DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL

		ARE/MEDICAII TO BE COMPI						ID: GD2 Facility I	XY ID: 00820
MEDICARE/MEDICAID PROVIDIO (L1) 245445 STATE VENDOR OR MEDICAID N (L2) 487540100		3. NAME AND AD (L3) SHAKOPER (L4) 1340 THIRD (L5) SHAKOPER	E FRIENDSHI O AVENUE W	IP MANOI	(L6) 5	5379	4. TYPE OF A 1. Initial 3. Termination 5. Validation 7. On-Site Vis	2. R n 4. C 6. C	(L8) Recertification CHOW Complaint
5. EFFECTIVE DATE CHANGE OF (L9)6. DATE OF SURVEY 05/22	OWNERSHIP 2/2015 (L34)	7. PROVIDER/SU 01 Hospital 02 SNF/NF/Dual	PPLIER CATEO 05 HHA 06 PRTF	GORY 09 ESRD 10 NF	02 (L7) 13 PTIP 14 CORF	22 CLIA	8. Full Survey	After Complai	int
8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	(L10)	03 SNF/NF/Distinct 04 SNF	07 X-Ray 08 OPT/SP	11 ICF/III 12 RHC	15 ASC 16 HOSPICE		FISCAL YEAR E	INDING DAT	E: (L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds	80 (L18) 80 (L17)	Compliance1. As		gram	2. Techn 3. 24 Ho 4. 7-Day	ical Personnel our RN RN (Rural SN afety Code	7. Medica	of Services Lin al Director Room Size	mit
14. LTC CERTIFIED BED BREAKDO	WN				15. FACILITY MI	EETS			
18 SNF 18/19 SNF 80	19 SNF	ICF	IID		1861 (e) (1) or	1861 (j) (1):	(L15)		
(L37) (L38)	(L39)	(L42)	(L43)						
16. STATE SURVEY AGENCY REM	ARKS (IF APPLICA	ABLE SHOW LTC CA	NCELLATION	DATE):					
17. SURVEYOR SIGNATURE		Date :			18. STATE SURV	EY AGENCY	APPROVAL	Dat	te:
Gayle Lantto, Unit Su			5/22/2015	(L19)			, Enforcement S		05/22/2015 (L20)
PA	RT II - TO BE	COMPLETED I	BY HCFA RI	EGIONAI	L OFFICE OR	SINGLE S'	TATE AGENC	<u>Y</u>	
 DETERMINATION OF ELIGIBIL X 1. Facility is Eligible to F 			IPLIANCE WIT ITS ACT:	H CIVIL	2. Ov		ncial Solvency (HCFA of Interest Disclosure :		1513)
2. Facility is not Eligible	(L21)								
22. ORIGINAL DATE	23. LTC AGREEN	MENT 24	I. LTC AGREEN	MENT	26. TERMINAT	ION ACTION:		(L30)	
OF PARTICIPATION 03/01/1987	BEGINNING	G DATE	ENDING DA	TE	VOLUNTARY 01-Merger, Closu		05-Fa	OLUNTARY ail to Meet Hea	-
(L24)	(L41)		(L25)		02-Dissatisfaction			ail to Meet Agr	reement
25. LTC EXTENSION DATE:	27. ALTERNATI A. Suspension	VE SANCTIONS n of Admissions:	(L44)		03-Risk of Involur 04-Other Reason f	=	<u>01H</u>	rovider Status	Change
(L27)	B. Rescind Su	uspension Date:	(L44)				00.1		
			(L45)						
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS				
		03001							
	(L28)			(L31)					
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAI	L DATE					
	(L32)	05/11/2015		(L33)	DETERMINA	TION APPI	ROVAL		



Protecting, Maintaining and Improving the Health of Minnesotans

CMS Certification Number (CCN): 245445

May 22, 2015

Mr. Bruce Salmela, Administrator Shakopee Friendship Manor 1340 Third Avenue West Shakopee, Minnesota 55379

Dear Mr. Salmela:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective May 7, 2015 the above facility is certified for:

80 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 80 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this letter / eNotice.

Sincerely,

Mark Weath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division

Email: mark.meath@state.mn.us

Telephone: (651) 201-4118 Fax: (651) 215-9697

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

May 22, 2015

Mr. Bruce Salmela, Administrator Shakopee Friendship Manor 1340 Third Avenue West Shakopee, Minnesota 55379

RE: Project Number S5445024

Dear Mr. Salmela:

On April 21, 2015, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on April 9, 2015. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F), whereby corrections were required.

On May 22, 2015, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on May 11, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on April 9, 2015. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of May 7, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on April 9, 2015, effective May 7, 2015 and therefore remedies outlined in our letter to you dated April 21, 2015, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Enclosed is a copy of the Post Certification Revisit Form, (CMS-2567B) from this visit.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Meath, Enforcement Specialist

