#### CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: FB1B

## MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

	PAR	I I - IO BE COM	PLETED BY I	HE STAT	E SURVEY AGENCY	Fa	icility ID: 00823
MEDICARE/MEDICAID PROVIDE     (L1) 245039  2.STATE VENDOR OR MEDICAID     (L2) 106240900		3. NAME AND AD (L3) NEILSON PI (L4) 1000 ANNE S (L5) BEMIDJI, M	LACE STREET NORTI		(L6) <b>56601</b>	4. TYPE OF ACTION:  1. Initial  3. Termination  5. Validation	<ul> <li>Z (L8)</li> <li>2. Recertification</li> <li>4. CHOW</li> <li>6. Complaint</li> </ul>
5. EFFECTIVE DATE CHANGE OF (L9)	OWNERSHIP	7. PROVIDER/SUI		Y 09 ESRD	02 (L7) 13 PTIP 22 CLIA	7. On-Site Visit  8. Full Survey After Con	9. Other
6. DATE OF SURVEY  8. ACCREDITATION STATUS:  0 Unaccredited 1 TJ 2 AOA 3 Of		02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE	FISCAL YEAR ENDING I	DATE: (L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b):  12.Total Facility Beds  13.Total Certified Beds	78 (L18) (L17) 78	B. Not in Com	nce With equirements	n	And/Or Approved Waivers Of Th  2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural SNF 5. Life Safety Code  * Code: A	6. Scope of Servic 7. Medical Directo	or
14. LTC CERTIFIED BED BREAKDO 18 SNF 18/19 S 78	SNF 19 SNF	ICF	IID		15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1):	(L15)	
(L37) (L38) 16. STATE SURVEY AGENCY REM		(L42) SHOW LTC CANCELL	(L43) LATION DATE):				
17. SURVEYOR SIGNATURE  Lyla Burkman, U1	nit Supervisor	Date :	09/14/2015	(L19)	18. STATE SURVEY AGENCY AI		Date:  alist  09/14/2015  (L20)
	PART II - TO	BE COMPLETE	D BY HCFA R	` ′	OFFICE OR SINGLE STAT	ΓE AGENCY	(L20)
19. DETERMINATION OF ELIGIBLE  1. Facility is Eligible  2. Facility is not Elig	to Participate		IPLIANCE WITH C	CIVIL	<ul><li>21. 1. Statement of Finance</li><li>2. Ownership/Controle</li><li>3. Both of the Above :</li></ul>	Interest Disclosure Stmt (HCFA-	-1513)
22. ORIGINAL DATE  OF PARTICIPATION  01/01/1979  (L24)	23. LTC AGREEN BEGINNING (L41)		24. LTC AGREEMI ENDING DAT (L25)		26. TERMINATION ACTION:  VOLUNTARY  01-Merger, Closure  02-Dissatisfaction W/ Reimburseme	0 INVOLUNTA 05-Fail to Med	et Health/Safety
25. LTC EXTENSION DATE: (L27)		VE SANCTIONS a of Admissions: aspension Date:	(L44) (L45)		03-Risk of Involuntary Termination 04-Other Reason for Withdrawal	OTHER 07-Provider S 00-Active	Status Change
28. TERMINATION DATE:	(L28)	9. INTERMEDIARY/C		(L31)	30. REMARKS		
31. RO RECEIPT OF CMS-1539	(L32)	2. DETERMINATION (	OF APPROVAL DA	TE (L33)	DETERMINATION APPRO	DVAL	



#### Protecting, Maintaining and Improving the Health of Minnesotans

CMS Certification Number (CCN): 245039

September 14, 2015

Ms. Linda Barkley, Administrator Neilson Place 1000 Anne Street Northwest Bemidji, Minnesota 56601

Dear Ms. Barkley:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective August 18, 2015 the above facility is certified for:

78 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 78 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this letter / eNotice.

Sincerely,

Mark Weath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division Minnesota Department of Health Email: mark.meath@state.mn.us

Telephone: (651) 201-4118 Fax: (651) 215-9697

cc: Licensing and Certification File



#### Protecting, Maintaining and Improving the Health of Minnesotans

September 14, 2015

Ms. Linda Barkley, Administrator Neilson Place 1000 Anne Street Northwest Bemidji, Minnesota 56601

RE: Project Number S5039026

Dear Ms. Barkley:

On July 21, 2015, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on July 9, 2015. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections were required.

On August 27, 2015, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on September 14, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on July 9, 2015. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of August 18, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on July 9, 2015, effective August 18, 2015 and therefore remedies outlined in our letter to you dated July 21, 2015, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Weath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division Minnesota Department of Health Email: mark.meath@state.mn.us

Telephone: (651) 201-4118 Fax: (651) 215-9697

Enclosure(s)

Form Approved OMB NO. 0938-0390

#### **Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245039	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 8/27/2015
Name	of Facility		Street Address, City, State, Zip Code	
NE	ILSON PLACE		1000 ANNE STREET NORTHWEST	-
			BEMIDJI, MN 56601	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4)	) Item		(Y5)	Date
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix	F0248		08/18/2015		ID Prefix	F0441		08/18/2015		ID Prefix			_
ŭ	483.15(f)(1)				Reg. #	483.65				Reg. #			_
LSC					LSC					LSC			
			Correction					Correction					Correction
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			Completed					Completed					Completed
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State Agency	, L	_B/mm		08	9/14/20	15		280	35			08/27	7/2015
Reviewed By	, Re	eviewed E	Ву	Da	te:	Signature of	f Surve	yor:				Date:	
CMS RO													
Followup to Survey Completed on:		Check for any Uncorrected Deficiencies. Was a Summary of				1							
	7/9/201	5					•				to the Facility?	YES	NO

