

MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: IRH2
Facility ID: 00298

1. MEDICARE/MEDICAID PROVIDER NO. (L1) 245368
2. STATE VENDOR OR MEDICAID NO. (L2) 304340100
3. NAME AND ADDRESS OF FACILITY (L3) GRAND VILLAGE (L4) 923 HALE LAKE POINTE (L5) GRAND RAPIDS, MN (L6) 55744
4. TYPE OF ACTION: 7 (L8)
5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)
6. DATE OF SURVEY 02/06/2017 (L34)
8. ACCREDITATION STATUS: (L10)
7. PROVIDER/SUPPLIER CATEGORY (L7)
10. THE FACILITY IS CERTIFIED AS:
12. Total Facility Beds 119 (L18)
13. Total Certified Beds 119 (L17)
14. LTC CERTIFIED BED BREAKDOWN
15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15)

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):
See Attached Remarks

17. SURVEYOR SIGNATURE
Lyla Burkman, Unit Supervisor
Date: 03/20/2017
18. STATE SURVEY AGENCY APPROVAL
Mark Meath, Enforcement Specialist
Date: 04/17/2017

PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY
20. COMPLIANCE WITH CIVIL RIGHTS ACT:
21. 1. Statement of Financial Solvency (HCFA-2572)
22. ORIGINAL DATE OF PARTICIPATION 11/01/1986
23. LTC AGREEMENT BEGINNING DATE (L41)
24. LTC AGREEMENT ENDING DATE (L25)
25. LTC EXTENSION DATE: (L27)
26. TERMINATION ACTION: 00 (L30)
27. ALTERNATIVE SANCTIONS
28. TERMINATION DATE: (L28)
29. INTERMEDIARY/CARRIER NO. 03001 (L31)
30. REMARKS
31. RO RECEIPT OF CMS-1539 (L32)
32. DETERMINATION OF APPROVAL DATE 02/03/2017 (L33)
DETERMINATION APPROVAL



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

CMS Certification Number (CCN): 245368

April 16, 2017

Mr. Kyle Hedlund, Administrator  
Grand Village  
923 Hale Lake Pointe  
Grand Rapids, Minnesota 55744

Dear Mr. Hedlund:

The Minnesota Department of Health assists the Centers for Medicare and Medicaid Services (CMS) by surveying skilled nursing facilities and nursing facilities to determine whether they meet the requirements for participation. To participate as a skilled nursing facility in the Medicare program or as a nursing facility in the Medicaid program, a provider must be in substantial compliance with each of the requirements established by the Secretary of Health and Human Services found in 42 CFR part 483, Subpart B.

Based upon your facility being in substantial compliance, we are recommending to CMS that your facility be recertified for participation in the Medicare and Medicaid program.

Effective January 15, 2017 the above facility is certified for:

119 Skilled Nursing Facility/Nursing Facility Beds

Your facility's Medicare approved area consists of all 119 skilled nursing facility beds.

You should advise our office of any changes in staffing, services, or organization, which might affect your certification status.

If, at the time of your next survey, we find your facility to not be in substantial compliance your Medicare and Medicaid provider agreement may be subject to non-renewal or termination.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath".

Mark Meath, Enforcement Specialist  
Program Assurance Unit  
Licensing and Certification Program  
Health Regulation Division  
Email: mark.meath@state.mn.us  
Telephone: (651) 201-4118 Fax: (651) 215-9697

cc: Licensing and Certification File

*An equal opportunity employer.*



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
March 20, 2017

Mr. Kyle Hedlund, Administrator  
Grand Village  
923 Hale Lake Pointe  
Grand Rapids, Minnesota 55744

RE: Project Number S5368027

Dear Mr. Hedlund:

On January 5, 2017, we informed you that we would recommend enforcement remedies based on the deficiencies cited by this Department for a standard survey, completed on December 22, 2016. This survey found the most serious deficiencies to be isolated deficiencies that constituted no actual harm with potential for more than minimal harm that was not immediate jeopardy (Level D), whereby corrections were required.

On February 6, 2017, the Minnesota Department of Health completed a Post Certification Revisit (PCR) by review of your plan of correction and on January 19, 2017 the Minnesota Department of Public Safety completed a PCR to verify that your facility had achieved and maintained compliance with federal certification deficiencies issued pursuant to a standard survey, completed on December 22, 2016. We presumed, based on your plan of correction, that your facility had corrected these deficiencies as of January 15, 2017. Based on our PCR, we have determined that your facility has corrected the deficiencies issued pursuant to our standard survey, completed on December 22, 2016, effective January 15, 2017 and therefore remedies outlined in our letter to you dated January 5, 2017, will not be imposed.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath".

Mark Meath, Enforcement Specialist  
Program Assurance Unit  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health  
Email: mark.meath@state.mn.us  
Telephone: (651) 201-4118 Fax: (651) 215-9697

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## POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245368	Y1	MULTIPLE CONSTRUCTION A. Building B. Wing	Y2	DATE OF REVISIT 2/6/2017	Y3
NAME OF FACILITY GRAND VILLAGE			STREET ADDRESS, CITY, STATE, ZIP CODE 923 HALE LAKE POINTE GRAND RAPIDS, MN 55744		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix F0225	Correction	ID Prefix F0226	Correction	ID Prefix F0280	Correction
Reg. # 483.12(a)(3)(4)(c)(1)-(4)	Completed	Reg. # 483.12(b)(1)-(3), 483.95(c)(1)-(3)	Completed	Reg. # 483.10(c)(2)(i-ii,iv,v) (3),483.21(b)(2)	Completed
LSC	01/15/2017	LSC	01/15/2017	LSC	01/15/2017
ID Prefix F0323	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. # 483.25(d)(1)(2)(n)(1)-(3)	Completed	Reg. #	Completed	Reg. #	Completed
LSC	01/15/2017	LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	
ID Prefix	Correction	ID Prefix	Correction	ID Prefix	Correction
Reg. #	Completed	Reg. #	Completed	Reg. #	Completed
LSC		LSC		LSC	

REVIEWED BY STATE AGENCY <input checked="" type="checkbox"/>	REVIEWED BY (INITIALS) LB/mm	DATE 03/20/2017	SIGNATURE OF SURVEYOR 28035	DATE 02/06/2017
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE
FOLLOWUP TO SURVEY COMPLETED ON 12/22/2016		<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY? <span style="float: right;"><input type="checkbox"/> YES <input type="checkbox"/> NO</span>		

## POST-CERTIFICATION REVISIT REPORT

PROVIDER / SUPPLIER / CLIA / IDENTIFICATION NUMBER 245368	Y1	MULTIPLE CONSTRUCTION A. Building 01 - MAIN BUILDING 01 B. Wing	Y2	DATE OF REVISIT 1/19/2017	Y3
NAME OF FACILITY GRAND VILLAGE			STREET ADDRESS, CITY, STATE, ZIP CODE 923 HALE LAKE POINTE GRAND RAPIDS, MN 55744		

This report is completed by a qualified State surveyor for the Medicare, Medicaid and/or Clinical Laboratory Improvement Amendments program, to show those deficiencies previously reported on the CMS-2567, Statement of Deficiencies and Plan of Correction, that have been corrected and the date such corrective action was accomplished. Each deficiency should be fully identified using either the regulation or LSC provision number and the identification prefix code previously shown on the CMS-2567 (prefix codes shown to the left of each requirement on the survey report form).