Program Assurance Unit Licensing and Certification Program

Health Regulation Division

Mark Weath

Email: mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

Enclosure

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245445	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 5/22/2015
Name of Facility			Street Address, City, State, Zip Code	
SHAKOPEE FRIENDSHIP MANOR			1340 THIRD AVENUE WEST SHAKOPEE, MN 55379	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y	l) Item		(Y5)	Date
			Correction					Correction					Correction
10 D C			Completed		10.0 (Completed		ID D . "	=		Completed
ID Prefix			04/28/2015		ID Prefix			05/07/2015			F0356		04/28/2015
	483.10(g)(1)					483.25(h)					483.30(e)		_
		_		 _	LSC				_				
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix	F0431		05/07/2015		ID Prefix	-				ID Prefix	-		_
Reg.#	483.60(b), (d), (e)				Reg. #					Reg. #			
LSC					LSC					LSC			_
			Correction					Correction					Correction
ID Prefix			Completed		ID Prefix			Completed		ID Prefix			Completed
Reg. #								-		Reg. #			
					LSC								_
				+-									_
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix					ID Prefix					ID Prefix			_
Reg. #					Reg. #					Reg. #			_
				4_	LSC				_	LSC			
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix					ID Prefix					ID Prefix			
Reg. #					Reg. #					Reg. #			
LSC					LSC					LSC			
Reviewed By	Review	ed E	Ву	Da	te:	Signature of	Surve	yor:				Date:	
State Agency	GL/	mn	n	0	5/22/20	15		15507	7			05/2	22/2015
Reviewed By	Review	ed E	Ву	Da	te:	Signature of	Surve	yor:				Date:	
CMS RO													
Followup to	Survey Completed on:			1_			-				a Summary of	•	
	4/9/2015					Unco	rrecte	d Deficiencies	s (C	MS-2567) Sent	to the Facility?	YES	NO

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / S Identification 245445	upplier / CLIA / on Number	(Y2) Multiple Constr e A. Building B. Wing	N BUILDING 01	(Y3) Date of Revisit 5/11/2015
Name of Facility			Street Address, City, State, Zip Code	
SHAKOPEE FRIENDSHIP MANOR			1340 THIRD AVENUE WEST SHAKOPEE, MN 55379	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item			(Y5)	Date	(Y4) Item		(Y5)	Date
			Correction						Correction					Correction
			Completed						Completed					Completed
ID Prefix			04/29/2015		ID Prefix				05/04/2015		ID Prefix			05/04/2015
· ·	NFPA 101				•	NFPA 10)1				_	NFPA 101		
LSC	K0018			<u> </u>	LSC	K0062					LSC	K0067		_
			Correction						Correction					Correction
ID Prefix			Completed 04/28/2015		ID Prefix				Completed 05/01/2015		ID Prefix			Completed 04/28/2015
Rea.#	NFPA 101		=			NFPA 10			-			NFPA 101		
-	K0069		•		-	K0074					_	K0147		_
				1						+				
			Correction						Correction					Correction
			Completed						Completed					Completed
ID Prefix			-		ID Prefix				-		ID Prefix	-		
Reg. #					Reg. #						Reg. #			
LSC					LSC					\perp	LSC			_
			Correction						Correction					Correction
ID Prefix			Completed		ID Prefix				Completed		ID Prefix			Completed
Reg.#					Reg. #						Reg. #			
LSC														_
			•	1						+				
			Correction						Correction					Correction
			Completed						Completed					Completed
ID Prefix			-		ID Prefix						ID Prefix			_
Reg. #					Reg. #						Reg. #			_
LSC					LSC						LSC			
Reviewed By		Reviewed E	Зу	Da	te:		Signature o	f Surve	yor:				Date:	
State Agency	<i>,</i>	PS/mm	1	0	5/22/20				25822				05/1	1/2015
Reviewed By		Reviewed E	Зу	Da	te:		Signature o	f Surve	yor:			<u> </u>	Date:	<u> </u>
CMS RO														
Followup to Survey Completed on:			Check for any Uncorrected Deficiencies. Was a Summary of					-						
	4/8/2	015					Unc	orrecte	d Deficiencies	s (CN	/IS-2567) Sent	to the Facility?	YES	NO

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: GDXY

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART I -	TO BE COMPI	LETED BY T	ED BY THE STATE SURVEY AGENCY Facility ID: 00820				ID: 00820	
1. MEDICARE/MEDICAID PROVIDER N (L1) 245445 2.STATE VENDOR OR MEDICAID NO. (L2) 487540100	NO.	3. NAME AND AD (L3) SHAKOPEE (L4) 1340 THIRD (L5) SHAKOPEE	E FRIENDSHI DAVENUE WI	P MANOI		55379	4. TYPE OF 1. Initial 3. Termina 5. Validation	2. R tion 4. C on 6. C	(L8) Recertification CHOW Complaint
5. EFFECTIVE DATE CHANGE OF OW (L9)	NERSHIP	7. PROVIDER/SU 01 Hospital	PPLIER CATEG	GORY 09 ESRD	02 (L7) 13 PTIP	22 CLIA	7. On-Site	Visit 9. O	Other
6. DATE OF SURVEY 04/09/20 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	15 (L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/III 12 RHC	14 CORF D 15 ASC 16 HOSPICE		FISCAL YEAI	R ENDING DAT	E: (L35)
11LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds	80 (L18) 80 (L17)	Compliance1. Accept Acce	nce With equirements e Based On: cceptable POC	gram	2. Tech 3. 24 F 4. 7-Da 5. Life	nnical Personnel	7. Med	pe of Services Li dical Director ent Room Size	imit
14. LTC CERTIFIED BED BREAKDOWN					15. FACILITY M	MEETS			
18 SNF 18/19 SNF 80	19 SNF	ICF	IID		1861 (e) (1) or	r 1861 (j) (1):	(L1	5)	
(L37) (L38)	(L39)	(L42)	(L43)						
16. STATE SURVEY AGENCY REMARI	KS (IF APPLICA	ABLE SHOW LTC CA	ANCELLATION 1	DATE):					
17. SURVEYOR SIGNATURE		Date :			18. STATE SUF	RVEY AGENCY	APPROVAL	Da	te:
Jane Teipel, HFE NE II		0	5/04/2015	(L19)	Anne Klep	pe, Enforcen	nent Speciali	ist	05/08/2015 (L20)
PART	II - TO BE	COMPLETED F	BY HCFA RE	EGIONA	L OFFICE OF	R SINGLE S	TATE AGEN	CY	
DETERMINATION OF ELIGIBILITY			IPLIANCE WITH HTS ACT:	H CIVIL	2. (ncial Solvency (Ho Il Interest Disclost :		1513)
22. ORIGINAL DATE 2 OF PARTICIPATION 03/01/1987	3. LTC AGREEI BEGINNINC		4. LTC AGREEN ENDING DA		VOLUNTARY 01-Merger, Clos		05	(L30) VOLUNTARY 5-Fail to Meet Hea	
(L24)	(L41)		(L25)			on W/ Reimburse untary Termination	n	5-Fail to Meet Agr	reement
25. LTC EXTENSION DATE: 2' (L27)	A. Suspension	VE SANCTIONS n of Admissions: uspension Date:	(L44)		04-Other Reason	=	<u>0</u> 07	THER 7-Provider Status 9-Active	Change
			(L45)						
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS				
	(L28)	03001		(L31)					
31. RO RECEIPT OF CMS-1539	32	. DETERMINATION	OF APPROVAL	DATE					
	(L32)			(L33)	DETERMIN	ATION APPI	ROVAL		



