



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered
October 31, 2022

Administrator
Centracare Health System - Melrose Pine Villa CC
525 West Main Street
Melrose, MN 56352

RE: CCN: 245396
Cycle Start Date: September 22, 2022

Dear Administrator:

On October 19, 2022, the Minnesota Department of Health completed a revisit to verify that your facility had achieved and maintained compliance. Based on our review, we have determined that your facility has achieved substantial compliance; therefore no remedies will be imposed.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink that reads 'Kamala Fiske-Downing'.

Kamala Fiske-Downing
Minnesota Department of Health
Health Regulation Division
Telephone: (651) 201-4112 Fax: (651) 215-9697
Email: Kamala.Fiske-Downing@state.mn.us



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October 6, 2022

Administrator
Centracare Health System - Melrose Pine Villa C C
525 West Main Street
Melrose, MN 56352

RE: CCN: 245396
Cycle Start Date: September 22, 2022

Dear Administrator:

On September 22, 2022, a survey was completed at your facility by the Minnesota Departments of Health and Public Safety, to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), as evidenced by the electronically attached CMS-2567 whereby corrections are required.

ELECTRONIC PLAN OF CORRECTION (ePoC)

Within **ten (10) calendar days** after your receipt of this notice, you must submit an acceptable ePOC for the deficiencies cited. An acceptable ePOC will serve as your allegation of compliance. Upon receipt of an acceptable ePOC, we will authorize a revisit to your facility to determine if substantial compliance has been achieved.

To be acceptable, a provider's ePOC must include the following:

- How corrective action will be accomplished for those residents found to have been affected by the deficient practice.
- How the facility will identify other residents having the potential to be affected by the same deficient practice.
- What measures will be put into place, or systemic changes made, to ensure that the deficient practice will not recur.
- How the facility will monitor its corrective actions to ensure that the deficient practice is being corrected and will not recur.
- The date that each deficiency will be corrected.
- An electronic acknowledgement signature and date by an official facility representative.

The state agency may, in lieu of an onsite revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417);
- Civil money penalty (42 CFR 488.430 through 488.444).
- Termination of your facility's Medicare and/or Medicaid agreement (488.456(b)).

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by an "F" and/or an "E" tag), i.e., the plan of correction should be directed to:

Karen Aldinger, Unit Supervisor
St. Cloud A District Office
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
3333 Division Street, Suite 212
Saint Cloud, Minnesota 56301-4557
Email: karen.aldinger@state.mn.us
Office: (651) 201-3794 Mobile: (320) 249-2805

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, a Post Certification Revisit (PCR), of your facility will be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of

the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by December 22, 2022 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b).

In addition, if substantial compliance with the regulations is not verified by March 22, 2023 (six months after the identification of noncompliance) your provider agreement will be terminated. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

INFORMAL DISPUTE RESOLUTION (IDR) / INDEPENDENT INFORMAL DISPUTE RESOLUTION (IIDR)

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process
Minnesota Department of Health
Health Regulation Division
P.O. Box 64900
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: https://mdhprovidercontent.web.health.state.mn.us/lrc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

William Abderhalden, Fire Safety Supervisor
Deputy State Fire Marshal
Health Care/Corrections Supervisor – Interim
Minnesota Department of Public Safety
445 Minnesota Street, Suite 145
St. Paul, MN 55101-5145
Cell: (507) 361-6204
Email: william.abderhalden@state.mn.us
Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,



Kamala Fiske-Downing
Minnesota Department of Health
Health Regulation Division
Telephone: (651) 201-4112 Fax: (651) 215-9697
Email: Kamala.Fiske-Downing@state.mn.us

