

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: G7ZC  
Facility ID: 00955

1. MEDICARE/MEDICAID PROVIDER NO.(L1) <b>245233</b>		3. NAME AND ADDRESS OF FACILITY (L3) <b>SAINT ANNE EXTENDED HEALTHCARE</b> (L4) <b>1347 WEST BROADWAY</b> (L5) <b>WINONA, MN</b> (L6) <b>55987</b>			4. TYPE OF ACTION: <u>7</u> (L8) <b>1. Initial</b> <b>2. Recertification</b> <b>3. Termination</b> <b>4. CHOW</b> <b>5. Validation</b> <b>6. Complaint</b> <b>7. On-Site Visit</b> <b>9. Other</b> <b>8. Full Survey After Complaint</b>	
2. STATE VENDOR OR MEDICAID NO. (L2) <b>633543800</b>		5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)			FISCAL YEAR ENDING DATE: (L35) <b>09/30</b>	
6. DATE OF SURVEY <b>10/17/2016</b> (L34)		7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) <b>01 Hospital</b> <b>05 HHA</b> <b>09 ESRD</b> <b>13 PTIP</b> <b>22 CLIA</b> <b>02 SNF/NF/Dual</b> <b>06 PRTF</b> <b>10 NF</b> <b>14 CORF</b> <b>03 SNF/NF/Distinct</b> <b>07 X-Ray</b> <b>11 ICF/IID</b> <b>15 ASC</b> <b>04 SNF</b> <b>08 OPT/SP</b> <b>12 RHC</b> <b>16 HOSPICE</b>			8. ACCREDITATION STATUS: <u>    </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other	
11. LTC PERIOD OF CERTIFICATION From (a) : To (b) :		10. THE FACILITY IS CERTIFIED AS: <input checked="" type="checkbox"/> A. In Compliance With Program Requirements Compliance Based On: <u>    </u> 1. Acceptable POC B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: <u>A</u> * (L12) <u>And/Or Approved Waivers Of The Following Requirements:</u> <u>    </u> 2. Technical Personnel <u>    </u> 6. Scope of Services Limit <u>    </u> 3. 24 Hour RN <u>    </u> 7. Medical Director <u>    </u> 4. 7-Day RN (Rural SNF) <u>    </u> 8. Patient Room Size <u>    </u> 5. Life Safety Code <u>    </u> 9. Beds/Room			12.Total Facility Beds <b>109</b> (L18) 13.Total Certified Beds <b>109</b> (L17)	
14. LTC CERTIFIED BED BREAKDOWN 18 SNF (L37) 18/19 SNF (L38) 19 SNF (L39) ICF (L42) IID (L43) 109				15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15)		

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

17. SURVEYOR SIGNATURE <u>Gary Nederhoff, Unit Supervisor</u> (L19)	Date : <u>10/20/2016</u>	18. STATE SURVEY AGENCY APPROVAL <u>Kamala Fiske-Downing, Enforcement Specialist</u> (L20)	Date: <u>10/20/2016</u>
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PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY <u>    </u> 1. Facility is Eligible to Participate <u>    </u> 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT: <u>    </u>		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : <u>    </u>	
22. ORIGINAL DATE OF PARTICIPATION <b>08/01/1983</b> (L24)		23. LTC AGREEMENT BEGINNING DATE (L41)		24. LTC AGREEMENT ENDING DATE (L25)	
25. LTC EXTENSION DATE: (L27)		27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45)		26. TERMINATION ACTION: (L30) <b>VOLUNTARY</b> <u>00</u> <b>INVOLUNTARY</b> 01-Merger, Closure 05-Fail to Meet Health/Safety 02-Dissatisfaction W/ Reimbursement 06-Fail to Meet Agreement 03-Risk of Involuntary Termination <b>OTHER</b> 04-Other Reason for Withdrawal 07-Provider Status Change 00-Active	
28. TERMINATION DATE:		29. INTERMEDIARY/CARRIER NO. <b>03001</b> (L28) (L31)		30. REMARKS	
31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE (L33)		DETERMINATION APPROVAL	



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

CMS Certification Number (CCN): 245233

October 20, 2016

Ms. Jodi Barton, Administrator  
Saint Anne Extended Healthcare  
1347 West Broadway  
Winona, MN 55987

Dear Ms. Barton:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective October 14, 2016 the above facility is certified for:

109 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 109 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Kamala Fiske-Downing".