Protecting, Maintaining and Improving the Health of Minnesotans

Certified Mail # 7013 2250 0001 6356 7075

April 21, 2015

Mr. Bruce Salmela, Administrator Shakopee Friendship Manor 1340 Third Avenue West Shakopee, Minnesota 55379

RE: Project Number S5445024

Dear Mr. Salmela:

On April 9, 2015, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not

attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Gayle Lantto, Unit Supervisor Minnesota Department of Health P.O. Box 64900 St. Paul, Minnesota 55164-0900

Email: gayle.lantto@state.mn.us
Telephone: (651) 201-3794
Fax: (651) 201-3790

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by May 19, 2015, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by May 19, 2015 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

PLAN OF CORRECTION (PoC)

A PoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your PoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Include signature of provider and date.

If an acceptable PoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable PoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's PoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the PoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your PoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable PoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved PoC, unless it is determined that either correction actually occurred between the latest correction date on the PoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the PoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by July 9, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by October 9, 2015 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Health Regulation Division P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting a PoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division 444 Minnesota Street, Suite 145 St. Paul, Minnesota 55101-5145

Email: <u>pat.sheehan@state.mn.us</u> Telephone: (651) 201-7205

Fax: (651) 215-0525

Feel free to contact me if you have questions.

Sincerely,

Dire Klagge

Anne Kleppe, Enforcement Specialist Licensing and Certification Program Health Regulation Division Minnesota Department of Health Email: anne.kleppe@state.mn.us

Telephone: (651) 201-4124 Fax: (651) 215-9697

Enclosure

cc: Licensing and Certification File

PRINTED: 04/21/2015 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '	TIPLE CONSTRUCTION NG	(X3) DATE SURVEY COMPLETED
		245445	B. WING _		04/09/2015
	PROVIDER OR SUPPLIER EE FRIENDSHIP MAI	NOR		STREET ADDRESS, CITY, STATE, ZIP CODE 1340 THIRD AVENUE WEST SHAKOPEE, MN 55379	0 1/00/2010
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID · PREFIX TAG		BE COMPLETION
	as your allegation of Department's acceptottom of the first pure be used as verificated. Upon receipt of an revisit of your facility validate that substate regulations has been your verification. 483.10(g)(1) RIGHT READILY ACCESS. A resident has the rether most recent surfederal or State surfederal or S	of correction (POC) will serve of compliance upon the otance. Your signature at the page of the CMS-2567 form will tion of compliance. acceptable POC an on-site y may be conducted to untial compliance with the en attained in accordance with TTO SURVEY RESULTS - IBLE right to examine the results of every of the facility conducted by right to examine the facility. The serve of the facility conducted by reveyors and any plan of with respect to the facility. The serve of the facility available for ust post in a place readily lents and must post a notice of lents and must post a notice of lents and must post a notice of lents, were posted for residents equired. This had the potential taff, visitors and all 65 at the facility.	F 10	RECEIVE MAY - 1 2015 COMPLIANCE MONITORING D LICENSE AND CERTIFICAT Not posting the most recent sur	vey has t ing lts
\mathcal{L}	ruce D. Da	lmela		ADMINISTRATOR	4/29/2015

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:GDXY11

Facility ID: 00820

If continuation sheet Page 1 of 10

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING				E SURVEY PLETED
		245445	B. WING			04/0	09/2015
	PROVIDER OR SUPPLIER EE FRIENDSHIP MAI	NOR		1	TREET ADDRESS, CITY, STATE, ZIP CODE 340 THIRD AVENUE WEST 6HAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES ' MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 167	locate the survey rethe facility. On the titled "Friendship M General Resident E chained to a table. Survey results from standard survey cofocused dementia sunavailable. For the 4/7, 4/8, and 4/9/15 same. On 4/9/15, at 9:42 a (LPN)-A verified the the current survey. The current results wand said it would have administrator ar On 4/9/15, 9:45 a.m survey results were was responsible, but how persons would results were kept here.	o.m. surveyors were unable to esults in the common areas of Wing 1 lounge area a binder anor Health Care Center Data Manual " was found Although the binder contained 6/3/13, the results of the inducted 3/13/14, and a survey conducted 9/18/14 were extended remained the a.m. a licensed practical nurse is survey results were not from She stated she was unaware were supposed to be posted, ave been the responsibility of indidirector of nursing. In the administrator verified the not current, and stated he at had forgotten. When asked know where the survey the responded, "They can ask."	F	167			
	results was availabl 483.25(h) FREE OF HAZARDS/SUPER The facility must en	ACCIDENT	F3	323			
		each resident receives on and assistance devices to					

