CENTERS FOR MEDICARE & MEDICAID SERVICES

ID: GV67

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

	PART	I - TO BE COM	PLETED BY T	THE STAT	E SURVEY AG	GENCY	Fa	acility ID: 00586
MEDICARE/MEDICAID PROVIDER NO. (L1) 245392 2.STATE VENDOR OR MEDICAID NO. (L2) 752547802		3. NAME AND ADD (L3) COOK COM (L4) 10 SOUTHEA (L5) COOK, MN	MUNITY HOSP	PITAL C&N	(L6) 55723		4. TYPE OF ACTION: 1. Initial 3. Termination 5. Validation	7 (L8) 2. Recertification 4. CHOW 6. Complaint
5. EFFECTIVE DATE CHANGE OF OWNERS (L9)	НІР	7. PROVIDER/SUP	PLIER CATEGOR	Y 09 ESRD	<u>02</u> (L7)) 22 CLIA	7. On-Site Visit 8. Full Survey After Cor	9. Other
6. DATE OF SURVEY 01/18/201: 8. ACCREDITATION STATUS: 0 Unaccredited 1 TJC 2 AOA 3 Other	(L34) (L10)	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	06 PRTF 07 X-Ray 08 OPT/SP	10 NF 11 ICF/IID 12 RHC	14 CORF 15 ASC 16 HOSPICE		FISCAL YEAR ENDING	DATE: (L35)
11. LTC PERIOD OF CERTIFICATION From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds	28 (L18) 28 (L17)	B. Not in Comp	ce With quirements	n	2. Tech 3. 24 F 4. 7-Da	nnical Personnel	- 6. Scope of Servic - 7. Medical Directo - 8. Patient Room S 9. Beds/Room	or
14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 28	19 SNF	ICF	IID		15. FACILITY M. 1861 (e) (1) or		(L15)	
(L37) (L38) 16. STATE SURVEY AGENCY REMARKS (IF	(L39)	(L42) THOW LTC CANCELL	(L43) ATION DATE):					
17. SURVEYOR SIGNATURE		Date :			18. STATE SUR	VEY AGENCY API	PROVAL	Date:
Gary Nederhoff, Unit S	upervisor		01/22/2015	(L19)	Mark	Meath	, Enforcement Specia	02/03/2015 (L20)
P	ART II - TO	BE COMPLETEI	D BY HCFA R	EGIONAI	OFFICE OR S	SINGLE STAT	E AGENCY	()
19. DETERMINATION OF ELIGIBILITY _X			PLIANCE WITH C	CIVIL	2. (al Solvency (HCFA-2572) nterest Disclosure Stmt (HCFA	-1513)
	(L21)							
22. ORIGINAL DATE OF PARTICIPATION 12/01/1986 (L24)	BEGINNING (L41)		4. LTC AGREEMI ENDING DAT (L25)		26. TERMINAT VOLUNTARY 01-Merger, Close 02-Dissatisfaction	00	INVOLUNTA 05-Fail to Me	et Health/Safety
25. LTC EXTENSION DATE: 27	A. Suspension of B. Rescind Sus	of Admissions:	(L44) (L45)		03-Risk of Involu 04-Other Reason	•	OTHER 07-Provider S 00-Active	Status Change
28. TERMINATION DATE:	29	. INTERMEDIARY/C			30. REMARKS			
	(L28)	03001		(L31)	Posted 0)2/10/2015 C	o.	
31. RO RECEIPT OF CMS-1539	32 (L32)	. DETERMINATION C 01/21/2015	DF APPROVAL DA	TE (L33)	DETERMINA	ATION APPRO	VAL	



Protecting, Maintaining and Improving the Health of Minnesotans

CMS Certification Number (CCN): 245392

February 3, 2015

Ms. Teresa Debevec, Administrator Cook Community Hospital C&NC 10 Southeast Fifth Street Cook, Minnesota 55723

Dear Ms. Debevec:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective January 8, 2015 the above facility is certified for:

28 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 28 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this letter.

Sincerely,

Mark Weath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulation Division Email: mark.meath@state.mn.us

Telephone: (651) 201-4118 Fax: (651) 215-9697

cc: Licensing and Certification File



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered January 22, 2015

Mr. Allen Vogt, Administrator Cook Community Hospital C&NC 10 Southeast Fifth Street Cook, Minnesota 55723

RE: Project Number S5392025

Dear Mr. Vogt:

On December 15, 2014, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on December 4, 2014. This survey found the most serious deficiencies to be widespread deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level F) whereby corrections were required.

On January 18, 2015, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on January 8, 2015 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on December 4, 2014. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of January 8, 2015. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on December 4, 2014, effective January 8, 2015 and therefore remedies outlined in our letter to you dated December 15, 2014, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions.

Sincerely,

Kate Johnston, Program Specialist Licensing and Certification Program

Health Regulations Division

Telephone: (651) 201-3992 Fax: (651) 215-9697

Enclosure (s)

cc: Licensing and Certification File

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1)	Provider / Supplier / CLIA / Identification Number 245392	(Y2) Multiple Construction A. Building B. Wing		(Y3) Date of Revisit 1/18/2015
Name	of Facility		Street Address, City, State, Zip Code	
COOK COMMUNITY HOSPITAL C&NC			10 SOUTHEAST FIFTH STREET COOK, MN 55723	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item		(Y5)	Date	(Y4)	Item		(Y5)	Date	(Y4)	ltem		(Y5) [Date
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix	F0167		12/04/2014		ID Prefix	F0176		12/04/2014		ID Prefix	F0225		12/08/2014
-	483.10(g)(1)					483.10(n)					483.13(c)(1)(ii)-		
LSC					LSC				<u> </u>	LSC			
			Correction					Correction					Correction
ID Prefix	F0226		Completed 12/08/2014		ID Prefix	F0242		Onpleted 01/05/2015		ID Prefix	F0247		Completed 12/08/2014
	483.13(c)					483.15(b)		-			483.15(e)(2)		
LSC					LSC	403.10(b)					403.13(6)(2)		_
									T-				
			Correction					Correction					Correction
10.0.6	=		Completed		ID D			Completed		ID D 6	=		Completed
ID Prefix	F0252		12/30/2014		ID Prefix	F0329		12/30/2014		ID Prefix	F0371		12/08/2014
•	483.15(h)(1)				•	483.25(I)				•	483.35(i)		_
LSC					LSC				<u> </u>	LSC			_
			Correction					Correction					Correction
ID Prefix			Completed		ID Prefix			Completed		ID Prefix			Completed
								-					_
Reg. #					Reg. #					Reg. #			_
				-					+-				_
			Correction					Correction					Correction
			Completed					Completed					Completed
ID Prefix					ID Prefix					ID Prefix			_
Reg. #					Reg. #					Reg. #			
LSC					LSC					LSC			_
Reviewed By	, ,	Reviewed E	 Зу	Da	te:	Signature of	Surve	vor:				Date:	
State Agency	, —	GN/k	(I	1	/22/201			10160					3/2015
Reviewed By	, F	Reviewed E	,	Da		Signature of	Surve					Date:	
CMS RO								-					
Followup to	Survey Complet	ed on:				Check fo	or any	Uncorrected D	eficie	ncies. Was	a Summary of		
	12/4/2	014				Unco	rrecte	d Deficiencies	(CMS	-2567) Sent	to the Facility?	YES	NO

Form Approved OMB NO. 0938-0390

Post-Certification Revisit Report

Public reporting for this collection of information is estimated to average 10 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information including suggestions for reducing the burden, to CMS, Office of Financial Management, P.O. Box 26684, Baltimore, MD 21207; and to the Office of Management and Budget, Paperwork Reduction Project (0938-0390), Washington, D.C. 20503.

