

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: FOWH  
Facility ID: 00121

1. MEDICARE/MEDICAID PROVIDER NO. (L1) <b>245442</b>		3. NAME AND ADDRESS OF FACILITY (L3) <b>SPRING VALLEY CARE CENTER</b> (L4) <b>800 MEMORIAL DRIVE</b> (L5) <b>SPRING VALLEY, MN</b> (L6) <b>55975</b>			4. TYPE OF ACTION: <u>7</u> (L8)  1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other  8. Full Survey After Complaint	
2.STATE VENDOR OR MEDICAID NO. (L2) <b>046545300</b>		5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)			7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) <b>01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA</b>	
6. DATE OF SURVEY <b>07/07/2014</b> (L34)		8. ACCREDITATION STATUS: <u> </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other			FISCAL YEAR ENDING DATE: (L35) <b>09/30</b>	
11. LTC PERIOD OF CERTIFICATION From (a) : To (b) :		10.THE FACILITY IS CERTIFIED AS: <b>X</b> A. In Compliance With Program Requirements Compliance Based On: <b>X</b> 1. Acceptable POC  B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: <b>A1</b> (L12)			And/Or Approved Waivers Of The Following Requirements:  ___ 2. Technical Personnel ___ 6. Scope of Services Limit ___ 3. 24 Hour RN ___ 7. Medical Director ___ 4. 7-Day RN (Rural SNF) ___ 8. Patient Room Size ___ 5. Life Safety Code ___ 9. Beds/Room	
12.Total Facility Beds <b>50</b> (L18)		13.Total Certified Beds <b>50</b> (L17)			14. LTC CERTIFIED BED BREAKDOWN  18 SNF 18/19 SNF 19 SNF ICF IID 50 (L37) (L38) (L39) (L42) (L43)	
15. FACILITY MEETS  1861 (e) (1) or 1861 (j) (1): (L15)		16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE): <b>Post certification revisit (PCR) of Health and Life Safety Code Surveys completed on July 7, 2014. Refer to CMS form 2567B.</b>				
17. SURVEYOR SIGNATURE  <u>Gary Nederhoff, Unit Supervisor</u> (L19)			Date : <b>07/08/2014</b>		18. STATE SURVEY AGENCY APPROVAL  <u>Kamala Fiske-Downing, Enforcement Specialist</u> (L20)	
		Date :		Date:		

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY  <input checked="" type="checkbox"/> 1. Facility is Eligible to Participate <input type="checkbox"/> 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : _____	
22. ORIGINAL DATE OF PARTICIPATION <b>03/01/1987</b> (L24)		23. LTC AGREEMENT BEGINNING DATE (L41)		24. LTC AGREEMENT ENDING DATE (L25)	
25. LTC EXTENSION DATE: (L27)		27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45)		26. TERMINATION ACTION: (L30) <b>VOLUNTARY</b> <u>00</u> <b>INVOLUNTARY</b> 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination 04-Other Reason for Withdrawal <b>OTHER</b> 07-Provider Status Change 00-Active	
28. TERMINATION DATE: (L28)		29. INTERMEDIARY/CARRIER NO. <b>03001</b> (L31)		30. REMARKS	
31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE <b>06/18/2014</b> (L33)		DETERMINATION APPROVAL	



*Protecting, Maintaining and Improving the Health of Minnesotans*

Medicare Provider # 245442

July 7, 2014

Ms. Penny Solberg, Administrator  
Spring Valley Care Center  
800 Memorial Drive  
Spring Valley, Minnesota 55975

Dear Ms. Solberg:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective June 25, 2014 the above facility is certified for or recommended for:

50 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 50 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Kamala Fiske-Downing". The signature is written in a cursive style with a loop at the end of the last name.