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/14/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245396	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/22/2022
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NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE PINE VILLA C C	STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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E 000	Initial Comments On 9/19/22 through 9/22/22, a survey for compliance with Appendix Z, Emergency Preparedness Requirements, §483.73(b)(6) was conducted during a standard recertification survey. The facility was IN compliance.	E 000		
F 000	INITIAL COMMENTS On 9/19/22 through 9/22/22, a standard recertification survey was conducted at your facility. A complaint investigation was also conducted. Your facility was found to be NOT in compliance with the requirements of 42 CFR 483, Subpart B, Requirements for Long Term Care Facilities. The following complaints were found to be SUBSTANTIATED: H5396039C (MN 82153), H5396040C (MN82769), H53964666C (MN84731), H5396038C (MN72858), and H53964664C (MN84834). However no deficiencies were cited due to actions implemented by the facility prior to survey. The following complaints were found to be UNSUBSTANTIATED: H53964665C (MN83388) and H53964675C (MN83713). The facility's plan of correction (POC) will serve	F 000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 10/13/2022
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 000	Continued From page 1 as your allegation of compliance upon the Departments acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance. Upon receipt of an acceptable electronic POC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained.	F 000			
F 645 SS=D	PASARR Screening for MD & ID CFR(s): 483.20(k)(1)-(3) §483.20(k) Preadmission Screening for individuals with a mental disorder and individuals with intellectual disability. §483.20(k)(1) A nursing facility must not admit, on or after January 1, 1989, any new residents with: (i) Mental disorder as defined in paragraph (k)(3)(i) of this section, unless the State mental health authority has determined, based on an independent physical and mental evaluation performed by a person or entity other than the State mental health authority, prior to admission, (A) That, because of the physical and mental condition of the individual, the individual requires the level of services provided by a nursing facility; and (B) If the individual requires such level of services, whether the individual requires specialized services; or (ii) Intellectual disability, as defined in paragraph (k)(3)(ii) of this section, unless the State intellectual disability or developmental disability authority has determined prior to admission- (A) That, because of the physical and mental	F 645		10/13/22	

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F 645	<p>Continued From page 2</p> <p>condition of the individual, the individual requires the level of services provided by a nursing facility; and</p> <p>(B) If the individual requires such level of services, whether the individual requires specialized services for intellectual disability.</p> <p>§483.20(k)(2) Exceptions. For purposes of this section-</p> <p>(i) The preadmission screening program under paragraph(k)(1) of this section need not provide for determinations in the case of the readmission to a nursing facility of an individual who, after being admitted to the nursing facility, was transferred for care in a hospital.</p> <p>(ii) The State may choose not to apply the preadmission screening program under paragraph (k)(1) of this section to the admission to a nursing facility of an individual-</p> <p>(A) Who is admitted to the facility directly from a hospital after receiving acute inpatient care at the hospital,</p> <p>(B) Who requires nursing facility services for the condition for which the individual received care in the hospital, and</p> <p>(C) Whose attending physician has certified, before admission to the facility that the individual is likely to require less than 30 days of nursing facility services.</p> <p>§483.20(k)(3) Definition. For purposes of this section-</p> <p>(i) An individual is considered to have a mental disorder if the individual has a serious mental disorder defined in 483.102(b)(1).</p> <p>(ii) An individual is considered to have an intellectual disability if the individual has an intellectual disability as defined in §483.102(b)(3)</p>	F 645		

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F 645	<p>Continued From page 3</p> <p>or is a person with a related condition as described in 435.1010 of this chapter. This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and document review, the facility failed to ensure a preadmission screening and resident assessment and review (PASARR) level 2 had been completed for 1 of 1 residents (R19) reviewed for PASARR level 2.</p> <p>Findings include:</p> <p>R19's admission Minimum Data Set (MDS) indicated an admission date of 1/12/22, with diagnosis including manic depression (bi-polar disease).</p> <p>Facility document titled, "Senior 'LinkAge' Line, dated 12/2/20, indicated, "yes for R19 having a major mental disorder diagnosable as listed in diagnostic and statistical manual of mental disorders. "Yes" for R19 having the major mental disorder having resulted in major life activities that would be appropriate for the persons development stage within the past 3 to 6 months. "Yes" to R19's treatment history indicated yes to one of the following; the psychiatric treatment is more intensive that outpatient care, or within the past two years and due to the mental disorder, the person has experienced an episode of significant disruption to the normal living situation for which supportive services were required. The document indicated R19's provided information meets criteria for Mental Illness (MI) and needs to be referred to lead agency for further evaluation (level 2 PASARR).</p> <p>R19's medical record failed to identify if R19 had been seen by a behavior health specialist until</p>	F 645	<ol style="list-style-type: none"> Contact was made with Stearns County Mental Health worker who was able to complete PASSAR Level 2 screening via telephone for resident on 10/7/2022. Fax was obtained and placed in resident's hard chart. Audit completed of all current resident's preadmission screenings on 10/10/2022 . Four residents PAS forms noted to indicate a level two is needed. All four have level two screenings in their hard chart. All other current residents have a copy of their preadmission screening in their hard chart. Central Admissions Team sending admissions to us from the St. Cloud Hospital will update the Care Center Social Services team if resident qualifies for a level two and if the level two screening is complete. Social Services staff member completing admission will document this in PCC admission note. All other admissions the social services staff member completing the admission will review the PAS and make note of county/managed care determination. Admission note will indicate whether resident is a level 1 screening or qualifies for a level 2 screening. If noted to be a level two the Social Worker will document whether it is completed or not. 	