ITEM Y4	DATE Y5	ITEM Y4	DATE Y5	ITEM Y4	DATE Y5
ID Prefix _____ Reg. # NFPA 101 LSC K0321	Correction Completed 01/15/2017	ID Prefix _____ Reg. # NFPA 101 LSC K0911	Correction Completed 01/02/2017	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____
ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____	ID Prefix _____ Reg. # _____ LSC _____	Correction Completed _____

REVIEWED BY STATE AGENCY <input checked="" type="checkbox"/>	REVIEWED BY (INITIALS) TL/MM	DATE 03/20/2017	SIGNATURE OF SURVEYOR 27200	DATE 01/19/2017
REVIEWED BY CMS RO <input type="checkbox"/>	REVIEWED BY (INITIALS)	DATE	TITLE	DATE

FOLLOWUP TO SURVEY COMPLETED ON 12/21/2016	<input type="checkbox"/> CHECK FOR ANY UNCORRECTED DEFICIENCIES. WAS A SUMMARY OF UNCORRECTED DEFICIENCIES (CMS-2567) SENT TO THE FACILITY?	<input type="checkbox"/> YES <input type="checkbox"/> NO
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MEDICARE/MEDICAID CERTIFICATION AND TRANSMITTAL  
PART I - TO BE COMPLETED BY THE STATE SURVEY AGENCY

ID: IRH2  
Facility ID: 00298

1. MEDICARE/MEDICAID PROVIDER NO. (L1) <b>245368</b>		3. NAME AND ADDRESS OF FACILITY (L3) <b>GRAND VILLAGE</b> (L4) <b>923 HALE LAKE POINTE</b> (L5) <b>GRAND RAPIDS, MN</b> (L6) <b>55744</b>			4. TYPE OF ACTION: <u>2</u> (L8)  1. Initial 2. Recertification 3. Termination 4. CHOW 5. Validation 6. Complaint 7. On-Site Visit 9. Other  8. Full Survey After Complaint	
2.STATE VENDOR OR MEDICAID NO. (L2) <b>304340100</b>		5. EFFECTIVE DATE CHANGE OF OWNERSHIP (L9)			7. PROVIDER/SUPPLIER CATEGORY <u>02</u> (L7) <b>01 Hospital 05 HHA 09 ESRD 13 PTIP 22 CLIA</b> <b>02 SNF/NF/Dual 06 PRTF 10 NF 14 CORF</b> <b>03 SNF/NF/Distinct 07 X-Ray 11 ICF/IID 15 ASC</b> <b>04 SNF 08 OPT/SP 12 RHC 16 HOSPICE</b>	
6. DATE OF SURVEY <b>12/22/2016</b> (L34)		8. ACCREDITATION STATUS: <u>    </u> (L10) 0 Unaccredited 1 TJC 2 AOA 3 Other			FISCAL YEAR ENDING DATE: (L35) <b>12/31</b>	
11. LTC PERIOD OF CERTIFICATION From (a): To (b):		10.THE FACILITY IS CERTIFIED AS: A. In Compliance With <u>    </u> <b>And/Or Approved Waivers Of The Following Requirements:</b> Program Requirements <u>    </u> 2. Technical Personnel <u>    </u> 6. Scope of Services Limit Compliance Based On: <u>    </u> 3. 24 Hour RN <u>    </u> 7. Medical Director <u>    </u> 1. Acceptable POC <u>    </u> 4. 7-Day RN (Rural SNF) <u>    </u> 8. Patient Room Size <u>    </u> 5. Life Safety Code <u>    </u> 9. Beds/Room X B. Not in Compliance with Program Requirements and/or Applied Waivers: * Code: <b>B*</b> (L12)				
12.Total Facility Beds <b>119</b> (L18)		13.Total Certified Beds <b>119</b> (L17)		14. LTC CERTIFIED BED BREAKDOWN 18 SNF 18/19 SNF 19 SNF ICF IID 119 (L37) (L38) (L39) (L42) (L43)		
15. FACILITY MEETS 1861 (e) (1) or 1861 (j) (1): (L15)						

16. STATE SURVEY AGENCY REMARKS (IF APPLICABLE SHOW LTC CANCELLATION DATE):

**See Attached Remarks**

17. SURVEYOR SIGNATURE  <u>Jana Bromenshenkel, HFE NEII</u> (L19)		Date :  01/09/2017	18. STATE SURVEY AGENCY APPROVAL  <u>Mark Meath, Enforcement Specialist</u> (L20)		Date:  02/03/2017
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PART II - TO BE COMPLETED BY HCFA REGIONAL OFFICE OR SINGLE STATE AGENCY

19. DETERMINATION OF ELIGIBILITY <u>X</u> 1. Facility is Eligible to Participate <u>    </u> 2. Facility is not Eligible (L21)		20. COMPLIANCE WITH CIVIL RIGHTS ACT:		21. 1. Statement of Financial Solvency (HCFA-2572) 2. Ownership/Control Interest Disclosure Stmt (HCFA-1513) 3. Both of the Above : <u>    </u>	
22. ORIGINAL DATE OF PARTICIPATION <b>11/01/1986</b> (L24)		23. LTC AGREEMENT BEGINNING DATE (L41)		24. LTC AGREEMENT ENDING DATE (L25)	
25. LTC EXTENSION DATE: (L27)		27. ALTERNATIVE SANCTIONS A. Suspension of Admissions: (L44) B. Rescind Suspension Date: (L45)			
26. TERMINATION ACTION: <u>VOLUNTARY</u> <u>00</u> <u>INVOLUNTARY</u> 01-Merger, Closure 02-Dissatisfaction W/ Reimbursement 03-Risk of Involuntary Termination 04-Other Reason for Withdrawal		05-Fail to Meet Health/Safety 06-Fail to Meet Agreement <u>OTHER</u> 07-Provider Status Change 00-Active			
28. TERMINATION DATE:		29. INTERMEDIARY/CARRIER NO. <b>03001</b> (L28)		30. REMARKS  (L31)	
31. RO RECEIPT OF CMS-1539 (L32)		32. DETERMINATION OF APPROVAL DATE (L33)			
DETERMINATION APPROVAL					

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**C&T REMARKS - CMS 1539 FORM****STATE AGENCY REMARKS**

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CCN: 24 5368

On December 22, 2016, a standard survey was completed at the facility by the Minnesota Departments of Health and Public Safety to determine if the facility was in compliance with Federal participation requirements. This survey found the most serious deficiencies in the facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), whereby corrections are required. In addition, at the time of the December 22, 2016 standard survey the Minnesota Department of Health completed an investigation of complaint numbers H5368027 and H5368030 that were found to be unsubstantiated. Refer to the CMS 2567 along with the facility's plan of correction for both health and life safety code. Post Certification Revisit (PCR) to follow.



PROTECTING, MAINTAINING AND IMPROVING THE HEALTH OF ALL MINNESOTANS

Electronically delivered  
January 5, 2017

Mr. Kyle Hedlund, Administrator  
Grand Village  
923 Hale Lake Pointe  
Grand Rapids, Minnesota 55744

RE: Project Number S5368027, H5368027 and H5368030

Dear Mr. Hedlund:

On December 22, 2016, a standard survey was completed at your facility by the Minnesota Departments of Health and Public Safety to determine if your facility was in compliance with Federal participation requirements for skilled nursing facilities and/or nursing facilities participating in the Medicare and/or Medicaid programs. This survey found the most serious deficiencies in your facility to be isolated deficiencies that constitute no actual harm with potential for more than minimal harm that is not immediate jeopardy (Level D), as evidenced by the attached CMS-2567 whereby corrections are required. A copy of the Statement of Deficiencies (CMS-2567) is enclosed. In addition, at the time of the December 22, 2016 standard survey the Minnesota Department of Health completed an investigation of complaint numbers H5368027 and H5368030 that were found to be unsubstantiated.