Form Approved OMB NO. 0938-0390

#### **Post-Certification Revisit Report**

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245039	(Y2) Multiple Construction A. Building B. Wing 02 - BUI	LDING 1	(Y3) Date of Revisit 9/14/2015
Name of Facility		Street Address, City, State, Zip Code	
NEILSON PLACE		1000 ANNE STREET NORTHWEST BEMIDJI, MN 56601	-

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

Correction   Completed   Correction   Completed   Co	(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4	) Item		(Y5)	Date
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LSC   K0052	ID Prefix			08/15/2015		ID Prefix			08/15/2015		ID Prefix			08/15/2015
Correction	Reg. #	NFPA 101				Reg. #	NFPA 101				-			_
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Uncompared Deficiencies (OMO 0507) Constant of Cons	CMS RO													
Haraman et al Definition for (CMO 0507) Court to the Facility C	Followup to Survey Completed on:		Check for any Uncorrected Deficiencies. Was a Summary of					1						
		7/7/201	5					-				-	YES	NO

### CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: FB1B

## MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART	I - TO BE COM	PLETED BY T	THE STAT	E SURVEY AG	ENCY		Facility ID: 00823
MEDICARE/MEDICAID PROVIDER NO.     (L1)	0.	3. NAME AND ADI (L3) NEILSON PI (L4) 1000 ANNE S (L5) BEMIDJI, M	LACE STREET NORT		(L6)	56601	4. TYPE OF ACTION  1. Initial  3. Termination  5. Validation	2. Recertification 4. CHOW 6. Complaint
5. EFFECTIVE DATE CHANGE OF OWN (L9)		7. PROVIDER/SUP	05 HHA	09 ESRD	02 (L7)	22 CLIA	7. On-Site Visit  8. Full Survey After C	9. Other Complaint
6. DATE OF SURVEY <b>07/09/</b> 8. ACCREDITATION STATUS:  0 Unaccredited 1 TJC 2 AOA 3 Other	(L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR ENDING	G DATE: (L35)
11. LTC PERIOD OF CERTIFICATION  From (a):  To (b):  12.Total Facility Beds	78 (L18) 78 (L17)	X B. Not in Comp	quirements Based On:	m	2. Tech 3. 24 H 4. 7-Da	nnical Personnel	Following Requirements:	ctor
14. LTC CERTIFIED BED BREAKDOWN	10 CMT	IOD	WD.		15. FACILITY M		(L15)	
18 SNF 18/19 SNF 78 (L37) (L38)	19 SNF (L39)	ICF (L42)	IID (L43)		1861 (e) (1) or	1861 (J) (1):	(L13)	
5. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):								
17. SURVEYOR SIGNATURE		Date :			18. STATE SUR	VEY AGENCY API	PROVAL Weath	Date:
Yvonne Switajewski, I	HFE NEII		08/31/2015	(L19)		Enforceme	nt Specialist	09/11/2015 (L20)
	PART II - TO	BE COMPLETE	D BY HCFA R	EGIONAL	OFFICE OR S	SINGLE STAT	E AGENCY	
19. DETERMINATION OF ELIGIBILITY  1. Facility is Eligible to Part	icipate		PLIANCE WITH ( ITS ACT:	CIVIL	Statement of Financial Solvency (HCFA-2572)     Ownership/Control Interest Disclosure Stmt (HCFA-1513)     Both of the Above:			
2. Facility is not Eligible	(L21)							
22. ORIGINAL DATE OF PARTICIPATION 01/01/1979	23. LTC AGREEMI BEGINNING		4. LTC AGREEM ENDING DAT		26. TERMINAT  VOLUNTARY  01-Merger, Closu  02-Dissatisfaction	00		(L30)  ITARY  Meet Health/Safety  Meet Agreement
(L24) 25. LTC EXTENSION DATE: (L27)	27. ALTERNATIVI A. Suspension of	of Admissions:	(L25)		03-Risk of Involu	ntary Termination	<u>OTHER</u>	r Status Change
	B. Rescind Sus	pension Date:	(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/C.			30. REMARKS			
		03001						
	(L28)			(L31)				
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION C	DF APPROVAL DA	ATE				
	(L32)			(L33)	DETERMINA	ATION APPRO	VAL	



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7012 2250 0001 6357 1782

July 21, 2015

Ms. Linda Barkley, Administrator Neilson Place 1000 Anne Street Northwest Bemidji, Minnesota 56601

RE: Project Number S5039026

Dear Ms. Barkley:

On July 9, 2015, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

#### DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Lyla Burkman, Unit Supervisor Bemidji Survey Team Licensing and Certification Program Health Regulation Division Minnesota Department of Health 705 5th Street Northwest, Suite A Bemidji, Minnesota 56601-2933 Email: Lyla.burkman@state.mn.us

Phone: (218) 308-2104 Fax: (218) 308-2122

## **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by August 18, 2015, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by August 18, 2015 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

### PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within ten calendar days of your receipt of this letter.

Neilson Place July 21, 2015 Page 3

### Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

### PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

Neilson Place July 21, 2015 Page 4

### VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

### Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

## Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

# FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by October 9, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of

Neilson Place July 21, 2015 Page 5 this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by January 9, 2016 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

#### INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: <a href="http://www.health.state.mn.us/divs/fpc/profinfo/ltc\_idr.cfm">http://www.health.state.mn.us/divs/fpc/profinfo/ltc\_idr.cfm</a>

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <a href="http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm">http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm</a>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145

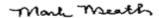
**Telephone:** (651) 201-7205

Fax: (651) 215-0525

Neilson Place July 21, 2015 Page 6

Feel free to contact me if you have questions related to this letter.