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F 645	<p>Continued From page 4</p> <p>2/2/22. Review of Psychiatry progress note from 2/2/22 review indicated R19 was not seen by behavioral Health specialist until 2/2/22 following admission of 1/12/22. Psychiatry progress note from encounter 2/2/22 identified R19 had a history of bipolar disorder, and was now residing at Melrose Pine Villa, and had been recently refusing cares.</p> <p>R19's medical record from admission 1/12/22 through 9/21/22, did not indicate a level 2 PASARR had been completed since admission.</p> <p>When interviewed on 9/21/22, at 1:45 p.m. Social Services Director (SSD-S) stated they do not have a PASARR level 2 at this time for R19, and she had a call out to the county that day. The intent of the call was to understand what happened with R19's PASARR, and had not yet heard back from the county.</p> <p>When interviewed on 9/22/22, at 11:30 a.m. SSD-S described the process for how the facility reviews the need for a PASARR saying, It depends where the patient comes from, if the patient comes from the hospital the preadmission screening is completed by the hospital. "If they come from home, the clinic social worker or we, at the facility complete it. If we complete it, then we would fax it out from our facility." The SSD-S stated, in the case of R19, she discharged to the community, so the hospital did not complete one, and that they had to contact Senior Linkage to get it faxed to them. The SSD-S closed with, "Typically residents do not leave the hospital or get admitted unless the level 2 has already completed."</p> <p>Facility policy last approved 9/2022 for PASRR</p>	F 645	<p>4. Social Services Manager will audit the next 10 admissions and PRN as indicated there after.</p> <p>5. In compliance as of 10/13/2022.</p>	

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F 645	Continued From page 5 indicated purpose of proper screening to avoid unnecessary admissions, and to screen people for mental illness or developmental disabilities based on Omnibus Budget Reconciliation Act (OBRA). Under policy procedures section D: document directs social services will coordinate and ensure the completion of an annual resident review (PASRR Level 2) for each individual admitted to the facility with a diagnosis of other indication of mental illness (MI), mental retardation (MR), or related conditions. The level 2 update shall determine if continues placement at the facility is appropriate. The documentation will be maintained in the medical record. Resident #19	F 645		
F 656 SS=D	Develop/Implement Comprehensive Care Plan CFR(s): 483.21(b)(1) §483.21(b) Comprehensive Care Plans §483.21(b)(1) The facility must develop and implement a comprehensive person-centered care plan for each resident, consistent with the resident rights set forth at §483.10(c)(2) and §483.10(c)(3), that includes measurable objectives and timeframes to meet a resident's medical, nursing, and mental and psychosocial needs that are identified in the comprehensive assessment. The comprehensive care plan must describe the following - (i) The services that are to be furnished to attain or maintain the resident's highest practicable physical, mental, and psychosocial well-being as required under §483.24, §483.25 or §483.40; and (ii) Any services that would otherwise be required under §483.24, §483.25 or §483.40 but are not provided due to the resident's exercise of rights under §483.10, including the right to refuse treatment under §483.10(c)(6).	F 656		10/13/22