Kamala Fiske-Downing  
Minnesota Department of Health  
Licensing and Certification Program  
Health Regulation Division  
Telephone: (651) 201-4112 Fax: (651) 215-9697  
Email: [Kamala.Fiske-Downing@state.mn.us](mailto:Kamala.Fiske-Downing@state.mn.us)



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
October 20, 2016

Ms. Jodi Barton, Administrator  
Saint Anne Extended Healthcare  
1347 West Broadway  
Winona, MN 55987

RE: Project Number S5233026

Dear Ms. Barton:

On September 14, 2016, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on September 1, 2016. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D) whereby corrections were required.

On October 17, 2016, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on September 1, 2016. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of October 14, 2016. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on September 1, 2016, effective October 14, 2016 and therefore remedies outlined in our letter to you dated September 14, 2016, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

A handwritten signature in black ink that reads "Kamala Fiske-Downing". The signature is written in a cursive style.

Kamala Fiske-Downing  
Minnesota Department of Health  
Licensing and Certification Program  
Health Regulation Division  
Telephone: (651) 201-4112 Fax: (651) 215-9697  
Email: [Kamala.Fiske-Downing@state.mn.us](mailto:Kamala.Fiske-Downing@state.mn.us)

*An equal opportunity employer.*

## POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245233	Y1	MULTIPLE CONSTRUCTION A. Building B. Wing	Y2	DATE OF REVISIT 10/17/2016	Y3
NAME OF FACILITY SAINT ANNE EXTENDED HEALTHCARE			STREET ADDRESS, CITY, STATE, ZIP CODE 1347 WEST BROADWAY WINONA, MN 55987		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix F0280	Correction	ID Prefix F0315	Correction	ID Prefix _____	Correction
Reg. # 483.20(d)(3), 483.10(k)(2)	Completed	Reg. # 483.25(d)	Completed	Reg. # _____	Completed
LSC _____	10/14/2016	LSC _____	10/14/2016	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____
ID Prefix _____	Correction	ID Prefix _____	Correction	ID Prefix _____	Correction
Reg. # _____	Completed	Reg. # _____	Completed	Reg. # _____	Completed
LSC _____	_____	LSC _____	_____	LSC _____	_____

REVIEWED BY STATE AGENCY <input type="checkbox"/>	REVIEWED BY (INITIALS) GPN/kfd	DATE 10/20/2016	SIGNATURE OF SURVEYOR  10160	DATE 10/17/2016
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 9/1/2016

CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY?  YES  NO

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: G7ZC  
Facility ID: 00955

1. MEDICARE/MEDICAID PROVIDER NO.(L1) <b>245233</b>		3. NAME AND ADDRESS OF FACILITY (L3) <b>SAINT ANNE EXTENDED HEALTHCARE</b> (L4) <b>1347 WEST BROADWAY</b> (L5) <b>WINONA, MN</b> (L6) <b>55987</b>			4. TYPE OF ACTION: <u>2</u> (L8)  1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other  8. Full Survey After Complaint	
2. STATE VENDOR OR MEDICAID NO. (L2) <b>633543800</b>		5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)			FISCAL YEAR ENDING DATE: (L35) <b>09/30</b>	
6. DATE OF SURVEY <b>09/01/2016</b> (L34)		7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) <b>01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA</b> <b>02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF</b> <b>03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC</b> <b>04 SNF 08 OPT/SP 12 RHC 16 HOSPICE</b>				
8. ACCREDITATION STATUS: ___ (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other		10.THE FACILITY IS CERTIFIED AS: A. In Compliance With <u>And/Or Approved Waivers Of The Following Requirements:</u> Program Requirements ___ 2. Technical Personnel ___ 6. Scope of Services Limit Compliance Based On: ___ 3. 24 Hour RN ___ 7. Medical Director ___ 1. Acceptable POC ___ 4. 7-Day RN (Rural SNF) ___ 8. Patient Room Size ___ 5. Life Safety Code ___ 9. Beds/Room X B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: <b>B*</b> (L12)				
11. LTC PERIOD OF CERTIFICATION From (a): To (b):		12.Total Facility Beds <b>109</b> (L18) 13.Total Certified Beds <b>109</b> (L17)				
14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF ICF IID 109 (L37) (L38) (L39) (L42) (L43)				15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15)		