Kamala Fiske-Downing, Program Specialist  
Licensing and Certification Program  
Division of Compliance Monitoring  
Minnesota Department of Health  
Telephone: (651) 201-4112  
Fax: (651) 215-9697



*Protecting, Maintaining and Improving the Health of Minnesotans*

July 7, 2014

Ms. Penny Solberg, Administrator  
Spring Valley Care Center  
800 Memorial Drive  
Spring Valley, Minnesota 55975

RE: Project Number S5442025

Dear Ms. Solberg:

On May 29, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on May 22, 2014. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On July 7, 2014, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on June 27, 2014 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on May 22, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of July 7, 2014. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on May 22, 2014, effective June 25, 2014 and therefore remedies outlined in our letter to you dated May 29, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink that reads "Kamala Fiske-Downing". The signature is written in a cursive, flowing style.

Kamala Fiske-Downing, Program Specialist  
Licensing and Certification Program, Division of Compliance Monitoring  
Minnesota Department of Health  
Telephone: (651) 201-4112 Fax: (651) 215-9697

**Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

<b>(Y1) Provider / Supplier / CLIA / Identification Number</b> 245442	<b>(Y2) Multiple Construction</b> A. Building _____ B. Wing _____	<b>(Y3) Date of Revisit</b> 7/7/2014
<b>Name of Facility</b> SPRING VALLEY CARE CENTER	<b>Street Address, City, State, Zip Code</b> 800 MEMORIAL DRIVE SPRING VALLEY, MN 55975	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix <b>F0441</b> Reg. # <b>483.65</b> LSC _____	Correction Completed <b>06/12/2014</b>	ID Prefix <b>F0465</b> Reg. # <b>483.70(h)</b> LSC _____	Correction Completed <b>06/13/2014</b>	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed

Reviewed By _____ State Agency	Reviewed By GN/KFD	Date: 07/07/2014	Signature of Surveyor: 10160	Date: 07/07/2014
Reviewed By _____ CMS RO	Reviewed By	Date:	Signature of Surveyor:	Date:

Followup to Survey Completed on: 5/22/2014	Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? <table style="float: right;"> <tr> <td>YES</td> <td>NO</td> </tr> </table>	YES	NO
YES	NO		

**Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

<b>(Y1) Provider / Supplier / CLIA / Identification Number</b> 245442	<b>(Y2) Multiple Construction</b> A. Building <b>01 - MAIN BUILDING 01</b> B. Wing	<b>(Y3) Date of Revisit</b> 6/27/2014
<b>Name of Facility</b> SPRING VALLEY CARE CENTER	<b>Street Address, City, State, Zip Code</b> 800 MEMORIAL DRIVE SPRING VALLEY, MN 55975	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date	(Y4) Item	(Y5) Date
ID Prefix _____ Reg. # <b>NFPA 101</b> LSC <b>K0143</b>	Correction Completed <b>06/25/2014</b>	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed

Reviewed By _____ <b>State Agency</b>	Reviewed By PS/kfd	Date: 07/07/2014	Signature of Surveyor: 25822	Date: 06/27/2014
Reviewed By _____ <b>CMS RO</b>	Reviewed By	Date:	Signature of Surveyor:	Date:

Followup to Survey Completed on: 5/22/2014	Check for any Uncorrected Deficiencies. Was a Summary of Uncorrected Deficiencies (CMS-2567) Sent to the Facility? <table style="float: right;"> <tr> <td>YES</td> <td>NO</td> </tr> </table>	YES	NO
YES	NO		

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: FOWH  
Facility ID: 00121

1. MEDICARE/MEDICAID PROVIDER NO. (L1) <b>245442</b>	3. NAME AND ADDRESS OF FACILITY (L3) <b>SPRING VALLEY CARE CENTER</b> (L4) <b>800 MEMORIAL DRIVE</b> (L5) <b>SPRING VALLEY, MN</b> (L6) <b>55975</b>	4. TYPE OF ACTION: <u>2</u> (L8)  1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other  8. Full Survey After Complaint
2.STATE VENDOR OR MEDICAID NO. (L2) <b>046545300</b>		FISCAL YEAR ENDING DATE: (L35) <b>09/30</b>
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)	7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) <b>01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA</b>	
6. DATE OF SURVEY <b>05/22/2014</b> (L34)	<b>02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF</b>	
8. ACCREDITATION STATUS: <u>    </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other	<b>03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC</b> <b>04 SNF 08 OPT/SP 12 RHC 16 HOSPICE</b>	