(Y1) Provider / Supplier / CLIA / Identification Number 245392	(Y2) Multiple Construction A. Building 01 - MAIN B. Wing		N BUILDING 01	(Y3) Date of Revisit 1/8/2015
Name of Facility			Street Address, City, State, Zip Code	
COOK COMMUNITY HOSPITAL C&NC			10 SOUTHEAST FIFTH STREET COOK. MN 55723	

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/ or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

(Y4) Item	(Y5)	Date	(Y4) Item	(Y	5) Date	(Y4)	Item	(Y5)	Date
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix		_12/22/2014	ID Prefix		01/08/2015		ID Prefix		
_	NFPA 101	_	_	NFPA 101	_		Reg. #		
LSC	K0061	-	LSC	K0147			LSC		_
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix			ID Prefix				ID Prefix		
Reg. #			Reg. #				Reg. #		
LSC		-	LSC		_ _		LSC		_
		Correction			Correction				Correction
ID Prefix		Completed	ID Prefix		Completed		ID Prefix		Completed
Reg. #		_	Reg. #		_		Reg. #		
		_			_				
		Correction			Correction				Correction
ID Profix		Completed	ID Profiv		Completed		ID Profix		Completed
		-			_				
Reg. # LSC		-	Reg. # LSC		_		Reg. # LSC		
		-		-		+-			
		Correction			Correction				Correction
		Completed			Completed				Completed
ID Prefix		_	ID Prefix		_		ID Prefix		
Reg. #		_	Reg. #				Reg. #		
LSC		-	LSC		_		LSC		
Reviewed By	Reviewed	Ву	Date:	Signature of Sur	veyor:			Date:	
State Agency	y PS	/KJ	1/22/201	5	03005			1/8,	/2015
Reviewed By	Reviewed	Ву	Date:	Signature of Sur	veyor:			Date:	
CMS RO									
Followup to	Survey Completed on:				ny Uncorrected			•	
	12/4/2014			Uncorrec	ted Deficiencie	s (CMS	-2567) Sent	to the Facility? YES	NO

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

	_	TO BE COMPI	_		TE SURVEY AGENCY		Facility ID: 00586	
1. MEDICARE/MEDICAID PE (L1) 245392 2.STATE VENDOR OR MEDIC (L2) 752547802	ROVIDER NO.	3. NAME AND ADDRESS OF FACILITY (L3) COOK COMMUNITY HOSPITAL C (L4) 10 SOUTHEAST FIFTH STREET (L5) COOK, MN				1. Initial 3. Termina 5. Validati	2. Recertification action 4. CHOW tion 6. Complaint	
5. EFFECTIVE DATE CHANG (L9)		7. PROVIDER/SU 01 Hospital	PPLIER CATEC 05 HHA 06 PRTF	GORY 09 ESRD 10 NF	02 (L7) 13 PTIP 22 CLIA	7. On-Site 8. Full Su	e Visit 9. Other urvey After Complaint	
	12/04/2014 (L34) S: (L10) TJC Other	02 SNF/NF/Dual 03 SNF/NF/Distinct 04 SNF	07 X-Ray 08 OPT/SP	11 ICF/III 12 RHC	14 CORF 15 ASC 16 HOSPICE		AR ENDING DATE: (L35) /31	
11LTC PERIOD OF CERTIFICE From (a): To (b): 12.Total Facility Beds 13.Total Certified Beds	28 (L18) 28 (L17)	Complianc1. Ac Y B. Not in Com	nce With equirements e Based On: cceptable POC	gram	And/Or Approved Waivers Of 2. Technical Personnel 3. 24 Hour RN 4. 7-Day RN (Rural S) 5. Life Safety Code * Code: B * 15. FACILITY MEETS	16. Scc 7. Me NF)8. Pat	Requirements: ope of Services Limit edical Director tient Room Size eds/Room	
18 SNF 18/1	9 SNF 19 SNF	ICF	IID		1861 (e) (1) or 1861 (j) (1):	(L	.15)	
(L37) (L	28 38) (L39)	(L42)	(L43)					
16. STATE SURVEY AGENC	Y REMARKS (IF APPLICA	ABLE SHOW LTC CA	NCELLATION	DATE):				
17. SURVEYOR SIGNATURE	3	Date :			18. STATE SURVEY AGENCY	Y APPROVAL	Date:	
Kimberly Settergren	n, HFE NE II	1	2/30/2014	(L19)	Anne Kleppe, Enforce	ement Specia		5 (L20)
	PART II - TO BE	COMPLETED I	BY HCFA RI	EGIONAI	L OFFICE OR SINGLE S	STATE AGEN	NCY	
19. DETERMINATION OF EL 1. Facility is Elig 2. Facility is not	ible to Participate		IPLIANCE WITI ITS ACT:	H CIVIL	21. 1. Statement of Fina2. Ownership/Contr3. Both of the Abov	rol Interest Disclos	HCFA-2572) sure Stmt (HCFA-1513)	
22. ORIGINAL DATE	23. LTC AGREE	MENT 24	1. LTC AGREEN	MENT	26. TERMINATION ACTION	[:	(L30)	
OF PARTICIPATION 12/01/1986	BEGINNING	G DATE	ENDING DA	ГЕ	VOLUNTARY 00-Merger, Closure	0	NVOLUNTARY 05-Fail to Meet Health/Safety	
(L24)	(L41)		(L25)		02-Dissatisfaction W/ Reimburs		06-Fail to Meet Agreement	
25. LTC EXTENSION DATE:		VE SANCTIONS n of Admissions:	(L44)		03-Risk of Involuntary Termination 04-Other Reason for Withdrawal	0	OTHER 07-Provider Status Change 00-Active	
(L2	B. Rescind St	uspension Date:	(L45)					
28. TERMINATION DATE:	29	. INTERMEDIARY/	CARRIER NO.		30. REMARKS			
		03001						
	(L28)			(L31)				
31. RO RECEIPT OF CMS-153	39 32	. DETERMINATION	OF APPROVAI	DATE				

(L33)

DETERMINATION APPROVAL

(L32)



Protecting, Maintaining and Improving the Health of Minnesotans

Electronically delivered December 15, 2014

Mr. Allen Vogt, Administrator Cook Community Hospital C&NC 10 Southeast Fifth Street Cook, MN 55723

RE: Project Number S5392025

Dear Mr. Vogt:

On December 4, 2014, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs.

This survey found the most serious deficiencies in your facility to be widespread deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level F), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed.

Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

<u>Opportunity to Correct</u> - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

<u>Electronic Plan of Correction</u> - when a plan of correction will be due and the information to be contained in that document;

<u>Remedies</u> - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;

<u>Potential Consequences</u> - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

<u>Informal Dispute Resolution</u> - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

DEPARTMENT CONTACT

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

Patricia Halverson, Unit Supervisor Duluth Survey Team Licensing and Certification Program Health Regulations Division Minnesota Department of Health Email: Patricia.halverson@state.mn.us

Phone: (218) 302-6151 Fax: (218) 723-2359

OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by January 13, 2015, the Department of Health will impose the following remedy:

• State Monitoring. (42 CFR 488.422)

In addition, the Department of Health is recommending to the CMS Region V Office that if your facility has not achieved substantial compliance by January 13, 2015 the following remedy will be imposed:

• Per instance civil money penalties. (42 CFR 488.430 through 488.444)

ELECTRONIC PLAN OF CORRECTION (ePoC)

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;
- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

VERIFICATION OF SUBSTANTIAL COMPLIANCE

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

Original deficiencies not corrected

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

Original deficiencies not corrected and new deficiencies found during the revisit

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

Original deficiencies corrected but new deficiencies found during the revisit

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY

If substantial compliance with the regulations is not verified by March 4, 2015 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was

issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by June 4, 2015 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

INFORMAL DISPUTE RESOLUTION

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process Minnesota Department of Health Division of Compliance Monitoring P.O. Box 64900 St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable electronic plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

Mr. Patrick Sheehan, Supervisor Health Care Fire Inspections State Fire Marshal Division pat.sheehan@state.mn.us Telephone: (651) 201-7205

Fax: (651) 215-0525

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

Mark Weath

Mark Meath, Enforcement Specialist Program Assurance Unit Licensing and Certification Program Health Regulations Division Email: mark.meath@state.mn.us

Telephone: (651) 201-4118

Fax: (651) 215-9697

5392s15epoc

PRINTED: 12/30/2014 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		LE CONSTRUCTION ()	(X3) DATE SURVEY COMPLETED	
		245392	B. WING		12/04/2014	
	PROVIDER OR SUPPLIER OMMUNITY HOSPITA	L C&NC	1	TREET ADDRESS, CITY, STATE, ZIP CODE 0 SOUTHEAST FIFTH STREET COOK, MN 55723		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		
F 000	INITIAL COMMENT	ΓS	F 000			
	as your allegation of Department's acception enrolled in ePOC, yat the bottom of the	of correction (POC) will serve of compliance upon the otance. Because you are your signature is not required a first page of the CMS-2567 nic submission of the POC will tion of compliance.				
	Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.					
F 167 SS=C	(0) ()	Γ TO SURVEY RESULTS - IBLE	F 167		12/4/14	
	the most recent sur Federal or State su	ight to examine the results of vey of the facility conducted by rveyors and any plan of with respect to the facility.				
	examination and m	ake the results available for ust post in a place readily ents and must post a notice of				
	by: Based on observat review, the facility fa survey results in a I residents. This defi- to affect all 23 residents.	NT is not met as evidenced cion, interview and document ailed to post the most recent ocation readily accessible to cient practice had the potential lents residing in the facility.		F0167: 6/2014 Survey Results were immedia lowered by the D.O.N to the bottom portion of the Resident Bulletin Board the NH upon discussion with MDH	•	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