**Please note that this notice does not constitute formal notice of imposition of alternative remedies or termination of your provider agreement. Should the Centers for Medicare & Medicaid Services determine that termination or any other remedy is warranted, it will provide you with a separate formal notification of that determination.**

This letter provides important information regarding your response to these deficiencies and addresses the following issues:

**Opportunity to Correct** - the facility is allowed an opportunity to correct identified deficiencies before remedies are imposed;

**Electronic Plan of Correction** - when a plan of correction will be due and the information to be contained in that document;

**Remedies** - the type of remedies that will be imposed with the authorization of the Centers for Medicare and Medicaid Services (CMS) if substantial compliance is not attained at the time of a revisit;



**Potential Consequences** - the consequences of not attaining substantial compliance 3 and 6 months after the survey date; and

**Informal Dispute Resolution** - your right to request an informal reconsideration to dispute the attached deficiencies.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

#### **DEPARTMENT CONTACT**

Questions regarding this letter and all documents submitted as a response to the resident care deficiencies (those preceded by a "F" tag), i.e., the plan of correction should be directed to:

**Lyla Burkman, Unit Supervisor  
Bemidji Survey Team  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health**

**Email: [Lyla.burkman@state.mn.us](mailto:Lyla.burkman@state.mn.us)  
Phone: (218) 308-2104 Fax: (218) 308-2122**

#### **OPPORTUNITY TO CORRECT - DATE OF CORRECTION - REMEDIES**

As of January 14, 2000, CMS policy requires that facilities will not be given an opportunity to correct before remedies will be imposed when actual harm was cited at the last standard or intervening survey and also cited at the current survey. Your facility does not meet this criterion. Therefore, if your facility has not achieved substantial compliance by January 31, 2017, the Department of Health will impose the following remedy:

- State Monitoring. (42 CFR 488.422)

#### **ELECTRONIC PLAN OF CORRECTION (ePoC)**

An ePoC for the deficiencies must be submitted within **ten calendar days** of your receipt of this letter. Your ePoC must:

- Address how corrective action will be accomplished for those residents found to have been affected by the deficient practice;
- Address how the facility will identify other residents having the potential to be affected by the same deficient practice;

- Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur;
- Indicate how the facility plans to monitor its performance to make sure that solutions are sustained. The facility must develop a plan for ensuring that correction is achieved and sustained. This plan must be implemented, and the corrective action evaluated for its effectiveness. The plan of correction is integrated into the quality assurance system;
- Include dates when corrective action will be completed. The corrective action completion dates must be acceptable to the State. If the plan of correction is unacceptable for any reason, the State will notify the facility. If the plan of correction is acceptable, the State will notify the facility. Facilities should be cautioned that they are ultimately accountable for their own compliance, and that responsibility is not alleviated in cases where notification about the acceptability of their plan of correction is not made timely. The plan of correction will serve as the facility's allegation of compliance; and,
- Submit electronically to acknowledge your receipt of the electronic 2567, your review and your ePoC submission.

The state agency may, in lieu of a revisit, determine correction and compliance by accepting the facility's ePoC if the ePoC is reasonable, addresses the problem and provides evidence that the corrective action has occurred.

If an acceptable ePoC is not received within 10 calendar days from the receipt of this letter, we will recommend to the CMS Region V Office that one or more of the following remedies be imposed:

- Optional denial of payment for new Medicare and Medicaid admissions (42 CFR 488.417 (a));
- Per day civil money penalty (42 CFR 488.430 through 488.444).

Failure to submit an acceptable ePoC could also result in the termination of your facility's Medicare and/or Medicaid agreement.

#### **PRESUMPTION OF COMPLIANCE - CREDIBLE ALLEGATION OF COMPLIANCE**

The facility's ePoC will serve as your allegation of compliance upon the Department's acceptance. Your signature at the bottom of the first page of the CMS-2567 form will be used as verification of compliance. In order for your allegation of compliance to be acceptable to the Department, the ePoC must meet the criteria listed in the plan of correction section above. You will be notified by the Minnesota Department of Health, Licensing and Certification Program staff and/or the Department of Public Safety, State Fire Marshal Division staff, if your ePoC for the respective deficiencies (if any) is acceptable.

## **VERIFICATION OF SUBSTANTIAL COMPLIANCE**

Upon receipt of an acceptable ePoC, an onsite revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification. A Post Certification Revisit (PCR) will occur after the date you identified that compliance was achieved in your plan of correction.

If substantial compliance has been achieved, certification of your facility in the Medicare and/or Medicaid program(s) will be continued and remedies will not be imposed. Compliance is certified as of the latest correction date on the approved ePoC, unless it is determined that either correction actually occurred between the latest correction date on the ePoC and the date of the first revisit, or correction occurred sooner than the latest correction date on the ePoC.

### **Original deficiencies not corrected**

If your facility has not achieved substantial compliance, we will impose the remedies described above. If the level of noncompliance worsened to a point where a higher category of remedy may be imposed, we will recommend to the CMS Region V Office that those other remedies be imposed.

### **Original deficiencies not corrected and new deficiencies found during the revisit**

If new deficiencies are identified at the time of the revisit, those deficiencies may be disputed through the informal dispute resolution process. However, the remedies specified in this letter will be imposed for original deficiencies not corrected. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed.

### **Original deficiencies corrected but new deficiencies found during the revisit**

If new deficiencies are found at the revisit, the remedies specified in this letter will be imposed. If the deficiencies identified at the revisit require the imposition of a higher category of remedy, we will recommend to the CMS Region V Office that those remedies be imposed. You will be provided the required notice before the imposition of a new remedy or informed if another date will be set for the imposition of these remedies.

## **FAILURE TO ACHIEVE SUBSTANTIAL COMPLIANCE BY THE THIRD OR SIXTH MONTH AFTER THE LAST DAY OF THE SURVEY**

If substantial compliance with the regulations is not verified by March 22, 2017 (three months after the identification of noncompliance), the CMS Region V Office must deny payment for new admissions as mandated by the Social Security Act (the Act) at Sections 1819(h)(2)(D) and 1919(h)(2)(C) and Federal regulations at 42 CFR Section 488.417(b). This mandatory denial of payments will be based on the failure to comply with deficiencies originally contained in the Statement of Deficiencies, upon the identification of new deficiencies at the time of the revisit, or if deficiencies have been issued as the result of a complaint visit or other survey conducted after the original statement of deficiencies was

issued. This mandatory denial of payment is in addition to any remedies that may still be in effect as of this date.

We will also recommend to the CMS Region V Office and/or the Minnesota Department of Human Services that your provider agreement be terminated by June 22, 2017 (six months after the identification of noncompliance) if your facility does not achieve substantial compliance. This action is mandated by the Social Security Act at Sections 1819(h)(2)(C) and 1919(h)(3)(D) and Federal regulations at 42 CFR Sections 488.412 and 488.456.

