 an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained.	F 000			
F 761 SS=E	Label/Store Drugs and Biologicals CFR(s): 483.45(g)(h)(1)(2) §483.45(g) Labeling of Drugs and Biologicals Drugs and biologicals used in the facility must be labeled in accordance with currently accepted professional principles, and include the appropriate accessory and cautionary instructions, and the expiration date when applicable. §483.45(h) Storage of Drugs and Biologicals §483.45(h)(1) In accordance with State and Federal laws, the facility must store all drugs and biologicals in locked compartments under proper temperature controls, and permit only authorized personnel to have access to the keys. §483.45(h)(2) The facility must provide separately locked, permanently affixed compartments for storage of controlled drugs listed in Schedule II of the Comprehensive Drug Abuse Prevention and Control Act of 1976 and other drugs subject to abuse, except when the facility uses single unit package drug distribution systems in which the quantity stored is minimal and a missing dose can be readily detected. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to monitor temperatures and maintain accepted ranges for one medication refrigerator when temperatures fell below safe storage ranges. In addition, the facility failed to	F 761	Refrigerator temperatures will be checked twice (2) daily by nursing staff. Temperatures will be recorded daily on our log sheet. Any temperature drops below 36 degrees or above 46 degrees	8/22/21	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/22/2021
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F 761	<p>Continued From page 2</p> <p>monitor and remove expired medication. This practice had the potential to impact any resident who might receive medications held in the refrigerator.</p> <p>Findings include:</p> <p>During an observation on 7/22/21, at 10:58 a.m. of the facilities refrigerated medication storage, a twice daily temperature log of the unit's temperature for July 2021 was observed. The director of nursing (DON) stated an expectation for the temperature to be recorded every day, twice a day. Ten days were noted to have not had the temperature checked twice daily. Six times temperatures were noted to have been recorded as having been out of the listed acceptable temperature range of 35-42 degrees Fahrenheit. DON had not been notified of the temperature variants and said the pharmacist would need to determine if there was a concern about the medications remaining in the refrigerator. DON said the nurse monitoring the temperature should have retaken the temperature to ensure accuracy after noting a temperature was out of the acceptable range. The storage unit was found to contain eight vials of Hepatitis B vaccine dated as having been received on 5/30/21 and marked as expired as of 7/5/21; none of these vaccines had been administered according to the DON. Four vials of Aplisol(a serum used to test for tuberculosis) dated as received on 5/18/21 were in the storage unit, none were expired, but one was open. DON indicated these vials were only used for residents and not for use testing staff persons. DON stated there would have been previous vials of Aplisol in the refrigerated unit and tuberculin testing had</p>	F 761	<p>will be reported to the Director of Nursing. The Director of Nursing will reach out to our Consulting Pharmacist to confirm if any medications will need to be destroyed. If consistent temperatures are dropping to below 36 degrees or above 46 degrees maintenance will reach out to the refrigerator manufacturer for guidance.</p> <p>Sacred Heart created a new policy for refrigerator temperatures. All nursing staff will be educated on this policy by August 22, 2021.</p> <p>The temperature logs will be audited three (3) times a week by our Director of Nursing or Infection Preventionist for accuracy and completion for the next three (3) months.</p> <p>Plan of correction and findings of our audits will be brought to QAPI committee meetings.</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/09/2021
FORM APPROVED
OMB NO. 0938-0391