12/22/2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			E SURVEY PLETED
		245392	B. WING _		12/0	04/2014
	PROVIDER OR SUPPLIER OMMUNITY HOSPITA	L C&NC		STREET ADDRESS, CITY, STATE, ZIP CODE 10 SOUTHEAST FIFTH STREET COOK, MN 55723	-	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROVIDENCY)	D BE	(X5) COMPLETION DATE
F 167	the facility's most renoted hanging on a next to the nursing tacked high up on tabove head level for position, and not acwheelchair. Observation on 12/revealed the survey the same position, activities bulletin both observation on 12/the survey results resulted bulletin board above visible or accessible assistance. During interview on Director of Nursing results posting in its and stated the resurvesidents to visualize wheelchair level. The facility policy, exights-Examination revised 2/08, indicate posted in the nursir resident whom is contained accessibility to the survey results to the resurvey results posting in its and stated the resurvey residents to visualize wheelchair level.	ur on 12/01/14, at 2:07 p.m., ecent survey results were bulletin board in the corridor station. The results were he activities bulletin board or a resident in a standing ecessible to residents in a co2/14, at 1:32:20 p.m., or results were again noted in above head level on the pard. 03/14, at 8:15 a.m., revealed emained high up on the exactivity calendar, not readily exto residents without 12/03/14, at 11:20 a.m., the (DON) visualized the survey is location on the bulletin board lits were too high up for the, and should be at entitled Resident in of Survey Results, last atted the survey results are ing home at eye level for a confined to a wheelchair to bot.	F 16	surveyor. D.O.N also created a lat border, brightly colored behind the results with the words, "DO NOT RELOCATE FROM THIS POSITIONS". Staff were immediately re-educate D.O.N via email as well as in shift that survey results are to remain a on the board. D.O.N. will include this training with new nursing hires as well as with education for all nursing and nursihome employees. Placed on daily round sheet for Dimonitor placement of survey result addition all staff will be re-educated person in State Correction meetin 12/30/14.	e survey ON DUE ed by report as hung th all annual ng O.N to its.	12/24/14
F 176 SS=D	483.10(n) RESIDEN DRUGS IF DEEME	NT SELF-ADMINISTER D SAFE	F 17	6		12/24/14

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT A. BUILDIN	IPLE CONSTRUCTION IG	` '	(X3) DATE SURVEY COMPLETED	
		245392	B. WING _		12/	04/2014	
	PROVIDER OR SUPPLIER OMMUNITY HOSPITA	L C&NC		STREET ADDRESS, CITY, STATE, ZIP CODE 10 SOUTHEAST FIFTH STREET COOK, MN 55723	•		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	D BE	(X5) COMPLETION DATE	
F 176	the interdisciplinary §483.20(d)(2)(ii), ha practice is safe. This REQUIREMENT by: Based on observative review, the facility fadministration of a	ge 2 Int may self-administer drugs if team, as defined by as determined that this NT is not met as evidenced ion, interview, and document ailed to assess self-nebulizer for 1 of 1 residents self-administration of	F 17	,	ovide an dmission		
	On 12/03/14, at 7:5 (LPN)-C was obser (albuterol 2.5 millign solution) into a nebular LPN-C then turned handed the nebulize left R27 sitting alon nebulizer treatment R27's quarterly Min 9/04/14, identified of congestive heart far pulmonary disease indicated R27 was plan dated 12/04/14 administer medicated R27's physician ordalbuterol 2.5 mg/3 resolutions.	imum Data Set (MDS) dated liagnoses that included ilure and chronic obstructive (COPD). The MDS also cognitively intact. R27's care 4, directed care staff to		The Nursing Home Policy titled, "S Administration of Medications" was updated on 12/05/14 and reads as follows: An individual resident may self-addrugs if the Interdisciplinary Team including review with the physician determined that this is safe. All nemedication will follow this policy in determining if the resident is able the hand held device and be left a with the nebulizer running during course of delivery of the medication will be noted in the IDT/Physician form and noted in the EMR on the titled, "Self Administration of Median The comprehensive Care plan will the self administration decision un problem of "Medication Managem This will include ongoing monitoricany specific self administration directions."	Iminister In has Ebulized Including Ito hold Idone Ithe Ithe Ithe Ithe Ithe Ithe Ithe Ith		

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '		LE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
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NAME OF I	PROVIDER OR SUPPLIER				TREET ADDRESS, CITY, STATE, ZIP CODE	,		
соок с	OMMUNITY HOSPITA	L C&NC			0 SOUTHEAST FIFTH STREET COOK, MN 55723			
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F 176	Continued From pa	ge 3	F 1	76			ı	
	Self-administration dated 9/9/14, indica desire to self-admin	of medications assessment ited R27 has not expressed a ister medications.			The ongoing monitoring will be con quarterly during the care conference shall be noted on the Care confere Summary sheet in the resident's El	e and nce		
	a self-administration treatment and could	7 a.m. LPN-C stated R27 had n order for the nebulizer d remain alone to nebulizer treatment.			All nursing staff were immediately re-educated via email and will atter mandatory retraining on 12/30/14 b D.O.N. All new licensed nurses hire	y the		
	On 12/03/14, at 9:0 (RN)-A stated there self-administration				R27 was immediately assessed for ability to self administer her schedu	the		
	On 12/04/14, at 10: (DON) verified there self-administration				nebulizer medication. It was determ that the nurse will keep the medica the nurses station and will provide	nined tion at to the		
	Administration of D upon admission and be asked his/her pr	nd procedure on Self rugs dated 1/99, specified d quarterly each resident must eferences to self-administer se is no, the resident has			resident at the appropriate times as ordered by the physician. The resid has been assessed appropriate to the hand held nebulizer delivery de throughout her nebulized medication delivery and is able to turn the nebuli machine on and off if necessary. R is able to be alone in a room while of nebulized medication is occuring Nursing will ensure the medication been fully delivered after the appro 10-15 minutes which is standard detime.	dent hold vice on ulizer esident delivery J. has ximate		
					ADDITIONAL INFORMATION REL TO REJECTED POC: A QAPI was immediately initiated to ongoing monitoring of appropriate determination of self administration initiated with admissions and/or res request to do so. Will insure the se administration of medication asses is performed with each determination	o insure n is sidents If sment		

_	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			E CONSTRUCTION		E SURVEY IPLETED
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	PROVIDER OR SUPPLIER OMMUNITY HOSPITA	L C&NC		10	TREET ADDRESS, CITY, STATE, ZIP CODE SOUTHEAST FIFTH STREET OOK, MN 55723		
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F 176	483.13(c)(1)(ii)-(iii), INVESTIGATE/REF ALLEGATIONS/INDED The facility must not been found guilty of mistreating residenthad a finding enterer registry concerning of residents or mistand report any know court of law against indicate unfitness for other facility staff to or licensing authority. The facility must entinvolving mistreatm including injuries of misappropriation of immediately to the atto other officials in a	(c)(2) - (4) PORT DIVIDUALS It employ individuals who have f abusing, neglecting, or ts by a court of law; or have ed into the State nurse aide abuse, neglect, mistreatment appropriation of their property; wledge it has of actions by a an employee, which would be revice as a nurse aide or the State nurse aide registry	F 1		chart review as well as interview wilicensed nursing staff by the D.O.N noted above the ongoing monitoring also be completed by the MDS durity quarterly care conferences and chain condition. The QAPI will also inclaudits quarterly of the completion of care conference review for self administration of medications compand competency to continue when indicated. The review will include the documentation by the D.O.N as we with changes in condition on reside whom self administer to insure ong compliance through this monitoring	. As g will ng anges ude f the bliance iis Il as nts oing	12/8/14

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			` '	LE CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		245392	B. WING		12/04/2014		
	PROVIDER OR SUPPLIER OMMUNITY HOSPITA	L C&NC		STREET ADDRESS, CITY, STATE, ZIP CODE 10 SOUTHEAST FIFTH STREET COOK, MN 55723	120 120 1		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE COMPLÉTION		
F 225	The facility must haviolations are thorous prevent further pote investigation is in possible to the administrator representative and with State law (inclicentification agency incident, and if the appropriate correct. This REQUIREMED by: Based on interview facility failed to ensistreatment were state agency for 1 for abuse. Findings include: R7'ss Diagnoses S diagnoses that incli	ertification agency). ave evidence that all alleged aughly investigated, and must ential abuse while the rogress. vestigations must be reported to other officials in accordance uding to the State survey and (v) within 5 working days of the alleged violation is verified ive action must be taken. NT is not met as evidenced of and document review, the ture potential allegations of immediately reported to the cof 1 residents (R7) reviewed to ummary undated, identified uded cerebral vascular	F 225	F225: It is the policy of the Cook Hospital to follow the Vulnerable Adult Maltreatre Prevention Plan which states that if incident occurs to a resident, the RN LPN shall document in the chart, no MD if applicable and notify family or representative of the resident. Then concurrent procedure noted on page the plan under #6 part a. will be followed.	ment an N or tify the e 6 of owed.		
	annual Minimum D indicated R7 had s and required exten bed mobility, total a transfers, and exte for dressing and per On 12/02/14, at 9:2	mmonly known as stroke). The ata Set (MDS) dated 11/14/14, evere cognitive impairment sive assistance of two staff for assistance of two staff for nsive assistance of one staff ersonal hygiene.		The mandated reported who suspect resident abuse or neglect shall ther immediately report the maltreatmen the OHFC and CEP. The report was given to the D.O.N be surveyor whom performed a resider interview that the resident reported that he was treated, "roughly during cares". The D.O.N proceeded to asle	n t to by the nt to her HS		

	ATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		` '	PLE CONSTRUCTION G		(X3) DATE SURVEY COMPLETED	
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	PROVIDER OR SUPPLIER OMMUNITY HOSPITA			STREET ADDRESS, CITY, STATE, ZIP CODE 10 SOUTHEAST FIFTH STREET COOK, MN 55723	•		
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F 225	to his wife. On 12/02/2014, at nursing (DON) was allegation of rough evening cares. On 12/03/2014, at had not reported the mistreatment to the further stated she report once the involve The Vulnerable Ad Plan policy and pro 2013, directs staff	age 6 his to the staff, but did report it 3:06 p.m. the director of a informed of R7's potential treatment by staff during 12:59 p.m. the DON stated she he potential allegation of a state agency. The DON was investigating and would restigation was complete. The was investigating and would restigation was complete.	F 22	surveyor what the resident mea roughly, when it occured and by She only reported a staff memb and that R7 had not reported it to but did report it to his spouse. T proceeded to attempt to intervier resident to obtain details to subsoft OHFC and CEP. R7 was alread the facility on an all day outing vactivities. D.O.N immediately consist spouse via telephone whom had never reported anything of ther. D.O.N still required more infrom the resident so had to wait interview could be performed or morning. Upon the interview wit D.O.N was informed by the resimple what he meant by roughly was the was "rushed" during his cares a one evening. D.O.N reviewed the survey team after they asked if was filed and it was determined D.O.N would file the VA and it was time. D.O.N than continued perform the standard internal in with multiple residents who were enough to voice any concerns the regarding the named caregiver. concerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver or any caregiver for the OHFC determined no further acconcerns were identified regard caregiver.	whom. er name to staff, he D.O.N. whe the mit to y out of with entacted stated he the sort to formation until the n the next h R7, dent that hat he t HS on his with the the report that the ras filed at to vestigation e cognitive ney had No ing this hat matter. tion was gation was nust ement e if abuse this case		

` ,		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	TIPLE CONSTRUCTION NG		(X3) DATE SURVEY COMPLETED	
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	PROVIDER OR SUPPLIER OMMUNITY HOSPITA			STREET ADDRESS, CITY, STATE, ZIP COD 10 SOUTHEAST FIFTH STREET COOK, MN 55723			
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F 225	Continued From pa	age 7	F 22	interview, the surveyor did not details for the D.O.N to submire port and the spouse denied hearing about this treatment a resident first reported to the st D.O.N had no facts to submit. In the future the policy will be it was and as it is written to reincident immediately to the Of CEP. All staff in the nursing home reorientation and training upon hannually to the policy Vulneral Maltreatment Prevention Plan attachment). Nursing staff have ducated to this specific tag a future will report immediately which they collect. ADDITIONAL INFORMATION TO REJECTED POC: The mandated reporter whom the information from a resident suspected abuse in any form a policy indicates will immediate alleged allegation to the OHFO This information will also then immediately provided to the ADministrator/CEO as well as to insure an immediate internation investigation is performed those submitted to the OHFC and Commediately with all staff as windicating a full understanding Vulnerable Adult Maltreatment windicating a full understanding Vulnerable Adult Maltreatment	t an intial VA ever is the urveyor. The immediately. followed as port an HFC and eceive hire and ble Adult (see re been hd in the any details RELATED receives at for real or as per the ely report the C, and CEP. be the D.O.N al roughly and EP. eviewed ell as signed of the		

` '		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:				(X3) DATE SURVEY COMPLETED	
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F 225 F 226 SS=D	ABUSE/NEGLECT, The facility must de policies and proced mistreatment, negle	P/IMPLMENT ETC POLICIES velop and implement written	F 2		Plan is followed fully. QAPI was immediately initiated by D.O.N to insure that any future VA's been filed immediately to insure the resident rights are protected, with tresident rights are protected, with tresident rights are protected, with tresident investigation following as indicated by the D.O.N or designed D.O.N is immediately re-educated review of the Vulnerable Adults Act will immediately report any comme mistreatment in the future.	s have e he . per and	12/8/14
	by: Based on interview facility failed to follo potential allegations immediately reported 1 residents (R7) revisions include: The Vulnerable Adu Plan policy and program program program for the very staff with the policy and program program for the very staff with the policy and program program program for the very staff with the policy and program program for the very staff with the policy and program for the very staff with the very staff w	and document review, the w their policy to ensure of mistreatment were at to the state agency for 1 of viewed for abuse. It Maltreatment Prevention cedure dated September who suspect resident abuse or mediately to the state agency.			It is the policy of the Cook Hospita follow the Vulnerable Adult Maltrea Prevention Plan which states that it incident occurs to a resident, the R LPN shall document in the chart, n MD if applicable and notify family or representative of the resident. The concurrent procedure noted on page the plan under #6 part a. will be foll The mandated reported who susperesident abuse or neglect shall the immediately report the maltreatment the OHFC and CEP.	tment f an N or otify r n the ge 6 of owed. ects en nt to	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X:		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245392	B. WING			12/0	04/2014
	PROVIDER OR SUPPLIER OMMUNITY HOSPITA	L C&NC	STREET ADDRESS, CITY, STATE, ZIP CODE 10 SOUTHEAST FIFTH STREET COOK. MN 55723				
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F 226	accident (CVA - cor annual Minimum Da indicated R7 had se and required extens bed mobility, total a transfers,and extendressing and perso On 12/02/14, at 9:2 rough treatment du he did not report this to his wife. On 12/02/2014, at 3 nursing (DON) was allegation of rough evening cares. On 12/03/2014, at 3 had not reported the mistreatment to the further stated she was an annual reported the mistreatment to the further stated she was an annual reported the mistreatment to the further stated she was an annual reported the mistreatment to the further stated she was an annual reported the reported the further stated she was an annual reported the reported the further stated she was an annual reported the reported	nmonly known as stroke). The ata Set (MDS) dated 11/14/14, evere cognitive impairment sive assistance of two staff for ssistance of one staff for sive assistance of one staff for	F 2	26	surveyor whom performed a reside interview that the resident reported that he was treated, "roughly during cares". The D.O.N proceeded to as surveyor what he meant by roughly it occured and by whom she only rea staff member name and that R7 is reported it to staff, but did report it is spouse. The D.O.N. proceeded to a to interview the resident to obtain do to submit to OHFC and CEP. R7 we already out of the facility on an all couting with activities. D.O.N immed contacted his spouse via telephone stated he had never reported anyth the sort to her. D.O.N still required information from the resident so hawait until the interview could be per on the next morning. Upon the interwith R7, D.O.N was informed by the resident that what he meant by rough was that he was "rushed" during his at HS on one evening. D.O.N reviet this with the survey team after they if the report was filed and it was determined that the D.O.N would fill VA and it was filed at that time. D.O. than continued to perform the standinternal investigation with multiple residents who were cognitive enough to caregiver for that matter. OHFC determined no further action was nafter the internal investigation was submitted. Details of a VA or potential VA mustigation of a VA or potential VA must submitted.	to her g HS sk the g HS sk the ported not so his attempt etails as lay intelled in the second of the	

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	` '	TIPLE CONSTRUCTION ING		(X3) DATE SURVEY COMPLETED	
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F 226	Continued From pa	age 10	F 2	include what is meant made by a resident to or suspected abuse of the resident was not a interview, the surveyor details for the D.O.N to report and the spouse hearing about this treat resident first reported D.O.N had no facts to In the future the policy it was and as it is writt incident immediately to CEP. All staff in the nursing orientation and training annually to the policy Maltreatment Prevent attachment). Nursing educated to this specifuture will report immediately to REJECTED POCE The mandated reported the information from a suspected abuse in an policy indicates will imalleged allegation to the This information will a immediately provided ADministrator/CEO as to insure an immediat investigation is perfores submitted to the OHF This policy was updated.	o determine if a cocured. In this evailable for or did not collect to submit an ire denied ever atment as the to the surveyor submit imme by will be follow ten to report a to the OHFC at the or whom received a resident for report and the other to report and the other than the other th	abuse acase ct any nitial VA or. The diately. The diately or and lult en the etails or the ort	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		IDENTIFICATION NI IMPED:			E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
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F 226 F 242 SS=E	MAKE CHOICES The resident has th	TERMINATION - RIGHT TO e right to choose activities,	F 2		immediately with all staff as well as indicating a full understanding of th Vulnerable Adult Maltreatment Previous Plan is followed fully. QAPI was immediately initiated by D.O.N to insure that any future VA's been filed immediately to insure the resident rights are protected, with trinternal investigation following as indicated by the D.O.N or designee D.O.N is immediately re-educated review of the Vulnerable Adults Act will immediately report any comme mistreatment in the future.	the s have he he and nts of	1/5/15
	schedules, and hea her interests, asses interact with member inside and outside to about aspects of his are significant to the This REQUIREMENT by: Based on observation review, the facility for choices were offered frequency and/or be (R27, R25, R18, R25). Findings include: During an interview	Ith care consistent with his or sments, and plans of care; ers of the community both he facility; and make choices s or her life in the facility that			F242: It is the policy of the Cook Hospital Nursing home to make resident's a their right to participate in their care and treatment as per the following policies: Resident Rights- Participa Planning Treatment and Resident Resid	ware of e plan tion in Rights- n. This e needs	