11. LTC PERIOD OF CERTIFICATION From (a) : To (b) :	10.THE FACILITY IS CERTIFIED AS: A. In Compliance With Program Requirements Compliance Based On: 1. Acceptable POC  B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: <b>B</b> (L12)	And/Or Approved Waivers Of The Following Requirements:  ___ 2. Technical Personnel ___ 6. Scope of Services Limit ___ 3. 24 Hour RN ___ 7. Medical Director ___ 4. 7-Day RN (Rural SNF) ___ 8. Patient Room Size ___ 5. Life Safety Code ___ 9. Beds/Room
12.Total Facility Beds <b>50</b> (L18)		
13.Total Certified Beds <b>50</b> (L17)		

14. LTC CERTIFIED BED BREAKDOWN  18 SNF 18/19 SNF 19 SNF ICF IID 50 (L37) (L38) (L39) (L42) (L43)	15. FACILITY MEETS  1861 (e) (1) or 1861 (j) (1): (L15)
---	---

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):  
**See Attached Remarks**

17. SURVEYOR SIGNATURE  <u>Danette Bakken, HFE II</u> (L19)	Date : <b>06/10/2014</b>	18. STATE SURVEY AGENCY APPROVAL  <u>Kamala Fiske-Downing, Enforcement Specialist</u> (L20)	Date: <b>06/12/2014</b>
--	-----------------------------	--	----------------------------

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY  <input checked="" type="checkbox"/> 1. Facility is Eligible to Participate <input type="checkbox"/> 2. Facility is not Eligible (L21)	20. COMPLIANCE WITH CIVIL RIGHTS ACT:	21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : _____
---	---------------------------------------	---

22. ORIGINAL DATE OF PARTICIPATION <b>03/01/1987</b> (L24)	23. LTC AGREEMENT BEGINNING DATE (L41)	24. LTC AGREEMENT ENDING DATE (L25)	26. TERMINATION ACTION: (L30) <u>VOLUNTARY</u> <u>00</u> <u>INVOLUNTARY</u> 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination <u>OTHER</u> 04-Other Reason for Withdrawal 07-Provider Status Change 00-Active
25. LTC EXTENSION DATE: (L27)	27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45)		

28. TERMINATION DATE: (L28)	29. INTERMEDIARY/CARRIER NO. <b>03001</b> (L31)	30. REMARKS
-----------------------------	---	-------------

31. RO RECEIPT OF CMS-1539 (L32)	32. DETERMINATION OF APPROVAL DATE <b>06/18/2014</b> (L33)	DETERMINATION APPROVAL
----------------------------------	---	------------------------

---

C&T REMARKS - CMS 1539 FORM

STATE AGENCY REMARKS

---

CCN-24-5442

At the time of the Standard survey, the facility was not in substantial compliance with Federal Certification Regulations. This survey found the most serious deficiencies in the facility to widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), Post Certification Revisit to follow. Please refer to the CMS 2567 along with the facility's plan of correction.



*Protecting, Maintaining and Improving the Health of Minnesotans*

Electronically delivered  
May 29, 2014

Ms. Penny Solberg, Administrator  
Spring Valley Care Center  
800 Memorial Drive  
Spring Valley, Minnesota 55975

RE: Project Number S5442025

Dear Ms. Solberg:

On May 22, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;**

**Electronic Plan of Correction - when a plan of correction will be due and the information to be contained in that document;**

**Remedies - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;**



**Potential Consequences - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and**

**Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.**

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

## **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gary Nederhoff  
Minnesota Department of Health  
18 Wood Lake Drive Southeast  
Rochester, Minnesota 55904

Telephone: (507) 206-2731  
Fax: (507) 206-2711

## **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by July 1, 2014, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by July 1, 2014 the following remedy will be imposed:

- Per instance civil money penalties. (42 CFR 488.430 through 488.444)