### **INFORMAL DISPUTE RESOLUTION**

In accordance with 42 CFR 488.331, you have one opportunity to question cited deficiencies through an informal dispute resolution process. You are required to send your written request, along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies, to:

Nursing Home Informal Dispute Process  
Minnesota Department of Health  
Health Regulation Division  
P.O. Box 64900  
St. Paul, Minnesota 55164-0900

This request must be sent within the same ten days you have for submitting an ePoC for the cited deficiencies. All requests for an IDR or IIDR of federal deficiencies must be submitted via the web at: [http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc\\_idr.cfm](http://www.health.state.mn.us/divs/fpc/profinfo/ltc/ltc_idr.cfm)

You must notify MDH at this website of your request for an IDR or IIDR within the 10 calendar day period allotted for submitting an acceptable plan of correction. A copy of the Department's informal dispute resolution policies are posted on the MDH Information Bulletin website at: <http://www.health.state.mn.us/divs/fpc/profinfo/infobul.htm>

Please note that the failure to complete the informal dispute resolution process will not delay the dates specified for compliance or the imposition of remedies.

Questions regarding all documents submitted as a response to the Life Safety Code deficiencies (those preceded by a "K" tag), i.e., the plan of correction, request for waivers, should be directed to:

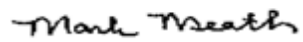
**Mr. Tom Linhoff, Fire Safety Supervisor**  
**Health Care Fire Inspections**  
**Minnesota Department of Public Safety**  
**State Fire Marshal Division**

**Email: [tom.linhoff@state.mn.us](mailto:tom.linhoff@state.mn.us)**  
**Telephone: (651) 430-3012 Fax: (651) 215-0525**

Grand Village  
January 5, 2017  
Page 6

Feel free to contact me if you have questions related to this eNotice.

Sincerely,

A handwritten signature in black ink that reads "Mark Meath". The signature is written in a cursive style with a horizontal line underlining the first name.

Mark Meath, Enforcement Specialist  
Program Assurance Unit  
Licensing and Certification Program  
Health Regulation Division  
Minnesota Department of Health

Email: [mark.meath@state.mn.us](mailto:mark.meath@state.mn.us)  
Telephone: (651) 201-4118  
Fax: (651) 215-9697

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 02/03/2017  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245368</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>12/22/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>GRAND VILLAGE</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>923 HALE LAKE POINTE</b> <b>GRAND RAPIDS, MN 55744</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS  The facility's plan of correction (POC) will serve as your allegation of compliance upon the Department's acceptance. Because you are enrolled in ePOC, your signature is not required at the bottom of the first page of the CMS-2567 form. Your electronic submission of the POC will be used as verification of compliance.  Upon receipt of an acceptable electronic POC, an on-site revisit of your facility may be conducted to validate that substantial compliance with the regulations has been attained in accordance with your verification.	F 000			
F 225 SS=D	An investigation of complaints H5368027 and H5368030 were completed and found not to be substantiated. 483.12(a)(3)(4)(c)(1)-(4) INVESTIGATE/REPORT ALLEGATIONS/INDIVIDUALS  (a) The facility must-  (3) Not employ or otherwise engage individuals who-  (i) Have been found guilty of abuse, neglect, exploitation, misappropriation of property, or mistreatment by a court of law;  (ii) Have had a finding entered into the State nurse aide registry concerning abuse, neglect, exploitation, mistreatment of residents or misappropriation of their property; or  (iii) Have a disciplinary action in effect against his or her professional license by a state licensure body as a result of a finding of abuse, neglect,	F 225		1/15/17	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

01/06/2017

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 225	<p>Continued From page 1</p> <p>exploitation, mistreatment of residents or misappropriation of resident property.</p> <p>(4) Report to the State nurse aide registry or licensing authorities any knowledge it has of actions by a court of law against an employee, which would indicate unfitness for service as a nurse aide or other facility staff.</p> <p>(c) In response to allegations of abuse, neglect, exploitation, or mistreatment, the facility must:</p> <p>(1) Ensure that all alleged violations involving abuse, neglect, exploitation or mistreatment, including injuries of unknown source and misappropriation of resident property, are reported immediately, but not later than 2 hours after the allegation is made, if the events that cause the allegation involve abuse or result in serious bodily injury, or not later than 24 hours if the events that cause the allegation do not involve abuse and do not result in serious bodily injury, to the administrator of the facility and to other officials (including to the State Survey Agency and adult protective services where state law provides for jurisdiction in long-term care facilities) in accordance with State law through established procedures.</p> <p>(2) Have evidence that all alleged violations are thoroughly investigated.</p> <p>(3) Prevent further potential abuse, neglect, exploitation, or mistreatment while the investigation is in progress.</p> <p>(4) Report the results of all investigations to the administrator or his or her designated</p>	F 225			

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F 225	<p>Continued From page 2</p> <p>representative and to other officials in accordance with State law, including to the State Survey Agency, within 5 working days of the incident, and if the alleged violation is verified appropriate corrective action must be taken.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on interview and document review, the facility failed to ensure allegations of abuse were immediately reported to the administrator, director of nursing and the State agency and failed ensure the allegations were thoroughly investigated for 1 of 3 residents (R135) reviewed for potential allegations of abuse.</p> <p>Findings include:</p> <p>R135's Diagnosis Report dated 12/22/16, indicated R135's diagnoses included cellulitis (a bacterial skin infection) of the lower extremities, acute kidney failure, pneumonia, obesity and dependent on supplemental oxygen.</p> <p>R135's admission minimum data set (MDS) dated 12/8/16, indicated R135 had no cognitive impairment; was able to be make himself understood; had adequate hearing ability; required extensive assist with activities of daily living (ADL); and used oxygen therapy.</p> <p>R135's care plan dated 12/1/16, indicated a safe environment would be provided for R135. In addition, the supervisor would be notified immediately and an incident report completed accordingly with observed/suspected abuse.</p> <p>On 12/19/16, at 4:42 p.m. R135 stated he had put on his call light because he hadn't thought that he was receiving enough oxygen. R135 stated</p>	F 225	<p>F225Corrective Action- OHFC has been notified of resident 135 report of alleged abuse. Corrective Action as it applies to other residents- all residents have the potential to be affected by this deficient practice. An audit has been completed to assure that any potential reports of abuse has been investigated and reported as appropriate. Date of Completion: January 15th, 2016. Recurrence will be prevented by: Staff members will be educated on what is reportable to OHFC, DON and Administrator, and that the report needs to be completed immediately, with the investigative report following within 5days. Random audits will be completed daily for 2 weeks and then weekly for one month and then monthly. The QAPI committee will determine when the audits may be discontinued. Corrective Action will be monitored by: DON or Designee</p>		



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F 225	<p>Continued From page 3</p> <p>someone came in and shut off the call light and said they would be right back and left. R135 stated he put his call light on again after the staff member hadn't returned in a couple of minutes. R135 stated a nurse entered his room and R135 stated he told her that he couldn't go very long without his oxygen. R135 stated the nurse responded to him "I don't care if you die" and left the room without checking his oxygen. R135 stated he put on his call light again and nobody came so R135 stated he hollered for help and eventually someone came in and figured it out. R135 stated this incident had been discussed at R135's most recent care conference.</p> <p>On 12/21/16, at 12:01 R135 and Family member (FM)-A (who were both in attendance at R135's 12/15/16, care conference) confirmed the above noted incident had been shared by R135 at R135's care conference so facility staff had been made aware of the situation. R135 and FM-A stated no one from the facility had followed up with them regarding the incident.</p> <p>On 12/21/16, at 12:08 p.m. social service coordinator (SSC) confirmed at R135's recent care conference the resident and FM-A had been in attendance. SSC stated she had to step out before R135's care conference ended, however, while SSC was present R135 had not shared the incident noted above. SSC stated if she would have been made aware of R135's incident SSC would have reported it to the nurse manager, administrator and social worker manager (SWM) immediately. SSC confirmed this type of incident warranted to be reported as a vulnerable adult (VA). SSC stated licensed practical nurse (LPN)-C had been in attendance the entire time of R135's care conference.</p>	F 225			