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F 656	<p>Continued From page 6</p> <p>(iii) Any specialized services or specialized rehabilitative services the nursing facility will provide as a result of PASARR recommendations. If a facility disagrees with the findings of the PASARR, it must indicate its rationale in the resident's medical record.</p> <p>(iv) In consultation with the resident and the resident's representative(s)-</p> <p>(A) The resident's goals for admission and desired outcomes.</p> <p>(B) The resident's preference and potential for future discharge. Facilities must document whether the resident's desire to return to the community was assessed and any referrals to local contact agencies and/or other appropriate entities, for this purpose.</p> <p>(C) Discharge plans in the comprehensive care plan, as appropriate, in accordance with the requirements set forth in paragraph (c) of this section.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, interview, and document review, the facility failed to follow the care plan for 1 of 3 residents (R39) observed for cares and at risk of falling.</p> <p>Findings include:</p> <p>R39's significant change Minimum Data Set (MDS) dated 9/3/22, identified moderate cognitive impairment with a diagnoses of Alzheimer's disease and hip fracture. The MDS identified R39 required 2 assistance with transfers and had 2 plus falls since the prior MDS.</p> <p>R39's activities of daily living (ADL) Care Area Assessment (CAA) dated 9/3/22, identified she staff were to transfer with two assists.</p>	F 656	<p>A – Transfer status reviewed. Physical therapy assessed and determined resident to be appropriate to transfer with assist of one. Care plan and Kardex updated to reflect transfer status.</p> <p>B – Audit completed of all residents with various staff members on different shifts to ensure staff could correctly identify the transfer status and confirm this information is found in the Kardex.</p> <p>C – Education provided to all staff on the Kardex: where to find the Kardex, where to find the information on the Kardex, and how to request updates or changes.</p>	

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F 656	<p>Continued From page 7</p> <p>R39's care plan dated 9/16/22, included a focus of ADLs due to self care deficit and directed staff to transfer and assist to toilet with two assist.</p> <p>R39's nursing assistant worksheet, Kardex, dated 9/22/22, directed staff to, "Transfer: Assist of 2 pivot with gait belt. EZ stand [a mechanical standing lift] PRN [as needed]. Give cues for compliance with 50% WB [weight bearing] to LLE [left lower extremity]."</p> <p>During observation on 9/21/22, at 8:57 a.m. R39 was transferred from the bed to wheelchair and then to the toilet, by nursing assistant (NA)-B, utilizing a transfer belt and pivot transfer. NA-B did not tell R39 to not put full weight on left leg. It was observed R39 put full weight on both legs during the transfers. NA-B stated she had transferred R39 yesterday and today with just herself and it went, "fine."</p> <p>When interviewed on 9/22/22, at 9:00 a.m. trained medication aide (TMA)-A stated, "We transfer her with one or two staff depending on if she is feeling weak or if she says she has pain, then would use two."</p> <p>When interviewed on 9/22/22, at 9:10 a.m. NA-A stated, "I transferred her with one this morning."</p> <p>When interviewed on 9/22/22, at 10:51 a.m. licensed practical nurse (LPN)-A reviewed a physical therapy (PT) evaluation dated 7/29/22, for R39 and identified R39 should be left leg weight bearing at 50% and transfer with 2 assist and a wheeled walker and pivot transfer to commode if resident unable to walk to the bathroom.</p>	F 656	<p>D – Audits related to transfer status to be completed bi-weekly until compliance is met. Quarterly audits for location and importance of Kardex to be completed based on the discretion of the DON.</p> <p>E – 10/13/2022</p>	

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/14/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245396	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 09/22/2022
NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE PINE VILLA C C		STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352		
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F 656	<p>Continued From page 8</p> <p>When interviewed on 9/22/22, at 11:08 a.m. registered nurse (RN)-A stated, nursing can change the care plan based upon clinical judgement. RN-A stated, "With fractures, I am more comfortable with physical therapy making that decision." R39 was at risk for falls and the Kardex directed the staff to transfer with two assist. RN-A stated if that was not happening, she would have to educate staff.</p> <p>When interviewed on 9/22/22, at 12:55 p.m. NA-A stated, "We transfer [R39] with one or two staff, we go according to report in the morning or physical therapy will verbally tell us. "A physical therapy assistant [PTA] told me to transfer [R39] with one or two staff, I am not sure her name." NA-A stated, R39 transferred herself twice yesterday, and they had to remind her to get assistance. NA-A checked the Kardex and acknowledged R39 was to be transferred with two assist. NA-A had been just using one because sometimes R39 transferred herself and the PTA told her to use one.</p> <p>When interviewed 9/22/22, at 1:24 p.m. PT-B stated, they had not seen R39 for a couple months. However, staff had asked them to assess R39 today after the surveyors were asking about the transfer status. The assessment determined R39 was able to transfer with one assist.</p> <p>The facility policy titled, Transfer Techniques, dated 10/2020, included, Policy- to provide guidance to staff on how to perform transfers for residents that require physical assistance of one or two staff, and directed staff to refer to resident's plan of care and verify resident's transfer status.</p>	F 656		