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

17. SURVEYOR SIGNATURE  <u>Sarah Strenke, HFE NE II</u>	Date :  10/18/2016 (L19)	18. STATE SURVEY AGENCY APPROVAL  <u>Kamala Fiske-Downing, Enforcement Specialist</u>	Date:  10/18/2016 (L20)
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19. DETERMINATION OF ELIGIBILITY ___ 1. Facility is Eligible to Participate ___ 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : _____	
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28. TERMINATION DATE:		29. INTERMEDIARY/CARRIER NO. <b>03001</b> (L28) (L31)		30. REMARKS  Posted 10/20/2016 Co.  DETERMINATION APPROVAL	
31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE (L33)			



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
September 14, 2016

Ms. Jodi Barton, Administrator  
Saint Anne Extended Healthcare  
1347 West Broadway  
Winona, MN 55987

RE: Project Number S5233026

Dear Ms. Barton:

On September 1, 2016, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed. In addition, at the time of the September 1, 2016 standard survey the Minnesota Department of Health completed an investigation of complaint number H5233017 that was found to be unsubstantiated.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct** - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

**Electronic Plan of Correction** - when a plan of correction will be due and the information to be contained in that document;

**Remedies** - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

**Potential Consequences** - the consequences of not attaining substantial compliance 3 and 6

**months after the survey date; and**

**Informal Dispute Resolution - your right to request an informal reconsideration to dispute the attached deficiencies.**

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

#### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

**Gary Nederhoff, Unit Supervisor  
Minnesota Department of Health  
18 Wood Lake Drive Southeast  
Rochester, Minnesota 55904  
Email: [gary.nederhoff@state.mn.us](mailto:gary.nederhoff@state.mn.us)  
Telephone: (507) 206-2731 Fax: (507) 206-2711**

#### **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by October 11, 2016, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions

are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;

- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

#### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

#### **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A



Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

### **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by December 1, 2016 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human

Services that your provider agreement be terminated by March 1, 2017 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

## INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Feel free to contact me if you have questions.

Sincerely,



Kamala Fiske-Downing  
Minnesota Department of Health  
Licensing and Certification Program  
Program Assurance Unit  
Health Regulation Division  
Telephone: (651) 201-4112 Fax: (651) 215-9697  
Email: [Kamala.Fiske-Downing@state.mn.us](mailto:Kamala.Fiske-Downing@state.mn.us)

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/18/2016  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245233</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>09/01/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>SAINT ANNE EXTENDED HEALTHCARE</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1347 WEST BROADWAY WINONA, MN 55987</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.  A recertification survey was conducted and complaint investigation were also completed at the time of the standard survey.  An investigation of complaint H5233017 was completed and found not to be substantiated.	F 000			
F 280 SS=D	483.20(d)(3), 483.10(k)(2) RIGHT TO PARTICIPATE PLANNING CARE-REVISE CP  The resident has the right, unless adjudged incompetent or otherwise found to be incapacitated under the laws of the State, to participate in planning care and treatment or changes in care and treatment.  A comprehensive care plan must be developed within 7 days after the completion of the comprehensive assessment; prepared by an interdisciplinary team, that includes the attending physician, a registered nurse with responsibility for the resident, and other appropriate staff in disciplines as determined by the resident's needs, and, to the extent practicable, the participation of	F 280		10/14/16	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