## **ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

#### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

## **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

## **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by August 22, 2014 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was

issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by November 22, 2014 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

### **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Division of Compliance Monitoring  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor  
Health Care Fire Inspections  
State Fire Marshal Division  
pat.sheehan@state.mn.us  
Telephone: (651) 201-7205  
Fax: (651) 215-0541

Spring Valley Care Center

May 29, 2014

Page 6

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing, Program Specialist

Licensing and Certification Program

Division of Compliance Monitoring

Minnesota Department of Health

Telephone: (651) 201-4112

Fax: (651) 215-9697

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.	F 000			
F 441 SS=D	483.65 INFECTION CONTROL, PREVENT SPREAD, LINENS  The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection.  (a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections.  (b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident.	F 441		6/12/14	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

06/06/2014

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 441	<p>Continued From page 1</p> <p>(2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease.</p> <p>(3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to prevent the spread of infection during an open wound dressing change for 1 of 1 resident (R20) reviewed for pressure ulcers and the facility failed to ensure proper infection control practices were implemented when cleaning and disinfecting a multi-resident use glucometer for 1 of 2 residents (R32) observed who utilized the blood glucose device.</p> <p>Findings include:</p> <p><b>INFECTION CONTROL PRACTICES TO REDUCE THE SPREAD OF INFECTION WAS NOT FOLLOWED DURING AN OPEN WOULD TREATMENT:</b></p> <p>R20 had been admitted on 12/12/06. R20's physician orders dated 5/21/14, identified diagnoses of but not limited to, multiple sclerosis, diabetes type two, chronic osteomyelitis site,</p>	F 441	<p>1) How the corrective action will be accomplished who have been affected; Glucometer: Nursing staff members were immediately informed of the deficient practice. The policy of cleaning glucometers was clarified. Procedure was also changed to ensure glucometers remained wet for the recommended period of time. Dressing change: Nursing staff members were given the dressing change procedures to immediately review. In-service will be scheduled to review dressing change procedures.</p> <p>2) How facility will identify other resident□s having potential to be affected by the same deficient practice: Glucometer: Assessed resident population to determine need for use of glucometers. A total of 6 residents utilize House glucometer that were potentially</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 441	<p>Continued From page 2</p> <p>non-healing surgical wound and had an order start date 4/26/14, area right hip: apply Vaseline gauze, cover with hydrophilic foam one time a day for skin injury.</p> <p>R20's medication administration record dated 5/1/14 through 5/31/14, identified area on right hip: apply Vaseline gauze, cover with hydrophilic foam one time a day for skin injury.</p> <p>During observation on 5/22/14, at 9:13 a.m., licensed practical nurse (LPN)-A had washed hands, put on gloves, removed old dressing from right hip and discarded old dressing into garbage, continuing to wear soiled gloves cleansed wound on right hip with normal saline and gauze pad, applied Vaseline gauze to wound, applied hydrophilic foam pad over Vaseline gauze, then had applied a padded dressing with paper tape over the top of the hydrophilic foam pad to secure in place on right hip and then removed the soiled gloves.</p> <p>During interview on 5/22/14, at 9:22 a.m., LPN-A verified had same gloves on through entire dressing change and had stated I should have taken off gloves after I removed the old dressing and put a clean pair on before cleaning area and putting new dressing on.</p> <p>During interview on 5/22/14, at 11:32 a.m., director of nursing had stated he would expect when dressing change was done the soiled gloves need to be removed after being soiled especially before beginning to cleans and redress the wound.</p> <p>Document review of the facility Dressings, Dry/Clean dated 3/11, read, "Steps in the</p>	F 441	<p>affected.</p> <p>Dressing change: Assessed resident population for how many residents required dressing change open wound care; a total of 3 residents that were potentially affected by deficient practice.</p> <p>3) What measures will be put into place or systemic changes to ensure no reoccurrence: Glucometer: Policy and procedure was changed. Random audits of glucometer sanitizing will be completed weekly for 4 weeks, and then at least quarterly thereafter by the infection control coordinator or designee to ensure proper sterilization. Target focus will be added to the new employee orientation checklist to be completed by the ICC (or designee). Dressing change: Random audits of open wound dressing changes will be completed by assigned RN monthly for 3 months, then quarterly thereafter. Open dressing change procedure will be added to annual mandatory skills fair.</p> <p>4) How facility plans to monitor its performance and ensure corrective action is achieved Glucometer: New glucometer policy and review of proper cleaning technique will be presented to nurse staff by ICC (or designee). This will be completed by 6/10/2014. ICC (or designee) will complete audits on cleaning technique weekly for 4 weeks to ensure understanding and compliance, making corrections as needed. Audits will be done at least quarterly thereafter to monitor for compliance and need for additional instruction. Findings, as well as any</p>		



STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 441	<p>Continued From page 3</p> <p>procedure 7. Wash and dry your hands thoroughly. 8. Put on clean gloves. Loosen tape and remove soiled dressing. 9. Pull glove over dressing and discard into plastic or biohazard bag. 10. Wash and dry your hands thoroughly. 14. Put on clean gloves. 16. Cleanse the wound. Use a syringe to irrigate the wound, if ordered. If using gauze, use clean gauze for each cleansing stroke. Clean from the least contaminated area to the most contaminated area (usually, from the center outward). 17. Use dry gauze to pat the wound dry. 18. Apply the ordered dressing and secure with tape. (Note: Use non-allergenic tape as indicated.) 19. Discard disposable items into the designated container. 20. Remove disposable gloves and discard into designated container. Wash and dry your hands thoroughly."</p> <p><b>SANITATION FOR MULTI-USE GLUCOMETER HAD NOT BEEN DONE TO PREVENT SPREAD OF BLOOD BOURNE DISEASE:</b></p> <p>During an observation on 5/22/14, at 11:48 a.m., on the west wing, LPN-A, was observed to check R32's blood glucose. After completion, LPN-A wiped the glucometer unit (a device for determining concentration of glucose in blood) with a Super Sani-Cloth germicidal disposable wipe. LPN-A then stated she would now put the machine away. LPN-A did not allow the glucometer to remain wet for two minutes. LPN-A stated that the glucometer was used for more than one resident.</p> <p>The glucometer ' s manufacturer ' s</p>	F 441	<p>corrective action, continued instruction, or needed changes will be reported to the QA committee.</p> <p>Dressing change: Dressing change procedure for open wounds with focus on glove use will be reviewed with staff. This will be completed by 6/10/2014. ICC(or designee) will complete audits on dressing change techniques monthly for 3 months, then at least quarterly there after to montor for compliance, make correction as needed. Findings, as well as any corrective action, continued instruction, or needed changes will be reported to the QA committee.</p> <p>5) Who is responsible for these plans? Lisa Krebs RN DON.</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 441	Continued From page 4 recommendation for disinfection with Super Sani-Cloth wipes indicated that to disinfect nonfood contact surfaces use a wipe to remove heavy soil. Unfold a clean wipe and thoroughly wet surface. Treated surface must remain visibly wet for a full two minutes. Use additional wipes if needed to assure continuous two minute wet contact time. Let air dry.  When interviewed on 5/22/14, at 11:55 a.m., the director of nursing (DON) stated that she would expect staff to use the Super Sani-Cloth germicidal disposable wipes and ensure the glucometer unit was wet for two minutes as recommended by the manufacturer's recommendations to ensure disinfection of the machine. The DON indicated that there were presently two residents (R32 and R74) using the same glucometer device.  A policy titled Cleansing and Disinfecting Blood Glucose Meters dated 7/11, indicated that using gloves as indicated, cleanse glucometer with Sani-Cloth HB Germicidal disposable wipes. Allow for drying time of two minutes.	F 441			
F 465 SS=B	483.70(h) SAFE/FUNCTIONAL/SANITARY/COMFORTABLE ENVIRONMENT  The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.  This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to maintain a hot water	F 465	1) How corrective action will be accomplished who have been affected:	6/13/14	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 465	<p>Continued From page 5</p> <p>supply in good working order for 1 out of 4 residents (R68) able to use the bathroom independently and all nursing staff who need to wash their hands when providing care for 3 of 3 dependent residents (R41, R43, R55) who had this bathroom connected to their rooms.</p> <p>Findings include:</p> <p>R68 ' S bathroom was checked on 5/20/14, at 1:41 p.m., and the hot water had not come out of the faucet when surveyor had turned on the hot water handle to check the hot water. The hot water valve located under the sink had to be turned on to get water to flow from the faucet and shut off so the water did not leak from the faucet.</p> <p>R68's care plan date initiated 4/16/14, identified focus ADL (activities of daily living) self-care performance related to left wrist fracture and intervention of toilet use: independent.