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		SURVEY PLETED
		245445	B. WING			navi	09/2015
	PROVIDER OR SUPPLIER PEE FRIENDSHIP MA	NOR		13	FREET ADDRESS, CITY, STATE, ZIP CODE 340 THIRD AVENUE WEST HAKOPEE, MN 55379	1 0 1/4	3072010
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 323	Continued From pa	age 2	F3	323			
	by: Based on observareview, the facility were safely secure the risk of injury for Findings include: R70's bed rails we on 4/6/15, at 4:56 moved two to four 4/7/15, at 10:13 a. moved and the right the mattress. R70 had just been assifus the side rails "all the and transferring. R70's quarterly Mindight 1/25/15, revealed with bed mobility and the potential multiple health did not indicate side. The care plan for its self-care deficit relend stage chronice.	NT is not met as evidenced ation, interview and document failed to ensure bed side rails and to the bed frame to minimize or 1 of 1 resident (R70). The observed in the up position p.m. Both rails could easily be inches back and forth. On m. the rails were again easily he rail was bent inward toward reported at the time that he sted out of bed, and he used the time" to aid in bed mobility nimum Data Set (MDS) dated the resident was independent and transferring. A fall Care (CAA) dated 5/8/14, indicated atial for increased risk of falls, in concerns and pain. The CAA de rails were in use. R70 dated 6/9/14, indicated a lated to activity intolerance and obstructive pulmonary disease			An attempt to fix the side rai on R70's bed proved unsuccess on 04/13/15, R70 received a ne bed with quarter side rails wh he used for bed mobility and transferring. R70's inappropriate bed had been provided to the facility by a Hospice Company. The Hospice Company was informed that a bed with those type of side rails was not allowed in this facility. Staff were reminded to inform the Resident Care Coordinator if this were to happen again. At the scheduled May 7, 2015 nursing staff meetings, all nursing staff will be re-educa on acceptable use of side rail The Resident Care Coordinator, spends the majority of her tim working out on the floor, will monitor the use of side rails in the facility. The date of completion is May 7, 2015.	ul. w ich ted s. who	5/1/15
	the use of bilatera resident in repositi	tness of breath. The plan noted I half side rails to aid the ioning and mobility. I half side rails to aid the ioning and mobility. I half side rails for the resident utilized the rails for					

STATEMENT AND PLAN C	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		E CONSTRUCTION	(X3) DATE	E SURVEY PLETED
		245445	B. WING			04/0	09/2015
	PROVIDER OR SUPPLIER	NOR		1;	TREET ADDRESS, CITY, STATE, ZIP CODE 340 THIRD ÁVENUE WEST HAKOPEE, MN 55379		50/2010
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 323	The assessment di had been checked The maintenance of 1:58 p.m. that the rinave been the first rails, as they were in NAs were suppose nursing station. In a were conducted by director then verified loosed and explained holds the railing to R70's bed had bee and if the rails had should have been rindirector verified the rails had not been I	and getting out of bed safely. d not indicate whether the rails to ensure a secure fit. lirector explained on 4/8/15, at tursing assistants (NAs)would to notice concerns with bed in resident rooms daily. The d to log any concerns at the addition, monthly inspections the housekeeping staff. The d R70's bed frames were ed, "I tighten the clamp that bed frame." The director said in moved in the previous week, been loose at that time, he notified. At 2:09 p.m. the need for repair of R70's bed	F:	323			
F 356	(DON) explained "It that needs repairs to the book or call ma practical nurse (LP and reported R70's provided by the host therefore responsible equipment. The Domaintenance look a something we were would be called to a The facility's 4/07, I and Potential Risks rails were maintained the risk for accident	f nursing notices equipment they are supposed to put it in intenance to fix it." A licensed N)-A was present at the time, bed had actually been spice agency, who was ble for proper function of the ON stated "We would have at it here, but if it was e not able to fix, then hospice replace it." Bed RailsIntended Purpose a policy directed staff to ensure ed in good repair to minimize ts.	F	256			
F 356	483.30(e) POSTED	NURSE STAFFING	F:	356			

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION NG		E SURVEY IPLETED
		245445	B. WING _		04/	09/2015
	PROVIDER OR SUPPLIER			STREET ADDRESS, CITY, STATE, ZIP CODE 1340 THIRD AVENUE WEST SHAKOPEE, MN 55379	1 0-1/	03/2013
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
F 356 SS=C	INFORMATION The facility must p a daily basis: o Facility name. o The current date o The total numbe by the following ca unlicensed nursing resident care per search of the current of th	ost the following information on r and the actual hours worked tegories of licensed and staff directly responsible for shift: urses. ctical nurses or licensed (as defined under State law). e aides. ost the nurse staffing data a daily basis at the beginning a must be posted as follows: ble format. lace readily accessible to	F 38		g data" ty nurse s	4/28/15
	review the facility f hours were posted	ation, interview and document ailed to ensure daily nursing I as required. This had the all 65 residents and the public.				