	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
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	PROVIDER OR SUPPLIEI			10	TREET ADDRESS, CITY, STATE, ZIP CODE 0 SOUTHEAST FIFTH STREET COOK, MN 55723		
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F 242	but only gets one has not asked for the facility has not she would like. In prefer to go to be she wants to watcher to bed until ab. The quarterly Min 9/4/14, indicated If required extensive transfers, wheelch personal hygiene, Care Area Assess regarding cognitiv (ADLs) indicated her needs to staff choices and allow is able. The care plan rev mobility deficits w and bed mobility. provide extensive into the bathing cl staff to bathe. The used by the direct to receive a bath a schedule indicate. Wednesday a.m. On 12/3/14, at 12 sitting in dining ar R27's hair had be clean clothes on received her show	shower weekly. R27 stated she more than one weekly, but that a asked her how many baths addition, R27 stated she would by 7:00 p.m. and watch what sh on her TV, but they do not put bout 9:00 p.m. imum Data Set (MDS) dated R27 was cognitively intact and a assist with one staff for hair locomotion, dressing, bathing, and bed mobility. The sments (CAA) dated 6/9/14, and activities of daily living R27 was able to communicate and that staff are to offer her her to make decisions as she sised 5/30/14, indicated R27 had atth transfers, wheelchair mobility. The care plan directed staff to assist of two staff to transfer hair, and extensive assist of one a Care Plan Reference Sheet a care staff, indicated R27 was been Wednesdays. The bath of R27 was to receive a bath on a coop. R27 was observed and then moved to her room. The stated she had not wer today, though she knew this R27 stated she hoped she	F 2	242	and choices surrounding that procesuch as: type of bath/shower, frequent and time of day. These policies also encompass the residents right to veriferences for assistance with AMHS cares each day. The Nursing Admission Assessment updated in the EMR to reflect very equestions regarding bathing. New questions now include: preference shower/bath, time of day preferred/requested, and frequency requested. This is also now added EMR form titled, "Care Conference Summary" which is the quarterly conference form reviewed with each resident and/or their designee during care conference. The above forms were also update the following question regarding AM preference times for getting up and to bed. Do you have a preference for waking? Do you have a preference time for getting ready for bed in the evening? Each residents comprehensive care will reflect their specific preferences well- with a January 4th, 2015 complate for updates which will have inconstituted in the evenine any specific individual preferences. All nursing staff were educated immediately via email regarding the updates made to forms in the EMR	ency, so bice and at was specific for to the are hand time and the specific depends of time and as bletion cluded above above	

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		245392	B. WING			12/0	04/2014
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F 242	Continued From p	age 13	' F2	242			
	•	w on 12/1/14, at 6:04 p.m., R25			the MDS coordinator was re-educa	ted	
		ed a bath or shower one time			and updated as well on her role wit		
	weekly and if she	were at home, she would bathe			care plans and the care conference		
	more frequently. I	R25 stated if more baths were			staff will also receive in person trair		
	offered at the facil	ity, she would take more.			12/30/14. Education is now include		
					new hire orientation as well perform	ned	
		dated 8/21/14, indicated R25			during orientation. Staff were also		
		act and required physical			educated that if a resident makes a		
		staff for bathing. R25's care			request for additional showers/bath	s and	
		4, indicated the goal for bathing o maintain optimal bathing			or a change in their preference to immediately notify their charge nurs	so who	
		plan directed staff to provide			can update the bath schedule and		
		f one staff to bathe. The facility			the MDS/PPS nurse whom can upo		
		I the care plan reference sheet			the Plan of care.	acic	
		e staff indicated R25 was to					
	receive a bath on				R27 stated to surveyors upon inter-	view	
		,			that she would prefer showers at le		
	During an interview	w on 12/03/14, at 8:16 a.m.,			twice weekly, and that she was not	asked	
		RN)-A stated residents know			if she wanted more than one showe		
		nore than one bath per week,			week. She also stated that she war		
		ts do not ask, and they only			be in bed by 7:00pm to watch her of		
		who has asked. RN-A verified			T.V. and that currently she is not pu		
		e resident if they want more			bed until approximately 9pm. Upon		
		N-A stated bedtimes are sident choice, but she does not			interview by D.O.N on 12/5/14 with resident she does choose to have		
						tod in	
	know if they are be	ellig asked.			showers twice weekly. This was no her chart, updated on her compreh		
	During an interviev	w on 12/4/14, at 9:30 a.m.			plan of care, placed on the updated		
		(NA)-B, who gave the baths,			shower list for staff awareness and		
		ents are admitted, the residents			email was sent to all staff as well		
		one unless they or the family			regarding the updated kardex and	care	
		en residents request another			plan for R27.		
		the nurse, who then informs the					
		ets added. NA-B denied that			R25 was interviewed by D.O.N on 1		
		7 have requested more			based on surveyor findings and sta		
	frequent baths. that she is happy with one shower per						
					week and does not want any more		
		w on 12/4/14 at 9:48 a.m., NA-A			time. This will be reviewed again du	ıring	
	stated residents vo	erbalize when they want to go to			her guarterly care conference.		

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F 242	bed and that it is of During an interview the director of nurs asked their prefere admission assession unable to verbalized DON stated they aday, details about bath schedule accresidents have an preferences in carrithe frequency of beconference list of it resident or family, care conference list of it resident or family, care conference list bedtime is asked owill ask residents wafter they have snatter and practical to do representatives and choices or prefere residents have the schedules and head shower weekly, but often.	ften after the 7:00 p.m. snack. of on 12/04/14, at 10:10 a.m., sing (DON) stated residents are ences during the nursing ment and if the resident is entered, they call the family. The are asked type of bath, time of fears, etc. and will adjust their ordingly. The DON stated opportunity to express their encounties also, but verified athing was not on the care terms to address with the but planned to add it to the st now. The DON stated on admission and the nurses when they want to go to bed acks. And procedure on Resident initiation and Participation ted staff to give residents are to the choices if reasonable aso. The residents and their envited to patient care are encouraged to voice any neces. It further indicated a right to choose activities,	F 2	242	ADDITIONS RELATED TO REJECT POC: R23 was immediately interviewed of 12/5/14 by the D.O.N based on surfindings and stated that he did not wore frequent showers at this time, he stated only the frequency that he at home during his working years. We review with resident his preferences during his quarterly care conference Residnet was encouraged to notify nursing if he changes his mind. R18 was immediately interviewed of 12/5/14 by the D.O.N with her spot present whom is here with resident day. It was explained that the D.O.N made aware by the state surveyor the she indicated she was kept up later what her preference was for bedtimestated, "they put me to bed on most when I ask, but once in a while I stated." It was explained to please exher preference to the staff daily if slichooses to go to bed sooner. Staff interviewed as well and they all indithat resident is generally the first or bed after HS snack as per her required the charge nurse will monitor for the each afternoon shift to insure resident interview audits as per the QAPI play which was immediately put into effect the charge of the chart review and resident interview audits as per the QAPI play which was immediately put into effect the charge of the chart review will also consist of review of the charge of the chart review will also consist of review and resident interview will also consist of review	on rveyor want, that e had Will sees. on use each N was hat then he. She t nights ay up spress he so were cated he to lest. his on ent is ring an ect.	