Sincerely,



Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division Minnesota Department of Health Email: mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

PRINTED: 07/21/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X2) MULTIPLE CONSTA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED IND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 245039 B. WING 07/09/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG **DEFICIENCY**) F 000 INITIAL COMMENTS F 000 The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. Upon receipt of an acceptable POC an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. 483.15(f)(1) ACTIVITIES MEET F 248 F 248 INTERESTS/NEEDS OF EACH RES SS=D The facility must provide for an ongoing program of activities designed to meet, in accordance with the comprehensive assessment, the interests and the physical, mental, and psychosocial well-being of each resident. This REQUIREMENT is not met as evidenced Based on observation, interview and document review, the facility failed to provide activities in order to meet the individual interests for 2 of 3 provenuments than 115 residents (R4, R87) in the sample who were reviewed for activities. Findings include: R4 did not receive individualized activities. R4's quarterly Minimum Data Set (MDS) dated

ORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

4/18/15, and annual MDS dated 10/21/14,

excused from correcting providing it is determined that

deficiency statement ending with an asterisk (\*) depotes a deficiency which the institution may be excused from correcting providing it is determined that it safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days wing the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued tram participation.

(X6) DATE

PRINTED: 07/21/2015 FORM APPROVED OMB NO. 0938-0391

	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ` ′		LE CONSTRUCTION		E SURVEY IPLETED
		245039	B. WING	i		07/	09/2015
	PROVIDER OR SUPPLIER			1	STREET ADDRESS, CITY, STATE, ZIP CODE 1000 ANNE STREET NORTHWEST BEMIDJI, MN 56601		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPORTION OF T	BE	(X5) COMPLETION DATE
F 248	indicated R4's diag dementia and catar R4 had severe cog	age 1 gnoses included a stroke, racts. The MDS also indicated gnitive impairment and required ce in all activities of daily living.	F2	248			
	10/23/14, indicated desired actives- cor The assessment dipast interests nor id R4 chose to be invo	Area Assessment (CAA) dated I R4 "needs assistance with ontinues recreation care plan." id not identity R4's present or dentify what type of activities olved with or what type of ere required to allow R4 to get activities.					
	participate in activit residents identified television, conversa pet visits, music eve devotion/bible study involving children.	ed 7/15/14, indicated R4 was to ties of choice according to interests such as church, ation with staff and volunteers, ents, church services and y and to come activities  The plan directed staff to invite I assist with activities of					
	Activities assessme how R4 wished to p living and communi	r Customary Routine and ent dated 10/16/14, identified participate in activities of daily ity activities. However, the ted R4 did not respond to the pactivities.					
	following activities: p.m. Moving and G	lar for 7/7/15, indicated the 10:30 a.m. Reminiscing, 1:15 rooving, 2:15 p.m. popcorn					

#### PRINTED: 07/21/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION TATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** ND PLAN OF CORRECTION A. BUILDING 245039 B WING 07/09/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 248 | Continued From page 2 F 248 card game. On 7/7/15, at 10:30 a.m. R4 was observed resting in his room. -At 3:30 p.m. R4 was observed asleep in his room as the popcorn was served on another unit. R4 was not observed to participate in activities. The Activity Calendar for 7/8/15, indicated 10:45 a.m. church service, 1:30 p.m. movie, 4:15 p.m. manicures, 5:45 p.m. 3-card game. On 7/8/15, from 11:51 a.m. to 12:47 p.m. R4 was observed sitting in the dining room. He was not observed to participate in activities. -At 2:40 p.m.. R4 was observed resting in bed. -At 2:57 p.m. nursing assistant (NA)-A confirmed R4 did not go to the movie activity. -from 2:40 p.m. until 7:40 p.m. R4 was continuously observed and at no time was R4 observed to participate in activities. He was observed to eat his meal in the dining room at 5:00 p.m., watched television alone in his room from 5:45-6:15 and was assisted to bed at 6:15

Review of the Activity Participation

Documentation for R4 revealed the following:
- July 1-8, 2015, indicated R4 had participated in

chapel area.

p.m. and at 7:45 p.m. the television remained on.