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F 761	<p>Continued From page 3</p> <p>occurred during the time there were documented temperatures out of safe storage range.</p> <p>A review of previous months temperature logs for the refrigerated medications included June 2021, temperatures were not checked twice daily on nine days, and on six days temperatures fell below the acceptable range. On June 7, 2021 a recorded low temperature of 32 degrees was noted (freezing). During the month of May 2021, temperatures were not recorded at all on two days, and on four days they were not checked twice daily. Temperatures fell below the acceptable temperature range on eight days, and on May 8th, a low temperature of 32 degrees was noted. During the month of April 2021, there were seven days when temperatures were not checked twice daily and eight days when the temperatures fell below the acceptable range. On April 8, 2021 a recorded low temperature of 32 degrees was noted. During the month of March 2021, temperatures were not check twice daily for eight days and temperatures fell below the acceptable range four times.</p> <p>According to an interview on 7/22/21, at 12:09 p.m. the facilities pharmacy consultant (PHARM-A) stated the biggest temperature concerns with injectable medications would be the possibility of freezing temperatures which can cause crystallization. In general, high temperatures would have to be sustained and significantly out of range, in which case it would tend to reduce the length of time the medication is good for. PHARM-A said immunizations are only good for a few hours if the temperature drops out of the recommended range and it should be assumed those medications were no</p>	F 761			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/22/2021
NAME OF PROVIDER OR SUPPLIER SACRED HEART CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
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F 761	<p>Continued From page 4</p> <p>longer of use. PHARM-A said whenever storage temperatures are out of range for any length of time it would be important to contact the manufacturer to verify if they were still good. PHARM-A also stated one cannot know how long the temperature is out of the acceptable range unless frequent or on-going monitoring is done, so the facility should treat an out of range reading to mean the storage has been out of acceptable range from any time since the previous acceptable reading until the next acceptable reading, and any medications that cannot be stored at that temperature should be disposed of. PHARM-A stated any person who received an immunization or tuberculin test that had been stored incorrectly would need to receive the dose again.</p> <p>According to a document provided from the facility, the following residents (R16, R17, R101, R351, R22, R29, R28, R352, R102, R32, R103, R104) received at least one dose of Aplisol for tuberculin testing after April 8 when a recorded temperature of 32 degrees was noted.</p> <p>According to an interview 7/22/21, 1:00 p.m. DON stated she had talked to the manufacturers of the Hepatitis vaccine and the Aplisol. DON said Hepatitis vaccine could be stored at temperatures of 32 degrees or greater, but the facility would have to dispose of the Aplisol vials as the temperature had been too low, and they would have to retest the individuals who had received any doses during the identified time period.</p> <p>A request was made for a policy/procedure related to medication storage, but none was</p>	F 761			

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/09/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 07/22/2021
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F 761	Continued From page 5 provided.	F 761			



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
August 12, 2021

Administrator
Sacred Heart Care Center
1200 12th Street Southwest
Austin, MN 55912

Re: State Nursing Home Licensing Orders
Event ID: E3YO11

Dear Administrator:

The above facility was surveyed on July 19, 2021 through July 22, 2021 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html. The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the

Sacred Heart Care Center

August 12, 2021

Page 2

statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Jennifer Kolsrud Brown, RN, Unit Supervisor
Rochester District Office
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
18 Wood Lake Drive Southeast
Rochester, Minnesota 55904-5506
Email: jennifer.kolsrud@state.mn.us
Office: (507) 206-2727 Mobile: (507) 461-9125

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please note it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Please feel free to call me with any questions.



Melissa Poepping, Health Program Representative Senior
Program Assurance | Licensing and Certification
Minnesota Department of Health
P.O. Box 64970
Saint Paul, Minnesota 55164-0970
Phone: 651-201-4117
Email: melissa.poepping@state.mn.us

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00393	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/22/2021
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NAME OF PROVIDER OR SUPPLIER SACRED HEART CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912
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2 000	<p>Initial Comments</p> <p>*****ATTENTION*****</p> <p>NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: On 07/19/21 through 07/22/21, a licensing and complaint survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). Your facility was found NOT in compliance with the MN State Licensure and the following correction orders are issued. Please indicate in your electronic plan of correction you</p>	2 000		
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Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 08/17/21
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Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00393	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 07/22/2021
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2 000	<p>Continued From page 1</p> <p>have reviewed these orders and identify the date when they will be completed.</p> <p>The following complaints were found to be SUBSTANTIATED: H5447013C (MN69538), H5447014C (MN55379), however NO licensing orders were issued.</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors findings are the Suggested Method of Correction and Time period for Correction.</p> <p>You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be</p>	2 000		

Minnesota Department of Health

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2 000	Continued From page 2 corrected prior to electronically submitting to the Minnesota Department of Health. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.	2 000		
21426	MN St. Statute 144A.04 Subd. 3 Tuberculosis Prevention And Control (a) A nursing home provider must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in CDC's Morbidity and Mortality Weekly Report (MMWR). This program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, residents, and volunteers. The Department of Health shall provide technical assistance regarding implementation of the guidelines. (b) Written compliance with this subdivision must be maintained by the nursing home. This MN Requirement is not met as evidenced	21426		8/22/21