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F 242	and required physic bathing, and extens transferring, dressin R23's care plan dat assist with bathing. resident preference schedule dated 9/2 was one time a week. During an interview stated she goes to prefer to go to bed R18's annual MDS was cognitively into assistance of two s dressing, and perso dated 11/17/14, lac addressing bed tim. On 12/04/14, at 9:1 preferences are dis resident has a com is no specific assess resident preferences or bed time.	R23 was cognitively intact, cal assistance of one staff for sive assist of one staff for any and personal hygiene. Red 10/10/14, directed staff to R23's care plan lacked as for bathing. R27's bathing 2/14, indicated R23's shower ek, on Friday a.m. Ton 12/02/14, at 9:52 a.m. R18 bed at 10:30 p.m. but would at 8:00 p.m. dated 11/11/14, indicated R18 ct, and required extensive taff for bed mobility, transfers, anal hygiene. R18's care plan ked resident preferences e. O a.m. RN-B stated accussed at care conference if a plaint. RN-B also stated there as ment tool used to identify as regarding bathing frequency	F 2	the Quarterly care conference sursheet to insure the preference question are asked and followed as any character. New admissions (New adminursing assessment and bath schwill be reviewed through chart auch the QAPI as well by the D.O.N. to the preference questions are asked answered and care planned approto insure compliance overall with a preferences regarding bathing/shound bed time routines are followed.	estions anges ission edules) its in insure d, priately esident owering	
F 247 SS=D	should determine rebathing frequency a 483.15(e)(2) RIGHT ROOM/ROOMMAT	8 a.m. RN-A stated nursing esident preference regarding and choice of bed time. T TO NOTICE BEFORE E CHANGE	F 2	47		12/8/14
		or roommate in the facility is				

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F 247	changed. This REQUIREMEI by: Based on interview facility failed to propose roommate for 1 of admission, transfer Findings include: The annual Minimum 11/14/14, indicated On 12/2/14, at 10:00 notified before a neighbor of the arrival of the arrival of the arrival of the arrival of the neighbor o	NT is not met as evidenced vand document review, the vide prior notice of a new 1 resident (R18) reviewed for	F 24	,	ights- otify a nmate. to also ident of ne has she ie. In new just nen the mate. be juring	
	roommate. "We just verbally." The facility's Resident Roommate policy resident had the rig	ent Rights-Change in Room or evised on 2/08 indicated the ght and would be informed ange in room or roommate.		This is placed as a QAPI for the Deperform ongoing compliance and monitoring for notification. ADDITIONAL INFORMATION REQUESTED: QAPI which is in place will monitor compliance with roommate notificathrough chart review of nurses note.	ation	

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F 247	Continued From pa	ge 17	F 24	which the charge nurse will doc notification to the resident of ar roommate as well as audits wit throughout the next few quarter	upcoming n residents	
F 252 SS=C	483.15(h)(1) SAFE/CLEAN/COM ENVIRONMENT	MFORTABLE/HOMELIKE	F 28			12/30/14
		melike environment, allowing his or her personal belongings				
	by: Based on observat review, the facility fa furniture in the com homelike manner. potential to affect a Findings include: During the initial too chairs in the resider prominently visibles were noted to be co incontinent soaker p Observation on 12/ the cloth incontinent the resident recline the lobby.	02/14, at 8:09 a.m. revealed t pads were still present on r chairs and glider rockers in		F0252: It is the policy of the Cook Hosp Nursing Home to provide a clear comfortable and homelike envirallowing residents to use his/he belongings to the extent possib. White incontinence cloth pads removed from the recliner chair common dayroom immediately and staff were educated that or residents whose families had recloth incontinence pads be placed that the process of the inability thoroughly if an incontinence as should occur would be allowed incontinence cloth pads when the is seated in the recliner only.	on, ronment, r personal le. were s in the on 12/4/14 ally those equested eed on their ty to wash ecident to have he resident	
	stated she did not f	12/03/14, at 11:23 a.m., R17 eel the incontinent pads d that they bothered her. She		New cloth pads were ordered s for these residents that have th appearance of a flannel blanke	e	

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F 252	indicated they were and thought they wannual minimum de Interview for Menta (cognitively intact). During interview or indicated the pads resident's were incompacted and the chairs. R23's arevaled a BIMS so impairment). During interview or family (F)-A stated chairs because so control problems, on the chairs could residents were incompacted they were horn they were horn they were horn to people who were did not like the appropriate they were annual MDS reveal (cognitively intact). During interview or nursing assistant (homelike and did restated staff could programs to prevent the chairs since should be an annual material to the chairs since should be an annual material to the chairs since should be an annual material to the chairs since should be an annual material to the chairs since should be an annual material to the chairs since should be an annual material to the chairs since should be an annual material to the chair since should be an annual material to the chair since should be an annual material to the chair since should be an annual material to the chair since should be an annual material to the chair since should be	e always present on the chairs, were for "softness. R17's lata set (MDS) revealed a Brief al Status (BIMS) score of 13 In 12/03/14, at 11:18 a.m., R23 were on the chairs in case the continent of urine and had an cated the pads were always on annual MDS, dated 10/2/14 ore of 10 (moderate cognitive in 12/03/14, at 11:28 a.m., the pads were always on the me of the people had bladder F-A indicated the pads being dimply to the public that continent of bladder, and did not nelike. In 12/04/14, at 8:53 a.m. R25 attinent pads were on the chairs at themselves. R25 stated she bearance of the pads but safer for accidents." R25's alled a BIMS score of 15	F 2	more "homelike environmedoth pads are to be utilized resident is placed in the offamily request. This is incomprehensive care plantindividual resident. ADDITIONAL INFORMATO REJECTED POC: Charge nurse and D.O.N plan on a daily basis to in incontinence soaker pads on all recliner chairs withouse as will be clearly outly residents comprehensive QAPI was immediately or D.O.N to provide ongoing this plan.	ed only when the chair as per cluded in the for each TIN RELATED will monitor this issure is are not placed out indication for ined in the e care plan.		

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registered nurse (R have any residents voiding on furniture was trying to improve residents. RN-A count that had incontinent well-managed at the feel the pads were RN-A stated that shat ten years ago and then. RN-A felt place was something being than to meet reside continued. The facility policy en Accommodations, I facility must provide	N)-A stated the facility did not that were inappropriately at this time, and the facility we the continence level for all old not think of any residents ce which was not e present time, and did not necessary on the chairs. He had worked at the facility he pads were on the chairs cing the pads on the chairs and done more out of staff habit not needs, and should not be notitled Resident's Bedroom ast revised 4/06, revealed the erfor a safe, clean, comfortable	F 25	52			
Each resident's dru unnecessary drugs drug when used in duplicate therapy); without adequate m indications for its us adverse consequer should be reduced	g regimen must be free from An unnecessary drug is any excessive dose (including or for excessive duration; or nonitoring; or without adequate se; or in the presence of the experience of the	F 32	29		12/30/14	
	Continued From paregistered nurse (Rhave any residents voiding on furniture was trying to improve residents. RN-A count had incontinent well-managed at the feel the pads were RN-A stated that shad incontinued. The facility policy elekton accommodations, I facility must provide and homelike environt the feel the pads were RN-A stated that shad incontinued. The facility policy elekton model to the pads were RN-A stated that shad incontinued. The facility policy elekton model to the pads were RN-A felt place was something being than to meet reside continued. The facility policy elekton model to the pads were resident to meet reside continued. The facility policy elekton model to the pads were resident to meet reside continued. The facility policy elekton model to the pads were resident to meet reside continued. The facility policy elekton model to the pads were resident to meet reside continued. The facility policy elekton model to the pads were resident to meet resident to meet reside continued.	PROVIDER OR SUPPLIER OMMUNITY HOSPITAL C&NC SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 19 registered nurse (RN)-A stated the facility did not have any residents that were inappropriately voiding on furniture at this time, and the facility was trying to improve the continence level for all residents. RN-A could not think of any residents that had incontinence which was not well-managed at the present time, and did not feel the pads were necessary on the chairs. RN-A stated that she had worked at the facility ten years ago and the pads were on the chairs then. RN-A felt placing the pads on the chairs was something being done more out of staff habit than to meet resident needs, and should not be continued. The facility policy entitled Resident's Bedroom Accommodations, last revised 4/06, revealed the facility must provide for a safe, clean, comfortable and homelike environment.	DENTIFICATION NUMBER: 245392 B. WING _ PROVIDER OR SUPPLIER OMMUNITY HOSPITAL C&NC SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) Continued From page 19 registered nurse (RN)-A stated the facility did not have any residents that were inappropriately voiding on furniture at this time, and the facility was trying to improve the continence level for all residents. RN-A could not think of any residents that had incontinence which was not well-managed at the present time, and did not feel the pads were necessary on the chairs. RN-A stated that she had worked at the facility ten years ago and the pads were on the chairs was something being done more out of staff habit than to meet resident needs, and should not be continued. The facility policy entitled Resident's Bedroom Accommodations, last revised 4/06, revealed the facility must provide for a safe, clean, comfortable and homelike environment. F 32 483.25(I) DRUG REGIMEN IS FREE FROM UNNECESSARY DRUGS Each resident's drug regimen must be free from unnecessary drugs. An unnecessary drug is any drug when used in excessive dose (including duplicate therapy); or for excessive duration; or without adequate monitoring; or without adequate indications for its use; or in the presence of adverse consequences which indicate the dose should be reduced or discontinued; or any	PROVIDER OR SUPPLIER DMMUNITY HOSPITAL C&NC SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY) PREPAIR OF CORECT (SACH DEFICIENCY MESS). CONTINUED FROM DEPICIENCY OR LSC IDENTIFYING INFORMATION) COntinued From page 19 registered nurse (RN)-A stated the facility did not have any residents that were inappropriately voiding on furniture at this time, and the facility was trying to improve the continence level for all residents. RN-A could not think of any residents that dincontinence which was not well-managed at the present time, and did not feel the pads were necessary on the chairs. RN-A felt placing the pads on the chairs then. RN-A felt placing the pads on the chairs was something being done more out of staff habit than to meet resident needs, and should not be continued. The facility policy entitled Resident's Bedroom Accommodations, last revised 4/06, revealed the facility must provide for a safe, clean, comfortable and homelike environment. F 329 483.25(I) DRUG REGIMEN IS FREE FROM UNNECESSARY DRUGS Each resident's drug regimen must be free from unnecessary drugs. An unnecessary drug is any drug when used in excessive dose (including duplicate therapy); or for excessive duration; or without adequate monitoring; or without adequate indications for its use; or in the presence of adverse consequences which indicate the dose should be reduced or discontinued; or any	A BUILDING CONTROLLED CONTROLLED B. WING 12. PROVIDER OR SUPPLIER OMMUNITY HOSPITAL CANC SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MIN 55723 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MIN 55723 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MIN 55723 CONTINUED FROM THE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) COntinued From page 19 registered nurse (RN)-A stated the facility did not have any residents that were inappropriately voiding on furniture at this time, and the facility was trying to improve the continence level for all residents. 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F 329	resident, the facilit who have not used given these drugs therapy is necessary as diagnosed and record; and reside drugs receive grade behavioral intervel contraindicated, in drugs.	rehensive assessment of a sy must ensure that residents d antipsychotic drugs are not unless antipsychotic drug ary to treat a specific condition documented in the clinical ints who use antipsychotic dual dose reductions, and intions, unless clinically an effort to discontinue these	F3	329			
	by: Based on observareview, the facility comprehensive camonitoring of psycresidents (R27) remedications. Findings include: The diagnosis summedical record includeression and arthe quarterly mini 9/4/14, indicated Fino behaviors during had minimal mood indicated R27 had The admission ca	ation, interview, and document failed to ensure a are plan was developed for chotropic medications for 1 of 5 viewed for unnecessary			F329: It is the policy as indicated in the pol Psychotropic Medications and Psychotropic Drug Use- Accepted Indications that residents receiving psychotropic medications will be monitored closely for side effects, appropriate indications for use, corrediagnoses, ongoing correct use of medication as a PRN, as well as the proper reductions will be attempted. These medications will only be utilize when all other non-pharmacological interventions have failed. The policies noted above were revisindicate specific monitoring by the MDS/PPS nurse, review at the quart care conferences, as well as with an condition changes. Any resident with	ect ed ed to terly	