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/14/2022
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OMB NO. 0938-0391

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NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE PINE VILLA C C	STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352
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Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically delivered
October 6, 2022

Administrator
Centracare Health System - Melrose Pine Villa C C
525 West Main Street
Melrose, MN 56352

Re: State Nursing Home Licensing Orders
Event ID: E8K711

Dear Administrator:

The above facility was surveyed on September 19, 2022 through September 22, 2022 for the purpose of assessing compliance with Minnesota Department of Health Nursing Home Rules and Statutes. At the time of the survey, the survey team from the Minnesota Department of Health - Health Regulation Division noted one or more violations of these rules or statutes that are issued in accordance with Minn. Stat. § 144.653 and/or Minn. Stat. § 144A.10. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a civil fine for each deficiency not corrected shall be assessed in accordance with a schedule of fines promulgated by rule and/or statute of the Minnesota Department of Health.

To assist in complying with the correction order(s), a "suggested method of correction" has been added. This provision is being suggested as one method that you can follow to correct the cited deficiency. Please remember that this provision is only a suggestion and you are not required to follow it. Failure to follow the suggested method will not result in the issuance of a penalty assessment. You are reminded, however, that regardless of the method used, correction of the order within the established time frame is required. The "suggested method of correction" is for your information and assistance only.

You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin 14-01, available at https://www.health.state.mn.us/facilities/regulation/infobulletins/ib04_8.html. The State licensing orders are delineated on the Minnesota Department of Health State Form and are being delivered to you electronically. The Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes.

The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule number and the corresponding text of the state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings that are in violation of the state statute or rule after the statement, "This MN Requirement is not met as evidenced by." Following the surveyors findings are

the Suggested Method of Correction and the Time Period For Correction.

PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE.

THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.

Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. We urge you to review these orders carefully, item by item, and if you find that any of the orders are not in accordance with your understanding at the time of the exit conference following the survey, you should immediately contact:

Karen Aldinger, Unit Supervisor
St. Cloud A District Office
Licensing and Certification Program
Health Regulation Division
Minnesota Department of Health
3333 Division Street, Suite 212
Saint Cloud, Minnesota 56301-4557
Email: karen.aldinger@state.mn.us
Office: (651) 201-3794 Mobile: (320) 249-2805

You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.

Please feel free to call me with any questions.

Sincerely,



Kamala Fiske-Downing
Minnesota Department of Health
Health Regulation Division
Telephone: (651) 201-4112 Fax: (651) 215-9697
Email: Kamala.Fiske-Downing@state.mn.us