</p> <p>On 5/22/14, at 12:17 p.m., when surveyor had asked R68 would you like there to be hot water in bathroom, R68 had stated there are times I would use it yes, I don ' t use it a lot.</p> <p>During interview on 5/20/14, at 2:16 p.m., nursing assistant (NA)-A verified no hot water came out of the faucet when the hot water handle was turned on and had stated you have to turn on the hot water valve from below the sink, NA-A had then reached under the sink to turn on the hot water, hot water then came out of the faucet. NA-A stated you have to shut it back off because the water will run constantly and it bothers the residents. NA-A had stated the hot water handle has been broken two to three months, maintenance had been informed and stated do not know if waiting to fix because they plan on</p>	F 465	<p>Resident was informed of plan to repair on survey exit. Aides were informed of plan to repair on survey exit. Sink will be repaired using parts from sinks that are being removed as part of the construction process (parts are no longer available until sinks and faucettes can be replaced during the next phase of construction). Sink repair will be completed by 6/13/2014.</p> <p>2) How facility will identify other resident□s having potential to be affected by same deficient practice: All resident sinks were checked to ensure hot water was available following survey exit. All sinks were found to be working appropriately. No resident□s found to be affected.</p> <p>3) What measures will be put into place or systemic changes to ensure no reoccurrence: a) Review reporting procedures for faulty equipment to maintenance. b) Add reporting procedures of faulty equipment to maintenance to the staff orientation checklist c) Catalog removed parts from old sinks to ensure availability of parts until end of construction. d) Design an audit tool to routinely ensure sinks are functioning appropriately quarterly.</p> <p>4) How facility plans to monitor it□s performance and ensure corrective action is achieved: Initially corrective action will be demonstrated by working faucet. By reviewing procedure and reviewing procedure with staff will help to maintain</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 465	<p>Continued From page 6 remodeling these rooms.</p> <p>During interview on 5/21/14, at 8:58 a.m., nursing assistant (NA)-B stated R68 was able to toilet (use bathroom) independent. NA-B stated staff had to assist with toileting needs for the other three residents (R41, R43, and R55) who share the bathroom with R68.</p> <p>During interview on 5/22/14, at 8:27 a.m., director of nursing verified the hot water handle was broken and no hot water comes out of faucet when hot water handle is turned on in R68's bathroom. Director of nursing when asked by surveyor if a resident is independent with toileting should have access to hot water to wash hands, had stated absolutely. Director of nursing had stated we notify maintenance for broken equipment and they need to fix it immediately.</p> <p>During interview on 5/22/14, at 8:36 a.m., maintenance tech-A verified the hot water handle was broken in R68's bathroom. Maintenance tech-A had stated I do remember getting a repair slip but do not remember when.</p> <p>Document review of the facility Maintenance Service dated 11/2010, read, "Policy Statement Maintenance service shall be provided to all areas of the building, grounds, and equipment. Policy Interpretation and Implementation 1. The Maintenance Department is responsible for maintaining the buildings, grounds, and equipment in a safe and operable manner at all times. 2. The following functions are performed by maintenance, but not limited to: 1. Maintaining the building in compliance with current federal, state, and local laws, regulations, and guidelines. 4. Maintaining the heat/cooling system, plumbing</p>	F 465	<p>consistency and design new communication pathways if necessary. By adding reporting procedure to the orientation checklist helps to ensure consistency. By performing quarterly audits on faucets and sinks will serve as preventive maintenance. Practices put into place will be reviewed quarterly by the QA/QI committee to ensure sustainability and effectiveness.</p> <p>5) Who is responsible for this plan Bill Hale, Facilities Director Date of correction 6/13/2014</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 465	Continued From page 7 fixtures, wiring, etc., in good working order."	F 465			