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				10 SOUTHEAST FIFTH STREET		
COOK C	OMMUNITY HOSPITA	L C&NC		COOK, MN 55723		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	NTEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPR DEFICIENCY)	BE COMPLÉTION	
F 329	Continued From pa	_	F 329	9		
	at that time. The Cadminister medicat	e effects to the antidepressant AA indicated nursing was to ions as ordered and monitor effectiveness of medication.		antipsychotic medication will receive appropriate consent form and trial reductions. All of the indications for side effects, ongoing monitoring eff- will be noted on the residents	use,	
	indicated R27 had anxiety) 0.25 milligratimes daily for agitating by mouth every agitation, and Rem by mouth daily at both R27's care plan documents.	an orders dated 11/11/14, orders for Clonazepam (for rams (mg) by mouth three ation, Ativan (for anxiety) 0.5 of 6 hours as needed (PRN) for eron (for depression) 7.5 mg edtime. The estimate of the state of the s		comprehensive care plan. R27 was reviewed for her usage of psychotropic medications. The comprehensive care plan has been updated to reflect the necessary an required indications, side effects, monitoring and reduction trials alon nonpharmacological interventions the staff must attempt before administers.	d g with hat	
		ons for use, or resident's		a PRN basis. All nursing staff were immediately		
	indicated R27 had anxiety. Twice the crying. The docum symptoms of R27's	N medication Flow Sheet received Ativan eight times for indication indicated R27 was entation lacked signs and anxiety. R27 did receive in when it was given.		re-educated to this as well as the N nurse. The physicians will be re-educated the med staff meeting in January to insure the plan of care and assessments for use of psychotropic medications is completed frequently assure the medication continues to	ucated r, 2015 ic y to	
	foot while sitting at After using the bath pain and when brow short of breath and expression. R27 in The registered nurs	ion on 12/3/14, at 0 a.m. R27 was tapping her the table in the day room. In oom, she indicated she had aught to her room, she became had a distressed facial indicated she wanted the nurse. See (RN)-C went to the diadministered Ativan for		necessary. Pharmacy was also upd with the pharmacist continuing to m her recommendations monthly througher pharmacy QA review forms. QAPI is initiated by the D.O.N to inscompliance with the above plan. ADDITIONAL INFORMATION RELA	lated ake ugh sure	
	registered nurse (R	on 12/03/2014, 12:00 p.m. N)-C verified the indication for RN-C stated R27 will request		TO REJECTED POC: As noted above in the POC "specifi monitoring by the MDS/PPS nurse, at the quarterly care conferences, a	review	

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245392 B. WING				12/0	04/2014
	PROVIDER OR SUPPLIER OMMUNITY HOSPITA	L C&NC		10	TREET ADDRESS, CITY, STATE, ZIP CODE D SOUTHEAST FIFTH STREET OOK, MN 55723		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPF DEFICIENCY)	BE	(X5) COMPLETION DATE
F 329	becomes anxious, but sometimes is a stated R27 is able to will sometimes ask can't sleep. During an interview DON verified R27's psychotropic medication revised	RN-C stated when R27 she starts to tap her foot, etc, ble to calm down. RN-C to request medications, and for it when she is anxious and on 12/04/14 at 10:24 a.m. the care plan does not address	F3	129	as with any condition changes". "All indications for use, side effects, one monitoring efforts will be noted on the residents comprehensive care plan physicians will be re-educated at the medical staff meeting 1/15 to insure plan of care and assessments for upsychotropic medications is complefire frequently to assure the medication continues to be necessary." Pharmalso continue to make recommendation use of medication during their more review of all medication. In addition a QAPI plan was immedinitiated by the D.O.N to insure medications are reviewed monthly in pharmacy, quarterly in care confered by the MDS/PPS nurse and with conchanges by the MDS/PPS nurse and with conchanges by the MDS/PPS nurse as as quarterly by physicians during row (with documentation of all noted on appropriate forms in the EMR. This performed per the D.O.N by review of pharmacy QA therapeutic recommendations monthly, review of pharmacy QA therapeutic recommendations monthly pharmacy QA therape	going he "."The eir e the ise of eted acy will ations nonthly liately by ences ndition s well bunds will be /audit of ewing for te so es) or of such	
F 371 SS=F	483.35(i) FOOD PF STORE/PREPARE	ROCURE, /SERVE - SANITARY	F 3	71		-	12/8/14
	The facility must -						

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING	1,	(X3) DATE SURVEY COMPLETED	
		245392	B. WING		12/04/2014	
	PROVIDER OR SUPPLIER		1	TREET ADDRESS, CITY, STATE, ZIP CODE 0 SOUTHEAST FIFTH STREET COOK, MN 55723		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD E CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
F 371	considered satisfa authorities; and	om sources approved or ctory by Federal, State or local distribute and serve food	F 371			
	by: Based on observareview, the facility packs used for phystored away from 1 resident refrigeraunit. This had the in the facility. Findings include: On 12/01/14, at appresident's refrigerawas observed to coream, one contain one pumpkin pie, at 0n 2/01/14, at 5:30 (LPN)-A verified the were in the freezenitems. On 12/01/14 7:03 (DON) verified the	ation, interview, and document failed to ensure reusable ice sysical therapy treatments were resident's personal food in 1 of ators/freezers on the nursing potential to effect all residents opportunity on the nursing unit ontain four cartons of ice ner of frozen whipped topping, and two reusable ice packs. 6 p.m. licensed practical nurse e physical therapy ice packs r, stored with resident food p.m. the director of nursing physical therapy ice packs r, and did not belong with		F0371:It is the policy of the cook ho and nursing home to insure food is sin a safe manner. The following policy was created to i staff are trained, audited and evalua regards to safe food storage in the N kitchenetter refrigerator/freezer. The policy is titled, "Food storage in kitchenette refrigerator- NH". All staff were re-educated immediate this policy. A sign was immediately placed on the refrigerator that indicates only food products may be stored in the refrigerator with food storin the overall compliance with food storin the refrigerator / freezer. The charge nurse on each shift will inspect the refrigerator/freezer to insthat only food products are placed wit.	ely on erator.	