Minnesota Department of Health

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21426	<p>Continued From page 3</p> <p>by: Based on interview and document review the facility failed to ensure a required two step tuberculin skin test (TST) was completed for 4 of 5 employees NA-A, DA-A, NA-B, NA-C reviewed for tuberculosis (TB) prevention and management.</p> <p>Findings include:</p> <p>Nursing Assistant (NA-A) hired 1/18/21, identified TST first step administered on 1/18/21 at 1:30 p.m., and TST step two was administered 7/12/21 at 5:30 p.m., which was outside of the acceptable timeframe of administering a second step within one to three weeks of step one.</p> <p>Dietary Aide (DA-A) hired on 4/19/21, identified TST first step administered 7/13/21.</p> <p>NA-B hired on 6/7/21, identified TST first step administered on 6/7/21 at 11:45 a.m., with no TST second step.</p> <p>NA-C hired on 7/6/20, identified TST first step administered on 7/6/20 at 10:05 a.m., with no TST second step.</p> <p>During an interview with Infection Control Preventionist (ICP) on 7/22/21 at 9:10 a.m., ICP verified 4 of 5 staff members records were found to be out of compliance with two-step tuberculin testing.</p> <p>Facility Tuberculin Testing Policy indicated every newly-hired employee shall be administered a two step mantoux test upon hire and prior to providing resident care.</p>	21426	corrected	
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Minnesota Department of Health

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21426	Continued From page 4 MN tag 1426 Tuberculosis program SUGGESTED METHOD OF CORRECTION: The director of nursing (DON) or designee could audit resident and employee files for incomplete TB testing and ensure the testing gets done. DON or designee could provide training to all staff related to TB, TB testing and documentation and follow the training with further audits to ensure compliance with facility plan. DON or designee could immediately complete the Facility TB Assessment. TIME PERIOD FOR CORRECTION: Twenty one (21) days.	21426		
21610	MN Rule 4658.1340 Subp. 1 Medicine Cabinet and Preparation Area;Storage Subpart 1. Storage of drugs. A nursing home must store all drugs in locked compartments under proper temperature controls, and permit only authorized nursing personnel to have access to the keys. This MN Requirement is not met as evidenced by: Based on observation, interview and document review, the facility failed to monitor temperatures and maintain accepted ranges for one medication refrigerator when temperatures fell below safe storage ranges. In addition, the facility failed to monitor and remove expired medication. This practice had the potential to impact any resident who might receive medications held in the refrigerator. Findings include:	21610	corrected	8/22/21

Minnesota Department of Health

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21610	<p>Continued From page 5</p> <p>During an observation on 7/22/21, at 10:58 a.m. of the facilities refrigerated medication storage, a twice daily temperature log of the unit's temperature for July 2021 was observed. The director of nursing (DON) stated an expectation for the temperature to be recorded every day, twice a day. Ten days were noted to have not had the temperature checked twice daily. Six times temperatures were noted to have been recorded as having been out of the listed acceptable temperature range of 35-42 degrees Fahrenheit. DON had not been notified of the temperature variants and said the pharmacist would need to determine if there was a concern about the medications remaining in the refrigerator. DON said the nurse monitoring the temperature should have retaken the temperature to ensure accuracy after noting a temperature was out of the acceptable range. The storage unit was found to contain eight vials of Hepatitis B vaccine dated as having been received on 5/30/21 and marked as expired as of 7/5/21; none of these vaccines had been administered according to the DON. Four vials of Aplisol(a serum used to test for tuberculosis) dated as received on 5/18/21 were in the storage unit, none were expired, but one was open. DON indicated these vials were only used for residents and not for use testing staff persons. DON stated there would have been previous vials of Aplisol in the refrigerated unit and tuberculin testing had occurred during the time there were documented temperatures out of safe storage range.</p> <p>A review of previous months temperature logs for the refrigerated medications included June 2021, temperatures were not checked twice daily on nine days, and on six days temperatures fell</p>	21610		