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00633	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/22/2022
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NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE F	STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352
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2 000	<p>Initial Comments</p> <p style="text-align: center;">*****ATTENTION*****</p> <p style="text-align: center;">NH LICENSING CORRECTION ORDER</p> <p>In accordance with Minnesota Statute, section 144A.10, this correction order has been issued pursuant to a survey. If, upon reinspection, it is found that the deficiency or deficiencies cited herein are not corrected, a fine for each violation not corrected shall be assessed in accordance with a schedule of fines promulgated by rule of the Minnesota Department of Health.</p> <p>Determination of whether a violation has been corrected requires compliance with all requirements of the rule provided at the tag number and MN Rule number indicated below. When a rule contains several items, failure to comply with any of the items will be considered lack of compliance. Lack of compliance upon re-inspection with any item of multi-part rule will result in the assessment of a fine even if the item that was violated during the initial inspection was corrected.</p> <p>You may request a hearing on any assessments that may result from non-compliance with these orders provided that a written request is made to the Department within 15 days of receipt of a notice of assessment for non-compliance.</p> <p>INITIAL COMMENTS: On 9/19/22 through 9/22/22, a licensing survey was conducted at your facility by surveyors from the Minnesota Department of Health (MDH). A complaint investigation was also conducted. Your facility was found NOT in compliance with the MN State Licensure and the following correction orders are issued. Please indicate in your</p>	2 000		
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Minnesota Department of Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 10/13/22
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Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00633	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/22/2022
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NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE F	STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352
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2 000	<p>Continued From page 1</p> <p>electronic plan of correction you have reviewed these orders and identify the date when they will be completed.</p> <p>The following complaints were found to be SUBSTANTIATED: H5396039C (MN 82153), H5396040C (MN82769), H53964666C (MN84731), H5396038C (MN72858), and H53964664C (MN84834). However no licensing orders were issued due to actions implemented by the facility prior to survey.</p> <p>The following complaints were found to be UNSUBSTANTIATED: H53964665C (MN83388) and H53964675C (MN83713).</p> <p>Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota state statutes/rules for Nursing Homes. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute/rule out of compliance is listed in the "Summary Statement of Deficiencies" column and replaces the "To Comply" portion of the correction order. This column also includes the findings which are in violation of the state statute after the statement, "This Rule is not met as evidence by." Following the surveyors' findings are the Suggested Method of Correction and Time period for Correction.</p> <p>You have agreed to participate in the electronic receipt of State licensure orders consistent with the Minnesota Department of Health Informational Bulletin https://www.health.state.mn.us/facilities/regulation/infobulletins/ib14_1.html The State licensing orders are delineated on the attached Minnesota Department of Health orders being submitted to</p>	2 000		
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Minnesota Department of Health

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2 000	Continued From page 2 you electronically. Although no plan of correction is necessary for State Statutes/Rules, please enter the word "corrected" in the box available for text. You must then indicate in the electronic State licensure process, under the heading completion date, the date your orders will be corrected prior to electronically submitting to the Minnesota Department of Health. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES, "PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES/RULES.	2 000		
2 565	MN Rule 4658.0405 Subp. 3 Comprehensive Plan of Care; Use Subp. 3. Use. A comprehensive plan of care must be used by all personnel involved in the care of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview, and document review, the facility failed to follow the care plan for 1 of 3 residents (R39) observed for cares and at risk of falling. Findings include: R39's significant change Minimum Data Set (MDS) dated 9/3/22, identified moderate cognitive	2 565	Corrected	10/13/22

Minnesota Department of Health

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2 565	<p>Continued From page 3</p> <p>impairment with a diagnoses of Alzheimer's disease and hip fracture. The MDS identified R39 required 2 assistance with transfers and had 2 plus falls since the prior MDS.</p> <p>R39's activities of daily living (ADL) Care Area Assessment (CAA) dated 9/3/22, identified she staff were to transfer with two assists.</p> <p>R39's care plan dated 9/16/22, included a focus of ADLs due to self care deficit and directed staff to transfer and assist to toilet with two assist.</p> <p>R39's nursing assistant worksheet, Kardex, dated 9/22/22, directed staff to, "Transfer: Assist of 2 pivot with gait belt. EZ stand [a mechanical standing lift] PRN [as needed]. Give cues for compliance with 50% WB [weight bearing] to LLE [left lower extremity]."</p> <p>During observation on 9/21/22, at 8:57 a.m. R39 was transferred from the bed to wheelchair and then to the toilet, by nursing assistant (NA)-B, utilizing a transfer belt and pivot transfer. NA-B did not tell R39 to not put full weight on left leg. It was observed R39 put full weight on both legs during the transfers. NA-B stated she had transferred R39 yesterday and today with just herself and it went, "fine."</p> <p>When interviewed on 9/22/22, at 9:00 a.m. trained medication aide (TMA)-A stated, "We transfer her with one or two staff depending on if she is feeling weak or if she says she has pain, then would use two."</p> <p>When interviewed on 9/22/22, at 9:10 a.m. NA-A stated, "I transferred her with one this morning."</p> <p>When interviewed on 9/22/22, at 10:51 a.m.</p>	2 565		
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Minnesota Department of Health