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F 225	<p>Continued From page 4</p> <p>On 12/21/16, at 1:16 p.m. RN-C confirmed no VA reports had been filed for R135's reported allegation.</p> <p>On 12/21/16, at 1:55 p.m. SWM stated she had not been aware of the incident with R135 and if SWM had been made aware she would have followed facility policy and filed a VA report immediately with the State agency (SA). SWM confirmed the facility was now in the process of filing a VA report.</p> <p>On 12/22/16, at 9:47 a.m. the director of nursing (DON) confirmed a VA report had been initiated on R135 on 12/21/16, and stated she had contacted LPN-C as part of the initial investigation and LPN-C verified R135 had shared the above noted incident at R135's 12/15/16, care conference and had informed the nurse manager, registered nurse (RN)- B of the incident. DON stated RN-B had questioned R135 at this time for more details, however, R135 became frustrated and stated for them to just forget about it. DON and administrator confirmed RN-B should have followed facility policy and immediately reported the incident to the administrator and a VA report should have been filed.</p> <p>Abuse Prevention Plan for Minnesota Skilled Nursing Facilities policy dated 11/28/16, directed staff to report all suspected maltreatment/mistreatment of a VA to the DON or their designee. The facility professional who received the report of suspected maltreatment/mistreatment was held responsible for immediately reporting the maltreatment/mistreatment to the administrator</p>	F 225			

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F 225	Continued From page 5 (or their designee) and the SA. The policy defined verbal abuse as the use of oral, written or gestured language that willfully included disparaging and derogatory terms, to residents or their families, or within their hearing distance, regardless of their age, ability to comprehend, or disability.	F 225			
F 226 SS=D	483.12(b)(1)-(3), 483.95(c)(1)-(3) DEVELOP/IMPLMENT ABUSE/NEGLECT, ETC POLICIES  483.12 (b) The facility must develop and implement written policies and procedures that:  (1) Prohibit and prevent abuse, neglect, and exploitation of residents and misappropriation of resident property,  (2) Establish policies and procedures to investigate any such allegations, and  (3) Include training as required at paragraph §483.95,  483.95 (c) Abuse, neglect, and exploitation. In addition to the freedom from abuse, neglect, and exploitation requirements in § 483.12, facilities must also provide training to their staff that at a minimum educates staff on-  (c)(1) Activities that constitute abuse, neglect, exploitation, and misappropriation of resident property as set forth at § 483.12.  (c)(2) Procedures for reporting incidents of abuse, neglect, exploitation, or the misappropriation of	F 226		1/15/17	

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F 226	<p>Continued From page 6 resident property</p> <p>(c)(3) Dementia management and resident abuse prevention. This REQUIREMENT is not met as evidenced by: Based on interview and document review, the facility failed to operationalize their abuse prevention policy related to immediately reporting allegations of abuse to the administrator, State agency and failed to ensure the allegations were thoroughly investigated 1 of 3 residents (R135) reviewed for potential allegations of abuse.</p> <p>Findings include:</p> <p>Abuse Prevention Plan for Minnesota Skilled Nursing Facilities policy dated 11/28/16, directed staff to report all suspected maltreatment/mistreatment of a VA to the DON or their designee. The facility professional who received the report of suspected maltreatment/mistreatment was held responsible for immediately reporting the maltreatment/mistreatment to the administrator (or their designee) and the SA. The policy defined verbal abuse as the use of oral, written or gestured language that willfully included disparaging and derogatory terms, to residents or their families, or within their hearing distance, regardless of their age, ability to comprehend, or disability.</p> <p>R135's Diagnosis Report dated 12/22/16, indicated R135's diagnoses included cellulitis (a bacterial skin infection) of the lower extremities, acute kidney failure, pneumonia, obesity and dependent on supplemental oxygen.</p>	F 226	<p>F226 Corrective Action-OHFC has been notified of resident 135 report of alleged abuse. Corrective Action as it applies to other residents- all residents have the potential to be affected by this deficient practice. An audit has been completed to assure that any potential reports of abuse has been investigated and reported as appropriate. Date of Completion: January 15th, 2016. Recurrence will be prevented by: Staff members will be educated on what is reportable to OHFC at an all staff meeting on January 13th 2017, the importance of not making determination of allegation being unsubstantiated or not without following policy and procedure, notification to DON and Administrator, and that the report needs to be completed immediately, with the investigative report following within 5days. Random audits will be completed daily for 2 weeks and then weekly for one month and then monthly. The QAPI committee will determine when the audits may be discontinued. Corrective Action will be monitored by: DON or Designee</p>		

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F 226	<p>Continued From page 7</p> <p>R135's admission minimum data set (MDS) dated 12/8/16, indicated R135 had no cognitive impairment; was able to be make himself understood; had adequate hearing ability; required extensive assist with activities of daily living (ADL); and used oxygen therapy.</p> <p>R135's care plan dated 12/1/16, indicated a safe environment would be provided for R135. In addition, the supervisor would be notified immediately and an incident report completed accordingly with observed/suspected abuse.</p> <p>On 12/19/16, at 4:42 p.m. R135 stated he had put on his call light because he hadn't thought that he was receiving enough oxygen. R135 stated someone came in and shut off the call light and said they would be right back and left. R135 stated he put his call light on again after the staff member hadn't returned in a couple of minutes. R135 stated a nurse entered his room and R135 stated he told her that he couldn't go very long without his oxygen. R135 stated the nurse responded to him "I don't care if you die" and left the room without checking his oxygen. R135 stated he put on his call light again and nobody came so R135 stated he hollered for help and eventually someone came in and figured it out. R135 stated this incident had been discussed at R135's most recent care conference.</p> <p>On 12/21/16, at 12:01 R135 and Family member (FM)-A (who were both in attendance at R135's 12/15/16, care conference) confirmed the above noted incident had been shared by R135 at R135's care conference so facility staff had been made aware of the situation. R135 and FM-A stated no one from the facility had followed up with them regarding the incident.</p>	F 226			

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F 226	<p>Continued From page 8</p> <p>On 12/21/16, at 12:08 p.m. social service coordinator (SSC) confirmed at R135's recent care conference the resident and FM-A had been in attendance. SSC stated she had to step out before R135's care conference ended, however, while SSC was present R135 had not shared the incident noted above. SSC stated if she would have been made aware of R135's incident SSC would have reported it to the nurse manager, administrator and social worker manager (SWM) immediately. SSC confirmed this type of incident warranted to be reported as a vulnerable adult (VA). SSC stated licensed practical nurse (LPN)-C had been in attendance the entire time of R135's care conference.</p> <p>On 12/21/16, at 1:16 p.m. RN-C confirmed no VA reports had been filed for R135's reported allegation.</p> <p>On 12/21/16, at 1:55 p.m. SWM stated she had not been aware of the incident with R135 and if SWM had been made aware she would have followed facility policy and filed a VA report immediately with the State agency (SA). SWM confirmed the facility was now in the process of filing a VA report.</p> <p>On 12/22/16, at 9:47 a.m. the director of nursing (DON) confirmed a VA report had been initiated on R135 on 12/21/16, and stated she had contacted LPN-C as part of the initial investigation and LPN-C verified R135 had shared the above noted incident at R135's 12/15/16, care conference and had informed the nurse manager, registered nurse (RN)- B of the incident. DON stated RN-B had questioned R135 at this time for more details, however, R135</p>	F 226			