Minnesota Department of Health

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21610	<p>Continued From page 6</p> <p>below the acceptable range. On June 7, 2021 a recorded low temperature of 32 degrees was noted (freezing). During the month of May 2021, temperatures were not recorded at all on two days, and on four days they were not checked twice daily. Temperatures fell below the acceptable temperature range on eight days, and on May 8th, a low temperature of 32 degrees was noted. During the month of April 2021, there were seven days when temperatures were not checked twice daily and eight days when the temperatures fell below the acceptable range. On April 8, 2021 a recorded low temperature of 32 degrees was noted. During the month of March 2021, temperatures were not check twice daily for eight days and temperatures fell below the acceptable range four times.</p> <p>According to an interview on 7/22/21, at 12:09 p.m. the facilities pharmacy consultant (PHARM-A) stated the biggest temperature concerns with injectable medications would be the possibility of freezing temperatures which can cause crystallization. In general, high temperatures would have to be sustained and significantly out of range, in which case it would tend to reduce the length of time the medication is good for. PHARM-A said immunizations are only good for a few hours if the temperature drops out of the recommended range and it should be assumed those medications were no longer of use. PHARM-A said whenever storage temperatures are out of range for any length of time it would be important to contact the manufacturer to verify if they were still good. PHARM-A also stated one cannot know how long the temperature is out of the acceptable range unless frequent or on-going monitoring is done, so the facility should treat an out of range reading</p>	21610		

Minnesota Department of Health

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21610	<p>Continued From page 7</p> <p>to mean the storage has been out of acceptable range from any time since the previous acceptable reading until the next acceptable reading, and any medications that cannot be stored at that temperature should be disposed of. PHARM-A stated any person who received an immunization or tuberculin test that had been stored incorrectly would need to receive the dose again.</p> <p>According to a document provided from the facility, the following residents (R16, R17, R101, R351, R22, R29, R28, R352, R102, R32, R103, R104) received at least one dose of Aplisol for tuberculin testing after April 8 when a recorded temperature of 32 degrees was noted.</p> <p>According to an interview 7/22/21, 1:00 p.m. DON stated she had talked to the manufacturers of the Hepatitis vaccine and the Aplisol. DON said Hepatitis vaccine could be stored at temperatures of 32 degrees or greater, but the facility would have to dispose of the Aplisol vials as the temperature had been too low, and they would have to retest the individuals who had received any doses during the identified time period.</p> <p>A request was made for a policy/procedure related to medication storage, but none was provided.</p> <p>SUGGESTED METHOD OF CORRECTION: The Director of Nursing (DON) or designee could train all staff in the importance of temperature control for injectable solutions and other medications requiring refrigeration according to manufacturer instructions. The DON could audit that temperatures have been checked, documented and any temperatures outside the</p>	21610		

Minnesota Department of Health

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21610	Continued From page 8 posted safe zone have been appropriately responded to. TIME PERIOD FOR CORRECTION: Twenty one (21) days.	21610		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____	(X3) DATE SURVEY COMPLETED 07/20/2021
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NAME OF PROVIDER OR SUPPLIER SACRED HEART CARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912
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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>An annual Life Safety Code survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division on 07/20/2021. At the time of this survey, SACRED HEART CARE CENTER was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code.</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO:</p> <p>IF PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED.</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 08/20/2021
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 07/20/2021
NAME OF PROVIDER OR SUPPLIER SACRED HEART CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 000	<p>Continued From page 1 Healthcare Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St. Paul, MN 55101-5145, OR</p> <p>By email to: FM.HC.Inspections@state.mn.us</p> <p>THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:</p> <ol style="list-style-type: none"> 1. A detailed description of the corrective action taken or planned to correct the deficiency. 2. Address the measures that will be put in place to ensure the deficiency does not reoccur. 3. Indicate how the facility plans to monitor future performance to ensure solutions are sustained. 4. Identify who is responsible for the corrective actions and monitoring of compliance. 5. The actual or proposed date for completion of the remedy. <p>SACRED HEART CARE CENTER is a 1-story building with a partial basement. The building was constructed at 3 different times. The original building was constructed in 1964 with partial basement and was determined to be of Type II(111) construction. In 1997, addition was constructed with partial basement and was determined to be of Type II(111) construction. In 2007, and addition of four rooms were added to the 300 wing of the building and was determined to be of Type II (111) construction. 2-hr fire rated</p>	K 000			