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2 565	<p>Continued From page 4</p> <p>licensed practical nurse (LPN)-A reviewed a physical therapy (PT) evaluation dated 7/29/22, for R39 and identified R39 should be left leg weight bearing at 50% and transfer with 2 assist and a wheeled walker and pivot transfer to commode if resident unable to walk to the bathroom.</p> <p>When interviewed on 9/22/22, at 11:08 a.m. registered nurse (RN)-A stated, nursing can change the care plan based upon clinical judgement. RN-A stated, "With fractures, I am more comfortable with physical therapy making that decision." R39 was at risk for falls and the Kardex directed the staff to transfer with two assist. RN-A stated if that was not happening, she would have to educate staff.</p> <p>When interviewed on 9/22/22, at 12:55 p.m. NA-A stated, "We transfer [R39] with one or two staff, we go according to report in the morning or physical therapy will verbally tell us. "A physical therapy assistant [PTA] told me to transfer [R39] with one or two staff, I am not sure her name." NA-A stated, R39 transferred herself twice yesterday, and they had to remind her to get assistance. NA-A checked the Kardex and acknowledged R39 was to be transferred with two assist. NA-A had been just using one because sometimes R39 transferred herself and the PTA told her to use one.</p> <p>When interviewed 9/22/22, at 1:24 p.m. PT-B stated, they had not seen R39 for a couple months. However, staff had asked them to assess R39 today after the surveyors were asking about the transfer status. The assessment determined R39 was able to transfer with one assist.</p>	2 565		

Minnesota Department of Health

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2 565	<p>Continued From page 5</p> <p>The facility policy titled, Transfer Techniques, dated 10/2020, included, Policy- to provide guidance to staff on how to perform transfers for residents that require physical assistance of one or two staff, and directed staff to refer to resident's plan of care and verify resident's transfer status.</p> <p>SUGGESTED METHOD OF CORRECTION: The director of nursing (DON) or designee could review and revise policies and procedures related to ensuring the care plan for each individual resident is followed. The director of nursing or designee could develop a system to educate staff and develop a monitoring system to ensure staff are providing care as directed by the written plan of care.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days.</p>	2 565		
21426	<p>MN St. Statute 144A.04 Subd. 3 Tuberculosis Prevention And Control</p> <p>(a) A nursing home provider must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in CDC's Morbidity and Mortality Weekly Report (MMWR). This program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, residents, and volunteers. The Department of Health shall provide technical assistance regarding implementation of the guidelines.</p>	21426		10/13/22