The activity calendar for 7/9/15, indicated at 10:30 a.m. a Catholic mass would occur in the main chapel. At 10:15 p.m. R4 was wheeled to the

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F 248	two group activities on five occasions.  - June 2015, R4 ha activities and had w  - May 2015, R4 had activities and had p activities and had p activities on 17 occand radio.  - April 2015, R4 had activities and had w to the radio on 18 o  On 7/9/15, at 10:15 watching television television prior to m stated R4 did not ro  On 7/9/15, at 10:48 stated R4 enjoyed of a week, enjoyed must activities and occan activities activity direct the staff clear enjoy. AM-A stated concern with activity participation and the to increase activity	d participated in two group vatched television on 12 days. It participated in four group varticipated in independent asion which included television of participated in five group vatched television or listened occasion.  It a.m. NA-F stated R4 enjoyed because he did not have noving into the facility. She putinely attend other activities.  It a.m. activity manager (AM)-A church services several times usic, looking out the window occurred in his neighborhood. The staff assistance to get to ecasional encouragement to etivities. She reviewed R4's confirmed the record lacked a sy assessment and did not rely as to the activities R4 would the facility had identified a	F2	248			
	R87 did not receive	individualized activities.					

#### PRINTED: 07/21/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA TATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** ND PLAN OF CORRECTION A. BUILDING B. WING 07/09/2015 245039 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX PRÉFIX** DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 248 F 248 Continued From page 4 R87's quarterly MDS dated 5/28/15, and the significant change MDS dated 9/14/14, identified R87 was diagnosed with Parkinson's disease and dementia. The MDS's also indicated R87 had severe cognitive impairment and required extensive assistance with all activities of daily living. R87's Activity CAA, dated 9/9/14, indicated R87 would continue with activities of his choice. The assessment did not identify the type of activities R87 enjoyed, support services required for R87 to participate in the activities or what the staff would be required to assist him with. The Activity Assessment, preferences for Customary Routine and Activity, dated 11/25/14, was blank and did not identify R87's activity preferences. R87's Activities Preferences for Customary Routine and Activities, dated 9/3/14, and 12/1/14, were also observed blank and did not identify R87's activity preferences.

allowed.

R87's care plan dated 7/15/14, directed staff to encourage R87's activity involvement and to follow personal interests as R87's cognition

R87's clinical record lacked a compressive assessment of R87's personal activity interest

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(X3) DATE SURVEY

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F 248	and the care plan d	age 5  Iid not direct the staff as to the 37 was interested in.	F 24	8		
	following activities: p.m. Moving and G	dar for 7/7/15, indicated the 10:30 a.m. Reminiscing, 1:15 crooving, 2:15 p.m. popcorn e to one visits) and 5:45 p.m.				
	resting in his room. in his room as the p	a.m. R87 was observed At 3:30 p.m. R87 was asleep opporn was served on was not observed to participate				
		lar for 7/8/15, indicated 10:45 e, 1:30 p.m. movie, 4:15 p.m. m. 3-card game.				
	was observed in the meal At 4:30 p.m R87 dining room. R87 re area until 6:40 p.m.	2:00 p.m. to 12:45 p.m. R87 e dining room, eating the noon was observed seated in the emained in the dining room At no time was R87 pate in the activities.	·			
		ar for 7/9/15, indicated at 10:30 ss would occur in the main				
		p.m. R87 was observed in the time did he leave the unit to ces.				
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PRINTED: 07/21/2015 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY COMPLETED

	D PLAN OF CORRECTION IDENTIFICATION NUMBER:	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		245039	B. WING			07/	/09/2015
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F 248	Continued From p  Review of the Acti Documentation reinformation:		F2	248			
	two group activitie independent resid	ndicated R87 had participated in s and had participated in ent activity on nine occasions evision, reading and family visit.					
	activity and partici	had participated in one group pated in individual activities on television, company, radio and :1 visit.					
	activities and parti	lid not participate in any group cipated in independent casions which included nd company.					
	activities and had	<ul> <li>April 2015, R87 participated in one group activities and had participated in individual activity on 12 occasions which included television, radio and family visits.</li> </ul>		TOTAL COMMENT OF THE PROPERTY			
	reviewed R87's red did not contain a c	p.m. registered nurse (RN)-A cord and confirmed the record omprehensive assessment dividualized activity needs.					
	(LPN)-C stated R8	5 a.m. licensed practical nurse 7 enjoyed playing bingo and nily. She stated R87 did not					

DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA TATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** ND PLAN OF CORRECTION A. BUILDING 245039 B. WING 07/09/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (FACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 248 F 248 Continued From page 7 seem to like other activities. On 7/9/15, at 10:15 a.m. NA-F stated R87 liked to watch television and visit with his family. On 7/9/15, at 10:30 a.m. AM-A stated R87 enjoyed going for wheelchair rides, reading the news paper and talking to the staff. She stated the direct care staff members were to provider R87 these activities. She also found a Therapeutic 1:1 form which had directed staff to read and discuss the newspaper, talk about the pictures in his room or take for wheelchair rides. She stated she had started the form about 2 months ago but the form was blank which indicated the staff had not provided 1:1 visiting. She stated the activity documentation could be completed by any of the staff members. She also stated the facility had identified a weakness in the activity assessments and implementation of activities and she had started training the new direct care staff members on the activity needs for the residents. She confirmed R87's clinical record lacked a comprehensive activity assessment and it did not direct staff members as to what type of activities R87 would enjoy. The Activity Assessment Policy dated 2/5/15, directed staff to complete a comprehensive activity assessment within 14 days of admission to help with the development of an activity plan that reflected the choice and interest of the resident.

Event ID: FB1B11

483.65 INFECTION CONTROL, PREVENT

F 441

PRINTED: 07/21/2015

SPREAD, LINENS

F 441

SS=D

#### PRINTED: 07/21/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: COMPLETED ND PLAN OF CORRECTION A. BUILDING 245039 R WING 07/09/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES ID (X5) COMPLETION (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 441 Continued From page 8 F 441 The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection. (a) Infection Control Program The facility must establish an Infection Control Program under which it -(1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections. (b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident. (2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease.

professional practice.