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		E SURVEY PLETED
		245445	B. WING			04/0	09/2015
	PROVIDER OR SUPPLIER EE FRIENDSHIP MAI	NOR		1	TREET ADDRESS, CITY, STATE, ZIP CODE 340 THIRD AVENUE WEST SHAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ITEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETION DATE
F 356	the activity calenda 4/6/15, at 1:00 p.m. nursing hours, how information includir daily census, and the licensed and unlice provided direct care day at 8:46 a.m. and the name of the fact On 4/9/14, at 9:34 awas dated 4/8/15. On 4/9/15, at 9:34 awas dated 4/8/15. On 4/9/15, at 9:34 awas dated 4/8/15.	is paper was observed under on a bulletin board on On an interpretation. The paper was the posted ever, it lacked the required on the name of the facility, the one actual hours worked for onsed nursing staff who are to residents. The following of 4:16 p.m. the posting lacked sility and was not easily visible. The information posted a.m. the information posted a.m. the staffing coordinator was responsible for ensuring then she arrived at work at the weekends when it was on's responsibility. The SC lacked the name of the facility posted on 4/8/15 and 4/9/15, at a shift. The SC reported she ame of the facility was a posting, and planned to check tor regarding the regulation.	F	3356			
F 431 SS=E	On 4/9/15, at 9:45 a posting was incompadministrator stated. On 4/9/15, at 1:40 preported the facility to posting of nursin 483.60(b), (d), (e) E	a.m. when informed the daily plete and incorrect the d, "You are right." D.m. the medical records staff did not have a policy related g hours available.	F	131			

STATEMENT	OF DEFICIENCIES	(X1) PROVIDEDICUEDIUS PROLITA	()(0) 1 (1 (1	T.D.		1	. 0938-0391
	OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		E SURVEY IPLETED
		245445	B. WING	i		04/	09/2015
	PROVIDER OR SUPPLIER PEE FRIENDSHIP MAI	NOR		13	TREET ADDRESS, CITY, STATE, ZIP CODE 340 THIRD AVENUE WEST HAKOPEE, MN 55379	1 047	00/2010
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULE CROSS-REFERENCED TO THE APPROP DEFICIENCY)) RE	(X5) COMPLETION DATE
F 431	The facility must era licensed pharmacof records of receip controlled drugs in accurate reconciliar records are in orde controlled drugs is reconciled. Drugs and biological labeled in accordar professional princip appropriate access instructions, and thapplicable. In accordance with facility must store a locked compartment controls, and perminave access to the The facility must professional princip appropriate access instructions, and perminate access instructions and perminave access to the The facility must professional principal facility must professional principal facility must store a locked compartment controls, and perminave access to the The facility must professional principal facility must store a locked compartment facility must principal fa	inploy or obtain the services of cist who establishes a system of and disposition of all sufficient detail to enable an ation; and determines that drug r and that an account of all maintained and periodically als used in the facility must be not with currently accepted oles, and include the ory and cautionary e expiration date when state and Federal laws, the all drugs and biologicals in ints under proper temperature it only authorized personnel to keys. Sovide separately locked, and compartments for storage of the din Schedule II of the ug Abuse Prevention and and other drugs subject to in the facility uses single unit ibution systems in which the ininimal and a missing dose can	F	431	The medication room key was ta away from the non-licensed Med Records staff person. All nur and TMA's were educated on not allowing non-licensed staff to go into the medication rooms unless a nurse or TMA stays with the non-licensed staff person while in the medication room. This was done at time of survey. The nurse that left the med ca unlocked and unattended was re-educated on proper med cart protocol. All nurses and TMA' have been reminded that med ca must be locked when walking away from the carts. This was done at time of survey. At the scheduled May 7, 2015 nurses meetings, the nursing swill be formally re-educated of medication room and med cart protocol. The Resident Care Coordinator, spends the majority of her tim working out on the floor, will monitor the medication rooms a med carts for compliance. The date of completion is	rt rt serts who	
	by: Based on observareview, the facility f	NT is not met as evidenced tion, interview and document ailed to ensure the in 2 of 2 medication rooms			The date of completion is May 7, 2015.		5/7/15

	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	(X2) MUI	TIPL	LE CONSTRUCTION		E SURVEY
AND PLAN C	OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILE				PLETED
		245445	B. WING			0.44	20/0045
NAME OF I	PROVIDER OR SUPPLIER			S	STREET ADDRESS, CITY, STATE, ZIP CODE	1 04/	09/2015
SHAKOF	PEE FRIENDSHIP MAI	NOR		1	340 THIRD AVENUE WEST SHAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	NTEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(X5) COMPLETION DATE
F 431	addition, the facility cart where biological	le to authorized personnel. In failed to lock a medication als and medications were offecting 41 of 65 residents	F	131			
	(NA)-B asked a reg the door to the med obtain the residents medication room ar inside the medication	on room o.m. a nursing assistant pistered nurse (RN)-A to open dication room so she could b' snacks. RN-A opened the nd then left NA-B unattended on room. NA-B emerged from m at 6:24 p.m. with a tote full					
	NA-B unattended in the sign on the doo nurses/TMAs" (train explained that the rathe locked medicati unlocked the room snacks every eveni would have had acc	ned medication aides). RN-A esident snacks were stored in on room and the nurses for the NAs to retrieve the ng. RN-A verified the NAs cess to stock medications in and should not have been					
	(LPN)-C stated NAsbeen in the medical indicated if NA-B was would have had accourse should have retrieved the snacks						
	On 4/8/15 at 7:21 a	m the medical records staff					