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		245392	B. WING			12/0	04/2014
	NAME OF PROVIDER OR SUPPLIER COOK COMMUNITY HOSPITAL C&NC				TREET ADDRESS, CITY, STATE, ZIP CODE D SOUTHEAST FIFTH STREET COOK, MN 55723		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	X	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI DEFICIENCY)	BE	(X5) COMPLETION DATE
F 371	ice packs in the res refrigerator/freezer, be stored with resid The facility was una	aware of the physical therapy ident's unit but the ice packs should not	F3	71	The ice pack which was noted by th MDH surveyor was removed immed by the D.O.N when MDS surveyor the D.O.N. All food in the freezer wimmediately removed as well, dietacleansed freezer per protocol. Therapy does not apply the ice pact the nursing home, nursing staff appand were made aware through immediately education of food storapolicy in the kitchenette refrigerator/freezer. See Plan outling above to insure proper storage of cood items in refrigerator/freezer in future.	diately alerted as ary eks in olies age	

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(X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING 01 - MAIN BUILDING 01 B. WING 12/04/2014 245392 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 10 SOUTHEAST FIFTH STREET COOK COMMUNITY HOSPITAL C&NC COOK, MN 55723 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 INITIAL COMMENTS K 000 FIRE SAFETY THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 FORM WILL BE USED AS VERIFICATION OF COMPLIANCE. UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATION HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION. A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, Fire Marshal Division on June 3, 2014. At the time of this survey Cook Hospital C & NC was found not in substantial compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2000 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care. PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY **EPOC DEFICIENCIES** (K-TAGS) TO: Health Care Fire Inspections State Fire Marshal Division 444 Cedar St., Suite 145 St. Paul, MN 55101-5145, or (X6) DATE LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE

Electronically Signed

12/22/2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Facility ID: 00586

SIAILMENT OF BELLOIDINGES [VII) THE FIRST STATE OF THE ST		(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - MAIN BUILDING 01				(X3) DATE SURVEY COMPLETED		
		245392	B. WING			12/0	04/2014	
	PROVIDER OR SUPPLIER OMMUNITY HOSPITA			10	TREET ADDRESS, CITY, STATE, ZIP CODE O SOUTHEAST FIFTH STREET OOK, MN 55723			
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K 000	By email to: Marian.whitney@st THE PLAN OF CO DEFICIENCY MUS FOLLOWING INFO 1. A description of v to correct the deficit 2. The actual, or pr 3. The name and/oresponsible for correct	ate.mn.us RRECTION FOR EACH T INCLUDE ALL OF THE DRMATION: what has been, or will be, done ency. oposed, completion date.	K	000				
	Cook Hospital C & NC is a 1-story building with a partial basement. The original building was constructed in 1960 with additions in 1966, 2000, and 2005 The original building buildings and additions are all Type II (111) construction, therefore, the facility was inspected as one building. The facility has a clinic, hospital and an administrative wing that are properly separated from the nursing home. The building is fully fire sprinkler protected. The facility has a complete fire alarm system with smoke detection in spaces open to the corridor, that is monitored for automatic fire department notification. The facility has a licensed capacity of 28 beds and had a census of 26 at the time of the survey.							

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(X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED **IDENTIFICATION NUMBER:** AND PLAN OF CORRECTION A. BUILDING 01 - MAIN BUILDING 01 B. WING 12/04/2014 245392 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 10 SOUTHEAST FIFTH STREET COOK COMMUNITY HOSPITAL C&NC COOK, MN 55723 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES ID (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PRÉFIX DATE CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) K 000 K 000 | Continued From page 2 The standard is NOT met as evidenced by: 12/22/14 K 061 NFPA 101 LIFE SAFETY CODE STANDARD K 061 SS=F Required automatic sprinkler systems have valves supervised so that at least a local alarm will sound when the valves are closed. 72, 9.7.2.1 This STANDARD is not met as evidenced by: K0061: Based on observation two water supply control It is the policy of the of the Cook Hospital valves on the complete automatic fire sprinkler and Nursing Home to insure that the system are not secured in the open position as required automatic sprinkler systems have required by MSFC(07) section 903.4.4. This valves supervised so that at least a local deficient practice could effect all of the occupants alarm will sound when the valves are of the building in the event of a fire. closed. The Valves were immediately secured in Findings include: the open position in compliance with NFP 101 Safety Code. At the conclusion of the building tour on 12-4-14 at 10:00AM, while I was exiting the facility, it was Fire Sprinkler Maintenance and testing observed that two valves that control the water policy was developed which includes a supply to the complete automatic fire sprinkler inspection checklist which will be system were not secured in the open position. performed quarterly, semi-annual and They are located in the main stairwell to the every 5 years to meet safety code. basement (at the top) and in the corridor of the basement that the stairwell opens into. Maintenance staff were educated immediately as to the new policy, and inspection checklist. (see attached policy and checklist) 1/8/15 K 147 NFPA 101 LIFE SAFETY CODE STANDARD K 147 SS=F Electrical wiring and equipment is in accordance

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(X3) DATE SURVEY

NAME OF PROVIDER OR SUPPLIER COOK COMMUNITY HOSPITAL C&NC CAOH BERICENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAG CAOH BERICENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAG Continued From page 3 with NFPA 70, National Electrical Code. 9.1.2	STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION NG 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED	
COOK COMMUNITY HOSPITAL C&NC 10 SOUTHEAST FIFTH STREET COOK, MN 55723 10 SOUTHEAST FIFTH STREET COOK, MN 5723 10 SOUTHEAST ACTOR MICH SEACH APPROPRIATE COOK, MN 5723 10 SOUTHEAST ACTOR MICH SEACH APPROPRIATE COOK, MN 5723 10 SOUTHEAST AND SEACH AND SEACH			245392	B. WING _	K.	12/04/2014	4
PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) K 147 Continued From page 3 with NFPA 70, National Electrical Code. 9.1.2 This STANDARD is not met as evidenced by: Based on observation, multi-plug power strips were found to be in use. This deficient practice could affect all occupants. Findings include: During the facility tour on 12-4-14 between 8:00-10:00AM, it was observed that non approved multi-plug power strip were in use in several areas of the facility. They were observed in resident rooms and common spaces. Non approved power strips do not meet the requirements of NFPA 70. This deficient practice was confirmed by the Maintenance Supervisor (MT) at the time of exit. PREFIX TAG REACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) K 147 F 0147: It is the policy of the cook hospital and nursing home to insure that all electrical wiring and equipment is in accordance with NFPA 70. All multi-power strips have been replaced with UL rated 60601-1 Hospital grade patient care area multi power strips. A Power Strips and Extension Cords policy was developed which includes the NFPA70 and NFPA99 regulations. Maintenance staff have been educated related to the policy. Cook Hospital and Nursing Home will document compliance with CMS Categorical Waiver ref: S&C: 14-46-LSC All staff will be educated immediately to			L C&NC		10 SOUTHEAST FIFTH STREET		
This STANDARD is not met as evidenced by: Based on observation, multi-plug power strips were found to be in use. This deficient practice could affect all occupants. Findings include: During the facility tour on 12-4-14 between 8:00-10:00AM, it was observed that non approved multi-plug power strip were in use in several areas of the facility. They were observed in resident rooms and common spaces. Non approved power strips do not meet the requirements of NFPA 70. This deficient practice was confirmed by the Maintenance Supervisor (MT) at the time of exit. With NFPA 70, National Electrical viring and equipment is in accordance with NFPA 70. All multi-power strips have been replaced with UL rated 60601-1 Hospital grade patient care area multi power strips. A Power Strips and Extension Cords policy was developed which includes the NFPA70 and NFPA99 regulations. Maintenance staff have been educated related to the policy. Cook Hospital and Nursing Home will document compliance with CMS Categorical Waiver ref: S&C: 14-46-LSC All staff will be educated immediately to	PREFIX	(EACH DEFICIENCY MUST BE PRECEDED BY FULL			(EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROPI	BE COMPLE	TION
power strips. If questioning power strip compliance they will immediately notify the maintenance supervisor for evaluation.	K 147	with NFPA 70, National NFPA 70	s not met as evidenced by: tion, multi-plug power strips n use. This deficient practice upants. our on 12-4-14 between as observed that non g power strip were in use in e facility. They were observed and common spaces. Non ips do not meet the PA 70. ice was confirmed by the	K 14	F0147: It is the policy of the cook is and nursing home to insure that all electrical wiring and equipment is in accordance with NFPA 70. All multi-power strips have been rewith UL rated 60601-1 Hospital grapatient care area multi power strips. A Power Strips and Extension Coropolicy was developed which include NFPA70 and NFPA99 regulations. Maintenance staff have been educated to the policy. Cook Hospital and Nursing Home of document compliance with CMS Categorical Waiver ref: S&C: 14-46. All staff will be educated immediate monitor for improper or questionab power strips. If questioning power scompliance they will immediately necessions.	placed de s. ds es the ated will 6-LSC ely to ele strip otify the	

Facility ID: 00586