(c) Linens

infection.

(3) The facility must require staff to wash their hands after each direct resident contact for which

hand washing is indicated by accepted

Personnel must handle, store, process and transport linens so as to prevent the spread of

#### PRINTED: 07/21/2015 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED IND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING \_ 245039 B. WING 07/09/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5) COMPLETION (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 441 Continued From page 9 This REQUIREMENT is not met as evidenced Based on observation, interview and document review, the facility failed to ensure a multi use alucometer (device utilized for monitoring blood sugars) was disinfected in between resident use for 2 of 2 residents (R119, R41) observed to utilize the community glucometer on the Strawberry Neighborhood. In addition, the facility failed to ensure appropriate infection control measures were followed during wound care for 1 of 1 resident (R142) observed during a dressing change. Findings include: On 7/8/15, at 4:42 p.m. licensed practical nurse (LPN)-A was observed to perform R119's blood glucose check. Immediately following the completion of the glucometer check, LPN-A was observed to place the glucometer on the computer cart, sanitized her hands and exited R119's room. LPN-A did not attempt to disinfect / clean the glucometer after it had been used. -At 4:47 p.m. LPN-A was observed pick up the

blood glucose.

same glucometer used to check R119's blood glucose and perform a blood glucose check on R41. After completion of the blood glucose check, LPN-A placed the glucometer on the computer cart, sanitized her hands and exited R41's room. LPN-A did not attempt to disinfect / clean the glucometer after it had been used to check R41's

On 7/8/15, at 4:58 p.m. LPN-A confirmed the facility utilized a community glucometer for the

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F 441	LPN-A stated the g be cleansed with a each resident use h disinfect the glucon	age 10 rawberry Neighborhood. lucometers were supposed to disinfecting wipe between nowever, stated she did not neter in between each use sing wipes were not on her	F 4	41			
	(DON) stated staff viglucometer before it resident use with cluming the glucome disinfecting wipe and keep the glucometer.	a.m. the director of nursing were expected to disinfect the nitial use and after each eansing / disinfecting wipes by ter then wrapping the ound the machine in order to er moist with the cleansing or 3-5 minutes, depending on ized.					
	policy dated 4/14, d exterior of the mete Commercial surface preparations approv Northern Minnesota may be used and di wipes container's in to ensure disinfection R142's wound care	ved by Sanford Health of such as PDI Sani-Cloth Plus rected staff to follow the structions for wet contact time					
	identified diagnoses (bacterial skin infect collection of plus that	rder Report dated 6/8/15, which included cellulitis tion) and abscess (localized at generally develops in n) of the right lower leg. The					
***************************************		an order for daily right leg					

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(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	1	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 441	Continued From pa wound dressing ch	·	F4	41			
	gather wound care a cupboard in R142 R142 was seated in herself on the floor and placed the bin right leg. LPN-D do pair of scissors out R142's gauze dress which had a large a centimeters (cm) by drainage which had visible on the outside placed the scissors observed to use a sand dislodge the dr R142's wound and measured the two vermoved her gloves gauze dressing and leg. LPN-D donned placed wound gel to applied gel to both sterile wound packing the same scissors would be smaller sized we (narrow opening or skin). LPN-D used wound packing in the adaptic dressing (ned designed to protect same scissors to cuadaptic dressing and LPN-D placed a dressing and LPN-D placed	a.m. LPN-D was observed to supplies which were located in 2's room and wash her hands. In her recliner. LPN-D situated with her legs spread in a V, of supplies adjacent to her onned a pair of gloves, took a of her uniform pocket and cut sing on her right leg wound, amount (approximately 8 y 5 cm) of greenish/yellowish diseeped through and was de of the dressing. LPN-D on her right leg. LPN-D was saline filled syringe to moisten dessing which was adhered to discard the dressing. LPN-D wounds on R142's leg. LPN-D and placed the packaged discard the dressing. LPN-D and placed the packaged discard the dressing which was adhered to discard the dressing that discard the dressing of gloves. LPN-D and placed the packaged discard the dressing of gloves. LPN-D and wounds. LPN-D removed and from its container and used which she had used to cut the ut off a portion of packing for ound which had tunneling passageway underneath the a sterile Q-tip and placed the ne wound. LPN-D opened the on-adhering wound dressing the wound) and used the ut a portion of the sterile displaced it over both wounds. Essing over the adaptic gauze around the dressing					