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K 000	Continued From page 2 wall(s) separate the Nursing Home from Adult Day Care and Assisted Living Commons. Because the original building and addition meet the construction type allowed for existing buildings, the facility was surveyed as one building as allowed in the 2012 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care Occupancies. The facility is fully protected throughout by an automatic sprinkler system and has a fire alarm system with smoke detection in the corridors, spaces open to the corridors, and resident rooms, that is monitored for automatic fire department notification. The facility has a capacity of 59 beds and had a census of 50 at the time of the survey. The requirement at 42 CFR, Subpart 483.70(a) is NOT MET as evidenced by:	K 000			
K 353 SS=F	Sprinkler System - Maintenance and Testing CFR(s): NFPA 101 Sprinkler System - Maintenance and Testing Automatic sprinkler and standpipe systems are inspected, tested, and maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintaining of Water-based Fire Protection Systems. Records of system design, maintenance, inspection and testing are maintained in a secure location and readily available. a) Date sprinkler system last checked b) Who provided system test	K 353		8/31/21	

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K 353	Continued From page 3 c) Water system supply source Provide in REMARKS information on coverage for any non-required or partial automatic sprinkler system. 9.7.5, 9.7.7, 9.7.8, and NFPA 25 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to inspect and maintain the sprinkler system in accordance with NFPA 101 (2012 edition), Life Safety Code, sections 9.7.5, 9.7.6, and NFPA 25 (2011 edition) Standard for the Inspection, Testing, and Maintenance of Water-Based Fire Protection Systems, sections 5.2, 5.2.1.1.1, 5.2.1.1.2, and 5.2.1.1.4. These deficient conditions could have a widespread impact on the residents within the facility. Findings include: 1. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed the sprinkler heads above the kitchen dish-washing area exhibited signs of corrosion and oxidation. 2. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed the sprinkler heads located in the kitchen walk-in cooler exhibited signs of corrosion and oxidation. 3. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed in the Chapel Area (RM 107, RM 101, RM 103, Main Chapel closet) that items were stacked or placed too close to the sprinkler head which could affect the proper operation of the head(s).	K 353	K353- 1. Sprinkler head will be replaced by August 31, 2021. Olympic, our contracted service, will inspect every sprinkler head annually and make recommendations to Sacred Heart. 2. Sprinkler head will be replaced by August 31, 2021. Olympic, our contracted service, will inspect every sprinkler head annually and make recommendations to Sacred Heart. 3. Items in chapel were removed on 7/21/21 to allow required space between sprinkler head and any objects that could affect proper operation of the sprinkler head. Signs were posted on the closet doors not to store items on top shelves. 4. Cables were removed from obstruction of sprinkler heads on 8/18/21. Maintenance will make sure to review all work done by contractors going forward so the completed work is not compromising the use of sprinkler heads and is secured appropriately. 5. This sheet metal was removed on 8/6/21. 6. Quarterly testing was completed on 7/26/21 Sacred Heart has contracted with Olympic to complete these quarterly tests		

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K 353	Continued From page 4 4. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed in the Basement Soiled Laundry Room that cabling was attached to the sprinkler system piping as well as obstructing the fire sprinkler head. 5. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed in the Elevator Room that sheet-metal items were attached to the sprinkler system piping as well as obstructing the fire sprinkler head. 6. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed during documentation review that no records were provided to confirm that quarterly sprinkler system testing had been completed in Q1 and Q2 of 2021- either by the facility or vendor. These deficient conditions were confirmed by the Maintenance Director at the time of discovery.	K 353	going forward. These citations and any audits will be discussed at our QAPI meetings going forward. Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.		
K 372 SS=F	Subdivision of Building Spaces - Smoke Barrie CFR(s): NFPA 101 Subdivision of Building Spaces - Smoke Barrier Construction 2012 EXISTING Smoke barriers shall be constructed to a 1/2-hour fire resistance rating per 8.5. Smoke barriers shall be permitted to terminate at an atrium wall. Smoke dampers are not required in duct penetrations in fully ducted HVAC systems where an approved sprinkler system is installed for smoke compartments adjacent to the smoke barrier. 19.3.7.3, 8.6.7.1(1) Describe any mechanical smoke control system in REMARKS.	K 372		8/31/21	