10/13/2016

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245233</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>09/01/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>SAINT ANNE EXTENDED HEALTHCARE</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>1347 WEST BROADWAY WINONA, MN 55987</b>		
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F 280	<p>Continued From page 1</p> <p>the resident, the resident's family or the resident's legal representative; and periodically reviewed and revised by a team of qualified persons after each assessment.</p> <p>This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility failed to revise bladder incontinence interventions to reflect a change in urinary continence status for 1 of 3 resident (R140) reviewed who had a change in continence status.</p> <p>Findings include:</p> <p>R140's comprehensive care plan for toileting 6/1/16 indicated, "Alteration in elimination r/t [related to] inability to ambulate to bathroom or transfer to commode independently. Functional incontinence- Cognition impaired. Frequently incontinent of bowel and bladder Interventions directed staff to: "Assist of 2 with transferring to toilet and with managing inc [incontinent] product and clothing. Assist resident to the restroom every 2 hours and PRN [as needed]. Medications per MD [medical doctor] orders. Monitor for changes in skin integrity related to incontinence. Monitor for incontinence per resident need. Provide perineal care and change incontinent undergarment."</p> <p>R140's quarterly Minimum Data Set (MDS) dated 8/4/16 indicated R40 was always incontinent (this was a decline for R140) of urine, was not on a toileting program and required extensive assistance of one to toilet. The MDS assessment</p>	F 280	<p>Facility has systems in place to ensure comprehensive care plans are developed, reviewed and revised as necessary by appropriate interdisciplinary team members and includes resident participation to the extent practicable. Facility Care Plan policy reviewed by DON, Quality Management Coordinator, Nursing Supervisors and MDS Coordinators and revised to reflect necessary changes. Reeducation being provided for staff involved in the care planning process. Resident (R140) bowel and bladder assessments dated 8/3/16 reviewed and found to be appropriate. Care plan interventions and CNA care sheets revised to reflect current approaches. Resident care plan audits (x4/week) will be conducted through 12/31/16 to ensure compliance. Director of Nursing or their designee is responsible for monitoring of this plan of correction.</p>		

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 280	<p>Continued From page 2</p> <p>of 8/4/16 indicated that a toileting program was not being used to manage urinary incontinence. However, the admission MDS dated 5/17/16, indicated R140 was frequently incontinent of urine, was not on a toileting program and required extensive assist of two staff for toileting.</p> <p>R140's nurse progress noted dated 8/3/16 indicated, "Quarterly tena bowel and bladder assessment complete. Resident is incontinent of both bowel and bladder at this time. Resident is unable to tell staff when she needs to use the bathroom. Not a candidate for retraining program. Staff to anticipate toileting needs."</p> <p>On 8/31/2016, 11:15 a.m. registered nurse (RN)-B stated it was determination R140 had a stroke, severe cognitive impairment, used easy stand and requires two staff with toileting and did not warrant bladder retraining. RN-B stated R140 had total loss of urine due to her comorbidities. RN-B stated R140's care plan reflected she was frequently incontinent of urine and stated R140 had no awareness at all when she needed to void. RN-B stated R140's care plan should have been revised at the time of the quarterly MDS.</p> <p>On 09/01/2016, at 11:54 a.m. the director of nursing (DON) stated her expectation was when there was a change in continence, the care plan was updated, and the care sheets are updated. The DON stated the MDS coordinators were responsible to update the care plan to reflect the MDS assessments especially when there is a change identified.</p> <p>The facility Care Plan Development and Revision dated 9/1/2010 included, 5. Quarterly, at the time of the residents care conference and MDS</p>	F 280			

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F 280	Continued From page 3	F 280			
F 315	quarterly updates, The MDS Nurse or designee reviews the working care plan, makes appropriate changes in the Matrix program of the computer.	F 315		10/14/16	
SS=D	483.25(d) NO CATHETER, PREVENT UTI, RESTORE BLADDER  Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.  This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility failed to comprehensively reassess a change in urinary continence status for 1 of 3 resident (R117) reviewed who had a change in continence status.  Findings include:  R117's quarterly Minimum Data Set (MDS) an assessment dated 8/8/16 indicated R117 was always incontinent (this was a decline for R117) of urine, was not on a toileting program and required extensive assistance to toilet. The MDS assessment of 8/8/16 indicated that a toileting program was not being used to manage urinary incontinence. However, the admission MDS dated 5/19/16, indicated R117 was frequently incontinent of urine, was not on a toileting		Facility has systems in place to ensure residents who are incontinent of bladder receive appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. Facility Bowel & Bladder Assessment and Management policies reviewed by DON, Quality Management Coordinator, Nurse Supervisors and MDS Coordinators. Policies revised to reflect necessary changes. Reeducation being provided to staff involved in assessment process. Resident (R117) bowel and bladder assessments reviewed and found to be appropriate. Review of resident bowel and bladder retraining potential completed 10/7/16. Resident care plan and CNA		