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES


FS442022

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
--	---	---	---

NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>
--	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
--------------------	--	---------------	---	----------------------

K 000	<p><b>INITIAL COMMENTS</b></p> <p><b>FIRE SAFETY</b></p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATION HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety - State Fire Marshal Division. At the time of this survey Spring Valley Care Center was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES ( K-TAGS) TO:</p> <p>Health Care Fire Inspections State Fire Marshal Division 445 Minnesota St., Suite 145 St Paul, MN 55101-5145, or</p>	K 000		
-------	--	-------	---	--

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Electronically Signed	TITLE	(X6) DATE <b>06/06/2014</b>
--	-------	--------------------------------

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K 000	Continued From page 1  By email to: Marian.Whitney@state.mn.us  THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:  1. A description of what has been, or will be, done to correct the deficiency.  2. The actual, or proposed, completion date.  3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency.  The Spring Valley Care Center is a 1-story building with a partial basement. The building was constructed in 1975 and was determined to be of Type II(111) construction.  The building is fully fire sprinkler protected. The facility has a fire alarm system with full corridor smoke detection and spaces open to the corridor, that is monitored for automatic fire department notification.  The facility has a licensed capacity of 50 beds and had a census of 39 at the time of the survey.  The requirement at 42 CFR Subpart 483.70(a) is NOT MET as evidenced by: NFPA 101 LIFE SAFETY CODE STANDARD Transferring of oxygen is:  (a) separated from any portion of a facility	K 000		
K 143 SS=D		K 143		6/25/14

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 143	<p>Continued From page 2</p> <p>wherein patients are housed, examined, or treated by a separation of a fire barrier of 1-hour fire-resistive construction;</p> <p>(b) in an area that is mechanically ventilated, sprinklered, and has ceramic or concrete flooring; and</p> <p>(c) in an area posted with signs indicating that transferring is occurring, and that smoking in the immediate area is not permitted in accordance with NFPA 99 and the Compressed Gas Association. 8.6.2.5.2</p> <p>This STANDARD is not met as evidenced by: Based on observation and staff interview, the facility failed to assure oxygen transfill room as required by 1999 NFPA 99. The deficient practice could affect 10 out of 39 residents.</p> <p>Findings include:</p> <p>During the facility tour between 8:15 AM and 10:15 AM on 05/22/2014, observation revealed that the west wing liquid oxygen transfill/storage room, the electrical outlets are not located 5 feet off of the floor as required by 1999 NFPA 99, Section 4-5.1.1.2 (4).</p> <p>This deficient practice was confirmed by the maintenance staff (EM) at the time of discovery.</p>	K 143	<p>1) Write a description of what has been, or will be done to correct the deficiency? Local electrician was contacted with initial visit beginning of week 6/2/2014. They will be contracted to move the 3 outlets to a height of 5 feet off the floor required by 1999 NFPA 99, section 4-5.1.1.2(4).</p> <p>2) The actual, or proposed, completion date. Contractors are scheduled to perform and complete job</p> <p>3) The name/or title of person responsible for correction and monitoring to prevent reoccurrence of the deficiency. Bill Hale, Facilities Director is responsible for correction.</p> <p>Monitoring and prevention: Monitoring for changes to life safety codes, perform inspections with any code changes and</p>		



DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 06/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245442</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>05/22/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>SPRING VALLEY CARE CENTER</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>800 MEMORIAL DRIVE SPRING VALLEY, MN 55975</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K 143	Continued From page 3  <b>*TEAM COMPOSITION*</b> Gary Schroeder, Life Safety Code Spc.	K 143	correct.		