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K 372	Continued From page 5 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to inspect and test facility smoke dampers in accordance with NFPA 101 (2012 edition), Life Safety Code, section 8.5.5.4, NFPA 90A (2012 edition), Standard for the Installation of Air-Conditioning and Ventilating Systems, sections 5.4.8.1, 5.4.8.2, NFPA 80 (2010 edition), Standard for Fire Doors and Other Opening Protectives, section 19.4.1.1, NFPA 105 (2010 edition), Standard for Smoke Door Assemblies and Other Opening Protectives, section 6.5.2. This deficient condition could have a widespread impact on the residents within the facility. Findings include: On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed during documentation review that smoke dampers were last inspected and tested on 06/06/2017. This deficient condition was confirmed by the Maintenance Director at the time of discovery.	K 372	K372- 1. Sacred Heart maintenance will complete our required smoke damper testing per NFPA 101 and Life Safety Code, section 8.5.5.4, NFPA 90A. This test will be completed by 8/31/21. These citations and any audits will be discussed at our QAPI meetings going forward. Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.		
K 374 SS=E	Subdivision of Building Spaces - Smoke Barrie CFR(s): NFPA 101 Subdivision of Building Spaces - Smoke Barrier Doors 2012 EXISTING Doors in smoke barriers are 1-3/4-inch thick solid bonded wood-core doors or of construction that resists fire for 20 minutes. Nonrated protective plates of unlimited height are permitted. Doors are permitted to have fixed fire window assemblies per 8.5. Doors are self-closing or automatic-closing, do not require latching, and	K 374		8/31/21	

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K 374	Continued From page 6 are not required to swing in the direction of egress travel. Door opening provides a minimum clear width of 32 inches for swinging or horizontal doors. 19.3.7.6, 19.3.7.8, 19.3.7.9 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to inspect and maintain proper interspace width of the smoke barrier doors in accordance with the NFPA 101 (2012 edition), Life Safety Code, sections 19.3.7.3 and 8.5.4, and NFPA 80 (2010 edition), Standard for Fire Doors and Other Opening Protectives, section 6.3.1.7. These deficient conditions could have a patterned impact on the residents within the facility. Findings include: 1. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed upon testing the Wing 100 - Smoke Barrier doors exhibited a gap greater than a one-eighth inch. 2. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed upon testing the Smoke Barrier doors located in the Basement were bound and did not self-close completely. These deficient conditons were confirmed by the Facility Maintenance Director at the time of discovery.	K 374	K374- 1. Door sweeps were installed on the Wing 100 fire doors on 7/23/21 to put them in compliance with the 1/8-inch requirement. 2. Smoke barrier doors in basement were repaired on 8/1/21 so that they would completely self-close, per regulation, in the case of a fire. These citations and any audits will be discussed at our QAPI meetings going forward. Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.		
K 511 SS=F	Utilities - Gas and Electric CFR(s): NFPA 101 Utilities - Gas and Electric Equipment using gas or related gas piping	K 511		9/30/21	

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K 511	Continued From page 7 complies with NFPA 54, National Fuel Gas Code, electrical wiring and equipment complies with NFPA 70, National Electric Code. Existing installations can continue in service provided no hazard to life. 18.5.1.1, 19.5.1.1, 9.1.1, 9.1.2 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain proper security and physical accessibility to electrical panel in a resident accessible corridor in accordance with NFPA 101 (2012 edition), Life Safety Code, sections 19.5.1.1 and 9.1.2, NFPA 70 (2011 edition), National Electrical Code, section 110.26, and NFPA 99, (2012 edition), Health Care Facilities Code, section 6.3.2.2.1.3. This deficient condition could have a widespread impact on the residents within the facility. Findings include: On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed that the Wing 300 and Central Hub electrical panels were unsecured in a resident accessible corridor This deficient condition was confirmed by the Maintenance Director at the time of discovery.	K 511	K511- 1. Wing 300 accessible electrical panel will have a lock installed by September 30, 2021. Parts are ordered. These citations and any audits will be discussed at our QAPI meetings going forward. Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.		
K 712 SS=E	Fire Drills CFR(s): NFPA 101 Fire Drills Fire drills include the transmission of a fire alarm	K 712		8/31/21	