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F 226	Continued From page 9 became frustrated and stated for them to just forget about it. DON and administrator confirmed RN-B should have followed facility policy and immediately reported the incident to the administrator and a VA report should have been filed.	F 226			
F 280 SS=D	483.10(c)(2)(i-ii,iv,v)(3),483.21(b)(2) RIGHT TO PARTICIPATE PLANNING CARE-REVISE CP  483.10 (c)(2) The right to participate in the development and implementation of his or her person-centered plan of care, including but not limited to:  (i) The right to participate in the planning process, including the right to identify individuals or roles to be included in the planning process, the right to request meetings and the right to request revisions to the person-centered plan of care.  (ii) The right to participate in establishing the expected goals and outcomes of care, the type, amount, frequency, and duration of care, and any other factors related to the effectiveness of the plan of care.  (iv) The right to receive the services and/or items included in the plan of care.  (v) The right to see the care plan, including the right to sign after significant changes to the plan of care.  (c)(3) The facility shall inform the resident of the right to participate in his or her treatment and shall support the resident in this right. The planning process must--	F 280		1/15/17	

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F 280	<p>Continued From page 10</p> <p>(i) Facilitate the inclusion of the resident and/or resident representative.</p> <p>(ii) Include an assessment of the resident's strengths and needs.</p> <p>(iii) Incorporate the resident's personal and cultural preferences in developing goals of care.</p> <p>483.21</p> <p>(b) Comprehensive Care Plans</p> <p>(2) A comprehensive care plan must be-</p> <p>(i) Developed within 7 days after completion of the comprehensive assessment.</p> <p>(ii) Prepared by an interdisciplinary team, that includes but is not limited to--</p> <p>(A) The attending physician.</p> <p>(B) A registered nurse with responsibility for the resident.</p> <p>(C) A nurse aide with responsibility for the resident.</p> <p>(D) A member of food and nutrition services staff.</p> <p>(E) To the extent practicable, the participation of the resident and the resident's representative(s). An explanation must be included in a resident's medical record if the participation of the resident and their resident representative is determined not practicable for the development of the resident's care plan.</p>	F 280			



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F 280	<p>Continued From page 11</p> <p>(F) Other appropriate staff or professionals in disciplines as determined by the resident's needs or as requested by the resident.</p> <p>(iii) Reviewed and revised by the interdisciplinary team after each assessment, including both the comprehensive and quarterly review assessments.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to revise the care plan to include the use of an electronic cigarette for 1 of 1 resident (R47) reviewed for smoking and was observed to use an electronic cigarette.</p> <p>Finding include:</p> <p>On 12/20/16, at 9:15 a.m. during interview, R47 was observed seated in a recliner, covered with a blanket. R47 was asked about smoking and stated she had smoked for years and planned on continuing to smoke. R47 stated the facility had a designated smoking place for residents to go outside but if it was really cold she would use the vapor cigarette. R47 proceeded to reach under the blanket and pull out an electronic cigarette (E-cig) and took two puffs off it and put the E-cig back under the covers. R47 was asked if the staff were aware she used the E-cig in which R47 stated staff knew she had the E-cig and that she used it in her room. R47 also stated the administrator knew too but stated they would pretend they didn't know.</p> <p>On 12/20/16, at 11:13 a.m. R47 was observed</p>	F 280	<p>F280 Corrective Action-R47 smoking of electronic cigarette was assessed and care planned. Corrective Action as it applies to other residents-all residents who smoke have the potential to be affected by this deficient practice. An audit has been completed to assure that residents who smoke are assessed and care planned as appropriate. Date of completion: January 15th 2017.</p> <p>Recurrence will be prevented by: Staff members will be educated on the need to assess and treat residents with changes of needs at a mandatory meeting on January 13, 2017. Care plans have been revised to reflect the resident needs. MDSs have been reviewed. Random care plan audits will be completed daily for 2 weeks and then weekly for one month and then monthly. The Nurse Managers and/or DON are responsible for the audits. The QAPI committee will determine when the audits may be discontinued Corrective Action will be monitored by: DON or Designee</p>		

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F 280	<p>Continued From page 12</p> <p>seated in recliner with her hands under the covers. While being interviewed regarding the facility resident council's activity, R47 pulled out from under the covers an E-cig and took two puffs on it. R47 confirmed it was an E-cig and said "I know I'm not supposed to have this but I just say so-what to that."</p> <p>R47's current care plan revised on 10/4/16, indicated R47 wanted to smoke while residing at the facility, was offered smoking cessation options and declined. The goal of the care plan indicated R47 would refrain from smoking in inappropriate places as R47 was determined safe to smoke independently per her smoking assessment. Care plan interventions included R47 was able to keep cigarettes and lighter in room or on self, would be assessed quarterly and as needed for smoking safety, offered smoking cessation options quarterly and would smoke in designated areas only and be dressed appropriately for the weather. The care plan indicted R47 slept in a recliner per choice, required total assistance with all transfers and was independent with mobility in the electric wheelchair. The care plan lacked indication of the use of the E-cig.</p> <p>On 12/20/16, at 2:30 p.m. nursing assistant (NA)-C and NA-D both stated they were aware R47 had an E-cig and was able to keep it on self. NA-C stated R47 used the E-cig in her room when it was too cold to go outside. Licensed practical nurse (LPN)-A stated she was not sure if R47 was able to have the E-cig in the room, however stated the E-cig was not supposed to be used inside of the building.</p>	F 280			

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F 280	Continued From page 13  On 12/20/16 at 3:54 p.m. LPN- D stated everyone knew R47 had the E-cig but stated R47 was not supposed to be using it inside. LPN-D stated she did not know R47 was using it in her room.  On 12/21/16, at 7:35 a.m. registered nurse (RN)-A verified R47's use of the E-cig was not identified on her care plan.  On 12/21/16, at 3:30 p.m. the director of nurses (DON) stated she was not aware R47's care plan did not address the use of the E-cig.	F 280			
F 323 SS=D	The facility policy for revision of care plan was not obtained. 483.25(d)(1)(2)(n)(1)-(3) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES  (d) Accidents. The facility must ensure that -  (1) The resident environment remains as free from accident hazards as is possible; and  (2) Each resident receives adequate supervision and assistance devices to prevent accidents.  (n) - Bed Rails. The facility must attempt to use appropriate alternatives prior to installing a side or bed rail. If a bed or side rail is used, the facility must ensure correct installation, use, and maintenance of bed rails, including but not limited to the following elements.	F 323		1/15/17	