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		E CONSTRUCTION		E SURVEY PLETED
		245445	B. WING			04/	09/2015
	PROVIDER OR SUPPLIER PEE FRIENDSHIP MA	NOR		1	TREET ADDRESS, CITY, STATE, ZIP CODE 340 THIRD AVENUE WEST SHAKOPEE, MN 55379	1 0 11	00/2010
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 431	She reached for a person and selecte storage room, open medication room a 7:23 a.m. the medicarrying several sh The medical record was a nurse of TM work in medical record the medication room obtained papers from medication room. Wing 3 The medication call and unattended du on 4/7/15, from 1:4 located between the station approximate entrance door. It was fully extended resident and a visit medication cart. Although RN-B said facility policy was "from the cart you a had instead been lenumerous types of stored in the cart a	age 8 Redication room on Station B. Rey from a ring of keys on her ad the key to the medication aned the door and went into the as the door shut behind her. At cal records staff came out eets of paper in her hands. At the staff was then asked if she At to which she replied, "No I cords. I have a key to get into a bin stored in the art on Station A was unlocked aring continuous observations are dining room and the nursing all four feet from the main arould have been obviously arsons passing by, as the knob outward. Numerous staff, a or passed the unlocked and on 4/7/15, at 2:16 p.m., the Every time you turn your back are supposed to lock it," but it aft open. RN-B verified prescription medications were and and could have been horized persons. RN-B then	F	131			
	(DON) and LPN-C stated, "When they	o a.m. the director of nursing were interviewed. The DON or walk away from the cart it The DON confirmed the NAs					

	FOF DEFICIENCIES DF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			CONSTRUCTION		E SURVEY PLETED
		245445	B. WING			04/	09/2015
	PROVIDER OR SUPPLIER PEE FRIENDSHIP MAI	NOR		134	REET ADDRESS, CITY, STATE, ZIP CODE 10 THIRD AVENUE WEST IAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	NTEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)) BE	(X5) COMPLETION DATE
F 431	medication rooms is snacks. Regarding possessing a key to DON stated "I was key." LPN-C explain records staff person current staff memb person. She explain picked up the pape the medication room. The facility's Policy Medication Storage the policy of Friend medications will be Either in the medication rooms. have access to the nursing staff/TMA. access these areas member needs to be some reason, then room but must stay nursing staff is in the	en left unattended in the when obtaining resident the medical records staff of the medication room, the not aware she even had the ned that the previous medical in had been an LPN, but the er was not a licensed staff ined that she would have just it is she needed and then left in. And Procedure For edated 4/8/15, indicated "It is ship Manor that all stored in a secure location ation cart or in the locked The staff will be allowed to se locations will be licensed These staff will have a key to so If a non nursing staff of the nursing staff may unlock in medication room while non the medication room. Non able to be in the medication	F	431			

PRINTED: 04/21/2015 **FORM APPROVED**

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 01 - MAIN BUILDING 01 245445 B. WING 04/08/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1340 THIRD AVENUE WEST SHAKOPEE FRIENDSHIP MANOR SHAKOPEE, MN 55379 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PRÉFIX PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 **INITIAL COMMENTS** K 000 Pock. **FIRE SAFETY** THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE, YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC. AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey. Shakopee Friendship Manor was found not to be in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR. Subpart 483,70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) 101 Life Safety Code (LSC). Chapter 19 Existing Health Care Occupancies. PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES 2015 MAY (K-TAGS) TO: Health Care Fire Inspections MN DEPT. OF PUBLIC SAFETY STATE FIRE MARSHAL DIVISION State Fire Marshal Division

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITI F

(X6) DATE

445 Minnesota St., Suite 145 St Paul, MN 55101-5145, or

ADMINISTRATOR

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			LE CONSTRUCTION 01 - MAIN BUILDING 01	(X3) DAT	E SURVEY IPLETED
i i		245445	B. WING			04/	08/2015
	PROVIDER OR SUPPLIER PEE FRIENDSHIP MAI	NOR		1	STREET ADDRESS, CITY, STATE, ZIP CODE 1340 THIRD AVENUE WEST SHAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	BE	(XS) COMPLETION DATE
K 000	Continued From pa By email to: Marian.Whitney@s Angela.Kappenmar	tate.mn.us and	K	000			
	THE PLAN OF COI DEFICIENCY MUS FOLLOWING INFO	RRECTION FOR EACH T INCLUDE ALL OF THE DRMATION:	5,40				
	A description of v to correct the deficient	what has been, or will be, done ency.					
	2. The actual, or pro	oposed, completion date.					
		r title of the person ection and monitoring to ence of the deficiency.					
	with no basement. constructed in 1964 Type II(111) constru was constructed an Type II(111) constru building and the add	hip Manor is a 1 story building, The original building was and was determined to be of action. In 1976 an addition d was determined to be of action. Because the original dition meet the construction sting buildings, the facility was ilding.					
	facility has a fire ala detection in the corr	re sprinkler protected. The irm system with smoke fidors and spaces open to the nonitored for automatic fire tion.					
	The facility has a ca census of 65 at time	pacity of 80 beds and had a e of the survey.					
	The requirement at	42 CFR, Subpart 483.70(a) is			2"		