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K 712	Continued From page 8 signal and simulation of emergency fire conditions. Fire drills are held at expected and unexpected times under varying conditions, at least quarterly on each shift. The staff is familiar with procedures and is aware that drills are part of established routine. Where drills are conducted between 9:00 PM and 6:00 AM, a coded announcement may be used instead of audible alarms. 19.7.1.4 through 19.7.1.7 This REQUIREMENT is not met as evidenced by: Based on document review and staff interview, the facility failed to randomly conduct fire drills in accordance with the NFPA 101 (2012 edition), Life Safety Code, sections 19.7.1.6, 4.7.4, and 4.7.6. This deficient condition could have a patterned impact on the residents within the facility. Findings Include: On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed during documentation review that 90 minute time separation was not met for fire drills conducted on 1st and 3rd shifts This deficient condition was confirmed by the Facility Maintenance Director at the time of discovery.	K 712	K712- 1. Monthly fire drills starting August 2021 will be conducted at least 90 minutes apart from one another. Fire drills and results will be kept in a log. This will be audited for compliance by our safety manger for the next three (3) months. These citations and any audits will be discussed at our QAPI meetings going forward. Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.		
K 914 SS=F	Electrical Systems - Maintenance and Testing CFR(s): NFPA 101 Electrical Systems - Maintenance and Testing Hospital-grade receptacles at patient bed locations and where deep sedation or general anesthesia is administered, are tested after initial installation, replacement or servicing. Additional	K 914		9/30/21	

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K 914	<p>Continued From page 9</p> <p>testing is performed at intervals defined by documented performance data. Receptacles not listed as hospital-grade at these locations are tested at intervals not exceeding 12 months. Line isolation monitors (LIM), if installed, are tested at intervals of less than or equal to 1 month by actuating the LIM test switch per 6.3.2.6.3.6, which activates both visual and audible alarm. For LIM circuits with automated self-testing, this manual test is performed at intervals less than or equal to 12 months. LIM circuits are tested per 6.3.3.3.2 after any repair or renovation to the electric distribution system. Records are maintained of required tests and associated repairs or modifications, containing date, room or area tested, and results.</p> <p>6.3.4 (NFPA 99)</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on document review and staff interview, the facility failed to properly document the annual electrical receptacle testing in accordance with NFPA 99 (2012 edition), Health Care Facilities Code, sections 6.3.3.2, 6.3.4.1 and 6.3.4.2. This deficient condition could have a widespread impact on the residents within the facility.</p> <p>Findings include:</p> <p>On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed during documentation review the records provided for review were generic in information content, not providing detailed information associated to the duplex and quad outlets located in resident rooms</p> <p>This deficient condition was confirmed by the Maintenance Director at the time of discovery.</p>	K 914	<p>K914-</p> <p>1. Annual electrical receptacle testing will be completed by 9/30/21. This annual electrical receptacle testing will be recorded annually in a log created by Sacred Heart maintenance.</p> <p>These citations and any audits will be discussed at our QAPI meetings going forward.</p> <p>Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 08/27/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 07/20/2021
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K 918 K 918 SS=F	Continued From page 10 Electrical Systems - Essential Electric Syste CFR(s): NFPA 101 Electrical Systems - Essential Electric System Maintenance and Testing The generator or other alternate power source and associated equipment is capable of supplying service within 10 seconds. If the 10-second criterion is not met during the monthly test, a process shall be provided to annually confirm this capability for the life safety and critical branches. Maintenance and testing of the generator and transfer switches are performed in accordance with NFPA 110. Generator sets are inspected weekly, exercised under load 30 minutes 12 times a year in 20-40 day intervals, and exercised once every 36 months for 4 continuous hours. Scheduled test under load conditions include a complete simulated cold start and automatic or manual transfer of all EES loads, and are conducted by competent personnel. Maintenance and testing of stored energy power sources (Type 3 EES) are in accordance with NFPA 111. Main and feeder circuit breakers are inspected annually, and a program for periodically exercising the components is established according to manufacturer requirements. Written records of maintenance and testing are maintained and readily available. EES electrical panels and circuits are marked, readily identifiable, and separate from normal power circuits. Minimizing the possibility of damage of the emergency power source is a design consideration for new installations. 6.4.4, 6.5.4, 6.6.4 (NFPA 99), NFPA 110, NFPA 111, 700.10 (NFPA 70) This REQUIREMENT is not met as evidenced by:	K 918 K 918		8/31/21	