PRINTED: 07/21/2015 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY

	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	IPLE CONSTRUCTION  NG	(X3) DATE SURVEY COMPLETED		
		245039	B. WING _		07/	09/2015	
	PROVIDER OR SUPPLIER	·		STREET ADDRESS, CITY, STATE, ZIP CODE 1000 ANNE STREET NORTHWEST BEMIDJI, MN 56601	CODE		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	D BE	(X5) COMPLETION DATE	
F 441	and taped the gauz gloves, cleaned up hands in the sink in observed to wash it soiled dressing.  On 7/7/15, at 8:47 a not washed her har between the remov applying the clean of change observed for used a sani-wipe (with resident care equip between each resident care equip between each resident care them to cut the soile being used to cut the had placed in and control of the same control of the soile being used to cut the had placed in and control of the same con	ze. LPN-D removed her her supplies, and washed her a R142's room. LPN-D was not her hands after removed the a.m. LPN-D verified she had nds or used hand sanitizer val of the soiled dressing and dressing during the dressing or R142. LPN-D added, she wipe used to disinfect reusable ment) to clean scissors dent.  a.m. LPN-D verified she had scissors after she had used ed dressing and prior to them he sterile dressing which she	F 44				
	expectation was for after the removal of application of a new stated a good practibarrier down to place LPN-D should have scissors after they have	r staff to perform hand hygiene f a soiled dressing and the v one. In addition, the DON cice was to have a clean ce dressing supplies and e cleaned/disinfected the had been used to cut off the prior to them being used to					
	Wound Care policy	dated 2/2015, directed staff to					

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	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION	(X3) DATE COM	E SURVEY PLETED
	1	245039	B. WING			07/	09/2015
	PROVIDER OR SUPPLIER			10	TREET ADDRESS, CITY, STATE, ZIP CODE 000 ANNE STREET NORTHWEST BEMIDJI, MN 56601		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 441	dressing and prior t	fter removal of a soiled to donning a new pair of ble supplies (scissors) should	F	1441			

## MINNESOTA DEPARTMENT OF HEALTH ANNUAL SURVEY OF NEILSON PLACE PLAN OF CORRECTION

ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION	COMPLETION DATE
F 248 Addendum	R4 and R87 had comprehensive activity assessments completed with an update to each activity care plan as appropriate along with activity staff education on the need for regular attendance at activities per these resident's choices.	August 6, 2015
	Education will be provided to all direct care staff by the Activity Coordinator on August 7, 2015, regarding the need for timely completion of the activity comprehensive assessment with activity care planning in accordance to this assessment as well as staff inviting and encouraging resident attendance per his/her choice at activity events.	August 18,2015
	All residents will receive an updated activity comprehensive assessment if needed with an ongoing activity program and care plan designed specifically for each resident in accordance with timely completion of the comprehensive activity assessment.	August 18,2015
	Through the Quality Assurance Performance Improvement (QAPI) process the Activity Department Coordinator or designee will choose a different activity each day and assure residents with that preference are attending. Audits will be completed 5 days a week x 4 weeks then 2 times a week x 2 weeks. All audit results will be reported to the Quality Assurance Performance Improvement (QAPI) Committee for further recommendations. ( See Attachment #1)	
	Weekly audits x 4 weeks, then monthly audits x 3months will be completed by Activity Department coordinator or designee to ensure that Comprehensive Activity Assessments and care plans are completed and updated within the appropriate time frame. All audit results will be reported to the Quality Assurance Performance Improvement (QAPI) Committee for further recommendations. ( See Attachment #1)	

Attachment #1	Atta	chm	ent	# :	1
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QAPI

M	lajor	aspect	of	care	or	functi	on:
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Date:

Year:

Timely Activity Comprehensive Assessment completion, Care Planning and Resident attendance at self-chosen activities

Sample size and time frame:

5 days a week x 4weeks, 2 times a week x2 weeks- Residents attending activities of self-chosen preference

Weekly audits x4 weeks, then monthly x 3 months-Comprehensive assessments and Care plans

Neighborhood: Mulberry, Strawberry, Huckleberry, Elderberry

### Data Collection:

	T		T		1					
Admission Date										
Indicators:	Yes	No	Yes	No	Yes	No	Yes	No	Our Record Outcome	Desired Record Outcome
Comprehensive Activity     Assessments completed within     the appropriate timeframe										
Timely Care Plan     development and update										
3. Residents are attending activities of their self-chosen preference										

ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION	COMPLETION DATE
F 441 Addendum	On 7/8/15, licensed staff were re-educated by the DON and RN Neighborhood Manager on the Glucometer Care and Use policy and Procedure which included hand hygiene and the proper cleansing of the Glucometer machine.	July 8, 2015
	R119 and R41's care plan was updated to address proper cleansing of Glucometer machine.	July 30,2015
	All residents that have Glucometer testing will have care plans updated with regard to proper cleansing of Glucometer machine.	August 15,2015
	Education will be provided to all Licensed Staff and Trained Medication Aides by the DON and RN Neighborhood Manager on August 11, 2015, on the need to follow Neilson Place Policy and Procedure for Glucometer testing of residents.	August 15, 2015
	Through the Quality Assurance Performance Improvement process (QAPI) weekly random neighborhood/shift audits will be completed by the DON or designee x 4 weeks to ensure compliance with Infection Control Policies. The audit results will be reported to the Quality Assurance Performance Improvement (QAPI) committee for further recommendations. Audits will be completed by the DON or designee. (See Attachment #2)	
	On 7/7/15, licensed staff were re-educated by the DON on the Dry/Clean Dressing Change Procedure which included hand hygiene after removing an old dressing and prior to application of a new dressing to a wound. Licensed staff were also reeducated on the need to have a clean barrier in place for placement of dressing supplies and cleaning/disinfecting scissors prior to use and between clean and dirty dressings.	July 7, 2015
	All residents that have wound care will have care plans updated to address proper wound care dressing procedures.	August 15, 2015
	Education will be provided to all Licensed Staff by the DON and RN Neighborhood Manager on August 11,2015, on the need	August 15, 2015
	to follow the Neilson Place Policy and Procedure for Clean/Dry Dressing Changes	
	Through the Quality Assurance Performance Improvement process (QAPI) weekly random neighborhood/shift audits will be completed by the DON or designee x 4 weeks to ensure	4

compliance with Infection Control Policies. The audit results will be reported to the Quality Assurance Performance Improvement (QAPI) committee for further recommendations. (see Attachment #3)	