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F 323	<p>Continued From page 14</p> <p>(1) Assess the resident for risk of entrapment from bed rails prior to installation.</p> <p>(2) Review the risks and benefits of bed rails with the resident or resident representative and obtain informed consent prior to installation.</p> <p>(3) Ensure that the bed's dimensions are appropriate for the resident's size and weight. This REQUIREMENT is not met as evidenced by: Based on observation, interview and document review, the facility failed to assess safe smoking practices of an electronic cigarette for 1 of 1 resident (R47) reviewed for smoking and was observed to use an electronic cigarette within the facility.</p> <p>Findings include:</p> <p>R47's quarterly Minimum Data Set (MDS) dated 9/23/16, indicated R47 had no cognitive deficit and diagnoses which included multiple sclerosis, hemiplegia (weakness), and nicotine dependence. The MDS indicated R47 required extensive assist of two staff for all transfers, dressing, grooming, and toileting. The MDS also indicated R47 did not walk.</p> <p>R47's Activities of Daily Living Care Area Assessment (CAA) dated 7/6/16, indicated R47 required assistance of staff for all transfers, was non ambulatory, had limited range of motion to left upper and lower extremity, had no movement to left upper extremity and had contractures (fixed</p>	F 323	<p>F323 Corrective Action-R47 has been assessed for safety of smoking an electronic cigarette; her care plan was reviewed and revised to reflect the need to keep her electronic cigarette in the nurse's cart when not in use, R47 was educated on the smoking policy. Corrective Action as it applies to other residents- All residents who smoke have the potential to be affected when policy is not followed. Date of Completion: January 15, 2017. Recurrence will be prevented by: Staff members will be educated on the Grand Village smoking policy. Random observational audits will be completed daily for 2 weeks and then weekly for one month and then monthly. The Nurse Managers/DON are responsible for the audits. The QAPI committee will determine when the audits may be discontinued Corrective Action will be monitored by: DON or Designee</p>		

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F 323	<p>Continued From page 15 joints) to left elbow and fingers. The CAA also indicated R47 was able to move right upper and lower extremity independently, used an electric wheel chair to assist with mobility and was able to maneuver wheelchair in room, on unit and outside the facility.</p> <p>R47's current care plan revised on 10/4/16, indicated R47 wanted to smoke while residing at the facility, was offered smoking cessation options and declined. R47 was assessed to be safe to smoke independently and her goal indicated R47 would refrain from smoking in inappropriate places. Care plan interventions indicated R47 was able to keep cigarettes and lighter in room or on self, would be assessed quarterly and as needed for smoking safety, offered smoking cessation options quarterly and to smoke in designated areas only and be dressed appropriately for the weather. The care plan also indicated R47 slept in a recliner per choice, required total assistance with all transfers and was independent with mobility in the electric wheelchair.</p> <p>R47's Smoking assessment dated 9/23/16, indicated R47 was safe to smoke without supervision, R47 had no visual deficits but indicated R47 had problems with dexterity, she smoked 2-5 cigarettes a day, afternoon and morning and could light own cigarettes with no adaptive equipment necessary. The care plan was used to assure resident was safe while smoking. The assessment indicated the interdisciplinary team decision concluded R47 was able to safely smoke unsupervised in designated smoking areas outside the facility, she</p>	F 323			

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F 323	<p>Continued From page 16</p> <p>would request assistance as needed and required no adaptive equipment prior to smoking. The rationale/condition was R47 had been a smoker for many years and continued to smoke now, was able to light own cigarettes, remained alert and oriented times three. The assessment indicated the risks of continued smoking were discussed with R47 and identified no concerns and staff would monitor for changes.</p> <p>On 12/20/16, at 9:15 a.m. during interview, R47 was observed seated in a recliner, covered with a blanket. R47 was asked about smoking and stated she had smoked for years and planned on continuing to smoke. R47 stated the facility had a designated smoking place for residents to go outside but if it was really cold she would use the vapor cigarette. R47 proceeded to reach under the blanket and pull out an electronic cigarette (E-cig) and took two puffs off it and put the E-cig back under the covers. R47 was asked if the staff were aware she used the E-cig in which R47 stated staff knew she had the E-cig and that she used it in her room. R47 also stated the administrator knew too but stated they would pretend they didn't know.</p> <p>On 12/20/16, at 11:13 a.m. R47 was observed seated in recliner with her hands under the covers. While being interviewed regarding the facility resident council's activity, R47 pulled out from under the covers an E-cig and took two puffs on it. R47 confirmed it was an E-cig and said "I know I'm not supposed to have this but I just say so-what to that."</p>	F 323			

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F 323	<p>Continued From page 17</p> <p>On 12/20/16, at 2:30 p.m. licensed practical nurse (LPN)-A stated the facility had a designated smoking place outside but R47 did not go out much when it was really cold out. Nursing assistant (NA)-D and NA-C both stated they were aware R47 had an E-cig and was able to keep it on self. NA-C stated R47 used the E-cig in her room when it was too cold to go outside. LPN-A stated she was not sure if R47 was able to have the E-cig in the room or not but did verify the E-cig was not supposed to be used inside of the building.</p> <p>On 12/20/16 at 3:54 p.m. LPN- D stated everyone knew R47 had the E-cig but stated she was not supposed to be using it inside the facility. LPN-D stated she did not know R47 was using it in her room.</p> <p>On 12/20/16, at 3:58 p.m. the registered nurse (RN)-A stated she did not know R47 had an E-cig and was not sure of the policy but stated she did not think R47 should be using the E-cig inside the facility and especially not in her room. -At 4:20 p.m. on RN-A confirmed the facility policy indicated E-cigs were treated like any tobacco cigarette and were not supposed to be used inside the facility. RN-A stated R47 has had the E-cig for over four years and the social worker had also talked to R47 about not using it inside.</p> <p>R47's medical record lacked any documentation the social worker had discussed unsafe smoking or the use of E-cigs with R47. The social worker was not available for interview.</p>	F 323			

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F 323	<p>Continued From page 18</p> <p>On 12/21/16, at 7:35 a.m. RN-A verified R47's smoking assessment of 9/23/16, confirmed R47's care plan had not addressed the use of the E-cig and stated a new smoking assessment had been completed and R47's care plan had been updated.</p> <p>On 12/21/16, at 3:30 p.m. the director of nurses (DON) confirmed R47 was not supposed to be using E-cigs inside. The DON indicated R47 was educated and the staff would also be educated about the smoking policy which included E-cigs. The DON stated she was not aware R47's smoking assessment or care plan did not address the use of the E-cigs.</p> <p>On 12/22/16, at 9:47 a.m. the administrator stated he was unaware of R47 using the E-cig inside the facility until now. The administrator stated he had observed R47 outside smoking an E-cig during the summer sometime and at that time R47 had been informed it was the same as any cigarette and could not be used anywhere inside the building.</p> <p>The facility smoking policy dated 1/7/15, indicated the purpose of the policy was to designate permitted smoking areas. Smoking in all other areas on the campus was prohibited. Residents, Families, and Visitors may smoke in the designated areas outside of the facility while maintaining a safe environment. The policy indicated there was an assessment to be completed for any resident who expressed a desire to smoke or used an electronic cigarette.</p>	F 323			



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F 323	Continued From page 19 The procedure included the definition of smoking as outlined by the legislature, included inhaling and exhaling vapor from electronic cigarettes or any other electronic delivery device as defined in the Minnesota Statutes, section 609.685.subdivision 1.	F 323		