PRINTED: 04/21/2015 FORM APPROVED OMB NO. 0938-0391

(X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 01 - MAIN BUILDING 01 245445 04/08/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1340 THIRD AVENUE WEST SHAKOPEE FRIENDSHIP MANOR SHAKOPEE, MN 55379 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE DATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) K 018 NFPA 101 LIFE SAFETY CODE STANDARD K 018 SS≂D Doors protecting corridor openings in other than required enclosures of vertical openings, exits, or On 04/29/15, new door latches hazardous areas are substantial doors, such as were installed on the kitchen those constructed of 1% inch solid-bonded core north and south corridor wood, or capable of resisting fire for at least 20 doors. The new door latches minutes. Doors in sprinklered buildings are only are suitable for keeping the required to resist the passage of smoke. There is door closed as required. no impediment to the closing of the doors. Doors are provided with a means suitable for keeping The Maintenance Director will the door closed. Dutch doors meeting 19.3.6.3.6 be responsible for maintaining are permitted. 19.3.6.3 that all door latches in the facility meet the required Roller latches are prohibited by CMS regulations standards. in all health care facilities. The facility's Safety Committee will continuously monitor the safety of the facility. The date of completion is 4/29/15 April 29, 2015. This STANDARD is not met as evidenced by: Based on observation and staff interview, the facility did not have a corridor door that meets the requirements of NFPA 101 LSC (00) Section 19.3.6.3.2. The deficient practice could affect 15 out of 65 residents. Findings include: On facility tour between 10:30 AM and 2:00 PM on 04/08/2015, it was observed that the kitchen north and south corridor doors did not have latching hardware suitable for keeping the door closed.

CENTER	19 LOU MEDICAUE	& MEDICAID SERVICES			CIVIL TTO: C	930-0391
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ' '	IPLE CONSTRUCTION NG 01 - MAIN BUILDING 01	(X3) DATE S COMPL	
		245445	B. WING_		04/08	/2015
	PROVIDER OR SUPPLIER EE FRIENDSHIP MA	NOR		STREET ADDRESS, CITY, STATE, ZIP CODE 1340 THIRD AVENUE WEST SHAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE	OULD BE 4	(X5) COMPLETION DATE
K 018	Continued From pa	age 3	К0	18		
K 062 SS=D	Facility Maintenand discovery. NFPA 101 LIFE SA Required automatic continuously maint condition and are is	cice was confirmed by the ce Director at the time of AFETY CODE STANDARD control sprinkler systems are ained in reliable operating inspected and tested 7.6, 4.6.12, NFPA 13, NFPA 25,	KΟ	On 04/28/2015, the Main Director ordered six sp sprinkler heads to have facility in order for t facility to be in compl. The Maintenance Director be responsible for main the appropriate number spare sprinkler heads within the facility at times.	in the he iance. r will taining of	
	Based on observation facility failed to material in accordance with NFPA 101, Section	is not met as evidenced by: tion and staff interview, the intain the fire sprinkler system the requirements of 2000 is 19.3.4.1 and 9.6, as well as ction 2-4.1.4. This deficient ct all 65 residents.		The facility's Safety O will add this requirement their facility monitors The date of completion May 4, 2015.	nt to ng.	5/4/12
	on 04/08/2015, ob spare sprinkler he	ween 10:30 AM and 2:00 PM servation revealed that the ad box does not contain 2 of kler head in the facility;			-	
K 067 SS=F	Facility Maintenan discovery. NFPA 101 LIFE So Heating, ventilating	tice was confirmed by the ce Director at the time of AFETY CODE STANDARD g, and air conditioning comply of section 9.2 and are installed	КС	967		

		A WILDIOAD SERVICES	-			MR MO	0938-039
STATEMEN IND PLAN (T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	, ,		E CONSTRUCTION 01 - MAIN BUILDING 01		E SURVEY IPLETED
		245445	B. WING	_		04/	08/2015
	PROVIDER OR SUPPLIER PEE FRIENDSHIP MAI	NOR		1	TREET ADDRESS, CITY, STATE, ZIP CODE 340 THIRD AVENUE WEST SHAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPE DEFICIENCY)	BE	(X5) COMPLETIO DATE
K 067	Continued From pa in accordance with specifications. 19 19.5.2.2		K	067	Not having the fire/smoke damper testing done timely was an oversight. The facility's contracted fire alarm testing company has been scheduled to perform the fire/smoke		
	Based on documer interview, that the fa air conditioning syst maintained in accor 19.5.2.1 and NFPA	s not met as evidenced by: ntation review and staff acility's general ventilating and tem (HVAC) was not dance with the LSC, Section 90A, Section 3-4.7. A S system could affect all 65			damper testing on May 4, 2015. The facility is in the process of contracting with a new company to perform all fire alarm testing and monitoring. The facility's expectations of the new fire alarm testing and monitoring company will be to adhere to all timing deadlines.		
	on 04/08/2015, doc fire/smoke damper	een 10:30 AM and 2:00 PM umentation review for testing revealed, there was no the fire/smoke dampers have the last 4 years.			The Maintenance Director will be responsible for scheduling all fire alarm testing and monitoring keeping the facility in compliance.	,	
K 069 SS=D	Facility Maintenance discovery. NFPA 101 LIFE SAI Cooking facilities ar	ce was confirmed by the edirector at the time of FETY CODE STANDARD e protected in accordance 16, NFPA 96	ΚC	69	The facility's Safety Committee monitor the accuracy of the fir alarm testing verifying that the facility is in compliance. The date of completion is May 4, 2015.	re	5 4 15
	Based on documer interview, the facility	not met as evidenced by: tation review and staff 's kitchen cooking hood fire n was not maintained in					