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K 918	Continued From page 11 Based on and staff interview, the facility failed to maintain facility emergency power supply systems and components per NFPA 99 (2012 edition), Health Care Facilities Code, section 6.4.4.1.1.3, 6.4.4.1.1.4, and NFPA 110 (2010), Standard for Emergency and Standby Power Systems, sections 8.3, 8.4 This deficient condition could have a widespread impact on the residents within the facility. Findings include: On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed during documentation review that no records were provided to confirm that monthly inspections of the emergency generator had occurred since May 2021 This deficient condition was confirmed by the Maintenance Director at the time of discovery.	K 918	K918- 1. Cummings, our contracted generator service company, educated/trained maintenance on how to run monthly generator tests. The first test following education will be ran by August 31, 2021. This required testing will continue monthly with maintenance using a log to record the test. These citations and any audits will be discussed at our QAPI meetings going forward. Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.		
K 920 SS=D	Electrical Equipment - Power Cords and Extens CFR(s): NFPA 101 Electrical Equipment - Power Cords and Extension Cords Power strips in a patient care vicinity are only used for components of movable patient-care-related electrical equipment (PCREE) assembles that have been assembled by qualified personnel and meet the conditions of 10.2.3.6. Power strips in the patient care vicinity may not be used for non-PCREE (e.g., personal electronics), except in long-term care resident rooms that do not use PCREE. Power strips for PCREE meet UL 1363A or UL 60601-1. Power strips for non-PCREE in the patient care rooms (outside of vicinity) meet UL 1363. In non-patient care rooms, power strips meet other UL	K 920		9/30/21	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245447	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 07/20/2021
NAME OF PROVIDER OR SUPPLIER SACRED HEART CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 1200 12TH STREET SOUTHWEST AUSTIN, MN 55912		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 920	<p>Continued From page 12</p> <p>standards. All power strips are used with general precautions. Extension cords are not used as a substitute for fixed wiring of a structure. Extension cords used temporarily are removed immediately upon completion of the purpose for which it was installed and meets the conditions of 10.2.4.</p> <p>10.2.3.6 (NFPA 99), 10.2.4 (NFPA 99), 400-8 (NFPA 70), 590.3(D) (NFPA 70), TIA 12-5</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation and staff interview, the facility failed to properly manage the implementation and usage of power strips in accordance with NFPA 99 (2012 edition), Health Care Facilities Code, section 10.2.3.6, 10.2.4 and NFPA 70, (2011 edition), National Electrical Code, sections 400-8, 590.3(D). These deficient conditions could have an isolated impact on the residents within the facility.</p> <p>Findings include:</p> <p>1. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed that in RM 10 daisy-chained power strips were in use to power equipment and devices.</p> <p>2. On 07/20/2021 between 09:00 AM to 02:00 PM, it was revealed that in the Physical Therapy Area a power-strip was in use, but it could not be determined if the device was UL1363 compliant.</p> <p>These deficient conditions were confirmed by the Maintenance Director at the time of discovery.</p>	K 920	<p>1. Daisy chained power strips were disassembled on 7/21/21. Staff member was educated on proper use of power strips.</p> <p>2. Power strip in in Restorative Room was removed from outlet on 7/21/21 and replaced with an approved UL 1363 compliant device. Office staff will be educated on contacting maintenance if needing to add UL approved power strips to work areas.</p> <p>These citations and any audits will be discussed at our QAPI meetings going forward.</p> <p>Sacred Heart purchased TELS Maintenance software through Direct Supply on July 7th, 2021 to help maintenance with reminders, schedules and maintenance of items in our facility.</p>		