Minnesota Department of Health

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21426	<p>Continued From page 6</p> <p>(b) Written compliance with this subdivision must be maintained by the nursing home.</p> <p>This MN Requirement is not met as evidenced by: Based on interview and document review the facility failed to perform a two-step tuberculin skin test (TST) for 1 of 6 newly admitted residents (R35).</p> <p>Findings include:</p> <p>R35's face sheet printed 9/22/22, indicated R35 was admitted to the facility on 4/28/22.</p> <p>R35's Immunization Report printed 9/22/22, indicated a step one TST was administered on 4/28/22, with a negative result. A step two TST was administered on 5/16/22, however a result was not documented.</p> <p>When interviewed on 9/22/22, at 12:17 p.m. director of nursing (DON) stated she did not find the results of the step two TST for R35. DON stated the facility had identified a need, and had started to work on improvements to their TB administration processes.</p> <p>The facility Tuberculosis Exposure Control Plan, last revised 12/2021, indicated Mycobacterium tuberculosis (TB) screening criteria for residents and health-care workers (HCW) so that persons with suspected or confirmed TB disease would be properly identified, and the facility would follow</p>	21426	Corrected	
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Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00633	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 09/22/2022
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21426	<p>Continued From page 7</p> <p>the Minnesota Department of Health (MDH) current regulations for TB control in Minnesota Health-Care Settings.</p> <p>SUGGESTED METHOD OF CORRECTION: The director of nursing (DON) or designee could review and/or revise the current TB policies and procedures to ensure all residents are screened for physical signs and symptoms of active TB disease on admission. The DON or designee could develop a monitoring system by auditing residents' charts to ensure ongoing compliance.</p> <p>TIME PERIOD FOR CORRECTION: Twenty-one (21) days.</p>	21426		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245396	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____	(X3) DATE SURVEY COMPLETED 09/21/2022
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NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE PINE VILLA C C	STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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K 000	<p>INITIAL COMMENTS</p> <p>FIRE SAFETY</p> <p>A Life Safety Code Survey was conducted on 09/21/2022, by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey, Centracare Health System-Melrose Pine Villa CC was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) 101, Life Safety Code (LSC), Chapter 19 Existing Health Care and the 2012 edition of NFPA 99, Health Care Facilities Code.</p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO:</p> <p>IF PARTICIPATING IN THE E-POC PROCESS, A PAPER COPY OF THE PLAN OF CORRECTION IS NOT REQUIRED.</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE Electronically Signed	TITLE	(X6) DATE 10/13/2022
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/28/2022
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245396	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE PINE VILLA C C		STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	<p>Continued From page 1</p> <p>Healthcare Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St. Paul, MN 55101-5145, OR</p> <p>By email to: FM.HC.Inspections@state.mn.us</p> <p>THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:</p> <ol style="list-style-type: none"> 1. A detailed description of the corrective action taken or planned to correct the deficiency. 2. Address the measures that will be put in place to ensure the deficiency does not reoccur. 3. Indicate how the facility plans to monitor future performance to ensure solutions are sustained. 4. Identify who is responsible for the corrective actions and monitoring of compliance. 5. The actual or proposed date for completion of the remedy. <p>Centracare Health System Melrose (Pine Villa) was constructed at five different time as follows: The original building was constructed in 1961, and is one-story building without basement that was determined to be of Type II(000) construction. The 1969 addition is one-story building without basement and was determined to be of Type II(111) construction. The 1987 addition is a one-story building without basement and was determined to be of Type V(111) construction. The 1994 addition is a one-story building without basement that was determined to</p>	K 000		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 245396	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 09/21/2022
NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE PINE VILLA C C		STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN 56352		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	<p>Continued From page 2</p> <p>be of Type II(111) construction. The 2007 addition is a one-story building without basement that was determined to be of Type II(111) construction. Since the original building and the four addition meet the requirements for the existing construction types for a one-story building the facility was inspected as one building.</p> <p>The facility is fully fire sprinkler protected and has a fire alarm system with smoke detection in the corridors and spaces open to the corridors which is monitored for automatic fire department notification.</p> <p>The facility has a capacity of 75 beds and had a census of 70 at time of the survey.</p> <p>The requirements at 42 CFR, Subpart 483.70(a) were NOT MET as evidenced by:</p>	K 000		

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 245396	MULTIPLE CONSTRUCTION A. BUILDING: 01 - MAIN BUILDING 01 B. WING _____	DATE SURVEY COMPLETE: 9/21/2022
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NAME OF PROVIDER OR SUPPLIER CENTRACARE HEALTH SYSTEM - MELROSE PINE	STREET ADDRESS, CITY, STATE, ZIP CODE 525 WEST MAIN STREET MELROSE, MN
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ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES
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K 353	<p>Sprinkler System - Maintenance and Testing CFR(s): NFPA 101</p> <p>Sprinkler System - Maintenance and Testing Automatic sprinkler and standpipe systems are inspected, tested, and maintained in accordance with NFPA 25, Standard for the Inspection, Testing, and Maintaining of Water-based Fire Protection Systems. Records of system design, maintenance, inspection and testing are maintained in a secure location and readily available.</p> <p>a) Date sprinkler system last checked _____ b) Who provided system test _____ c) Water system supply source _____</p> <p>Provide in REMARKS information on coverage for any non-required or partial automatic sprinkler system. 9.7.5, 9.7.7, 9.7.8, and NFPA 25</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the automatic sprinkler system was not maintained per NFPA 101 (2012 edition), Life Safety Code, section 9.7.5, and NFPA 25 (2011 edition), the Standard for the Inspection, Testing, and Maintenance of Water Based Fire Protection Systems, section 5.4.1.4, and 5.4.1.4.2. This deficient finding could have an isolated impact on the residents within the facility.</p> <p>Findings include:</p> <p>On 09/21/2022, at 11:15 AM, it was revealed by observation that there are nine unsecured fire sprinkler heads that were not protected from being damaged, stored loosely within the spare sprinkler head boxes at the fire sprinkler riser that is located in the Pine Haven Wing mechanical room.</p> <p>An interview with the Maintenance Supervisor verified this deficient finding at the time of discovery.</p>
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The above isolated deficiencies pose no actual harm to the residents