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F 5368025

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K 000	<p><b>INITIAL COMMENTS</b></p> <p><b>FIRE SAFETY</b></p> <p>THE FACILITY'S POC WILL SERVE AS YOUR ALLEGATION OF COMPLIANCE UPON THE DEPARTMENT'S ACCEPTANCE. YOUR SIGNATURE AT THE BOTTOM OF THE FIRST PAGE OF THE CMS-2567 WILL BE USED AS VERIFICATION OF COMPLIANCE.</p> <p>UPON RECEIPT OF AN ACCEPTABLE POC, AN ONSITE REVISIT OF YOUR FACILITY MAY BE CONDUCTED TO VALIDATE THAT SUBSTANTIAL COMPLIANCE WITH THE REGULATIONS HAS BEEN ATTAINED IN ACCORDANCE WITH YOUR VERIFICATION.</p> <p>A Life Safety Code Survey was conducted by the Minnesota Department of Public Safety, State Fire Marshal Division. At the time of this survey Grand Village was found not in compliance with the requirements for participation in Medicare/Medicaid at 42 CFR, Subpart 483.70(a), Life Safety from Fire, and the 2012 edition of National Fire Protection Association (NFPA) Standard 101, Life Safety Code (LSC), Chapter 19 Existing Health Care.</p> <p>PLEASE RETURN THE PLAN OF CORRECTION FOR THE FIRE SAFETY DEFICIENCIES (K-TAGS) TO:</p> <p>Health Care Fire Inspections State Fire Marshal Division 445 Minnesota Street, Suite 145 St. Paul, MN 55101</p>	K 000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  
**Electronically Signed**

TITLE

(X6) DATE  
**01/06/2017**

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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K 000	<p>Continued From page 1 Or by email to both: Marian.Whitney@state.mn.us and Angela.Kappenman@state.mn.us</p> <p>THE PLAN OF CORRECTION FOR EACH DEFICIENCY MUST INCLUDE ALL OF THE FOLLOWING INFORMATION:</p> <ol style="list-style-type: none"> <li>1. A description of what has been, or will be, done to correct the deficiency.</li> <li>2. The actual, or proposed, completion date.</li> <li>3. The name and/or title of the person responsible for correction and monitoring to prevent a reoccurrence of the deficiency</li> </ol> <p>Grand Village was built in 5 different stages. The original building was built in the early 1900's of which only a small 1-story portion remains. It is Type II (222) construction and is separated from all other additions by at least 2-hour fire rated barriers. In 1972 a 1-story addition, without a basement, was constructed to the south of the existing building and was determined to be Type II (000) construction. In 1992, two 1-story additions, without basements, were constructed. One to the south of the 1972 building's west wing and one to the west of the 1972 building. Both addition were determined to be Type II (000) construction. The upper levels of the 1900's building were no longer used for healthcare. The 1992 west addition is separated from the rest of the building with 2-hour fire barriers. In 2000 the laundry/kitchen addition was constructed in between the original building and the 1992 west addition. It is 1-story, without a basement and is Type II (111) construction. In 2004 the Sub-acute</p>	K 000		

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K 000	Continued From page 2 building was constructed to the north of the original building with the majority of the 1900's original building raised. It is 1-story, without a basement, was determined to be Type V (111) construction and is separated by 2-hour fire rated barriers. In 2011 a connecting link between the 1992 additions was created. The building is divided into 12 smoke zones with 1/2 hour and 1 hour fire rated barriers.  The entire building is protected by two automatic fire sprinkler systems and has a manual fire alarm system with smoke detectors through the corridor system and detection in areas open to the corridor.  The facility has a capacity of 119 beds and had a census of 89 at the time of the survey.	K 000			
K 321 SS=D	The requirement at 42 CFR, Subpart 483.70(a) is NOT MET as evidenced by: NFPA 101 Hazardous Areas - Enclosure Hazardous Areas - Enclosure 2012 EXISTING Hazardous areas are protected by a fire barrier having 1-hour fire resistance rating (with 3/4-hour fire rated doors) or an automatic fire extinguishing system in accordance with 8.7.1. When the approved automatic fire extinguishing system option is used, the areas shall be separated from other spaces by smoke resisting partitions and doors in accordance with 8.4. Doors shall be self-closing or automatic-closing and permitted to have nonrated or field-applied protective plates that do not exceed 48 inches from the bottom of the door. Describe the floor and zone locations of	K 321		1/15/17	

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>245368</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING <b>01 - MAIN BUILDING 01</b>  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>12/21/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>GRAND VILLAGE</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>923 HALE LAKE POINTE GRAND RAPIDS, MN 55744</b>		
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K 321	<p>Continued From page 3</p> <p>hazardous areas that are deficient in REMARKS. 19.3.2.1</p> <p>Area Automatic Sprinkler Separation N/A</p> <p>a. Boiler and Fuel-Fired Heater Rooms b. Laundries (larger than 100 square feet) c. Repair, Maintenance, and Paint Shops d. Soiled Linen Rooms (exceeding 64 gallons) e. Trash Collection Rooms (exceeding 64 gallons) f. Combustible Storage Rooms/Spaces (over 50 square feet) g. Laboratories (if classified as Severe Hazard - see K322)</p> <p>This STANDARD is not met as evidenced by: Based on observations and staff interview, it was revealed that the facility has failed to provide proper protection for 1 of several hazardous areas located throughout the facility in accordance with NFPA 101 "The Life Safety Code" 2012 edition (LSC) section 19.3.2.1. This deficient conditions could in the event of a fire, allow smoke and flames to spread throughout the effected corridors and areas making them untenable, which could negatively affect the exiting capabilities for 12 of 89 residents as well as an undetermined number of staff, and visitors.</p> <p>Findings include:</p> <p>On facility tour between 10:00 a.m. to 2:00 p.m. on 12/21/2016, observations revealed that the door to mechanical room 100A had a 1/2 inch whole extending through the door by the door knob which will not resist the passage of smoke.</p> <p>This deficient condition was confirmed by a</p>	K 321	<p>Corrective Action: Holes have been plugged. Reoccurrence will be prevented by: will add work order in PM schedule to make sure all penetrations are sealed. Date of completion: 12/23/16 Corrective Action will be monitored by Scott Lane, Environmental Service</p>		

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K 321	Continued From page 4 Maintenance Supervisor.	K 321			
K 911 SS=D	NFPA 101 Electrical Systems - Other  Electrical Systems - Other List in the REMARKS section any NFPA 99 Chapter 6 Electrical Systems requirements that are not addressed by the provided K-Tags, but are deficient. This information, along with the applicable Life Safety Code or NFPA standard citation, should be included on Form CMS-2567. Chapter 6 (NFPA 99) This STANDARD is not met as evidenced by: Based on observation and interview with the staff the facility had multiple deficient conditions affecting the facility's electrical system that were not in accordance with the NFPA 101 "The Life Safety Code" 2012 edition (LSC) section 9.1.2, NFPA 70 "National Electrical Code" 1999 edition, section 110-26, and the NFPA 99 "Health Care Facilities Code" 2012 edition section 6.3.2. This deficient practice could affect 12 of 89 residents, as well as an undetermined number of staff, and visitors.  Findings include:  On facility tour between 10:00 a.m. to 2:00 p.m. on 12/21/2016, observation revealed that there was storage on and against the electrical panels located in the electrical/mechanical room 136.  This deficient condition was confirmed by a Maintenance Supervisor.	K 911	Corrective Action: Items have been removed and room organized. Reoccurrence will be prevented by: will add work order to make sure all electrical panels are clear. Date of completion: 1/2/17 Corrective Action will be monitored by Scott Lane, Environmental Service	1/2/17	