Attachment #	Α	#2	
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QAPI

	Mai	or as	pect	of	care	or	fun	ction	١:
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Date-

Year: 2015

Glucometer machine cleansing per procedure

Sample size and time frame:

Audit of residents with Glucometer testing and licensed staff cleansing of glucometer between and after patient use -weekly audits, random shifts and neighborhoods

Neighborhood:

## **Data Collection**

Admission Date										
Indicators:	Yes	No	Yes	No	Yes	No	Yes	No	Our Record Outcome	Desired Record Outcome
Glucometer cleansed per     Policy and Procedure prior to     resident testing and upon     completing resident testing										
							,			

### Attachment #3

Major aspect of care or function:	Month:	Year: 2015
Clean/Dry Dressing Procedure followed		
Sample size and time frame:		
All residents that have wound care		
Neighborhood:		

## Data Collection

Admission Date										
Indicators:	Yes	No	Yes	No	Yes	No	Yes	No	Our Record Outcome	Desired Record Outcome
Hand hygiene performed after removing dirty dressing and before application of clean dressing										
Clean barrier down to place dressing supplies										
										,
3. Scissors cleansed/disinfected prior to use and between dirty and clean dressings										

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TATEMENT OF DEFICIENCIES ND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION A. BUILDING 02 - BUILDING 1

(X3) DATE SURVEY COMPLETED

245039

B. WING

07/07/2015

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

1000 ANNE STREET NORTHWEST

BEMIDJI, MN 56601

**NEILSON PLACE** 

SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)

ID PREFIX TAG

K 000

PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)

(X5) COMPLETION DATE

(X4) ID

PREFIX

TAG

K 000 | INITIAL COMMENTS

FIRE SAFETY

THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE.

UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.

A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey Neilson Place 02 Main Building was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 18 New Health Care.

PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES TO:

HEALTH CARE FIRE INSPECTIONS STATE FIRE MARSHAL DIVISION 444 CEDAR STREET, SUITE 145 ST. PAUL, MN 55101-5145, or

APPROVED



BORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that er safeguards provide sufficient protection to the patients (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days owing the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 s following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued

gram participation.

(X6) DATE .

## DEPARTMENT OF HEALTH AND HUMAN SERVICES

PRINTED: 07/21/2015 FORM APPROVED

OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY TATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION COMPLETED **IDENTIFICATION NUMBER:** ND PLAN OF CORRECTION A. BUILDING 02 - BUILDING 1 07/07/2015 245039 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 Continued From page 1 K 000 By e-mail to: Marian.Whitney@state.mn.us Barbara.lundberg@state.mn.us THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION: 1. A description of what has been, or will be, done to correct the deficiency. 2. The actual, or proposed, completion date. 3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency. Neilson Place was constructed in 2004, is 2-stories, without a basement and was determined to be of a Type I (332)construction. In 2009. 3 additions were constructed, a services wing to the south and connecting links to an apartment building to the north. The two connecting links into the north assisted living building are 1-story, Type II (111) construction. The building is divided into 3 smoke zones on each floor by 1 hour fire barriers.

Event ID: FB1B21

The facility has corridor smoke detection and smoke detection in all common use spaces installed in accordance with NFPA 72 "The National Fire Alarm Code" 1999 edition. All sleeping rooms have single station smoke detectors with annunciation in the corridor and at the nurse's station that serves that room with

PRINTED: 07/21/2015 FORM APPROVED OMB NO. 0938-0391

TATEMENT OF DEFICIENCIES ND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION NG <b>02 - BUILDING 1</b>		(X3) DATE SURVEY COMPLETED		
		245039	B. WING		07	//07/2015		
	PROVIDER OR SUPPLIER	<u> </u>		STREET ADDRESS, CITY, STATE, ZIP CODE 1000 ANNE STREET NORTHWEST BEMIDJI, MN 56601				
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE ( (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE APF DEFICIENCY)	OULD BE	(X5) COMPLETION DATE		
K 052 SS=C	additional automatic required by the Min edition. The fire alar fire department notic completely sprinkler NFPA 13 Standard Systems 1999 editions. The facility has a cacensus of 74 at the The facility was sure The requirement at NOT MET. NFPA 101 LIFE SAFA fire alarm system installed, tested, and with NFPA 70 Nation 72. The system has	c fire detection in all rooms inesota State Fire Code 2007 rm is monitored for automatic ification. The building is r protected in accordance with for the Installation of Sprinkler on.  apacity of 78 beds and had a time of the survey.  veyed as a single building.  42 CFR, Subpart 483.70(a) is  FETY CODE STANDARD  required for life safety is d maintained in accordance hal Electrical Code and NFPA an approved maintenance complying with applicable	K 05					
	Based on observation facility failed to install system in accordance 2000 NFPA 101, Secured as 1999 NFPA 7 2-3.5.1. These deficient adversely affect the first system that could de	not met as evidenced by: on and staff interview, the Il and maintain the fire alarm be with the requirements of otions 19.3.4.1 and 9.6, as '2, Sections 2-3.4.5.1.2, ient practices could functioning of the fire alarm or the facility thus negatively						