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F 315	<p>Continued From page 4</p> <p>program and required total dependence of two staff for toileting.</p> <p>R117's bladder assessment summary dated 5/5/16 indicated, "Resident is inc. [incontinent] at times. Unable to get to the bathroom secondary to needing assistance. Attempts to use the urinal at times, other times is inc."</p> <p>R117's comprehensive care plan for toileting 6/6/16 indicated, "Alteration in elimination r/t [related to] inability to ambulate to bathroom or transfer to commode independently. Frequently incontinent of bladder and always incontinent of bowel. Interventions directed staff to, "Able to ask to use the toilet. Assist of 2 with transfers to toilet and with managing inc [incontinent] product and clothing. Medications per MD [medical doctor] orders. Monitor for changes in skin integrity related to incontinence. Monitor for incontinence per resident need. Provide perineal care and change incontinent undergarment."</p> <p>On 09/01/2016, at 9:40 a.m. nursing assistant (NA)-A stated R117 would put his light on when he needed to go to the bathroom, he was good about that. NA-A stated R117 was to be assisted with toileting every 2 hours and as needed per the care guide. NA-A stated generally R117 had his call light on more frequently than every two hours and stated R117 was more aware of his bowels than his urine. NA-A stated R117 may be putting his light on to be changed as he tried to use the urinal himself. NA-A stated R117 was usually already wet when he used the call light to have assist.</p> <p>On 08/31/2016, at 10:18 a.m. registered nurse (RN)-A stated she was not sure what was done in</p>	F 315	<p>care sheets revised to reflect current approaches. Resident assessment and care plan audits (x4/week) will be conducted through 12/31/16 to ensure compliance. Director of Nursing or their designee are responsible for monitoring this plan of correction.</p>		

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F 315	<p>Continued From page 5</p> <p>regards to incontinence interventions after the quarterly MDS showed a decline in incontinence from frequently to always incontinent for R117. RN-A stated she did not recognize there was a decline in incontinence after the quarterly MDS was completed. RN-A stated when there was a decline in incontinence a three day bladder diary should be completed for all shifts, and a bladder assessment should be completed to evaluate and determine an appropriate toileting plan for the resident. RN-A stated a review of a resident's medications should also be completed as part of the review. RN-A stated she did not recall having any conversations with the nurse manger regarding the decline in incontinence for R117 after the completion of the quarterly MDS. RN-A verified the facility had not completed an assessment of R117's decline in bladder incontinence and did not put any interventions into place to help restore R117's bladder to the prior level of functioning.</p> <p>On 09/01/2016, at 11:54 a.m. the director of nursing (DON) stated her expectation was when there was a change in incontinence, the nurse supervisor on the floor was to complete a clinical evaluation on the change to determine a pattern and time frame of incontinence, evaluate a resident's cognition, evaluate staffing and call light reports, evaluate if the resident was displaying urinary tract infection symptoms, evaluate any diet or medication changes and evaluate if a residents has displayed any changes in their psychosocial wellbeing. The DON stated the goal would be to rule out anything clinical and determine if a bladder retraining program would be appropriate for the resident to help restore their bladder to the prior level of functioning.</p>	F 315			



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F 315	Continued From page 6 Facility policy Bowel and Bladder Care dated 8/20/13 instructed staff to, "...C. Ongoing Bowel and Bladder Management...3. If a resident has a change in the level of incontinence, initiate as assessment..."	F 315			

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NAME OF PROVIDER OR SUPPLIER  <b>SAINT ANNE EXTENDED HEALTHCARE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1347 WEST BROADWAY WINONA, MN 55987</b>
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K 000	<p><b>INITIAL COMMENTS</b></p> <p>A Life Safety Code Initial Survey was conducted by the Minnesota Department of Public Safety - State Fire Marshal Division. At the time of this survey dated 8/31/2016, (St. Anne Extended Healthcare) was found in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 18 New Health Care.</p> <p>The Facility is a 6 story building with a partial basement. The facility was constructed in 1962 and was determined to be of Type II(222) construction.</p> <p>The building is protected by a full fire sprinkler system. The facility has a fire alarm system with full corridor smoke detection, resident rooms and spaces open to the corridors that are monitored for automatic fire department notification.</p> <p>The facility has a capacity of 109 certified beds.</p>	K 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.