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 01 - MAIN BUILDING 01 245445 B. WING 04/08/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1340 THIRD AVENUE WEST SHAKOPEE FRIENDSHIP MANOR SHAKOPEE, MN 55379 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) K 069 Continued From page 5 K 069 accordance with 2000 NFPA 101 - 9.2.3 and 1998 NFPA 96 section 8.2. This deficient practice The kitchen hood testing was could affect all 65 residents. scheduled with a contracted fire alarm testing company, however, Findings include: the testing was not done timely. The facility is in the process On facility tour between 10:30 AM and 2:00 PM of contracting with a new on 04/08/2015, the review of the kitchen hood company to perform all fire system inspection documentation for the past 12 alarm testing and monitoring. months revealed that the kitchen hood was not inspected every 6 months. The documented The facility's expectations inspections were done on 06/09/14 and 01/14/15. of the new fire alarm testing and monitoring company will be to adhere to all timing This deficient practice was confirmed by the deadlines. Facility Maintenance Director at the time of discovery. The Maintenance Director will K 074 NFPA 101 LIFE SAFETY CODE STANDARD K 074 be responsible for scheduling all fire alarm testing and SS=D monitoring keeping the facility Draperies, curtains, including cubicle curtains, and other loosely hanging fabrics and films in compliance. serving as furnishings or decorations in health care occupancies are in accordance with The facility's Safety Committee will provisions of 10.3.1 and NFPA 13. Standards for monitor the accuracy of the fire the Installation of Sprinkler Systems. Shower alarm testing verifying that the curtains are in accordance with NFPA 701. facility is in compliance. The date of completion is Newly introduced upholstered furniture within health care occupancies meets the criteria April 28, 2015. 4/28/15 specified when tested in accordance with the methods cited in 10.3.2 (2) and 10.3.3. 19.7.5.1. NFPA 13 Newly introduced mattresses meet the criteria specified when tested in accordance with the method cited in 10.3.2 (3), 10.3.4. 19.7.5.3

	OF DEFICIENCIES IF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '			(X3) DATE	SURVEY PLETED
245445 NAME OF PROVIDER OR SUPPLIER SHAKOPEE FRIENDSHIP MANOR		B. WING	13	TREET ADDRESS, CITY, STATE, ZIP CODE 840 THIRD AVENUE WEST HAKOPEE, MN 55379	04/0	08/2015	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	×	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD F CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)	BE	(X5) COMPLETIO DATE
K 074	Continued From pa	age 6	ΚO	74			
K 147 SS=D	Based on observathe facility did not redraperies/curtains accordance with the 19.7.5.1 and NFPA resistant material cresidents. Findings include: On facility tour betwon 04/08/2015, obseauty shop there windows and curta documentation couspread rating when This deficient prace Facility Maintenance discovery. NFPA 101 LIFE SA Electrical wiring and	for flame resistant in the LSC, Sections 10.3.1, A 701. A noncompliant flame could affect 2 out of 65 ween 10:30 AM and 2:00 PM servation revealed, that in the were shear draperies on ins covering the closet. No uld be provided for flame	K 1	47	ForceField FireGuard flame retardant for fabrics and upholstery will be applied to the curtains and shear draperies in the beauty shop on May 1, 2015. The FireGuard product has been tested and proven effective, in accordance with the testing procedures of the National Fire Protection Association (Test Method NFPA 701) and meets the requirements of California State Fire Marshall Test 1237.1 The Maintenance Director will be responsible for maintaining that all draperies and curtains in the facility meet the required standards. The facility's Safety Committee continuously monitor the safety the facility. The date of completion is May 1, 2015.	will	5/1/13
	Based on observa facility failed to ma accordance with the	is not met as evidenced by: tion and staff interview, the intain electrical supply in the requirements of 2000 NFPA to 1999 NFPA 70 and 2007					

		WAY PROVIDED SERVICES	200 200	TIOL			0938-039
	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	l ' '		E CONSTRUCTION 01 - MAIN BUILDING 01		E SURVEY PLETED
***************************************		245445	B. WING	_		04/	08/2015
NAME OF I	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE		
SHAKOF	EE FRIENDSHIP MAI	NOR			340 THIRD AVENUE WEST HAKOPEE, MN 55379		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUI CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETION DATE
K 147	of 65 residents. Findings include: On facility tour betwon 04/08/2015, obsfollowing was found 1. The following loopanels that are blocal. Main Entrancelock directly in from b. Emergency goblocking panel 2. Water fall is plughtnessed efficient prafacility Maintenancelockovery.	veen 10:30 AM and 2:00 PM servation revealed, that the fit sations have circuit breaker cked: e - free standing grandfather at of panel enerator room - nights stand ged into extension cord actices were confirmed by the e Director at the time of	K	147	The circuit breaker panels habeen made free of obstacles. grandfather clock has been more and the night stand in the generator room has been removed. An electrical outlet has been installed behind the waterfal display and the extension consumed was removed. The Maintenance Director will be responsible for keeping the circuit breaker panels free of obstacles, and that no extension cords are used in the facility. The facility's Safety Committed continuously monitor the safether facility. The date of completion is April 28, 2015.	The ved ed. d e ee will	4/29/15
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