PRINTED: 07/21/2015 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** A. BUILDING 02 - BUILDING 1 B. WING 07/07/2015 245039 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID (EACH CORRECTIVE ACTION SHOULD BE **PREFIX** (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 052 | Continued From page 3 K 052 affecting residents, staff, and visitors of the facility. Findings include: On facility tour between 10:30 AM to 1:30 PM on 07/07/2015, observations revealed that There was a smoke detectors that is located within 36 inches of a HVAC diffusers located in the Huckleberry Wing soiled utility room. This deficient condition was verified by the Maintenance Supervisor. NFPA 101 LIFE SAFETY CODE STANDARD K 072 K 072 SS=F Means of egress are continuously maintained free of all obstructions or impediments to full instant use in the case of fire or other emergency. No furnishings, decorations, or other objects obstruct exits, access to, egress from, or visibility of exits. 7.1.10 This STANDARD is not met as evidenced by: Based on observations the facility failed to keep the means of egress continuous and free of all obstructions or impediments to full instant use in the case of fire or other emergency, in accordance with NFPA Life Safety Code 101 (2000 edition) Chapter 7, Section 7.1.10. These obstructions could interfere with the convenient and effective removal all residents, staff and visitors in an emergency situation, and impede fire fighting operations during a fire emergency.

PRINTED: 07/21/2015 **FORM APPROVED** 

DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0938-0391 CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: TATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION COMPLETED IND PLAN OF CORRECTION A. BUILDING 02 - BUILDING 1 B. WING 245039 07/07/2015 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1000 ANNE STREET NORTHWEST **NEILSON PLACE** BEMIDJI, MN 56601 PROVIDER'S PLAN OF CORRECTION (X4) ID SUMMARY STATEMENT OF DEFICIENCIES ID (EACH CORRECTIVE ACTION SHOULD BE COMPLÉTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) Continued From page 4 K 072 Findings include: On facility tour between 10:30 AM to 1:30 PM on 07/07/2015, it was observed that there were several computer monitors mounted on the walls that extended beyond 4 inches throughout the corridors. This deficient condition was verified by the Maintenance Supervisor. NFPA 101 MISCELLANEOUS K 130 K 130 SS=D OTHER LSC DEFICIENCY NOT ON 2786 This STANDARD is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain one of several facility storage locations in accordance with the requirements of the Minnesota State Fire Code (07) Section 315.2.3.2. This deficient practices could cause the spread of smoke and fire into the corridors in the event of an fire negatively affecting the evacuation of residents, staff, and visitors of the facility in the event of a fire. Findings include:

On facility tour between 10:30 AM to 1:30 PM on 07/07/2015, observations revealed that there was combustible storage that is within 3 feet of a fuel-fired appliance located in the 2nd floor Strawberry wing housekeeping storage room.

ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION	COMPLETION DATE
K 052	A work order was entered for the facility maintenance staff to relocate the smoke detector, the HVAC diffuser, or both, located in the Huckleberry Wing soiled utility room to obtain the necessary minimum of 36 inch separation of smoke detectors and HVAC diffusers.	7/7/15
	The work order was entered on July 7, 2015. Maintenance staff completed the work order on July 8, 2015. Maintenance staff moved the HVAC diffuser to create the necessary 36 inch minimum separation.	7/08/15
	General Services Manager and Maintenance staff is responsible for the correction of K 052 and will monitor the facility to prevent any further occurrence.	8/15/15
К 072	Wall mounted computer monitors will be maintained in the fully stored position when not in use by staff. Being fully stored maintains the monitor within the maximum six inch projection as allowed by CMS per the May 14, 2010 S&C Letter which revises S&C-04-41 dated August 12, 2004.	8/15/15
	Facility nursing staff will be educated by the Director of Nurses on the requirement for maintaining the wall mounted monitors in the fully stored position when not in use.	8/11/15
	General Services Manager and/or designee will be responsible to monitor the facility to prevent any further occurrence. See Attachment #1.	8/15/15
K 130	Storage racks have been ordered that will allow for minimal storage while maintaining the required 36 inch minimum separation of stored items and a fuel fired appliance in the Strawberry wing housekeeping storage room. Markings will be located on the floor to illustrate where storage is not allowed.	
	A work order has been entered for completion of this project as soon as the storage racks arrive. General Services Manage Maintenance staff is responsible for the correction of K 130 and will monitor the facility to prevent any further occurrence.	8/15/15

Attachment	#	1
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QAPI

Major aspect of care or function:

Month:

Year: 2015

Means of egress are continuously maintained free of all obstructions or impediments to full instant use in the case of fire or other emergency.

Sample size and time frame:

Eight computer monitors located two per neighborhood will be audited monthly.

Neighborhood:

All

**Data Collection** 

Date	Mulberry Date:		Huckleberry Date:		Strawberry Date:		Elderberry Date:		and the second s	
Indicators:	Yes	No	Yes	No	Yes	No	Yes	No	Our Record Outcome	Desired Record Outcome
Monitors are maintained in the fully stored position					_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
Monitor 1										
Monitor 2					***************************************					
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		Branch Fr. W. Worldow, A. S. Charles, Sar Fr. Fr.							***************************************	
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